

GoTriangle

# Public Participation Plan

Promoting Inclusive Public Participation

2020

August 1, 2010 Updated  
Amended: June 2011  
Amended: August 2010

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## **Introduction**

The purpose of this plan is to promote public involvement in transit planning decision making activities. This plan will establish formal procedures that allow for, encourage, and monitor public participation within GoTriangle's service areas including, but not limited to, minority and disabled individuals, persons with Limited English Proficiency (LEP), and low-income populations. This document describes proactive public outreach strategies and procedures.

The plan ensures that GoTriangle utilizes effective means of providing information and receiving public input on transportation decisions from low-income, minority and LEP persons as required by Title VI of the Civil Rights Acts of 1964 and its implementing regulations.

GoTriangle's Public Participation Plan explicitly describes the proactive strategies, procedures, and desired outcomes that underpin our agency's public participation activities. GoTriangle's updated plan is to provide options and strategies from which to guide a customized, systematic and strategic public involvement approach that seeks out and considers the viewpoints of the public and other stakeholders in the course of conducting public outreach and involvement activities. Of particular importance are those methodologies that specifically address linguistic, institutional, cultural, economic, historical or other barriers that may be preventing minority, low-income and limited English proficient (LEP) populations from participating effectively in GoTriangle's decision-making process.

The plan also reflects and reinforces the primary goal of GoTriangle's public involvement activities: to offer early and continuous opportunities for the public to learn about a particular project or initiative while meeting the particular needs of the groups being presented to, such as language, schedule or location accommodations, in order to maximize their involvement in the identification of social, economic, and environmental impacts of proposed transportation decisions.

## Public Participation Guidelines and Prior Outreach

The Federal Transit Administration (FTA) guidelines for general Title VI program involvement are fairly broad and allow the transit providers to choose specific strategies that will best meet the needs of their rider demographics. However, it is required that every Title VI Program include a public participation plan that outlines strategies for engaging minority, low income, and limited English proficient populations.

### **Goals and Objectives**

The goal of the plan is to offer a variety of opportunities for the general public to engage in transit planning and decision-making activities at GoTriangle in accordance with FTA Circular 4702.1B Chapter III-5 Promoting Inclusive Public Involvement.

The overall goal of this plan is to outline the strategies that will be implemented to raise awareness and provide valuable input to be used in the decision-making process. The objectives of the Public Participation Plan, in support of this goal, include:

- Solicit participation and feedback from target populations;
- Hold meetings early in the process;
- Provide frequent notification of opportunities to be involved;
- Provide equitable access to relevant project information;
- Monitor and evaluate outreach activities to determine effectiveness;
- Strategies to conduct ongoing public engagement;
- Determine what non-English languages and other barriers may exist to public participation within GoTriangle's service areas;
- To provide a general notification of meetings, particularly forums for public input, in a manner that is understandable to all populations in the area;
- Scheduling meetings at times and locations which are convenient and;

accessible to all area residents, including, but not limited to, minority, LEP, and low income members of the public;

- Coordinating with community-and faith-based organizations, educational institutions, and other organizations to implement public engagement strategies that reach out specifically to members of affected minority and/or LEP communities; and
- To utilize a variety of communication methods to capture public input from populations which are typically not likely to attend or engage in public meetings.

### **Identification of Stakeholders**

Stakeholders are those who are either directly or indirectly affected by a plan, project, or program based on decisions related to recommendations or implementation actions.

General stakeholders within GoTriangle's service area include, but are not limited to:

- GoTriangle's Board of Trustees;
- Durham, Orange and Wake County residents;
- Public (including minority, LEP, and low income populations);
- Major employers;
- Major colleges, universities, and school districts;
- Non-profit and private business community;
- Local Chambers of Commerce;
- Regional transit partners.

### **Demographic Overview, Including LEP Populations - CJI Survey**

- GoTriangle provides a key support for employment and education. Of all GoTriangle customers, 65% are employed full time and another 14% part time, for a total of 79% being employed. Another 26% are students, among whom 14% are students only, while 12% are students who are also employed.

- 41% of GoTriangle customers identify themselves as Caucasian/White, 33% identify themselves as African-American, 13% Asian, 6% Hispanic, 2% Native American, and 4% "Other."
- Like most U.S. bus systems, the ridership of GoTriangle is young, with 53% younger than thirty-five.
- Unlike the customer base of most transit systems in the United States, an approximately equal proportion of women (50%) as men (48%) use GoTriangle. (2% preferred not to answer.)
- Similar to the ridership of many bus systems, many GoTriangle customer households report that they have low household incomes. In this survey, 42% report income of less than \$25,000. However, incomes of GoTriangle rider households are somewhat higher than bus riders nationally. Nationally 30% of bus rider households have incomes of less than \$15,000, while the comparable figure from GoTriangle is 18%. Nationally, 31% report incomes of \$50,000 or more, the comparable GoTriangle figure is 44%.
- GoTriangle customers are less transit dependent than customers of many bus systems. Nationally, 61% of bus riders say they lacked a vehicle to use for the trip they were making when surveyed. Conversely 39% had a vehicle. The GoTriangle survey shows how different GoTriangle customers are. GoTriangle reverses the national pattern: 66% have vehicles available, while 34% do not.

### **Meetings and Outreach**

A variety of public participation methods will be used to facilitate public involvement throughout this project. The following section lists the methods for engaging the target audience and stakeholders:

- Presentations to non-profit and civic groups serving seniors, youth, persons with disabilities, low-income, LEP and other populations;
- Presentations to schools, churches, and interest groups;
- Open houses;
- Informational handouts;

- Translated written materials;
- Informational website;
- Social media sites (Twitter, Facebook, etc) announcements;
- Press releases;
- Public service announcements;
- Surveys;
- Questionnaires;
- Comment forms;
- Hotline/Toll free #;
- Online surveys and comment forms;
- Interagency coordination;
- Community interviews;
- Community recreational events/festivals;
- Staffed booths at events;
- Targeted outreach to organizations serving Title VI (and LEP) populations;
- Pass programs targeted to Title VI populations.

#### Agency Coordination

GoTriangle works closely with regional transit agencies, local and state agencies, government agencies, etc., as they play a vital role in project planning and development.

GoTriangle's Board of Trustees will review and approve policies, service and fare changes, and review or identify mitigation for Title VI impacts.



### Public Meetings

Public meetings - Any meeting held by GoTriangle staff or our consultants that is intended to communicate information to our customers and the public or to receive input from those groups. Typically these events are advertised in advance and held in a location that is accessible for the target population. We make translation and/or interpretive accessibility services available at these meetings. And meetings are held in ADA accessible locations with access to transit services. Meetings are scheduled at convenient times to allow people the opportunity to attend the meeting that best fits their schedules. GoTriangle typically advertises in media that target underrepresented and LEP populations.

Public outreach activities - We also go out to customers or the public on-board buses, at bus stops, or in other public places to share or solicit information. These activities are not typically communicated in advance, but are an excellent way to reach individuals who are unlikely to participate in a public meeting. These activities are sometimes also conducted on-line. Meeting notifications and advertisements include information in Spanish and instructions on how to request accessibility services if needed for the meeting.

### Public Hearings

Public Hearing - This is a formal opportunity for the public to comment on a staff proposal. It must be advertised in a newspaper of general circulation at least 10 days before the scheduled hearing. GoTriangle has typically held public hearings at the beginning of meetings of the Board of Trustees.

### Other meetings or Events

GoTriangle staff also attend community events and/or meetings across the service area in an effort to engage a broader audience and specifically target Title VI populations and those interested in transit issues. If LEP populations are present in the area, translation/interpretive services are available at the meetings. Community Group Briefings are attended by staff and project team members. These events and meetings are held by community organizations to further educate Title VI populations and other community members about the project and solicit public comment.

## **Communication Tools and Techniques**

### Notifications

GoTriangle employs several notification strategies to ensure the public is aware of upcoming meetings and activities. Notifications are translated based on the LEP population that is identified in the area. Strategies include:

- Flyers placed in strategic locations (ex: transit centers, buses, etc.) to reach the target audience that convey key project information and to advertise public forums;
- Comment forms (English & Spanish) distributed at community events and public workshops with staff assisting in completion of forms at canvassing opportunities;
- Staff presentations;
- Advertisements;
- Media: Email, Twitter and Facebook;
- Organizational list serves;
- Posting to community websites;
- Go Triangle website;
- GoTriangle's website.

### Web-Based Communications and Social Media

Web-based communication and social media outreach is another portion of public outreach strategies that is a highly effective tool in providing information quickly to a wide and diverse audience, all for little cost. GoTriangle staff and our consultants develop content and strategies on how it will be submitted, and where it will be uploaded, as well as when/how updates will be provided.

Community organizations are identified to whom web page, social media and electronic notification are to be distributed. A description of the types of planned electronic distribution to community organizations and stakeholders is included, and an overview of to whom and how they will be distributed.

Press releases are developed and circulated to media outlets across the region and provided updates on projects and important meeting notifications. News releases are distributed to minority and Spanish language media outlets to support outreach to Title VI minority population groups and LEP populations.

### Media Releases

News releases are used to provide information about public workshops. Newspapers, radio and television broadcast stations and online forums are the media routinely used.

### Stakeholder Comment Tracking Summary

This section describes how and when during the process comments will be collected from the public. Options for gathering public comments include comment forms to be used at events/public meetings, a project webpage, dedicated phone line, and/or project email. This section should describe the demographic, transit use or other information that may be collected in addition to feedback on the program or project. A description should be included as to how comments will be reviewed, tracked, and incorporated into decision-making.

### **Measuring Success**

Quantifiable performance measures are essential for determining the success of public participation strategies. Both qualitative and quantitative approaches will be used to evaluate the effectiveness of outreach for the study. The following list measures of effectiveness:

#### Accessibility

- Meeting and community event locations represent the target demographics;
- All meetings are accessible by transit (meetings are within xx of a mile from transit stop;

- All meetings are ADA accessible;
- All meetings have language accessibility.
- Reach
- Total number of comments received (goal of xxx);
- Percentage of comments received from LEP persons (goal of xxx or xx percent);
- Total number of participants at public meeting meetings and community events (goal of xxx);
- Number of LEP persons in attendance at public meetings and community events (goal of xx);
- Number of visits to the project web pages (goal of xxx);
- Number of articles or other media coverage (goal of xx in each jurisdiction).

#### Diversity/Equity

- Demographic distribution of commenter's as measured by voluntary demographic data collected via comment forms represent customer base;
- Geographic distribution of participants based on comment form addresses or zip codes (goal of xx percent of zip codes represented);
- Diversity of community organizations provided notifications or targeted by community events and cross-section of Title Vi populations served (goal of xx organizations representing seniors, low-income, minority, and/or disabled populations.

#### Decision Integration

- All comments are analyzed and summarized to the project team in a timely manner for decision-making (goal of meeting summaries prepared within 10 business days;
- All comments requiring response are responded to within 15 business days;

- Comments requiring response and actions taken in response to comments are tracked.

### Public Participation Schedule

A project schedule should be included noting key and public participation milestones. If, appropriate, note that activities and dates are subject to change throughout the study process and will be updated as needed.

## **Title VI/LEP Public Engagement Summary *July 2017 - June 2020***

### **Overview**

As a federal grant recipient, GoTriangle is committed to complying with the provisions of Title VI of the Civil Rights Act of 1964 and its amendments and to protecting the rights and opportunities of all people associated with GoTriangle or affected by its programs.

Title VI requires that no person in the United States, on the grounds of race, color, or national origin, including the denial of meaningful access for Limited English Proficient (LEP) persons, be excluded from participating in, be denied the benefits of, or be subjected to discrimination, under any program or activity receiving federal financial assistance.

GoTriangle takes steps to ensure that all people and firms wishing to participate in its programs receive equal and equitable opportunities to do so. GoTriangle's sub-recipients and contractors are required to prevent discrimination and to ensure nondiscrimination in all of their programs, activities, and services.

To ensure that GoTriangle's public engagement is consistent with those requirements, staff use the metrics, methods and approach outlined below.

### **Population Metrics**

GoTriangle serves three counties in central North Carolina: Wake, Durham and Orange. Each county has unique demographics, transit needs and populations. In

order to assess the efficacy of outreach targeting Title VI and LEP protected classes, the GoTriangle team compares outcomes to the population and demographics of the three counties it serves. The American Community Survey 5-Year Estimates provide this data by county.

ACS 5-Year Estimates									
	2016			2017			2018		
	Du rh am 20 Co.16	Or an ge 20 Co.16	W ak 20 e 16 Co.	Du rh am 20 Co.17	Or an ge 20 Co.17	W ak 20 e 17 Co.	Du rh am 20 Co.18	Or an ge 20 Co.18	W ak 20 e 18 Co.
<b>Total Population</b>	294,618	139,807	998,576	300,865	141,812	1,023,811	306,457	142,938	1,046,558
<b>% White</b>	50.9%	78.0%	69.3%	50.9%	77.2%	68.8%	53.5%	77%	68.3%
<b>% Black or African American</b>	37.6%	13.0%	22.0%	37.3%	12.9%	21.8%	38.6%	13%	21.9%
<b>% American Indian and Alaska Native</b>	0.4%	1.1%	1.0%	0.3%	1.0%	1.0%	0.9%	1%	1.2%
<b>% Asian</b>	4.7%	8.6%	7.1%	4.8%	8.9%	7.4%	5.8%	9%	7.7%
<b>% Native Hawaiian and Other Pacific Islander</b>	0.0%	0.2%	0.1%	0.0%	0.1%	0.1%	0.1%	.1%	.2%
<b>% Some other race</b>	3.5%	2.7%	3.4%	3.7%	3.0%	3.9%	4.0%	2.9%	4.1%
<b>% Hispanic or Latino</b>	13.3%	8.3%	9.9%	13.5%	8.3%	10.0%	13.4%	8.4%	10.1%

**Sources:**

1. [Survey/Program: American Community Survey, TableID: DP05, Product: 2016: ACS 5-Year Estimates Data Profiles 2.](#)
2. [Survey/Program: American Community Survey, TableID: DP05, Product: 2017: ACS 5-Year Estimates Data Profiles](#)
3. [Survey/Program: American Community Survey, TableID: DP05, Product: 2018: ACS 5-Year Estimates Data Profiles](#)

## July 2017 - June 2020 Outcomes

GoTriangle tracks public outreach data including date, outreach method, organization / event, location (city or exact address), county, time, purpose / materials shared, if the audience is a Title VI or LEP population, and the number of people engaged. Public outreach data is compared to the metrics detailed above for the Triangle region.

The table below shows the percentage of outreach events conducted across all three counties that reach Title VI populations and LEP populations. In addition to race, color, national origin and English proficiency. GoTriangle operates on a July 1 – June 30 fiscal year.

	CY2017 (July-Dec)	CY2018	CY2019	CY2020 (Jan-June)	2017 - 2020
<b>Total Events</b>	195	154	356	68	<b>773</b>
<b>Total Engaged</b>	8,055	5,106	42,863	4,102	<b>60,126</b>
<b>Title VI Events</b>	100	101	253	43	<b>497</b>
<b>% Title VI Events</b>	51.28%	65.58%	71.07%	63.24%	<b>55.79%</b>
<b>LEP Events</b>	45	45	67	16	<b>173</b>
<b>% LEP Events</b>	23.08%	29.22%	18.82%	23.53%	<b>14.11%</b>

*Please note:*

*In March 2020, all three counties in the Triangle region enacted "stay at home" or "safer at home" orders in response to the COVID19 global pandemic. GoTriangle shifted its approach to virtual outreach and as of July 2020 is continuing to conduct outreach in this manner.*

*CY 2018, 2019 and 2020 data include information shared via email and online to community contacts and individual subscribers as well as organizations who serve Title VI and LEP populations.*

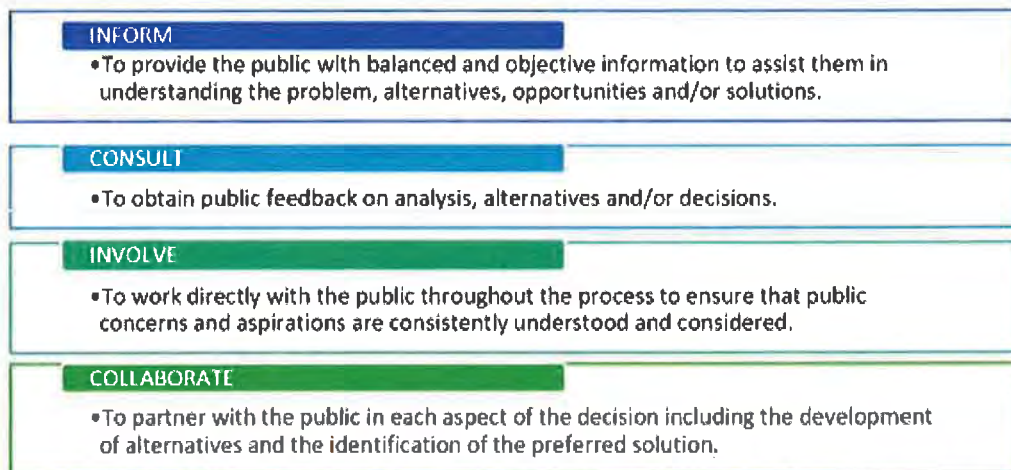
### **Public Outreach Events**

The associated Excel document provides details for Title VI and LEP events conducted from July 2017 – June 2020, including date, type of event, location, purpose / materials shared and number of people engaged. The first tab contains a key and the totals as seen above. Within each tab, events are ordered by date conducted - Attachment C – Public Outreach.



## Public Engagement Approach

Outreach conducted by the Public Engagement team involves four levels of engagement, outlined in the chart below and drawn from best practices in the field of community involvement. Each level serves a unique purpose and some efforts accomplish more than one type of involvement. The Public Engagement team works with project leaders to determine strategically the appropriate level of engagement for a specific effort as well as the activities involved, known as an Outreach Plan. The Public Engagement team coordinates with all areas of the Communications & Public Affairs department including marketing, communications, public relations, social media and design when developing outreach plans and materials.



Source: [International Association of Public Participation \(IAP2\) Public Participation Spectrum](#).

## Public Engagement Methods

The Public Engagement team uses a variety of tools to involve the community at each of the four levels of engagement. Engaging various stakeholders requires using methods that address their specific needs and goals. Methods utilized by the public engagement team can be found in the chart below:



Method	Description (What is it?)	Strategy (When to use it?)	Target Audience	Level of Engagement
<b>Public Meeting</b>	Public meetings engage a wide audience in information sharing and discussion.	Public meetings are useful for introducing new information, services, or plans to the public, and creating opportunities for discussion and the collection of feedback.	General public (likely those more in tune with the planning process)	<b>Inform + Consult</b>
<b>Pop-Ups</b>	Pop-ups consist of setting up tables at major festivals, local fairs and other community events to distribute information. Pop-ups can also be in neighborhoods or as part of door-to-door canvassing.	These events allow for deeper conversations with people in less formal settings. Pop-ups are useful when trying to reach people who may not have the opportunity to attend formal meetings.	General public (in their daily life)	<b>Inform + Consult</b>
<b>Community Meetings</b>	The community related to issues pertinent to that community organizes these meetings, which take many forms. Staff attend to present information or establish a relationship.	Community meetings are a great opportunity to present new information and answer community specific questions in an informal setting.	Targeted audience based on a geographic area or community issue	<b>Inform + Consult</b>
<b>Presentations</b>	A presentation is the act of presenting a topic or idea to an audience.	Presentations are useful in communicating new information to the public and creating a space to answer questions, promote conversation, and gain feedback.	Particular audience at a meeting or event	<b>Inform + Consult</b>
<b>Surveys</b>	A survey is a research method used to collect information from a variety of individuals. Surveys deployed online and on paper at events.	Surveys are useful for gathering specific information or feedback regarding a project, plan, or engagement effort. Surveys are also useful in engaging a diverse group of people and doing targeted outreach due to the various distribution platforms including: printed questionnaires, telephone, by mail, in person, or on the web.	General public or targeted audience, depending on distribution	<b>Consult</b>

<b>Advisory Committee</b>	An advisory committee is a group of individuals, typically volunteers or community members that work to identify issues and propose solutions and recommendations to a business or organization.	Advisory committees are a great way to involve the community and bring a diverse set of opinions and experiences to the table, which can facilitate both innovation and improvement within the organization and project.	Members of the advisory committee, which may represent larger populations	<b>Collaborate</b>
<b>Email Blast</b>	An email blast is an informational email sent to a listserv or large group of individuals or organization contacts.	Email blasts are useful in creating a consistent flow of communication with stakeholders and updating them on various project developments.	Individuals and organizations	<b>Inform</b>
<b>Online / Website</b>	Project documents posted to the project website in a timely, organized, and accessible fashion.	Utilizing a website is helpful when you want to create longevity for documents and store them in a place that allows easy access to all information at any time.	General public (computer literate)	<b>Inform</b>
<b>Online Comment Box</b>	A comment box is similar to a comment card, but is accessible online.	An online comment box is useful for engaging a larger variety of stakeholders, as online forums allow stakeholders to submit comments at a time and place most convenient for them.	General public (computer literate)	<b>Consult</b>
<b>Paper Comment Cards</b>	A comment card is a tool that allows various stakeholders to give their opinion or provide feedback on a topic.	Paper comment cards are useful for engaging stakeholders with limited access to technology, or for providing quick opportunities for stakeholders to submit feedback at meetings or community events.	General public (noncomputer literate)	<b>Consult</b>
<b>Social Media Posts</b>	A social media post can consist of a Twitter, Facebook, or Instagram post containing information pertinent to the project.	Social media is useful for engaging stakeholders across various backgrounds and demographics. Social media is also effective in building community and presenting complex information in a more visual and digestible way.	General Public (computer literate), especially existing followers	<b>Inform</b>
<b>Multilingual Material</b>	Both print materials and a variety of online content will be available in multiple languages.	Offering content in multiple languages is useful in further engaging underserved populations.	General public, non-English speakers	<b>Inform + Consult</b>

### GoTriangle Title VI/LEP Public Engagement Outreach

Term	Definition
Title VI	Race, color, or national origin
LEP	Meaningful access for Limited English Proficient (LEP) persons

Outcomes	CY2017 (July-Dec)	CY2018	CY2019	CY2020 (Jan-June)	2017 - 2020
<b>Total Events</b>	195	154	356	68	<b>773</b>
<b>Total Engaged</b>	8055	5,106	42,863	4,102	<b>60126</b>
<b>Title VI Events</b>	100	101	253	43	<b>497</b>
<b>% Title VI Events</b>	51.28%	65.58%	71.07%	63.24%	<b>55.79%</b>
<b>LEP Events</b>	45	45	67	16	<b>173</b>
<b>% LEP Events</b>	23.08%	29.22%	18.82%	23.53%	<b>14.11%</b>

#### Conclusion

This document will serve as the Public Participation Plan for GoTriangle. The plan will be available for review on the agency's website at: [www.gotriangle.org](http://www.gotriangle.org) and at GoTriangle's administrative office: 4600 Emperor Blvd, Suite 100, Durham, NC 27703. Members of the public can also obtain information about the plan by contacting GoTriangle by phone at (919) 485-7433.

If the plan is requested in LEP languages, large type, and/or Braille, staff will make a reasonable attempt to accommodate those needs.

# Attachment A

## Description of the Public Engagement Process for: Major, Disparate Impact and Disproportionate Burden Policies

## Description of the Public Engagement Process for: Major, Disparate Impact and Disproportionate Burden Policies

### GoTriangle Major Service Change Policy

The GoTriangle Board of Trustees adopted three policies in June 2014 related to Title VI that guide this analysis:

- Major Service Change Policy
- Disparate Impact Policy, and
- Disproportionate Burden Policy.

The requirement for these policies comes from Federal Transit Administration (FTA) Circular 4702.1B, "Title VI Requirements and Guidelines for Federal Transit Administration Recipients" which became effective October 1, 2012. The Circular requires any FTA recipient that operates 50 or more fixed route vehicles in peak service and serving a population of 200,000 persons or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact.

### Major Service Change Policy

A "major service change" is defined as follows:

- The addition or elimination of a route
  - A change in at least 25 percent of an existing route's pattern, measured in route-miles
  - The expansion or reduction in the span of service or frequency of service on any route by at least 25 percent, measured in revenue vehicle hours
  - The expansion or reduction in regular days of service on any route
- The following types of activities are not classified as "major service changes" and shall not require that a Service Equity Analysis be conducted:
- Service for special events
  - Routing changes to address construction or road closures
  - Added service operated during emergencies

### **Disparate Impact Policy for Major Service Changes**

The FTA circular identifies disparate impacts as a “facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin, where the recipient’s policy or practice lacks a substantial legitimate justification and where there exists one or more alternatives that would serve the same legitimate objectives but with less disproportionate effect on the basis of race, color, or national origin.”

These disparate impact policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect minority populations. The thresholds apply to the difference in impacts of the proposed service change between minority populations and non-minority populations, measured by using the service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by minority populations.

### **Disproportionate Burden Policy for Major Service Changes**

Disproportionate burden addresses impacts to low-income populations. The FTA circular defines disproportionate burden as “a neutral policy or practice that disproportionately affects low-income populations more than non-low-income populations.”

These disproportionate burden policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect low-income populations. The thresholds apply to the difference in impacts of the proposed service change on low-income populations compared to the impacts on other populations, measured by using service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by low-income populations.

# Attachment B

## Equity Evaluation – Fare and Service Change Policies

## Equity Evaluation: Fare and Service Changes

Results of service and/or fare equity analyses conducted since GoTriangle's last Program submission.

Service Changes Equity Analysis – Summer 2017/August 2017

Service Equity Analysis – Proposed Service Changes/August 2018

Service Equity Analysis - Robertson Scholar Express/August 2019

Service Equity Analysis - Research Triangle Park Fixed-Route Shuttles  
August 2019

Service Equity Analysis -Routes 300, 305, 310, 800, 800S/October 2020



# Service Changes Equity Analysis – Summer 2017

August 2017



**Attachment B: Title VI Service Equity Analysis**

Proposed Service Changes for Summer 2017

## Introduction

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. This analysis was conducted in compliance with Federal Transit Administration (FTA) Circular 4702.1B, which requires any FTA recipient serving a population of 200,000 or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact. This document is an analysis of GoTriangle's proposed service changes for summer 2017.

## Key Findings

The service changes for core Routes 100, 300, 700, and 800 improve service for their current population base. Route FRX maintains service to its current population, so there are no impacts under Title VI regulations. However, there are impacts for Routes CLX and JCX, which was anticipated due to the recommended elimination of services.

## Title VI Definitions and Policies

### *Definition of Minority and Low-Income Populations*

#### Minority Population

According to FTA Circular 4702.1B, a minority person is defined as an individual identifying as:

- American Indian and Alaska Native, Asian, Black or African American, Hispanic or Latino, and Native Hawaiian or Other Pacific Islander.

Minority populations are defined by FTA as any readily identifiable group of minority persons who live in geographic proximity, or who may be geographically dispersed, but who may be similarly affected by a proposed action.

#### Low-Income Population

According to the FTA circular, low-income means a person whose median household income is at or below the U.S. Department of Health and Human Services poverty guidelines or within a locally developed income threshold that is at least as inclusive as these guidelines. For these policies, persons with household incomes below 150 percent of the federal poverty level for a regionally average household size are determined to be low income.

Low-income population is defined by FTA as any readily identifiable group of low-income persons who live in geographic proximity or who may be geographically dispersed, but who may be similarly affected by a proposed action.

The FTA circular on Title VI compliance states that while low-income populations are not a protected class under Title VI there is an "...inherent overlap of environmental justice principles in this area, and because it is important to evaluate the impacts of service and fare changes on passengers who are

transit-dependent, FTA requires transit providers to evaluate proposed service and fare changes to determine whether low-income populations will bear a disproportionate burden of the changes."

### ***GoTriangle Policies***

The GoTriangle Board of Trustees adopted three policies in June 2014 related to Title VI that guide this analysis:

- Major Service Change Policy
- Disparate Impact Policy, and
- Disproportionate Burden Policy.

The requirement for these policies comes from Federal Transit Administration (FTA) Circular 4702.1B, "Title VI Requirements and Guidelines for Federal Transit Administration Recipients" which became effective October 1, 2012. The Circular requires any FTA recipient that operates 50 or more fixed route vehicles in peak service and serving a population of 200,000 persons or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact.

#### **Major Service Change Policy**

A "major service change" is defined as follows:

- The addition or elimination of a route
- A change in at least 25 percent of an existing route's pattern, measured in route-miles
- The expansion or reduction in the span of service or frequency of service on any route by at least 25 percent, measured in revenue vehicle hours
- The expansion or reduction in regular days of service on any route

The following types of activities are not classified as "major service changes" and shall not require that a Service Equity Analysis be conducted:

- Service for special events
- Routing changes to address construction or road closures
- Added service operated during emergencies

#### **Disparate Impact Policy for Major Service Changes**

The FTA circular identifies disparate impacts as a "facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin, where the recipient's policy or practice lacks a substantial legitimate justification and where there exists one or more alternatives that would serve the same legitimate objectives but with less disproportionate effect on the basis of race, color, or national origin."

These disparate impact policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect minority populations. The thresholds apply to the difference in impacts of the proposed service change between minority populations and non-minority populations, measured by using the service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by minority populations.

### **Disproportionate Burden Policy for Major Service Changes**

Disproportionate burden addresses impacts to low-income populations. The FTA circular defines disproportionate burden as “a neutral policy or practice that disproportionately affects low-income populations more than non-low-income populations.”

These disproportionate burden policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect low-income populations. The thresholds apply to the difference in impacts of the proposed service change on low-income populations compared to the impacts on other populations, measured by using service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by low-income populations.

## **Background**

### ***GoTriangle System Profile***

GoTriangle provides service to Wake, Durham, and Orange counties. State funded Fortify services extend to Johnston County as well. The entire area within these counties is considered the GoTriangle service area.

### **Average Daily Ridership**

The following table shows the ridership for the GoTriangle system for weekdays, Saturdays and Sundays. Ridership data is collected via Automatic Passenger Counters (APCs) on GoTriangle vehicles and on GoTriangle routes operated by GoRaleigh and Chapel Hill Transit. This data is from GoTriangle’s FY16 Annual Report, with information from July 2015 through the end of June 2016.

**Table 1: GoTriangle Average Daily Ridership (FY 16)**

<b>Average Daily Ridership</b>	
<b>Weekday</b>	<b>6,711</b>
<b>Saturday</b>	<b>1,601</b>
<b>Sunday</b>	<b>831</b>

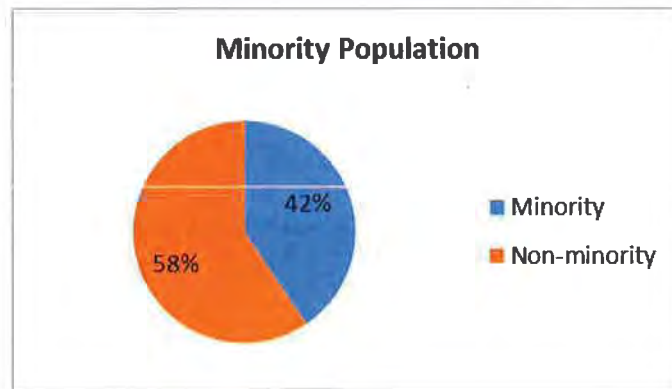
## Race and Ethnicity

Based on the American Community Survey 2009-2013 5-Year estimates, 42% of the GoTriangle service area is considered minority using the definition provide in the FTA Circular 4702.1A.

**Table 2: Minority Population in GoTriangle Service Area**

	Minority	Non-Minority	Total Population within ¼ mile of stops
<b>Number</b>	87,718	120,818	208,536
<b>Percentage</b>	42%	58%	100%

**Figure 1: Minority Population in GoTriangle Service Area**



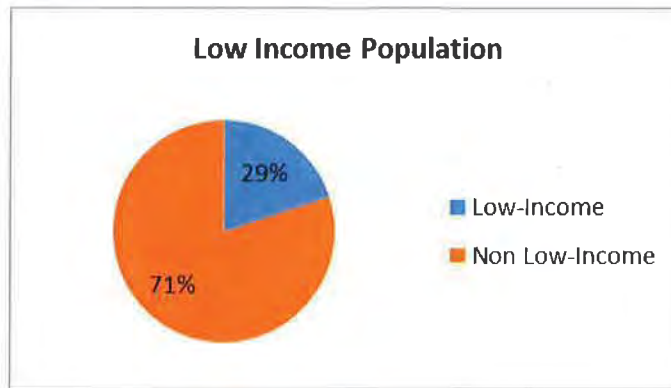
## Income

Based on the American Community Survey 2009-2013 5-Year estimates, 29% of the GoTriangle service area is considered low-income using the definition provide in the FTA Circular 4702.1A.

**Table 3: Low-Income Population in GoTriangle Service Area**

	Low-Income	Non-Low-Income	Total Population within ¼ mile of stops
<b>Number</b>	60,085	148,451	208,536
<b>Percentage</b>	29%	71%	100%

Figure 2: Low-Income Population in GoTriangle Service Area



### Data Sources

- Census data is provided by the US American Community Survey, 2009-2013.
- Population is coded by table B03002, field B03002001.
- Low income status is set at 100%, 150% or 200% the US poverty level. This is coded by the appropriate fields in table C17002.
- Minority status is coded by table B03002, by subtracting the white, non-Hispanic population (B03002003) from the total population (B03002001).
- Service area is a set of block groups determined by a shapefile your agency provides.
- Map and routing data is provided OpenStreetMap, Mapbox, and Valhalla.

### Methodology

#### 1. Get the population near a route, including its low-income and minority percentage.

- For each route, build a shape that represents the area within quarter mile of any of its stops.
- Intersect the catchment area with 2009-2013 ACS Census data. Get a list of block groups and the percentage overlap with each.
- For each block group, take the percentage of overlap and multiply it by the block group's statistics.
- Get the total population, including minority and low-income, for each block group and sum them together. This is the total population a route could serve.

#### 2. Compare the number of people-trips, before and after.

- Multiply the population near a route by the number of trips it makes (per year) to get people-trips.
- Repeat for low-income and minority populations to get low-income people-trips and minority people-trips.
- Compare these numbers between the before and after versions of the route, to get a set of people-trip differences. We match before and after using routes that have the same name.

#### 3. Calculate the total difference in people-trips across the transit system.

- Repeat the process above for every route in the transit system.
- Sum together the difference in people-trips. This will return three numbers: total difference in people-trips, total difference in low-income people-trips, and total difference in minority people trips.

#### **4. Calculate the change borne by low-income and minority populations.**

- Divide the total difference in low-income people trips by the total difference in people-trips to get the percentage of change borne by those with low incomes.
- Repeat for minority people-trips.

#### **5. Compare the percentage change to the average in the service area.**

- Calculate the average percentage of low-income and minority populations across the entire service area.
- Subtract from the change borne by those populations.
- Get two final numbers: the delta between the impact this set of transit changes had on low income and minority populations compared to any average change.

## **Identification of Impacted Census Block Groups**

There are three types of routes in the GoTriangle system:

- Commuter – operates weekdays during peak hours only and serves a limited number of stops at the beginning and end of a route with a long portion of the route operating as express service
- Core – operates all days of the week and serves stops along the entire length of the route
- Regional – operates weekdays during peak hours only and serves stops along the entire length of the route; however some portions of the route may operate as express service

Based on the route type, any block group intersecting the impacted service area is considered impacted.

The following criteria are used to determine the impacted service area:

- Commuter routes
  - 1/4 mile around all stops
- Core routes
  - 1/4 mile around route line
- Regional routes
  - Core segments – 1/4 mile buffer around route line

## ***Determination of Route-Level Impacts***

For each proposed service change considered a major service change, we will compare the percentages of impacted minority and low-income populations to the percentages of impacted non-minority and non-low-income populations. If the percentage differs by more than 10%, the proposed service change will be considered disparate to minority and low-income populations.



Table 4: Percentage of minority and low-income populations in the GoTriangle service area

	Number	Percentage
<b>Minority</b>	87,718	42%
<b>Low-Income</b>	60,085	29%

### ***Determination of System-Level Impacts***

To determine the final system-wide impacts of service changes, we compare the percentages of impacted minority and low-income populations to the percentages of impacted non-minority and non-low-income populations. If the percentage differs by more than 10%, the changes overall will be considered disparate to minority and low-income populations.

### ***Summary of Impacts of Proposed Service Changes***

Each proposed service change was evaluated and classified as either a “minor service change” or a “major service change” using the definition of a major service change (shown above). The results of the evaluation are shown below.

Table 5: Evaluation of proposed service changes as major or minor

Route	Description of Proposed Change	Result	Major/Minor
100	Additional off-peak trips during midday and Saturday. Route would have 30 minute frequency until 7PM, M-Sat.	Revenue hours increase by 33%.	<b>Major</b>
300	Additional off-peak trips during midday and Saturday. Route would have 30 minute frequency until 7PM, M-Sat. Service would also be added on evenings, M-Sat as well Sunday service added.	Revenue hours increase by 44%.	<b>Major</b>
700	Additional off-peak trips during midday and Saturday. Route would have 30 minute frequency until 7PM, M-Sat.	Revenue hours increase by 29%.	<b>Major</b>
800	Additional off-peak trips during midday and Saturday. Route would have 30 minute frequency until 7PM, M-Sat.	Revenue hours increase by 22%.	<b>Minor</b>
CLX	Route would be eliminated.	This results in the removal of the service.	<b>Major</b>

FRX	Route would be continued at a reduced frequency.	Revenue hours decrease by 48%.	<b>Major</b>
JCX	Route would be eliminated.	This results in the removal of the service.	<b>Major</b>

### **Route Level Analysis**

For proposed major service changes, the percentages of impacted minority and low-income populations is calculated and evaluated according to the disparate impact policy and disproportionate burden policy. If the percentage of impacted minority and low-income populations differs by more than 10% from the current routes versus the recommended changes, the recommended service change will be considered disparate to minority and low-income populations.

**Table 6: Route level disparate impact analysis and disproportionate burden analysis**

Route	Before Total Population	Before Minority Population	Before % Minority	After Total Population	After Minority Population	After % Minority	Disparate Impact
100	10,078	2,923	29%	10,078	2,923	29%	0%
300	17,978	8,090	45%	17,978	8,090	45%	0%
700	3,403	2,961	87%	3,403	2,961	87%	0%
800	8,761	2,541	29%	8,761	2,541	29%	0%
CLX	2,337	958	41%	0	0	0%	-41%
FRX	2,564	1,026	40%	2,564	1,026	40%	0%
JCX	2,222	911	41%	0	0	0%	-41%

Route	Before Total Population	Before Low Income Population	Before % Low Income	After Total Population	After Low Income Population	After % Low Income	Disproportionate Burden
100	10,078	4,031	40%	10,078	2,923	40%	0%
300	17,978	5,753	32%	17,978	8,090	32%	0%
700	3,403	1,974	58%	3,403	2,961	58%	0%
800	8,761	2,979	34%	8,761	2,541	34%	0%
CLX	2,337	678	29%	0	0	0%	-29%
FRX	2,564	692	27%	2,564	1,026	27%	0%
JCX	2,222	644	29%	0	0	0%	-29%

### **System Level Analysis**

For all proposed major service changes, staff analyzed percentages of impacted minority and low-income populations and evaluated them according to the disparate impact and disproportionate burden policies. If the percentage of impacted minority and low-income populations differs by more than 10%

from the service area average, the proposed service change were considered disparate to minority and low-income populations.

The total package of proposed service changes have been found to affect a population that is 29% low income, while the service area average is 42% minority. The changes yield no disparate impacts or disproportionate burdens to these population from a system level.

**Table 7: Minority population affected by all proposed major service changes**

	Before Total Population (w/n ¼ mi)	Before Percent of Minority Population Affected (number)	After Total Population (w/n ¼ mi)	After Percent of Minority Population Affected (number)	Disparate Impact? (number)
<b>Minority Assessment</b>	100% (208,536)	42% (87,718)	100% (203,977)	42% (85,800)	-2%

There is a 2% disparate impacts identified on the system level, which falls within an acceptable threshold.

**Table 8: Low-Income population affected by all proposed major service changes**

	Before Total Population (w/n ¼ mi)	Before Percent of Low Income Population Affected (number)	After Total Population (w/n ¼ mi)	After Percent of Low Income Population Affected (number)	Disproportionate Burden? (number)
<b>Low-Income Assessment</b>	100% (208,536)	29% (60,085)	100% (203,977)	29% (58,771)	-2%

There is a 2% disproportionate burden identified on the system level, which falls within an acceptable threshold.

## Mitigation and Alternatives

### *Routes CLX and JCX*

There is an existing Park-and- Ride at the White Oak Shopping Center in Garner by the intersection of US-70 and I-40 (Exit 306), which is roughly three miles from the Johnston County border toward Raleigh. This Park-and- Ride provides access to Route 102 into downtown Raleigh, which provides peak hourly service, Monday through Friday. Route CLX currently makes stops at this location.

Staff is also distributing information on vanpools and rideshares to existing customers.

## **Conclusions**

The proposed service changes were developed to improve the GoTriangle services. The service equity analysis was completed to comply with FTA guidelines using policies that were adopted by the GoTriangle Board of Trustees in June 2014. The analysis flagged several of the proposed route change changes as major service changes, thus requiring additional analysis to determine if there would be disproportionate impacts to minority and low-income populations.

Core Routes 100, 300, 700, 800 recommended changes all benefit their current population. Route FRX has a reduction in frequency, but maintains service to the current population.

The elimination of Routes FRX and CLX both have a disparate impact of 41% and a disproportionate impact of 29%.

The total package of proposed service changes were found to affect a population that is 29% low income and 42% minority. The changes yield nominal disparate impacts and disproportionate burdens to these population at a system level.

Service Equity Analysis – Proposed Service Changes  
August 2018



**Attachment B: Title VI Service Equity Analysis**

Proposed Service Changes for August 2018

## Introduction

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. This analysis was conducted in compliance with Federal Transit Administration (FTA) Circular 4702.1B, which requires any FTA recipient serving a population of 200,000 or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact. This document is an analysis of GoTriangle's proposed service changes for August 2018.

## Key Findings

The Title VI analyses did not identify any disproportionate burden on low-income populations or disparate impacts on minority populations at the route level.

## Title VI Definitions and Policies

### *Definition of Minority and Low-Income Populations*

#### Minority Population

According to FTA Circular 4702.1B, a minority person is defined as an individual identifying as:

- American Indian and Alaska Native, Asian, Black or African American, Hispanic or Latino, and Native Hawaiian or Other Pacific Islander.

Minority populations are defined by FTA as any readily identifiable group of minority persons who live in geographic proximity, or who may be geographically dispersed, but who may be similarly affected by a proposed action.

#### Low-Income Population

According to the FTA circular, low-income means a person whose median household income is at or below the U.S. Department of Health and Human Services poverty guidelines or within a locally developed income threshold that is at least as inclusive as these guidelines. For these policies, persons with household incomes below 150 percent of the federal poverty level for a regionally average household size are determined to be low income.

Low-income population is defined by FTA as any readily identifiable group of low-income persons who live in geographic proximity or who may be geographically dispersed, but who may be similarly affected by a proposed action.

The FTA circular on Title VI compliance states that while low-income populations are not a protected class under Title VI there is an "...inherent overlap of environmental justice principles in this area, and because it is important to evaluate the impacts of service and fare changes on passengers who are transit-dependent, FTA requires transit providers to evaluate proposed service and fare changes to determine whether low-income populations will bear a disproportionate burden of the changes."

## **GoTriangle Policies**

The GoTriangle Board of Trustees adopted three policies in June 2014 related to Title VI that guide this analysis:

- Major Service Change Policy
- Disparate Impact Policy, and
- Disproportionate Burden Policy.

The requirement for these policies comes from Federal Transit Administration (FTA) Circular 4702.1B, "Title VI Requirements and Guidelines for Federal Transit Administration Recipients" which became effective October 1, 2012. The Circular requires any FTA recipient that operates 50 or more fixed route vehicles in peak service and serving a population of 200,000 persons or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact.

### **Major Service Change Policy**

A "major service change" is defined as follows:

- The addition or elimination of a route
- A change in at least 25 percent of an existing route's pattern, measured in route-miles
- The expansion or reduction in the span of service or frequency of service on any route by at least 25 percent, measured in revenue vehicle hours
- The expansion or reduction in regular days of service on any route

The following types of activities are not classified as "major service changes" and shall not require that a Service Equity Analysis be conducted:

- Service for special events
- Routing changes to address construction or road closures
- Added service operated during emergencies

### **Disparate Impact Policy for Major Service Changes**

The FTA circular identifies disparate impacts as a "facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin, where the recipient's policy or practice lacks a substantial legitimate justification and where there exists one or more alternatives that would serve the same legitimate objectives but with less disproportionate effect on the basis of race, color, or national origin."

These disparate impact policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect minority populations. The thresholds apply to the difference in impacts of the proposed service change between minority populations and non-minority populations, measured by using the service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by minority populations.



### Disproportionate Burden Policy for Major Service Changes

Disproportionate burden addresses impacts to low-income populations. The FTA circular defines disproportionate burden as “a neutral policy or practice that disproportionately affects low-income populations more than non-low-income populations.”

These disproportionate burden policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect low-income populations. The thresholds apply to the difference in impacts of the proposed service change on low-income populations compared to the impacts on other populations, measured by using service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by low-income populations.

## Background

### GoTriangle System Profile

GoTriangle provides service to Wake, Durham, and Orange counties. The entire area within these counties is considered the GoTriangle service area.

### Average Daily Ridership

The following table and chart show the ridership for the GoTriangle system for weekdays, Saturdays and Sundays. Ridership data is collected via Automatic Passenger Counters (APCs) on GoTriangle vehicles and on GoTriangle routes operated by GoRaleigh and Chapel Hill Transit. This data is from GoTriangle’s 2017 Annual Report.

Table 9: GoTriangle Average Daily Ridership (2017 Annual Report)

Average Daily Ridership	
Weekday	6,261
Saturday	1,601
Sunday	831

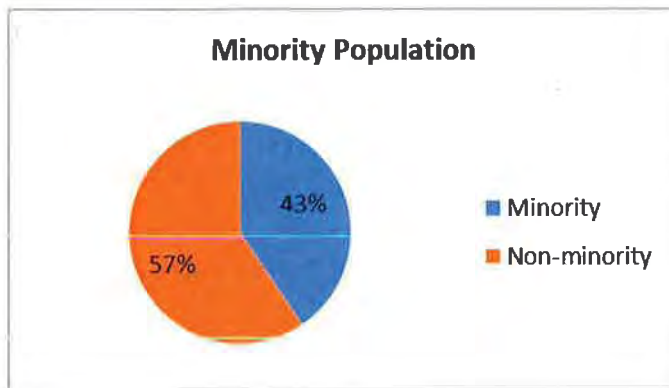
### Race and Ethnicity

Based on the American Community Survey 2009-2013 5-Year estimates, 43% of the GoTriangle service area is considered minority using the definition provide in the FTA Circular 4702.1A.

Table 10: Minority Population in GoTriangle Service Area

	Minority	Non-Minority	Total Population within ¼ mile of stops
<b>Number</b>	48,250	65,280	113,530
<b>Percentage</b>	43%	57%	100%

Figure 3: Minority Population in GoTriangle Service Area



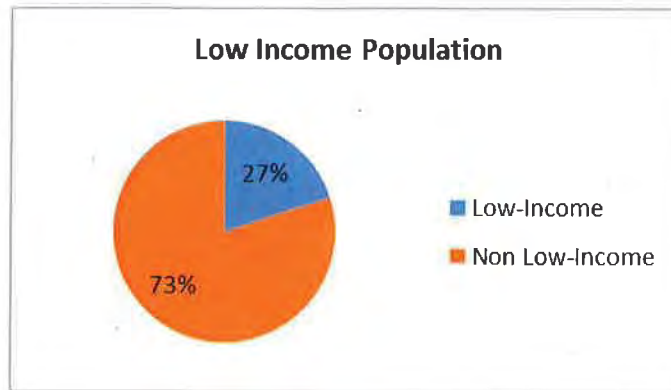
### Income

Based on the American Community Survey 2009-2013 5-Year estimates, 27% of the GoTriangle service area is considered low-income using the definition provide in the FTA Circular 4702.1A.

Table 11: Low-Income Population in GoTriangle Service Area

	Low-Income	Non-Low-Income	Total Population within ¼ mile of stops
<b>Number</b>	30,653	82,877	113,530
<b>Percentage</b>	27%	73%	100%

Figure 4: Low-Income Population in GoTriangle Service Area



### Data Sources

- Census data is provided by the US American Community Survey, 2009-2013.
- Population is coded by table B03002, field B03002001.
- Low income status is set at 100%, 150% or 200% the US poverty level. This is coded by the appropriate fields in table C17002. GoTriangle is set at 150%.
- Minority status is coded by table B03002, by subtracting the white, non-Hispanic population (B03002003) from the total population (B03002001).
- Service area is a set of block groups determined by a shapefile your agency provides.
- Map and routing data is provided OpenStreetMap, Mapbox, and Valhalla.

### Methodology

#### 1. Get the population near a route, including its low-income and minority percentage.

- For each route, build a shape that represents the area within quarter mile of any of its stops.
- Intersect the catchment area with 2009-2013 ACS Census data. Get a list of block groups and the percentage overlap with each.
- For each block group, take the percentage of overlap and multiply it by the block group's statistics.
- Get the total population, including minority and low-income, for each block group and sum them together. This is the total population a route could serve.

#### 2. Compare the number of people-trips, before and after.

- Multiply the population near a route by the number of trips it makes (per year) to get people-trips.
- Repeat for low-income and minority populations to get low-income people-trips and minority people-trips.
- Compare these numbers between the before and after versions of the route, to get a set of people-trip differences. We match before and after using routes that have the same name.

#### 3. Calculate the total difference in people-trips across the transit system.

- Repeat the process above for every route in the transit system.
- Sum together the difference in peopletrips. This will return three numbers: total difference in people-trips, total difference in low-income people-trips, and total difference in minority people trips.

#### 4. Calculate the change borne by low-income and minority populations.

- Divide the total difference in low-income people trips by the total difference in people-trips to get the percentage of change borne by those with low incomes.
- Repeat for minority people-trips.

#### 5. Compare the percentage change to the average in the service area.

- Calculate the average percentage of low-income and minority populations across the entire service area.
- Subtract from the change borne by those populations.
- Get two final numbers: the delta between the impact this set of transit changes had on low income and minority populations compared to any average change.

## Identification of Impacted Census Block Groups

There are three types of routes in the GoTriangle system:

- Commuter – operates weekdays during peak hours only and serves a limited number of stops at the beginning and end of a route with a long portion of the route operating as express service
- Core – operates all days of the week and serves stops along the entire length of the route
- Regional – operates weekdays during peak hours only and serves stops along the entire length of the route; however some portions of the route may operate as express service

Based on the route type, any block group intersecting the impacted service area is considered impacted.

The following criteria are used to determine the impacted service area:

- Commuter routes
  - 1/4 mile around all stops
- Core routes
  - 1/4 mile around route line
- Regional routes
  - Core segments –1/4 mile buffer around route line

## Determination of Route-Level Impacts

For each proposed service change considered a major service change, we will compare the percentages of impacted minority and low-income populations to the percentages of impacted non-minority and low-income populations. If the percentage differs by more than 10%, the proposed service change will be considered disparate to minority and low-income populations.

Table 12: Percentage of minority and low-income populations in the GoTriangle service area

	Number	Percentage
Minority	48,250	43%
Low-Income	30,994	27%

### ***Determination of System-Level Impacts***

To determine the final system-wide impacts of service changes, we compare the percentages of impacted minority and low-income populations to the percentages of impacted non-minority and non-low-income populations. If the percentage differs by more than 10%, the changes overall will be considered disparate to minority and low-income populations.

### ***Summary of Impacts of Proposed Service Changes***

Each proposed service change was evaluated and classified as either a “minor service change” or a “major service change” using the definition of a major service change (shown above). The results of the evaluation are shown below.

Table 13: Evaluation of proposed service changes as major or minor

Route	Description of Proposed Change	Result	Major/Minor
DRX	Additional trips on DRX in the morning and afternoon peaks	This results in a 48% increase in revenue hours	Major
Holiday Schedule	Five additional holidays will be served and all holidays served will be Sunday level service	This involves the expansion of service days while also entailing the reduction in service hours on some holidays	Major

### ***Route Level Analysis***

For proposed major service changes, the percentages of impacted minority and low-income populations is calculated and evaluated according to the disparate impact policy and disproportionate burden policy. If the percentage of impacted minority and low-income populations differs by more than 10% from the current routes versus the recommended changes, the recommended service change will be considered disparate to minority and low-income populations.

The change to Route DRX results in no disparate impacts nor any disproportionate burden on the population within a ¼ mile of stops when analyzed on a route level.

Table 14: Route level disparate impact analysis and disproportionate burden analysis

Route	Before Total Population	Before Minority Population	Before % Minority	After Total Population	After Minority Population	After % Minority	Disparate Impact
DRX	8,773	3,574	42.5%	8,773	3,574	42.5%	0%

Route	Before Total Population	Before Low Income Population	Before % Low Income	After Total Population	After Low Income Population	After % Low Income	Disproportionate Burden
DRX	8,773	3,266	27.3%	8,773	3,266	27.3%	0%

The proposed change to the holiday schedule adds five new days to service, allowing greater flexibility and travel time to current and potential customers.

While some existing holiday service is on a Saturday schedule, the additional span on Sunday service will help mitigate the loss of Saturday level service for these holidays.

#### Minor service changes

The changes to Route CRX and the span increase on Sundays are not considered major according to the GoTriangle major service change policy. A Title VI is not required for the CRX or Sunday span increase. These proposed route changes are:

- Route CRX
  - An additional bus will be added to service to maintain current service levels.
- Sunday Service Span Increase
  - Service will end at 9 PM.

#### Major service changes

The following routes have service changes that were determined to be major:

#### Route DRX

The Route DRX proposed service changes include the following:

- Two vehicles will be added in each of the morning and afternoon runs. This would create 9 additional trips between Raleigh and Durham.

#### Holidays

The Holiday schedule proposed service changes include the following:

- Holiday schedules would be consistent year-round. With the exception of Thanksgiving and Christmas Day, holidays currently not served would also receive service.

### ***System Level Analysis***

For all proposed major service changes, staff analyzed percentages of impacted minority and low-income populations and evaluated them according to the disparate impact and disproportionate burden policies, comparing the system before or after the proposed changes. If the percentage of impacted minority and low-income populations on a system level differs by more than 10% from the service area average, the proposed service change were considered disparate to minority and low-income populations.

The total package of proposed service changes have been found to affect a population that is 27.3% low-income, while the service area average is 42.5% minority. The changes yield no disparate impacts or disproportionate burdens to these population from a system level.

Table 15: Minority population affected by all proposed major service changes

	<b>Before Total Population (w/n ¼ mi)</b>	<b>Before Percent of Minority Population Affected (number)</b>	<b>After Total Population (w/n ¼ mi)</b>	<b>After Percent of Minority Population Affected (number)</b>	<b>Disparate Impact? (number)</b>
<b>Minority Assessment</b>	100% (113,530)	42.5% (48,250)	100% (113,530)	42.5% (113,530)	0%

There are no disparate impacts identified on the system level.

Table 16: Low-Income population affected by all proposed major service changes

	<b>Before Total Population (w/n ¼ mi)</b>	<b>Before Percent of Low Income Population Affected (number)</b>	<b>After Total Population (w/n ¼ mi)</b>	<b>After Percent of Low Income Population Affected (number)</b>	<b>Disproportionate Burden? (number)</b>
<b>Low-Income Assessment</b>	100% (113,530)	27.3% (30,994)	100% (113,530)	27.3% (30,994)	0%

There is no disproportionate burden identified on the system level.



## **Conclusions**

The proposed service changes were developed to improve the GoTriangle services. The service equity analysis was completed to comply with FTA guidelines using policies that were adopted by the GoTriangle Board of Trustees in June 2014. The analyses did not yield any disproportionate burden on low-income populations or disparate impacts on minority populations at the route level.

As a system, the package of proposed major service changes did not indicate that a disparate impact to minority populations or a disproportionate burden to low-income populations would occur with these changes.



Service Equity Analysis - Robertson Scholar Express

August 2019



**Attachment B: Title VI Service Equity Analysis – Robertson Scholar  
Express**

Proposed Service Changes for August 2019

## Introduction

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. This analysis was conducted in compliance with Federal Transit Administration (FTA) Circular 4702.1B, which requires any FTA recipient serving a population of 200,000 or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact. This document is an analysis of GoTriangle's proposed service change to the Robertson Scholar Express (RSX) for August 2019.

## Key Findings

The Title VI analyses identified a disproportionate burden on low-income populations, but no disparate impacts on minority populations at the route level.

## Title VI Definitions and Policies

### *Definition of Minority and Low-Income Populations*

#### Minority Population

According to FTA Circular 4702.1B, a minority person is defined as an individual identifying as:

- American Indian and Alaska Native, Asian, Black or African American, Hispanic or Latino, and Native Hawaiian or Other Pacific Islander.

Minority populations are defined by FTA as any readily identifiable group of minority persons who live in geographic proximity, or who may be geographically dispersed, but who may be similarly affected by a proposed action.

#### Low-Income Population

According to the FTA circular, low-income means a person whose median household income is at or below the U.S. Department of Health and Human Services poverty guidelines or within a locally developed income threshold that is at least as inclusive as these guidelines. For these policies, persons with household incomes below 150 percent of the federal poverty level for a regionally average household size are determined to be low income.

Low-income population is defined by FTA as any readily identifiable group of low-income persons who live in geographic proximity or who may be geographically dispersed, but who may be similarly affected by a proposed action.

The FTA circular on Title VI compliance states that while low-income populations are not a protected class under Title VI there is an "...inherent overlap of environmental justice principles in this area, and because it is important to evaluate the impacts of service and fare changes on passengers who are transit-dependent, FTA requires transit providers to evaluate proposed service and fare changes to determine whether low-income populations will bear a disproportionate burden of the changes."

## **GoTriangle Policies**

The GoTriangle Board of Trustees adopted three policies in June 2014 related to Title VI that guide this analysis:

- Major Service Change Policy
- Disparate Impact Policy, and
- Disproportionate Burden Policy.

The requirement for these policies comes from Federal Transit Administration (FTA) Circular 4702.1B, "Title VI Requirements and Guidelines for Federal Transit Administration Recipients" which became effective October 1, 2012. The Circular requires any FTA recipient that operates 50 or more fixed route vehicles in peak service and serving a population of 200,000 persons or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact.

### **Major Service Change Policy**

A "major service change" is defined as follows:

- The addition or elimination of a route
- A change in at least 25 percent of an existing route's pattern, measured in route-miles
- The expansion or reduction in the span of service or frequency of service on any route by at least 25 percent, measured in revenue vehicle hours
- The expansion or reduction in regular days of service on any route

The following types of activities are not classified as "major service changes" and shall not require that a Service Equity Analysis be conducted:

- Service for special events
- Routing changes to address construction or road closures
- Added service operated during emergencies

### **Disparate Impact Policy for Major Service Changes**

The FTA circular identifies disparate impacts as a "facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin, where the recipient's policy or practice lacks a substantial legitimate justification and where there exists one or more alternatives that would serve the same legitimate objectives but with less disproportionate effect on the basis of race, color, or national origin."

These disparate impact policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect minority populations. The thresholds apply to the difference in impacts of the proposed service change between minority populations and non-minority populations, measured by using the service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by minority populations.

### Disproportionate Burden Policy for Major Service Changes

Disproportionate burden addresses impacts to low-income populations. The FTA circular defines disproportionate burden as “a neutral policy or practice that disproportionately affects low-income populations more than non-low-income populations.”

These disproportionate burden policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect low-income populations. The thresholds apply to the difference in impacts of the proposed service change on low-income populations compared to the impacts on other populations, measured by using service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by low-income populations.

## Background

### GoTriangle System Profile

GoTriangle provides service to Wake, Durham, and Orange counties. The entire area within these counties is considered the GoTriangle service area.

### Average Daily Ridership

The following table and chart show the ridership for the GoTriangle system for weekdays, Saturdays and Sundays. Ridership data is collected via Automatic Passenger Counters (APCs) on GoTriangle vehicles and on GoTriangle routes operated by GoRaleigh, GoCary, and Chapel Hill Transit. This data is from GoTriangle’s 2018 Annual Report.

Table 17: GoTriangle Average Daily Ridership (2018 Annual Report)

Average Daily Ridership	
Weekday	6,097
Saturday	1,351
Sunday	697

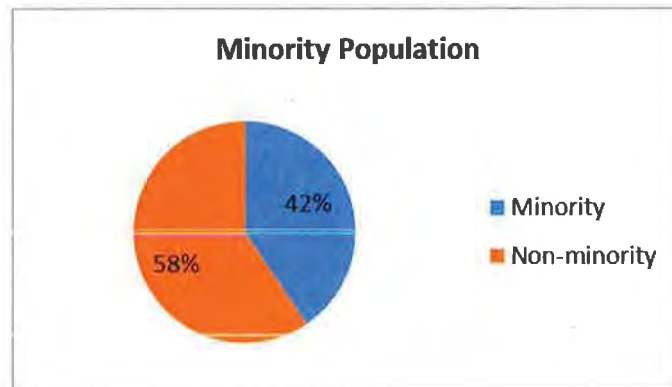
### Race and Ethnicity

Based on the American Community Survey 2012-2016 5-Year estimates, 43% of the GoTriangle service area is considered minority using the definition provide in the FTA Circular 4702.1A.

Table 18: Minority Population in GoTriangle Service Area

	Minority	Non-Minority	Total Population within ¼ mile of stops
<b>Number</b>	48,537	66,040	114,577
<b>Percentage</b>	42%	58%	100%

Figure 5: Minority Population in GoTriangle Service Area



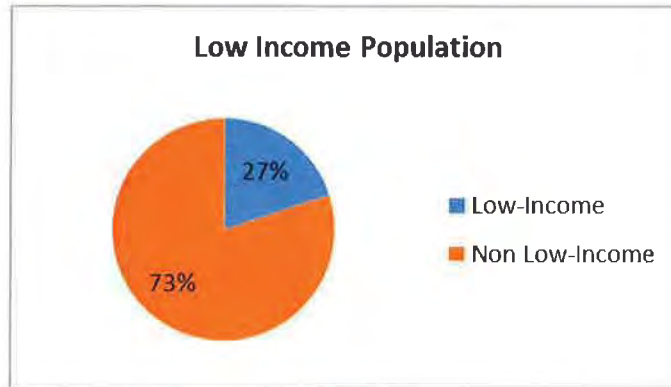
### Income

Based on the American Community Survey 2012-2016 5-Year estimates, 27% of the GoTriangle service area is considered low-income using the definition provide in the FTA Circular 4702.1A.

Table 19: Low-Income Population in GoTriangle Service Area

	Low-Income	Non-Low-Income	Total Population within ¼ mile of stops
<b>Number</b>	31,312	83,265	114,577
<b>Percentage</b>	20%	80%	100%

Figure 6: Low-Income Population in GoTriangle Service Area



### Data Sources

- Census data is provided by the US American Community Survey, 2012-2016.
- Population is coded by table B03002, field B03002001.
- Low income status is set at 100%, 150% or 200% the US poverty level. This is coded by the appropriate fields in table C17002. GoTriangle is set at 150%.
- Minority status is coded by table B03002, by subtracting the white, non-Hispanic population (B03002003) from the total population (B03002001).
- Service area is a set of block groups determined by a shapefile your agency provides.
- Map and routing data is provided OpenStreetMap, Mapbox, and Valhalla.

### Methodology

#### 1. Get the population near a route, including its low-income and minority percentage.

- For each route, build a shape that represents the area within quarter mile of any of its stops.
- Intersect the catchment area with 2012-2016 ACS Census data. Get a list of block groups and the percentage overlap with each.
- For each block group, take the percentage of overlap and multiply it by the block group's statistics.
- Get the total population, including minority and low-income, for each block group and sum them together. This is the total population a route could serve.

#### 2. Compare the number of people-trips, before and after.

- Multiply the population near a route by the number of trips it makes (per year) to get people-trips.
- Repeat for low-income and minority populations to get low-income people-trips and minority people-trips.
- Compare these numbers between the before and after versions of the route, to get a set of people-trip differences. We match before and after using routes that have the same name.

#### 3. Calculate the total difference in people-trips across the transit system.

- Repeat the process above for every route in the transit system.
- Sum together the difference in people-trips. This will return three numbers: total difference in people-trips, total difference in low-income people-trips, and total difference in minority people trips.

**4. Calculate the change borne by low-income and minority populations.**

- Divide the total difference in low-income people trips by the total difference in people-trips to get the percentage of change borne by those with low incomes.
- Repeat for minority people-trips.

**5. Compare the percentage change to the average in the service area.**

- Calculate the average percentage of low-income and minority populations across the entire service area.
- Subtract from the change borne by those populations.
- Get two final numbers: the delta between the impact this set of transit changes had on low income and minority populations compared to any average change.

## Identification of Impacted Census Block Groups

There are three types of routes in the GoTriangle system:

- Commuter – operates weekdays during peak hours only and serves a limited number of stops at the beginning and end of a route with a long portion of the route operating as express service
- Core – operates all days of the week and serves stops along the entire length of the route
- Regional – operates weekdays during peak hours only and serves stops along the entire length of the route; however some portions of the route may operate as express service

Based on the route type, any block group intersecting the impacted service area is considered impacted.

The following criteria are used to determine the impacted service area:

- Commuter routes
  - 1/4 mile around all stops
- Core routes
  - 1/4 mile around route line
- Regional routes
  - Core segments –1/4 mile buffer around route line

### ***Determination of Route-Level Impacts***

For each proposed service change considered a major service change, we will compare the percentages of impacted minority and low-income populations to the percentages of impacted non-minority and low-income populations. If the percentage differs by more than 10%, the proposed service change will be considered disparate to minority and low-income populations.

**Table 20: Percentage of minority and low-income populations in the GoTriangle service area**

Number	Percentage
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<b>Minority</b>	48,537	42.1%
<b>Low-Income</b>	31,312	20.3%

**Determination of System-Level Impacts**

To determine the final system-wide impacts of service changes, we compare the percentages of impacted minority and low-income populations to the percentages of impacted non-minority and non-low-income populations. If the percentage differs by more than 10%, the changes overall will be considered disparate to minority and low-income populations.

**Summary of Impacts of Proposed Service Changes**

Each proposed service change was evaluated and classified as either a “minor service change” or a “major service change” using the definition of a major service change (shown above). The results of the evaluation are shown below.

Table 21: Evaluation of proposed service changes as major or minor

Route	Description of Proposed Change	Result	Major/Minor
RSX	Elimination of service	RSX would no longer be offered under GoTriangle	Major

**Route Level Analysis**

For proposed major service changes, the percentages of impacted minority and low-income populations is calculated and evaluated according to the disparate impact policy and disproportionate burden policy. If the percentage of impacted minority and low-income populations differs by more than 10% from the current routes versus the recommended changes, the recommended service change will be considered disparate to minority and low-income populations.

The Title VI analyses identified a disproportionate burden on low-income populations.

Table 22: Route level disparate impact analysis and disproportionate burden analysis

Route	Before Total Population	Before Minority Population	Before % Minority	Minority Area Avg	After Total Population	After Minority Population	After % Minority	Disparate Impact
	2,089	3,574	31.8%			0	0	

RSX				42.1%	0			-10.3%
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Route	Before Total Population	Before Low Income Population	Before % Low Income	Low Income Area Avg	After Total Population	After Low Income Population	After % Low Income	Disproportionate Burden
RSX	2,089	3,266	81.7%	20.3%	0	0	0	61.4%

## Conclusions

The proposed service changes were developed to improve the GoTriangle services. The service equity analysis was completed to comply with FTA guidelines using policies that were adopted by the GoTriangle Board of Trustees in June 2014. The Title VI analyses identified a disproportionate burden on low-income populations, but no disparate impacts on minority populations at the route level.

As part of the mitigations, it is important to note that:

- This service is funded 100% by the Robertson Scholars Foundation
- Route RSX is a duplicative service
- While open to the public, this service only operates in the fall and spring semesters
- Some customers may be able to shift to use the 400 and 405 or connect to regional services through Chapel Hill Transit or GoDurham services. There are no capacity concerns with nearby services absorbing RSX ridership
- All nearby services have lower fares, including GoTriangle routes 400 and 405
- Service planning and TDM staff will work toward getting the scholars access to the UNC GoPass

Service Equity Analysis - Research Triangle Park

Fixed-Route Shuttles

August 2019



**Attachment B: Title VI Service Equity Analysis – Research Triangle Park  
Fixed-Route Shuttles**

Proposed Service Changes for August 2019

## Introduction

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. This analysis was conducted in compliance with Federal Transit Administration (FTA) Circular 4702.1B, which requires any FTA recipient serving a population of 200,000 or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact. This document is an analysis of GoTriangle's proposed service change to the Robertson Scholar Express (RSX) for August 2019.

## Key Findings

The Title VI analyses identified a disparate impact on minority populations, but no disproportionate burden on low-income for the RTP Fixed-Route Shuttle service area.

## Title VI Definitions and Policies

### *Definition of Minority and Low-Income Populations*

#### Minority Population

According to FTA Circular 4702.1B, a minority person is defined as an individual identifying as:

- American Indian and Alaska Native, Asian, Black or African American, Hispanic or Latino, and Native Hawaiian or Other Pacific Islander.

Minority populations are defined by FTA as any readily identifiable group of minority persons who live in geographic proximity, or who may be geographically dispersed, but who may be similarly affected by a proposed action.

#### Low-Income Population

According to the FTA circular, low-income means a person whose median household income is at or below the U.S. Department of Health and Human Services poverty guidelines or within a locally developed income threshold that is at least as inclusive as these guidelines. For these policies, persons with household incomes below 150 percent of the federal poverty level for a regionally average household size are determined to be low income.

Low-income population is defined by FTA as any readily identifiable group of low-income persons who live in geographic proximity or who may be geographically dispersed, but who may be similarly affected by a proposed action.

The FTA circular on Title VI compliance states that while low-income populations are not a protected class under Title VI there is an "...inherent overlap of environmental justice principles in this area, and because it is important to evaluate the impacts of service and fare changes on passengers who are transit-dependent, FTA requires transit providers to evaluate proposed service and fare changes to determine whether low-income populations will bear a disproportionate burden of the changes."

## **GoTriangle Policies**

The GoTriangle Board of Trustees adopted three policies in June 2014 related to Title VI that guide this analysis:

- Major Service Change Policy
- Disparate Impact Policy, and
- Disproportionate Burden Policy.

The requirement for these policies comes from Federal Transit Administration (FTA) Circular 4702.1B, "Title VI Requirements and Guidelines for Federal Transit Administration Recipients" which became effective October 1, 2012. The Circular requires any FTA recipient that operates 50 or more fixed route vehicles in peak service and serving a population of 200,000 persons or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact.

### **Major Service Change Policy**

A "major service change" is defined as follows:

- The addition or elimination of a route
- A change in at least 25 percent of an existing route's pattern, measured in route-miles
- The expansion or reduction in the span of service or frequency of service on any route by at least 25 percent, measured in revenue vehicle hours
- The expansion or reduction in regular days of service on any route

The following types of activities are not classified as "major service changes" and shall not require that a Service Equity Analysis be conducted:

- Service for special events
- Routing changes to address construction or road closures
- Added service operated during emergencies

### **Disparate Impact Policy for Major Service Changes**

The FTA circular identifies disparate impacts as a "facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin, where the recipient's policy or practice lacks a substantial legitimate justification and where there exists one or more alternatives that would serve the same legitimate objectives but with less disproportionate effect on the basis of race, color, or national origin."

These disparate impact policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect minority populations. The thresholds apply to the difference in impacts of the proposed service change between minority populations and non-minority populations, measured by using the service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by minority populations.

### Disproportionate Burden Policy for Major Service Changes

Disproportionate burden addresses impacts to low-income populations. The FTA circular defines disproportionate burden as “a neutral policy or practice that disproportionately affects low-income populations more than non-low-income populations.”

These disproportionate burden policies establish thresholds for determining when impacts of major service changes by each respective agency disproportionately affect low-income populations. The thresholds apply to the difference in impacts of the proposed service change on low-income populations compared to the impacts on other populations, measured by using service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of 10 percent shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by low-income populations.

## Background

### GoTriangle System Profile

GoTriangle provides service to Wake, Durham, and Orange counties. The entire area within these counties is considered the GoTriangle service area.

### Average Daily Ridership

The following table and chart show the ridership for the GoTriangle system for weekdays, Saturdays and Sundays. Ridership data is collected via Automatic Passenger Counters (APCs) on GoTriangle vehicles and on GoTriangle routes operated by GoRaleigh, GoCary, and Chapel Hill Transit. This data is from GoTriangle’s 2018 Annual Report.

Table 23: GoTriangle Average Daily Ridership (2018 Annual Report)

Average Daily Ridership	
Weekday	6,097
Saturday	1,351
Sunday	697

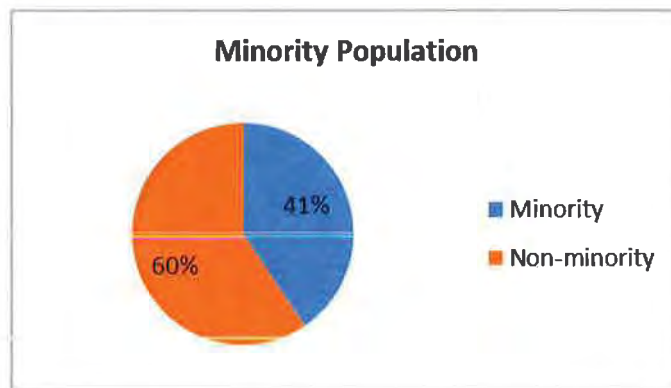
### Race and Ethnicity

Based on the American Community Survey 2012-2016 5-Year estimates, 43% of the GoTriangle service area is considered minority using the definition provide in the FTA Circular 4702.1A.

Table 24: Minority Population in GoTriangle Shuttle Service Area

	Minority	Non-Minority	Total Population within ¼ mile of stops
<b>Number</b>	2,162	1,462	3,624
<b>Percentage</b>	59.5%	40.5%	100%

Figure 7: Minority Population in GoTriangle Service Area



### Income

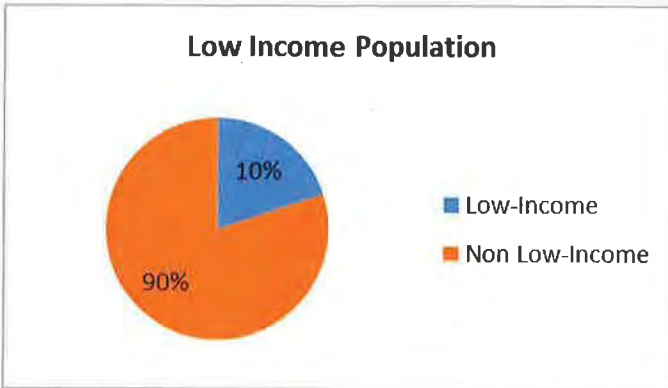
Based on the American Community Survey 2012-2016 5-Year estimates, 27% of the GoTriangle service area is considered low-income using the definition provide in the FTA Circular 4702.1A.

Table 25: Low-Income Population in GoTriangle Shuttle Service Area

	Low-Income	Non-Low-Income	Total Population within ¼ mile of stops
<b>Number</b>	396	3,228	3,624
<b>Percentage</b>	10.4%	89.6%	100%



Figure 8: Low-Income Population in GoTriangle Service Area



### Data Sources

- Census data is provided by the US American Community Survey, 2012-2016.
- Population is coded by table B03002, field B03002001.
- Low income status is set at 100%, 150% or 200% the US poverty level. This is coded by the appropriate fields in table C17002. GoTriangle is set at 150%.
- Minority status is coded by table B03002, by subtracting the white, non-Hispanic population (B03002003) from the total population (B03002001).
- Service area is a set of block groups determined by a shapefile your agency provides.
- Map and routing data is provided OpenStreetMap, Mapbox, and Valhalla.

### Methodology

#### 1. Get the population near a route, including its low-income and minority percentage.

- For each route, build a shape that represents the area within quarter mile of any of its stops.
- Intersect the catchment area with 2012-2016 ACS Census data. Get a list of block groups and the percentage overlap with each.
- For each block group, take the percentage of overlap and multiply it by the block group's statistics.
- Get the total population, including minority and low-income, for each block group and sum them together. This is the total population a route could serve.

#### 2. Compare the number of people-trips, before and after.

- Multiply the population near a route by the number of trips it makes (per year) to get people-trips.
- Repeat for low-income and minority populations to get low-income people-trips and minority people-trips.
- Compare these numbers between the before and after versions of the route, to get a set of people-trip differences. We match before and after using routes that have the same name.

#### 3. Calculate the total difference in people-trips across the transit system.

- Repeat the process above for every route in the transit system.
- Sum together the difference in people-trips. This will return three numbers: total difference in people-trips, total difference in low-income people-trips, and total difference in minority people trips.

**4. Calculate the change borne by low-income and minority populations.**

- Divide the total difference in low-income people trips by the total difference in people-trips to get the percentage of change borne by those with low incomes.
- Repeat for minority people-trips.

**5. Compare the percentage change to the average in the service area.**

- Calculate the average percentage of low-income and minority populations across the entire service area.
- Subtract from the change borne by those populations.
- Get two final numbers: the delta between the impact this set of transit changes had on low income and minority populations compared to any average change.

## Identification of Impacted Census Block Groups

There are three types of routes in the GoTriangle system:

- Commuter – operates weekdays during peak hours only and serves a limited number of stops at the beginning and end of a route with a long portion of the route operating as express service
- Core – operates all days of the week and serves stops along the entire length of the route
- Regional – operates weekdays during peak hours only and serves stops along the entire length of the route; however some portions of the route may operate as express service

Based on the route type, any block group intersecting the impacted service area is considered impacted.

The following criteria are used to determine the impacted service area:

- Commuter routes
  - 1/4 mile around all stops
- Core routes
  - 1/4 mile around route line
- Regional routes
  - Core segments –1/4 mile buffer around route line

## Determination of Shuttle Area System-Level Impacts

For each proposed service change considered a major service change, we will compare the percentages of impacted minority and low-income populations to the percentages of impacted non-minority and low-income populations. If the percentage differs by more than 10%, the proposed service change will be considered disparate to minority and low-income populations.

Table 26: Percentage of minority and low-income populations in the GoTriangle shuttle service area

	Number	Percentage
<b>Minority</b>	2,162	59.5%
<b>Low-Income</b>	396	10.4%

### ***Determination of System-Level Impacts***

To determine the final system-wide impacts of service changes, we compare the percentages of impacted minority and low-income populations to the percentages of impacted non-minority and non-low-income populations. If the percentage differs by more than 10%, the changes overall will be considered disparate to minority and low-income populations.

### ***Summary of Impacts of Proposed Service Changes***

Each proposed service change was evaluated and classified as either a “minor service change” or a “major service change” using the definition of a major service change (shown above). The results of the evaluation are shown below.

Table 27: Evaluation of proposed service changes as major or minor

Route	Description of Proposed Change	Result	Major/Minor
Routes 42, 46, 47, and 49	Elimination of services	Fixed-route services would no longer be offered under GoTriangle	<b>Major</b>

### ***Route Level Analysis***

For proposed major service changes, the percentages of impacted minority and low-income populations is calculated and evaluated according to the disparate impact policy and disproportionate burden policy. If the percentage of impacted minority and low-income populations differs by more than 10% from the current routes versus the recommended changes, the recommended service change will be considered disparate to minority and low-income populations.

The Title VI analyses identified a disproportionate burden on low-income populations.

Table 28: Route level disparate impact analysis and disproportionate burden analysis

Route	Before Total Population	Before Minority Population	Before % Minority	Minority Area Avg	After Total Population	After Minority Population	After % Minority	Disparate Impact
Shuttle Area	3,624	2,162	59.7%	42.1%	0	0	0	17.4%

Route	Before Total Population	Before Low Income Population	Before % Low Income	Low Income Area Avg	After Total Population	After Low Income Population	After % Low Income	Disproportionate Burden
Shuttle Area	3,624	396	10.9%	20.3%	0	0	0	-9.9%

## Conclusions

The proposed service changes were developed to improve the GoTriangle services. The service equity analysis was completed to comply with FTA guidelines using policies that were adopted by the GoTriangle Board of Trustees in June 2014. The Title VI analyses identified a disparate impact on minority populations, but no disproportionate burden on low-income for the RTP Fixed-Route Shuttle service area.

As part of the mitigations, it is important to note that:

- Routes 800, 805, and 311 would continue to serve portions of the park
- Transit Connect would be available for connections between fixed-route service transit connection points and employer destinations within RTP
- Transit Connect would be subsidized at \$10 per trip, allowing most trips to be fully subsidized from a customer standpoint
- Transit Connect program will comply with Title VI and ADA requirements

## Service Equity Analysis

Routes 300, 305, 310, 800, 800S

October 2020



**Title VI Service Equity Analysis – Routes 300, 305, 310, 800, 800S**

Recommended Service Changes for October 2020

June 16, 2020

## Introduction

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. This analysis was conducted in compliance with Federal Transit Administration (FTA) Circular 4702.1B, which requires any FTA recipient serving a population of 200,000 or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact. This document is an analysis of GoTriangle's recommended service changes to routes 300, 305, 310, 800, and 800S for August 2020.

## Key Findings

- Low-income riders will see a massive increase in service after all service changes are made
- Route 800S is the only route with a decrease in service, yet does not disparately impact its potential riders
- The Title VI analysis identified a disparate impact on low-income riders due to the large increase in service. There is no disparate impact on minorities
- Each route individually does not disparately impact its potential low-income and minority riders

## Title VI Definitions and Policies

### Definition of Minority and Low-Income Populations

#### Minority Population

According to FTA Circular 4702.1B, a minority person is defined as an individual identifying as:

- American Indian and Alaska Native, Asian, Black or African American, Hispanic or Latino, and Native Hawaiian or Other Pacific Islander.

Minority populations are defined by FTA as any readily identifiable group of minority persons who live in geographic proximity, or who may be geographically dispersed, but who may be similarly affected by a proposed action.

#### Low-Income Population

According to the FTA circular, low-income means a person whose median household income is at or below the U.S. Department of Health and Human Services poverty guidelines or within a locally developed income threshold that is at least as inclusive as these guidelines. For these policies, persons with household incomes below 150 percent of the federal poverty level for a regionally average household size are determined to be low income.

Low-income population is defined by FTA as any readily identifiable group of low-income persons who live in geographic proximity or who may be geographically dispersed, but who may be similarly affected by a proposed action.

The FTA circular on Title VI compliance states that while low-income populations are not a protected class under Title VI there is an "...inherent overlap of environmental justice principles in this area, and

because it is important to evaluate the impacts of service and fare changes on passengers who are transit-dependent, FTA requires transit providers to evaluate proposed service and fare changes to determine whether low-income populations will bear a disproportionate burden of the changes."

### GoTriangle Policies

The GoTriangle Board of Trustees adopted three policies in June 2014 related to Title VI that guide this analysis:

- Major Service Change Policy
- Disparate Impact Policy, and
- Disproportionate Burden Policy.

The requirement for these policies comes from Federal Transit Administration (FTA) Circular 4702.1B, "Title VI Requirements and Guidelines for Federal Transit Administration Recipients" which became effective October 1, 2012. The Circular requires any FTA recipient that operates 50 or more fixed route vehicles in peak service and serving a population of 200,000 persons or greater to evaluate any fare change and any major service change at the planning and programming stages to determine whether those changes have a discriminatory impact.

#### Major Service Change Policy

A "major service change" is defined as follows:

- The addition or elimination of a route
- A change in at least 25 percent of an existing route's pattern, measured in route-miles
- The expansion or reduction in the span of service or frequency of service on any route by at least 25 percent, measured in revenue vehicle hours
- The expansion or reduction in regular days of service on any route

The following types of activities are not classified as "major service changes" and shall not require that a Service Equity Analysis be conducted:

- Service for special events
- Routing changes to address construction or road closures
- Added service operated during emergencies

#### Disparate Impact Policy for Major Service Changes

The FTA circular identifies disparate impacts as a "facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin, where the recipient's policy or practice lacks a substantial legitimate justification and where there exists one or more alternatives that would serve the same legitimate objectives but with less disproportionate effect on the basis of race, color, or national origin."

These disparate impact policies establish thresholds for determining when impacts of major service changes disproportionately affect minority populations. The thresholds apply to the difference in impacts of the proposed service change between minority populations and non-minority populations, measured by using the service population or ridership of the affected route(s) compared with the service population or ridership of the system.



For Service Equity Analyses, a threshold of *10 percent* shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by minority populations.

#### Disproportionate Burden Policy for Major Service Changes

Disproportionate burden addresses impacts to low-income populations. The FTA circular defines disproportionate burden as “a neutral policy or practice that disproportionately affects low-income populations more than non-low-income populations.”

These disproportionate burden policies establish thresholds for determining when impacts of major service changes disproportionately affect low-income populations. The thresholds apply to the difference in impacts of the proposed service change on low-income populations compared to the impacts on other populations, measured by using service population or ridership of the affected route(s) compared with the service population or ridership of the system.

For Service Equity Analyses, a threshold of *10 percent* shall be used by GoTriangle to determine if the effects of a proposed service change are borne disproportionately by low-income populations.

## GoTriangle System Profile

GoTriangle provides service to Wake, Durham, and Orange counties. The entire area within these counties is considered the GoTriangle service area.

### System Ridership

According to the GoTriangle FY 2019 Annual Bus Service Performance Report, the number of boardings has a linear relationship with the amount of service provided (by revenue hours). GoTriangle has consistently increased service since FY 1992 and has seen an increase in boardings since then as well.

### GoTriangle Statistics by Fiscal Year

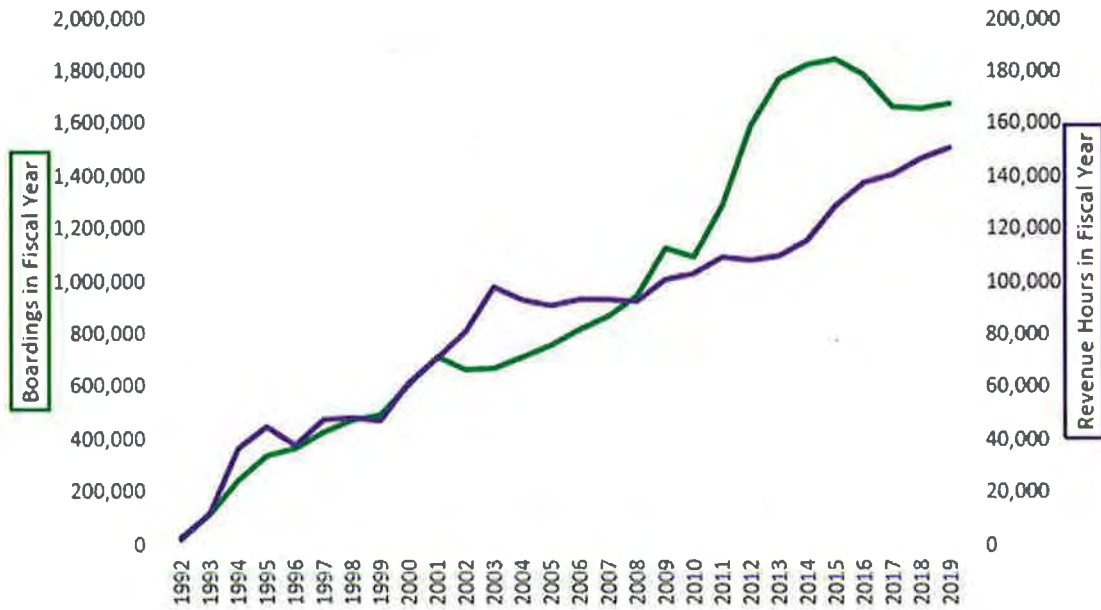


Figure 9: GoTriangle Statistics by Fiscal Year. Prepared by Matthew Frazier

### Race and Ethnicity

Based on profile data provided by Remix, the population living within ¼ mile of a stop is comprised of 107,118 people. 42.7% of this population identifies as a minority.

#### Population Composition

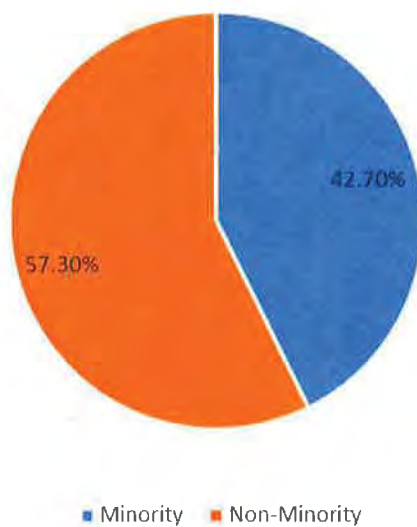


Figure 10: ¼ Mile Population Composition of Service Area. Prepared by David Jerrido

## Income

Based on profile data provided by Remix, 25.7% of the population living within ¼ mile of a stop is considered low income. This is based on the definition provided in the FTA Circular 4702.1A.

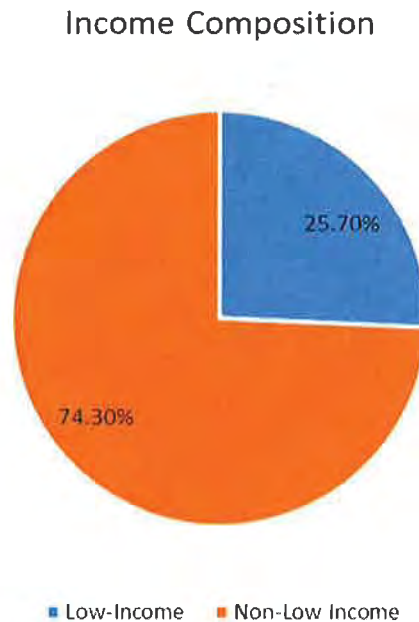


Figure 11: ¼ Mile Income Composition of Service Area. Prepared by David Jerrido

## Methodology

The methodology listed below was used to assess the impacts of each service change:

1. Identify the current and proposed alignments for each route in Remix
  - The alignments for the current and proposed alignments were stored in Remix under two different projects.
2. Capture the populations surrounding each route, including the low-income and minority populations of each route.
  - Implement a ¼ mile buffer surrounding each route, as this population is most likely to use the nearby transit service.
  - For accurate calculations and assessments, the ¼ buffer is applied to all alignments for each route. A route may have multiple travel patterns that are contingently used based on time of day.
  - Remix provides the low-income and minority population percentages for the buffers surrounding each alignment both before and after the service change.
3. Use the Remix Title VI Engine to run a Title VI analysis

- The Remix Title VI engine is capable of calculating the differences in low-income and minority populations within  $\frac{1}{4}$  mile of the current and proposed alignments. Remix can also calculate the amount of total people-trips, low-income people-trips, and minority people-trips as well as the differences of all people-trips between current and proposed alignments.
  - The Remix Title VI engine generates an Excel spreadsheet with unique formulas that calculate the change borne by low-income and minority populations. This is done by dividing the difference in people-trips for each demographic category by the total number of people-trips.
4. Aggregate the total populations and low-income/minority percentages of current alignments
    - The proposed service changes to these five routes include streamlining multiple travel patterns into one.
    - The average of total populations served by each pattern and sum of total annual trips made by all patterns were taken to represent the total population and total annual trips for the route. The route's low-income and minority averages within  $\frac{1}{4}$  mile were provided by Remix.
    - The aggregated statistics for the current alignments were subtracted from the statistics of the proposed alignments to calculate the differences and changes borne by each demographic group.
  5. Calculate low-income and minority people-trips and find the difference before and after service changes
    - After making the correct aggregations, the average  $\frac{1}{4}$  mile population and the total number of annual trips per route were automatically calculated, the final pieces needed before calculating people trips
    - Multiply the  $\frac{1}{4}$  population by the percentage of the population that is low-income, then multiply the product by number of annual trips for total annual people-trips. This calculation is made for inbound and outbound alignments, both before and after service changes.
    - Repeat above step for minorities
    - Subtract cumulative inbound low-income people-trips before the service change from cumulative outbound low-income people-trips from after the service change. Repeat same step for outbound. This step results in the difference of service level
    - Repeat above step for minorities
    - Divide difference of inbound low-income people trips by total inbound low-income people trips. Repeat for outbound.
    - Repeat above steps for minorities
  6. Determine the Delta for each route and for the service changes overall
    - The Delta is calculated by subtracting the area average of low-income and minority populations from the 'change borne' percentage of each category. If the Delta exceeds 10%, that means there is a disparate impact.

## Service Change Analysis

For proposed major service changes, the percentages of impacted minority and low-income populations is calculated and evaluated according to the disparate impact policy and disproportionate burden policy. If the percentage of impacted minority and low-income populations differs by more than 10% from the current routes versus the recommended changes, the recommended service change will be considered disparate to minority and low-income populations.

### Disparate Impact and Disproportionate Burden Analysis

Remix's Title VI engine calculated the Delta between the change in people-trips borne by low-income/minority riders and the area averages for these demographics. The analysis determined that the August 2020 service changes **will NOT have a disparate impact on minorities**. Minorities represent 44.8% of the population affected by these service changes. The area average is 42.7% for minorities, putting the Delta at 2.1%, which does not exceed the 10% threshold.

For low-income riders, the analysis determined that the August 2020 service changes **will have a disproportionate burden on low-income riders**. The factor of which low-income riders bear the August 2020 service changes is 58.3%. The area average is 25.7%, putting the Delta at 32.6%, which well exceeds the 10% threshold. Despite the Delta being so large, the service changes prove themselves quite equitable due to the amount of people-trips that low-income riders will gain. Of the ~28.7 million added people-trips from the service changes, ~16.2 million of them are low-income people-trips. The large increase in people-trips is weighed heavily by the hike in service on Route 310. Low-income people-trips increase by over 57% on that route alone. This is discussed further under 'Service Level Changes.'

Impact Analysis Table	Low Income	Minority
Change Borne	58.3%	44.8%
Area Average	25.7%	42.7%
<b>Delta</b>	<b>32.6%</b>	<b>2.1%</b>

### Service Level Changes

Service level calculations were divided up by demographic group and by inbound/outbound alignment. After calculating the amounts of people-trips per demographic group before and after service changes, it was determined that the level of annual service will increase after service changes are made. Low-income people-trips will increase by 13.21% or ~16.2 million per year. Minority people-trips will increase by 7.88% or ~12.5 million per year. Low-income and minority riders will collectively see ~29 million more people-trips after service changes are made. The tables below show the combined (inbound + outbound) amount of people-trips per route by demographic.

Low-income people trips	Before changes	After changes	% Difference
Route 300	66,751,972.98	80,165,749.28	+16.73%
Route 305	17,682,567.00	20,605,990.28	+14.19%
Route 310	811,461.00	1,922,378.96	+57.79%
Route 800	12,458,559.74	12,458,559.74	+0.00%
Route 800S	9,114,041.70	7,927,565.72	-14.97%
<b>Totals:</b>	<b>106,818,602.42</b>	<b>123,080,243.96</b>	<b>+13.21%</b>

Minority people trips	Before changes	After changes	% Difference
Route 300	89,031,527.60	90,826,088.28	+1.98%
Route 305	25,197,657.98	32,794,214.31	+23.16%
Route 310	4,847,703.00	9,326,392.95	+48.02%
Route 800	16,680,916.80	16,680,916.80	+0.00%
Route 800S	10,440,990.30	9,081,770.69	-14.97%
<b>Totals:</b>	<b>146,198,795.67</b>	<b>158,709,383.03</b>	<b>+7.88%</b>

The table below shows the combined amount of low-income and minority people-trips per route and the difference in people-trips before and after the service changes are made.

Combined people trips	Total (Before)	Total (After)	Difference	Difference (percentage)
Route 300	155,783,500.58	170,991,837.56	15,208,336.98	+9.76%
Route 305	42,880,224.98	53,400,204.59	10,519,674.61	+24.53%
Route 310	5,659,364.00	11,248,771.91	5,589,297.91	+98.77%
Route 800	29,139,476.54	29,139,476.54	0	+0%
Route 800S	19,555,032.00	17,009,336.40	-2,545,695.60	-13.02%
<b>Totals:</b>	<b>253,017,398.09</b>	<b>281,789,626.99</b>	<b>28,772,228.90</b>	<b>+11.37%</b>

## Conclusions

The proposed service changes were developed to improve the GoTriangle services. The service equity analysis was completed to comply with FTA guidelines using policies that were adopted by the GoTriangle Board of Trustees in June 2014.

The Title VI analysis identified a disproportionate impact on low-income riders, but no disparity amongst minority riders.

- Low-income riders will see a cumulative service increase of over 58%
- Minorities will gain slightly more service after service changes are made
- Route 310 will double service for low-income and minority riders
- Route 800S will see a marginal decrease in service that does not disparately or disproportionately impact any of its potential riders

## Attachment C

### Public Outreach Events

#### GoTriangle Title VI/LEP Public Engagement Outreach

Term	Definition				
Title VI	Race, color, or national origin				
LEP	Meaningful access for Limited English Proficient (LEP) persons				

Outcomes	CY2017 (July-Dec)	CY2018	CY2019	CY2020 (Jan-June)	2017 - 2020
<b>Total Events</b>	195	154	356	68	<b>773</b>
<b>Total Engaged</b>	8055	5,106	42,863	4,102	<b>60126</b>
<b>Title VI Events</b>	100	101	253	43	<b>497</b>
<b>% Title VI Events</b>	51.28%	65.58%	71.07%	63.24%	<b>55.79%</b>
<b>LEP Events</b>	45	45	67	16	<b>173</b>
<b>% LEP Events</b>	23.08%	29.22%	18.82%	23.53%	<b>14.11%</b>



## Title VI LEP Public Engagement Outreach - 2020

Date	Outreach Method	Organization / Event	Location	Event	Time	Purpose / Meeting Objectives	Outreach	Engage	Feedback
1/15/20	Community Mta/Event	GoTriangle Transit Advisory Committee	Emerson	Regional	4 - 6 pm	The purpose of the transit advisory committee is to advise the GoTriangle Board of Trustees (hereinafter "Board") on current and emerging issues associated with planning and providing a high-quality transit network that serves the needs of our entire community. In this meeting, we discussed upcoming committee plan, their BRT recommendations and the FY21 Draft Wake County Work Plan materials.	X	X	15
1/11/20	Community Mta/Event	Crosby Garfield Advocacy Group	568 E 4600	Wake	9 - 11 am		Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X
1/29/20	Community Mta/Event	GoTriangle Transit Advisory Committee	Emerson	Regional	3 - 5 pm	The purpose of the transit advisory committee is to advise the GoTriangle Board of Trustees (hereinafter "Board") on current and emerging issues associated with planning and providing a high-quality transit network that serves the needs of our entire community. In this meeting, we discussed upcoming committee plan, their BRT recommendations and the FY21 Draft Wake County Work Plan materials.	X	X	5
2/2/20	Community Mta/Event	GoTriangle Transit Advisory Committee	2031	Wake	10 am - 1		Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X
2/5/20	Media	Chae Paas, WRAL, La Noticia, La Comunion, Univision	Wake	Wake	11:30 AM	Notified news of FY21 Draft Work Plan news release	X	X	5
2/6/20	Email Blast	FY21 Draft Wake Transit Work Plan Comments Period Announcement	Email	Wake	2:50 PM	FY21 Draft Work Plan materials / Link to comment	X	X	17
2/6/20	Community Mta/Event	Wake/Wake Transit/GoTriangle End Homelessness - Case Conference group	2051 E	Wake	9 - 11 am	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	18
2/8/20	Community Mta/Event	Highslide Cupid 5k Run	810 N 1600	Wake	7:30 - 11:30	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	40
2/11/20	Community Mta/Event	GoTriangle Transit Advisory Committee	Emerson	Wake	5 - 6 pm	The purpose of the transit advisory committee is to advise the GoTriangle Board of Trustees (hereinafter "Board") on current and emerging issues associated with planning and providing a high-quality transit network that serves the needs of our entire community. In this meeting, we discussed upcoming committee plan, their BRT recommendations and the FY21 Draft Wake County Work Plan materials.	X	X	15
2/13/20	Community Mta/Event	END Wake	219 S	Wake	11 am - 12		Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X
2/13/20	Community Mta/Event	Salud/Wake Partnerships to End Homelessness - Access Sites group	1420 S	Wake	9 - 11 am	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	10
2/18/20	Community Mta/Event	Crosby-Garfield Advocacy Group	568 E	Wake	9:30 - 11:30	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	20
2/18/20	Community Mta/Event	Step Up Raleigh Staff Meeting	1701	Wake	3:30 - 4:30	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	12
2/19/20	Community Mta/Event	Step Up Raleigh ERG & Programs	1800	Wake	9 - 11 am	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	5
2/20/20	Community Mta/Event	US Committee on Refugees and Immigrants	3824	Wake	11:30 am -	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	15
2/20/20	Community Mta/Event	U.S. Committee on Refugees and Immigrants	431	Wake	9 am - 12	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	25
2/21/20	Community Mta/Event	U.S. Committee on Refugees and Immigrants	2013	Wake	9 am - 12	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	5
2/22/20	Community Mta/Event	Community Resource Fair (Community Partner Network)	505 S	Wake	4 - 7 pm	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	30
4/14/20	Email Blast	Durham Community Contacts	Online	Regional	Morning	Sent out information on current virtual engagement outreach period, which included information for 7 transit projects	X	X	424
4/14/20	Email Blast	GoForward List	Online	Regional	Morning	Sent out information on current virtual engagement outreach period, which included information for 7 transit projects	X	X	3028
4/14/20	Email Blast	Durham County Elected Officials	Online	Regional	Morning	Sent out information on current virtual engagement outreach period, which included information for 7 transit projects	X	X	162
4/14/20	Email Blast	GoTriangle Transit Advisory Committee	Online	Regional	Morning	Sent out information on current virtual engagement outreach period, which included information for 7 transit projects	X	X	25
4/30/20	Email Blast	East Durham Children's Initiative	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	ecenter	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	Greater Durham Black Chamber of Commerce	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	Maureen Joy Charter School	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	NC Works	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	PAC 1	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	PAC 2	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	PAC 3	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	PAC 4	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	Southeast Raleigh Promise	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
4/30/20	Email Blast	Steeple Ministries	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/4/20	Email Blast	Durham Community Contacts	Online	Regional	Morning	Sent out information on current virtual engagement outreach period, which included information for 7 transit projects	X	X	
5/4/20	Email Blast	GoForward List	Online	Regional	Morning	Sent out information on current virtual engagement outreach period, which included information for 7 transit projects	X	X	
5/4/20	Email Blast	Blue Durham	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/4/20	Email Blast	Durham County Elected Officials	Online	Regional	Morning	Sent out information on current virtual engagement outreach period, which included information for 7 transit projects	X	X	
5/4/20	Email Blast	Durham Planning Academy	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/4/20	Email Blast	End Hunger Durham	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/4/20	Email Blast	ImageDurham	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/4/20	Email Blast	GoTriangle Transit Advisory Committee	Online	Regional	Morning	Sent out information on current virtual engagement outreach period, which included information for 7 transit projects	X	X	
5/4/20	Email Blast	Mayor's Committee for Persons with Disabilities	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/4/20	Email Blast	Healthy Mountains	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/6/2020		Social Media Posts: Facebook, Instagram, Twitter	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/6/2020		Email Blast: Spanish Speaking Community Organizations (B contacts)	Online	Regional	Morning	Sent out information on the current virtual engagement outreach period and inquired about opportunities to attend or host virtual meetings	X	X	
5/14/20	One-on-one	North Carolina Society of Hispanic Professionals	Virtual	Regional	10 - 11 am	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	2
5/15/2020		Email Blast: Go-Crew	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	39
5/15/2020		Email Blast: PE&C Chair/Co-Chair for Distribution	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	50
5/15/2020		Email Blast: TRAC Administrator for Distribution	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	
5/15/2020		Email Blast: Transit Advisory Committee	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	
5/15/2020		Email Blast: Wake Community Earnests	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	
5/15/2020		Email Blast: Wake County Elected Officials	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	
5/15/2020		Email Blast: Wake GoForward List	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	
5/15/2020		Recommended Wake Transit Work Plan Materials Added to GoForward Site (English & Spanish)	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	
5/15/2020		Recommended Wake Transit Work Plan Press Release (English & Spanish)	Online	Regional	Morning	Sent out information on FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	
5/18/20	Community Meeting/Event	Go-Crew Meeting	Virtual	Regional	10:11-10:30am	Presented on the virtual engagement materials	X	X	15
5/19/20	Community Meeting/Event	Crosby Garfield Advocacy Group	Virtual	Wake	9 - 11 am	Presented on the FY21 Draft Wake County Work Plan materials and provided handouts and information on how to provide comments.	X	X	20
5/20/2020		Public Hearing: CAMPO Executive Board Meeting	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	
5/27/2020		Public Hearing: GoTriangle Board of Trustees Meeting	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	13
6/9/2020		WakeUP Wake County	Virtual	Wake		Planning for August Wake Transit FY21 Work Plan Reassessment / Vision Plan Update	X	X	1
6/9/2020		WakeUP Wake County	Virtual	Wake	2 - 3 pm	Planning for August Wake Transit FY21 Work Plan Reassessment / Vision Plan Update	X	X	1
5/15/20 - 6/14/20		Crosby-Garfield Advocacy Group	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	20
5/15/20 - 6/14/20		GoTriangle TOD	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	12
5/15/20 - 6/14/20		WakeUP Wake County	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	2
5/15/20 - 6/14/20		ONE Wake	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	2
5/15/20 - 6/14/20		Raleigh/Wake Partnerships to End Homelessness	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	1
5/15/20 - 6/14/20		US Committee on Refugees and Immigrants	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	5
5/15/20 - 6/14/20		WakeUP Wake County / CAFT	Virtual	Wake		FY21 Recommended Wake Transit work plan virtual engagement outreach period	X	X	1

## Title VI LEP Public Engagement Outreach - 2019

Date	Outreach Method	Organization / Event	Location	County	Time	Purpose / Materials Shared	Title VI	LEP	# Engaged
1/7/2019	Community Mtgs / Events	Carolina Jews for Justice	Beyu Caffe, Main St, Durham	Regional		Liz R met with Cole, new organizer, to give basic info about Go Forward, transit plans, etc.	X		1
1/7/2019	Community Mtgs / Events	CCAC Meeting	Top Greene Community Center	Wake					
1/8/2019	Community Mtgs / Events	WakeUp Wake County	Heirloom Coffee Shop, S West St, Crosdaile County	Wake					
1/10/2019	Community Mtgs / Events	NAWIC	Club, Durham	Durham					
1/12/2019	Community Mtgs / Events	MLK Day/WD Hill Rec Center	WD Hill Rec Center, Durham	Durham		Pop-up at the Center's MLK Day event. Met Jeff Forde who serves as Recreation Manager for Durham Parks & Rec	X	X	30
1/14/2019	Community Mtgs / Events	City of Durham Community Development Department	9th Street Bakery, Main St, Durham	Durham	12-1pm	Met with Hanaleah Hoberman (Project Manager of Homelessness for the City of Durham) to catch-up and learn more about the initiatives they have going in (advisory committee, grant-funded programming). Also shared information about GoForward, the Durham County Transit Plan, and the light rail.	X		1
1/16/2019	Community Mtgs / Events	TAC Touchpoint Wiltmore / Catalyst re: Ninth St. Station	Sir Walter, Raleigh	Wake					
1/23/2019	Community Mtgs / Events		light rail office	Durham					

1/24/2019	Community Mtgs / Events	Durham Planning Academy	City Hall	Durham	6-8pm		
1/24/2019	Email Blasts	Email Blast - Light Rail Open House - Downtown Durham Proposed Design Changes January 26 - to light rail elected officials		Durham		Email notification to community members and stakeholders to inform them of an upcoming open house session. Goal of the open house is to share updated information with the community regarding the status of the light rail project.	X 59
1/24/2019	Email Blasts	Email Blast - Light Rail Open House - Downtown Durham Proposed Design Changes January 26 - to light rail stakeholders from SEA	online	Durham		Email notification to community members and stakeholders to inform them of an upcoming open house session. Goal of the open house is to share updated information with the community regarding the status of the light rail project.	X 161
1/24/2019	Email Blasts	Email Blast - Light Rail Open House - Downtown Durham Proposed Design Changes January 26 - to Transit Advisory Committee members	online	Durham		Email notification to community members and stakeholders to inform them of an upcoming open house session. Goal of the open house is to share updated information with the community regarding the status of the light rail project.	X 34

1/24/2019	Email Blasts	Email Blast - Light Rail Open House - Downtown Durham Proposed Design Changes January 26 - people who signed up for D/O Transit Plan updates	online	Durham	Email notification to community members and stakeholders to inform them of an upcoming open house session. Goal of the open house is to share updated information with the community regarding the status of the light rail project.	X	2000
1/24/2019	Email Blasts	Email Blast - Light Rail Open House - Downtown Durham Proposed Design Changes January 26 - to SEA outreach organizations	online	Durham	Email notification to community members and stakeholders to inform them of an upcoming open house session. Goal of the open house is to share updated information with the community regarding the status of the light rail project.	X	106
1/24/2019	Email Blasts	Email Blast - Light Rail Open House - Downtown Durham Proposed Design Changes January 26 - to DOLRT newsletter list	online	Durham	Email notification to community members and stakeholders to inform them of an upcoming open house session. Goal of the open house is to share updated information with the community regarding the status of the light rail project.	X	427
1/26/2019	Community Mtgs / Events	light rail public meeting	Durham	Durham	Admin Building II - 201 E. Main Street, 9-11 am Building II, info included presentation, boards, overview, updates, factsheet,	X	100

1/29/2019	Community Mtgs / Events	Transit Advisory Committee	Beyu Caffè, Main St, Durham	Durham	2:30-4pm			
1/29/2019	Community Mtgs / Events	Transit Advisory Committee	Cocoa Cinnamon	Durham	9-10 am			
1/30/2019	Community Mtgs / Events	WakeMed/New Bern Ave. Corridor Alliance	Lucettegrace	Wake	11:00 AM	The New Bern Avenue Corridor Alliance (NBACA) was formed in 2012 to advocate for an implementation strategy for the City of Raleigh led corridor enhancements outlined in the New Bern Avenue Corridor Study.	x	x 4
1/31/2019	Community Mtgs / Events	Equitable Engagement Meeting	Hayti	Durham	12 - 2 pm	Durham County leaders were invited to discuss what steps can be taken to live out the principles of the Equitable Engagement Blueprint that came out of the city council's November work session. Durham's Hayti community is one of North Carolina's oldest African American communities.	X	20
1/31/2019	Community Mtgs / Events	Transit Advisory Committee	The Brunch Box	Durham	1-2pm			
2/1/19	Community Mtgs / Events	Patterson Place	light rail office	Durham				
2/1/19	Community Mtgs / Events	TAC Touchpoint	Raleigh Times	Wake	12:00 PM			

2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to GoT board	Email Blast	Wake	Email notification to community members and stakeholders to inform them of an upcoming release of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	13
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to TAC	email	Wake	Email notification to community members and stakeholders to inform them of an upcoming release of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	34
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to GoForward Wake subscribers	email	Wake	Email notification to community members and stakeholders to inform them of an upcoming release of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	465
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to community contacts	email	Wake	Email notification to community members and stakeholders to inform them of an upcoming release of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	54



2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to Wake County elected officials	email	Wake		Email notification to community members and stakeholders to inform them of an upcoming release of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	19
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to TPAC Patterson Place	email	Wake		Email notification to community members and stakeholders to inform them of an upcoming release of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	22
2/1/19	Community Mtgs / Events	TAC Touchpoint	light rail office	Durham				
2/1/19	Community Mtgs / Events		Raleigh Times	Wake	12:00 PM			
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to GoT board	Email Blast	Wake		Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	13
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to TAC	email	Wake		Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	34

2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to GoForward Wake subscribers	email	Wake	Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	465
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to community contacts	email	Wake	Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	54
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to Wake County elected officials	email	Wake	Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	19
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to TPAC	email	Wake	Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X	22
2/1/19	Community Mtgs / Events	Patterson Place	light rail office	Durham			
2/1/19	Community Mtgs / Events	TAC Touchpoint	Raleigh Times	Wake	12:00 PM		

2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to GoT board	Email Blast	Wake	Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunites for public comment.	X	13
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to TAC	email	Wake	Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunites for public comment.	X	34
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to GoForward Wake subscribers	email	Wake	Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunites for public comment.	X	465
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to community contacts	email	Wake	Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunites for public comment.	X	54

2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to Wake County elected officials	email	Wake		Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X		19
2/1/19	Email Blast	Email Blast - Wake Transit Draft FY20 Work Plan Announcement - to TPAC	email	Wake		Email notification to community members and stakeholders to inform them of the FY20 Draft Wake Transit Work Plan and opportunities for public comment.	X		22
2/2/19	Community Mtgs / Events	MLK/Black History Month Parade	Fayetteville Street, Durham (near NCCU)	Durham	10 am - 2 pm	Tabled with GoDurham and shared light rail fact sheet and translated materials. The event was held near North Carolina Central University, a public, historically black university that serves over 9,000 students.	X	X	66
2/2/19	Community Mtgs / Events	MLK/Black History Month Parade	Fayetteville Street, Durham (near NCCU)	Durham	10 am - 2 pm	Tabled with GoDurham and shared light rail fact sheet and translated materials. The event was held near North Carolina Central University, a public, historically black university that serves over 9,000 students.	X	X	66

2/2/19	Community Mtgs / Events	MLK/Black History Month Parade TAC touchpoint - Nathaniel Greene (Cary, anesthesiologist @ Duke)	Fayetteville Street, Durham (near NCCU)	Durham	10 am - 2 pm	Tabled with GoDurham and shared light rail fact sheet and translated materials. The event was held near North Carolina Central University, a public, historically black university that serves over 9,000 students.	X	X	66
2/5/19	Community Mtgs / Events	TAC touchpoint - Nathaniel Greene (Cary, anesthesiologist @ Duke)	Cary	Wake	11:00 AM				
2/5/19	Community Mtgs / Events	Touchpoint - Southeast Raleigh Promise TAC touchpoint - Nathaniel Greene (Cary, anesthesiologist @ Duke)	Raleigh	Wake	2:30 PM	Southeast Raleigh promise serves the Southeast Raleigh community, which has large African American population. GoTriangle staff attended this meeting to discuss services that would benefit the community and solicit feedback on how to improve the experience of current and potential riders.	X		1
2/5/19	Community Mtgs / Events	TAC touchpoint - Nathaniel Greene (Cary, anesthesiologist @ Duke)	Cary	Wake	11:00 AM				
2/5/19	Community Mtgs / Events	TAC touchpoint - Nathaniel Greene (Cary, anesthesiologist @ Duke)	Cary	Wake	11:00 AM				

2/6/19	Community Mtgs / Events	City of Durham Office of Community Development (Homelessness)	Pompieri Pizza	Durham	6:45pm to 8:30pm	Dinner w/ Hanaleah Hoberman (Manager of Homelessness Programs for City of Durham)	X		1
						about 15 attendees from the public, Jeffrey walked through how to leave customer feedback online, then the rest of the meeting was Q&A; a lot of people had comments about the GoDurham Short Range Transit Plan (which MK answered), and about ACCESS services. One man asked about Durham CAN's rally in support of the light rail. Shared light rail fact sheet, light rail update, light rail project overview, work plan handout			
2/6/19	Community Mtgs / Events	GoDurham public meeting	Durham Station	Durham	5 - 6:30 pm		X	X	15
2/7/19	Community Mtgs / Events	Transit Advisory Committee	B Good (Raleigh)	Orange	8:15 AM				
2/8/19	Community Mtgs / Events	United Minority Contractors of NC Presentation	Wake Tech RTP Campus	Durham	12 - 2pm	Presented on the DO Light Rail project and DBE/MBE contract opportunities.	X		55

2/9/19	Community Mtgs / Events	PAC 4	Campus Hills Rec Center	Durham	10 - 11:30 am	<p>GoTriangle staff presented on current transit updates and answered questions from the community. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.</p>	X	30
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						GoTriangle staff presented on current transit updates and answered questions from the community. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.			
2/9/19	Community Mtgs / Events	PAC 3	Lyon Park Knightdale Station	Durham	10 am - 12 pm		X		15
2/9/19	Pop-Up	Knightdale 5K	Park	Wake	7:30-10 am	Annual event in Knightdale	x	x	20



2/11/19	Community Mtgs / Events	PAC 2	DPS Staff Dev Ctr, Hillandale Rd	Durham	6 - 8 pm	GoTriangle staff presented on current transit updates and answered questions from the community. Charlie Reece was in attendance and also answered questions. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.	X	25
2/11/19	Community Mtgs / Events	Maureen Joy		Durham		Attended community event to share information on current transit projects. Maureen Joy serves the East Durham community, an Environmental Justice community as defined by the federal government	X	10
2/11/19	Community Mtgs / Events	TAC touchpoint - Tom Farmer	Nosh, Durham	Durham	8:15 AM			

2/11/19	Pop-Up	Work Plan Outreach Garner	Southeast Regional Library Garner	Wake	3pm-4:30pm			
						GoTriangle staff presented on current transit updates and connect with local Black businesses.	X	15
2/12/19	Community Mtgs / Events	Greater Durham Black Chamber of Commerce		Durham	6pm-8pm			
2/12/19	Community Mtgs / Events	Downtown Durham Resident Outreach	Solis Brightleaf Durham Central Co-	Durham	11:30 AM			
2/13/19	Community Mtgs / Events	Downtown Resident Outreach	Housing	Durham	5:45 - 7:15			
2/13/19	Community Mtgs / Events	DOLRT Fire/Line Safety Committee	light rail office - Loblolly Pine	Regional	3 - 4 pm			
2/13/19	Community Mtgs / Events	Dorothea Dix Park Legislative Committee meeting for the Durham Regional Association of Realtors	Night Kitchen, Raleigh	Wake	8:30 AM			
2/14/19	Community Mtgs / Events			Durham	9-10 am			
						Met to discuss current transit projects and opportunities to connect transit to their work. Housing for New Hope is a nonprofit aiming to end homelessness in the city of Durham.		
2/14/19	Community Mtgs / Events	Housing for New Hope		Durham	11 am - 12 pm		X	X 4
2/14/19	Community Mtgs / Events	NBACA	Wake Tech	Wake			x	x 10
2/14/19	Pop-Up	Work Plan Outreach Apex	Eva Perry Regional Library	Wake				

						Met to discuss current transit projects and opportunities to connect transit to their work. The Southern Coalition for Social Justice partners with communities of color and economically disadvantaged communities in the South to defend and advance their political, social, and economic rights through the combination of legal advocacy, research, organizing, and communications.			
2/15/19	Community Mtgs / Events	Southern Coalition for Social Justice	SCSJ Office	Durham	9:30am-10:30am		X	X	1
2/15/19	Pop-Up	DRX schedule change outreach	Hillsborough St. Stop	Regional					
2/15/19	Community Mtgs / Events	TAC touchpoint - Molly DeMarco	Cocoa Cinnamon	Orange					

2/16/19	Community Mtgs / Events	PAC 1 TAC toucpoint - Adam	Holton Career & Resource Center	Durham	9:30 - 11:30 am	GoTriangle staff presented on current transit updates and answered questions from the community. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.	X		25
2/16/19	Community Mtgs / Events	Terando	Boulted Bread	Wake	3:00 PM				
2/18/19	Community Mtgs / Events	Durham Bike and Pedestrian Advisory Commission	Unscripted All Day Cafe	Durham	1-1:30pm				
2/18/19	Community Mtgs / Events	City of Durham - Vision Zero / transportation specialist Anne Phillips	Starbucks, Page Rd	Durham	12:30 - 1pm				
2/18/19	Community Mtgs / Events	WakeUp Wake County CAFT Meeting	NC Justice Center	Wake	12-1:30pm				
2/18/19	Pop-Up	DRX schedule change outreach	Durham Station	Regional	3:15 - 5 pm	Passed out information regarding upcoming schedule changes to riders at Durham Station.	X	X	25

2/18/19	Pop-Up	DRX schedule change outreach	Durham Station	Regional	5 - 7 pm	Passed out information regarding upcoming schedule changes to riders at Durham Station.	X	X	25
2/18/19	Community Mtgs / Events	Durham Bike and Pedestrian Advisory Commission	Unscripted All Day Cafe	Durham	1-1:30pm				
2/18/19	Community Mtgs / Events	City of Durham - Vision Zero / transportation specialist Anne Phillips	Starbucks, Page Rd	Durham	12:30 - 1pm				
2/18/19	Community Mtgs / Events	WakeUp Wake County CAFT Meeting	NC Justice Center	Wake	12-1:30pm				
2/19/19	Community Mtgs / Events	TAC touchpoint - Jeffrey Leiter	Capital Club	Wake	12:30-1:30				
2/19/19	Community Mtgs / Events	CAMPO touchpoint - Bret Martin	Sir Walter Raleigh	Wake	2:00 - 3:00				
2/20/19	Community Mtgs / Events	Habitat for Humanity Durham Knightdale Town Council Meeting	Beyu Caffe, Durham	Durham	1:30 PM	Connected to discuss current transit needs among the populations served by Habitat Durham.	X		1
2/20/19	Community Mtgs / Events		Knightdale	Wake	6pm-7pm				
2/20/19	Pop-Up	work plan outreach Wendell	wendell community library	Wake	4-4:30pm	Shared FY20 Draft Work Plan handouts and information. Discussed with community members.	X		5
2/20/19	Pop-Up	work plan outreach Zebulon	zebulon community library	Wake	4:45-5:30pm	Shared FY20 Draft Work Plan handouts and information. Discussed with community members.	X		5

2/21/19	Community Mtgs / Events	Habitat for Humanity Wake - Advocacy Committee mtg	Raleigh	Wake	9 - 10 am	FY20 Work Plan presentation. Shared handouts and information for them to share with the communities they serve.	X	X	11
2/21/19	Community Mtgs / Events	Crosby-Garfield Resident's Advisory Group	Crosby-Garfield Center	Wake	6 pm - 8 pm	FY20 Work Plan presentation	X		12
2/21/19	Pop-Up	Downtown Durham Resident Outreach	Bell West End Apartments	Durham	2pm - 4:30pm				
2/23/19	Pop-Up	EDC Steam Saturday at Maureen Joy	Maureen Joy Charter School	Durham	9:30 - 11am	Attended community event to share information on current transit projects. Maureen Joy serves the East Durham community, an Environmental Justice community as defined by the federal government	X	X	10
2/25/19	Pop-Up	work plan outreach morrisville	Cedar Fork Community Center	Wake	8:30-9:45am	Shared FY20 Draft Work Plan handouts and information. Discussed with community members.	X		15
2/25/19	Pop-Up	work plan outreach morrisville	Wake Tech RTP Campus	Wake	10-12pm	Shared FY20 Draft Work Plan handouts and information. Discussed with community members.	X		30
2/26/19	Community Mtgs / Events	Downtown Durham Resident Outreach	One City Center	Durham	9:30 AM				
2/27/19	Email Blast	Email Blast - Statement regarding Orange and Durham counties' light-rail project 2/27/19		Regional	5:57 PM				
3/4/19	Pop-Up	FY20 Work Plan PopUp	Rolesville Board Chambers	Wake	4 p.m.				

3/5/19	Email Blast	Email Blast - Update: Durham and Orange counties' Light Rail Project	Email Blast	Regional	1:30 PM				
3/7/19	Community Mtgs / Events	WakeMed Cary Hospital	1900 Kildaire Farm Rd, Cary, NC	Regional	4:00 PM	Provided service change information and route maps - route 300 and 305	X		1
3/7/19	Community Mtgs / Events	Families Together	Families Together Office Global Village (Raleigh)	Wake	9 a.m.	Met with Lisa Rowe, Corey Miller, and Megan Olesen. We discussed opportunities for collaboration, the FY20 Work Plan, especially around the YGP initiative and the organization's job fair the following week / provided YGP brochures, regional map, FY20 fact sheets, Transit 101	X	X	4
3/11/19	Community Mtgs / Events	Transit Advisory Committee		Regional	8:30 a.m.				
3/11/19	Community Mtgs / Events	Service / Fare Change Outreach	Bus Ops - 5201 Nelson Road	Regional	10:30 - 11:30 am	service planning sharing service / fare change information w/ bus ops	X		10
3/11/19	Email Blast	Email Blast - GoTriangle's Board Work Session	Postponed	regional	3:00 PM				
3/12/19	Community Mtgs / Events	Transit Advisory Committee Touchpoint	Starbucks, Slater Rd	Regional	3:00 PM				
3/13/19	Community Mtgs / Events	Habitat for Humanity Wake	Habitat Restore	Wake	9:00 AM	Samone dropped off GoT service change info for circulation	X		1
3/13/19	Community Mtgs / Events	Downtown Raleigh Transportation Meeting	Raleigh Convention Center	Wake	4-7 pm				

3/14/19	Community Mtgs / Events	Families Together Job Fair	Hillcrest Baptist Church, Raleigh	Wake	3-6 pm	Liz and Andy tabled at the organization's job fair, provided information about job opportunities at GoTriangle and made connections with Wake county organizations	X	15
3/15/19	Community Mtgs / Events	Cary MacGregor Rotary Club	MacGregor Downs Country Club	Wake	7am-8am			
3/18/19	Pop-Up	Rider Appreciation Day	Durham Station	Regional	6-9 am			
3/18/19	Pop-Up	Rider Appreciation Day	E Franklin St	Regional	6 - 9 am			
3/18/19	Pop-Up	Rider Appreciation Day	Hillsborough St.	Regional	6 - 9 am			
3/18/19	Pop-Up	Ride Appreciation Day	GoRaleigh Station	Regional	6-9 am			
3/18/19	Pop-Up	Rider Appreciation Day	District Drive P&R	Regional	6-9 am			
3/19/19	Pop-Up	Service / Fare Change Outreach	Regional Transit Center	Regional	2:30pm - 4:30pm	Handed out service/fare change brochure and fare change handout	X	25
3/19/19	Pop-Up	Service / Fare Change Outreach	GoRaleigh Station	Wake	7am - 9am	Handed out service/fare change brochure and fare change handout	X	30
3/20/19	Community Mtgs / Events	CAMPO Executive Board - attend only	421 Fayetteville St, Raleigh, NC	Wake	4-6 pm			
3/20/19	Pop-Up	Service / Fare Change Outreach	Duke Chapel	Regional	8:30-10:30 am	Handed out service/fare change brochure and fare change handout	X	25
3/20/19	Pop-Up	Service / Fare Change Outreach	Wake Tech RTP Campus	Regional	10am-12pm	Handed out service/fare change brochure and fare change handout	X	47



3/20/19	Pop-Up	Service / Fare Change Outreach	Walmart, McKnight Drive at Village Park Drive	Regional	6:30am - 8:30am	Handed out service/fare change brochure and fare change handout	X	10
3/20/19	Pop-Up	Service / Fare Change Outreach	Garner (Route 102)	Wake	6am- 9:30am	Handed out service/fare change brochure and fare change handout	X	16
3/21/19	Community Mtgs / Events	Durham CAN event	Monument of Faith Church	Durham	7 - 8:45 pm	GoTriangle staff spoke about the status of current transit projects	X	650
3/21/19	Community Mtgs / Events	RTP Stakeholders Meeting	RTP Headquarters	Regional	11am - 12pm			
3/21/19	Community Mtgs / Events	Southeast Lions Club	Smithfield's Barbeque, 4000 Jones Sausage Road	Wake	6:30pm - 8pm	Presented on the youth gopass and service/fare change information	X	15
3/21/19	Pop-Up	Service / Fare Change Outreach	UNC - Morehead Planetarium	Regional	8-10am	Handed out service/fare change brochure and fare change handout	X	15
3/21/19	Pop-Up	Service / Fare Change Outreach	UNC - Health Sciences Library	Regional	3-5pm	Handed out service/fare change brochure and fare change handout	X	10
3/22/19	Pop-Up	Service / Fare Change Outreach	Duke Chapel	Regional	2-4pm	Handed out service/fare change brochure and fare change handout	X	31
3/25/19	Community Mtgs / Events	UNC Public Transit class	UNC	Orange	4 - 5 pm	Presented on GoTriangle, our public engagement strategies and how to better engage the community.	X	28
3/28/19	Email Blast	Email Blast - Update regarding Durham and Orange counties' light-rail project	Email Blast	Regional	3:30 PM	Sent out update on DO Light Rail Project	X	2797

3/29/19	Community Mtgs / Events	TAC	Cocoa Cinnamon	Regional	1-2 pm	met w/ John Rees dropped off regional maps and Transit 101 literature; talked to staff about bus routes and potential for collaboration			1
3/29/19	Community Mtgs / Events	LGBT Center	LGBT Center	Wake	1:00 PM		X		2
3/29/19	Community Mtgs / Events	West Raleigh Rotary Club	NC State	Wake	12: p.m.				
4/8/19	Community Mtgs / Events	Cisco call w/ Jeff Buck	n/a	Regional	2:30 PM				
4/9/19	Email Blast	Email Blast - Durham and Orange County Boards of Commissioners cast final votes to discontinue light rail	Email Blast Alexander Family	Durham/ Orange	10:40 AM	Sent out update on DO Light Rail Project	X		2812
4/9/19	Community Mtgs / Events	WakeUp Wake County	YMCA	Wake	10:30 AM				
4/10/19	Community Mtgs / Events	EDCI + Maureen Joy Health Fair	Maureen Joy Charter School	Durham	5:30 - 7:30 pm	Attended community event to share information on current transit projects and pass out youth gopass, service change and transit 101 handouts. EDCI and Maureen Joy serve the East Durham community, an Environmental Justice community as defined by the federal government.	X	X	150
4/10/19	Community Mtgs / Events	RUS Bus Neighborhood Meeting	Raleigh Union Station	Wake	6:30pm - 7:30pm				
4/12/19	Community Mtgs / Events	Dress for Success Job Fair	1812 Tillery Pl, Raleigh, NC 27604	Wake	1 pm - 2 pm	Attended job fair to give information about job opportunities, youth gopass, service changes and fare changes	X	X	20

4/12/19	Community Mtgs / Events	Dress for Success mtg	1812 Tillery Pl, Raleigh, NC 27604	Wake	11 am - 1 pm	GoTriangle / Wake Transit overview	X	X	2
4/12/19	Pop-Up	Fare Change Outreach	Regional Transit Center	Regional	7:30am - 8:30am	Handed out service/fare change brochure and fare change handout	X		84
4/15/19	Email Blast	Wisdom Senior Care	email	Regional	n/a	trip planner, Go Forward, service changes, Youth GoPass, ACCESS	X		1
4/15/19	Email Blast	Dress for Success	email	Wake	n/a	Gave out information about our trip planner, Go Forward, service changes, Youth GoPass and ACCESS program	X		1
4/16/19	Community Mtgs / Events	City of Durham outreach @ The Garrett	4230 Garrett Rd, Durham, NC 27707	Durham	5:30 pm - 7:30 pm	Gave out information about our trip planner, Go Forward, service changes, Youth GoPass and ACCESS program	X		100
4/16/19	Email Blast	NuAngels Home Care, LLC	email	Regional	n/a	Gave out information about our trip planner, Go Forward, service changes, Youth GoPass and ACCESS program	X		1
4/17/19	Community Mtgs / Events	Transit Advisory Committee	Regional Transit Center	Regional	4-6 pm 11am -	light rail status update, TransLoc presented on idea for focus group, GoTriangle service change presentation, GoRaleigh presents on BRT	X		30
4/18/19	Community Mtgs / Events	Cisco Earth Day	Cisco Offices	Regional	2pm				

4/22/19	Community Mtgs / Events	NC State Earth Day GoPerks Breakfast of Champions	NC State Campus	Wake	10am - 2pm	Regional system map, service change brochure, fare change info	x	x	70
4/23/19	Community Mtgs / Events		GoTriangle Offices	Regional	7:30am - 9:30am				
4/24/19	Community Mtgs / Events	NCAMPO 2019	Charlotte	Wake	3:30pm - 5pm				
4/27/19	Community Mtgs / Events	Southeast Raleigh Community Day	Beacon Site of new YMCA	Wake	9am - 3pm	Gave out information about our trip planner, regional system map, Go Forward, Youth GoPass and ACCESS program and more. The new Southeast Raleigh YMCA and elementary school serves the Southeast Raleigh community, which has large African American population.	X		200
4/28/19	Community Mtgs / Events	Durham Earth Day	Durham Central Park	Durham	12 - 5pm	regional system map, transit 101, youth gopass, GoDurham service brochure, GoDurham downtown connections pamphlet, NOTE: gave out 4 youth gopasses	x	x	60
5/3/19	Community Mtgs / Events	CAFT	Raleigh	Wake	12 - 1 pm				
5/4/19	Community Mtgs / Events	PeakFest	Apex	Wake	9 am - 5 pm	Transit 101, regional system map, Holly Springs express, YGP	x	x	200
5/6/19	Community Mtgs / Events	NIS mtg	RTC	Durham	11 am - 12 pm	Handed out Transit 101, regional system map, YGP and GoDurham system pamphlet.	x	x	2

5/7/19	Community Mtgs / Events	City of Durham Outreach	Colonial Apartments	Durham	5:30 - 7:30 pm	Handed out Transit 101, regional system map, YGP and GoDurham system pamphlet. X			50
5/7/19	Community Mtgs / Events	The Green Chair Project	Capital Blvd, Raleigh	Wake	1 - 1:45 pm	Handed out Transit 101, regional system map, YGP information. x	x	x	2
5/9/19	Community Mtgs / Events	City of Durham Outreach	JJ Henderson Towers	Durham	3:30 - 6:30 pm	Handed out Transit 101, regional system map, YGP and GoDurham system pamphlet. X			50
5/9/19	Community Mtgs / Events	Durham Tech	Durham	Durham	1:00 PM	Handed out Transit 101, regional system map, YGP and GoDurham system pamphlet. X			3
5/9/19	Email Blast	Email Blast - FY20 Draft Durham and Orange County Work Plans	Email Blast	Durham/Orange	2:00 PM	Send out information regarding FY20 DO Work Plan X			2295

5/11/19	Community Mtgs / Events	PAC 3	Community and Family Life Recreation Center, Lyon Park	Durham	10 am - 12 pm	<p>GoTriangle staff presented on current transit updates and answered questions from the community. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.</p>	X	15
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5/11/19	Community Mtgs / Events	Neighborhood Improvement Services mtg	Durham	Durham	11 am - 12 pm	GoTriangle met with NIS staff to discuss opportunities for collaboration and coordinated public engagement. The Neighborhood Improvement Services Department works to preserve and improve quality of life conditions for Durham residents, and to encourage active participation in neighborhood redevelopment and public policy and decision making dialogue.	X	X	2
5/11/19	Community Mtgs / Events	Ritmo Latino Festival	Cary	Wake	12 - 6 pm	Shared translated transit materials with the community. Ritmo Latino's primary purpose is to provide a place for residents to explore, interact with, and experience Latino/Hispanic culture.	X	X	
5/14/19	Community Mtgs / Events	Wake Up Wake County	Raleigh	Wake	10:30 am - 11:30 am	Gave information regarding current transit projects, transit 101, youth gopass and more.	x	x	2

						YGP, transit 101, regional system map, DRX, CRX, FRX schedules, T es para Transit. El Pueblo is a nonprofit organization based in Raleigh, NC, specializing in leadership development for both youth and adults among Wake County's growing Latinx community.	X	X	1
5/14/19	Community Mtgs / Events	El Pueblo	Raleigh	Wake	3:30 - 5 pm				
5/14/19	Pop-Up	DO FY20 Workplan Outreach	Chapel Hill bus stops	Orange	2 - 4 pm	Passed out information regarding DO FY20 Work plan.	X		20
5/14/19	Pop-Up	DO FY20 Workplan Outreach	RTC	Regional	6:30 am - 8:30 am	Passed out information regarding DO FY20 Work plan.	X		65
5/15/19	Community Mtgs / Events	Durham VA	Durham	Durham	2:30 - 4 pm	light rail wind down	x	x	4
5/15/19	Pop-Up	DO FY20 Workplan Outreach	RTC	Regional	3:30 pm - 5:30 pm	Passed out information regarding DO FY20 Work plan.	X		50
5/16/19	Community Mtgs / Events	Young Professionals Network - Transportation Program	Raleigh - PNC Arena	Wake	7:30 - 9:30 am				
5/17/19	Pop-Up	DO FY20 Workplan Outreach	Durham	Durham	10:30 am - 12:30 pm	Passed out information regarding DO FY20 Work plan.	X		50



5/18/19	Community Mtgs / Events	50th Annual Bimbe Cultural Arts Festival	Durham	Durham	12 - 8 pm	Passed out information to the community on the regional system map, job flyer, Transit 101, T is for Transit, GoDurham system brochure, YGP. The Bimbe Cultural Arts Festival is a celebration of African American heritage and culture.	X	100
5/18/19	Community Mtgs / Events	PAC 1	Durham	Durham	9:30 - 11:30 am	GoTriangle staff presented on current transit updates and answered questions from the community. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.	X	30
5/21/19	Community Mtgs / Events	City of Durham Outreach	Royal Oaks Apartments, 3554 Weymouth St.	Durham	5:30 - 7 pm	Passed out Transit 101, T es para Transit, regional system map, job flyer and DO FY20 handouts.	X	30

5/21/19	Pop-Up	DO FY20 Workplan Outreach	Durham - Stanford L. Warren	Durham	2 - 4 pm	Passed out information regarding DO FY20 Work plan. Stanford L Warren serves the communities near North Carolina Central University and Hayti District.	X	30
5/22/19	Community Mtgs / Events	WakeUp After 5: NCDOT	Clouds brewing	Wake	7pm - 8:30pm			
5/22/19	Pop-Up	DO FY20 Workplan Outreach	Durham - Hayti Heritage Center	Durham	3-5pm	Passed out information regarding DO FY20 Work plan. Durham's Hayti community is one of North Carolina's oldest African American communities.	X	30
5/23/19	Community Mtgs / Events	WakeUp Wake County Affordable Housing forum	Raleigh Chapel Hill Public	Wake	8:30 - 11 am	Passed out current transit information, youth gopass, transit 101 and regional system map.	X	40
5/23/19	Pop-Up	DO FY20 Workplan Outreach	Library	Orange	2:30-4:30 pm			
5/24/19	Community Mtgs / Events	NC Works Job Fair Habitat for Humanity -	Durham	Durham	10 am - 1 pm	Gave out information on employment opportunities and youth gopass.	X	2
5/24/19	Community Mtgs / Events	Durham/Orange	Chapel Hill	Regional	1-2 pm			

5/29/19	Community Mtgs / Events	El Pueblo - Youth Council	Raleigh	Wake	5 - 7 pm	Conducted a youth gopass sign up. El Pueblo is a nonprofit organization based in Raleigh, NC, specializing in leadership development for both youth and adults among Wake County's growing Latinx community.	X	X	20
5/29/19	Community Mtgs / Events	N&O Transit Forum	Raleigh	Wake	7 - 9 pm	Gave out Regional Maps, YGP brochures and transit info			50
5/30/19	Community Mtgs / Events	NC Division of Public Health	Raleigh	Wake	9am - 11:30am	Gave out Regional Maps, YGP brochures, Share the Ride info	x	x	70
5/30/19	Community Mtgs / Events	Alliance Medical Ministry	Raleigh	Wake	2 - 2:30 pm	Gave out Regional Maps, YGP brochures, Share the Ride info	x	x	2
6/3/19	Community Mtgs / Events	El Pueblo mtg w/ staff	Raleigh	Wake	2 - 3 pm	Met with staff to discuss current transit needs. El Pueblo is a nonprofit organization based in Raleigh, NC, specializing in leadership development for both youth and adults among Wake County's growing Latinx community."	X	X	1

6/3/19	Community Mtgs / Events	Centro Para Familias Hispanas	Raleigh	Wake	3 - 3:30 pm	Met with staff to discuss current transit needs. Centro para Familias Hispanas, a program of Catholic Charities, empowers Hispanic families as they overcome barriers by providing direct services and connections to community resources.	X	X	2
6/3/19	Community Mtgs / Events	Alliance Medical Ministry Email Blast - Time to talk bus rapid transit! Here are two chances to engage	Raleigh	Wake	3:30 - 4 pm	Shared information on current transit projects	X	x	1
6/4/19	Email Blast	Raleigh Chamber of Commerce	Email Blast	Wake	2:30 PM 9am -	Shared information on current transit projects	x	x	558
6/6/19	Community Mtgs / Events	BRT public meeting	n/a	Wake	9:30am 4pm -	Attended in support of GoRaleigh	X	X	3
6/6/19	Community Mtgs / Events	WakeUp Wake County Research Triangle Foundation	Raleigh	Wake	8:30pm 10:30 -		x	x	2
6/11/19	Community Mtgs / Events	Mixer	RTP	Regional	6:30pm 12pm -	Connected with community stakeholders on current transit updates and ways to better engage the community.	X	x	1
6/11/19	Community Mtgs / Events	Transit Advisory Committee	Sosta	Regional	1pm		X	x	1

6/15/19	Community Mtgs / Events	Driver Street Festival/Neighborhood Improvement Services	107 South Driver Street, Durham	Durham	10:30 am - 1pm	Attended community event to share information on current transit projects. Driver St. is located in the East Durham community, an Environmental Justice community as defined by the federal government. Passed out current transit information and handouts. Centro para Familias Hispanas, a program of Catholic Charities, empowers Hispanic families as they overcome barriers by providing direct services and connections to community resources.	X		50
6/18/19	Pop-Up	Centro Para Familias Hispanas	2013 Raleigh Blvd, Raleigh	Wake	10am - 1pm	Connected with community stakeholders on current transit updates and ways to better engage the community.	x	x	75
6/19/19	Community Mtgs / Events	Transit Advisory Committee	RTC	Regional	4pm - 6pm		X		25
6/20/19	Community Mtgs / Events	RDU Board Meeting	RDU office	Regional	1pm - 2pm				
6/25/19	Community Mtgs / Events	BRT public meeting	Raleigh	Wake	4pm - 7pm	Attended in support of GoRaleigh. Passed out current transit information and handouts.	X		3
6/27/19	Community Mtgs / Events	City of Durham NIS outreach Habitat for Humanity of Wake County	Lyon Park, Durham	Durham	4pm - 7pm	Passed out current transit information and handouts.	X	x	10
6/27/19	Community Mtgs / Events	Email Blast - Chapel Hill N-S BRT	LucetteGrace	Wake	11am	Passed out current transit information and handouts.	x	x	1
7/5/2019	Email Blast	Email Blast - Chapel Hill N-S BRT	Email Blast	Orange	7:40 PM				

7/11/2019	Email Blast	Email Blast - Job Fair	MailChimp	Regional	2:30 PM	Sent out information regarding upcoming job fair collected input from the public on preferences for a local circulator in Apex - Wake	X		2189
7/11/2019	Pop-Up	Community Funding Areas/Apex Circulator	WakeMed Healthplex	Wake	8:30 - 10:30 am	Transit Community Funding Area	x	x	30
7/12/2019	Email Blast	Email Blast - GoCrew	MailChimp	Regional	12:30 PM	regional transit update	x	x	2187
7/16/2019	Community Mtgs / Events	Crosby Garfield Advocacy Group mtg / GoTriangle Service Changes	Crosby Garfield Community Center	Wake	9am - 10am	Attended advocacy meeting to share information on current transit projects and answer questions from the community. Crosby serves the Southeast Raleigh community, which has large African American population. Passed out current transit information and handouts. Centro para Familias Hispanas, a program of Catholic Charities, empowers Hispanic families as they overcome barriers by providing direct services and connections to community resources.	X	x	20
7/16/2019	Pop-Up	Centro Para Familias Hispanas tabling / GoTriangle Service Changes	Raleigh	Wake	10 am - 1 pm		X	X	40
7/17/2019	one-on-one	WakeMed	Yellow Dog Bakery	Wake	10:30am - 12pm	meeting with WakeMed staff to discuss Wake Transit plan	x	x	1
7/17/2019	Community Mtgs / Events	WSP	Lucettegrace	Wake	1pm - 2pm				1

7/18/2019	Community Mtgs / Events	RDU Public Meeting	RDU	Regional	1pm - 1:30 pm			
7/18/2019	Community Mtgs / Events	Raleigh Municipal Candidate Meet 'n Greet	Nickelpoint Brewing	Wake	6:30pm - 8:30pm			
7/18/2019	Pop-Up	GoTriangle Service Changes	Wake Tech RTP Campus	Regional	10am - 12pm	Passed out information regarding current service changes.	X	20
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Lost Cajun	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Firehouse Subs	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Pet Manie	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Gold Mine Jewelers	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Taziki's	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Papaya Grill	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Tres Vaqueros	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Medlin Cleaners	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Integrative Healthcare	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X	1

7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Signature Salons	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X		1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - Allstate	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X		1
7/18/2019	Pop-Up	GoTriangle Service Changes	Bent Tree Plaza - furniture store	Wake	4:30 - 6 pm	Passed out information regarding current service changes.	X		1
7/19/2019	Pop-Up	NIS Community Outreach	Seven Oaks Townhomes	Durham	4pm - 6pm	Passed out information regarding current service changes.	X		10
7/19/2019	Pop-Up	GoTriangle Service Changes	Triangle Town Center	Wake	10am - 11:30am	Passed out information regarding current service changes. collected input from the public on preferences for a local circulator in Apex - Wake	X		25
7/20/2019	Pop-Up	Community Funding Areas/Apex Circulator	Apex Farmer's Market	Wake	8:30 - 10:30 am	Transit Community Funding Area	x	x	20
7/22/2019	Pop-Up	GoTriangle Service Changes	RTC	Regional	4:30 - 6:30 pm	Passed out information regarding current service changes.	X		12
7/22/2019	Pop-Up	GoTriangle Service Changes	Pleasant Valley P&R	Wake	7 - 8 am	Passed out information regarding current service changes.	X		0



7/23/2019	Community Mtgs / Events	El Centro Hispano rebranding	El Centro Hispano	Durham	11 am - 1 pm	Attended to support the rebranding of the organization and share current information. El Centro Hispano is a Latino nonprofit organization dedicated to strengthening the community, building bridges and advocating for equity and inclusion for Hispanics/Latinos in the Triangle Area of North Carolina.	X	X	50
7/23/2019	Community Mtgs / Events	GoTriangle hiring event	NCWorks Durham	Regional	10 am - 1 pm	Conducted a hiring event in collaboration with bus operations	X		12
7/24/2019	Community Mtgs / Events	Durham Rezoning Meeting (ROMF)	Creekside Elementary School	Durham	6pm - 8pm	Attended community meeting to discuss the ROMF	X		50
7/31/2019	Pop-Up	GoTriangle Service Changes	Route 311	Regional	6:30am - 9am	Passed out information regarding current service changes.	X		15
8/1/19	Pop-Up	GoTriangle Wake Tech RTP Press Event / Bus Ride	route 310	Regional	8 - 11 am	Wake Tech Community College serves students and staff from all parts of the Triangle region	x	x	30
8/1/19	Pop-Up	Senior Center outreach	Triangle	Regional	12 - 4 pm	Dropped off information about the fare change for seniors at senior centers across Wake, Durham and Orange counties	X		10
8/5/19	Pop-Up	RTP Connect Outreach	RTC	Regional	6:30am - 9:30am	Passed out information on RTP connect program	X		20

8/5/19	Pop-Up	RTP Connect Outreach	RTC	Regional	3pm - 6pm	Passed out information on RTP connect program	X		20
8/5/19	Pop-Up	GoTriangle RTP Connect platform outreach	RTC	Regional	6 - 9 am	Passed out information on RTP connect program	X		20
8/5/19	Pop-Up	GoTriangle RTP Connect platform outreach	RTC	Regional	4:30 - 6 pm	Passed out information on RTP connect program	X		3
8/6/19	Community Mtgs / Events	El Centro Noche de Ferias	El Centro Durham	Durham	4 - 8 pm	Attended annual community event to pass out information regarding current transit projects. El Centro Hispano is a Latino nonprofit organization dedicated to strengthening the community, building bridges and advocating for equity and inclusion for Hispanics/Latinos in the Triangle Area of North Carolina.	X	X	30
8/6/19	Email Blast	GoDurham Service Change info sent to NIS	Durham	Durham	1:30 PM	Shared information regarding current service changes.	X		2
8/6/19	Pop-Up	RTP Connect Outreach	RTC	Regional	7am - 9:30am	Passed out information regarding RTP connect program	X		20
8/6/19	Pop-Up	GoTriangle RTP Connect platform outreach	RTC	Regional	6:30 - 9 am	Passed out information regarding RTP connect program	X		3
8/7/19	Community Mtgs / Events	Reimagining Diversity Conference	Brier Creek Country Club	Regional	8am - 4pm	Community Engagement Manager served as panelist discussing diversity, equity and inclusion and transit with Hispanic professionals	x	x	100

8/8/19	Community Mtgs / Events	Durham Master Aging Plan Check-in	Durham County Human Services Building	Durham	9am - 3pm			
8/8/19	Community Mtgs / Events	One-on-One	Cisco Falls Point Apts, 100 Cascade Falls Ln, Durham	RTP/Regional	12 - 1:30 pm			
8/8/19	Pop-Up	GoDurham Service Change outreach to apts	Triangle Park Apts, 5011 S Alston Ave, Durham	Durham	3 - 5 pm	Passed out information regarding current service changes.	X	1
8/8/19	Pop-Up	GoDurham Service Change outreach to apts	The Hampton @ RTP Apts, 300 Seaforth Dr, Durham	Durham	3 - 5 pm	Passed out information regarding current service changes.	X	1
8/8/19	Pop-Up	GoDurham Service Change outreach to apts	54 Station Apts, 1415 E, NC-54, Durham	Durham	3 - 5 pm	Passed out information regarding current service changes.	X	1
8/8/19	Pop-Up	GoDurham Service Change outreach to apts	Meadows @ Southpoint, 1310 Catch Fly Ln, Durham	Durham	3 - 5 pm	Passed out information regarding current service changes.	X	1
8/8/19	Pop-Up	GoDurham Service Change outreach to apts	Seasons @ Southpoint, 1002 East, NC-54, Durham, NC	Durham	3 - 5 pm	Passed out information regarding current service changes.	X	1
8/8/19	Pop-Up	GoDurham Service Change outreach to apts	Greens of Pine Glen Apts, 6201 Pine Glen Trail, Durham	Durham	3 - 5 pm	Passed out information regarding current service changes.	X	1
8/9/19	Community Mtgs / Events	Oak City Cares	Raleigh	Wake	9 - 10 am	Shared information on current transit projects	X	1

8/9/19	Community Mtgs / Events	Alliance Medical Ministry GoDurham Service Change/Durham Public Schools	Raleigh	Wake	12 - 1 pm	Shared information on current transit projects	X		2
8/9/19	Email Blast		DPS	Durham	11:00am- 1:00pm	Shared information regarding current service changes.	X		5,000
8/10/19	Community Mtgs / Events	Senior Center outreach meeting w/ Step Up - Tim Wollin, Michael Oliver,	Cary Senior Center	Wake	1:00pm	Shared information on current transit projects	X		100
8/12/19	Community Mtgs / Events	MacKenzie Leger GoDurham Service Changes/Duke Medical Center + Regional Hospital	112 Broadway (ReCity)	Durham	12 - 1 pm	Shared information on current transit projects	X		4
8/12/19	Email Blast	GoDurham Service Changes/Emerald Pond Retirement Home	Durham	Durham		Shared information regarding current service changes. Passed out information regarding current service changes.	x		12,000
8/12/19	Pop-Up		Emerald Pond Retirement Home	Durham	1:00 PM	Passed out information regarding current service changes.	X		1
8/12/19	Pop-Up	GoDurham Service Changes/Durham Academy	Durham Academy	Durham	1:00 PM	Passed out information regarding current service changes.	X		1
8/12/19	Community Mtgs / Events	Jóvenes Líderes en Acción Meeting	El Centro Hispano	Durham	6:00pm- 8:00pm	Attended annual community event to pass out information regarding current transit projects.El Centro Hispano is a Latino nonprofit organization dedicated to strengthening the community, building bridges and advocating for equity and inclusion for Hispanics/Latinos in the Triangle Area of North Carolina.	X	X	15
8/13/19	Community Mtgs / Events	Wake Up Wake County monthly meeting	Heirloom	Wake	10:30 - 11:30 am	Shared information on current transit projects	X		2

8/14/19	Community Mtgs / Events	Step Up 2 Tues. Evening Session (Durham)	927 Trinity Ave	Durham	5:30 - 7 pm	Shared information on current transit projects	X		30
8/20/19	Community Mtgs / Events	Preston Pointe Retirement Community Presentation	Preston Pointe	Wake	2:30 PM	Shared information on current transit projects	X		40
8/20/19	Community Mtgs / Events	La Grande Radio Interview	La Grande Studuio	Wake	8:30 AM - 10:30am -	Shared information on current transit projects	X	X	2
8/23/19	Community Mtgs / Events	Trans. Forum Event Planning		Wake	11:30am				
8/24/19	Community Mtgs / Events	KCSSU, Nate McMillan, DTLR & Nigel King Foundation Present Stuff the Bag Event	Raleigh	Wake	9am - 2pm				
8/25/19	Community Mtgs / Events	Silverback Custom Wheels & Tires Grand Opening & Back to School Giveaway	Muldee Street	Durham	12pm - 5pm				
8/27/19	Community Mtgs / Events	Boxyard RTP Groundbreaking	RTP	Regional	10am - 11:30am				
8/29/19	Community Mtgs / Events	One-on-One	Heirloom	Regional	11am				
8/31/19	Community Mtgs / Events	LINKS Youth Drop Conference	Millbrook United Methodist Church	Wake	11am-2pm	Connected with youth to conduct youth go pass sign ups and share transit information	X	X	100
9/3/19	Community Mtgs/Events	One-on-One	Heirloom	Wake	3pm - 4pm				
9/3/19	Community Mtgs/Events	Mobility Corner Convo	The Light House	Wake	5:30pm - 7pm	Attended the Corner Convo held by Zainab Baloch to discuss mobility issues in Raleigh and the region	x		15
9/10/19	Community Mtgs/Events	One-on-One	Heirloom	Wake	10:30am - 11:30am	met with WakeUp Wake County	x	x	1
9/11/19	Community Mtgs/Events	Apex 55+ Health & Wellness Fair	Apex Community Center	Wake	8:00am- 12:00pm	Regional maps, Transit 101, Apex Circulator info	X		300

9/12/19	Community Mtgs/Events	Annual State of Downtown Gala	Raleigh Convention Center	Wake	3pm - 6pm				
9/15/19	Community Mtgs/Events	Unirumba	Compare Foods	Durham	12-6pm	Regional maps, Transit 101, YGP	X		150
9/16/19	Community Mtgs/Events	One-on-One	Downtown Raleigh	Wake	3pm - 5pm	Met with a community leader to discuss transit plans	x	x	1
9/16/19	Try Transit E-blast	Try Transit Campaign		Wake					
9/16/19	Newlsetter blurb for UNC Rex Employers	Try Transit / Route 27	UNC Rex Healthcare System	Wake					
9/16/19	Newsletter blurb for Trinity Properties in Perimeter Park & other employer message	Try Transit / Route 300 & 310	Perimeter Park Employers	Wake					
9/18/19	Community Mtgs/Events	Mary Phillips High School YGP Event	Mary Phillips HS	Wake	11:30am-1pm	Signed up teens for YGP Met with community stakeholder to discuss regional collaboration for transit projects	X		30
9/19/19	Community Mtgs/Events	One-on-One	RTC	Regional	9:30am - 11am		X		1
9/19/19	Community Mtgs/Events	Senior Bus Trip with End Hunger Durham		Durham	9am-12:30pm	Rode the GoDurham bus from the Hosier Mill apartments to the Walmart and back	X	x	10
9/19/19	Community Mtgs/Events	TDM -- Try Transit & Gen. Transit awareness	Hargraves Community Center, Chapel Hill	Orange	11 - 1pm				
9/20/19	Community Mtgs/Events	TDM -- Try Transit & Gen. Transit awareness	Orange County Library - Hillsborouh	Orange	11 - 1pm				

9/21/19	Community Mtgs/Events	GoCrew Meeting	RTC	Regional	10am-12pm	Shared information about all of GoTriangle, GoDurham programs, Try Transit, Jan 2020 service changes and more	X		19
9/21/19	Community Mtgs/Events	Centerfest	Downtown Durham	Durham	10am-6pm	Regional maps, try transit week, Jan2020 service changes, ACCESS, Youth GoPass	X	X	
9/22/19	Community Mtgs/Events	La Fiesta Del Pueblo	Downtown Raleigh	Wake	11am-6pm	Regional maps, try transit week, Jan2020 service changes, ACCESS, Youth GoPass	X	X	500
9/23/19	Community Mtgs/Events	Centro Para Familias Hispanas Durham Senior Center	Catholic Charities Durham Senior Center	Wake	10am-1pm	changes, Youth GoPass	X	X	10
9/23/19	Community Mtgs/Events	Presentation	Center	Durham	11:30am	Regional maps, Transit 101	X		60
9/23/19	Pop-Up	Jan 2020 Service Change Outreach	RTC	Regional	12-2pm	Service change flyers	X		26
9/23/19	School Event	YGP	Raleigh Boys & Girls Club	Wake	1-3	YGP, GoRaleigh	X		30
9/23/19	Try Transit E-Blast	Try Transit Campaign		Wake					
9/24/19	Pop-Up	Jan 2020 Service Change Outreach	Manning Dr @ UNC Hospital	Regional	3:30-5:30pm	Passed out information regarding current service changes.	X		50
9/24/19	Pop-Up	Jan 2020 Service Change Outreach	CRX/Eubanks Park & Ride	Regional	3:30-6:30pm	Passed out information regarding current service changes.	X		50
9/25/19		Transit Advisory Committee	RTC	Regional	4pm - 6pm	Facilitated the TAC meeting	X		20
9/26/19	Transit Event	UNC Transit Event	UNC Campus	Orange	11-2 p.m.				

9/26/19	Pop-Up	Jan 2020 Service Change Outreach	RTC	Regional	7-9:30am 6:30-9:30pm	Passed out information regarding current service changes.	X	80
9/27/19	Community Mtgs/Events	Last Friday Hillsborough	Hillsborough	Orange				
9/28/19	Community Mtgs/Events	Raleigh Youth Summit	McKimmon Center	Wake	2-4pm	Signed up teens for YGP	X	50
9/30/19	Pop-Up	Jan 2020 Service Change Outreach	RTC	Regional	3-5pm	Passed out information regarding current service changes.	X	100
10/2/19	Pop-Up	GoTriangle	RTC	Regional	7 - 9 am	GoTriangle Jan 2020 Service Change Outreach - service change flyers, RTC Park & Ride survey	X	25
10/2/19	Community Mtgs/Events	GoDurham Public Meeting	GoDurham Station	Durham	**	Service change information, GoDurham Maps; spoke with community members about concerns with the system	X	35
10/3/19	Community Mtgs/Events	GoTriangle's 3rd Annual Safety Day	GoTriangle Bus Operations	Regional	11am - 2pm	Training day with regional partners to promote organization-wide approaches to managing safety and mitigating risk in public transportation systems.	X	n/a
10/3/19	Pop-Up	Research Triangle Foundation Happy Hour	Research Triangle Foundation	Regional	4:30pm - 6:30pm			
10/3/19	Community Mtgs/Events	Innovate Raleigh	Downtown Raleigh	Wake	1pm - 7pm	Juan Carlos gave a presentation on effective and progressive community engagement	X	100



10/4/19	School Event	YGP Broughton HS	Broughton HS	Wake	10-1	YGP, GoRaleigh	X		200
10/4/19	Pop-Up	RTP Connect, service change	Frontier Happy Hour, RTP	Regional	4:30 - 6:30 pm				
10/5/19	Pop-Up	Mexican Consulate / Binational Health Week Fair	Raleigh	Wake	9 am - 11am - 12pm	outreach to Spanish speakers - YGP, transit 101, regional system map	X	X	50
10/7/2019	Employer Event	YGP, GoTriangle, STRNC Transit, RTP Connect, Vanpool, STRNC, GoPerks, ERH, Ind. Assistance	UNC	Orange	12pm - 1pm	Commute with Enterprise Vanpool info, GoPerks, STRNC, ERH, Route Maps			
10/9/2019	Employer Event	ERH, Ind. Assistance	EPA Campus	Durham	2pm - 12pm		X		50
10/11/19	Community Mtgs/Events	Public Input	Centro	Regional	1:30pm				
10/12/19	Community Mtgs/Events	GoRaleigh Equitable Development around Transit: Equity and Affordability	Southeast Raleigh YMCA	Wake	10 am - 12 pm	attended in support of GoRaleigh BRT sessions	X		2
10/14/19	Community Mtgs/Events	monthly parent group meeting for members of Ignite Raleigh autism support services	Ignite Raleigh Loading Dock (Raleigh)	Regional	7 - 8 pm	YGP, regional system maps, route 305, 311, 300, ACCESS info, GoWake access info, wake transit presentation	X		15
10/17/19	Community Mtgs/Events	WakeUp Wake County -- WakeUp After 5: MIRA Map		Wake	7pm - 9pm	Participated in the MIRA map process	X		n/a
10/18/19	Community Mtgs/Events	CAFT Meeting	NC Justice Center Regional Transit Center	Wake	12-1pm	Presented on current transit projects	X		20
10/19/2019	Community Mtgs/Events	GoCrew	Center	Regional	10:15am- 12:15pm	Presentation on Data and trends by Matthew F.	X		17
10/24/19	Community Mtgs/Events	RTA BRT Opportunity Series	Nasher Museum, Durham	Regional	10 am - 12 pm				
10/25/2019	Employer Event	UNC Rex Benefits Fair	UNC Rex Hospital	Wake	6am - 6pm	GoRaleigh transit, GoTriangle, STRNC, GoPerks, ERH, Ind. Assistance	x	x	1000

10/26/19	Community Event	YGP, GoRaleigh	Macedonia Church	Wake	10am-2pm	YGP, GoRaleigh maps (Note: Meredith had to leave early due to family emergency)	X		150
10/26/2019	Community Mtgs/Events	Bike-A-Bull Durham	Scrap Exchange	Durham	11am - 2pm	Attended to demonstrate how to load bikes onto the bus, also handed out regional system maps	x	x	30
10/28/19	Community Mtg / Event	North Carolina Society of Hispanic Professionals		Regional	3:00 PM	called to find a time to connect w/ Carolina Veloso Oliveira, Director	X	X	1
10/29/19	Community Mtgs/Events	UNC PLAN 247 Solving Urban Problems	UNC Chapel Hill	Regional	11 am - 12:15 pm	guest lectured - what is public engagement, interactive activity w/ methods of engagement	X		70
10/31/19	Community Mtg / Event	Project Catch (Salvation Army) email	Wake Transit Stakeholder's	Wake	12:30 PM	email re: YGP, GoTriangle info	X		2
11/6/19	Community Mtg / Event	Open-House Event	Raleigh Union Station	Wake	4 pm - 7 pm				
11/7/19	Community Mtg / Event	Freelance League	phone mtg	Regional	12 - 1 pm				

11/9/19	Community Mtg / Event	PAC 3	lyon park community center	Durham	10am - 12pm	GoTriangle staff presented on current transit updates and answered questions from the community. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.	X	25
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11/9/19	Community Mtg / Event	PAC 4	campus hills recreation	Durham	10am - 1pm	GoTriangle staff presented on current transit updates and answered questions from the community. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.	X		30
11/12/19	Community Mtg / Event	WakeUp Wake County	downtown Raleigh	Wake	10:30 - 11:30 am		x	x	2
11/13/19	Community Mtg / Event	Habitat for Humanity of Wake County	phone mtg	Wake	2:30 - 3 pm	FY21 Work Plan prep conversation, general update	X		1
11/13/19	Community Mtg / Event	Transit Advisory Committee Meeting		Regional	4-6pm	Connected with community stakeholders on current transit updates and ways to better engage the community. YGP, regional system map, transit 101, 65+, trip planner,	X		25
11/14/19	Community Mtg / Event	Islamic Association of Raleigh	808 Atwater Street, Raleigh	Wake	3:30 - 4:30 pm	BWTG campaign, general GoTriangle info	x		2

11/14/19	Community Mtg / Event	Engage Durham Listening & Learning Session	hillside high	Durham	6-9pm	Attended comprehensive transit plan discussion	X	60
11/15/19	Community Mtg / Event	CAFT Meeting	NC Justice Center	Wake	12-1:30pm	Shared information on current transit projects	X	25
11/16/19	Community Mtg / Event	PAC 1	Holton Career & Resource Ctr, Durham	Durham	9:30 am - 12 pm	GoTriangle staff presented on current transit updates and answered questions from the community. The Partners Against Crime (PAC) program promotes collaboration among police officers, Durham residents, and city and county government officials to find sustainable solutions to community crime problems and quality of life issues. It is a community based volunteer organization that promotes and executes safety strategies to prevent crime at the neighborhood level.	X	35
11/16/19	Community Mtg / Event	GoCrew Meeting	Regional Transit Center	Regional	10:15am-12:15pm	Engaged our ambassadors on current transit updates and plans to engage the community	X	17
11/16/19	Community Mtg / Event	Engage Durham Listening & Learning Session	Northern HS	Durham	10am - 12pm	Attended comprehensive transit plan discussion	X	60
11/17/19	Community Mtg / Event	Engage Durham Listening & Learning Session	Southern HS	Durham	3 - 5 pm	Attended comprehensive transit plan discussion	X	100
11/18/19	Community Mtg / Event	Engage Durham Listening & Learning Session	Durham County Admin Building	Durham	11am - 1pm	Attended comprehensive transit plan discussion	X	125

11/18/19	Community Mtg / Event	District C mtg	Six Forks Rd, Raleigh	Durham	1 - 2 pm				
11/19/19	Community Mtg / Event	Engage Durham Listening & Learning Session	Rogers-Herr MS	Durham	7 - 9 pm	Facilitated comprehensive transit plan update discussion	X		200
11/25/19	Pop Up	Southpoint Park and Ride Outreach	Southpoint Mall	Durham	6-9am	Conducted outreach to engage park and ride users.	x		20
12/1/19	Community Meeting	ROMF Community Meeting (Creekside PTA)	Stanford L. Warren Library	Durham/ Orange	10 a.m. - 11:30 a.m.				
12/3/19	Community Mtg / Event	Univision Cena	4020 Durham- Chapel Hill Blvd, Durham, NC	Regional	6 - 10 pm	Attended the annual Cena to connect with families and give out translated information on transit 101, YGP, 65+ free, RTP Connect and regional system map.	X	X	50
12/4/19	Community Mtg / Event	League of Women Voters of Wake County	145 E Davie St, Raleigh, NC	Wake	9:30 - 10:30 am	Met to discuss the FY21 Draft Work Plan and Better Way to Go campaign	X		3
12/10/19	Community Mtg / Event	Morrisville PE Planning Mtg	100 Town Hall Dr, Morrisville, NC 27560	Wake	3:00 PM	FY21 Draft Wake Transit Work Plan PE coordination w/ municipalities	X		3
12/17/19	Community Mtg / Event	Dorcas Ministries	187 High House Rd, Cary, NC 27511	Wake	9:00 AM	Passed out information on FY21 Draft Wake Transit Work Plan, transit 101, YGP, 65+ free, RTP Connect, regional system map	X	X	1
12/17/19	Community Mtg / Event	UNC Mobile Clinic	187 High House Rd, Cary, NC 27511	Wake	10:00 AM	Met to give an introduction to GoTriangle and transit in the Triangle.	X		2

12/18/19	Community Mtg / Event	GoDurham Public Meeting	Durham Station 301 Brooks St, Wake Forest, NC	Durham	5:30 - 8 pm	Passed out information regarding January service changes FY21 Draft Wake Transit Work	X	
12/19/19	Community Mtg / Event	Wake Forest PE Planning Mtg	27587	Wake	11 am - 12 pm	Plan PE coordination w/ municipalities FY21 Draft Wake Transit Work	X	1
12/23/19	Community Mtg / Event	Zebulon PE Planning Mtg	1003 N. Arendell Avenue, Zebulon, NC 27597	Wake	11 am - 12 pm	Plan PE coordination w/ municipalities FY21 Draft Wake Transit Work	X	3
12/30/19	Community Mtg / Event	Fuquay-Varina PE Planning Mtg	134 N Main St, Fuquay-Varina, NC 27526	Wake	11 am - 12 pm	Plan PE coordination w/ municipalities FY21 Draft Wake Transit Work	X	2
12/30/19	Community Mtg / Event	Holly Springs PE Planning Mtg	128 S Main St, Holly Springs, NC 27540	Wake	2 - 3 pm	Plan PE coordination w/ municipalities FY21 Draft Wake Transit Work	X	5 42863

## Title VI LEP Public Engagement Outreach - 2018



Date	Outreach Method	Organization / Event	Location	County	Time	Purpose / Materials Shared	Title VI	LEP	# Engaged
1/4/18	Community Meeting	Durham Committee on the Affairs of Black People	Durham	Durham	Evening	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	X		20
1/8/18	Community Meeting	PAC 2 Meeting	Durham	Durham	6 - 8 pm	Partners Against Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues. GoDurham Station is the central transit hub for the GoDurham system.	X		25
1/8/18	Pop-Up	GoDurham Station Outreach	Durham	Durham	Afternoon		X		50
1/9/18	Community Meeting	Durham Committee on the Affairs of Black People Political Committee	Durham	Durham	Evening	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	X		10
1/11/18	Community Meeting	PAC 5 Meeting	Durham	Durham	Evening	Partners Against Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	X		25

1/13/18	Community Meeting	PAC 3 Meeting	Durham	Durham	Evening	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	X	25
1/13/18	Community Meeting	PAC 4 Meeting	Durham	Durham	Evening	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	X	25
1/16/18	Public Meeting	GoDurham Public Meeting	Durham	Durham	5:30 - 7:30 pm	GoDurham Station is the central transit hub for the GoDurham system.	X	30
1/20/18	Community Meeting	PAC 1	Durham	Durham	Evening	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	X	25
1/31/18	public meeting	ROMF public meeting	Durham	Durham/ Orange				
2/1/18	community meeting	Durham Committee on the Affairs of Black People	Durham	Durham		The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	X	30
2/3/18	Festival	Durham Black History Month Parade	Durham	Durham	Morning		X	500
2/5/18		Affordable Housing Experts	Durham	Durham			x	
2/6/18	presentation	Connecting to Opportunity Summit	Durham	Durham	all day			

2/7/18	public meeting	GoDurham public meeting	Durham	Durham		GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20
2/8/18	community meeting	PAC 5 meeting	Durham	Durham		Partners Against Crime (PAC) is a community based volu	x		20
2/10/18	community meeting	PAC 3 Meeting	Durham	Durham		Partners Against Crime (PAC) is a community based volu	x		20
2/10/18	community meeting	PAC 4 Meeting	Durham	Durham		Partners Against Crime (PAC) is a community based volu	x		20
2/13/18	community meeting	DCABP Political Committee	Durham	Durham		The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x		20
2/17/18		PAC 1 meeting	Durham	Durham		Partners Against Crime (PAC) is a community based volu	x		20
2/19/18	community meeting	Coalition for Affordable Housing and Transit	Durham	Durham/ Orange		People's Alliance is leading the <b>Coalition for Affordable Housing &amp; Transit</b> so residents of all incomes can afford to live near rail transit stations and bus hubs in Durham.	x		10
2/20/18	public meeting	light rail public meeting	Ventures	Durham	evening	light rail info	x	x	
3/1/18	community meeting	Durham Committee on the Affairs of Black People	Durham	Durham		The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x		20
3/5/18	community meeting	Habitat for Humanity Wake Advocacy Committee meeting	Raleigh	Wake	morning	fare change outreach	x	x	10
3/7/18	pop-up	Moore Square Station free fare/transfers pop-up	Raleigh	Wake		Moore Square is the central transit hub for GoRaleigh, serving riders from all of Wake County	x	x	20
3/9/18	community meeting	ALPES meeting	Raleigh	Wake	evening	Alianza Latina Pro-Educación en Salud (ALPES) is an alli	x	x	6



4/21/18	Community Meeting	PAC 1	Durham	Durham	Evening	Partners Against Crime (PAC) is a community based volu	X		30
4/22/18	festival	City of Durham Earth Day Festival	Durham	Durham		Annual event held in Durham.	x	x	200
4/26/18	public meeting	light rail meeting		Durham	evening				
4/28/18	festival	SpringDaze	Cary	Wake	evening	Annual event held in Cary	x	x	500
4/30/18	public meeting	Wake Transit public meeting	Garner	Wake					
5/1/18	Marketing Content	Univision Promotional Video	Raleigh	Wake	Afternoon	Univision is a Spanish-language television network and the largest provider of Spanish-language content.	X	X	n/a
5/2/18	Stakeholder Meeting	Univision Meeting	Raleigh	Wake	Morning	Univision is a Spanish-language television network and the largest provider of Spanish-language content.	X	X	1
5/2/18	community event	Senior Citizen Day	Cary	Wake		Outreach to seniors in Cary	x	x	20
		Crosstowne neighborhood event w/							
5/2/18	community event	Habitat	Raleigh	Wake	afternoon	Wake Transit bus plan	x	x	20
5/3/18	public meeting	GoRaleigh public meeting	Raleigh	Wake	evening	Wake Transit bus plan	x	x	20
5/4/18	community meeting	CAFT meeting	Raleigh	Wake	afternoon				
5/5/18	pop-up	OUT! Raleigh	Raleigh	Wake		Wake Transit bus plan	x	x	500
5/5/18	festival	May Day	Zebulon	Wake		Wake Transit bus plan	x	x	
5/5/18	festival	PeakFest	Apex	Wake	morning	Wake Transit bus plan	x	x	500
5/6/18	festival	Six Sundays in Spring	Wake Forest	Wake		Wake Transit bus plan	x	x	20
5/8/18	pop-up	Regional Transit Center pop-up	RTC	Wake		Wake Transit bus plan	x	x	10
5/8/18	pop-up	RTC pop-up	Durham	Durham	morning	Wake Transit bus plan	x	x	30
5/10/18	Community Meeting	Habitat Raleigh	Raleigh	Wake	morning	Wake Transit bus plan	x	x	8
5/10/18	festival	Follow Me 2 Fuquay-Varina Concert of Spring	Fuquay-Varina	Wake					
5/12/18	festival	Spring into the Arts Walk	Wendell	Wake					
5/12/18	Festival	Diamante's Ritmo Latino Festival	Cary	Wake	All Day	Ritmo Latino's primary purpose is to provide a place for residents to explore, interact with, and experience Latino/Hispanic culture. This Spring outdoor, cultural enrichment, free community festival is held every May in Cary, NC.	X	X	500
5/14/18	public meeting	GoRaleigh public meeting	WakeMed, Raleigh	Wake	evening	Wake Transit bus plan	x	x	20

						The Crosby-Garfield Advocacy Group(CAG) was formed in 2014 to ensure continuous community input in strategy development and addressing the needs and goals of the community.	X		15
5/15/18	Community Meeting	Crosby-Garfield Advocacy Group	Raleigh	Wake	Morning				
5/15/18	public meeting	GoCary public meeting	Cary Arts	Wake	evening	Wake Transit bus plan	x	x	10
5/16/18	pop-up	GoRaleigh pop-up	Raleigh	Wake	morning	Wake Transit bus plan	x	x	20
5/17/18		Main Street Vision Plan Open House	Rolesville	Wake		Wake Transit bus plan	x		10
5/17/18	festival	Knightdale's Food Truck Thursday	Knightdale	Wake		Wake Transit bus plan	x		10
						El Centro Hispano is a Latino nonprofit organization dedicated to strengthening the community, building bridges and advocating for equity and inclusion for the Hispanics/Latinos in the Triangle Area of North Carolina.			
5/18/18	Community Event	El Centro Hispano gala	Durham	Durham	Evening		X	X	300
5/19/18	community event	Holly Springs Farmer's Market	Holly Springs	Wake					
5/19/18		SpringFest	Morrisville	Wake		Wake Transit bus plan	x	x	50
5/19/18		Wheels on Academy	Cary	Wake					
5/19/18		Artsposure	Raleigh	Wake		Wake Transit bus plan	x	x	50
5/20/18	community event	Touch-A-Truck	Apex	Wake	all day	Wake Transit bus plan	x	x	100
5/30/18	community event	Wake Forest High School How to Ride the Bus	Wake Forest	Wake	morning	how to ride the bus	x	x	25
						El Centro Hispano is a Latino nonprofit organization dedicated to strengthening the community, building bridges and advocating for equity and inclusion for the Hispanics/Latinos in the Triangle Area of North Carolina.			
6/7/18	one-on-one	El Centro Hispano Meeting	Durham	Durham	Morning		X		1
		League of Women Voters of Wake							
6/20/18	lunch	County lunch	Raleigh	Wake	afternoon				
6/22/18	one-on-one	Commissioner West meeting	Raleigh	Wake	afternoon				
6/28/18	meeting	Sir Thomas Moore meeting	Chapel Hill	Orange	afternoon				
						Light Rail Fact Sheets, Youth GoPass, Regional System Maps, Transit 101			
7/9/18	Community Meeting	PAC 2 mtg	Durham	Durham	Evening		X		20

7/12/18	bus ride	MCI coach bus test	Durham/Raleigh	Regional	morning				
7/14/18	community meeting	PAC 3 mtg	Durham	Durham	Morning	Light Rail Fact Sheets, Youth GoPass, Regional System Maps, Transit 101	X		20
7/21/18	community meeting	PAC 1 mtg	Durham	Durham	Morning	Light Rail Fact Sheets, Youth GoPass, Regional System Maps, Transit 101	X		20
7/31/18	community event	WakeUp event	Raleigh	Wake	evening				
8/4/18	ambassador meeting	Ambassador mtg @ Plaza	Durham	Regional	morning	Wake Transit			10
8/6/18	study trip - BRT	Richmond BRT study trip w/ RTA	Richmond,	Wake	all day				
8/7/18	study trip - BRT	Richmond BRT study trip w/ RTA	Richmond,	Wake	all day				
8/11/18	youth gopass	Wake Co human services Youth Empowerment event	Raleigh Laurel Hills,	Wake	morning	youth gopass	x	x	30
8/21/18	public meeting	GoRaleigh public mtg WakeMed/Karen Rindge Summer Conversation Series	Raleigh	Wake	evening	Wake Transit	x	x	20
8/23/18	community event		Raleigh	Wake	evening				
8/25/18	community event / youth gopass	Cary apt event - backpack giveaway	Cary	Wake	morning	Wake Transit / youth gopass	x	x	30
8/25/18	gala	Durham Committe on the Affairs of Black People Gala	Durham	Durham	evening	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	X		100
8/27/18	community meeting	Made in Durham Presentation	Durham	Durham	evening	Youth GoPass, Regional System Maps, Transit 101	X		
8/29/18	public meeting	GoCary public mtg	Cary Arts	Wake	evening	Wake Transit	x		20
8/30/18	pop-up	Regional Transit Center pop-up	RTC	Regional	morning	Wake Transit	x	x	10
9/8/18		Knightdale Art & Ed Fest		Wake					
9/22/18	pop-up	New Bern Avenue Corridor Alliance Litter Sweep	Alamo Draft House	Wake	8:30AM - 12PM	YGP, Transit 101, Wake fact sheets; worked with local Lions Group	X		35

9/25/18	pop-up	400/405 outreach	Durham	Durham	afternoon	GoTriangle/Wake short range transit plan	x	x	10
9/26/18	pop-up	311 outreach	RTC	Durham	afternoon	GoTriangle/Wake short range transit plan	x	x	5
10/3/18		TAC mtg (CAMPO)		Regional					
10/7/18	festival	FestiFall (Chapel Hill)	Chapel Hill	Orange	afternoon		x	x	50
10/13/18	community event	Dorothea Dix (YGP) Raleigh West CAC mtg @ Thomas G. Crowder	Raleigh - Dix	Wake	afternoon	youth gopass	x	x	10
10/16/18	community meeting		Raleigh	Wake	evening				
10/17/18	canvassing	properties around Alston Avenue	Durham	Durham	pm	letters to newly affected property owners	X		8
10/22/18		Chapel Hill Library	Durham	Orange					
10/23/18	property meeting	Light Rail Property Owner Meeting	Durham	Southwest	1:00-3:00				
10/23/18	pop-up	Angier/Driver St. Intersection	Regional	Durham	pm				
10/23/18	pop-up	MetroPCS/Russell Memorial		Durham	1:30-3:00	Flyers, Light Rail Fact Sheet	X		10
10/23/18	pop-up			Durham	3:00-4:00	Flyers, Light Rail Fact Sheet, Durham Transit Plans, GoForward Brochures	X		16
10/24/18	pop-up	NCCU Library		Durham	12:00-2:00	Flyers, Light Rail Fact Sheet, Durham Transit Plans, GoForward Brochures	X		10
10/25/18	pop-up	Angier/Driver St. Intersection		Durham	pm	GoForward Brochures	X		10
10/25/18	pop-up	Phoenix Crossing Shopping Plaza		Durham	9:00-10:30	Flyers, Light Rail Fact Sheet	X		22
10/25/18	pop-up	Crestview Apartments (gave info to mgmt office)		Durham	10:30-11:30 am	Flyers, Light Rail Fact Sheet, GoForward Brochures	X		8
10/25/18	pop-up	Erwin / Fulton Road bus stops		Durham	3:00 PM	Flyers	X		1
10/25/18	pop-up			Durham	3:30-4:30	Flyers	X		10
10/26/18	property meeting	Stanford L. Warren Library	Durham	Durham	12:00-2:00	drawings of alignment, parcel info, real estate contact info, GoForward regional board	X		9
10/26/18	pop-up	Stanford L. Warren Library	Durham	Durham	2:00-4:00	Flyers, Light Rail Fact Sheet, Durham Transit Plans, GoForward Brochures	X		14
10/27/18	presentation	Russell Memorial Quarterly Meeting	Durham	Durham	9:30-10:15am	Flyers, Durham Transit Plans, GoForward Brochures	X		21
10/27/18	pop-up	Hayti Center	Durham	Durham	10:00-11:00 am	Flyers, Light Rail Fact Sheet, Durham Transit Plans, GoForward Brochures	X		17



10/27/18	pop-up	EDCI event @ Maureen Joy	Durham	Durham	12:00-1:00 pm	Flyers, Light Rail Fact Sheet, Durham Transit Plans, GoForward Brochures	X		23
10/27/18	pop-up	Durham Green Flea Market	Durham	Durham	11:30 am-1:30 pm	Flyers, Light Rail Fact Sheet, Durham Transit Plans, GoForward Brochures	X	X	21
10/29/18		email announcement of SEA - to SEA outreach organizations		Durham/Orange					
10/29/18		email announcement of SEA - to light rail elected officials		Durham/Orange					
10/29/18		email announcement of SEA - to SEA light rail stakeholders per Kaitlin		Durham/Orange					
10/29/18	pop-up	Hayti Center	Durham	Durham	6:00-7:00 pm	Flyers, Durham Transit Plans, GoForward Brochures	X		13
10/30/18	pop-up	WD Hill Center	Durham	Durham	5:00-7:00 pm	Flyers, Durham Transit Plans, GoForward Brochures	X		13
10/31/18	Community Event	EDCI Trunk or Treat	Durham	Durham	6:00-8:00 pm	Durham Transit Plan, Light Rail Fact Sheet, YouthGoPass Applications, Postcards	X		53
10/31/18	Community Event	Russell Memorial Fall Festival	Russell	Durham	6 p.m. - 8 p.m.	Durham Transit Plan, Light Rail Fact Sheet, Postcards	X		32
11/1/18	Community Event	Crosby-Garfield National Black Storyteller Event	Crosby-Garfield	Wake	4:30 p.m. - 8:30 p.m.	GoForward Brochures, YGP Brochures, Regional System Maps, Transit 101	X		50
11/2/18		email announcement of SEA to Go Forward list - people who signed up for D/O transit plan updates		Durham/Orange					
11/2/18	pop-up	Durham Station	Durham	Durham	11:00 am-	Flyers	X	X	19
11/3/18		SpringHill Suites by Marriott Durham Chapel Hill		Durham/Orange					
11/5/18		Extraordinary Ventures		Orange					
11/7/18	Community Meeting	Raleigh Downtown Transportation Open House	Raleigh Convention Center	Wake	5 p.m. - 6 p.m.				
11/7/18	Community Meeting	ROMF Community Meeting	Culp Arbor Club House	Durham/Orange	8:30 a.m. - 10 a.m.				

11/7/18	3:00-4:30pm	Stanford L. Warren Library	pop-up	Durham		Durham Transit Plan, GoForward Brochures, Light Rail Fact Sheet, Postcards	X		21
11/8/18	5:00-7:00 pm	Monument of Faith Church	public mtg	Durham		Fact Sheets, GoForward Brochures, YGP Brochures, Regional System Maps, Transit 101	X		50
11/10/18		District D Stef Mendell mtg		Wake					
						The Latino Diamante Awards are presented each year, to honor individuals or organizations that are making significant contributions to the Latino/Hispanic community of North Carolina and to celebrate the diversity within the Latino/Hispanic community.			
11/10/18	Gala	Diamonte Awards	Cary Arts Center	Regional	6 p.m. - 11 p.m.	Light Rail Fact Sheets, Regional System Maps, Transit 101	X	X	100
11/10/18	9:30am - 11:30am	PAC 4 Meeting	pop-up	Durham			X		30
11/13/18	Presentation	Durham Chamber of Commerce	21c Hotel	Durham	8 a.m. - 9				10
11/14/18		coffee w/ Adam		Wake					
11/14/18	pop-up	downtown Durham outreach (Main St/Chapel Hill St)	Durham	Durham	11:30 am- 12:30 pm				
11/15/18	pop-up	Cybrary	Carborro	Orange	1:15 pm-				
11/15/18		Cybrary		Orange					
11/15/18	pop-up	NC Works youth choice awards	Durham	Durham	1:00 pm-				
11/16/18	pop-up	South Regional Library	Durham	Durham	11:00am -				
11/16/18	pop-up	Durham Station	Durham	Durham	1:45 - 2:45	postcards w/ new mtg date	X	X	24
11/17/18	pop-up	PAC 1	Durham	Durham	9:30 am- 12:00 pm	Light Rail Fact Sheets, Regional System Maps, Transit 101	X		20
11/17/18	pop-up	Durham Green Flea Market	Durham	Durham	10:15 am- 12:15 pm	Postcards w/ new mtg date, Light Rail Fact Sheets, Transit 101, bags	X	X	19
11/19/18	public mtg	Light Rail Public Meeting Extraordinary			5:00-7:00				
11/19/18	pop-up	Ventures		Orange	pm				
11/19/18	pop-up	Chapel Hill Public Library (outside)		Orange	12:00pm -	Flyers, Light Rail Fact Sheet	X		43
11/19/18	Community Meeting	ROMF Community Meeting	211 Pinot Court	Durham/	2 p.m. - 4				
11/27/18	Community Meeting	Chapel Hill bus stops		Orange	p.m.	Flyers, Light Rail Fact Sheet			
11/27/18	Community Meeting	ROMF Community Meeting	Culp Arbor Club House	Durham/	6 p.m. -	general transit information	X		5
				Orange	7:30 p.m.				

11/29/18		HDR Happy Hour		Wake					
12/3/18		Univision Cena		Wake					
			Durham						
			Town Hall						
					7 p.m. - 9				
12/3/18	City Council Meeting	Durham City Council mtg		Durham	p.m.			X	X 35

Univision is a Spanish-language television network and the largest provider of Spanish-language content. The Cena is an annual celebration that provides gifts to 10 families in need from the Triangle, including bus passes from GoTriangle.

## Title VI LEP Public Engagement Outreach - 2017

Date	Organization / Event	Time	Purpose / Materials Shared	Title VI	LEP	# Engaged
10/23/2017	9th Street Realignment-Property Owner Meeting					
8/15/2017	Alignment Tour with P. Vesperman with Atkins Global					
9/19/2017	Bicycle and Pedestrian Advisory Committee	7 - 9 pm	The Durham Bicycle and Pedestrian Advisory Commission (BPAC) advises the Durham City Council and the County Commissioners on questions relating to bicycle and pedestrian issues.	x		7
8/9/2017	Bicycle and Pedestrian Advisory Committee	7 - 9 pm	The Durham Bicycle and Pedestrian Advisory Commission (BPAC) advises the Durham City Council and the County Commissioners on questions relating to bicycle and pedestrian issues.	x		7
11/4/2017	Bright Horizons Fall Festival	3:00 PM – 5:30 PM	Bright Horizons is a Durham child care center and preschool is located in the heart of Research Triangle Park. Families that attend the center live all over the Triangle area.	x	x	50
9/16/2017	Bug Fest 2017	9 am - 7 pm	Each year more than 30,000 visitors come to BugFest to experience over 100 exhibits, crafts, games and activities. BugFest provides the opportunity for families to interact with entomologists and other scientists to continue learning about the fascinating world of bugs. GoTriangle tabled at the event.	x	x	1,000
9/8/2017	CAFT Meeting	12 - 1 pm				
11/10/2017	CAFT Meeting	12 - 1 pm				
8/29/2017	CAMPO Public Workshop					
10/19/2017	Center for Senior Life Staff		The Durham Center for Senior Life offers a wide array of programs and services for older adults. Services include congregate meals, transportation, adult education, exercise classes, socialization, health promotion, caregiver support services, information referrals, and case assistance. In addition, the DCSL operates the only Adult Day Health Center in Durham. 250 seniors visit the centers each day.	x	x	1
9/16/2017	CenterFest		For 45 years, the Durham Arts Council has proudly presented the CenterFest Arts Festival on the third weekend in September, attracting up to 35,000 attendees to downtown Durham for a lively weekend of visual arts, performing arts, a showcase of community organizations, plus food and fun for all ages.	x	x	1000
9/17/2017	CenterFest		For 45 years, the Durham Arts Council has proudly presented the CenterFest Arts Festival on the third weekend in September, attracting up to 35,000 attendees to downtown Durham for a lively weekend of visual arts, performing arts, a showcase of community organizations, plus food and fun for all ages.	x	x	1000

12/19/2017	City of Durham				
7/20/2017	City of Durham- Joint Development and Light Rail				
8/17/2017	City of Durham- Joint Development and Light Rail				
8/16/2017	City of Durham Staff				
10/26/2017	City of Raleigh Public Meeting	Wake Transit Plan materials, outreach to determine priorities for investments	x	x	30
10/30/2017	City of Raleigh Public Meeting	Wake Transit Plan materials, outreach to determine priorities for investments	x	x	30
11/2/2017	City of Raleigh Public Meeting	Wake Transit Plan materials, outreach to determine priorities for investments	x	x	30
11/9/2017	City of Raleigh Public Meeting	Wake Transit Plan materials, outreach to determine priorities for investments	x	x	30
9/19/2017	City/County staff/service providers	People's Alliance is leading the <b>Coalition for Affordable Housing &amp; Transit</b> so residents of all incomes can afford to live near rail <b>transit</b> stations and bus hubs in Durham.	x		15
7/17/2017	Coalition for Affordable Housing and Transit	People's Alliance is leading the <b>Coalition for Affordable Housing &amp; Transit</b> so residents of all incomes can afford to live near rail <b>transit</b> stations and bus hubs in Durham.	x		15
11/20/2017	Coalition for Affordable Housing and Transit	People's Alliance is leading the <b>Coalition for Affordable Housing &amp; Transit</b> so residents of all incomes can afford to live near rail <b>transit</b> stations and bus hubs in Durham.	x		15
8/21/2017	Coalition on Affordable Housing and Transit	People's Alliance is leading the <b>Coalition for Affordable Housing &amp; Transit</b> so residents of all incomes can afford to live near rail <b>transit</b> stations and bus hubs in Durham.	x		15
11/2/2017	Coalition on Affordable Housing and Transit	People's Alliance is leading the <b>Coalition for Affordable Housing &amp; Transit</b> so residents of all incomes can afford to live near rail <b>transit</b> stations and bus hubs in Durham.	x		15
12/14/2017	Community Stakeholders Meeting Hayti Center	The St. Joseph's Historic Foundation, Inc. (SJHF) founded in 1975, is deeply rooted in the historic Hayti community of Durham, North Carolina. The once thriving business and residential district was dubbed "Black Wall Street" by Booker T. Washington. The Hayti Heritage Center opened in 1975 under the management of the SJHF. The Center is a cultural enrichment and arts education facility that promotes cultural understanding through diverse events, activities and programs that preserve the heritage and embrace the experiences of Americans of African descent.	x		

11/21/2017 Crosby-Garfield meeting - presentation/survey outreach	The Crosby-Garfield Advocacy Group (CAG) was formed in 2014 to ensure continuous community input in strategy development and addressing the needs and goals of the community. Representatives include families that are receiving services, community partners, Raleigh CAC representatives, and representatives from the immediate neighborhood.	x	x	20
Durham Committee on the Affairs of Black People - Political 12/12/2017 Committee	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x		15
11/28/2017 DCOC Transportation Committee				
11/28/2017 Devonshire HOA 7/11/2017 Duke regarding Buchanan TOD				
10/27/2017 Durham CAN 9 - 10:30 am	Durham CAN is based in institutions: congregations, associations, schools (both private and public), nonprofits, community health centers, and neighborhood organizations that share a concern for families and a tradition of faith and democracy.	x	x	50
12/4/2017 Durham CAN Songs of Hope Event 5 - 6:30 pm	Durham CAN is based in institutions: congregations, associations, schools (both private and public), nonprofits, community health centers, and neighborhood organizations that share a concern for families and a tradition of faith and democracy.	x	x	100
8/22/2017 Durham Chamber of Commerce Transportation Committee				
9/26/2017 Durham Chamber of Commerce Transportation Committee				
10/24/2017 Durham Chamber of Commerce Transportation Committee				
11/28/2017 Durham Chamber of Commerce Transportation Committee Durham Chapel Hill Carrboro Metropolitan Planning				
9/13/2017 Organization Policy Board Durham Chapel Hill Carrboro Metropolitan Planning				
10/11/2017 Organization Policy Board Durham Chapel Hill Carrboro Metropolitan Planning				
11/8/2017 Organization Policy Board				

Durham Chapel Hill Carrboro Metropolitan Planning  
 12/13/2017 Organization Policy Board  
 Durham Chapel Hill Carrboro Metropolitan Planning  
 7/26/2017 Organization Technical Committee  
 Durham Chapel Hill Carrboro Metropolitan Planning  
 9/27/2017 Organization Technical Committee  
 Durham Chapel Hill Carrboro Metropolitan Planning  
 10/25/2017 Organization Technical Committee  
 Durham Chapel Hill Carrboro Metropolitan Planning  
 11/15/2017 Organization Technical Committee  
 Durham Chapel Hill Carrboro Metropolitan Planning  
 12/13/2017 Organization Technical Committee  
 Durham Chapel Hill Carrboro Metropolitan Planning  
 12/20/2017 Organization Technical Committee

9/19/2017 Durham City and County Stakeholders  
 12/4/2017 Durham Commissioners Work Session

7/13/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x	30
8/3/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x	30
9/7/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x	30
10/5/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x	30
10/5/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x	30



11/2/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x		30
11/2/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x		30
12/7/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x		30
12/7/2017 Durham Committee for the Affairs of Black People	6:30 - 8:30 pm	The Durham Committee on the Affairs of Black People was established in 1935 as The Durham Committee on Negro Affairs, with the purpose of serving as a public forum for discussion of community affairs, and especially Black affairs, in order to arrive at a consensus on its constituency's general betterment.	x		30
10/16/2017 Durham Elected Officials- Gateway Station					
9/5/2017 Durham Engineers Presentation					
11/16/2017 Durham Engineers Presentation					
12/7/2017 Durham Performing Arts Center					
9/27/2017 Durham Station	5 - 7 pm	GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20
10/18/2017 Durham Station	5 - 7 pm	GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20
10/19/2017 Durham Station	5 - 7 pm	GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20
12/18/2017 Durham-Orange Staff Work Session					
10/1/2017 Festifall Chapel Hill Information Table		Festifall is an annual celebration that brings the community together around a diverse array of arts experiences.	x	x	300
11/6/2017 GoDurham Monthly Social		GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20

12/4/2017	GoDurham monthly social		GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20
7/26/2017	GoTriangle Board of Trustees					
8/23/2017	GoTriangle Board of Trustees					
9/27/2017	GoTriangle Board of Trustees					
10/30/2017	GoTriangle Board of Trustees					
11/15/2017	GoTriangle Board of Trustees					
12/13/2017	GoTriangle Board of Trustees					
9/26/2017	Hayti Center Public Meeting - focusing on Light Rail, but also presenting transit Short Range Transit Plan info	5 - 7 pm	The St. Joseph's Historic Foundation, Inc. (SJHF) founded in 1975, is deeply rooted in the historic Hayti community of Durham, North Carolina. The once thriving business and residential district was dubbed "Black Wall Street" by Booker T. Washington. The Hayti Heritage Center opened in 1975 under the management of the SJHF. The Center is a cultural enrichment and arts education facility that promotes cultural understanding through diverse events, activities and programs that preserve the heritage and embrace the experiences of Americans of African descent.	x	x	20
7/10/2017	Jesus' Word Church	10 am - 12 pm	Jesus' Word Church serves the East Durham community	x		20
7/21/2017	Joint Metropolitan Planning Organization Technical Committee					
8/25/2017	Joint Metropolitan Planning Organization Technical Committee					
10/6/2017	Joint Metropolitan Planning Organization Technical Committee					
10/20/2017	Joint Metropolitan Planning Organization Technical Committee					
11/3/2017	Joint Metropolitan Planning Organization Technical Committee					
11/17/2017	Joint Metropolitan Planning Organization Technical Committee					
12/1/2017	Joint Metropolitan Planning Organization Technical Committee					
12/15/2017	Joint Metropolitan Planning Organization Technical Committee					
11/30/2017	Joint MPO Meeting - Apex					
11/1/2017	Kroger					

9/24/2017 La Fiesta del Pueblo	9 am - 5 pm	La Fiesta del Pueblo is an annual celebration of all-things Latino culture in downtown Raleigh	x		1,000
11/13/2017 Maureen Joy Board Meeting	6:30 - 8:30 pm	Maureen Joy Charter School is a free K-8 public charter school located in Durham, North Carolina. The school is tuition-free and open to the public with enrollment determined by an annual lottery. In the 2017-2018 school year, over 640 students enrolled, over 85% of whom come from low-income backgrounds. Students primarily are African American and Latino, and the school serves the third highest ESL population among charter schools in the state.	x	x	10
12/11/2017 Maureen Joy Board Meeting	6:30 - 8:30 pm	Maureen Joy Charter School is a free K-8 public charter school located in Durham, North Carolina. The school is tuition-free and open to the public with enrollment determined by an annual lottery. In the 2017-2018 school year, over 640 students enrolled, over 85% of whom come from low-income backgrounds. Students primarily are African American and Latino, and the school serves the third highest ESL population among charter schools in the state.	x	x	10
10/10/2017 Mayor's Committee for Disabled Persons	12 - 2 pm	The Durham Mayor's Committee for Persons with Disabilities serves as an educational and advocacy group for individuals with disabilities. A major goal of the committee is to promote public awareness and sensitivity. Other objectives include establishing a collaborative effort to break down existing barriers surrounding persons with disabilities. The committee is dedicated to corresponding with the Mayor and other community leaders on any needs / issues that relate to persons with disabilities in the areas of housing, education, recreation, transportation and employment.	x	x	5
8/18/2017 Meeting at CH Town Hall					
11/17/2017 Moore Square Station Wake Transit Outreach	4 - 6 pm	Moore Square is the central transit hub for GoRaleigh, serving riders from all of Wake County	x	x	20
8/11/2017 MPO TC Meeting					
9/30/2017 NC Pride	4 - 10 pm	North Carolina's 33rd annual gay, lesbian, bisexual & transgender festival celebrated in Raleigh, Durham, Chapel Hill & Carrboro	x	x	500
11/20/2017 NCDOT					
8/7/2017 NCDOT and City of Durham					
11/16/2017 NCDOT public meeting					
10/12/2017 New Hope Creek Advisory Board					

10/25/2017	North Carolina Community Foundation	10 - 11 am	The NCCF is the single statewide community foundation serving North Carolina and has made more than \$161 million in grants since its inception in 1988. The NCCF partners with a network of affiliate foundations to provide local resource allocation and community assistance across the state. An important component of NCCF's mission is to ensure that rural philanthropy has a voice at local, regional and national levels.	x	x	2
10/31/2017	North Carolina Community Foundation Board Orientation	10 - 11 am	The NCCF is the single statewide community foundation serving North Carolina and has made more than \$161 million in grants since its inception in 1988. The NCCF partners with a network of affiliate foundations to provide local resource allocation and community assistance across the state. An important component of NCCF's mission is to ensure that rural philanthropy has a voice at local, regional and national levels.	x	x	10
7/15/2017	PAC 1	9:30 - 11:30 am	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x		30
8/19/2017	PAC 1	9:30 - 11:30 am	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x		30
9/16/2017	PAC 1	9:30 - 11:30 am	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x		30
10/21/2017	PAC 1	9:30 - 11:30 am	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x		30
11/18/2017	PAC 1	9:30 - 11:30 am	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x		30
10/9/2017	PAC 2	8 - 9:30 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x		30

7/10/2017 PAC 2	8 - 9:30 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
8/14/2017 PAC 2	8 - 9:30 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
9/11/2017 PAC 2	8 - 9:30 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
10/9/2017 PAC 2	8 - 9:30 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
11/13/2017 PAC 2	8 - 9:30 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
12/11/2017 PAC 2	8 - 9:30 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
7/8/2017 PAC 3	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
8/12/2017 PAC 3	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
9/9/2017 PAC 3	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30

10/14/2017 PAC 3	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
11/11/2017 PAC 3	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
12/9/2017 PAC 3	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
8/12/2017 PAC 4	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
10/14/2017 PAC 4	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
7/8/2017 PAC 4	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
8/12/2017 PAC 4	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
9/9/2017 PAC 4	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
9/14/2017 PAC 4	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30

11/11/2017 PAC 4	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
12/9/2017 PAC 4	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
10/14/2017 PAC 4 (all PACs were contacted, only PAC 4 responded)	10 am - 12 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
9/14/2017 PAC 5	5:30 - 7 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
10/12/2017 PAC 5	5:30 - 7 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
7/13/2017 PAC 5	5:30 - 7 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
8/10/2017 PAC 5	5:30 - 7 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
10/12/2017 PAC 5	5:30 - 7 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30
11/9/2017 PAC 5	5:30 - 7 pm	Partners Againt Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x	30

12/14/2017 PAC 5	5:30 - 7 pm	Partners Against Crime (PAC) is a community based volunteer organization that brings together residents and law enforcement, as well as city and county departments, to find sustainable solutions to community crime problems and quality of life issues.	x		30
10/17/2017 Pettigrew Dialysis Center		Pettigrew Dialysis Center serves Durham residents seeking treatment.	x	x	20
10/23/2017 Pettigrew Rehabilitation Center		Pettigrew Rehabilitation Center serves Durham residents seeking treatment.	x	x	20
10/7/2017 PhoenixFest	9 am - 6 pm	Phoenix Fest celebrates the enduring legacy and renewal of Durham, North Carolina 's Hayti community. Long known as a mecca for African American business, Hayti was also a focal point for music and the arts.	x	x	300
8/9/2017 Pope's Crossing HOA					
9/13/2017 Pope's Crossing HOA					
10/19/2017 Pope's Crossing HOA					
7/20/2017 Public Input Workshop- Patterson Place					
9/28/2017 Public Meeting- Chapel Hill					
9/26/2017 Public Meeting- Durham		GoTriangle conducted a public meeting to inform community and residents of updates to the Durham-Orange Light Rail Project	x	x	50
9/27/2017 Public Meeting Durham Station	5 - 7 pm	GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20
12/13/2017 Public Meeting Durham Station	5 - 7 pm	GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20
12/16/2017 Public Meeting Durham Station public meeting for business contacts @ Raleigh Convention 11/16/2017 Center	5 -7 pm	GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20



9/26/2017 Public Meeting- Hayti Center	4 - 7 pm	The St. Joseph's Historic Foundation, Inc. (SJHF) founded in 1975, is deeply rooted in the historic Hayti community of Durham, North Carolina. The once thriving business and residential district was dubbed "Black Wall Street" by Booker T. Washington. The Hayti Heritage Center opened in 1975 under the management of the SJHF. The Center is a cultural enrichment and arts education facility that promotes cultural understanding through diverse events, activities and programs that preserve the heritage and embrace the experiences of Americans of African descent.	x	x	40
9/28/2017 Public Meeting, Extraordinary Ventures, Chapel Hill					
11/30/2017 Public Outreach-Durham Station	4 -6 pm	GoDurham Station is the central transit hub for the GoDurham system. In 2017, 87% of GoDurham riders identified as non-White. 7% identified Spanish as their primary language.	x	x	20
9/16/2017 Raleigh Empowerment Festival	9 am - 3 pm	Resource fair serving the Southeast Raleigh community	x	x	50
8/24/2017 Raleigh-Cary transit tour					
11/15/2017 ROMF Neighborhood Meeting					
11/28/2017 ROMF Neighborhood Meeting					
11/28/2017 ROMF Neighborhood Meeting					
11/15/2017 ROMF Neighborhood Meeting, Rogers Herr Middle School					
10/26/2017 RTA Fortify follow up meeting					
10/23/2017 Sam's Quik Shop					
10/16/2017 TDM Partners Meeting					
10/12/2017 Three Members of the HRC					
12/5/2017 THRIVE Conference - GoT Panel					
11/14/2017 Town of Cary public meeting					

11/16/2017 Town of Cary public meeting						
8/16/2017 Town of Chapel Hill						
8/30/2017 Town of Chapel Hill						
11/15/2017 Town of Chapel Hill						
11/17/2017 Town of Chapel Hill						
8/14/2017 Town of Chapel Hill Staff						
9/1/2017 Try Transit Month	all day	Marketing and outreach campaign encouraging new riders to try transit on GoTriangle and GoDurham systems	x	x		100
7/14/2017 UNC- Corridor Tour and Main Campus Walk through						
7/18/2017 UNC- Land Use Entitlements						
7/18/2017 UNC Land-use entitlement						
10/13/2017 UNC Monthly Coordination Meeting						
11/10/2017 UNC Monthly Coordination Meeting						
12/8/2017 UNC Monthly Coordination Meeting						
9/28/2017 UNC Transportation Fair						
9/10/2017 UniRumba	12 - 6 pm	This event is free for the whole family to enjoy to learn and experience the Hispanic culture through music, local organizations, and delicious Latin-American food as a Durham community.	x	x		500
9/1/2017 University Drive Alignment at Durham Town Hall						
12/4/2017 Univision Cena		Univision is a Spanish-language television network and the largest provider of Spanish-language content. The Cena is an annual celebration that provides gifts to 10 families in need from the Triangle, including bus passes from GoTriangle.		x		30
11/13/2017 US 15/501 Selection Committee						
9/25/2017 Wake County Affordable Housing Steering Committee Meeting		The Wake County Board of Commissioners established the Wake County Steering Committee on Affordable Housing to address this issue. The steering committee will help ensure county resources and investments align with the needs of the community. The commissioners will appoint up to 30 community leaders and county employees to the steering committee.	x			30



End of Report