



Solicitation Addendum

RFP No. 26-006

Addendum No. Two (2)

Title Regional Onboard Customer Satisfaction Survey

August 4, 2025

1. The solicitation document has been revised and replaced on the GoTriangle website to reflect the changes from Addendum No. Two (2). All the changes to the solicitation document are highlighted blue.
2. The Terms and Conditions Section 3. Invoicing and Compensation is revised to include the following:
 - 3.7. The initial Contract prices shall be valid for a one (1) year from the Contract award.
 - 3.7.1. GoTriangle may review a fully documented request for a price increase. The request shall be submitted to the Procurement Officer in writing, at least forty-five (45) days before the contract extension date. The request shall include a justification for the cost increase, along with evidence that the increase was unforeseeable at the time of the proposal. It should also demonstrate a direct correlation between the increase and the cost of the related services, supported by data from the Producer Price Index, Consumer Price Index, or a comparable pricing reference.
 - 3.7.2. GoTriangle will evaluate the request to determine whether the proposed price increase is fair and reasonable, and will make a decision based on what is in the best interest of GoTriangle.
 - 3.7.3. Any approved price adjustments will be executed through a formal contract amendment.
3. The **Exhibit D, Ridership Information**, is added to the solicitation document.
4. The Attachment B – Cost Proposal has been revised and replaced with the **26-006 A2 Attachment B - Cost Proposal**.
5. Questions and Answers
 - Q: Which, if any, of the four systems are now operating with fares suspended?
 - A: GoDurham and GoCary operate fare free.
GoTriangle and GoRaleigh operate with fares.