

Austin Stanion

REGIONAL TECHNOLOGY
PLAN MANAGER



3
YEARS



Describe your role and your responsibilities in 1-2 sentences.

I manage transit technology at GoTriangle, and coordinate with our partners on key technology initiatives including: Fare Payment, Rider Apps, and Service Planning Tools.

What does a typical day look like for you?

Checking the fares data, answering emails from our partners, preparing presentations for the GoTriangle board or our funding partners like Wake County, hosting meeting related to service changes, meeting with technology vendors to learn about new opportunities.

What skills or qualities help you succeed in your position?

Communication, Communication, Communication! And some basic technical knowledge.

What is the most challenging part of your role?

Coordinating with over 15 partner agencies across the region.

What is something surprising about your job that most people wouldn't know?

I once spent a day hunting for 5,000 Umo cards that were lost during the pandemic. I searched every corner of the BOMF and Plaza. I found them!

Share a memorable story or moment from your time at GoTriangle.

RUS Bus groundbreaking, I still have my mini gold shovel!

Favorite part of the Triangle to explore using public transit?

The Southern Part of Heaven (Chapel Hill)

What advice would you give someone interested in a career in transit?

Buy the ticket, take the ride.