



Randy Johnson

TRANSIT OPERATOR

20
YEARS



Describe your role and your responsibilities in 1-2 sentences.

Provide safe, quality, courteous and reliable transportation to our customer in the triangle and connecting areas.

What does a typical day look like for you?

Typical days include pre trip inspection and then a deadhead to a first destination if there are no issues with the bus. We will Greet the passengers who Board the bus and then try to stay as current to the routes as traffic will permit. This might seem minor but, as bus operators we consider this a blessing when we can get through our day without having to do extra paperwork for breakdowns or incidents ...

What skills or qualities help you succeed in your position?

The ability to observe and navigate many routes in a safe manner as well as inform customers on the many routes offered by GoTriangle.

What is something surprising about your job that most people wouldn't know?

The many people you will meet as a Bus Operator. As well as the many personalities you will encounter

Share a memorable story or moment from your time at GoTriangle.

The time a couple of impersonators boarded the bus after Chapel Hills Halloween block party.

Favorite part of the Triangle to explore using public transit?

Tanger Outlets in Mebane (ODX route) ... Museum of Natural History in Raleigh (DRX route) ...

What advice would you give someone interested in a career in transit?

Safety first. Stay dedicated to helping customers. Be patient, listen to others, and always keep your head in the game...