

Describe your role and your responsibilities in 1-2 sentences.

I oversee the daily operations in the Paratransit Department; I also train and mentor new hires.

What does a typical day look like for you?

My daily activities can vary significantly depending on the specific demands of each day. However, I consistently engage in daily operations, ensuring that all processes run smoothly and efficiently. This involvement allows me to stay aligned with our organizational goals and contribute effectively to our team's success.

What skills or qualities help you succeed in your position?

Communication, Leadership, and Relentless Work Ethic

What is the most challenging part of your role?

For me it's time management, I am learning to better prioritize my task.

What is something surprising about your job that most people wouldn't know?

That I also participated in the hiring process (interviewing) and is involved selecting qualified candidates for the Paratransit Department.

Share a memorable story or moment from your time at GoTriangle.

Meeting Wool E. Bull (Durham Bulls Mascot) for Employee Appreciation It took me back to my childhood when my father would take myself and my siblings to the old Durham Bulls Stadium to watch the Durham Bulls play.

Favorite part of the Triangle to explore using public transit?

Historic Downtown Durham, the changes are just mesmerizing!

What advice would you give someone interested in a career in transit?

I would advise them to use their local transit system, having a CDL is beneficial and having patience is a must