

WELCOME TO THE

# Wake County TDM

*Newsletter*

## Cold Day, Warm Thanks

On January 29, GoTriangle and GoCary came together for an impromptu Customer Appreciation Day at the GoCary Depot, creating a moment to pause and thank the riders who keep our region moving.

The idea for the event was sparked by Fabian Rodriguez with the Town of Cary/GoCary, who invited Amber Warren and Bryant Parroquin of GoTriangle to join him in turning the idea into action. Together, the team spent two hours outside the depot greeting commuters, sharing transit information, and handing out bags of goodies, GoCary beanies, and gloves to help riders stay warm during the winter weather.

Despite the last-minute planning, the team connected with more than 100 customers, offering thanks, answering questions, and reinforcing the value of collaboration in serving the community. The event served as a reminder that even spontaneous ideas can lead to meaningful moments of connection with the people we serve.



## Looking Ahead

GoTriangle is seeking public input on proposed service updates planned for August 2026, including changes to Route 305, the reintroduction of Route 311, and the assumption of service for Route 420.

Riders are encouraged to share feedback through the public comment process, including a survey available inside this newsletter.



## Black History Month & Transit Equity Day

**Black History Month** invites reflection on the experiences, contributions, and perseverance of Black communities, as well as the systems that shape daily life. Transportation has long been part of that story—quietly influencing where people can go, what opportunities are within reach, and how communities stay connected.

Observed on February 4, **Transit Equity Day** honors the legacy of civil rights leader Rosa Parks and serves as a reminder of the role public transportation has played in moments of courage, resistance, and progress. Transit has been both a setting for history and a pathway forward, helping people move through their lives with dignity and purpose.



Together, Black History Month and Transit Equity Day offer an opportunity to reflect on how public transportation continues to support access, independence, and connection. Reliable transit is more than a service—it is part of the fabric of everyday life, linking people to work, learning, care, and one another.

**GoTriangle** continues to work toward equitable transit access for the Triangle community and beyond.

# Upcoming Employer Transportation Coordinator Training

## **SUPPORTING BETTER COMMUTES, STRONGER WORKPLACES**

This March, Amber Warren will host an Employer Transportation Coordinator (ETC) Training designed to help employers better support how their employees get to and from work.

An Employer Transportation Coordinator plays a key role in helping employees understand their commuting options, access available programs, and navigate transportation resources that can reduce stress, save money, and improve reliability.



### **What the Training Will Cover**

- Overview of commute options available in Wake County, including transit, vanpool, and other alternatives to driving alone
- Tools and resources to help employees plan their commutes
- Available regional programs and incentives that employers and employees can use
- Best practices for supporting employees during service changes, emergencies, or evolving workplace needs.

The training is designed to be practical, informative, and immediately useful—whether an organization is just getting started or already engaged in commuter support efforts.

### **Who Should Attend**

This training is ideal for individuals who play a role in employee support, communication, or workplace planning. No prior transportation experience is required. Employers of all sizes and across all industries are encouraged to attend.

# March 15, 2026 Service Changes

Starting March 15th, 2026, GoTriangle will make changes to service hours, frequency, and the alignment of some routes as well as the addition of one new route. The changes, listed below, will expand service to better connect people and the region with high-quality transit:

- **Route 310:** Realignment
- **Route 100:** Service hour and frequency improvements (15-minute service)
- **Route 700:** Realignment and service hour improvements
- **Route 705: New route**
- Schedule changes to all routes to improve on-time performance

## Schedule Changes:

All routes will receive schedule changes to improve on-time performance.



## Your input is needed!



Your input helps shape transit!

We're planning service changes for August 2026, and we want to hear from you. From 2/1 - 2/21, riders and community members are invited to share feedback on proposed updates that would improve transit access for Raleigh and southwest Wake County.

Proposals include enhancements to Route 305, the return of Route 311, and GoTriangle assuming operation of Route 420.

Review the proposals and give us your feedback at [gotriangle.org/service-changes](http://gotriangle.org/service-changes)

# Ready to Rethink Your Commute?

Curious about better ways to get to work...or thinking about trying transit for the first time? Scan the QR code to explore commuting options available to employees across Wake County and learn how easy it can be to get started.



The QR code links to the Sustainable Commuter Guide for Employees in Wake County, a free, downloadable resource that walks employees through their commuting choices. Inside, you'll find information on transit, vanpool, biking, walking, and other alternatives to driving alone...plus details on how to try transit for free, what to do if you have an unexpected emergency and need to get back to your car, and how to earn points and rewards just for tracking your sustainable trips.

Whether you're looking to save money, reduce stress, or explore new ways to get around, this guide is a great first step. Scan the code to download the guide and see how GoTriangle can support your commute every day and when plans change.



## Work with us today!

HAVE ANY QUESTIONS ABOUT SUSTAINABLE  
COMMUTE OPTIONS FOR YOU OR YOUR TEAM?  
REACH OUT TO AMBER WARREN AT  
AWARREN@GOTRIANGLE.ORG

LET'S CHAT!



Amber Warren | GoTriangle

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