



270

EMPLOYEES

1,464,724

PASSENGER TRIPS (FY22)

13,013,351

PASSENGER MILES TRAVELED

7 DAYS

PER WEEK

78

BUSES

29

PARATRANSIT VEHICLES

13

REGIONAL ROUTES

6

WEEKDAY EXPRESS ROUTES

ABOUT US

Since the North Carolina General Assembly established our agency as Research Triangle Regional Public Transportation Authority in 1989 to serve Durham, Orange and Wake counties, we have worked to connect the region. We embrace our role as the regional transportation agency by leading the effort for bus and rail improvements. GoTriangle is governed by a 13-member Board of Trustees, which by law is authorized to make decisions and enact policy for the agency.

Our mission— improve our region’s quality of life by connecting people and places through safe, reliable and easy-to-use travel choices— continues to guide the agency to:

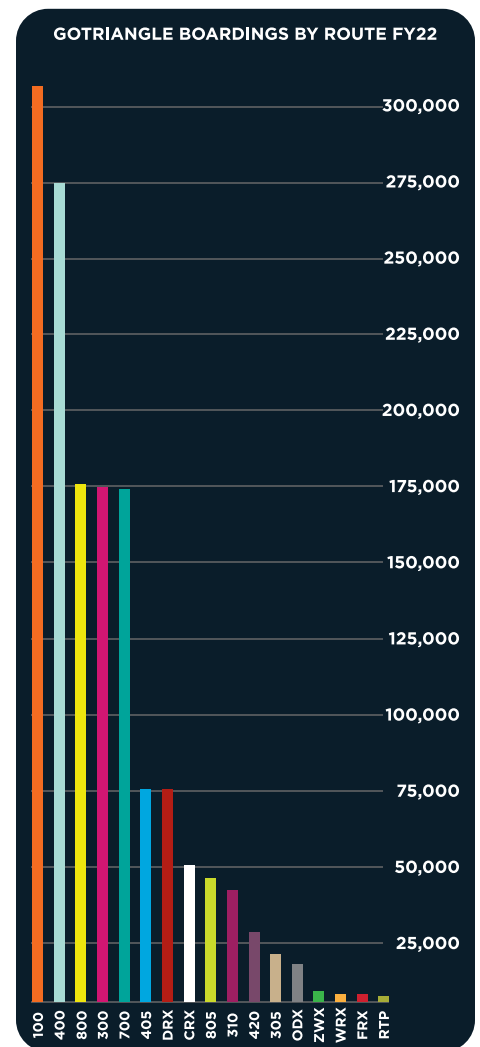
- Improve mobility in the region.
- Assure high-quality customer service.
- Encourage sound growth patterns.

As the tax district administrator for Durham, Wake and Orange counties, GoTriangle oversees the administration of funds in the county transit plans and works with county partners to implement the region’s transit priorities. Large capital projects funded by the county transit plans include building a new state-of-the-art bus transfer facility in downtown Raleigh, developing bus rapid transit corridors and studying the feasibility of a commuter rail service.

In addition to planning, design and construction, GoTriangle provides bus and paratransit services, ridematching, vanpools, commuter resources, trip planning and an emergency ride home program for the region.

Fixed Route Service

- Apex
- Cary
- Chapel Hill
- Durham
- Efland
- Fuquay-Varina
- Hillsborough
- Holly Springs
- Mebane
- RDU Airport
- Raleigh
- RTP
- Wendell
- Wake Forest
- Zebulon



WAKE COUNTY



In FY2022, continual progress was made toward achieving the goals outlined in the Wake County Transit Plan, a collaboratively developed planning document that provides a vision for improving the overall mobility of Wake County residents by expanding and diversifying the county's public transportation network. This includes increasing travel choices in order to improve access to jobs, education, community services, shopping, entertainment and other activities. The goals of the Wake Transit Plan, known as the Four Big Moves, are to connect the region, create frequent, reliable urban mobility, connect all Wake County communities and enhance access to transit.

GoTriangle Service Improvements

- Optimized Route DRX to accommodate riders traveling between Carter-Finley park-and-ride lot and Durham.
- Mitigated impacts of operator shortage to customers by reducing service on low ridership routes and trips.
- Started a smaller vehicle program to improve operator hiring and keep service on the road.
- Continued the Wake Park-and-Ride Feasibility Study of short-term and long-term park-and-ride lot improvements and identified improvements.

GoTriangle Capital Projects

- Put six new buses into service
- Completed schematic design for the Raleigh Union Station Bus Facility
- Continued design and construction for 11 bus stops in Wake County, including ADA improvements and amenities to enhance passenger safety and comfort

GoTriangle Planning Projects

- Moved forward with work on the Wake Bus Plan Update to recommend route alignments and associated infrastructure
- Released draft findings of the Phase 2 Feasibility Study for the Greater Triangle Commuter Rail
- Progressed a feasibility study to evaluate options for expanding and renovating the Nelson Road Bus Operations and Maintenance Facility in Morrisville
- Prepared documentation to support NEPA determination and to support Wake Transit Concurrence process

575,324

PASSENGERS

993,875

MILES

FY22

Note: FY2022 (July 1, 2021 - June 30, 2022)



WAKE TRANSIT PLAN
TAX REVENUE

GOTRIANGLE.ORG

