

# GoTriangle Board of Trustees Wed, June 27, 2018 12:00 pm-2:30 pm

#### Call to Order and Adoption of Agenda

ACTION REQUESTED: Adopt agenda with any changes requested. (1 minute Jennifer Robinson)

#### II. Recognition

- A. Oath of Office Russ Stephenson (3 minutes Vivian Jones)
- B. Introduction of New Hires (1 minute Jeff Mann)
- C. Announcement of Promotions (1 minute Jeff Mann)

#### III. Public Hearings

- A. FY 2019 Proposed Budgets Operating and Capital budget, the Durham-Orange Transit Plan budget and the Wake Transit Plan budget
- B. Draft FY 2018 Section 5307 (Urbanized Area Formula Grant Program) Program of Projects and Schedule

#### IV. Public Comment

The public comment period is held to give citizens an opportunity to speak on any item. The session is no more than thirty minutes long and speakers are limited to no more than three minutes each. Speakers are required to sign up in advance with the Clerk to the Board.

(5 minutes Jennifer Robinson)

#### V. Consent Agenda

Items listed on the consent agenda are considered as a single motion. At the request of any Board member, or member of the public, items may be removed from the consent agenda and acted on by a separate motion. Items pulled from the consent agenda will be placed at the beginning of the general business agenda for discussion and action. Any Board member wishing to remove an item from the consent agenda should advise staff in advance.

#### ACTION REQUESTED: Approve consent agenda.

(1 minute Jennifer Robinson)

- A. May 23, 2018 Regular Session Minutes
- B. June 21, 2018 Special Session Minutes
- C. June 21, 2018 Closed Session Minutes
- D. February 28, 2018 Regular Session Minutes (Amended)
- E. Draft FY 2018 Section 5307 (Urbanized Area Formula Grant Program) Program of Projects and Schedule

ACTION REQUESTED: If NO public comments are received at the public hearing, or

during the public comment period that ends on June 27, 2018, staff requests that the Board adopt resolutions 2018 0005 and 2018 0006.

Resolution 2018 0005 Resolution 2018 0006

#### VI. General Business Agenda

Items listed on the general business agenda are for discussion and possible action. Such designation means that the Board intends to discuss the general subject area of that agenda item before making any motion concerning that item.

A. Items Removed from the Consent Agenda

ACTION REQUESTED: Discuss and take action on any items removed from the consent agenda.

(1 minute Jennifer Robinson)

B. Operations & Finance Committee Report (20 minutes Michael Parker)

1. Wake Transit Bus Plan Service Standards and Performance Measures

ACTION REQUESTED: Approve the Wake Transit Bus Plan Service Guidelines and Performance Measures.

Wake Transit Bus Plan Service Guidelines and Performance Measures

2. Adoption of FY19 Fare Schedule

ACTION REQUESTED: Adopt the FY19 Fare Schedule.

FY19 Fare Schedule

3. Recommendation to Extend RTP OnDemand Service Pilot

ACTION REQUESTED: Extend the OnDemand service pilot by six (6) months to December 31, 2018.

C. Planning & Legislative Committee Report

(10 minutes Will Allen III)

1. FY19 Business Plan

ACTION REQUESTED: Approve FY19 business plan.

FY19 Business Plan

D. Proposed FFY19-21 Disadvantaged Business Enterprise (DBE) Program Goal

ACTION REQUESTED: Adopt Resolution 2018 0007, approving DBE goal of 6.0% FFY19-21.

(5 minutes Sylvester Goodwin)

**DBE Goal Setting Methodology** 

Resolution 2018 0007

E. Amendment to GoTransit Partners Bylaws

ACTION REQUESTED: Amend the Bylaws of GoTransit Partners to increase the number of members appointed to the Board of Directors to nineteen (19). (5 minutes Shelley Blake)

Bylaws of GoTransit Partners - Amended

F. ITRE Contract Renewal

ACTION REQUESTED: Authorize the GM to sign a contract with ITRE to provide continued model development services of the Triangle Regional Model (TRM) for FY19. (5 minutes Patrick McDonough)

TRM Budget FY19

ITRE FY19 Scope of Work

G. Resolution Supporting Grant Application for RUS Bus

ACTION REQUESTED: Adopt Resolution 2018 0008 supporting grant application for RUS Bus.

(5 minutes Patrick McDonough)

H. FY18 Budget Ordinance Amendments

ACTION REQUESTED: Adopt FY18 budget ordinance amendments 2018 0016 and 2018 0017.

(5 minutes Saundra Freeman)

FY18 Budget Amendments Impact

FY18 GoTriangle Budget Ordinance Amendment (O 2018 0016)

FY18 Major Transit Investment Fund Budget Ordinance Amendment (O 2018 0017)

FY18 Budget Ordinance Amendments - Durham-Orange Fund

ACTION REQUESTED: Adopt FY18 budget ordinance amendment 2018 0018. (5 minutes Saundra Freeman)

Memo - FY18 Budget Ordinance Amendments - Orange

Memo - FY18 Budget Ordinance Amendments - Durham

FY18 Triangle Tax District - DO Fund Budget Amendment (O 2018 0018)

J. FY19 Budget Ordinances & FY19 Wake Transit Work Plan

ACTION REQUESTED: Approve the proposed FY19 Budget ordinances, including the FY19 Wake Transit Work Plan and Budget .

(15 minutes Saundra Freeman)

**Budget Changes** 

FY19 GoTriangle Budget Ordinance (O 2018 0005)

FY19 Reg Bus Cap Proj Fund Budget Ordinance (O 2018 0006)

FY19 Major Transit Investment Fund Budget Ordinance (O 2018 0007)

FY19 Major Capital Proj Fund Budget Ordinance (O 2018 0008)

FY19 Adv Tech Proj Fund Budget Ordinance (O 2018 0009)

FY19 DO Spec Tax Dist Fund Budget Ordinance (O 2018 0010)

FY19 Triangle Tax Dist - DO Operating Fund Budget Ordinance (O 2018 0011)

FY19 Triangle Tax Dist - DO Capital Fund Budget Ordinance (O 2018 0012)

FY19 Triangle Tax District - Wake Operating Fund Budget Ordinance (O 2018 0013)

FY19 Triangle Tax District - Wake Capital Fund Budget Ordinance (O 2018 0014)

FY19 Wake Special Tax District Fund Budget Ordinance (O 2018 0015)

FY19 Wake Transit Work Plan

## A. General Manager's Report (5 minutes Jeff Mann)

Contracts

1. Transit Operations Report

(5 minutes Patrick Stephens)

- 2. D-O LRT Project Update (5 minutes Danny Rogers)
- 3. Wake Transit Update (5 minutes Patrick McDonough)
- 4. Communications Update (5 minutes Mike Charbonneau)
- B. General Counsel's Report (5 minutes Shelley Blake)
- C. Chair's Report (5 minutes Jennifer Robinson)
- D. Board Member Reports
  - 1. CAMPO Executive Board Representative (5 minutes Will Allen III)
  - 2. DCHC MPO Board Representative (5 minutes Ellen Reckhow)
  - 3. Regional Transportation Alliance (RTA) Rep. (5 minutes Will Allen III)

#### VIII. Closed Session - Personnel Matters

ACTION REQUESTED: Move into Closed Session pursuant to NCGS §143-318.11(a)

- (6) to consider the qualifications, competence, performance, character, fitness, conditions of appointment, or conditions of initial employment of an individual public officer or employee or prospective public officer or employee; or to hear or investigate a complaint, charge, or grievance by or against an individual public officer or employee. General personnel policy issues may not be considered in a closed session. (15 minutes Jennifer Robinson)
- IX. Adjournment (Jennifer Robinson)

### GoTriangle Board of Trustees Meeting Minutes May 23, 2018

Board Room, The Plaza, 4600 Emperor Blvd., Suite 100 Durham, NC

#### **Board Members Present:**

Will Allen III (left 1:29 p.m.)

Mark Marcoplos

Mary-Ann Baldwin

Wendy Jacobs

Jennifer Robinson, Chair

Vivian Jones Steve Schewel (left 2:34 p.m.)

#### **Board Members Absent:**

Sig Hutchinson (excused) Andy Perkins Jr.

Valerie Jordan (by phone) Nina Szlosberg-Landis (excused)

Michael Parker (excused)

Chair Jennifer Robinson officially called the meeting to order at 12:01 p.m.

#### I. Adoption of Agenda

**Action:** On motion by Jones and second by Baldwin the agenda was adopted with the changes noted below. The motion was carried unanimously.

- Add resolution supporting pursuit of Federal funding for electric buses.
- Add Planning & Legislative Committee report.
- Add action item from Planning & Legislative Committee, approval of BRT evaluation framework.
- Add action item from Planning & Legislative Committee, resolution authorizing the General Manager to accept donations of real property.
- Add action item from Planning & Legislative Committee, adoption of Sponsorship and Naming Rights Policy.
- Move the CAMPO Executive Board report and the RTA report to follow the Planning & Legislative Committee report.

#### II. Recognition

#### A. Introduction of New Hires

General Manager Mann announced the hiring of Juan Cutino and Natanyi Townsend, Customer Information Associates and Ashley Schultz, Public Involvement Specialist.

#### B. Announcement of Promotions

None.

#### III. Public Hearings

#### A. FY 2019 Proposed Budgets

**Action:** Chair Robinson opened the public hearing on the FY19 Proposed Budgets (including the Operating and Capital budget, the Durham-Orange Transit Plan budget and the Wake Transit Plan budget) at 12:04 p.m.

Robinson recognized Karen Rindge, Executive Director of WakeUP Wake County on behalf of the Capital Area Friends of Transit, whose comments are attached and hereby made a part of these minutes.

There being no additional comments, the hearing was closed at 12:09 p.m.

#### IV. Public Comment

Chair Robinson recognized Zach Brown, who spoke against the proposed elimination of the Duke University Chapel Drive stop for DRX commuters from Durham to Raleigh. He stated that increased frequency on the DRX is needed.

Robinson then recognized Julie DeMeester. She stated that she is married to Zach Brown and requested that the Chapel Drive stop remain for the DRX route from Durham to Raleigh, an increase in the number of trips between 7:00-10:00 a.m. and hourly service throughout the day.

#### V. Consent Agenda

**Action:** On motion by Reckhow and second by Allen the consent agenda was approved. The motion was carried unanimously.

The following consent agenda items were approved:

- March 28, 2018 Regular Session Minutes
- April 17, 2018 Work Session Minutes
- April 17, 2018 Regular Session Minutes

#### VI. Presentations

#### A. RUS Bus Joint Development

General Manager Mann stated that HR&A was hired to do a market analysis for the Raleigh Union Station bus component (RUS Bus). He introduced Kyle Vangel, whose presentation is attached and hereby made a part of these minutes.

#### IV. General Business Agenda

#### B. Planning & Legislative Committee Report

#### 1. BRT Evaluation Framework

Patrick McDonough stated that this document outlines how BRT corridors will be evaluated for Wake Transit. It was designed to respond to Federal standards for projects that will be put forward as well as to help determine if teaming corridors together would make more viable projects.

**Action:** On motion by W. Jacobs and second by Jones the minutes of the Board approved the BRT Evaluation Framework from the Wake Transit Major Investment Study. The motion was carried unanimously. The framework is attached and hereby made a part of these minutes.

#### 2. Acceptance of Real Property by Donation

Committee Chair Allen explained that this resolution authorizes the General Manager to accept real property donations without having to come back to the Board.

**Action:** On motion by Baldwin and second by Reckhow the minutes of the Board adopted *Resolution 2018 0003 Resolution of the GoTriangle Board of Trustees Authorizing the General Manager to Accept Donations of Real Property.* The motion was carried unanimously. The resolution is attached and hereby made a part of these minutes.

#### 3. Sponsorship and Naming Rights Policy

General Counsel Blake stated this is a broad policy that sets out a process if someone wants to make a donation in exchange for naming rights or sponsorship of a GoTriangle asset. She stated that guidelines will be adopted as well.

**Action:** On motion by W. Jacobs and second by Allen the minutes of the Board adopted the Sponsorship and Naming Rights Policy as presented. The motion was carried unanimously. The policy is attached and hereby made a part of these minutes.

#### VIII. Other Business

#### D. Board Member Reports

#### 1. CAMPO Executive Board Representative

Will Allen III reported that the only transit related issue was a public hearing on the FY19 transit work plan. He said CAMPO would vote on the plan next month. He added that NCDOT Secretary Trogdon reported on Build NC, an overview of how NCDOT is going to accelerate projects over the next five years.

#### 3. Regional Transportation Alliance (RTA) Representative

Will Allen III reported that the recent summits seemed to be a way to keep key business leaders and others engaged. He stated the topics covered a wide range of transportation and mobility issues.

#### VII. General Business Agenda

# A. Items Removed from Consent Agenda None.

#### **B.** Operations & Finance Committee Report

Ellen Reckhow reported on behalf of the Operations & Finance Committee.

#### 1. Wake Transit FY18 Q4 Proposed Amendment

Reckhow stated that the Committee voted unanimously to recommend adoption of a budget amendment for Wake Transit for the youth GoPass.

**Action:** On motion by Allen and second by W. Jacobs the Board approved the Youth GoPass for Wake Transit and adopted *Ordinance 2018 0004 GoTriangle Fiscal Year 2018 Triangle Tax District - Wake Operating Fund Ordinance Amendment*. The motion was carried unanimously.

#### 2. GoTriangle August 2018 Service Changes Recommendations

Reckhow stated that the Committee recommended approval of the proposed service changes, but asked staff to go over the recommendations.

John Tallmadge added that staff has discovered an opportunity to adjustment the times buses leave Durham station heading toward Raleigh in order to preserve the local connection at Chapel Drive. He said this would not change the number of trips daily, but estimated it would add 15 minutes per day and less than \$10,000 per year. He asked that staff be given the discretion to make those adjustments within the final schedule in order to preserve some of the connectivity requested in public comment. Tallmadge also responded to the comment about the last trip morning peak trip. He stated the proposal is for 9:00 a.m., but staff would extend that until 9:05 a.m. in the final schedule. Regarding mid-day service, he said that the Short Term Transit Plan would address that, with a goal of consistent, all day trips in that corridor.

**Action:** On motion by Allen and second by Baldwin the Board approved service changes to the holiday schedule and service days as well as changes to Route DRX, giving staff discretion to make final changes as requested. The motion was carried unanimously.

#### 3. FY18 Budget Amendment to Include Chapel Hill Transit Carryover

Reckhow presented a budget amendment related to Chapel Hill Transit expenditures in FY17.

**Action:** On motion by Schewel and second by Allen the Board approved *Budget Ordinance Amendment 2018 0002 GoTriangle Fiscal Year 2018 Triangle Tax* 

*District-Durham-Orange Fund Ordinance Amendment*. The motion was carried unanimously.

#### C. Planning & Legislative Committee Report

Already covered.

#### D. Resolution Supporting Pursuit of Federal Funding for Electric Buses

General Manager Mann presented a resolution of support for GoTriangle's efforts to seek Federal funding through FTA's Low or No Emission grant program for electric buses.

**Action:** On motion by Baldwin and second by Reckhow the minutes of the Board adopted *Resolution 2018 0004 Resolution of the GoTriangle Board of Trustees Supporting Pursuit of Federal Funding for Electric Buses.* The motion was carried unanimously. The resolution is attached and hereby made a part of these minutes.

#### VIII. Other Business

#### A. General Manager's Report

A list of contracts approved by the General Manager is attached and hereby made a part of these minutes.

General Manager Mann stated that staff continues to watch the Federal funding process. GoTriangle also is pursuing a TIGER grant application for the RUS Bus project and likely will seek funds through the Volkswagen settlement fund for some form of electric vehicles.

#### 1. Transit Operations Report

Patrick Stephens reported that the buses from MCI for the pilot program and demonstration should arrive in late June. MCI also has expressed interest in GoTriangle piloting an all-electric vehicle, which will be produced in late 2019.

Allen left.

#### 2. Durham-Orange Light-Rail Transit Project Update

Dave Charters and Katharine Eggleston gave a presentation, which is attached and hereby made a part of these minutes.

#### 3. Wake Transit Update

John Tallmadge reported that the FY19 work plan is going through the approval process. Additionally, the Short Range Transit Plans are begin developed for GoTriangle, GoRaleigh, and GoCary, which will include specific stops and the schedules. As well as the fare strategy, we're looking at policies and functionalities to be employed in new technologies across the region.

Board of Trustees May 23, 2018 Meeting Minutes

Patrick McDonough gave an update on the Major Investment Studies for BRT and CRT.

#### 4. Communications Update

Mike Charbonneau's presentation is attached and hereby made a part of these minutes.

#### B. General Counsel's Report

General Counsel Shelley Blake noted the following items:

- We have reached out to affected property owners with letters of intent asked if they are willing to donate their property.
- The legal department is working on the agreements in Wake County for the FY19 work plan.
- Guidelines will be developed for the naming policies just adopted.

#### C. Chair's Report

The Chair noted that Board member travel for FY19 has been approved. She stated that there is an extra ticket available for the upcoming State of the Region event.

#### D. Board Member Reports

#### 1. CAMPO Executive Board Representative

Already covered.

#### 2. DCHC MPO Board Representative

Ellen Reckhow reported that regional projects have been put out for public comment. The DCHC amended its Comprehensive Transportation Plan to designate Farrington Road as a two-lane road instead of a 4 lane.

#### 3. Regional Transportation Alliance (RTA) Representative

Already covered.

#### 4. ULI Spring Conference

Ellen Reckhow's conference report is attached and hereby made a part of these minutes.

Schewel left.

Board of Trustees May 23, 2018 Meeting Minutes

### IX. Adjournment

Action: Chair Robinson the meeting was adjourned the meeting at 2:41 p.m.

Attest:	Jennifer Robinson, Chair
Attest.	
Michelle C. Dawson, CMC Clerk to the Board	

# GoTriangle Board of Trustees Meeting Minutes June 21, 2018

Board Room, The Plaza, 4600 Emperor Blvd., Suite 100 Durham, NC

#### **Board Members Present:**

Will Allen III Michael Parker Mary-Ann Baldwin Ellen Reckhow

Sig Hutchinson Jennifer Robinson, Chair

Vivian Jones Steve Schewel

Mark Marcoplos Nina Szlosberg-Landis

#### **Board Members Absent:**

Wendy Jacobs (excused) Andy Perkins Jr.

Valerie Jordan

Chair Jennifer Robinson officially called the meeting to order at 9:09 a.m.

#### I. Adoption of Agenda

**Action:** On motion by Marcoplos and second by Parker the agenda was adopted. The motion was carried unanimously.

#### II. Closed Session – Employee Performance Evaluations

**Action:** On motion by Baldwin and second by Jones the Board adjourned into closed session at 9:10 a.m. pursuant to the General Statute and for the purposes listed below. The motion was carried unanimously.

Pursuant to NCGS §143-318.11 (i) (6) to consider the qualifications, competence, performance, character, fitness, conditions of appointment, or conditions of initial employment of an individual public officer or employee or prospective public officer or employee.

- A. General Manager Performance Evaluation
- B. General Counsel Performance Evaluation
- C. Clerk to the Board Performance Evaluation

**Action:** The Board returned to open session at 11:20 a.m.

Board of Trustees Meeting Minutes June 21, 2018

#### III. Report of Action Taken

**Action:** On motion by Parker and second by Baldwin the Board voted to give the General Manager, General Counsel and Clerk to the Board each a 4% merit increase. The motion was carried unanimously.

**Action:** On motion by Baldwin and second by Hutchinson the Board authorized the Board Chair to speak individually with the General Manager, General Counsel and Clerk to the Board regarding the feedback provided during the evaluation. The motion was carried unanimously.

**Action:** On motion by Reckhow and second by Schewel the Board approved the work plans as submitted by the General Manager, General Counsel and Clerk to the Board. The motion was carried unanimously.

# IV. Adjournment Action: The m

**Action:** The meeting was adjourned at 11:22 a.m.

	Jennifer Robinson, Chair
Attest:	
Michalla C. Dayrson, CMC	
Michelle C. Dawson, CMC Clerk to the Board	

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Connecting all points of the Triangle

### **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

**FROM:** Michelle Dawson, Clerk to the Board of Trustees

**DATE:** June 15, 2018

**SUBJECT:** Amendment to Minutes of February 28, 2018

#### **Action Requested**

Staff requests that the Board amend the meeting minutes of February 28, 2018.

#### **Background and Purpose**

In February, the Operations & Finance Committee recommended additional staffing for the Wake Transit Plan. The Board approved the recommendation; however, the actual budget amendment was not included in the agenda. The minutes of that meeting have been amended to include adoption of the ordinance, as shown in red below.

#### 2. Wake Transit FY 2018 Q2 Proposed Amendments

Action: On motion by Jones and second by Reckhow the Board approved the Wake Transit FY18 Q2 amendments and adopted *Ordinance 2018 0003 GoTriangle Fiscal Year 2018 Triangle Tax District- Wake Operating Fund Ordinance Amendment*. The motion was carried unanimously. The list of amendments is attached and hereby made a part of these minutes.

#### Financial Impact

None.

#### Attachments

None

#### Staff Contact(s)

• Michelle Dawson, 919-485-7438, mdawson@gotriangle.org



Connecting all points of the Triangle

### **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

**FROM:** Finance and Administrative Services

**DATE:** June 11, 2018

SUBJECT: DRAFT FY 2018 Section 5307 (Urbanized Area Formula Grant Program)

**Program of Projects and Schedule** 

#### Strategic Objective or Initiative Supported

Initiative: Actively seeking the financial resources to fund the county transit plans

#### **Action Requested**

If no public comments are received at the public hearing or during the public comment period that ends on June 27, 2018, staff requests that the Board approve the attached resolutions that:

- 1. Approve the DRAFT FY 2018 Section 5307 Program of Projects as final; and
- 2. Authorize the filing of applications with the U.S. Department of Transportation and the N.C. Department of Transportation.

#### **Background and Purpose**

The Section 5307 Urbanized Area Formula Grant Program makes Federal resources available to urbanized areas for transit capital and operating assistance and for transportation-related planning. Each year GoTriangle submits a grant application for formula program funds. In the past, GoTriangle has requested formula program grant funds to finance its planning, capital and preventive maintenance expenses during the fiscal year.

Prior to the submission of a grant application for Section 5307 formula grant funds, grantees must publish a proposed Program of Projects for the year and hold a public hearing to receive citizen comments on the program. Below is a DRAFT Section 5307 Program of Projects for FY 2018 that has been developed by GoTriangle staff and is based on FY 2018 actual expenditures (projected through June 30, 2018). This year's full appropriation was published by FTA in May 2018.

A public hearing on the Program of Projects will be held at the beginning of the June Board meeting. The Program of Projects along with a notice of public hearing was published in area newspapers during the third week of May. The advertisement also solicited written comments to be submitted directly to GoTriangle.



Staff will consider all comments received during the public hearing and comment period and, if necessary, will make appropriate changes to the Program of Projects. If no comments are received prior to the June Board meeting or at the public hearing, then the Board will be asked to approve the Program of Projects as final at its June meeting (see attached resolutions). Staff will notify the Board of the receipt of any prior public comments at the public hearing. If comments are received during the public hearing or comment period and changes are made to the Program of Projects, then the amended Program of Projects will be resubmitted to the Board for final approval at its July meeting.

Following final approval of the Program of Projects, GoTriangle will prepare a grant application to the Federal Transit Administration (FTA) for the FY 2018 expenses. GoTriangle has previously reached agreements with GoRaleigh, GoCary, GoDurham, Chapel Hill Transit and Orange Public Transportation on the Section 5307 allocation that each transit system in the region will receive.

#### Financial Impact

For FY 2018, GoTriangle staff has identified approximately \$3,005,334 in expenditures that will be eligible for funding through the formula grant program. A summary of the projected expenses and revenue sources for Section 5307 Urbanized Area Formula Grant Program funds in FY 2018 follows:

DRAFT FY 2018 Section 5307 Urbanized Area Formula Grant Program of Projects

١.	Total Project Expenditures	
	Revenue Rolling Stock	\$ 1,008,778
	GoTriangle Planning Expenses	855,000
	Preventive Maintenance	855,000
	Routine Capital	259,615
	Safety and Security	 26,941
	Total	\$ 3,005,334
II.	Grant Funding Sources	
	Federal (80%)	\$ 2,404,267
	NCDOT (3%)	100,878
	Local (17%)	 500,189
	Total	\$ 3,005,334

Notes of explanation on the proposed Program of Projects:

- 1. There are two components to the proposed Program of Projects: a.) planning expenses; and b.) capital (including rolling stock purchase, routine capital and preventive maintenance).
  - a. FY 2018 Planning Expenses (\$855,000)
  - b. <u>Capital</u> (\$2,150,334)
    - Purchase of two (2) expansion buses for Durham-Orange
    - Purchase of one (1) replacement paratransit vehicle
    - Purchase of routine capital equipment: oil/water separator, and rim polisher
    - FY 2018 preventive maintenance expenses (\$855,000)
    - Safety and Security: purchase of mass alert safety system
- 2. The primary components of the planning expenses that will be financed by Section 5307 grant funds are staff salaries, planning consultant fees and the regional travel modeling effort.
- 3. The State portion of the funding is 6%. NCDOT will not provide matching funds for Planning, Routine Capital, Preventive Maintenance, or Safety and Security elements of the grant. NCDOT will provide a 10% match for the three vehicles (\$100,878). GoTriangle must provide the remaining 17% or \$500,189.
- 4. The GoTriangle match to the grant project will come from the General Fund, except for the two expansion buses which will be funded from the Durham-Orange Transit Plan. The adopted GoTriangle FY 2018 Budget already reflects the projected formula grant revenues and the local match; therefore, a budget amendment will not be necessary.

#### Attachments

- Resolution 2018 0005
- Resolution 2018 0006

#### Staff Contact

• Deirdre Walker, 919-485-7481, dwalker@gotriangle.org



#### 2018 0005

# RESOLUTION OF THE GOTRIANGLE BOARD OF TRUSTEES APPROVING FINAL SECTION 5307 PROGRAM OF PROJECTS FOR FY 2018

**WHEREAS**, the Section 5307 Urbanized Area Formula Program makes Federal resources available to urbanized areas for transit capital and transportation-related planning assistance; and,

**WHEREAS**, the Research Triangle Regional Public Transportation Authority has identified capital and transportation-related planning assistance needs for FY 2018 and presented those needs to the Board of Trustees and the public in a Program of Projects; and,

**WHEREAS**, no comments were received from either the Board of Trustees or the public at the public hearing or during the public comment period.

**NOW, THEREFORE, BE IT RESOLVED**, that the Section 5307 Program of Projects for FY 2018 that was presented to the Board of Trustees on June 27, 2018 and subjected to public review and comment from May 17, 2018 through June 27, 2018 be adopted as the Research Triangle Regional Public Transportation Authority's final Section 5307 Program of Projects for FY 2018.

**BE IT FURTHER RESOLVED** that GoTriangle staff is instructed to advertise the final Section 5307 Program of Projects for FY 2018 in accordance with Federal Section 5307 program requirements.

ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.	
	Jennifer Robinson, Board of Trustees Chair
ATTEST:	
Michelle C. Dawson, Clerk to the Board	

#### 2018 0006

RESOLUTION OF THE GOTRIANGLE BOARD OF TRUSTEES AUTHORIZING THE FILING OF APPLICATIONS WITH THE U.S. DEPARTMENT OF TRANSPORTATION AND THE N.C. DEPARTMENT OF TRANSPORTATION FOR GRANTS AUTHORIZED BY 49 U.S.C. CHAPTER 53, U.S. CODE OF THE FEDERAL TRANSIT ACT, AS AMENDED (2010-06-21/R- ) AND ARTICLE 2B OF CHAPTER 136 OF THE NORTH CAROLINA GENERAL STATUTES

**WHEREAS**, the United States Secretary of Transportation is authorized to make grants for mass transportation program of projects; and

WHEREAS, Article 2B of Chapter 136 of the North Carolina General Statutes designated the Department of Transportation as the agency of the State of North Carolina responsible for administering funding assistance for public transportation; and

**WHEREAS**, the contract for financial assistance will impose certain obligations upon the applicant, including the provision by it of the local share of project costs; and

WHEREAS, it is required by the U.S. Department of Transportation in accord with the provisions of Title VI of the Civil Rights Act of 1964, as amended, that in connection with the filing of applications for assistance under the Federal Transit Act, as amended, the applicant files an assurance that it will comply with Title VI of the Civil Rights Act of 1964 and the U.S. Department of Transportation requirements thereunder; and

**WHEREAS**, it is the goal of the applicant that minority business enterprise be utilized to the fullest extent possible in connection with these projects, and that definitive procedures shall be established and administered to ensure that minority businesses shall have the maximum feasible opportunity to compete for contracts where procuring construction contracts, supplies, equipment contracts, or consultant and other services; and

**WHEREAS**, the Research Triangle Regional Public Transportation Authority hereby assures and certifies that it will comply with the federal and state statutes, regulations, executive orders, and all administrative requirements related to the applications made to and grants received from the Federal Transit Administration, as well as the provisions of Section 1001 of Title 18, U.S.C.

**NOW, THEREFORE, BE IT RESOLVED** by the Board of Trustees of the Research Triangle Regional Public Transportation Authority:

1. That the General Manager is authorized to execute and file applications on behalf of the Research Triangle Regional Public Transportation Authority with the U.S. Department of Transportation, to aid in the financing of operating, capital and planning assistance projects pursuant to Sections 104(f), 5303, 5307, 5309, 5310, 5311, 5312, 5313, 5314, 5316, 5317, 5337, 5339, 5340, TIGER and BUILD of the Federal Transit Act, as amended.

- 2. That the General Manager is authorized to execute and file applications on behalf of the Research Triangle Regional Public Transportation Authority with the North Carolina Department of Transportation, to aid in the financing of the Public Transportation Grant Program to include matching North Carolina Department of Transportation local federal operating, capital and planning grants, Technology Program assistance, Apprentice and Intern Program assistance, Transportation Demand Management Program assistance, State Maintenance Assistance Program, and Demonstration Projects.
- 3. That the General Manager is authorized to execute and file with such applications an assurance or any other document required by the U.S. Department of Transportation fulfilling the purposes of Title VI of the Civil Rights Act of 1964.
- 4. That the General Manager is authorized to furnish such additional information as the U.S. Department of Transportation and the North Carolina Department of Transportation may require in connection with the applications for the program of projects and budget.
- 5. That the General Manager is authorized to set forth and execute affirmative minority business policies in connection with the project's procurement needs.
- 6. That the General Manager is authorized to execute grant agreements on behalf of the Research Triangle Regional Public Transportation Authority with the U.S. Department of Transportation and N.C. Department of Transportation in aid to the financing of the operating, capital, and planning assistance for the program of projects.

ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.	
	Jennifer Robinson, Board of Trustees Chair
ATTEST:	
Michelle C Dawson Clerk to the Board	

# GoTriangle Board of Trustees Operations & Finance Committee Meeting Minutes May 23, 2018

Board Room, The Plaza, 4600 Emperor Blvd., Suite 100 Durham, NC

#### **Committee Members Present:**

Mary-Ann Baldwin Steve Schewel (arr. 10:52 a.m.)

Ellen Reckhow

**Committee Members Absent:** 

Sig Hutchinson (excused) Michael Parker (excused)

Valerie Jordan Andy Perkins Jr.

Ellen Reckhow officially called the meeting to order at 10:52 am.

#### VIII. FY19 Proposed Budget Changes

Saundra Freeman presented changes to the proposed FY19 budget, which are attached and hereby made a part of these minutes. She also shared a memorandum, which also is attached and hereby made a part of these minutes, regarding the timing of expenditures for the D-O LRT project. She explained that with the decision to accelerate the project and apply for the FFGA earlier, spending is needed sooner than anticipated when the transit plan put together. She stated that although the overall fund balance is positive, Orange County would have a deficit. The memorandum explains how this situation would be handled.

Reckhow noted concern about the assumption for sales tax revenue growth being aggressive and higher than Durham County predictions. Freeman responded that based on current year actuals, staff is comfortable with the number in the GoTriangle budget.

Schewel arrived.

Ellen Reckhow officially called the meeting to order at 10:52 am.

#### I. Adoption of Agenda

**Action:** On motion by Baldwin and second by Schewel the agenda was adopted. The motion was carried unanimously.

#### II. Approval of Minutes

**Action:** On motion by Schewel and second by Baldwin the Committee approved the minutes of the April 17, 2018, meeting. The motion was carried unanimously.

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#### III. Wake Transit FY 2018 Q4 Proposed Amendment

**Action:** On motion by Baldwin and second by Schewel the Committee voted to recommend Board approval of the Wake Transit FY18 Q4 youth GoPass supplies and materials amendment. The motion was carried unanimously.

#### IV. August 2018 Service Changes Recommendations

Jon Dodson presented the August 2018 service changes recommendations.

**Action:** On motion by Schewel and second by Baldwin the Committee voted to recommend Board approval of August service changes to the holiday schedule, service days and Route DRX. The motion was carried unanimously.

#### V. FY18 Budget Amendment to Include Chapel Hill Transit Carryover

Jennifer Keep requested a budget amendment to cover expenses incurred in FY17 by Chapel Hill Transit. She stated that the reimbursement request was not sent to GoTriangle until FY18. She stated that all of the Durham and Orange County partner agencies are up-to-date as of third quarter FY18.

**Action:** On motion by Schewel and second by Baldwin the Committee voted to recommend Board adoption of a budget ordinance amendment to the Triangle Tax District – Durham-Orange Fund. The motion was carried unanimously.

#### VI. 2018-2019 Fare Schedule

John Tallmadge reminded the Committee that last month the Board approved fare-free for youth 18 and younger and there was previous discussion about eliminating free transfers. He stated that based on feedback from customers and analysis of Title VI impacts, staff is not recommending the elimination of transfers. He requested that eh Committee recommend Board adoption of the fare schedule for FY19 with no further changes.

The Committee discussed the differences in the youth fare policies of GoDurham, GoTriangle and Wake County. Baldwin requested that staff have conversations about including Durham's policy which allows persons seeking a GED to ride fare free.

**Action:** On motion by Baldwin and second by Schewel the Committee voted to recommend Board adoption of the 2018-2019 Fare Schedule, with a request that staff reviews all the fare policies for consistency. The motion was carried unanimously.

#### VII. Recommendation to Extend RTP OnDemand Service Pilot

John Tallmadge stated that a pilot project was begun in January for service delivery in Research Triangle Park with the hope of reducing costs and growing ridership. He stated that staff would like an opportunity to do marketing outreach

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to the apartment complexes and employers in the area and see the results. He requested that the Committee recommend Board approval to extend the pilot program for six months, through December 31.

Tallmadge then introduced Katy Lang, a recent graduate of UNC-Chapel Hill's Department of City and Regional Planning, whose presentation is attached and hereby made a part of these minutes.

**Action:** On motion by Baldwin and second by Schewel the Committee voted to recommend that the Board approve extending the OnDemand service pilot for six (6) months to December 31, 2018. The motion was carried unanimously.

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Action: Ellen Reckhow adjourned the meeting at 11:42 am.

	Michael Parker, Committee Chair
Attest:	
Michelle C. Dawson, CMC	
Clerk to the Board of Trustees	



Connecting all points of the Triangle

### **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

FROM: Regional Services Development

**DATE:** June 13, 2018

**SUBJECT:** Wake Transit Bus Plan Service Standards and Performance Measures

#### Strategic Objective or Initiative Supported

This item supports the Strategic Initiative, "Establish joint service standards/performance standards with transit agencies across region. Ensure all contracts for transit service requirements to meet our service quality and vehicle standards."

#### **Action Requested**

Staff requests that the Board approve the Wake Transit Bus Plan Service Guidelines and Performance Measures.

#### **Background and Purpose**

Wake County voters approved funding for the Wake Transit Plan in November 2016. The Transit Planning Advisory Committee is developing a multi-year plan to guide the implementation of bus services as defined in the Wake Transit Plan. Service guidelines and performance measures have been developed to facilitate the implementation of a cost effective network of services funded through Wake Transit revenues.

While the Wake Transit Bus Plan Service Standards and Performance Measures apply to Wake Transit funded services only, GoTriangle may consider applying the guidelines, measures and standards for the entire GoTriangle service area of Wake, Durham and Orange counties.

Two sections of the Service Guidelines and Performance Measures document have been temporarily removed — Farebox recovery targets and Customer Satisfaction Survey — and will be added back into the final document once a fare analysis has been completed and the survey has been finalized/approved by all participating agencies in August.

#### Financial Impact

There is not a direct financial impact related to this item.

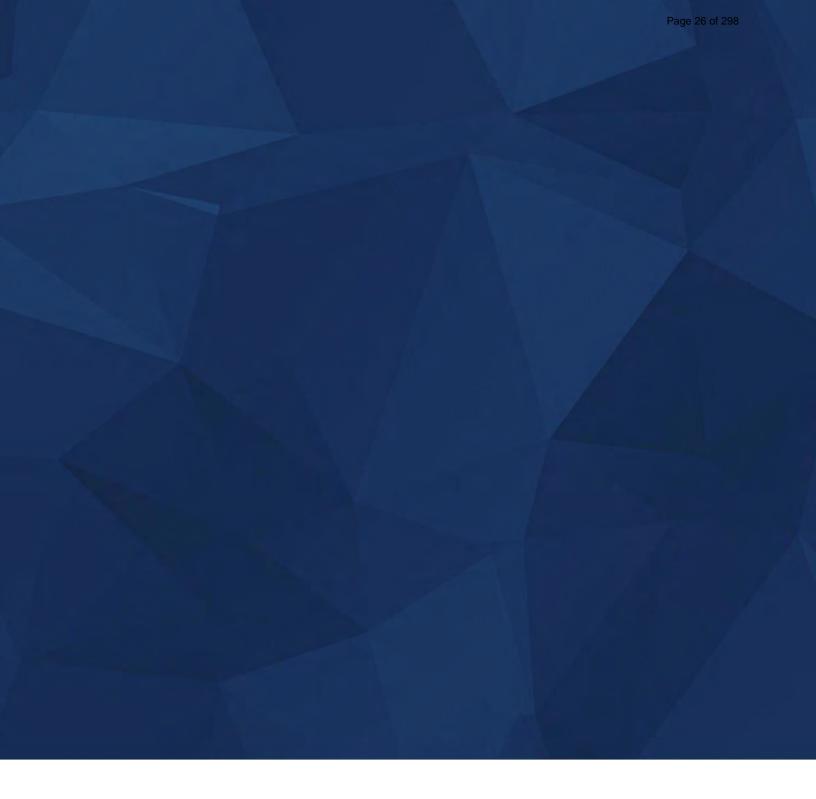
#### Attachments

Wake Transit Bus Plan – Service Guidelines and Performance Measures

#### Staff Contact

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## **Wake Transit Bus Plan**

<u>Service Guidelines and Performance Measures</u> (DRAFT Final v2)



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### 1 Introduction

#### **Wake Transit Bus Plan**

Wake County residents passed a ballot measure that funded the Wake Transit Plan in November 2016. The Wake Transit Plan recommended a variety of transit services designed to link communities in Wake County and the surrounding region. This Plan will provide a range of solutions from high capacity services, such as frequent bus routes, to lower capacity options, such as demand-response services.

To ensure long-term sustainability of the evolving transit network requires that services are cost-effective and that financial operations are sound. With these goals in mind, the member agencies commissioned development of service design guidelines and performance measures for bus service. It is anticipated that the service design guidelines and performance measures will be approved by both the Wake Transit Governing Boards and individual transit providers and be used to govern investments associated with the Wake Transit Bus Plan

These service guidelines and performance measures will establish a framework and rationale for the operation of transit services in Wake County. Service guidelines provide consistency in the service planning process. Performance measures track and report on the productivity of individual services and the overall network. The combined framework is intended to communicate a clear, consistent, and equitable strategy that is understandable to the Wake Transit Bus Plan's stakeholders: transit riders, transit operators, elected officials, and taxpayers.

Wake County's transit providers—GoRaleigh, GoTriangle, GoCary, and Wake Coordinated Transportation Service (WCTS)—adhere to service guidelines and performance measures set locally. These locally developed guidelines and measures both shape and communicate development and monitor the performance of transit service funded through local resources. The service guidelines and performance measures recommended as part of the Wake Transit Bus Plan consider—but do not entirely replicate—existing local measures and standards. Instead, the Wake Transit Bus Plan guidelines and measures are intended to supplement local policies and be utilized in parallel with any local measures and standards. The recommended guidelines and measures also reflect best practices developed by transit agencies across the United States.

The service guidelines, route classifications, and performance measures included in this report reflect service operations and development envisioned by the Wake Transit Bus Plan. While the framework is designed to be flexible and accommodate changes, the Transit Planning Advisory Committee (TPAC) recommends that the guidelines, standards, measures, and targets are reviewed at least once every four years to ensure they continue to represent best practices and are successfully guiding development of the Wake Transit Bus Plan.

### Service Guidelines and Performance Measures (DRAFT Final v2) Wake Transit Plan – Wake Transit Bus Plan

#### **Key Terms**

To help clarify key terms used throughout the report, below are four important definitions:

- A **guideline** is a recommendation that leads or directs a course of action to achieve a certain goal.
- A standard sets the minimum investment required to reach the service classification.
   For example, this report sets standards for the span of service expected for demand-response service.
- A **measure** is a reference point against which performance is evaluated. Measures can be evaluated against a baseline value or against a specific target.
- A **target** is the defined value set for individual measures. For example, a target might be 20 passengers per revenue hour.

#### **Transit Service Guidelines and Performance Measure Goals**

Aside from the adage "you can't manage what you don't measure", there are several reasons why service guidelines are critical for transit agencies. Transit service guidelines and performance measures should:

- Reflect the vision and goals of the overall transit network: Transit service guidelines
  and performance measures reflect community values for transit service. An agency that
  values extensive geographic coverage above concentrating service in high-demand
  corridors will adhere to a different set of service guidelines and performance measures
  than one that focuses on most-efficiently serving demand. There is not a standard or
  accepted set of service guidelines and performance measures. However, the Wake
  Transit Bus Plan service guidelines and performance measures are designed to reflect
  the values of good transit service. Namely service that is efficient, effective, and
  customer friendly.
- Ensure consistency among Wake County transit service providers: The Wake Transit
  Bus Plan is in a relatively unique position of developing a network of transit services that
  will be implemented by multiple independent operators. Establishing overarching
  service guidelines and performance measures that apply to all operators will set
  baseline expectations for a consistent, integrated, and coordinated network of services.
- Provide transparency: Service guidelines and performance measures provide
  benchmarks and performance indicators that reflect realistic and appropriate levels of
  productivity and cost-effectiveness. These indicators track the development of the
  network and can be shared with elected boards and members of the public. Accordingly,
  the service guidelines and performance measures must be easy to understand, directly
  related to network goals, and instill confidence in the stakeholders.
- Establish evaluation criteria for all services: Service guidelines and performance
  measures include evaluation metrics and tools to shape, define, and evaluate individual
  transit routes and the emerging transit network. The guidelines will direct attention and
  investments to specific parts of the network. They will also create a clear, consistent,
  and equitable framework for decision-making and investment.

### Service Guidelines and Performance Measures (DRAFT Final v2) Wake Transit Plan – Wake Transit Bus Plan

- Prioritize funding: By conducting frequent service evaluations, transit providers can
  identify areas of short-term and ongoing additional funding needs. As an example,
  longer-term projects such as expanding park-and-ride facilities may not arise in
  traditional transit guidelines, standards, and measures, but they are critical in ensuring
  ridership growth if capacity is maximized.
- Support Federal Transit Administration (FTA) compliance: Ultimately, transit service will be implemented using a combination of local and state funding, as well as FTA federal funding. Transit operators who receive FTA funding are required to adhere to a series of policies and regulations, including requirements associated with Title VI of the Civil Rights Act of 1964. The FTA monitors these requirements through a triennial review process. However, by integrating service guidelines and performance measures into management practices, there is an assurance of compliance. The guidelines, standards, measures, and targets included in this document are consistent with the FTA Circular 4702.1B (Title VI), which includes establishing service guidelines for vehicle loads and headways, on-time performance, service availability, and equitable distribution of transit amenities and vehicle assignments.

### **Existing Service Policies of Wake County Transit Providers**

Four independent transit agencies operate public transportation services in Wake County. Each operator follows prescribed guidelines and performance measures to govern the provision of transit services (Figure 1).

Figure 1 | Wake County Transit Provider Policy Guidelines

Transit Provider	Governing Service Guidelines and Performance Measures	
GoRaleigh	GoRaleigh Service Change Initiation Policy	
	GoRaleigh Rider Notification Policy	
	<ul> <li>GoRaleigh Shelter and Bench Policy</li> </ul>	
	GoRaleigh Title VI Program	
GoTriangle	GoTriangle Regional Bus Service Standards	
	GoTriangle Title VI Program	
GoCary	Town of Cary Fixed Route Transit Service Standards	
	Town of Cary Title VI Program	
WCTS	Wake Coordinated Transportation Service Operations Guide	

#### **GoRaleigh Policies**

Several GoRaleigh policies are related to transit service changes and the provision of transit amenities. GoRaleigh adopted its Service Change Initiation Policy in 2002. The policy states that no changes shall be made to a new route for at least six months after service initiation, unless safety, operational, or productivity issues warrant review by the provider.

GoRaleigh's Rider Notification Policy defines changes in transit service and outlines the required procedure for handling major service changes. According to GoRaleigh's Shelter and Bench



### Service Guidelines and Performance Measures (DRAFT Final v2) Wake Transit Plan – Wake Transit Bus Plan

Policy, shelters and benches are warranted at bus stops where there are at least 25 and 10 boardings a day, respectively. The policy states that special facilities should be provided, if necessary, at locations such as hospitals, clinics, senior centers, or recreation facilities serving seniors or persons with disabilities.

In addition to these written policies, GoRaleigh tracks:

- Predictive policy: Review routes with farebox revenue less than 50% of the systemwide average
- On-time performance: Defined as zero minutes early and five minutes late. Routes performing at 74.9% or less require review

GoRaleigh also maintains standards based on Title VI requirements. These standards guide Title VI compliance, ensuring that minority and low-income individuals receive equitable transit service. The GoRaleigh Title VI Program defines the following standards:

- Load: Routes experiencing passenger load ratios between 1.01 to greater than 1.50 at any point should be reviewed
- Headway: Headways shall vary between peak periods and off-peak periods where demand dictates in order to minimize operating expenses and provide the most efficient service during weekday peak demand periods.
- On-time performance: 85% of trips should be completed no later than five minutes after the scheduled time point
- Service availability: Evaluate the availability of transit service within Raleigh's minority Census Block Groups
- Passenger amenities: Provide bus shelters for stops with 25 daily boardings or more and benches for stops with 10 boardings or more
- Vehicle assignments: Randomly assign vehicles to routes on a daily basis to ensure that buses are distributed equitably

#### **GoTriangle Policies**

GoTriangle's service guidelines are contained within the 2004 GoTriangle Regional Bus Service Standards. This document provides detailed expectations for GoTriangle services and establishes several service performance indicators, including:

- Unlinked Passenger trips per Vehicle Revenue Hour
- Cost Recovery Ratio
- Operating Cost per Unlinked Passenger Trip
- Subsidy per Passenger
- Unlinked Passenger Trips per Vehicle Revenue Mile

GoTriangle classifies routes as Peak Period, Daytime, Evening, or Weekend; routes are also classified as New (in operation for less than six months) or regular (in operation for six months or more) services. For each service standard, GoTriangle sets performance expectations based on the average of all routes in the category. Accordingly, once an average has been calculated, each route can be classified as low-performing (less than 75% of average), average (from 75% to 125% of average), or high-performing (greater than 125% of average).



### Service Guidelines and Performance Measures (DRAFT Final v2) Wake Transit Plan – Wake Transit Bus Plan

According to the Regional Bus Service Standards, GoTriangle uses the results of the performance evaluation to address both low-performing routes and high-performing routes. Low-performing routes are defined as routes that score "low" on three to five indicators; depending on the indicators, GoTriangle will consider alignment modifications or schedule changes to improve performance. Passenger amenity improvements are often recommended for high-performing GoTriangle routes.

The Regional Bus Service Standards also guide Title VI compliance. Although Title VI evaluations are processed separately from service standards, GoTriangle evaluates additional indicators to compare predominantly minority Census tracts with predominantly non-minority Census tracts, to ensure they are distributing and allocating services, amenities and other resources equitably. Indicators considered under GoTriangle's Title VI evaluation include:

- Impact on minority communities and minority-owned businesses during and after construction
- Impacts that may be felt in minority communities, including increased traffic and the amount of available parking
- Transit vehicle load factors between minority and non-minority Census tracts
- Vehicle headways in minority and non-minority Census tracts
- Distribution of amenities (benches, shelters, etc.) in minority and non-minority Census tracts
- Transit access (distribution of transit services, number of people within a one-half mile walking distance to the system) in minority and non-minority Census tracts

#### **GoCary Policies**

GoCary developed Fixed Route Transit Service Standards in 2014, in part to ensure that the Town of Cary complies with nondiscrimination laws and regulations, including Title VI. The goal of the service standards is to establish policies necessary to ensure that GoCary service does not create disparate impacts on minority populations nor pose disproportionate burdens on low-income populations. Beyond this overarching goal, the document also outlines several standards:

- Vehicle loads: Vehicle loads should not exceed seating capacity on 30% or more of the trips provided on a given route, or exceed a load factor of 1.30
- Vehicles will be assigned based on ridership demand
- Service frequency: Thirty minute frequency on all routes during peak periods and 60minute frequency on all fixed loop routes and off-peak period service
- On-time performance: Average system-wide on-time performance of 95%
- Service availability: Provide bus service to at least 50% of Cary residents living within three-quarters of a mile of a bus route
- Distribution of amenities: Provide a shelter at bus stops with over 20 boardings per day



### Service Guidelines and Performance Measures (DRAFT Final v2) Wake Transit Plan – Wake Transit Bus Plan

#### **WCTS Policies**

WCTS's Operations Guide (2015) outlines how the system's coordinated public and human service transportation operations are designed, operated, and delivered. The requirements and standards included in the Operations Guide are specific to coordinated service provision.

WCTS's primary service indicator is on-time performance. The Operations Guide states that the contractor is responsible for maintaining a minimum standard of "on-time vehicle trips" of 95% on both a daily trip basis and over the course of the contract period. The operations guide also sets several requirements regarding scheduling and dispatch, including:

- Daily scheduling sets a target that establishes that 99% of all trips (individual riders) not spend more than one hour "in-vehicle" riding time.
- On-time performance measures the actual pick-up time with the scheduled pick-up time, as well as arrival prior to appointment time. A trip is considered "on-time" if the vehicle arrives for the rider within ± 30 minutes of the scheduled time in addition to arriving at appointment no later than appointment time. A minimum of 95% of all trips within Raleigh should be picked up within 60 minutes. Outside of Raleigh, a minimum of 95% of all trips should be picked up within 90 minutes.
- The contractor should schedule and dispatch services that average at least 1.5 trips per hour on a monthly basis.



# 2 Transit Service Development

#### Overview

Public transit services typically fall along a spectrum of high-capacity/high-productivity routes that operate in densely populated corridors, to lower-capacity/lower-productivity services that serve large, but less densely inhabited areas (Figure 2). As communities and agencies design and deploy transit services, it is important to match the optimal service types to the individual market so that transit services are efficient, appropriate, and cost-effective.

### **Service Allocation Policy**

Most transit providers provide a mix of ridership-oriented services and coverage-oriented services. Typically, service types reflect the operating environment, such that high-capacity modes are deployed in higher-density urban areas, and coverage-oriented services operate in rural or lower-density suburban areas. In some areas a combination of services is appropriate, such as complementary paratransit service or local fixed-route bus service combined with BRT. Wake County's challenge is developing a transit network with an appropriate balance between coverage and ridership-oriented services, so people with limited mobility have access to the service they need, while the network is as cost-effective as possible.

The Wake County Transit Plan, based on community feedback and funding allocations, sets a goal for the entire Wake Transit Plan of providing approximately 70% of the Transit Plan's operating dollars to "productivity" services that will be justified by high ridership; the Plan allocates the remaining 30% to coverage-oriented services. This allocation reflects a shift in how transit services are generally allocated in Wake County, with the pre-Wake Transit Plan services broadly categorized at 70% coverage-oriented and 30% ridership-oriented.

### Service Guidelines and Performance Measures (DRAFT Final v2) Wake Transit Plan – Wake Transit Bus Plan

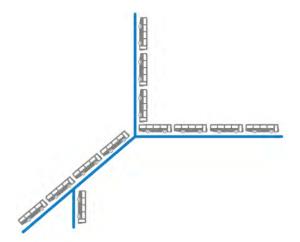
Figure 2 | Productivity Model and Coverage Model

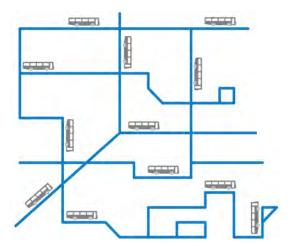
#### **PRODUCTIVITY MODEL**

#### **COVERAGE MODEL**

The **productivity model** concentrates service on collector streets that feature the highest density of development. As a result, service is more direct, faster, and more productive. Because the bus operates on a handful of main streets, most people will have to walk to and from their bus route. Ridership-oriented services tend to feature higher frequencies, operate longer service spans, and carry more riders than coverage-oriented services. Examples include light rail and bus rapid transit, but also high frequency bus corridors.

The **coverage model** operates service on many streets, even if service is infrequent. This model ensures that the maximum number of people have nearby access to bus service, and is more likely to provide door-to-door service (even if the overall trip time is longer). Coverage services tend to have lower frequencies and operate on residential streets. As a result, coverage-oriented routes tend to carry fewer riders, as compared with ridership-oriented services. The main advantage of coverage services is the increased geographic accessibility of the network, particularly for people unable to walk longer distances.





### **Transit Operating Environment**

Transit operating environments also influence transit service design and productivity. As discussed, successful transit services match the product (type of service) with the market (who is going to use it). Transit providers directly control the product and set characteristics such as service quality (cleanliness of the vehicle, reliability of service, friendliness of the driver, etc.), service design (how efficiently the service transports passengers to their desired destinations), and the price of the trip or fare.

Transit agencies have less direct control over their operating environments. The most significant factors influencing transit ridership relate to land use, including the number of people within walking distance of a transit route (density); the safety, comfort, and attractiveness of the built environment; the type of development (housing, jobs, shopping, etc.); and the amount and cost of parking. Although transit agencies typically have limited control over their operating environments, transit agencies can develop routes to complement the characteristics of specific environments.



### Service Guidelines and Performance Measures (DRAFT Final v2) Wake Transit Plan – Wake Transit Bus Plan

Density is the largest single factor influencing transit demand, as the number of people within walking distance of a bus route determines the overall demand for travel, or market size. Accordingly, if there are more people living or working within walking distance (e.g. denser development), there are more potential users of the service. Further, because land tends to be more expensive in high-density communities, these areas also feature less parking and are more likely to charge for parking. Limited parking and/or parking fees are critical factors to making transit attractive. Corridors with high densities, therefore, can support higher transit frequency and higher capacity transit modes, such as light rail or bus rapid transit. Corridors and communities with lower densities are better matched with lower frequency service types (local bus routes or demand-response service).

Urban form also shapes transit demand, as transit service is more accessible in areas with sidewalks, crosswalks, and manageable street crossings; including these accessibility features can also expand the reach of transit. Land use also shapes transit demand; office space, for example, usually has higher demand on weekdays while shopping areas may have demand on weekdays and weekends.

#### **Route Classifications**

Wake County is a large and diverse region. Consequently, the Wake Transit Plan consists of a variety of services, inclusive of high productivity/high-capacity services (frequent transit) to lower productivity, coverage-oriented services (local bus routes or demand-response services). Given these various service types require different levels of investment and have different operating expectations, it is appropriate to define a route classification system. The route classification system facilitates evaluation of routes within the context of similar routes. The classification system also facilitates investment and development of individual routes, by allowing individual routes to move up and down the classification hierarchy. This means that a route that over-performs the expectations for its classification category, it could be "upgraded" with additional investment in service hours and frequency if it can meet the defined performance expectations.

Eight unique service types are identified in the Wake Transit Bus Plan: frequent routes; local routes; community routes; demand-response services; core regional routes; express routes, and shuttle services (Figure 3 |). Each service type is linked with service level guidelines and productivity measures in Sections 4 and 5.

Transit service design principles generally discourage route branches and service deviations because they complicate rather than simplify service. As a result, branches and deviations should be justified based on ridership or coverage goals and be judged according to the same standards as other similar routes when they are required.

Figure 3 | Transit Services Types in the Wake Transit Bus Plan

Service Type	Characteristics
Frequent Route	Frequent routes are high-capacity, high productivity services that should operate along densely developed primary arterials and offer a high level of frequency. They form the "backbone" of the service network and provide connections to network hubs. Most other routes will connect to them. Bus stops will be spaced farther apart as compared with other services, and routes should be simple and direct.
Local Routes	Local routes also operate along primary arterials, but in areas of less dense development patterns. They also typically are anchored at a transit hub, either in downtown or at the end of a frequent route or BRT. These routes offer relatively frequent, simple, and direct service. Routes are typically productive with relatively high ridership.
Community Routes	Community routes serve low-density communities and neighborhoods, bringing passengers to transit hubs or higher capacity services.  Community routes typically make very frequent stops and focus on extending service coverage and offering basic transportation to individuals that lack mobility options. Community routes are exclusively focused on widening geographic service coverage, or "filling in the gaps" of the transit network. Productivity is usually low.
Demand-Response Services	Demand-response service offers curb-to-curb or door-to-door service upon request. Services are well suited for serving low-density areas and can be provided by a range of providers, from traditional transit agencies to app-based ride-hailing providers. Demand-response service typically operates within a geographically limited area, and provides pick up and drop off services within a defined zone. Demand-response service includes ADA paratransit service, which operates under specific FTA guidelines, serving individuals with disabilities and older adults. Demand-response service also includes emerging mobility options such as microtransit, which is an IT-enabled private multi-passenger transportation service that serve passengers using dynamically generated routes.
Core Regional Routes	Core regional routes provide longer-distance service connecting the major activity centers across jurisdictions on weekdays and weekends. They provide the backbone of the region's transit network, and prioritize connecting transit centers to facilitate transfers. They have limited stops to provide fast travel times and use freeways and expressways where appropriate.
Express Routes	Express routes are services specifically designed to bring people from residential areas to employment centers. They operate during peak commute periods and make few stops, often at park & ride facilities or transit centers, before traveling non-stop to the employment center via highways or freeways. Service may operate on weekdays or weekends.
Shuttle Services	Shuttles offer connections between a small number of activity centers, such as between an airport and a transit hub or rental car center.  These routes are typically very simple and easy to use, and are often fare-free. Shuttles may also be scheduled to provide additional transportation during special events, such as sporting events, concerts, or parades.



# 3 Transit Service Design

Transit service design reflects the fact that successful transit services must be intuitive for riders to understand and use. Likewise, transit services designed to be simple and logical for riders are almost always easier for transit operators to implement. The following transit service design principles are intended to help service providers develop a network of logical, consistent, and user-friendly services.

The service design guidelines are not required per se, but are intended to enforce consistency in the service planning process by providing direction on how to allocate, prioritize, or deploy services in a way that is consistent with the Research Triangle's values and service goals. Guidelines also help avoid potentially inequitable, and possibly inefficient, allocations of service. Without guidelines, there is little rationale on which to base responses to requests for service or to agree or disagree to service requests. Service guidelines also ensure transit agencies respond to emerging needs in a way that is consistent and predictable and communicate how transit services will respond to changing land uses or development patterns. Guidelines can also direct service investments or disinvestment over the lifetime of transit service development.

### Service Should be Simple

To encourage people to use transit, services should be easy to understand. The way service is designed influences how easy it is for people to understand the available transportation options. Most of the guidelines in this section aim to make service intuitive, logical, and easy to understand.

### Routes Should Operate Along a Direct Path

Passengers and potential passengers alike prefer faster, more direct transit services. In order to remain competitive with personal vehicles, special attention should be placed on designing routes to operate as directly as possible. Direct routes maximize average speed for the bus and minimize travel time for passengers while maintaining access to service. Routes should not deviate from the most direct alignment unless there is a compelling reason to do so.

### Route Deviations Should be Minimized

As described above, service should be as direct as possible. Consistent with this idea, the use of route deviations—traveling off the most direct route—should be minimized.

There are instances when deviating service from the most direct route is appropriate, such as avoiding a bottleneck or to provide service to major shopping centers, employment sites, medical centers, schools, etc. In these cases, the benefits of deviating service from the main



route must be weighed against the inconvenience caused to passengers already on board. Route deviations should be implemented only if:

- The deviation will increase the route's overall productivity
- The number of new passengers served is equal to or greater than 25% of the number of passengers inconvenienced by the additional travel time on any particular deviated trip
- The deviation does not interfere with the provision of regular service frequencies and/or the provision of coordinated service with other routes operating in the same corridor
- Pedestrian access to a large trip generator is unsafe due to a lack of infrastructure, or inaccessible due to a dendritic street pattern

In most cases, where route deviations are provided, they should operate for the entire service period. Exceptions are during times when the sites that the route deviations serve have no activity—for example, route deviations to shopping centers do not need to serve those locations early in the morning before employees start commuting to work.

### Major Routes Should Operate Along Arterials

Frequent and local routes should operate on major roadways and should avoid deviations to provide local circulation. Riders and potential transit users typically have a general knowledge of an area's arterial road system and use that knowledge for geographic points of reference. The operation of bus service along arterials makes transit service faster and easier for riders to understand and use. This principle applies only to routes with a productivity-based strategy.

### Routes Should be Symmetrical

Routes should operate along the same alignment in both directions to make it easy for riders to know how to return to their trip origin location. For example, if a route follows 4<sup>th</sup> Street into downtown, it should use 4<sup>th</sup> Street on its outbound trip. Exceptions can be made in cases where such operation is not possible due to one-way streets or turn restrictions. In those cases, routes should be designed so that the opposite direction alignments run parallel as closely as possible.

### Routes Should Serve Well-Defined Markets

Service should be developed to serve well-defined markets. Ideally, major corridors should be served by only one route of each service type—for example, one frequent route and one local route, and not by multiple frequent routes or multiple local routes. Exceptions can and should be made when multiple routes should logically operate through the same corridor to unique destinations.

### Services Should be Well-Coordinated

When multiple routes operate through the same corridor but serve different destinations, service should be coordinated to maximize utility and minimize redundancy. To avoid bunching of buses and to balance loads, major routes of the same service type using the same corridor



should be scheduled to operate at similar frequencies and should alternate trips at even intervals.

Most routes intersect with other routes at transfer centers, stations, and street intersections. At major transfer locations, schedules should be coordinated to the greatest extent possible to minimize connection times for the predominant transfer flows.

### Service Should be Consistent

Routes should operate along consistent alignments and at regular intervals (headways). People can easily remember repeating patterns but have difficulty remembering irregular ones. For example, routes that provide four trips an hour should depart every 15 minutes. Limited exceptions can be made in cases where demand spikes during a short period in order to eliminate or reduce crowding on individual trips.

### Service Design Should Maximize Service

The distance and travel time of a route determine how efficiently a bus can operate. Service should be designed to maximize the time a vehicle is in service, and minimize the amount of time it is out-of-service. In other words, the length of the route and the time it takes to make each trip impacts they layover required at each end of the route, and how many buses are needed to provide service. Often, it may be more efficient to extend a route to pick up a few more passengers and limit the amount of layover time.

### Vehicle Type Should be Appropriate for Service

Transit vehicles should be matched to service types by vehicle type and capacity. For example, the standard fixed-route transit vehicle is typically a 40' transit bus and is appropriate for most services. However, high ridership routes may warrant 60' articulated vehicles, and conversely, lower ridership routes such as local routes or shuttles may only require 30' vehicles. Flex service and demand-response vehicles typically utilize smaller vehicles.

Additionally, as required by Title VI, transit providers must distribute vehicle assignments evenly throughout the system so newer vehicles are equitably deployed across the service area.



### 4 Service Level Standards

Service level standards help transit providers determine how much transit service to actually provide, given the underlying local market and operating conditions. Setting expectations for service levels also creates a coordinated and consistent network of service by establishing uniform standards for each service type.

The service level standards work in concert with the service productivity measures (Section 5) to create a network that is easy for operators to communicate to riders and stakeholders. Concurrently, the standards should result in a transit network that is productive and efficient. The combined standards and measures also create a framework for expanding and contracting service. Transit operators are able to provide more service on any particular route or market, as deemed appropriate, but must provide at least the minimum proposed standard to meet the service type requirements.

The service level standards are determined based on five standards:

- Service Coverage/Availability: Aligns service types with markets and operating conditions.
- 2. **Span of Service:** Sets route start and end times.
- 3. **Service Frequencies:** Recommends how often transit service is operated.
- 4. **Passenger Loads:** Establishes acceptable levels of passenger volumes relative to the number of available seats.
- 5. Bus Stop Spacing and Amenities: Recommends stop spacing and amenity investments.

As discussed, service level standards set required *minimum* service levels for each route type. They also establish the minimum hours of service and service frequencies, as well as acceptable passenger loads. Investments in a route may be increased (longer service span or increased frequency), if or when ridership increases to levels that exceed maximum loading standards. Conversely, service may be reduced when ridership falls below the minimum productivity measures. Likewise, service spans may be lengthened to extend service earlier in the morning and later at night, if minimum productivity targets can be met.

### Service Coverage/Availability

Service coverage standards guide the development of new services, not existing service. They are used to evaluate when to provide new services, including the characteristics of any new service, such as the service type and quantity. The Wake Transit Plan has set a strategic direction for new services, so that transit service will be available to 54% of the population and 80% of the jobs within Wake County. Obtaining this goal and maintaining productivity standards will require matching transit services with markets.

Fixed-route transit service is not effective and productive in every environment. Population and employment densities are the strongest indicators of potential transit demand, and national experience has helped develop standards for the amount and type of fixed-route transit service based on density (Figure 4). Generally speaking, areas with densities of less than three to six households per acre, or four jobs per acre, cannot successfully support fixed-route transit, unless other factors exist (see below). Once densities exceed three to six households per acre or four jobs per acre, fixed-route bus services may be viable. Areas with higher densities may warrant higher levels of transit service.

While population and employment densities are a good method to evaluate the potential for service, there are other factors to consider when planning service for an area, such as corridor demographic data (i.e. household incomes), the supply and/or cost of parking, or excessive traffic congestion. In communities and areas where one or more of these conditions exist, transit service may be effective even if densities are low.

Figure 4 | Transit Supportive Population and Employment Densities



Source: Composite data compiled by Nelson\Nygaard from various sources.

### Minimum Span of Service

The span of service is determined by the length of time a route operates, typically the time a route begins and the time it ends. The span of service determines how usable a service is for riders. It is also an important consideration for the overall network of services. Setting standards and expectations for the length of service for all types of routes ensures riders will be able to make connections and transfers between routes. However, service span is also one of the most important factors in determining how much a route will cost to operate. Developing an appropriate span of service—one that will meet rider and network needs, but not result in empty buses—is an essential component of an effective transit network.

Service standards establish the required base span of service for each route type (Figure 5). The span of service varies by day of the week (weekdays, Saturdays, and Sundays), recognizing that the amount of activity, and consequently the need or demand for transit service, varies by day of the week. The standard reflects the **shortest** period of time that different route types of service should operate. The span of service for any individual route can be greater—but not less—than the standard. While transit operators may extend the span of service for any

particular route, these trips must meet the minimum productivity and efficiency expectations for that category of service (see Section 4).

Figure 5 | Minimum Span of Service

	Frequent Route	Local Route	Community Route	Demand- Response Service <del>1</del>	Core Regional Route	Express Route	Shuttle Service
Weekdays							
Begin	6:00 AM	6:00 AM	7:00 AM	7:00 AM	6:00 AM	7:00 AM	_
End	12:00 AM	10:00 PM	9:00 PM	6:00 PM	10:00 PM	7:00 PM	_
Saturdays							
Begin	6:00 AM	6:00 AM	7:00 AM	Saturday	10:00 AM	Saturday	_
End	12:00 AM	10:00 PM	7:00 PM	service may be provided, if warranted, but is not required.	10:00 PM	service may be provided, if warranted, but is not required.	_
Sundays							
Begin	7:00 AM	10:00 AM	10:00 AM	Sunday	10:00 AM	Sunday	_
End	12:00 AM	10:00 PM	7:00 PM	service may be provided, if warranted, but is not required.	10:00 PM	service may be provided, if warranted, but is not required.	_

Notes: The beginning span of service refers to the departure of the first inbound trip, and the ending span of service refers to the departure time of the last peak direction trip.

### Minimum Service Frequencies

Service frequency reflects the time interval between two vehicles traveling in the same direction on the same route, or how often the bus serves a particular stop. Service frequency is a critical to establish transit service as an attractive and viable travel mode, and significantly influences transit ridership. Alternatively, frequency has a significant impact on operating costs. Improving a route from a 60-minute frequency to a 30 minute-frequency doubles the route's operating costs. Because operating high-frequency service is so expensive, transit service frequency can vary throughout the day (i.e. peak and off-peak periods) to reflect existing or potential demand. Service frequencies are also set to ensure there are enough vehicles on the route to accommodate passenger volumes while not exceeding recommended loading standards.

The required service frequencies for routes in the Wake Transit Bus Plan are shown in Figure 6. These service frequencies set the *minimum* expectation for the frequency of bus service to ensure network compatibility. Consistent with the span of service expectations, transit operators are permitted to provide higher service frequencies. However, these additional trips are expected to meet the minimum productivity expectations for the category of service (see Section 5).

Service frequencies are listed in terms of "clock face intervals" (e.g. every 10, 15, 20, 30, or 60 minutes) as these intervals are easier for passengers to remember and can help facilitate better

<sup>&</sup>lt;sup>1</sup> Does not supersede ADA paratransit legal requirements

transfer connections between routes. Whenever possible, frequencies should be set at regular clock-face intervals. However, there are two key exceptions:

- Where individual trips must be adjusted away from clock face intervals to meet shift times, work times, transfer connections, coordinate with pulse schedules, or other special circumstances;
- Where the desired frequency of service causes round trip recovery time to exceed 20% of the total round trip vehicle time. In such cases, the inefficiency of the schedule outweighs the benefit of a clock face schedule.

Figure 6 | Minimum Service Frequency (Frequency in Minutes)

	Frequent Route	Local Route	Community Route	Demand- Response Service	Core Regional Route	Express Route	Shuttle Service
Weekdays							
Early AM	30	60	60	_	60	_	60
AM Peak	15	30	60	-	30	3 peak direction trips	60
Midday	30	30	60	_	30	_	60
PM Peak	15	30	60	-	30	3 peak direction trips	60
Night	30	60	60	_	60	_	60
Saturdays All Day	30	60	60	_	60	Saturday service may be provided, if warranted, but is not required.	
Sundays All Day	30	60	60	_	60	Sunday servion provided, if we but is not req	varranted,

Note: "—"indicates that the standard does not apply. Also, the standard applies to services that are provided, and do not imply that all services will be provided at all times.

### Vehicle Loadings

Vehicle loadings refer to the number of riders on the bus relative to the seating capacity of the vehicle. Vehicle loadings are typically measured in terms of maximum standards to capture the time (or portion of the route) when the greatest number of riders are on the vehicle at the same time. Transit providers can adjust services to keep the number of passengers on its vehicles at a comfortable level, always within the limits of safety. In peak periods, this means that some passengers may be expected to stand for a portion of the trip. In off-peak periods and for service that operates longer distances, service will be designed to try to provide a seat to all customers. Transit operators maintain passenger loads within acceptable levels by matching capacity to demand. They can accomplish this by matching vehicle types with ridership levels (i.e. assign larger vehicles to higher ridership routes) by increasing (or decreasing) the frequency of service.

Service standards set requirements for the maximum average vehicle loads by service type and time of day (Figure 7 |). The standard reflects the average number of passengers relative to seating capacity for both the peak and off-peak periods, at the busiest point on the route.

Figure 7 | Average Vehicle Loading Maximums

	Frequent Route	Local Route	Community Route	Demand- Response Service	Core Regional Route	Express Route	Shuttle Service
Peak	120%	120%	100%	100%	100%	100%	100%
Off-Peak	100%	100%	100%	100%	100%	100%	100%

Note: Maximums are averages over one-hour periods; individual trips may exceed averages.

### Bus Stop Spacing and Amenities

The distance between bus stops is of key concern to providing effective transit service. More closely spaced stops provide customers more convenient access, as they are likely to experience a shorter walk to the nearest bus stop. However, transit stops are also a major reason that transit service is slower than personal vehicle trips, as each additional stop requires the bus to decelerate, come to a complete stop, load and unload riders, and then accelerate and re-merge into traffic. Since most riders want service that balances convenience and speed, the number and location of stops is a key component of determining that balance.

Transit services are tailored toward serving different types of trips and needs. In general, services that emphasize speed and productivity (e.g., frequent routes) should have fewer stops, while services that emphasize accessibility (e.g., community routes) may have more frequent stops.

Standards for minimum stop spacing (or maximum stops per mile) are shown in Figure 8 |. Where multiple routes operate in the same corridor, the standard for the highest level of service operation applies. Core regional route services are not required to serve every stop in a corridor. Exceptions to these standards should only be made in locations where walking conditions are particularly dangerous, significant topographical challenges impede pedestrian access, or factors compromise safe bus operations and dwelling. This includes level of walkability, the absence of pedestrian accommodations, and the presence of a dendritic street network throughout much of the region.

Figure 8 | Industry Standard Bus Stop Spacing Standards

	Frequent Route	Local Route	Community Route	Demand- Response Service	Core Regional Route	Express Route	Shuttle Service
Minimum Sto	p Spacing in Fe	eet					
Moderate to High Density Areas	1,300	1,300	1,300	_	2,640	_	1,300
Low Density Areas	2,600	2,600	1,300	_	2,640	_	1,300
Maximum Nu	mber of Stop F	Per Mile					
Moderate to High Density Areas	4	4	4	_	2	_	4
Low Density Areas	2	2	4	_	2	_	4

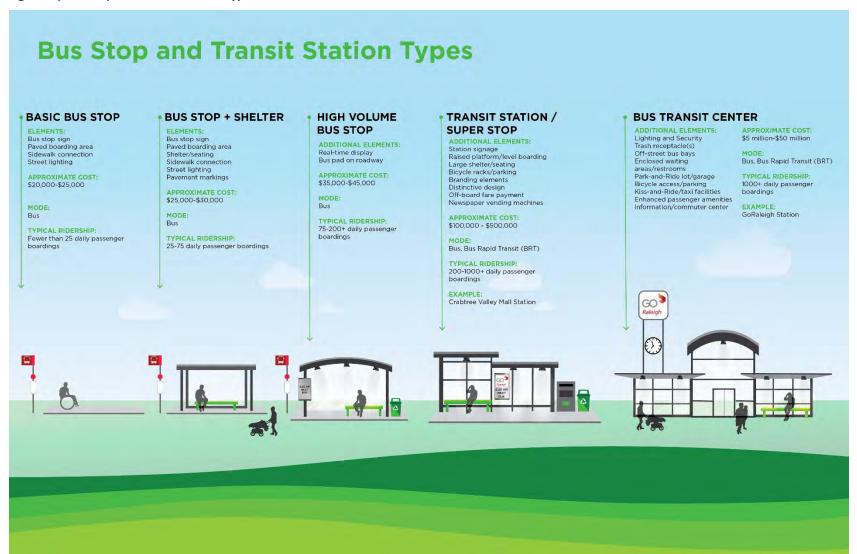
Notes: Moderate to high density defined as greater than or equal to 4,000 persons per square mile; low density defined as less than 4,000 persons per square mile

In addition to stop spacing, stops should include amenities that are appropriate for the level of passenger activity occurring at each stop. This standard serves several purposes: it ensures amenities are distributed with equity, as required by Title VI, as well as ensuring transit providers are efficiently investing capital resources in locations where it is most appropriate. Since passenger amenities enhance multiple routes, these standards are not specific to the type of service, only the total number of boardings, as described.

Where practicable, all new or improved bus stops and passenger waiting areas must conform to the ADA requirements as laid out in the Department of Transportation ADA standards for Transportation Facilities (2006). These standards specify a variety of requirements for platform surface, widths, and connectivity to surrounding sidewalk infrastructure and shelter facilities. As funds are available, existing bus stops and passenger waiting areas should be updated to meet ADA requirements.

Additionally, all stops should include clear signage. Additional amenities such as benches should be provided, as appropriate, depending on the level of passenger activity. Figure 9 provides a description of recommended amenities by type of stop.

Figure 9 | Bus Stop and Transit Station Types





### 5 Performance Measures

### Overview

Wake County is investing in new and enhanced transit services. As these investments develop and strengthen the transit network, people will have more options for how and where they travel using public transportation. Transit ridership and productivity will strengthen as investment increases and land use patterns change and Wake County residents start to rely on public transportation for more of their travel needs. However, the transformation of the transit network will be gradual rather than immediate and individual transit services will grow into the established performance measures over time. This means that the network overall, as well as individual routes, should not be expected to consistently achieve all of the recommended performance measures in the short-term.

The performance measures in this report were developed by:

- 1) Considering the existing performance measures and productivity levels of similar services currently operated within Wake County
- 2) Reviewing performance measures and productivity levels used by peer agencies, including both peers of the current network as well as peers applicable to the evolving transit network

### **Recommended Performance Measures**

This document includes a combination of network-level and route specific performance measures. Network -level performance measures will measure progress towards overall goals and guide investment at a strategic level. Route-level performance measures will identify overand under-performing routes and determine when it is appropriate to change investments associated with an individual route. Accordingly, route-level performance measures are defined for each type of service, recognizing that expectations for service productivity will be shaped by the underlying market and operating characteristics.

Performance measures consist of a limited set of focused measures that capture the critical aspects of service productivity, efficiency, and effectiveness; at the same time, these performance measures can be easily reproduced and communicated. The following four route – level-performance measures are recommended:

Operating Cost per Passenger Boarding: The operating cost per passenger boarding reflects the cost of serving each passenger boarding. It is calculated by dividing operating and administrative costs by the total number of passenger boardings.



- Passenger Boardings per Revenue Hour: The number of passenger boardings per revenue hour measures how well the service is being used. It can be measured for the overall network as well as on a route-by-route basis by dividing the number of passenger boardings by the number of vehicle revenue hours. For core and suburban regional service this is measured as passenger boardings per trip (the one-way operation of a vehicle between two endpoints on a route) due to the longer distance trips and unique service characteristics.
- ➡ Farebox Recovery: Farebox recovery is the ratio of revenue earned at the farebox divided by operating costs. It is a similar measure as the subsidy per passenger boarding, but is a relative indicator rather than absolute measure.
- On-Time Performance: Measures how closely a transit service adheres to the published schedule. It is an important measure for transit users because it directly impacts service reliability. On-time performance is measured by comparing scheduled and actual bus departure and arrival times at fixed time points (bus stops). Most transit operators set bands around scheduled times to allow for some variation in the schedule, so that service is considered on time if the vehicle arrives no more than one minute before and five minutes after the published schedule at designated timepoints. On-time performance is typically measured as a percentage (i.e. 85% of all routes are on-time).

These performance measures are designed to evaluate routes in year 2027 of the Wake Transit Plan. Individual route performance is expected to improve as the overall network of transit service expands and improves. The standards set out in this document reflect the productivity expected from a mature and complete transit network. Bus services associated with the Wake Transit Bus Plan will be phased in over time as are the expectations associated with individual routes. This approach ensures the performance targets will be appropriate for the life of the Wake Transit Plan.

The performance standards, excluding on-time performance, will be phased in over time, such that in the initial years, individual routes and services will be evaluated according to the following schedule:

- Fiscal Years 2017-2021 80% of target
- Fiscal Years 2022-2026 90% of target
- Fiscal Year 2027 and beyond 100% of target

Operating cost per passenger boarding is expected to decrease as service improves and ridership increases. For that reason, the phased schedule is the inverse for this performance standard and should be evaluated according to the following schedule:

- Fiscal Years 2017-2021 120% of target
- Fiscal Years 2022-2026 110% of target
- Fiscal Year 2027 and beyond 100% of target

### **Peer Review**

Peer transit systems were identified through the National Transit Database (NTD) to determine appropriate performance measures for the Wake Transit Bus Plan. This process identified 11 peers, including four North Carolina agencies (Charlotte, Durham, Greensboro, and Winston-Salem); and seven national peers (Charleston, SC; Fort Wright, KY; Indianapolis, IN; Little Rock,



AR; Madison, WI; Nashville, TN; and Richmond, VA). As a reference, the document also includes standards used by national leaders in transit service development and aspirational peers for Wake County. These agencies include the Regional Transit District in Denver; Tri-Met in Portland, Oregon; and Miami-Dade Transit in Miami.

The information obtained in this peer review:

- Identifies best practices used in the setting and development of performance measures by transit agencies
- Explores the existing productivity levels of transit providers operating service within Wake County
- Considers the performance standards achieved by similarly sized and positioned peer transit agencies, as well as three aspirational peers.

### **Best Practices**

This review of transit performance measures identified best practices that ensure performance measures are used in a constructive and appropriate way and work to encourage ongoing improvement and development. The most relevant of these best practices include:

- Setting performance standards based on route type
- Adjusting performance expectations to reflect new and existing services
- Calculating performance based on specific standards, not averages, which by design are continually shifting and result in an unstable baseline and target that can never be achieved
- Collecting data on route performance quarterly, but evaluating routes annually

### **Peer Systems and Underlying Operating Characteristics**

The peer review includes operating characteristics (service area, service area population, annual operating costs, and peak vehicles) to help interpret relative performance (Figure 10 |). Data on both the operating characteristics and performance measures were compiled using the National Transit Database (NTD) (2016 reporting data). Figure 11 compares GoTriangle, GoRaleigh, and GoCary to the selected peers on a number of measures of service performance and efficiency, while Figure 12 provides the same information for WCTS.

As part of setting performance measures this document balances what is realistic in Wake County today (2017) with the future expected investment in the transit network. As seen in Figure 13, the frequent and regional bus service operated by agencies in Denver, Portland, Miami, and Seattle are monitored under standards comparable to the standards proposed in this document.

Figure 10 | Wake County Transit Providers and Peer Systems – Fixed Route Service Statistics

City	Service Provider	Service Area Size (sq. mi.)	Service Area Population (2010)	Annual Operating Costs (in millions)	Fixed-Route Vehicles in Peak Service
Transit Agencies Opera	ting in Wake Cour	nty			
Triangle Region, NC <sup>1</sup>	GoTriangle	1,519	1,402,824	\$19.6	57
Raleigh, NC	GoRaleigh	125	347,729	\$22.9	65
Cary, NC	GoCary	55	157,259	\$1.8	9
Peer Agencies					
Charleston, SC	Charleston Area Regional Transportation Authority	137	543,209	\$14.0	87
Charlotte, NC	CATS	688	1,098,944	\$80.5	198
Durham, NC	Durham Area Transit Authority	93	240,017	\$18.3	45
Fort Wright, KY	TANK	267	278,653	\$18.8	91
Greensboro, NC	Greensboro Transit Authority	127	269,666	\$14.0	41
Indianapolis, IN	IndyGo	396	928,281	\$57.9	136
Little Rock, AR	Rock Region Metro	100	165,255	\$13.5	49
Madison, WI	Metro Transit	72	256,150	\$46.9	182
Nashville, TN	Metropolitan Transit Authority	484	655,900	\$47.5	124
Nashville, TN	Middle Tennessee Regional Transit Authority	750	1,583,115	\$9.1	56
Phoenix, AZ	Valley Metro	732	3,629,114	\$83.1	282
Richmond, VA	GRTC	227	449,572	\$37.6	121
Winston-Salem, NC	Winston- Salem Transit Authority	108	199,555	\$11.5	36
	Peer Average	246	462,291	\$32.8	101

Source: National Transit Database (2016), U.S. Census and local provider data

 $<sup>^{\</sup>mbox{\tiny 1}}$  Includes service outside of Wake County

Figure 11 | Wake County Transit Providers and Peer Systems – Fixed Route Operating Statistics

City	Service Provider	Passenger Boardings per Revenue Hour	Passenger Boardings per Revenue Mile	Operating Cost per Passenger Boarding	Cost per Revenue Hour	Farebox Recovery (%)
Transit Agencies Oper	ating in Wake Count	y				
Triangle Region, NC <sup>2</sup>	GoTriangle	13.0	0.6	\$10.99	\$142.83	10.3%
Raleigh, NC	GoRaleigh	22.9	1.8	\$4.27	\$97.67	14.2%
Cary, NC	GoCary	7.0	0.5	\$7.26	\$50.53	9.5%
Peer Agencies						
Charleston, SC	Charleston Area Regional Transportation Authority	20.2	1.5	\$3.62	\$73.06	31.8%
Charlotte, NC	CATS	24.5	1.9	\$4.13	\$101.37	23.0%
Durham, NC	Durham Area Transit Authority	30.0	2.2	\$3.09	\$92.81	15.0%
Fort Wright, KY	TANK	15.6	1.1	\$5.44	\$84.69	22.0%
Greensboro, NC	Greensboro Transit Authority	24.2	1.9	\$3.32	\$88.74	21.4%
Indianapolis, IN	IndyGo	17.7	1.3	\$6.30	\$111.71	17.1%
Little Rock, AR	Rock Region Metro	14.3	1.0	\$5.41	\$77.47	13.2%
Madison, WI	Metro Transit	32.9	2.6	\$3.53	\$116.19	27.3%
Nashville, TN	Metropolitan Transit Authority	20.2	1.7	\$5.20	\$104.89	18.8%
Nashville, TN	Middle Tennessee Regional Transit Authority	18.1	0.5	\$14.35	\$259.45	18.7%
Phoenix, AZ	Valley Metro	18.4	1.4	\$4.84	\$89.11	20.7%
Richmond, VA	GRTC	22.0	2.0	\$4.34	\$95.41	21.4%
Winston-Salem, NC	Winston-Salem Transit Authority	21.9	1.9	\$3.81	\$83.49	13.9%
	Peer Average	22.1	1.7	\$4.38	\$93.62	20.4%

Source: National Transit Database (2015) and local provider data

<sup>&</sup>lt;sup>2</sup> Includes service outside of Wake County

Figure 12 | Wake County Transit Providers and Peer Systems – Demand-Response and ADA Paratransit Statistics

City	Service Provider	Passenger Boardings per Revenue Hour	Passenger Boardings per Revenue Mile	Operating Cost per Passenger Boarding	Cost per Revenue Hour	Farebox Recovery (%)
Transit Agencies Oper	ating in Wake Count	y				
Wake County, NC	WCTS	1.6	0.1	\$27.00	\$31.72	11.0%
Triangle Region, NC <sup>3</sup>	GoTriangle	1.5	0.07	\$73.42	\$129.82	3.56%
Raleigh, NC	GoRaleigh	1.3	0.1	\$25.45	\$33.44	9.1%
Cary, NC	GoCary	1.5	0.1	\$32.12	\$50.14	13.7%
Peer Agencies						
Charleston, SC	Charleston Area Regional Transportation Authority	1.9	0.1	\$36.13	\$67.79	24.1%
Charlotte, NC	CATS	1.8	0.1	\$37.35	\$68.54	10.9%
Durham, NC	Durham Area Transit Authority	2.2	0.1	\$25.38	\$56.10	4.5%
Fort Wright, KY	TANK	1.9	0.1	\$33.30	\$61.87	6.8%
Greensboro, NC	Greensboro Transit Authority	2.2	0.1	\$31.78	\$69.17	3.6%
Indianapolis, IN	IndyGo	1.8	0.1	\$31.79	\$56.31	11.5%
Little Rock, AR	Rock Region Metro	2.3	0.1	\$24.99	\$56.57	10.7%
Madison, WI	Metro Transit	2.3	0.2	\$42.22	\$98.68	4.3%
Nashville, TN	Metropolitan Transit Authority	2.2	0.1	\$54.88	\$119.52	5.1%
Phoenix, AZ	Valley Metro	1.3	0.1	\$47.61	\$62.35	6.0%
Richmond, VA	GRTC	2.5	0.1	\$18.50	\$45.67	12.5%
Winston-Salem, NC	Winston-Salem Transit Authority	3.0	0.2	\$15.64	\$47.08	18.8%
	Peer Average	2.1	0.1	\$33.30	\$67.47	9.9%

Source: National Transit Database (2015) and local provider data

<sup>&</sup>lt;sup>3</sup> Includes service outside of Wake County



Figure 13 | Performance Standards Reported by Aspirational Peers

<u>Frequent Route</u> Per	formance Standards			
City	Service Provider	Passenger Boardings per Revenue Hour	Operating Cost per Passenger Boarding	Farebox Recovery (%)
Denver, CO	RTD	25	\$6.28	30%
Portland, OR	Tri-Met	15		
Miami, FL	Miami-Dade County	30		20%
Seattle, WA	Sound Transit	N/A	N/A	N/A
Wake County, NC	Wake Transit Bus Plan (Proposed)	25	\$6.00	20%
Core Regional Route	<u>e</u> Performance Standa	ards		
City	Service Provider	Passenger Boardings per Revenue Hour	Operating Cost per Passenger Boarding	Farebox Recovery (%)
Denver, CO	RTD			
Portland, OR	Tri-Met	15		
Miami, FL	Miami-Dade County	304		
Seattle, WA	Sound Transit	25 (all day), 15 (limited service)		
Wake County, NC	Wake Transit Bus Plan (Proposed)	20 <sup>5</sup>	\$6	20%
Demand-Response	Performance Standar	ds		
City	Service Provider	Passenger Boardings per Revenue Hour	Operating Cost per Passenger Boarding	Farebox Recovery (%)
Denver, CO	RTD	1.5		
Portland, OR	Tri-Met			
Miami, FL	Miami-Dade County			
Seattle, WA	Sound Transit	N/A	N/A	N/A
Wake County, NC	Wake Transit Bus Plan (Proposed)	1.5	\$30	5%

Sources: TriMet Service Guidelines Framework (2014), RTD Transit Service Policies and Standards (2016), Miami-Dade Transit Service Standards (2009)

<sup>&</sup>lt;sup>4</sup> Passengers per trip

<sup>&</sup>lt;sup>5</sup> Passengers per trip

### **Performance and Productivity Measures**

This document recommends five network-wide and four route-level performance measures. Performance measures are designed to track progress towards established goals and the cost-effectiveness of the overall network. These performance metrics are not measured against a standard, but rather are tracked over time to ensure network productivity is improving and transit service is advancing the goals of the Wake Transit Bus Plan in a cost-effective manner. Network-wide performance measures include:

- Percentage of Wake County residents within walking distance (3/4 of a mile) of all-day service
- Percentage of Wake County jobs within walking distance (3/4 of a mile) of all-day service
- Percentage of ridership-oriented routes, as measured by total service cost
- Network-wide farebox recovery ratio (average total network)
- Operating cost per revenue hour (average total network)

Route level performance measures are intended to facilitate management and oversight of individual routes and support additional service reporting requirements, including Title VI requirements. Each performance measure includes a standard or expectation for productivity. Productivity standards are developed for each performance measure and for each route classification. The performance measures are intended to be realistically achievable within the local operating characteristics and land use patterns of Wake County while also meeting the standards achieved by peer agencies. The four recommended measures are:

- Passenger boardings per revenue hour (or trip, the one-way operation of a vehicle between two endpoints on a route), depending on route classification
- Operating cost per passenger boarding
- Farebox recovery ratio
- On-time performance

### Passenger Boardings per Revenue Hour (or per Trip)

The most common and reliable way to track transit service productivity is the number of passenger boardings for each hour of active service, or passenger boardings per revenue service hour. An exception to this rule is for core regional routes and express routes, which often travel for longer distances with fewer stops; productivity on these routes is measured as passenger boardings per bus trip, the one-way operation of a vehicle between two endpoints on a route.

The standard sets a minimum for the average number of passenger boardings that a route should generate for each service hour (Figure 14). The standards vary by service type and by day of the week and time of day.

Figure 14 | Minimum Productivity Levels (Passenger boardings per Revenue Vehicle Hour)

		RE\		REVENUE VEHICLE TRIP			
	Frequent Route	Local Route	Community Route	Demand- Response Service	Shuttle Service	Core Regional Route	Express Route
Weekdays							
All Day	25	20	10	1.5	10	20	10
Early Morning	15	10	10	1.5	10	10	-
Late Night	15	10	10	1.5	10	10	-
Saturdays							
All Day	20	15	10	1.5	10	15	-
Sundays							
All Day	15	10	10	1.5	10	10	-

Note: "Early morning" and "Late Night" refers to service before and after the minimum span of service. All day refers to the complete span of service, including early morning and late night service. "—" indicates that the standard does not apply. \*core regional and express route productivity is measured as a minimum number of passengers per **trip**.

### Operating Cost per Passenger Boarding

The operating cost to transport each passenger boarding is a key metric to understand the absolute and relative performance of the Wake Transit Bus Plan's funded services. The minimum standard for operating cost per passenger boarding varies by route type is defined in Figure 15.

Figure 15 | Operating Cost per Boarding

Frequent Route	Local Route	Community Route	Demand- Response Service	Core Regional Route	Express Route	Shuttle Service
\$6.00	\$6.00	\$10.00	\$30.00	\$6.00	\$10.00	\$10.00

### Farebox Recovery

Farebox recovery is the percentage of operating expenses recouped by farebox revenues. Performance measures applies only to routes and services where fares are collected. Standards for minimum farebox recovery percentages are set by route type (Figure 16).

Figure 16 | Minimum Farebox Recovery

Frequent Route	Local Route	Community Route	Demand- Response Service	Core Regional Route	Express Route	Shuttle Service
*	*	*	*	*	*	*

<sup>\*</sup> The Wake Bus Plan is conducting a fare study to evaluate fare levels generally and the potential for increased integration across Wake Transit Plan partners. This analysis will be completed by August, 2018.

Figure 16 will be updated with recommendations for minimum farebox recovery rates after the fare study is complete.

### On-Time Performance

On-time performance is a measure of the reliability of route operations. Measuring an individual route's schedule adherence provides information on whether a customer can count on a bus being there as scheduled. Minimum on-time performance percentages are defined in Figure 17. To precisely measure on-time performance, a definition of on-time must be established. The most widely accepted fixed route measure of on-time is up to one minute earlier and no more than five minutes later (-1 minute to +5 minutes) than the scheduled arrival time at all time points. The only exception to this measure would include early arrivals on express routes to their final destinations. Demand response and ADA measure on-time for both pickups and drop-offs. The most widely accepted measure of on-time is +/-20 minutes of the scheduled pickup and drop-off time.

Figure 17 | Minimum On-Time Performance

Frequent Route	Local Route	Community Route	Demand- Response Service	Core Regional Route	Express Route	Shuttle Service
85%	85%	85%	85%	85%	85%	85%

### **Over- and Under-Performing Routes**

The TPAC understands that transit providers are solely responsible for operating their services. As such, transit providers have discretion to recommend and implement changes to their routes as needed. Transit providers are encouraged to integrate the Service Guidelines and Performance Measures as they review and evaluate their transit services. This internal review process, as proposed for the Wake Transit Bus Plan, should consider transit operations as well as the impact of exogenous variables that may impact route productivity, such as gas prices.

However, the TPAC designed these performance standards and measures to strike a balance between setting realistic and achievable goals with a desire to encourage ongoing improvement. As such, the TPAC recommends that transit providers compare and contrast route performance relative to the Wake Transit Bus Plan standards. Routes that consistently over-perform relative to their standards may warrant additional investment; and conversely routes that consistently under-perform relative to their standard may warrant a reduced investment. It's necessary to recognize that not every route will meet all of the established standards, all of the time. Recognizing this, over-performing routes are defined as services that surpass at least three performance measures for three or more consecutive quarters. Under-performing routes are defined as routes that fall below the minimum standards for three or more performance measures for a period of three or more consecutive quarters.

Local transit providers will develop a report, submitted to the TPAC quarterly, that shows performance on individual performance measures at a route level. This report will also include information on the number of consecutive quarters the route has over- or under-performed relative to the standards. The TPAC will not be taking action on the routes on a quarterly basis, but transit providers will make the information available on a quarterly basis.

The TPAC recommends a tiered system for addressing over- and under- performing routes. This process is designed to be clear, consistent, and fair while ensuring the most cost-effective investments are prioritized.

- New routes or routes undergoing significant changes (defined as a 20% change in revenue miles or hours) will be classified as new and exempt from performance measures services for a period of 18 months to build ridership and the market for transit services. This grace period is intended to reflect the major changes in transit service development in Wake County. The time period is longer than the one currently adopted by GoTriangle and GoRaleigh.
- 2. Local transit providers will review route productivity annually (in conjunction with the annual work plan process). Routes identified as under- or over-performing will be considered as part of the local transit provider's existing route review process. This process will be conducted in advance of the annual work plan development process and may consider corrective actions such as minor changes to include service design, strengthening connections, coordination with other routes; and/or marketing or information systems. Any actions resulting from this are at the discretion of the transit providers.
- 3. Any significant changes to the funding of individual routes will be recommended as part of the update to the Wake Transit Bus Plan, a process that is envisioned to occur at least once every four years. As part of this process, routes that have over- or under-



performed relative to at least three of their respective standards for the past three or more consecutive quarters will be subjected to more strenuous review. This process will include reviewing:

- The specific performance measures where over- or under-performance has been recorded, including duration and the magnitude of the gap.
- Exogenous variables out of the transit providers' control that may have contributed to over- or under-performance.
- Efforts under-taken by the transit provider to address over- or underperformance.

Routes that consistently over-perform set targets and have not received additional investment *may* be considered for additional resources. Additional resources may be used to advance the route classification to a higher tier or service (i.e. graduate service from a local route to a frequent route).

Likewise, routes that have exhausted their route development period and have not improved with annual adjustments *may* be recommended for a reduction or elimination of funding. For example, a reduction in funding may be used to move a route down a classification tier (i.e. from a community route to a demand response service).



# **6 Measuring Customer Satisfaction**

Customer satisfaction is a critical element of the Wake Transit Plan as the vision adopted by the voters includes clear guidelines for enhancing customer service. The goal with these guidelines is a transit system that prioritizes accessibility, comfort, security, reliability, cleanliness, courtesy, and communication. Customer satisfaction measures also allow TPAC member agencies to understand if complaints are incidental to a particular individual or systemic to the overall network. Regular, periodic customer satisfaction surveys also allow Wake Transit Governing Boards to track satisfaction in the overall transit network as it evolves.

### **Customer Satisfaction Survey**

Requirements for the customer satisfaction survey will be updated to reflect a regional customer survey scope of work negotiated in July 2018.



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### **MEMORANDUM**

**TO:** GoTriangle Operations & Finance Committee

**FROM:** Regional Services Development

**DATE:** May 15, 2018

SUBJECT: 2018-2019 Fare Schedule

### Strategic Objective or Initiative Supported

This proposal is intended to support the following objectives:

- 1.1 Increase number of customers served with sustainable transportation services
- 1.5 Maintain cost-effectiveness.

### **Action Requested**

Staff recommends that the Committee recommend that the Board adopt the 2018-2019 Fare Schedule as attached.

### **Background and Purpose**

GoTriangle Board of Trustees adopts the fare schedule for our transit services (see attached). This sets the prices for cash boardings as well as which passes will be offered and at what prices. Further, the Board establishes whether and which discounts will be available to any groups of customers. The last adjustment to the fare schedule was adopted by the Board of Trustees in 2014.

In January, staff proposed two changes to the fare structure and pricing. The first was changes to the youth fares and introduction of a free Youth GoPass. That final recommendation was adopted by the Board of Trustees in April. The second proposal was the elimination of free transfers between GoTriangle buses.

This memo describes the public feedback received, the results of an equity analysis as required by Title VI of the Civil Rights Act, and the staff recommendation to continue offering free transfers between GoTriangle buses and to evaluate other strategies to streamline the regional fare structure and offer more equitable fare pricing along with the introduction of new fare technology.

### Summary of Public Input

GoTriangle conducted public outreach regarding a proposal to eliminate transfers during the period between January 23, 2018, and April 6, 2018. Outreach included direct outreach to community partners, pop-up events at transit centers, social media pushes and online engagement. Sentiment related to the elimination of transfer proposal was overwhelming negative with concern for the financial impact on individuals with limited income or who do not travel round trip and would not benefit from replacing transfers with a regional day pass.

The majority of comments were received via email and through social media. These comments were generated through online outreach and received via email to the GoTriangle service planning department and info@gotriangle.org. Data from the Fare Changes social push that started on March 19, 2018, shows that between 2 Facebook posts and 6 tweets there were 9,578 reached and 286 interactions. There have been 366 page views on gotriangle.org/fare-changes, of which 177 were through the Spanish-language version of the site.

The attached table identifies the type, date and location of outreach events conducted regarding the proposal to eliminate transfers.

### Findings from Title VI Equity Analysis

Using data from the 2016 On-Board Customer Survey, staff conducted the required analyses of the differences in racial identity and income levels of the customers who reported making transfers for their trips compared with our ridership as a whole. For the analysis based on racial identity, 64% of customers who used transfers identified themselves as minority, compared with 58% of all customers. This does not exceed the adopted threshold of a 10% difference, and thus does not rise to the level of a disparate impact on minority customers.

For the analysis on income levels, 40% of customers who used transfers reported household incomes below the federal poverty level, compared with 25% of all customers. This 15% difference exceeds the adopted threshold of a 10% difference, and thus would be a disparate impact on low-income customers.

It is important to remember that this is a small number of customers since only 4% of all boardings are associated with using transfers. However, this is helpful in understanding who would be affected by the proposal.

### Staff Recommendation

Based on the public input, the equity analysis findings, and the recent initiation of a regional fare study, staff recommends Board adoption of the FY 2019 Fare Schedule without making a change to the transfer policy or price. Staff will continue to evaluate options to make the regional fare structure more consistent and more equitable with the introduction of new fare technologies, policies, and prices.

The FY 2019 Fare Schedule incorporates the changes to youth fares and introduction of the Youth GoPass as previously adopted by the Board of Trustees.

PO Box 13787 Research Triangle Park, NC 27709 P: 919.485.7510 | F: 919.485.7547

### Financial Impact

The fare change proposal will have an impact on revenues. The change to youth fares is anticipated to result in a reduction in revenues of approximately \$23,000 in FY 2019, of which we estimate one-third will be reimbursed through the Wake share of the Triangle Tax District. Impacts beyond FY19 are difficult to estimate. We would expect youth ridership to grow over time as we add service and as the youth population grows. Under the current fare schedule, that would lead to increasing future revenues that would be foregone under the proposal. However, we also expect that an impact of the Youth fare proposal is that we are creating new riders "for life" that we otherwise wouldn't be seeing as customers. As they become 19, these customers would be generating revenues for GoTriangle that we wouldn't otherwise realize. We do not have good estimates about how these two forces would offset one another. If they completely offset each other, we would continue to see a reduction in revenues of \$15,500 annually.

### Attachments

- Table of Public Outreach Activities
- Comparison of Current Fare Schedule with Recommended FY19 Fare Schedule

### Staff Contact(s)

John Tallmadge, 919.485.7430, jtallmadge@gotriangle.org

### Fare Schedule for Comparison

SERVICE TYPE	FARE TYPE	CURRENT*		RECOMMENDED**	
		Full Fare	Discount Fare	Full Fare	Discount Fare
Regional	Cash Fare	\$2.25	\$1.00	\$2.25	\$1.00
Transfer to Regional Route Transfer to Express Route DayPass (unlimited rides) 7-Day Pass (unlimited rides) 31-DayPass (unlimited rides)		Free	Free	Free	Free
		\$0.75	\$0.25	\$0.75	\$0.25
		\$4.50	\$2.00	\$4.50	\$2.00
		\$16.50	\$7.50	\$16.50	\$7.50
		\$76.50	\$34.00	\$76.50	\$34.00
Express	Cash Fare	\$3.00	\$1.25	\$3.00	\$1.25
	Transfer	Free	Free	Free	Free
	DayPass (unlimited rides)	\$6.00	\$2.50	\$6.00	\$2.50
	7-Day Pass (unlimited rides)	\$22.00	\$9.25	\$22.00	\$9.25
	31-DayPass (unlimited rides)	\$102.00	\$42.50	\$102.00	\$42.50
Paratransit	Cash Fare	\$4.50	\$4.50	\$4.50	\$4.50
	11-Ride Card	\$45.00	\$45.00	\$45.00	\$45.00
	Monthly Pass	\$153.00	\$153.00	\$153.00	\$153.00
Discounts	Children (5 and under)	Free		Free	
	Children (6 through 12)	Pay Discount Rates		Free	
	Youth (ages 13 through 18)	Pay Discount Rates		Free with Youth GoPass, else Pay Discount Rates	
	Seniors (ages 65+)	Pay Discount Rates		Pay Discount Rates	
	Persons w/ Disabilities	Pay Discount Rates		Pay Discount Rates	
	Social Service Org's	25% discount off DayPass		25% discount off DayPass	
	\$13.50 Stored Value	\$12.00		\$12.00	
	\$25 Stored Value	\$20.00		\$20.00	
	\$50 Stored Value	\$40.00		\$40.00	

<sup>\*</sup>Adopted by GoTriangle Board of Trustees on June 25, 2014.
\*\* Effective July 1, 2018



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### **MEMORANDUM**

**TO:** GoTriangle Operations & Finance Committee

**FROM:** Regional Services Development

**DATE:** May 17, 2018

SUBJECT: Recommendation to Extend RTP OnDemand Service Pilot

### Strategic Objective or Initiative Supported

Promote first and last-mile access (e.g., on-demand shuttle pilot project in RTP)

### **Action Requested**

Staff requests that the Committee recommend to the full Board of Trustees to extend the OnDemand service pilot by six (6) months to December 31, 2018.

### **Background and Purpose**

The OnDemand Service is a two year research and demonstration project that will test innovative technologies to provide transportation service in and around the Research Triangle Park (RTP). The On-Demand Project's goal is to attract new transit riders to GoTriangle by enhancing transit service within the park to on demand, instead of the current fixed schedule, as well as making service available whenever GoTriangle provides service to the Regional Transportation Center (RTC), an improvement over the current peak-period only service.

The OnDemand service began on January 2, 2018. We focused initial outreach on existing customers to teach them how to request trips and connect with the vehicle. For the first several months, we have continued to evaluate the operations together with TransLoc to make refinements to how operators, supervisors, and dispatchers use the system. We have regularly given feedback to TransLoc about changes we would like to see to the algorithm or the user interface.

### Preliminary Performance Evaluation

The goals established for this pilot are to attract new customers (target of 200 daily boardings) for the same level of operating costs or to serve the pre-existing number of customers (approximately 110 daily boardings) for a reduced operating cost (target 25% reduction). A secondary goal was to attract customers making more direct trips without requiring transfers, or reducing travel times.



We had the assistance of Katy Lang, a graduate student at UNC's Department of City and Regional Planning, in performing an initial evaluation and researching experiences at other transit agencies that are testing on-demand services. Her evaluation was based on data for the early period from January 22 – February 16. The findings for that period, and continuing more recently, are the OnDemand service has not attracted new customers, nor reduced costs. New direct trips are being made.

While the service is not meeting the performance targets, we have not initiated marketing to residents in the service area. We also conservatively started with four vehicles during the peak periods, despite knowing that was more service than the pre-existing levels due to the new midday service. In early May, the operator schedule was revised to reduce the number of vehicles from four to three during times when we weren't seeing peak demand. Staff will be evaluating whether to further reduce the vehicle hours provided for August.

### Recommendation

In order to evaluate the impacts of marketing and operational service changes, staff is recommending an extension of the pilot service for an additional six months to December 31, 2018. In addition, staff will continue discussions with stakeholders in Research Triangle Park and the surrounding area about service design and funding for calendar year 2019. Staff will also evaluate options for charging fares for direct OnDemand trips.

### Financial Impact

The incremental costs of continuing the pilot for six months are estimated at \$100,000 above the costs of operating the four fixed route shuttles. This is predominately associated with the costs of the six hours of mid-day service operation that had not been operated before the pilot.

### Attachments

None

### Staff Contact(s)

• John Tallmadge, 919-485-7430, <u>itallmadge@gotriangle.org</u>

# GoTriangle Board of Trustees Planning & Legislative Committee Meeting Minutes May 23, 2018

Board Room, The Plaza, 4600 Emperor Blvd., Suite 100 Durham, NC

### **Committee Members Present:**

Will Allen III, Committee Chair Wendy Jacobs Vivian Jones Mark Marcoplos (arr. 10:12 a.m.) Jennifer Robinson

#### **Committee Members Absent:**

Nina Szlosberg-Landis (excused)

Committee Chair Will Allen III called the meeting to order at 10:05 a.m.

### I. Adoption of Agenda

**Action:** On motion by Robinson and second by Jones the agenda was adopted. The motion was carried unanimously.

### II. Approval of Minutes

**Action:** On motion by Robinson and second by Jones the minutes of the February 28, 2018, meeting were approved. The motion was carried unanimously.

### III. FY19 Business Plan

John Tallmadge two documents which are attached and hereby made a part of these minutes. He reminded the Committee that annually the Board reviews the initiatives identified in the Strategic Plan for the upcoming fiscal year. He pointed out new and added initiatives for each of the five strategic objectives. He also discussed the second attachment, an example from transit operations of a one-pager for its six initiatives, which states the purpose, objectives and milestones for the initiative. Tallmadge stated that these one-page documents were being developed for all the initiatives.

Robinson suggested that milestones that have been accomplished remain on the list with a checkmark to show their completion.

**Action:** On motion by Jones and second by W. Jacobs the Committee voted to recommend Board approval of the FY19 business plan. The motion was carried unanimously.

Planning & Legislative Committee
May 23, 2018
Meeting Minutes

### IV. BRT Evaluation Framework

Patrick McDonough discussed the proposed BRT evaluation framework.

**Action:** On motion by Robinson and second by Marcoplos the minutes of the Committee voted to recommend Board approval of the BRT Evaluation Framework from the Wake Transit Major Investment Study. The motion was carried unanimously.

Allen suggested the Committee bring forward this recommendation to the Board at today's meeting.

### V. Acceptance of Real Property by Donation

General Counsel Blake stated that this will allow the General Manager to accept donations of property for the ROW that is needed without having to come back to the Board for each, as long as the associated costs are within \$100,000.

**Action:** On motion by Jones and second by Robinson the minutes of the Committee voted to recommend Board adoption of a resolution authorizing General Manager to accept donations of real property. The motion was carried unanimously.

### VI. Sponsorship and Naming Rights Policy

Shelley Blake presented a draft sponsorship and naming rights policy for discussion. She explained that the policy is set up for GoTransit Partners to accept the donation, but the GoTriangle Board would approve the naming. She noted that the location and historic reference of a property has to remain.

**Action:** On motion by Robinson and second by W. Jacobs the Committee voted to recommend Board adoption of the Sponsorship and Naming Rights Policy. The motion was carried unanimously.

### VII. Update on Joint Development Program

Patrick McDonough's presentation is attached and hereby made a part of these minutes.

Planning & Legislative Committee
May 23, 2018
Meeting Minutes

VII. Adj	ournment
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Action: Chair Allen adjourned the meeting at 11:19 a.m.

Will Allen III, Committee Chair

Attest:

Michelle C. Dawson, CMC Clerk to the Board of Trustees



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TO: GoTriangle P&L Committee

FROM: Saundra Freeman

John Tallmadge

DATE: June 27, 2018

SUBJECT: FY19 Business Plan

### Action Requested

Staff requests that the Board of Trustees approve the FY2019 Business Plan to be used as a guide in development of the FY2019 Operating and Capital Budget.

### Background and Purpose

The FY2017-FY2021 Strategic Plan documents goals, objectives, performance targets, and initiatives, approved by the Board of Trustees. This Plan will move GoTriangle toward its vision of making exceptional public transportation the foundation of the region's community, prosperity, and mobility.

GoTriangle staff have initiated several tasks in FY2017 and FY2018 to support the Strategic Plan goals and objectives. Many targets for our key performance indicators have been established and others are being developed to support the FY2019 Budget. Some will require new data collection techniques in the coming year.

The proposed FY19 Business Plan identifies the Strategic Plan initiatives that Staff will focus on during FY2019. The Business Plan is comprised of prior initiatives, previously identified in the Strategic Plan, as well as new initiatives for the upcoming fiscal year. Progress will be reported throughout the year.

### Financial Impact

Anticipated funding required for each initiative is reflected in the proposed FY2019 Budget.

#### Staff Contact

- John Tallmadge, Director, Regional Services Development, jtallmadge@gotriangle.org
- Saundra Freeman, CFO/Director, Administrative Services, sfreeman@gotriangle.org



# Providing the skills, staffing, systems and technology needed to meet our objectives Initiatives continuing into FY2019

- Conduct organizational review and clarify roles and responsibilities across the organization (Human Resources)
- Develop and implement a succession planning process (Human Resources)
- Annually update plan for human capital needs (Human Resources)
- Align performance appraisal system with the strategic plan (Human Resources)
- Develop and deploy an annual employee engagement survey (Human Resources)
- Plan for human capital needs, including assessing costs of turnover, wage/salary impacts, EEO goals (Human Resources / EEO)
- Formalize organization-wide employee training programs (e.g., safety, performance evaluations, interviewing, procurement) (Human Resources / EEO)
- Plan for space needs (office, storage, O&M facilities, parking, etc.) (Real Estate)
- Establish core organizational values (GM Designee)
- Adopt an organization-wide project management methodology (Capital Development)
- Implement Enterprise Resource Planning (ERP) system (Finance / Information Technology)
- Create performance management communication tools, including an automated dashboard, for internal and external audiences (Information Technology)
- Develop a 5-Year ITS Strategy (Information Technology)
- Implement Vanpool Business Plan (Regional Services Development)
- Formalize the organizational system for initiating and tracking hazard elimination or control in a timely manner. (*Transit Operations*)
- Transition to a Safety Management System approach to safety, per MAP-21 (Transit Operations)
- Establish a Continuity of Operations Plan (COOP) to ensure the agency can continue operation of
  essential functions during a broad range of natural or man-made emergencies (Transit
  Operations)

#### **New Initiatives in FY2019**

- Enhance and formalize the employee recognition program (Human Resources)
- Review and update business practices and procedures for planning, operations, and capital project development (Regional Services Development / Transit Operations / Capital Development)

### Actively seeking the financial resources to fund the county transit plans

### **Continuing into FY2019**

- Create and adopt financial management and oversight policies to include debt management and minimum reserves (Finance)
- Link budget requests to Strategic Plan initiatives and performance outcomes (Finance)
- Establish new budget accountability and expenditure forecasting process (Finance)
- Explore innovative financing opportunities, such as value capture and joint development (*Planning/TOD*)
- Coordinate applications for USDOT funding sources, such as New Starts, TIGER and Small Starts, with partner agencies to maximize federal grant revenues to the region (*Planning/TOD*)
- Work with the legislature to provide new options for transit development (funding strategies and project delivery methods) (General Manager / General Counsel)
- Develop 5-Year CIP, including needs for contracted services (Regional Partnerships)
- Conduct Fare Structure and Price analysis (Regional Services Development / Regional Partnerships)
- Complete preparations to submit request for a federal full funding grant agreement for the Light Rail Project (Light Rail Project Team / Finance)
- Prepare and submit application for federal TIFIA Loan for the Light Rail Project financing (Finance)
- Adopt and implement a Sponsorship and Naming Program (General Counsel)

# Proactively developing positive partnerships to deliver on county transit plan promises

#### **Continuing into FY2019**

- Promote first- and last-mile access (e.g., on-demand shuttle pilot project in RTP) (Regional Services Development)
- Establish joint service standards/performance standards with transit agencies across region (Regional Services Development)
- Implement the County Transit Plans with Transit Planning Advisory Committee and Staff Working Groups (Regional Services Development / Finance)
- Maintain a Transit Asset Management Plan (Transit Operations / Real Estate)
- Develop a Business Plan for Access Paratransit service (Transit Operations)
- Establish new pass sales strategy (Regional Partnerships)
- Ensure all contracts for transit service requirements to meet our service quality and vehicle standards (Regional Partnerships)
- Convene transit agencies for coordination of operating practices and policies (Regional Partnerships)
- Establish a transit education and relationship-building program with partner governing entities (cities, towns, counties, MPOs) (Champion TBD)
- Establish a Better Bus Stop Initiative to provide clean, safe, and attractive waiting environments at bus stops (Capital Development)
- Renew RDU-RTP Task Force, make services/TDM programming to airport and RTP more attractive (Communications & Public Affairs / Regional Services Development)
- Work with partners to maintain and expand measures that give priority to buses, carpools, and vanpools on regional highways and arterials (*Planning / TOD*)

#### **New Initiatives in FY2019**

- Develop an Alternative Fuel Fleet Plan (Transit Partnerships / Transit Operations)
- Launch Youth GoPass (Communications & Public Affairs)
- Implement a Naming and Design Process for major capital projects (Communications & Public Affairs)

### Proactively communicating with stakeholders and interested parties

#### **Continuing into FY2019**

- Convene the Transit Advisory Committee (General Counsel / Communications & Public Affairs)
- Implement a customer-friendly, easy-to-navigate website (Communications & Public Affairs)
- Release weekly stories / videos of customers (Communications & Public Affairs)
- Solicit customer feedback on a proactive basis (not merely in response to customer complaints or proposed changes), both online and in person (Communications & Public Affairs)
- Conduct annual customer and community attitudinal surveys (Communications & Public Affairs)
- Train all staff on the transit network, so they can confidently answer common questions about transit service (Communications & Public Affairs / Human Resources)

## Encouraging the inclusion of transit in land use planning

#### **Continuing into FY2019**

- Develop GoTriangle Strategic Property Management Plan (Real Estate)
- Advance Raleigh Union Station Bus Terminal joint development project (General Manager)
- Advance relocation of Regional Transit Center to RTP Park Center (Capital Development)
- Support adoption of municipal transit-oriented development zoning and development ordinances (Planning/TOD)
- Recommend changes to local planning regulations and review processes to ensure that transit customers and facilities are given consideration in development plans (*Planning/TOD*)
- Advocate to allow for advertising in bus shelters within street Rights-of-Way (Legal / Regional Services Development)
- Develop better tools for educating decision-makers about transit accessibility of development locations (Planning/TOD)
- Establish partnerships with Cities, Towns and Counties to formalize notice and comment about transit and land-use decisions (*Planning/TOD*)



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## **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

**FROM:** EEO/DBE Office

**DATE:** June 13, 2018

SUBJECT: Proposed FFY19-21 Disadvantaged Business Enterprise (DBE) Program Goal

#### **Action Requested**

Staff requests that the Board approve the proposed DBE goal of 6.0% for Federal Fiscal Year (FFY) 2019-21 (Oct. 1, 2018 - Sept. 30, 2021).

#### **Background and Purpose**

In February 1999, the U.S. Department of Transportation (USDOT) issued a final rule for DBE Programs in 49 CFR Part 26. The TTA Board of Trustees adopted a revised Disadvantaged Business Enterprise (DBE) program in July 1999 to comply with the new rule.

The USDOT issued a new final rule affecting the implementation and management of the DBE program that was effective as of March 5, 2010. The new rule requires the submission of a three-year DBE goal and goal setting methodology rather than an annual submission.

The annual goal setting process (as prescribed in 49 CFR Part 26:45 and GoTriangle's approved DBE Program) requires the application of a statistical methodology to establish a proposed DBE goal. The proposed DBE goal is published and made available for public review and comment for a period of 45 days. During the public comment period, additional outreach efforts are made to obtain information relevant to the goal setting process from minority, women and general contractor groups, community organizations, DBEs, etc. GoTriangle's staff considers the comments and information received during the public comment period during the determination of the final DBE goal to be submitted to the Federal Transit Administration (FTA) for approval using the approved statistical methodology prescribed by FTA, GoTriangle staff has developed a proposed DBE Program goal for FFY 2019-21 of 6.0%. Achievement of the goal will be effected by the type of work involved; the location of the work and the availability of certified DBEs to perform the work to be subcontracted.

In accordance with public outreach requirements, a notice of the proposed DBE Program Goal for FFY 2019-21 was published in area newspapers: The Carolinian and The Carolina Times. GoTriangle posted the proposed goal on its website beginning on May 31, 2018. The notice called for a public comment period through July 14, 2018.



In the absence of any public comments, staff recommends that the Board adopt the attached resolution to approve the DBE goal of 6.0% for FFY 2019-21. Staff projects that the goal will be attained through race-neutral and race-conscious means. The overall goal will continue to be reviewed annually and amended as deemed necessary. Actual DBE utilization efforts shall be monitored and adjusted to ensure program implementation is consistent with the requirements of 49 CFR Part 26.

#### Attachment

- DBE Goal/Methodology 2019-2021
- Resolution 2018 0007

#### Staff Contact

• Sylvester Goodwin, (919) 485-7518, sgoodwin@gotriangle.org

#### **GoTriangle DBE Goal Setting Methodology: Fiscal Years 2019 -2021**

Step - 1A Determine the weight of each type of work by NAICS Code:

	NAICS Code	Project	Amount of DOT funds on project:	% of total DOT funds (weight)
1	23821	BOMF Renovations - HVAC/Elec	\$44,000	5.73%
2	54133	C. Finley Improve - Engin/Survey	\$40,000	5.21%
3	81131	Prev Maint-Bus Operations	\$684,000	89.06%
4				
5				
		Total FTA-Assisted Contract Funds	\$768,000	100.00%

Step - 1B Determine the relative availability of DBEs by NAICS Code:

	NAICS Code	Project	Number of DBEs available to perform this work*	Number of all firms available (including DBEs)*	Relative Availability
1	23821	BOMF Renovation - HVAC/Elec	26	761	3.42%
2	54133	C. Finley Improve - Engin/Survey	67	728	9.20%
3	81131	Prev Maint-Bus Operations	3	49	6.12%
4					
5					
		Combined Totals	96	1538	6.24%

Source: \*NCDOT

UCP/DBE Directory Source: \*US Census County Business Patterns 2015

<sup>\*</sup>Local Market Area: Durham, Orange & Wake County - Majority Contractors/Subs and contracting dollars.

Step 1 - C (Weight) x (Availability = Weighted Base Figure

	NAICS Code	Project	Weight	Times (x)	Availability	Weighted Base Figure
1	23821	BOMF Renovation - HVAC/Elec	5.73%	Х	3.42%	0.20%
2	54133	C. Finley Improve - Engineering	5.21%	х	9.20%	0.48%
3	81131	Prev Maint-Bus Operations	89.06%	х	6.12%	5.45%
4						
5						
					Total	6.13%
					Expressed as a % (*100)	6.13%
					Rounded,	
					Weighted Base Figure	6.0%

## Step 2 Adjustment to Base Figure

No adjustment needed based on the availability of DBE firms in the specific work types, project location and ready, willing, and able DBEs.

#### 2018 0007

# RESOLUTION OF THE GO TRIANGLE BOARD OF TRUSTEES APPROVING DBE PROGRAM GOAL FOR FEDERAL FISCAL YEARS 2019-2021

WHEREAS, and in accordance with 49 CFR Part 26, GoTriangle has adopted a Disadvantaged Business Enterprise (DBE) Policy that states that it "shall not discriminate in any manner on the basis of race, color, sex or national origin, and shall take all reasonable steps to ensure that certified Disadvantaged Business Enterprises have the maximum opportunity to participate in the performance of contracts financed, in whole or in part, with financial assistance from the United States Department of Transportation (USDOT), acting through such agencies as the Federal Transit Administration (FTA) and the Federal Highway Administration (FHWA)"; and

**WHEREAS,** and to remain in compliance with 49 CFR Part 26, GoTriangle must develop a three-year goal for the participation of DBEs in federally funded contracting opportunities and must submit the goal to the FTA for approval; and

**WHEREAS,** using an FTA-approved statistical methodology, GoTriangle staff has developed a DBE Program Goal of 6.0% for the Federal FY 2019-2021 (October 1, 2018 - September 30, 2021); and

**WHEREAS,** opportunity for public review of and comment on the DBE Program Goal for Federal FY 2019-2021 has been adequately given.

**NOW, THEREFORE, BE IT RESOLVED,** by the GoTriangle Board of Trustees that:

ADOPTED THIS 27<sup>TH</sup> DAY OF JUNE 2018.

- 1. The DBE program Goal for Federal FY 2019-2021 for GoTriangle shall be 6.0%.
- The GoTriangle Board of Trustees shall consider all public comments on the DBE program goal that are received by July 14, 2018, and shall have the opportunity to adjust the goal based on public comments received.
- 3. In the event that no public comments on the DBE Program Goal are received by July 14, 2018, the DBE Program Goal shall become GoTriangle's DBE program goal for FFY 2019-2021 without further action by the GoTriangle Board of Trustees.
- 1. 4. Staff is directed to submit to the FTA all required documentation related to GoTriangle's DBE Program Goal for FFY 2019-2021.

ATTEST:	Jennifer Robinson, Board of Trustees Chair
Michelle C. Dawson. Clerk to the Board	



Connecting all points of the Triangle

## **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

FROM: Shelley Blake, General Counsel

**DATE:** June 15, 2018

SUBJECT: Amendment to GoTransit Partners Bylaws

#### **Action Requested**

Amend the Bylaws of GoTransit Partners to increase the number of members appointed to the Board of Directors to nineteen (19).

#### **Background and Purpose**

GoTriangle has established a nonprofit corporation, GoTransit Partners, in accordance with NCGS 159-42.1 which states that: A public authority may establish, control, and operate a nonprofit corporation that is created under Chapter 55A of the General Statutes and is a tax-exempt organization under the internal Revenue Code to further the authorized purposes of the public authority.

GoTriangle would like to increase the number of appointments to the Board of Directors for the nonprofit to nineteen (19). GoTriangle will present a recommendation to the GoTriangle Board of Trustees and request appointment of up to nineteen (19) members.

#### Financial Impact

None

#### Attachment

• Amended Bylaws of GoTransit Partners

#### Staff Contact

• Shelley Blake, 919.485.7561, sblake@gotriangle.org



#### **BYLAWS OF GOTRANSIT PARTNERS**

Incorporated under the laws of the State of North Carolina

# ARTICLE ONE Name, Location, and Offices

- 1.1 Name. The name of the Corporation shall be GoTransit Partners.
- 1.2 <u>Registered Office and Agent</u>. The Corporation shall maintain a registered office in the State of North Carolina, and shall have a registered agent whose address is identical with the address of such registered office.
- 1.3 <u>Principal Office</u>. The principal office of the Corporation is 4600 Emperor Boulevard, Durham, North Carolina 27703.

#### **ARTICLE TWO**

#### **Purposes, Powers, and Governing Instruments**

- 2.1 <u>Nonprofit Corporation</u>. The Corporation shall be organized and operated as a nonprofit corporation under the North Carolina Nonprofit Corporation Act, N.C. Gen. Stat. § 55A-1-01 <u>et seq.</u>, and N.C. Gen. Stat. § 159-42.1 ("Establishment of nonprofit corporation by public authority").
- 2.2 <u>Charitable Purposes</u>. The Corporation is a "charitable or religious corporation" within the meaning of Section 55A-1-40(4) of the General Statutes of North Carolina. The purposes for which the Corporation is organized are exclusively charitable, scientific, and educational within the meaning of Section 501(c)(3) of the Internal Revenue Code, or corresponding section of any future federal tax code. More specifically, the purpose of the Corporation is to further the authorized purposes of the Research Triangle Regional Public Transportation Authority d/b/a GoTriangle (the "Authority"), including to finance, provide, operate, and maintain a safe, clean, reliable, adequate, convenient, energy efficient, economically and environmentally sound public transportation system for the service area of the Authority.
- 2.3 <u>Powers</u>. The Corporation shall serve only such purposes and functions and shall engage only in such activities as are consonant with the purposes set forth in this Article Two and as are exclusively charitable, scientific, or educational and are entitled to charitable, scientific, or educational status under Section 501(c)(3) of the Internal Revenue Code. In furtherance of such purposes, the Corporation shall have full power and authority:
  - (a) To perform any and all lawful acts which may be necessary or convenient to carry out the purposes of the Corporation;
  - (b) To collaborate with other organizations, entities, or persons whose activities further accomplish, foster, or attain such purposes;
  - (c) To make distributions of money to the Authority or to convey other personal or real property to the Authority;

- (d) Subject to approval by the Authority, to make distributions to organizations that qualify as exempt organizations under Section 501(c)(3) of the Internal Revenue Code;
- (e) To receive and accept property, whether real, personal, or mixed, by way of acquisition, gift, bequest, or devise, from any person or entity, whether public or private, to be held, administered, and disposed of in accordance with and pursuant to the governing instruments of the Corporation, as the same may be amended from time to time;
- (f) To perform all other acts necessary or incidental to the above and to do whatever is deemed necessary, useful, advisable, or conducive, directly or indirectly, as determined by the Board of Directors in its discretion, to carry out any of the purposes of the Corporation, as set forth in the Articles of Incorporation and these Bylaws, including the exercise of all other power and authority enjoyed by corporations generally by virtue of the provisions of the North Carolina Nonprofit Corporation Act (within and subject to the limitations of section 501(c)(3) of the Internal Revenue Code).
- 2.4 <u>Governing Instruments</u>. The Corporation shall be governed by its Articles of Incorporation and these Bylaws.

# ARTICLE THREE Board of Directors

- 3.1 Authority and Responsibility of the Board of Directors.
  - (a) Except as otherwise provided by law, the Articles of Incorporation, or these Bylaws, all of the authority of the Corporation and the government and management of the affairs of the Corporation shall be vested in the Board of Directors; and all the powers, duties, and functions of the Corporation conferred by the Articles of Incorporation, these Bylaws, state statutes, common law, court decisions, or otherwise, shall be exercised, performed, or controlled by or under the authority of the Board of Directors.
  - (b) The governing body of the Corporation shall be the Board of Directors. The Board of Directors shall have supervision, control and direction of the management, affairs and property of the Corporation; shall determine its policies or changes thereto; and shall actively prosecute its purposes and objectives and supervise the disbursement of funds and other conveyances of property. The Board of Directors may, in the exercise of the powers granted, delegate certain of its authority and responsibility to an executive committee as well as other committees. Under no circumstances, however, shall any actions be taken which are inconsistent with the Articles of Incorporation and these Bylaws; and the fundamental and basic purposes of the Corporation, as expressed in the Articles of Incorporation and these Bylaws, shall not be amended or changed.

- (c) The Board of Directors shall not permit any part of the net earnings or capital of the Corporation to inure to the benefit of any member, trustee, officer, director, or other private person or individual.
- (d) The Board of Directors may, from time to time, appoint, as advisors, persons whose advice, assistance and support may be deemed helpful in determining policies and formulating programs for carrying out the purposes and functions of the Corporation.
- (e) The Board of Directors may employ or retain such person or persons, including an executive director, officers, attorneys, trustees, agents, assistants, contractors and consultants, as in its judgment are necessary or desirable for the administration and management of the Corporation, and to pay reasonable compensation for the services performed and expenses incurred by any such person or persons.
- (f) The Board of Directors may carry out any other function, consistent with law, the Articles of Incorporation, and these Bylaws, as may be prescribed by the Authority.
- 3.2 <u>Number</u>. Initially, the Board of Directors shall have five (5) members. The Authority may increase the number of members up to nineteen (19).
- 3.3 Manner of Appointment. Each director of the Corporation shall be appointed by the Authority.
- 3.4 <u>Term of Office</u>. Each director shall take office at the time specified in the notice of appointment and shall continue in office for a term of three (3) years, or until his or her successor has been appointed or until the director's death, resignation, retirement, or removal. A director may not serve more than two (2) successive terms of office.
- 3.5 <u>Resignation and Removal</u>. Any director, by notice in writing to the Board of Directors and to the Authority, may resign at any time. Any director may be removed, either for or without cause, by the Authority. If a director has more than one (1) unexcused absence in a calendar year, he or she shall be automatically removed from the Corporation's Board of Directors.
- 3.6 <u>Vacancies</u>. When a vacancy on the Board of Directors exists, arising at any time and from any cause, including the authorization of an increase in the number of directors, each remaining director may nominate a candidate for the Authority's consideration. The appointment of the new director shall be made according to Article 3.3. Each director so appointed shall hold office for the duration of the unexpired term that the director is filling or until his or her successor has been appointed, or until his or her earlier death, resignation, retirement, removal or disqualification.
- 3.7 <u>Committees of the Board of Directors</u>. By resolution adopted by a majority of the directors then in office, the Board of Directors may designate from among its members one or more committees, each consisting of no fewer than two (2) directors, as provided in Article 7. Except as prohibited by law, the Articles of Incorporation, or these Bylaws, each committee shall have the authority as set forth in the resolution establishing said committee. See also Article Eight generally ("Committees of Directors").

3.8 <u>Compensation</u>. Directors shall receive no compensation, but by duly-adopted resolution of the Authority, directors may be paid for expenses associated with their attendance at Board or committee meetings or may be paid a fixed sum for attendance at such meetings.

# ARTICLE FOUR Meetings of the Board of Directors

- 4.1 <u>Place of Meetings</u>. Meetings of the Board of Directors may be held at any place within the State of North Carolina as set forth in the notice thereof or in the event of a meeting held pursuant to waiver of notice, as may be set forth in the waiver, or if no place is so specified, at the principal office of the Corporation.
- 4.2 <u>Regular Meetings; Notice</u>. Regular meetings of the Board of Directors shall be held at least quarterly at such times, on such dates, and at such places as the Board of Directors may prescribe. Notice of the time, date, and place of each such regular meeting shall be given by the Secretary in accordance with the provisions of Article 5.1 no fewer than seven (7) days before such regular meeting.
- 4.3 <u>Special Meetings; Notice</u>. Special meetings of the Board of Directors may be called by or at the request of the Chairperson or by any two (2) of the directors in office at that time. Notice of the time, date, place, and purpose of any special meeting of the Board of Directors shall be given by the Secretary in accordance with the provisions of Article 5.1 no fewer than twenty-four (24) hours before such meeting; provided that notice shall be given at least seven (7) days prior to any special meeting the purpose of which is to consider any matter which would require the approval of a majority of the directors then in office.
- 4.4 <u>Meeting Waiver</u>. Attendance by a director at a meeting shall constitute waiver of notice of such meeting, except where a director attends a meeting for the express purpose of objecting to the transaction of business because the meeting is not lawfully called. See Article Five ("Notice and Waiver").
- 4.5 <u>Quorum</u>. At meetings of the Board of Directors, a majority of the directors then in office shall be necessary to constitute a quorum for the transaction of business.
- 4.6 <u>Vote Required for Action</u>. Except as otherwise provided in the Articles of Incorporation or these Bylaws or by law, each director then in office shall have one (1) vote, and the vote of a majority of the directors present at a meeting at which a quorum is present shall constitute the action of the Board of Directors. In several places these Bylaws require the vote of a majority of the directors then in office and such specific provisions shall be followed rather than this general authority with respect to the matters covered in such Bylaws.
- 4.7 <u>Telephone and Similar Meetings</u>. Directors may participate in and hold a meeting by means of conference telephone or similar communications equipment by means of which all persons participating in the meeting can hear each other. Participation in a meeting by such means shall constitute presence in person at the meeting, except where a person participates in the meeting for the express purpose of

objecting to the transaction of any business on the grounds that the meeting is not lawfully called or convened. A telephonic meeting will require the same notice as a regular meeting.

- Adjournments. A meeting of the Board of Directors, whether or not a quorum is present, may be adjourned by a majority of the directors present to reconvene at a specific time and place. It shall not be necessary to give notice of the reconvened meeting or of the business to be transacted, other than by announcement at the meeting which was adjourned. At any such reconvened meeting at which a quorum is present, any business may be transacted which could have been transacted at the meeting which was adjourned.
- 4.9 <u>Ex Officio Participants</u>. The Authority's General Manager, General Counsel, Chief Financial Officer, and Board of Trustees (or his or her respective designee) may attend, in a nonvoting capacity, any meeting of the Board of Directors. Notice of each meeting shall be provided to the foregoing ex officio participants in accordance with Article 5.1.

# ARTICLE FIVE Notice and Waiver

- 5.1 <u>Procedure</u>. Whenever these Bylaws require notice to be given, the notice shall be given in accordance with this Article. Notice under these Bylaws shall be in writing, unless oral notice is reasonable under the circumstances. Notice may be communicated in person, by telephone, teletype, e-mail, or other form of wire or wireless or electronic communication, or by mail or private carrier. Written notice, if in a comprehensible form, is effective at the earliest of the following:
  - (a) When received or when delivered, properly addressed, to the addressee's last known principal place of business or residence;
  - (b) Five (5) days after its deposit in the United States Mail, as evidenced by the postmark, if mailed with first-class postage prepaid and correctly addressed; or
  - (c) On the date shown on a written or electronic return receipt, if sent by a means generating a receipt, and the receipt is signed by or on behalf of the addressee or otherwise verified.

Oral notice is effective when actually communicated in a comprehensible manner to the person entitled to oral notice.

In calculating time periods for notice, when a period of time measured in days, weeks, months, years, or other measurement of time is prescribed for the exercise of any privilege or the discharge of any duty, the first day shall not be counted but the last day shall be counted.

5.2 <u>Waiver</u>. Any notice may be waived before or after the date and time stated in the notice. Except as provided herein, the waiver must be in writing or by electronic transmission, signed by the person entitled to the notice, and delivered to the Corporation for inclusion in the minutes or filing with the corporate records. See Article 4.4 ("Meeting Waiver").

# ARTICLE SIX Officers

- 6.1 <u>Number and Qualifications</u>. The executive officers of the Corporation shall consist of a Chairperson, a Secretary, and a Treasurer. The Board of Directors may from time to time create and establish the duties of such other officers or assistant officers as it deems necessary for the efficient management of the Corporation, including but not limited to a Vice Chairperson and/or an Executive Director, but the Corporation shall not be required at any time to have any officers other than a Chairperson, a Secretary, and a Treasurer. Any two (2) or more offices may be held by the same person.
- 6.2 <u>Appointment and Term of Office</u>. The executive officers of the Corporation shall be appointed annually by the Board of Directors by a majority vote of the directors then in office and shall serve until their successors have been appointed, or until their earlier death, resignation, removal, retirement, or disqualification. While holding such office, the Chairperson shall serve as a member of the Board of Directors of the Corporation.
- 6.3 Other Agents. The Board of Directors may appoint from time to time such agents as it may deem necessary or desirable, each of whom shall hold office during the pleasure of the Board of Directors, and shall have such authority and perform such duties and shall receive such reasonable compensation, if any, as the Board of Directors may from time to time determine.
- 6.4 <u>Removal</u>. Any officer or agent appointed by the Board of Directors may be removed by the Board of Directors by a majority vote of the directors then in office, whenever in its judgment the best interests of the Corporation will be served thereby. However, any such removal shall be without prejudice to the contract rights, if any, of the officer or agent so removed.
- 6.5 <u>Vacancies</u>. A vacancy in any office arising at any time and from any cause may be filled for the unexpired term at any meeting of the Board of Directors by a majority vote of the directors then in office.
- Chairperson. The Chairperson shall exercise general supervision of the assets, business, operations, personnel, and affairs of the Corporation, subject to the control and approval of the Board of Directors. The Chairperson shall preside over all meetings of the Board of Directors. The Chairperson shall serve as a member, with the right to vote, of any executive committee of the Board of Directors. The Chairperson shall be authorized to sign checks, drafts, and other orders for the payment of money, notes or other evidences of indebtedness issued in the name of the Corporation, grant requests, and statements and reports required to be filed with state or federal officials or agencies; and the Chairperson shall be authorized to enter into any contract or agreement and to execute in the corporate name, along with the Treasurer or the Secretary, any instrument or other writing; and he or she shall see that all orders and resolutions of the Board of Directors are carried into effect. The Chairperson shall perform such other duties and have such other authority and powers as the Board of Directors may from time to time prescribe.

- 6.7 <u>Secretary</u>. The Secretary shall attend all meetings of the Board of Directors and record, or cause to be recorded, all votes, actions and the minutes of all proceedings in electronic format to be kept for that purpose and shall perform, or cause to be performed, like duties for the executive and other committees when required. The Secretary shall give, or cause to be given, notice of all meetings of the Board of Directors. The Secretary shall keep in safe custody the seal of the Corporation and, when authorized by the Board of Directors or the Chairperson, affix it to any instrument requiring it. When so affixed, it shall be attested by his or her signature or by the signature of the Treasurer or another director so designated by the Board of Directors. The Secretary shall perform such other duties and have such other authority and powers as the Board of Directors may from time to time prescribe or as the Chairperson may from time to time delegate.
- Treasurer. The Treasurer shall have custody of the corporate funds and securities and shall keep full and accurate accounts of receipts and disbursements of the Corporation and shall deposit all monies and other valuables in the name and to the credit of the Corporation into depositories designated by the Board of Directors. The Treasurer shall disburse the funds of the Corporation as authorized by the Board of Directors or the Chairperson, and prepare financial statements each quarter or at such other intervals as the Board of Directors shall direct. The Treasurer shall perform such other duties and have such other authority and powers as the Board of Directors may from time to time prescribe or as the Chairperson may from time to time delegate.

# ARTICLE SEVEN Committees of Directors

- 7.1 Executive Committees. By resolution adopted by a majority of the directors in office, the Board of Directors may designate from among its members one or more executive committees, each of which shall consist of at least three (3) or more directors, including the Chairperson. Each such executive committee, to the extent provided in such resolution, shall have and exercise the authority of the Board of Directors in the management of the affairs of the Corporation. Any action by each such committee shall be reported to the Board of Directors at its meeting next succeeding such action.
- Other Committees of Directors. Other committees for specific purposes, each consisting of two (2) or more directors, one of which shall be chair, and any designated persons, may be designated by a resolution adopted by a majority of directors then in office. Such resolution shall designate the members of the committee or the method by which the members will be selected; shall establish the power, duties and responsibility of the committee; and shall establish the procedures for the committee to follow. Any member of any committee may be removed by the person or persons authorized to appoint such member whenever in their judgment the best interests of the Corporation shall be served by such removal. Any action by each such committee shall be reported to the Board of Directors at its meeting next succeeding such action. Any such committee may be a standing committee or an ad hoc committee, as designated by the Board of Directors.
- 7.3 <u>Term of Appointment</u>. Each member of a committee shall continue as such until his or her successor is appointed, unless the committee shall be sooner terminated, unless such member shall be removed from such committee, or unless such member shall cease to qualify as a member thereof.

- 7.4 <u>Chair</u>. One (1) member of each committee shall be appointed chair thereof by the Board of Directors unless the Board of Directors delegates the appointment to a vote by the committee members.
- 7.5 <u>Vacancies</u>. Vacancies in the membership of any committee may be filled by appointments made in the same manner as provided in the case of the original appointments.
- 7.5 Quorum. Unless otherwise provided in the resolution of the Board of Directors designating a committee, a majority of the whole committee shall constitute a quorum; and the act of a majority of members present at a meeting at which a quorum is present shall be the act of the committee.
- 7.6 <u>Rules</u>. Each committee may adopt rules for its own government, so long as such rules are not inconsistent with the Articles of Incorporation, these Bylaws, or rules adopted by the Board of Directors.

#### **ARTICLE EIGHT**

#### Contracts, Checks, Deposits, Funds, Budget, Financial Reporting, and Audit

- 8.1 <u>Contracts</u>. The Board of Directors may authorize any officer(s) or agent(s) of the Corporation, in addition to the officers so authorized by these Bylaws, to enter into any contract or execute and deliver any instrument in the name and on behalf of the Corporation. Such authority must be in writing and may be general or confined to specific instances.
- 8.2 <u>Checks, Drafts, Notes.</u> All checks, drafts or other orders for the payment of money, notes or other evidences of indebtedness issued in the name of the Corporation shall be signed by such officer(s) or agent(s) of the Corporation so authorized by these Bylaws, or in such other manner as may from time to time be determined by resolution of the Board of Directors. In the absence of such determination by the Board of Directors, such instruments shall be signed by the officers directed by the Chairperson and in the absence of such direction by the Treasurer and countersigned by the Chairperson, Vice Chairperson, or Executive Director of the Corporation.
- 8.3 <u>Deposits</u>. All funds of the Corporation shall be deposited from time to time to the credit of the Corporation in such banks, trust companies or other depositories as the Board of Directors may select or approve.
- 8.4 <u>Gifts</u>. The Board of Directors may accept on behalf of the Corporation any contribution, donation, gift, bequest, or devise for the general purposes or for any special purpose of the Corporation.
- 8.5 <u>Annual Budget and Work Plan</u>. The Board of Directors shall develop and, following review and comment by the Authority, approve an annual budget and work plan for the Corporation. Changes that increase the budget during the fiscal year shall be approved by the Board of Directors.
- 8.6 <u>Financial Reports and Records</u>. The Corporation is required to file any and all reports to local, federal and state agencies requiring a report of the Corporation. This includes but is not limited to:

corporate tax returns, sales tax receipt reports; and employee required submittals, if applicable. Annual financial reports showing assets, liabilities and pending assets shall be submitted to the Board of Directors.

- 8.7 <u>Audits</u>. The Corporation shall undergo an independent audit at such time that the total receipts exceed \$100,000 in a fiscal year. Upon request, the Authority shall have access to the financial records of the Corporation for audit or other purposes.
- 8.8 <u>Fiscal Year</u>. The fiscal year of the Corporation shall end on the last day of June or on such other date as may be fixed from time to time by the Board of Directors.
- 8.9 <u>Annual Report</u>. The Corporation shall submit to the Authority an annual report within sixty (60) days of the end of each fiscal year. The annual report will include a summary of donations, revenues, expenditures, and activities of the Corporation for the immediately preceding fiscal year.
- 8.10 <u>Contributions</u>. The Corporation shall remit proof of contribution to any individual or entity that makes a tax-deductible donation to the Corporation.

# ARTICLE NINE Indemnification and Insurance

- 9.1 Indemnification. In the event that any person who was or is a party to or is threatened to be made a party to any threatened, pending or completed action, suit or proceeding, whether civil, criminal, administrative or investigative, seeks indemnification from the Corporation against expenses, including attorney fees (and in the case of actions other than those by or in the right of the Corporation, judgments, fines and amounts paid in settlement), actually and reasonably incurred by him or her in connection with such action, suit, or proceeding by reason of the fact that such person is or was a director or officer, including an Executive Director of the Corporation, or an agent serving without compensation or is or was serving at the request of the Corporation as a director, officer, employee, trustee, or agent of another Corporation, domestic or foreign, nonprofit or for profit, partnership, joint venture, trust, or other enterprise, then, unless such indemnification is ordered by a court, the Corporation shall determine, or cause to be determined, in the manner provided under North Carolina law whether or not indemnification is proper under the circumstances because the person claiming such indemnification has met the applicable standards of conduct set forth in North Carolina law; and, to the extent it is so determined that such indemnification is proper, the person claiming such indemnification shall be indemnified to the fullest extent now or hereafter permitted by North Carolina law, including advances or reimbursements of litigation expenses to the extent permitted by North Carolina Law.
- 9.2 <u>Indemnification Not Exclusive of Other Rights</u>. The indemnification provided in Article 9.1 above shall not be deemed exclusive of any other rights to which those seeking indemnification may be entitled under the Articles of Incorporation or these Bylaws, or any agreement, vote of disinterested directors, or otherwise, both as to action in his or her official capacity and as to action in another capacity while holding such office, and shall continue as to a person who has ceased to be a director or officer, including any Executive Director, or to serve as an agent without compensation and shall inure to the benefit of the heirs, executors, and administrators of such a person.

9.3 <u>Insurance</u>. To the extent permitted by North Carolina law, the Corporation may purchase and maintain insurance on behalf of any person who is or was a director, officer, employee, trustee, or agent of the Corporation, or is or was serving at the request of the Corporation as a director, officer, employee, trustee or agent of another corporation, domestic or foreign, nonprofit or for profit, partnership, joint venture, trust or other enterprise.

# ARTICLE TEN Miscellaneous

- 10.1 <u>Books and Records</u>. The Corporation shall keep correct and complete books and records of account and shall also keep minutes of the proceedings of its Board of Directors and committees having any of the authority of the Board of Directors. The Corporation shall keep at its registered or principal office a record giving the names and addresses of the directors and any other information required under North Carolina law.
- 10.2 <u>Corporate Seal</u>. The corporate seal (of which there may be one or more exemplars) shall be in such form as the Board of Directors may from time to time determine.
- 10.3 <u>Electronic Transactions</u>. The Corporation may conduct electronic transactions in accordance with North Carolina law.
- 10.4 <u>Internal Revenue Code</u>. All references in these Bylaws to sections of the Internal Revenue Code shall be considered references to the Internal Revenue Code of 1986, as from time to time amended, to the corresponding provisions of any applicable future United States Internal Revenue Law, and to all regulations issued under such sections and provisions.
- 10.5 <u>Construction</u>. Whenever the context so requires, the masculine shall include the feminine and neuter, and the singular shall include the plural, and conversely. If any portion of these Bylaws shall be invalid or inoperative, then, so far as is reasonable and possible: The remainder of these bylaws shall be considered valid and operative; and effect shall be given to the intent manifested by the portion held invalid or inoperative.
- 10.6 <u>Table of Contents; Headings</u>. The table of contents and headings are for organization, convenience and clarity. In interpreting these Bylaws, they shall be subordinated in importance to the other written material.
- 10.7 <u>Relation to Articles of Incorporation</u>. These Bylaws are subject to, and governed by, the Articles of Incorporation.
- 10.8 <u>Distribution Upon Dissolution</u>. The Board of Directors of the Corporation, upon dissolution, shall dispose of all remaining assets to the Authority.

# ARTICLE ELEVEN Amendments

11.1 <u>Power to Amend Bylaws</u>. By a majority vote of the directors then in office, the Board of Directors may approve new or amended Bylaws; provided, however, that such new or amended Bylaws shall not become effective until further approved in writing by the Authority.

# ARTICLE TWELVE Tax-Exempt Status

12.1 <u>Tax-Exempt Status</u>. The affairs of the Corporation at all times shall be conducted in such a manner as to assure the Corporation's status as an organization qualifying for exemption from taxation pursuant to Section 501(c)(3) of the Internal Revenue Code.

# ARTICLE THIRTEEN Director or Officer Conflicts of Interest

- 13.1 <u>Conflict of Interest Transaction</u>. No director or officer of the Corporation, or any family member of such director or officer, or any corporation, partnership, association, trust or other entity in which such director or officer, or family member of such director or officer, serves as a director, officer, partner or trustee, or has a financial interest, shall be permitted to enter into any contract or transaction with the Corporation unless:
  - (a) Such director or officer discloses to the Board of Directors of the Corporation the material facts as to his or her or his or her family member's relationship with or interest in the entity proposing to enter into the contract or transaction with the Corporation, and the Board of Directors authorizes the contract or transaction by a majority vote of the disinterested directors (even though the disinterested directors may constitute less than a quorum); and
  - (b) The contract or transaction is fair to the Corporation.
- 13.2 <u>Fairness to the Corporation</u>. Factors to be considered in determining whether the contract or transaction is "fair" to the Corporation include an examination of the following:
  - (a) The price and terms of the contract or transaction (the price and terms of the contract or transaction may vary, but must be on a level which the Board of Directors would accept in an arm's-length negotiation, in light of the knowledge that the Board of Directors would reasonably have acquired in the course of such negotiation); and
  - (b) Whether the Board of Directors would reasonably determine that the contract or transaction was in the best interests of the Corporation.

- 13.3 <u>Remedies for Violation of Conflict of Interest Requirements</u>. If a director or officer of the Corporation, or any family member of such director or officer, or any corporation, partnership, association, trust or other entity in which such director, officer or family member of such director or officer serves as a director, officer, partner or trustee, or has a financial interest, enters into any contract or transaction with the Corporation without complying with the requirements described above, the Board of Directors may, at its sole discretion:
  - (a) Void the contract or transaction in its entirety and recover from such director or officer any damages and expenses suffered or incurred by the Corporation as a result of the contract or transaction; or
  - (b) Modify the price and terms of the contract or transaction so that the Corporation receives a price and terms comparable to what the Corporation would receive in an arm's-length negotiation.

# ARTICLE FOURTEEN Adoption of Bylaws

These Bylaws of GoTransit Partners were adopted by the Board of Trustees of the Research Triangle Regional Public Transportation Authority d/b/a GoTriangle and the Board of Directors of the Corporation, and became effective, as of August 23, 2017, and amended as of September 27, 2017, and further amended June 27, 2018.

# Research Triangle Regional Public Transportation Authority d/b/a GoTriangle By: Jennifer Robinson, Chair GoTransit Partners By: , Chairperson

**APPROVED:** 



Connecting all points of the Triangle

## **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

**FROM:** Regional Services Development

**DATE:** June 27<sup>th</sup>, 2018

SUBJECT: Renewal of Triangle Regional Model Service Bureau (TRMSB) Contract with

Institute for Transportation Education and Research (ITRE)

#### **Strategic Objective or Initiative Supported**

1.2 Pursue service improvements and expansion opportunities

#### **Action Requested**

Staff requests that the GoTriangle Board of Trustees authorize the General Manager to sign a contract with ITRE to provide continued model development services of the Triangle Regional Model (TRM) for Fiscal Year 2019 with a not-to-exceed (NTE) amount of \$215,000.

#### **Background and Purpose**

The TRM Service Bureau maintains the Triangle region's travel demand forecasting model. Its work is funded through a four-way partnership involving Triangle Transit, NCDOT, DCHC-MPO, and CAMPO.

The model provides sophisticated data analysis of traffic patterns, volumes, and capacities on the Triangle road network as well as bus ridership and rail ridership forecasts for the future. The Federal New Starts process heavily utilizes regional travel demand models like the TRM to assess which rail projects to fund out of a limited pot of money at the federal level.

The model team is continually making improvements to the model to better estimate transit ridership now and in the future.

#### **Financial Impact**

The estimated amount for this contract is \$208,939 for FY 2019 with a not-to-exceed dollar value for FY 2019 to \$215,000.

#### **Attachments**

FY19 Stakeholder Budget and Scope of Work

#### Staff Contact(s)

Patrick McDonough, Manager of Planning & TOD, (919)485-7455

PO Box 13787 Research Triangle Park, NC 27709 P: 919.485.7510 | F: 919.485.7547

#### STAKEHOLDER BUDGETS ON ONE TABLE TRIANGLE REGIONAL MODEL SERVICE BUREAU BUDGET FOR FY 2019: JULY 1, 2018 TO JUNE 30, 2019

Director   Senior Research Associate   100% effort for 12 mo   100% effort f	Budget Items	Description of Level	Pr	oposed	F	Proposed		Proposed	F	Proposed	F	roposed
Staff in the content		•	c	AMPO		DCHC		NCDOT	G	oTriangle		Total
TREA space   Director   9.5 % effort for 12 mo   1.538   1.538   1.538   1.538   1.538   1.02.68	Salaries and Wages (Personnel) *	0. 2		, <del>C</del>		200				<u> </u>		
Director   Senior Research Associate   100% effort for 12 mo   100% effort f		5 % effort for 12 mo	\$	1.538	\$	1.538	\$	1.538	\$	1.538	\$	6,154
Senior Research Associate   100 % effort for 12 mo   Research Associate   80 % effort for 12 mo   100 % effort for 12 mo   50 % ferror for 100 % effort for 12 mo   50 % ferror for 12 mo   50 % ferror for 100 % effort for 100 % ef				,		,		,		,		102,661
Research Associate						,		,		,		90,529
Research Associate				,				,		,		61,800
Substant												56,954
Substrate   Subs					-							17,999
Staff (33%)   S	SUBTOTAL PERSONNEL	o 70 700, 100 70 0a	_		_		_				_	336,096
Staff (33%)   S	Staff Benefits											
Sample   S			¢	23 766	æ	23 036	æ	23 036	¢	33 333	¢	104 971
Substance	, ,											
TOTAL PERSONNEL & BENEFITS \$ 101,453 \$ 102,138 \$ 140,013 \$ 445,74    Supplies and Materials (Photocopying, plotter paper, plotter ink) \$ 100 \$ 100 \$ 100 \$ 1.5	` '		_				_				_	
Supplies and Materials	SUBTOTAL STAFF BENEFITS		\$	24,935	\$	25,105	\$	25,105	\$	34,502	\$	109,647
Frotocopying, plotter paper, plotter ink)	TOTAL PERSONNEL & BENEFITS		\$	101,453	\$	102,139	\$	102,138	\$	140,013	\$	445,742
Travel   State	Supplies and Materials											
Travel	(Photocopying, plotter paper, plotter ink)		\$	100	\$	100	\$	100	\$	100	\$	400
In State Out of State \$ 8.8 \$ 8.8 \$ 8.8 \$ 8.8 \$ 3.5 \$ 3.5 \$ 3.5 \$ 3.5 \$ 3.00 \$ \$ 750 \$ 750 \$ 750 \$ 3.00 \$ 3.00 \$ \$ 750 \$ 750 \$ 750 \$ 750 \$ 3.00 \$ \$ 3.00 \$ \$ 750 \$ 750 \$ 750 \$ 750 \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$ 3.00 \$ \$	Computer replacements (2)		\$	1,500	\$	1,500	\$	1,500	\$	1,500	\$	6,000
Out of State Training  S 750 \$ 750 \$ 750 \$ 750 \$ 3,000  Current Services Communications (long distance) Printing and Binding  S 750 \$ 5,000 \$ 37 \$ 37 \$ 37 \$ 14  Contracted Services On-call technical assistance  S 5,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000  S 750 \$ 750 \$ 750 \$ 750 \$ 14  Contracted Services On-call technical assistance  S 5,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000  S 750 \$ 750 \$ 750 \$ 75 \$ 75 \$ 75 \$ 75 \$ 7	Travel											
Training \$ 750 \$ 750 \$ 750 \$ 3,00 \$ 3,00 \$ Current Services Communications (long distance) \$ 37 \$ 37 \$ 37 \$ 37 \$ 14 \$ 20,00 \$ 5,000 \$ 5,000 \$ 20,00 \$ 5,000 \$	In State		\$	88	\$	88	\$	88	\$	88	\$	352
Current Services Communications (long distance) Printing and Binding \$ 37 \$ 37 \$ 37 \$ 37 \$ 37 \$ 14  Contracted Services On-call technical assistance \$ 5,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000	Out of State		\$	-	\$	-	\$	-	\$	-	\$	-
Communications (long distance) Printing and Binding  Contracted Services On-call technical assistance  S 5,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,00	Training		\$	750	\$	750	\$	750	\$	750	\$	3,000
Printing and Binding \$ - \$ - \$ - \$ - \$ \$ - \$ \$ 20,000 \$ Contracted Services On-call technical assistance \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$	Current Services											
Contracted Services On-call technical assistance  \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,	Communications (long distance)		\$	37	\$	37	\$	37	\$	37	\$	148
On-call technical assistance \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,000 \$ 5,000 \$ 5,000 \$ 20,000 \$ 5,00	Printing and Binding		\$	-	\$	-	\$	-	\$	-	\$	-
S	Contracted Services											
Fixed Charges  Rental of Equipment/State Vehicles Other Fixed Charges TransCAD \$1,800/ea, FORTRAN \$800, 5pm \$305 Slack \$228  Student Aid / Tuition Remission In State  Subcontract Household travel survey update - Resource Systems Group, Inc.  Facilities & Administrative Costs 20% of MTDC **  Subscript Subscript Survey (State State Stat	On-call technical assistance		\$	5,000	\$	5,000	\$	5,000	\$	5,000	\$	20,000
Fixed Charges  Rental of Equipment/State Vehicles  Other Fixed Charges TransCAD \$1,800/ea, FORTRAN \$800, 5pm \$305 Slack \$228  Student Aid / Tuition Remission In State  Subcontract Household travel survey update - Resource Systems Group, Inc.  \$ - \$ 25,510 \$ 70,500 \$ 23,970 \$ 119,98  TOTAL OTHER DIRECT COSTS  \$ 10,133 \$ 35,643 \$ 80,633 \$ 34,103 \$ 160,51  Facilities & Administrative Costs 20% of MTDC **			\$	-	\$	-	\$	-	\$	-	\$	-
Rental of Equipment/State Vehicles Other Fixed Charges TransCAD \$1,800/ea, FORTRAN \$800, 5pm \$305 Slack \$228  Student Aid / Tuition Remission In State  Subcontract Household travel survey update - Resource Systems Group, Inc.  TOTAL OTHER DIRECT COSTS  Rental of Equipment/State Vehicles \$ 75			\$	-	\$	-	\$	-	\$	-	\$	-
Other Fixed Charges TransCAD \$1,800/ea, FORTRAN \$800, 5pm \$305 Slack \$2.583 \$ 2,583 \$ 2,583 \$ 10,33 Slack \$228  Student Aid / Tuition Remission In State \$ - \$ - \$ - \$ - \$ \$ - \$ \$ \$ \$ \$ \$ \$ \$	_											
Slack \$228   Student Aid / Tuition Remission	Rental of Equipment/State Vehicles		\$	75	\$	75	\$	75	\$	75	\$	300
Student Aid / Tuition Remission	•	ORTRAN \$800, 5pm \$305	\$	2,583	\$	2,583	\$	2,583	\$	2,583	\$	10,333
In State \$ - \$ - \$ - \$ \$ - \$ \$ Subcontract Household travel survey update - Resource Systems Group, Inc. \$ - \$ 25,510 \$ 70,500 \$ 23,970 \$ 119,98 \$ - \$ - \$ - \$ - \$ \$ \$ 10,133 \$ 35,643 \$ 80,633 \$ 34,103 \$ 160,51 \$ 20% of MTDC ** \$ 22,317 \$ 27,454 \$ 27,454 \$ 34,823 \$ 112,04	·											
Household travel survey update - Resource Systems Group, Inc. \$ - \$ 25,510 \$ 70,500 \$ 23,970 \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ \$ 10,133 \$ 35,643 \$ 80,633 \$ 34,103 \$ 160,510 \$ \$ 20,900 \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$			\$	-	\$	-	\$	-	\$	-	\$	-
Household travel survey update - Resource Systems Group, Inc. \$ - \$ 25,510 \$ 70,500 \$ 23,970 \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ 70,500 \$ \$ 23,970 \$ \$ 119,98 \$ \$ 10,133 \$ 35,643 \$ 80,633 \$ 34,103 \$ 160,510 \$ \$ 20,900 \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$ \$ 20,900 \$	Subcontract											
\$ - \$ - \$ - \$  TOTAL OTHER DIRECT COSTS  \$ 10,133 \$ 35,643 \$ 80,633 \$ 34,103 \$ 160,51  Facilities & Administrative Costs 20% of MTDC **  \$ 22,317 \$ 27,454 \$ 27,454 \$ 34,823 \$ 112,04		etome Group, Inc	œ		¢	25 540	¢	70 500	¢	22 070	¢	110 000
Facilities & Administrative Costs 20% of MTDC ** \$ 22,317 \$ 27,454 \$ 27,454 \$ 34,823 \$ 112,04	nouseriola traversurvey update - Resource Sy	stems Group, inc.		-		25,510		70,500		23,970		119,960
Facilities & Administrative Costs 20% of MTDC ** \$ 22,317 \$ 27,454 \$ 27,454 \$ 34,823 \$ 112,04	TOTAL OTHER DIRECT COSTS		\$	10.133	\$	35.643	\$	80.633	\$	34.103	\$	160,513
20% of MTDC ** \$ 22,317 \$ 27,454 \$ 27,454 \$ 34,823 \$ 112,04			-	. 5, . 55	_	- 5,5 .5	Ť	20,000	Ť	,	Ť	, . 10
	Facilities & Administrative Costs		e	22 247	•	27 454		27 454		24 022		112.040
TOTAL ESTIMATED RUDGET \$ 123 903 \$ 165 236 \$ 240 225 \$ 209 920 \$ 749 20	20% OF INT DC		Ф	22,317	Þ	21,454	Þ	21,454	Þ	34,823	Þ	112,048
	TOTAL ESTIMATED BUDGET		\$	133,903	\$	165,236	\$	210 226	\$	208,939	\$	718,303

Note: CAMPO portion of household survey (22% or \$31,020 out of \$141,000 total survey cost) is a separate project (DCHC is contributing additional \$10,000)

<sup>\*\* 20%</sup> based on one contract through the Master Agreement between NCSU-ITRE and NCDOT.

<sup>\*\*\* 0.5%</sup> of Director effort is committed to separate CAMPO household survey contract

#### Exhibit A

#### Project Scope of Work and Budget

#### Introduction

The following scope of work is presented as the proposed work plan for the TRM Model Team including the TRM Service Bureau for the budget year July 1, 2018 – June 30, 2019. The primary efforts outlined in this scope are intended to focus the efforts of the Model Team and Service Bureau on maintaining the TRMv6 model for the Triangle region, and developing a 2016 model using household survey data collected during 2016, transit on-board survey data collected during 2014 and 2015, and parking behavior data collected in 2016 and to be called version 6.1. Work will also continue to collect household survey data as a part of a recurring update program. Refer to Appendix A for an overall vision for v6 and v7 models.

Several assumptions are made within the context of this scope.

- 1. Each signatory agency's one half FTE contribution may include staff time from people other than their TRM Team member, but the TRM Team member will play a key role and other staff must be adequately trained to meet the needs of the TRM Team.
- 2. All TRM staff representing the signatory agencies will, as needed, work on site at ITRE, including any third person who is providing services in the name of a signatory agency. This enables the Team to work together on issues that require the input of multiple team members and reduces the tendency for team members to be reassigned to other tasks in their home offices.
- 3. The TRM Program Manager will assign tasks with associated deliverables and target dates. TRM Team members will agree to take responsibility for specific tasks and will be held accountable for completion of those tasks. The responsible team member (stakeholder and TRM Service Bureau) will be responsible for **monthly** reporting on progress in 5pm including 1) status, 2) changes in anticipated completion dates, 3) reasons for change, and 4) hours spent on model development work and percent of task complete for the month reported. Stakeholder team members are requested to report in a timely manner if any external resources or assistance is needed to complete tasks.
- 4. Signatory agencies will commit one half FTE per agency to the completion of the list of tasks outlined in this work plan. The TRM Program Manager will assume responsibility for providing adequate work to meet this obligation by specifying the task description, deliverables, and person hours required. This information will be provided at least quarterly and will be sufficient to fully incorporate the one half FTE required of each agency.
- 5. All intermediate and final products of this work program belong to the four stakeholders (NCDOT, CAMPO, DCHC, and GoTriangle) and these will be delivered to the stakeholders in a form and via media acceptable to each stakeholder at the end of the contract year or before. The products include: model files including input files; scripts and program source code; all technical memoranda; estimation data file inputs and outputs; technical reports and user guides; and tools prepared including macro script files and user guides for their use.

Note on model version names: the following version names will be used in this scope of work consistent with model team recommendations (for detailed TRM name history, please refer to Appendix B "TRM History" section).

TRM v6: Updated and enhanced trip based model based on the v5 model. TRM v6 (with a 2010 estimation year, and 2013 base year) was delivered in May, 2016 and was used for developing the 2045 Metropolitan Transportation Plan and Air Quality Conformity Analysis, transit analysis, and Comprehensive Transportation Plan analysis.

 TRM v6.1: Enhanced trip based model developed with updated travel survey data, on-board transit survey data, and parking behavior survey data. TRM v6.1 will be delivered in December, 2020 and will be used for the 2050 Metropolitan Transportation Plan development and Air Quality analysis.

# Overall Work Program Summary Task Table (including stakeholder work hours)

Task Number	Task Title	FY 17 Task Hours	FY 18 Task Hours	FY 19 Task Hours	% of Total FY 19
1.2	Household survey data collection, processing & analysis	880	448	560	5.8%
1.4	Process locally collected data	400	189	240	2.5%
1.5	External travel data collection	0	128	80	0.8%
1.6	Survey plan	0	0	120	1.2%
2.1	Maintain and update hwy. & transit networks, SE data	2,052	1,500	458	4.8%
2.3	Zone geography	0	0	80	0.8%
2.5	Transit networks	184	335	320	3.3%
2.6	Zonal data & models	0	136	176	1.8%
2.7	Develop an improved parking constraint model	1,380	1,072	692	7.2%
2.8	Data systems	240	0	120	1.2%
3.1	Estimation and re-calibration of trip production models	0	380	300	3.1%
3.2	Investigate improving non-home based trips	0	120	120	1.2%
4.2	Prepare time of day factors	0	144	144	1.5%
5.1	Estimation and calibration of destination choice model	0	1,076	980	10.2%
6.1	Estimation and calibration of non-motorized models	0	288	288	3%
7.1	Calibration of mode choice models	0	280	280	2.9%
8.4	External travel models	240	251	300	3.1%
8.8	FTA STOPS model	0	0	200	2.1%
9.1	Investigate improving hwy. assignment	128	56	460	4.8%
9.2	TRM v6 model assignment & overall model	0	0	631	6.6%

Task Number	Task Title	FY 17 Task Hours	FY 18 Task Hours	FY 19 Task Hours	% of Total FY 19
	calibration				
9.3	Develop revised calibration standards	0	0	112	1.2%
19.1	Develop overall model design	0	0	160	1.7%
19.2	Implement elements of overall model design	0	0	136	1.4%
19.3	Emerging issues to address in TRM	0	0	40	0.4%
20.1	TRM technical documentation	0	200	80	0.8%
20.2	TRM User's Guide	0	40	80	0.8%
21.2	Assistance with TRM model application	120	138	160	1.7%
21.3	Action items	560	528	560	5.8%
22.1	Oversight and reporting	1,592	1,448	1,536	16.0%
22.2	Training	412	320	320	3.3%

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## 1 Data collection

## 1.2 Household survey data collection, processing & analysis

## 1.2.2 Recurrent household survey data collection

Work will continue on a program of recurrent household survey data collection (similar to the American Community Survey or ACS). Benefits from a recurrent program of household survey data collection include: up-to-date data for developing models, ability to track change over time, and predictable and lower annual funding requirements as compared to surveys conducted every ten years. The cost efficiencies can be realized by executing the survey over time, by not repeatedly incurring startup costs. The data collection program was designed during FY 2017 based on stakeholder feedback. The survey instruments and survey materials were updated during FY18 and the detailed sampling plan was developed. During FY19 the survey will be performed and survey data products will be delivered. Expected products from the shorter cycle household survey data collection program are expected to include more frequent data updates, and every four or five years (depending on sample size and design of the data collection program) an aggregated set of data and survey documentation suitable for updating the model depending on how frequently the stakeholders want to update the model. Specific tasks will include purchasing sample, conducting the survey, coding, correcting and validating the survey data and weighting and expanding the data and documenting all survey activities and data. The data will also be checked for quality before and after it is delivered.

#### Deliverables:

a) Final delivery of data, working files, and all documentation

Est. start date: 8/2/2018 Est. end date: 6/30/2019

ID	Task Description	Task Hours
1.2.2	Recurrent household survey data collection	560
a)	Implement selected approach through contractor including administration of sub-contract	40
b)	Review and update list of transit routes, transit fares/passes, and park and ride lots and noting any added, removed or changed	80
c)	Monitor work of contractor during data collection including reviewing all draft deliverables and participating in progress teleconference calls	440

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## 1.4 Process locally collected data

Stakeholders and local governments routinely collect many types of data that could be used for developing the TRM, such as traffic counts, turning movement counts, and transit passenger counts. In order to use the locally collected data for developing the TRM, it needs to be gathered from the agencies that collect it, to organize it for use, and to document it. This task will contact local agencies and compile a catalog of locally collected data including contact information and information about when and how often data is collected. A set of file folders will be created to organize the data, and to make it easy for team members to find it. Finally documentation will be prepared for the data gathered.

Special traffic counts were collected by NCDOT Traffic Survey during fall 2017. Special traffic counts collected by NCDOT will be obtained (expected delivery July, 2018) and they will be processed for use with model calibration and validation. Traffic counts collected by DCHC (daily and hourly) will be obtained, and be processed with NCDOT factors for use with model calibration and validation.

#### Deliverable:

Locally collected data gathered, organized, stored, and documented

Est. start date: 7/5/2018 Est. end date: 6/30/2019

The following table shows data needed from partners for this task:

Data item(s) needed from partners	Date needed
Traffic counts conducted during 2017/18 including hourly and classification counts	8/1/2018
Travel time data that may have been collected during 2017/18	8/1/2018

ID	Task Description	
1.4	1.4 Gather and process locally collected data	
a)	Identify data collected by stakeholders and local governments	8
b)	Contact agencies that collect data and arrange for transfer	40
c)	Organize storage for data	16
d)	Load data collected into storage	24
e)	Prepare/update documentation	16
f)	Process special traffic counts collected by NCDOT Traffic Survey	136

#### 1.5 External travel data collection

This task will acquire external travel data collected by others, and process the data for TRM model use. An external cordon station survey was conducted in the TRM region in 2006 at thirteen external stations. This was an intercept survey that stopped vehicles inbound to the region during the AM period. This provides useful information for non-freeway facilities (though is a little out of date). This data needs to be updated and be supplemented for the major flows that take place on freeways and in the area added to the model study area (I-95). It is expected that the data will be acquired in time to be processed for TRM model use.

#### Deliverable:

Technical memorandum documenting the processing of the external data for TRM model use

Est. start date: 1/7/2019 Est. end date: 2/4/2019

ID	Task Description	Task Hours
1.5	.5 External travel data collection	
a)	Acquire and process external data for use in TRM	64
b)	Prepare tech memo documenting processing of external data	16

## 1.6 Survey data collection plan

This task will update the survey data collection plan to enhance it in several ways. It will list all previous surveys and surveys currently underway. It will describe need for and timing for future surveys and show when they will be used in model updates. It will distinguish between routine or ongoing data gathering, and periodic survey data collection.

#### Deliverable:

Survey data collection plan document to be kept current

Est. start date: 1/7/2019 Est. end date: 1/28/2019

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ID	Task Description	
1.6	Survey data collection plan	
a)	Revise data collection plan to be current & to add sections as needed	80
b)	Send out draft revised data collection plan and gather comments	16
c)	Revise draft plan and create final version for distribution	24

# 2 Model inputs

## 2.1 Maintain and update networks, and zonal data

Maintain and update highway and transit networks, and zonal data whenever new data (such as school enrollment or zonal path density and average block size) are available, new attributes (such as on-street parking, truck prohibited links and lanes indicator) are needed in the model, new projects are completed, or errors are discovered.

# 2.1.1 Develop a tool to facilitate external review of highway and transit networks

Highway and transit networks ideally should be reviewed by local planning staff and be updated at least annually. During FY19 this task will implement the recommended approach developed during FY18. This task will include setting up the appropriate network for review, developing a list of local government reviewers and technical contacts, and sending out requests for review. After reviewers begin submitting edits using the tool, the results will be downloaded and edits will be made to the TRM highway network as needed. All edits made will be entered in the network editing log.

#### Deliverable:

Brief report describing the process carried out, a summary of the resulting review, and information about the edits undertaken in the TRM networks

Est. start date: 7/10/2018 Est. end date: 9/1/2018

ID	Task Description	Task Hours
2.1.1	Develop a tool to facilitate external review of highway and transit networks	160
a)	Set up tool for use and network for review	40
b)	Develop list of reviewers at local governments and technical contacts	20
c)	Send out request for review & follow up requests	20
d)	Download edits made by local reviewers and as appropriate make edits to TRM networks	64
e)	Prepare brief report documenting the review	16

## 2.1.3 Conduct review of highway and transit networks

A review of the highway and transit networks (2016 and TrueU) will be continued to locate any opportunities that may exist to improve network coding. This review will include comparing available speed data to network speeds, attribute coding, and need for adjusting or for additional centroid connectors. Available data will be obtained and will be processed for making comparisons to TRM network files. All findings will be reported and network modifications will be logged.

An initial brief task will develop a detailed plan for the review listing; the approach to be used, the way the attributes are to be reviewed, data sources to be consulted, and the way the review is to broken up into pieces by functional class and/or geography. Finally, a reporting and logging framework will be set up for use while conducting the review to properly document the work.

The next sub task will be to begin conducting the review based on the detailed plan developed above. All review will be documented in the logging and reporting format.

The highway network link functional classifications (NEWFCLASS) will be reviewed and updated to compare them with NCDOT 2015 updated functional class mapping resources so that model performance by functional class will be reported consistently with highway performance monitoring data. The review and updating will include how to integrate the smoothed urbanized area boundaries so that functional class can be reported by urban/small urban/rural classifications. In conjunction with this review and update of procedures, instructions for coding functional classification for existing facilities and future projects will be added to the network coding manual. As appropriate, procedures for checking networks for functional classification will be added to the user's guide for Task 2.1.1 above covering how often to conduct the review, and how to go about conducting the review. In addition this task will develop procedures and network coding rules for applying turn penalties and prohibitions. Once the procedures are prepared, the network will be reviewed to determine where turn penalties need to be added or changed. Use of HERE mapping data will be explored to determine how it might be used to identify locations in the model network that should have turn penalties. An approach will be developed to utilize the HERE mapping data in a form to relate it to the TRM network to be able to identify prohibited turn locations.

#### Deliverable:

Technical memorandum describing network coding rules for turn penalties and prohibitions suitable for inclusion in the coding manual.

Technical memorandum describing the data sources used and procedures followed for reviewing TRM networks.

Est. start date: 7/5/2018 Est. end date: 4/5/2019

ID	Task Description	Task Hours
2.1.3	Conduct review of highway and transit networks	298
a)	Develop detailed plan for conducting review of highway & transit networks	16
b)	Conduct review according to the detailed plan developed in sub task a) above and recorded in the reporting framework	58
c)	Prepare technical memorandum documenting the review conducted	24
d)	Prepare procedures for reviewing highway network link functional classification, conduct the review using NCDOT mapping resources, and prepare user's guide instructions for carrying out the review in future	80
f)	Develop procedures for coding turn penalties/prohibitions including use of vehicle probe data and other third party data resources such as HERE to identify locations for needed penalties/prohibitions, and coding penalties in future projects	80
g)	Update TRM network turn penalty table based on available data	24
h)	Draft tech memo with procedures for turn penalties suitable for use in coding manual	16

# 2.3 **Zone geography**

#### Objectives:

To review and if needed, to update TAZ geography to reflect development changes, and existing or future highway projects.

## 2.3.1 TAZ geography review

This task will develop a recommendation for timing and approach to review TAZ geography for TRMv6 and will address pros and cons of conducting the review before or in conjunction with the 2020 census.

#### Deliverable:

Technical memorandum reporting findings and recommendation

Est. start date: 7/30/2018 Est. end date: 8/10/2018

ID	Task Description	Task Hours
2.3.1	TAZ geography review - recommendation	80
a)	Review TAZs to determine an estimate of the amount of effort needed, and pros & cons of conducting review soon or in conjunction with 2020 census. If TAZs are identified as needing to be split for 2016, that can be done during the review.	40
b)	Prepare draft findings and send to team for review	16
c)	Revise draft findings and create final version for distribution	24

#### 2.5 Transit networks

This task will work on several aspects of representing transit services in the TRM.

## 2.5.1 Develop improved transit model procedures

This task will determine an appropriate setting for the Pathfinder combination setting in transit path building.

#### Deliverable:

Technical memorandum reporting the methods used for testing and the results of the tests for different values for the Pathfinder combination setting. Also a recommendation will be made for this parameter in the TRM.

Est. start date: 7/9/2018 Est. end date: 7/20/2018

ID	Task Description	Task Hours
2.5.1	Develop improved transit model procedures	80
a)	Set up and test values between 0 and 1 for the Pathfinder combination parameter	40
b)	Prepare draft technical memorandum and send to team for review	16
c)	Revise draft technical memorandum and create final version for distribution	24

# 2.5.3 Develop approach to represent more than one premium transit mode (LRT, BRT, Commuter Rail)

When analyzing transit alternatives for the MTP, it may be desirable to distinguish between premium transit modes to account for differences in service characteristics beyond service frequency, speed, and fare. These service characteristics may include station amenities, reliability, and span of service provided. In TRMv6, only one set of alternative specific constants may be applied to the premium transit services, making it difficult to distinguish between Light Rail Transit, Bus Rapid Transit, and Commuter Rail. During FY17, this task began investigating approaches to represent these services to distinguish between them. A recommendation for an approach to apply in TRMv6 will be developed for review and possible implementation. If the team approves the recommended approach, then it will be designed and implemented. This is likely to require TRM script and FORTRAN program modification, testing and review.

#### Deliverable:

Technical memorandum: Investigation into approaches to represent service characteristics for more than one premium transit mode in the same alternative and approach recommended by the team. Description of the design for implementing the recommended approach, all TRM script and FORTRAN program modifications, and results of testing the implementation.

It is expected this approach will be incorporated in TRMv6.1.

Est. start date: 7/23/2018 Est. end date: 8/31/2017

ID	Task Description	Task Hours
2.5.3	Develop approach to represent more than one premium transit mode	240
a)	Design implementation approach to represent LRT, BRT, and Commuter Rail in a single scenario	40
b)	Modify scripting to implement the approach designed above including debugging and testing	160
c)	Prepare tech memo documenting design and implementation of approach	40

#### 2.6 Zonal data & models

## 2.6.1 Population synthesizer

#### Objectives:

To improve population synthesis procedures to support further disaggregation of the TRM

#### Previous work:

Work took place to develop a population synthesizer element for the TRM starting in FY 2013 and was completed during FY 2014

## 2.6.1.1 Improve population synthesis

This task will review the PopGen procedure. It will be determined if the current PopGen tool should be retained, or if the PopGen standalone executable should be called in GISDK to simplify model set up and application.

#### Deliverable:

Technical memorandum on findings from review of the PopGen procedure, recommended changes and documentation for all changes made including updating the User's Guide.

Est. start date: 10/1/2018 Est. end date: 10/30/2018

ID	Task Description	Task Hours
2.6.1.1	Improve population synthesis	176
a)	Determine if PopGen should be replaced by other procedures including if the standalone version of PopGen could be used	16
b)	Prepare scripts to replace existing PopGen procedure	80
c)	Compare performance of improved approach to county and regional control totals	40
d)	Prepare documentation for all revised procedures including updating TRM User's Guide	40

## 2.7 Develop an improved parking constraint model

Purpose: Improve parking constraint model to better address regional policy issues with sub-area analysis within a PASA.

Objective: Finalize improved parking cost and capacity constraint model calibration, validation, documentation, and sensitivity tests.\*

Effort to date by fiscal year:

Fiscal Years		FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
Effort date	to	342	262	359	168	747	(5/1)1,085

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<sup>\*</sup> In FY 2012 TRM SB staff reviewed and evaluated other region's parking constraint model practice and associated parking data collection approach. In FY 2013 the Model Team approved the initial design of new parking constraint models for TRM v6. During FY 2014 the parking analysis sub areas were reviewed and revised. During FY 2015 parking related model data for 2013 was collected including a parking inventory (facility location, rate and usage) for model estimation. Parking space inventory information was updated to 2015 for use during the parking behavior survey. During FY 2016 work was performed up through task 2.7.3. During 2015 and 2016 parking behavior data was collected at universities and CBDs for use in model development. The 2006 household survey was processed for use during parking model estimation. Also the modeled trips attracted to each PASA were mocked up using TRMv6 2015 for use in expanding the parking behavior survey data. Note that the parking survey data was delivered the first week of May, 2016 which delayed the start of the FY 2016 task 2.7.4 to analyze and prepare the data for model estimation. During FY 2018 work focused on estimating models and implementing the models in the TRM.

#### FY 2019 main tasks:

- 1) Review existing parking studies and prepare model validation data
- 2) Validate parking models compared to the parking studies
- 3) Calibration and validation
- 4) Document the TRM v6 improved parking model development

Effort estimated for the sub-tasks is based on the assumption that all three of the proposed parking choice models will be developed, while time needed for each model is given separately.

## 2.7.7 Calibrate TRM v6 parking constraint models

#### Deliverables:

- 1) Technical memorandum documents v6 parking model estimation and calibration process, with statistical test results; and model performance
- 2) Calibrated model (parameters, any input files)

Est. start date: 7/2/2018 Est. end date: 8/28/2018

ID	Task Description	Task Hours
2.7.7	Calibrate model	120
a)	Parking Location Choice Model	40
b)	Parking Reserved Space Choice Model	40
c)	Parking Monetary Subsidy Choice Model	40

## 2.7.8 Validate TRM v6 parking constraint models and final adjustment

This task will validate the TRMv6 parking constraint models and make final adjustments to the models. It incorporates the work for parking model comparisons to parking studies that seems appropriate to include here in model validation. This work is described next.

Parking studies are conducted to understand parking demand levels and to set parking policies related to short-term and long-term parking. They are used to determine if parking spaces are under or over supplied for different uses such as monthly space rental or on street parking among others. It is desired to compare the results of these studies with the parking model results. Work to be conducted will include collecting and reviewing parking studies conducted recently, selecting geography for comparing parking studies to the models (Parking Analysis Sub Areas may not have the same boundaries as parking study areas), and preparing a tech memo documenting the results of the comparison. The results of the comparison and recommendations for updating the model will be presented to the team for approval.

The products of this task will include final parameters and input files and a technical memorandum documenting the validation process including a comparison to parking studies.

#### Deliverables:

1) Technical memorandum document on TRM v6 parking model validation process including comparisons to parking studies

2) Finalized model specification and parameters (and input files)

Est. start date: 8/29/2018 Est. end date: 10/26/2018

ID	Task Description	Task Hours
2.7.8	Validate model and final adjustment	332
a)	Parking Location Choice Model	110
b)	Parking Reserved Space Choice Model	46
c)	Parking Monetary Subsidy Choice Model	46
d)	Collect and review parking studies conducted recently in the Triangle region	40
e)	Prepare summaries of parking study results for geography corresponding to PASAs by space/payment type	40
f)	Prepare technical memorandum documenting validation process and comparison of model results to parking studies	50

#### 2.7.9 Final documentation

#### Deliverables:

- 1) Technical memorandum on entire Task 2.7 TRM v6 Parking cost/capacity constraint model development
- 2) Ready to use model components (GISdk script, FORTRAN program, parameters, model structure, input files)

Est. start date: 10/26/2018 Est. end date: 11/27/2018

ID	Task Description	Task Hours
2.7.9	Final documentation	80

#### 2.7.10 Parking model sensitivity testing

The TRMv6 parking model will be tested for sensitivity to the following:

Changes in % mode share, transit ridership, auto vehicle trips (demand for parking spaces), with respect to parking spaces and parking cost changes.

#### Deliverables:

Technical memorandum documenting results of all sensitivity testing

Est. start date: 11/27/2018 Est. end date: 1/31/2018

ID	Task Description	Task Hours
2.7.10	Parking model sensitivity testing	160
a)	Design sensitivity tests and prepare model data for tests	40
b)	Conduct sensitivity tests using forecast scenario inputs	80
c)	Prepare technical memorandum documenting results of all tests	24
d)	Send out tech memo for comments and revise in response to comments, prepare final tech memo	16

## 2.8 Data management program

The TRM depends on many data inputs for model development and for model application. It depends on the quality of the data in order to produce quality results. The data is collected at different times depending on the purpose for the data. A data management program is needed so all partners can understand what input data has been collected or when it will be collected in the future, how and when it was or will be processed, and the quality checks that have or will be applied to it. Note that this incorporates and augments the survey plan to be developed in task 1.6.

## 2.8.1 Develop and maintain a list of model inputs

This task will develop a list that can be shared among the TRM partners to track updating and checking of all model inputs. This will collect information about input data already collected and the survey plan, model development schedules, and Metropolitan Transportation Plan update schedules. The objective is to allow the stakeholders to see both the full list for any year, and to be able to see more detailed information about any element in the list. It should also identify the purpose for gathering the data. This task will draw upon the Task 1.6 data collection plan products.

#### Deliverable:

Sharable program of model input updates including a schedule and uses intended for inputs

Est. start date: 1/28/2018 Est. end data: 2/15/2018

ID	Task Description	Task Hours
2.8.1	Develop and maintain a list of model inputs	120
a)	Develop in consultation with stakeholders an approach or tool to list all input data	24
b)	Gather available information about input data collection and put in the list	40
c)	Collect feedback from stakeholders and make adjustments to list as needed	40
d)	Provide presentation of tool to Model Team and Executive Committee	16

# 3 Trip generation

# 3.1 Re-estimation and calibration of trip production and attraction models

The TRMv6 trip production and attraction models will be updated using the 2016 household travel survey. This includes the following steps:

#### Deliverables:

- 1. New parameters for trip production models and trip attraction models
- 2. Technical memorandum on re-estimation and calibration of trip production and attraction models

Est. start date: 7/10/2018 Est. end date: 9/14/2018

ID	Task Description	Task Hours
3.1	Re-estimation and calibration of trip production models	380
a)	Process the household survey data to create explanatory variables and observed trip production and attraction numbers and create estimation files     Prepare observed 2016 person trip production targets for calibration using 2016 HTS	80
b)	Update general population trip production and attraction models (for 6 purposes and 3 person types)	200
c)	Make any needed adjustments to model parameters and scripts to match calibration targets	40
d)	Prepare technical memorandum on updating and calibration of trip production and attraction models	60

## 3.2 Investigate improving non-home based trips in the TRM

One of the findings from investigating advanced trip based models is that non-home based trips are a weakness of trip based models. Approximately 19% of total trips in the TRM are non-home based trips (not including work based non-home trips). Techniques have been developed to improve the representation of non-home based trips. These techniques will be investigated more thoroughly including assessing level of effort and likely improvement to be gained by incorporating them in the TRM. This will form the basis for further work starting in Task 3 Trip Generation.

#### Deliverables:

Technical memorandum describing how techniques for improving non-home based trip making in the TRM could be implemented, level of effort needed to do so, and likely improvement to be expected. A recommendation will be provided regarding techniques to be included in TRMv6.1.

Est. start date: 11/27/2018 Est. end date: 1/28/2019

ID	Task Description	Task Hours
3.2	Investigate improving non-home based trips in the TRM	120
a)	Summarize techniques used to improve non-home based trips in trip based models	40
b)	Determine and summarize work to add these techniques to the TRM	40
c)	Prepare technical memorandum with results of investigation and recommendation for TRMv6.1	40

## 4 Time of day model

The current TRM v6 model uses fixed time-of-day factors to slice a daily trip matrix into multiple time periods of a day and estimates traffic conditions for each time period by assigning the sliced trip matrices onto the highway network. This is a typical time-of-day modeling approach widely used in the US.

## 4.2 Prepare time of day factors

This task will prepare time of day factors for trips in motion for the eight TRM time periods for use in subsequent steps including trip assignment.

Est. start date: 9/18/2018 Est. end date: 10/12/2018

ID	Task Description	Task Hours
4.2	Prepare time of day factors	144
a)	Prepare time of day factors from re-expanded/weighted 2016 household survey for 8 total time periods: 2 peaks (each with pre-peak shoulder, peak hour, and post-peak shoulder) and mid-day and night periods	128
b)	Prepare technical memorandum for the preparation of time of day factors	16

## 5 Trip distribution

## 5.1 Update destination choice model

This task will update parameters for the improved TRM v6 destination choice model. The objective is for v6 to better model trip distribution for each trip purpose by household strata, by employee type (including establishment type and employee earning levels for HBW, and establishment type for other trip purposes); focusing more on individual person types; to improve the accuracy of trip attraction allocation by purpose to appropriate destinations for each of the five household strata and/or employee types used in TRM v6.†

<sup>&</sup>lt;sup>†</sup> In FY 2013: Stakeholders reviewed and approved the TRM SB initial design specification for the improved destination choice models.

In FY 2014: Script modified in TransCAD GISDK to include destination choice model in TRM v6 model stream, including creating Excel input/control file for model parameters (replacing the existing hard-coded coefficients in the FORTRAN program) replacing the standalone FORTRAN program

Prepared model estimation file from re-expanded/weighted 2006 Household Travel Survey and other data sources (e.g., traffic skims)

21

## 5.1.4 Prepare v6 destination choice model estimation files

This set of tasks will prepare new estimation files using the 2016 household survey data including updating the sampling procedure to sample up to 20 TAZs for each survey record, and calculating all explanatory variables for each possible destination TAZ.

Est. start date: 10/16/2018 Est. end date: 11/8/2018

ID	Task Description	Task Hours
5.1.4	Prepare TRM v6 destination choice model estimation data files	140
a)	Prepare explanatory variables (such as logsum, and congested travel times) in TRMv6	40
b)	Prepare the model estimation files, which includes sampling 20 possible destination TAZs for each trip record in the 2016 Household Survey, and calculating all explanatory variables for each possible destination TAZ	80
c)	Prepare technical memorandum	20

## 5.1.5 Update destination choice models

This task will update destination choice model parameters using 2016 household survey data.

Est. start date: 11/9/2018 Est. end date: 12/20/2018

<sup>1)</sup> Developed improved destination choice model (estimation, calibration and validation)

<sup>2)</sup> Documented most of the model development process

ID	Task Description	Task Hours
5.1.5	Estimate TRM v6 destination choice models with 2016 HH survey data	336
a)	Estimate model (HBW by 2 employee earning levels by 5 strata, and 5 trip purposes by 5 strata for other general population trip purposes)	288
b)	Documentation	48

#### 5.1.6 Calibrate model

This task will compare model performance to observed trip tables from the 2016 household survey.

#### Deliverables:

- 1) Technical memorandum documents estimation and calibration process, with statistical test results; and distribution results performance
- 2) Calibrated model (parameters, any input files)

Est. start date:12/20/2018 Est. end date: 1/30/2019

ID	Task Description	Task Hours
5.1.6	Calibrate TRM v6 destination choice model	264
a)	Identify and prepare calibration target data [mostly likely 2016HTS], including observed target trip tables, county level and district level flow	40
	Review model performance result vs. survey based target	
b)	[trip length/distance, county-to-county flow and district-to-district flow]	80
c)	Calibrate model specification (adjust parameters)	120
d)	Document calibration process	24

#### 5.1.7 Validate model

This task will compare model results to data not used to update parameters and calibrate the models.

#### Deliverables:

1) Technical memorandum summarizes validation process and results.

Est. start date: 1/30/2019 Est. end date: 2/12/2019

ID	Task Description	Task Hours
5.1.7	Validate TRM v6 destination choice model	152
a)	Identify validation data source not used for estimation [e.g., CTPP and other data sources]	8
b)	Prepare validation data [depends upon availability]	16
c)	Develop validation approach	8
d)	Validate model including: Duke University, Durham & Raleigh downtowns, RTP, NCSU, and UNC	80
e)	Document validation result	40

## 5.1.8 Final adjustment

This task will make any needed adjustments for model application after completing calibration and validation.

Est. start date: 2/13/2019 Est. end date: 2/19/2019

ID	Task Description	Task Hours
5.1.8	Final adjustment	40

#### 5.1.9 Documentation

#### Deliverables:

- 1) Technical memorandum on entire Task 5.1 TRM v6 2016 destination choice model
- 2) Ready to use model components (TransCAD script, parameters, input files)

Est. start date: 2/20/2019 Est. end date: 2/27/2019

ID	Task Description	Task Hours
5.1.9	Final documentation for the TRM v6 destination choice model	48

## 6 Non-motorized

## 1.1 Updating and calibration of non-motorized models

This task will update parameters for the non-motorized models with 2016 survey data and recalibrate with 2016 re-expanded/weighted household survey data.

#### Deliverable:

New parameters for Non-motorized Models, and technical memorandum on the re-estimation and re-calibration of Non-motorized Models, and model parameter files and updated model script

Est. start date: 3/4/2019 Est. end date: 4/4/2019

ID	Task Description	Task Hours
6.1	Estimation and calibration of non-motorized models	288
a1)	Prepare non-motorized model specific zonal input data	24
a2)	Prepare observed non-motorized target data from re-expanded/weighted 2016 survey data	24
b)	Prepare model estimation files including calculating household characteristics, TAZ attributes, and inter-TAZ travel impedance for each survey record	80
c)	Re-estimate and calibrate non-motorized models (6) by time period for 5 strata	40
d)	Implement re-estimated/calibrated non-motorized model in model stream	40
e)	Documentation for work to update parameters and re-calibrate non-motorized models including calibration results	80

## 7 Mode choice

#### 7.1 Re-calibration of mode choice models

This task will re-calibrate Mode Choice Model alternative specific constants for the existing TRMv6 approach to parking constraint

#### Deliverable:

New parameters for Mode Choice Models and input files, and technical memorandum on the calibration of Mode Choice Models

Est. start date: 4/9/2019 Est. end date: 5/28/2019

ID	Task Description	Task Hours
7.1	Re-calibration of mode choice models	280
a)	Prepare mode choice calibration targets from re-expanded/weighted 2016 household survey data and 2014 and 2015 transit on-board survey data, and 2016 parking behavior survey data	40
b)	Re-calibrate mode choice models for 6 general population trip purposes by 2 time periods	160
c)	Implement re-calibrated mode choice models into model stream	40
d)	Documentation	40

# 8 Special models

## 8.4 Update external travel models (I-E, E-I, and EE)

## 8.4.1 Update external travel models

Task will update external trip inputs for the TRMv6.1(2016) model. Based on the EE/EI update done for 2045, the following work listed in the table needs to be done for the 2016 model.

#### Deliverable:

Updated external inputs for external models & documentation of their preparation

Est. start date: 4/12/2019 Est. end date: 6/5/2017

ID	Task Description	Task Hours
8.4.1	Update external travel models	300
a)	Develop links to latest available version of the NC Statewide Model	160
b)	Prepare any variables not prepared in task 1.5 above. For TRMv6.1(2016) work remains to update the external stations including the EE/EI and %Auto/%CV splits based on the updated traffic counts.	80
c)	Documentation for all updates	40

#### 8.8 Interface to STOPS model

The Federal Transit Administration has created the Simplified Trips-on-Project Software (STOPS) to aid project sponsors in quantifying the measures used by FTA to evaluate and rate projects.

### 8.8.1 Develop interface to STOPS model

This task will briefly review the documentation and software for STOPS to assess what information is needed from the TRM and how a tool could be developed to automate the process to prepare TRM data for use in STOPS. A tool will be developed similar to the Summit or Mobile6 tools for preparing the needed data and will be tested. It appears from the FTA STOPS overview, that year 2000 population and employment are needed. While current year (either 2013 or 2016) population and employment will be available for TRM geography, it may necessary to prepare this 2000 tabulation to support the tool. This will be determined during the review sub task.

#### Deliverable:

Technical memorandum describing the review conducted, all scripts prepared, and a User's Guide. Also working scripts for preparing STOPS inputs from the TRM.

Est. start date: 5/24/2018 Est. end date: 6/28/2018

ID	Task Description	Task Hours
8.8.1	Develop interface to STOPS model	200
a)	Review STOPS documentation & design interface	20
b)	Prepare script for interface designed above in sub task a)	140
c)	Prepare technical memorandum documenting work and User's Guide	40

# Trip assignment, calibration & validation

This task will apply the model with 2016 model inputs and the resulting highway and transit assignments will be compared to calibration targets. Data for observed speeds will be compared

to model speeds. Comparisons will be made for peak periods as well as for the whole day.

## 9.1 Investigate improving highway assignment

#### 9.1.1 Dynamic traffic assignment

Dynamic traffic assignment is being considered for both pricing and safety planning applications, and tools are being developed that may be appropriate for application in the Triangle region. These include DTALite being developed under an FHWA research project, and the SHRP 2 C10 project combining an activity based model with Dynus T.

An investigation of dynamic traffic assignment was conducted during FY 2013. This task continues work to incorporate dynamic traffic assignment in the TRM.

#### Timetable:

FY 2017: Select a DTA platform and prepare network and other inputs for a proof of concept

FY 2019: Begin creating a DTA application for TRMv6 using TRM inputs including post processors for new data formats as well as any new input data needed for DTA. See task 9.1.1.3 below.

# 9.1.1.3 Prepare inputs for microscopic traffic simulations from regional models

Regional travel demand models such as the Triangle Regional Model (TRM) contain detailed information about the network and travel demand. Traffic engineers often rely on this detailed information to build their traffic simulation models. There is already established practice in North Carolina to prepare inputs for TransModeler microsimulation software. Since TransModeler and TransCAD are both Caliper Inc. products, there is a substantial opportunity to streamline the protocol for transferring critical inputs from the TRM to TransModeler.

This task is intended to identify the best practices in North Carolina to prepare inputs for application of TransModeler using TRMv6. An example will be set up and applied. The work can be extended to identify discrepancies between modeled and simulated network performance measures, and the consequent bias from choosing one tool over another for the purpose.

#### Deliverable(s):

- (1) Technical memorandum with results of investigation conducted.
- (2) Work plan for preparing inputs for TransModeler application.

Est. start date: 4/23/2019 Est. end date: 5/24/2019

ID	Task Description	Task Hours
9.1.1.3	Prepare inputs for microscopic traffic simulations from regional models	180
a)	Conduct investigation of practices in NC to develop TransModeler simulation inputs, including setup and testing; prepare technical memorandum	100
b)	Using TRMv6 prepare inputs for application of TranModeler approach used in NC	80

#### 9.1.2 Alternative traffic assignment methods

The traffic assignment method used in TRMv6 is called User Equilibrium bi-conjugate Frank-Wolfe (BFW) Multi-modal, Multi-class Assignment (MMA). There are other traffic assignment methods available that may provide advantages over the one currently used. Some of these include n-conjugate Frank-Wolfe User Equilibrium, and Origin based User Equilibrium assignment. Alternative methods for performing traffic assignment may converge to tighter convergence criteria more quickly than the one currently used. This task will set up and test several methods for performing traffic assignment and will provide a report on performance and specifics of how the choice of method may affect assignment results for comparing alternative project scenarios.

#### Deliverable:

Technical memorandum describing the alternative methods of traffic assignment selected for testing, setting up the tests (scenario inputs), testing results, and recommended approach for adoption in the TRM.

Est. start date: 5/3/2019 Est. end date: 5/28/2019

ID	Task Description	Task Hours
9.1.2	Alternative traffic assignment methods	136
a)	Review traffic assignment methods available for application in TransCAD and how to apply them	16
b)	Using TRMv6 prepare inputs for application of one or more alternate methods of performing static traffic assignment, setup and perform tests for the alternate methods and record the results	80
c)	Prepare technical memorandum documenting traffic assignment methods selected for testing, inputs used for testing, results, and recommendations	40

#### 9.1.4 Toll model refinement/recalibration

This task will refine the toll model component of the TRM for use in task 9.2 below. Studies that have been conducted for toll facilities (including managed lanes) in the Triangle region will be gathered, and data or tools that could be incorporated in the TRM will be identified. Inputs or scripts developed by consultants conducting the studies will also be gathered.

- a) Gather reports, data, model inputs and scripts prepared by contractors for toll studies in the TRM region
- b) Determine any elements from sub task a) that can be incorporated in the TRM, and prepare a technical memorandum describing findings and providing recommendations for modifications to the TRM procedures
- c) Based on sub task c) above, incorporate recommended data and procedures to improve the toll component of the TRM
- d) Prepare a technical memorandum documenting all modifications made, sources for data, and information for model users that can be added to the User's Guide for the TRM

#### Deliverable(s):

Two technical memoranda: 1) Review findings and recommendations, and 2) Documentation of all modifications

Est. start date: 3/14/2019 Est. end date: 4/9/2019

ID	Task Description	Task Hours
9.1.4	Toll model refinement/recalibration	144
a)	Gather reports, data, model inputs & scripts prepared by contractors to toll studies	24
b)	Prepare tech memo describing findings & recommending modifications	16
c)	Make recommended modifications to improve toll component of TRM	64
d)	Prepare technical memorandum documenting all modifications & User's Guide	40

## 9.2 V6 model assignment and overall model calibration

## 9.2.1 Highway assignment

- a) Review screen line and cut line definitions for TRM v6 and make any needed corrections
- b) Perform assignment and perform reasonableness checks including: centroid connectors with zero volumes, highway links with zero volumes, highway links with speed less than five and ten miles per hour
- c) Identify and make any needed model improvements in order to improve assignment such

as connecting unconnected links, adding links if missing, and correcting any errors in attribute coding.

Est. start date: 5/31/2019 Est. end date: 6/18/2019

ID	Task Description	Task Hours
9.2.1	Highway assignment	104
a)	Review screen line and cut line definitions in TRM v6	24
b)	Perform assignment and apply reasonableness checks	40
c)	Identify and make any needed model improvements	40

## 9.2.2 Transit assignment

- a) Apply model script for transit assignment and confirm that script works correctly, and if not make corrections
- b) Perform assignment and perform reasonableness checks including: transit lines with zero volumes, low transfer rates at downtown transfer stations
- c) Identify and make any needed model improvements in order to improve assignment

Est. start date: 5/31/2019 Est. end date: 6/20/2019

ID	Task Description	Task Hours
9.2.2	Transit assignment	120
a)	Apply model script for transit assignment	16
b)	Perform assignment and apply reasonableness checks	40
c)	Identify and make any needed model improvements	64

#### 9.2.3 Model chain calibration/validation

a) Traffic counts (including hourly and classification counts) from 2016 will be adapted for use with v6 networks during model calibration/validation associating them with network links and screen lines/cut lines. Peak period and peak hour counts will be prepared and

- these will be associated with network links and screen lines/cut lines. Transit passenger counts by route will be adapted if necessary.
- b) Initial calibration evaluation measures script will be run and model performance will be compared to targets for measures listed in Exhibit A-2. Further checks will be made using hourly traffic counts and classification counts. VMT by county will be compared to NCDOT estimates or other sources. Summaries will be generated by region, county and district as appropriate. Additional checks will be made against district to district transit flows in the on-board survey, and extreme high and low highway link assignment differences will be compared to traffic counts. Hourly traffic counts will be compared to AM and PM peak period assignments. Validation checks will be made for a level of facility that will support sub-area and corridor studies.
- c) If problems are discovered, model output and procedures will be studied to determine the cause(s) of the problem.
- d) A set of adjustments will be designed to address the cause(s) of any problems that are discovered.
- e) After adjustments have been made, the model will be run again, and model components (trip generation, trip distribution, mode choice, trip assignment) will be checked against calibration targets by trip purpose.
- f) As necessary, model components will be re-calibrated, and the model will be run through again to determine if model performance matches performance targets. This process will be iterated until all problems identified have been addressed and the model meets performance targets.
- g) This process of model testing and adjustment will be iterated until the overall model meets calibration and validation targets.
- h) Sensitivity tests will be performed with inputs developed for the recently adopted 2045 Metropolitan Transportation Plan. Model results will be checked for reasonableness and any problems discovered will be documented and addressed.
- i) A technical memorandum will be written to document model performance testing and all adjustments made to the model during the process of calibration and validation, including adjustments that are made to components already calibrated during model estimation steps (trip generation, trip distribution, non-motorized, and mode choice) completed earlier.

#### Deliverables:

Technical Memorandum on Highway and Transit assignments and model calibration/validation Est. start date: 5/21/2019

Est. end date: 6/30/2019, remaining work complete by 10/11/2019

ID	Task Description	Task Hours
9.2.3	Model chain calibration/validation	280
a)	Traffic counts adapted to work with v6 screen lines and cut lines including by time of day/direction and by vehicle class as available	40
b)	Initial calibration summaries prepared and detailed review of results performed including thematic plots and review of outliers and network speeds	80
c)	If problems are found, diagnose cause of problems	80
d)	Design adjustments to address problems	80

Highway calibration might include, but not be limited to, the following work:

- a) Focus on the screen lines and cut lines that miss the calibration targets, diagnose and address the issues. The possible approaches are: relocate the centroid connectors, check if the facility type designation is reasonable.
- b) Re-estimate and/or re-calibrate the destination choice models, non-motorized models, and mode choice models with the updated network skim.
- c) Check the modeled speed and observed speed.

Transit calibration might include, but not be limited to, the following work:

- a) Check the transit coding to make sure no coding errors are involved.
- b) Check the posted speed on the transit only links.
- c) Compare the modeled ridership to the observed ridership by corridor, and identify the corridors that have big discrepancies. Study these corridors to diagnose the cause of problems.
- d) Compare the modeled ridership to the observed ridership by route. Any low volume transit routes that do not assign within fifty percent of observed riders and any high volume transit routes that do not assign within thirty percent will be corrected or explained.
- e) Check the bus speed, and adjust the bus speed equations when necessary.
- f) Check the number of riders at major park and ride lots, and address the issues when found.
- g) Re-calibrate the mode choice models when needed.

## 9.3 **Develop calibration standards**

A set of updated calibration standards will be developed in consultation with interested stakeholder staff and Executive Committee members.

#### Deliverable:

A technical memorandum documenting the development of an updated set of calibration

standards

Est. start date:

Est. end date:

ID	Task Description	Task Hours
9.3	Develop calibration standards	112
a)	Investigate current sources of calibration standards for example FL, MI, others	40
b)	Document current calibration standards for TRM and others and share with stakeholders	16
c)	Conduct meeting or work session with interested Executive Committee members and others to agree on new/revised calibration standards for the TRM	16
d)	Prepare draft technical memorandum, distribute for comments, and revise	40

## 19 Overall Model Design

The current version of the Triangle Regional Model (TRM) was developed in 2006 on the TransCAD version 4 platform based on earlier work in 2003 to convert the TRM from TranPlan to TransCAD version 3. The current version of the TRM (v6) was developed on the TransCAD version 6 platform. The current TRM also includes standalone programs for trip generation and mode choice written in FORTRAN, and a set of programs for performing population synthesis (PopGen) written mostly in Python code. The latest version of TransCAD is version 8, and it provides a number of enhancements and improvements over version 6. The stand-alone FORTRAN programs do not use any of the current advanced capabilities of the FORTRAN language, such as the Math Kernel Library, parallel processing, or multi-processor capabilities of the Intel FORTRAN compiler being used, which it has in common with other language compilers such as C, C++, Python or R. There could be advantages to updating the platform on which the TRM runs to TransCAD version 8 in terms of time needed to maintain the model scripts.

It is suggested to first convert the existing structure of the TRMv6 model to TransCAD version 8. Once the model is working on the new platform, a program of improvements can be undertaken such as, updating GISDK to object oriented programming (which is not included here).

## 19.1 Develop overall model design

It is suggested to develop a list of model elements to convert TRMv6 to TransCAD version 8 with a full description of the work needed to perform the conversion (scripting may be converted, and features of TransCAD version 8 may replace existing modules). A revised user interface may be designed and created. It is expected that Caliper Corp. staff will be consulted about the approach for making the conversion, and be asked to provide advice.

Deliverable:

Draft overall model design for review with tasks listed

Est. start date: 1/29/2019

Est. end date: 2/25/2019

ID	Task Description	Task Hours
19.1	Develop overall model design	160
a)	Obtain TransCAD version 8 and review new features to determine how they might be applied in TRM	40
b)	Compile list of TRM elements to convert and identify elements to replace and describe work required	80
c)	Prepare draft overall model design report for review, obtain comments and revise in response to comments	40

## 19.2 Implement elements of overall model design

It is expected that some of the steps included in the overall model design can be implemented during FY19, and others can be implemented during FY20.

#### Deliverable:

Conversion in progress starting with user interface redesign and adding elements from task 19.1 overall model design.

Est. start date: 2/26/2019 Est. end date: 3/20/2019

ID	Task Description	Task Hours
19.2	Implement elements of overall model design	136
a)	Based on model modernization program in task 20.1, begin conversion with user interface design	80
b)	Begin converting TRM elements and adding them to the new user interface	40
c)	Document all conversion work performed	16

## 19.3 Emerging issues to address in TRM

This task will perform a scan for emerging issues that might affect future forecasts that need to be accounted for in the TRM or in post processing of results. An example would be autonomous and connected vehicles.

#### Deliverable:

Brief technical memorandum outlining issue for TRM Executive Committee with options for

addressing it.

Est. start date: 3/21/2019 Est. end date: 3/27/2019

ID	Task Description	Task Hours
19.3	Emerging issues to address in TRM	40
a)	Perform scan for emerging issues and prepare a brief technical memorandum	40

## 20 TRM Documentation

As a large, complex model system, the TRM needs to be well documented so it can be understood and be used effectively by stakeholders and others.

### 20.1 TRMv6 Technical Documentation

Technical documentation will be prepared for the model estimation work undertaken for the 2016 model. Note there will be more work in FY20 to document tasks yet to be completed.

#### Deliverables:

- 1. Technical report compilation of technical memoranda
- 2. TRMv6 model report for a more general audience
- 3. Online documentation tools to use during TRMv6.1 development

Est. start date: 3/1/2019 Est. end date: 6/30/2019

ID	Task Description	Task Hours
20.1	TRMv6 Technical Documentation	80
a)	Draft TRMv6 2016 documentation and review by Model Team and EC	80

#### 20.2 TRMv6 User's Guide

The User's Guide will be revised to include new information for the 2016 version of TRMv6.

#### Deliverables:

1. Updated User's Guide for TRMv6 2016

Est. start date: 3/1/2019 Est. end date: 6/30/2019

ID	Task Description	Task Hours
20.2	TRMv6 User's Guide	80
a)	Update draft User's Guide and review by Model Team and EC	80

#### 21 Technical Assistance

# 21.1 Assistance with model application for developing the Metropolitan Transportation Plan

Objective:

To enable stakeholders to prepare alternatives using TRMv6 for MTP analysis

Work on the 2045 MTP was completed during 2018 and no additional work is expected during FY19.

# 21.2 Technical assistance with TRM model application on as needed basis

Objective:

To enable stakeholders (including stakeholder contractors) to apply the model as needed

TRM Service Bureau staff will provide technical assistance for stakeholder partners on an as needed basis when they are applying the TRM including GoTriangle or Wake Transit Investment Strategy activities. This will include providing model files and documentation to contractors working on the behalf of stakeholder partners. It will also include answering questions and providing assistance when problems arise.

It is expected that some of the hours for this task will be devoted to improving and simplifying the file structure for the set of files distributed as the official model set to make easier to set up and use.

### 21.3 Action items

Objective:

To address issues identified by stakeholders as Action Items.

From time to time the stakeholders may determine that there are work tasks not covered elsewhere in the work program that nonetheless must be done. During FY2018 such action items were requested by stakeholders. The action item work program element sets aside time for conducting work on tasks as determined by the stakeholders. These tasks will result in a work product, such as a technical memorandum that will document the work done and the completion

of the task. Unused time can be allocated to other work tasks after the end of the second quarter.

#### 21.3.1 Stakeholder requested tasks

As stakeholders request tasks not listed elsewhere in the scope of work, a task description will be developed for the task, the task will be completed, and a technical memorandum will be prepared.

## 22 Oversight, reporting, and training

Objective:

To enable efficient and effective team communication and project management.

This task includes necessary administrative tasks and meetings needed for project oversight and communication with stakeholders such as Executive Committee, Model Team, and internal TRM Service Bureau meetings. Periodically team members meet both internally and with stakeholders to review task progress and approaches, solve problems, and keep stakeholders informed of work taking place on the project. The project also requires developing an annual work program, task assignments, and monthly team reporting.

## 22.1 Oversight & reporting

### 22.1.1 Oversight

TRM Team Meetings will be held monthly on the 2nd Thursday of each month unless there are no items to discuss. Model Team members may convene a technical team meeting to review task approaches in detail and develop recommendations for tasks on an as needed basis. Task includes preparation of all presentation materials for meetings.

Executive Committee meetings will be held every quarterly as designated by executive committee members.

Quarterly progress reports will be prepared in October, January, April, and July. Monthly status reports will be prepared.

A web site for team collaboration will be maintained to allow the team to share data, analysis, calendar, and documentation to improve collaboration and efficiency.

TRM Service Bureau team members will attend up to a total of four stakeholder project team meetings or one meeting per team member in the course of the project year.

## 22.1.2 Project management tool

During FY18 the team used 5pm for use during the year for tracking and reporting progress on work tasks. This task will continue use of this tool for tracking and reporting on progress.

Deliverables:

- 1. FY19 work program set up in 5pm for team use
- 2. Training for team members

Est. start date: 7/5/2018

Est. end date: 7/13/2018

ID	Task Description	Task Hours
22.1.2	Project management tool	40
a)	Setup 5pm project management tool for team use during FY19	40

## 22.1.3 Issue tracking tool

Both internal (stakeholder) and external users (contractors or others) of the TRM may discover issues or errors while using the model. These can be issues with inputs (geographic files or attributes) or with scripts and procedures. This task will develop or customize an issue tracker to allow users to record any issues found and to track their disposition/resolution. An ideal tool will be online to be available to outside users for entering issues and will report resolution status similar to issue ticket systems. This system will work in concert with quality checking by the model team in task 2.1.3 and any other similar tasks.

#### Deliverable:

Working tool set up and tested for collecting issues with the TRM

Est. start date:

Est. end date:

ID	Task Description	Task Hours
22.1.3	Issue tracking tool	88
a)	Brief investigation of issue ticket systems (updates earlier work)	16
b)	Recommend approach and set up a demo for team to review	16
c)	Set up and test team recommended tool	40
d)	Deploy and publicize availability of tool for team, stakeholders, & contractors	16

## **22.2** *Training*

## 22.2.1 TRM training

Training modules will be developed for stakeholder staff, and model users/consultants. These two groups will be briefly surveyed regarding their needs for training in the use of the TRM. Based on the survey results it is anticipated that two training modules will be developed with each tailored to the needs of each group. Each of the two modules will be given once during the year, and evaluation forms will be distributed to participants. The evaluations will be used to make

adjustments to the training modules for future sessions. The training sessions will be conducted in such a way as to obtain feedback from model users regarding their experience with the model or alternatively as a forum for TRM users.

ID	Task Description	Task Hours
22.2.1	TRM training	120
a)	Draft survey for stakeholder staff, and model users/consultants, review of survey by Model Team, and revisions to survey	30
b)	Conduct survey of stakeholders, and model users/consultants to determine needed training modules including developing a list of those that have requested the TRM files	10
c)	Develop stakeholder training module	20
d)	Develop model users/ consultant training module	20
e)	Set up and provide ½ day training for two groups or conduct annual forum for model users	40

## 22.2.2 Staff training

The highly technical nature of the work on the Triangle Regional Model requires that team members update their skills by attending training sessions, using on-line training opportunities, watching Travel Model Improvement Program webinars, and attending model user group meetings. This task will help ensure that up to date skills are applied when performing TRM work.

# Appendix A

# Vision for Developing the v6 and v7 Models

## Policy Testing Needs Identified by Stakeholder Partners

Policy Testing Needs Identified by EC 10/20/2009	Part of Model?
1. Dynamic Tolls	Part of model
2. Greenhouse gas – land use change (Urban Sim)	Part of model
3. Peak spreading (a result)	Part of model
4. Parking constraint in CBD and elsewhere	Part of model
5. Environmental Justice (EJ) impacts (a result)	Analysis done outside model
6. Change mix of land uses within TAZs & consider design of land uses	Part of model
7. TDM policies	Analysis done outside model
8. ITS	Analysis done outside model
9. Making decisions on modal investments	Analysis done outside model

## Suggested Elements of New Models or Work Programs

Suggested Elements (FY 2012 list)	In v6	In v7	Invest.	Notes
1. Improved Commercial Vehicle Model	Х			DCHC #1
2. Improved Transit Assignment		Х		DCHC #2
3a. Static Traffic Assignment Improvements	Х		X	DCHC #3
3b. Dynamic Traffic Assignment		Х		DCHC #3
4. Area Type Sub-model		Х		DCHC #4
5. Population Synthesizer		X		DCHC #5

Suggested Elements (FY 2012 list)	In v6	In v7	Invest.	Notes
6. Trip Attraction and Destination Choice Sub-model	Х			DCHC #6
7. University Student Trip Model		Х		DCHC #7
8. Walk Access - Transit Link		Х		DCHC #8
9. Employment Category and Special Trip Generators		Х		DCHC #9
10. System Optimization	Х			DCHC #10
11. Time of Day Model		Х		DCHC #11
12. Parking Survey and/or Behavior Study		Х	Х	DCHC #12 Tri. Tran. req.
13a. Link Capacity Calculation			Х	DCHC #13 CAMPO req.
13b. Intersection Delay			Х	DCHC #13
14. HBW Journey or Tour Based Model		Х		
15. Strategic data collection plan			Х	MPO req.
16. TAZ review			Х	

Suggested Elements (FY 2013 list)	In v6	In v7	Invest.	Notes
University student trip model	Х			DCHC #1
2. Validation on person and CV trip rate	Х			DCHC #2
3. Attraction share and destination choice improvement	Х			DCHC #3
4. Mode choice estimation/calibration	Х		Х	DCHC #4
5. Transit model [updates]	Х			DCHC #5
6. Time of day	Х			DCHC #6
7. Disaggregated population synthesizer	Х			DCHC #7
8. Auto ownership model	Х			DCHC #8

Suggested Elements (FY 2013 list)	In v6	In v7	Invest.	Notes
9. Meso-scopic dynamic traffic assignment			Х	DCHC #9
10. Action items				САМРО
12. Parking Survey and/or Behavior Study	Х			Tri. Tran.

Suggested Elements (FY 2014 list)	In v6	In v7	Invest.	Notes
Transit select link analysis tool	Х			САМРО
2. TRM training for stakeholders, model users, & consultants				CAMPO
3. Attend stakeholder project meetings				САМРО

Suggested Elements (FY 2015 list)	In v6	In v7	Invest.	Notes
Procedure for including tools developed by stakeholders and others in TRM				CAMPO
2. Develop a tool to facilitate review of networks	Х			САМРО

Suggested Elements (FY 2016 list)	In v6	In v7	Invest.	Notes
Address model fundamentals and performance measures	Х			CAMPO
2. Symposium or training to obtain feedback from stakeholders, model users, & consultants	Х			CAMPO
3. Test parking policies & constraints in geographic areas where they are not observed today	Х			GO Triangle

#### **V6 Model**

The v6 model will continue to be an aggregate trip based model based on the v5 model. The v6 model was used for the 2045 Metropolitan Transportation Plan (MTP) development completed in 2017. The focus for this model will be on further enhancement of the aggregate trip based model.

Fiscal Year	TRM v6 Development	Notes
Year 1 July 1, 2011 - June 30, 2012	Design new commercial vehicle model Optimize model run time performance TAZ modifications Modifications of SE data and SE models Develop improved transit network procedures Investigate and specify enhancements below: 1) definition of facility types 2) link capacity calculation 3) update link free flow speeds 4) intersection delay 5) develop GIS approach to changing future road characteristics 6) improve highway traffic assignment 7) employment categories and special generator definitions 8) investigate and implement improvements to area type calculations	
Year 2  July 1, 2012  - June 30, 2013	Design improved destination choice – attraction share model Develop and implement enhancements below:  1) reviewed & revised employment types for v6, developed and implemented SESyn to estimate population types, HH types, and employee by type at both residence and establishment locations  2) recommended changes to the trip attraction/destination choice sub model using new employment types  3) intersection delay & link capacity calculation implementation including data collection and input  4) designed improved parking constraint models specification and data collection.  5) develop peak spreading model  6) develop university student model  Trip generation will be re-estimated using existing survey data.	
Year 3  July 1, 2013  - June 30, 2014	Complete the following enhancements: 1) commercial vehicle model, 2) develop new parking constraint models, 3) develop new university student travel models All remaining model components will be re-estimated using existing survey data. Highway assignment will be QA/QC'd.	
Year 4		
July 1, 2014 - June 30, 2015	Model calibration and validation. Work tasks will include calibrating and validating model components and overall model performance.	

Fiscal Year	TRM v6 Development	Notes
Year 5 July 1, 2015 - June 30, 2016	Model calibration and validation. Calibrating and validating model components and overall model performance for the 2013 base year model has been completed. Sensitivity tests were conducted for a 2040 forecast year. A test of the TRMv6 True Universe files was conducted, and extensive checking and correcting of the highway and transit networks was conducted.	
Year 6 July 1, 2016 - June 30, 2017	The True Universe network and projects were extensively checked. Household survey data collected during 2016 was cleaned and processed. Parking model estimation files were prepared and model estimation was started.	
Year 7 July 1, 2017 - June 30, 2018	TRMv6 models for general population trip purposes will be estimated using 2016 household survey data.	

#### **V7 Model**

The v7 model will be either an enhanced trip based, a tour based or activity based model depending on stakeholder direction and perhaps beginning with modifications to the university student components. It is expected the v7 or further enhanced v6.1 model will be used for the 2050 MTP development starting in 2021. This will address policy testing needs that require consideration of how travelers change their daily schedules in response to policies intended to reduce peak congestion.

Fiscal Year	TRM v7 Development	Notes
Year 1		
July 1, 2011 - June 30, 2012	Stakeholders agree on concept for v7  1) Convene expert panel  2) Develop work plan for v7 model development	
Year 2		
July 1, 2012 - June 30, 2013	Investigation/specification of model structure and components: 1) population synthesizer, 2) land use models. 3) auto ownership model	

Fiscal Year	TRM v7 Development	Notes
Year 3		
July 1, 2013 - June 30, 2014		
Year 4		
July 1, 2014 - June 30, 2015		
Year 5		
July 1, 2015 - June 30, 2016		
Year 6		
July 1, 2016 - June 30, 2017	Conduct decision making process to select model type for TRMv7	
Year 7	Investigation/specification of model structure and components: 1) Usual work place location model 2) Usual school location model.	
July 1, 2017 - June 30, 2018	Estimate long term decision models:  1) Auto ownership model Investigation/specification of model structure and components:  1) Tour/activity scheduler,  2) Router. Investigate/specify and develop data structures. Determine best data structures for storing, processing and updating model elements.	
	Approaches will be sought that maximize analyst productivity and model runtime performance.	
Year 8	Estimate long term decision models:  1) Usual work location model  2) Usual school location model  Available data will be prepare in the change data structure	
July 1, 2018 – June 30, 2019	Available data will be prepare in the chosen data structure.  Modify programs as needed to implement the chosen model specification including:  1) population synthesizer,  2) tour/activity scheduler,  3) router.	

Fiscal Year	TRM v7 Development	Notes
	Model component programs may be borrowed and adapted for use in the Triangle region. Estimate models and implement. Recent survey data will be used to estimate model components specified during years one to three [population synthesizer, tour/activity scheduler, router]. Other model components (commercial vehicles, external models) will be incorporated in overall model structure.	
Year 9  July 1, 2019 –  June 30,  2020	Model calibration and validation. Initial model will be applied and any problems will be noted and addressed. This process will be iterated until all problems discovered have been addressed. The model will then be validated to observed conditions.	

## **Conceptual Schedule for Model Development**

Model Task	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018
v6							
Investigate/specify enhancements							
Develop enhancements							
Calibration & validation							
V6.x							
v7							
Specify model components							
Specify data structures							
Modify programs							
Estimate models							
Calibration & validation							

# Appendix B

## TRM History

Version - Release Year [Delivered Time]	Key Features Enhancements vs. Previous Version	Base Year	Use
v.1 - 2006 [Not to Stakeholder]	TTA New Start model converted to the TransCad platform with a 2002 base year as delivered by the contractor [Parsons Brinckerhoff] in Fall of 2006	2002	
v.2- 2006 [delivered 12/2006]	Revised and calibrated/validated to 2005 base year highway data only	2005	
v.3 - 2007 [β test version delivered 4/2007]	Updated mode choice ASC calibration using 2006     Household Interview Survey and 2006 Transit On Board Survey data     Repaired trip generation program and     Revised 2005 Socio Economic data provided by the MPOs.	2005	1) Transit Infrastructure Blueprint, 2) the Chapel Hill Long Range Transit Plan, 3) the Orange County Greenhouse Gas project and 4) the Deficiency and Needs Analysis for the 2035 Long Range Transportation Plans.
v.4 - 2008 [Delivered 1/2008; approved spring; adopted 8/2008]	Improved v3-2007 ready for application and including HOV/HOT and toll capabilities.	2005	1) Alternatives Analysis and 2) Air Quality Conformity Analysis for the 2035 Long Range Transportation Plans.

Version - Release Year [Delivered Time]	Key Features Enhancements vs. Previous Version	Base Year	Use
v.5 - 2011 Delivered 6/2011	New: 1. Parking capacity constraint 2. Airport trip making model 3. Bicycle and pedestrian travel sub models through trip distribution. 4. External station forecasts methodology. 5. Hourly capacity and traffic assignment 6. Use of Logsum in destination choice 7. Stratified utility coefficients by income in mode choice: 8. Summit analysis for FTA New Start analysis. 9. An off model GIS approach to forecast changes in road characteristics over time as rural areas become more urbanized [planned] 10. Travel by people from outside the region on transit.  Improved: 1. Parking cost model improved; New: capacity constraint components added 2. Bus speed model: adjusted and validated vs. 2006 bus schedules. 3. Revise Federal Functional Class. Federal Functional Class has been updated in the 2010 v5 model to be consistent with NCDOT updates.  Investigated: Cost of Auto Travel [e.g. gas price component]	2005, 2010	1) Alternatives Analysis and 2) Air Quality Conformity Analysis for the 2040 Long Range Transportation Plans.

Version - Release Year [Delivered Time]	Key Features Enhancements vs. Previous Version	Base Year	Use
V6. 2016  Delivered 5/2016	New:  1. Free flow speeds based on highway capacity manual 2. Commercial vehicle model by trip purpose and linked to NC Statewide model 3. University student model for on and off campus students 4. Parking cost and parking capacity constraint models based on parking behavior survey data [in process] 5. Synthesized population for trip generation  Improved: 1. Revised area types with added CBD area type and procedure to smooth and update area types for both TAZs and network links for scenarios and forecasts	2010, 2013	Alternatives Analysis for the 2045 Metropolitan Transportation Plans

#### Appendix C

#### TRM Calibration and Validation Statistics

Triangle Regional Model components will be calibrated and validated to the following targets. These tests based on local and national targets will be used to evaluate the quality of model components.

#### Calibration/validation Statistics

#### Model Inputs

Model demographic data inputs will be checked against benchmarks at a regional level for persons/household, employment/population ratio, and autos/household. Plots of persons per household and household income by zone (TAZ) will be compared to census values. A report will document all findings.

Model highway and transit networks will be checked for reasonableness and the results will be reported. Maps of various network characteristics (area types, lanes, speeds, counts, screenlines, and transit routes by company) will be plotted to aid in the checks and to document the process used. The transit on board survey data will be assigned by access mode to the transit network and comparisons of transfer rates and assignments by transit line and company will be made to determine if problems exist. The results will be reported.

Model output from the household and person model (workers, non-workers, and children), and by household strata will be compared to census and other data for the region and sub region levels as appropriate (county and district) depending on the availability of data. This comparison will be documented in a report.

#### Trip Generation

Work trips per worker match survey work trips per worker

Ratio of region wide trip productions to trip attractions by trip purpose +/- 10%

Summaries comparing observed and model estimated trips by trip purpose will be prepared

Daily trips by trip purpose will be compared to determine if proportions of daily travel by purpose match survey data and proportions from other areas (benchmarks)

Overall trip rates by trip purpose will be compared to those reported for other areas

Trip productions per household and per capita will be compared to standard reasonable ranges

Summary comparisons will be made at the region, county, and district levels

Work trip attractions will be compared to total employment, K-12 school trips will be compared to total school enrollments, and shopping trips will be compared to total retail employment

#### Trip Distribution

Percent Deviation of Average Trip Length (minutes) for all trip purposes +/- 5%

District to district comparisons will be made of observed and model estimated trips. Trip length frequency distributions by time and distance will be prepared by trip purpose by strata. Coincidence ratios will be prepared for the trip length frequency distributions with a target of >70% coincidence.

Percent intra zonal trips by purpose will be compared to benchmarks.

#### Mode Choice

All trip purposes will match observed mode shares for auto and transit modes (+/- 2%), though not for transit by access mode to avoid over calibrating

Summaries by trip purpose will be prepared comparing observed mode shares to model estimated mode shares. Work trip mode shares will be compared to census (CTPP) mode share data. District summaries will be prepared. Auto occupancies will be compared to survey auto occupancies. Mean transit trip lengths will be compared to observed and these will be expected to fall within +/- 5%. Parameters will be compared to acceptable ranges.

#### Validation Statistics<sup>‡</sup>

Vehicle Miles Traveled (VMT) by Federal Functional Class (based on links with counts)

Functional Class	Target % Deviation		
Freeway	7%		
Principal Arterial	10%		
Minor Arterial	10%		
Collector	15%		
Local	15%		
Total	5%		

#### Screenline Comparison

Screenline Name	Target % Deviation	
I-85	10%	
I-40	10%	
Wake/Durham County Line	10%	

May 16, 2018

<sup>&</sup>lt;sup>‡</sup> All traffic counts used for validation will be factored in a consistent way

#### **Cutline Comparison**

Cutline Name	Target % Deviation		
SW Durham	15%		
Durham	15%		
Johnston County	15%		
Chatham County	15%		
North Raleigh	15%		
Eastern Wake	15%		
US 1 South	15%		
North Wake	15%		
US 70	15%		

<sup>\*</sup> If unable to match this best practice target, then a secondary check will be performed based on the overall volume of the cutline

Percent Difference of Total Traffic Count Volume and Total Model Assigned Volumes by County and Area Type

Summary Level	% Difference Target (+/-)	
County		
Durham	10%	
Orange	10%	
Wake	10%	
Chatham	10%	
Harnett	10%	
Johnston	10%	
Nash	10%	
Franklin	10%	

Granville	10%
Person	10%
Area Type	
Urban	10%
Suburban	10%
Rural	10%

#### Percent Difference of Model Estimated Daily Traffic Volumes by Federal Functional Class

Federal Functional Class	FHWA Target (+/-)	TRM Target (+/-)
Freeway	7%	5%
Principal Arterial	10%	8%
Minor Arterial	15%	10%
Collector	25%	15%
Local	25%	15%

#### Percent Difference of Model Estimated Daily Traffic Volumes by Volume Group

Volume Group	Target % Deviation	
1 -1000	55%	
1001 – 2500	50%	
2501 – 5000	30%	
5001 – 10000	25%	
10001 – 25000	20%	
25001 – 50000	15%	
>= 50001	10%	
Total	5%	

R-Square for Region wide Estimated Volumes vs. Traffic Counts Target  $R^2 >= 0.88$ 

Root Mean Square Error (RMSE) of Estimated Traffic Volumes
Target RMSE <= 35%

Evaluation of Peak Period Assignments for AM and PM Peak Periods

#### Screenline Comparison AM and PM Peak

Screenline Name	Target % Deviation	
I-85	10%	
I-40	10%	
Wake/Durham County Line	10%	

#### Cutline Comparison AM and PM Peak

Cutline Name	Target % Deviation		
SW Durham	15%		
Durham	15%		
Johnston County	15%		
Chatham County	15%		
North Raleigh	15%		
Eastern Wake	15%		
US 1 South	15%		
North Wake	15%		
US 70	15%		

<sup>\*</sup> If unable to match this best practice target, then a secondary check will be performed based on the overall volume of the cutline

AM and PM Peak Period Percent Difference of Total Traffic Count Volume and Total Model Assigned Volumes by County and Area Type Based on Links with Hourly Traffic Counts

Summary Level	% Difference Target (+/-)
County	
Durham	10%
Orange	10%
Wake	10%
Chatham	10%
Harnett	10%
Johnston	10%
Nash	10%
Franklin	10%
Granville	10%
Person	10%
Area Type	
Urban	10%
Suburban	10%
Rural	10%

Overall average speeds will be reported for AM peak, PM peak and off peak periods.

Transit Ridership Assigned

Total transit riders target +/- 5%

Target for individual companies +/- 10%

Transit riders by corridor +/- 15% for the following corridors:

US 15-501 between Chapel Hill and Durham

NC 147 between Durham and RTP

I-40 between Chapel Hill and RTP

US 1 North between Raleigh and Wake Forest

US 70 East between Raleigh and Garner

May 16, 2018

## RESOLUTION OF THE GOTRIANGLE BOARD OF TRUSTEES SUPPORTING THE GRANT APPLICATION FOR THE RALEIGH UNION STATION BUS FACILITY TO THE USDOT BUILD PROGRAM

WHEREAS, GoTriangle provides regional bus service in Wake, Durham, and Orange counties; and

**WHEREAS,** partner agencies such as GoRaleigh and GoCary connect local buses with regional services in Wake County; and

**WHEREAS,** the City of Raleigh recently completed the construction of Raleigh Union Station's rail components for intercity passenger rail; and

**WHEREAS,** the Wake County transit plan anticipates and supports the development of Commuter Rail and Bus Rapid Transit services converging in the area immediately adjacent to Raleigh Union Station; and

WHEREAS, creating a successful and convenient connection point between bus and rail services at Raleigh Union Station will expand mobility within Raleigh, throughout Wake County, and across the Triangle region; and

**WHEREAS,** USDOT has issued a Notice of Funding Availability for BUILD grants to advance transportation capital projects; and

WHEREAS, the GoTriangle Board adopted a Transit-Oriented Development policy in 2017 with the policy goals of Complete Communities, Sustainable Communities Strategy, Ridership, Value Creation/Value Capture, Transportation Choice, Affordability, and Collaboration.

**NOW, THEREFORE, BE IT RESOLVED,** by the GoTriangle Board of Trustees, that the Board fully supports GoTriangle's application for the Raleigh Union Station Phase II, also known as the "RUS Bus" project, to compete in the Better Utilizing Investments to Leverage Development (BUILD) Transportation Discretionary Grants program managed by the United States Department of Transportation (USDOT).

ADOPTED THIS 27<sup>TH</sup> DAY OF JUNE 2018.

Jennifer Robinson, Board of Trustees Chair

ATTEST:

Michelle C. Dawson, Clerk to the Board



Connecting all points of the Triangle

#### **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

FROM: Finance

**DATE:** June 26, 2018

**SUBJECT:** FY18 Budget Ordinance Amendments

#### **Action Requested**

Staff requests that the Board approve the attached FY18 budget ordinance amendments.

#### **Background and Purpose**

Staff reviewed a draft of the FY19 budget at the GoTriangle Operations & Finance Committee meeting on May 23, 2018. After careful review, we determined that there were additional adjustments needed. These changes are incorporated in the final proposed FY19 budget.

#### Financial Impact

#### General Fund

The requested budget amendment increases the budget for the Human Resources and Finance departments by \$85K and \$130K respectively. We are able to fund the increases with the savings in other departments within the General fund, which results in a net impact of zero.

#### Regional Bus Fund

The requested budget amendment increases the budget for Bus Maintenance, Vanpool and Bus Operations by \$200K, \$55K and \$573K respectively. We are able to fund \$393K of the increases with savings in other departments within the Bus Fund. However, the additional funds of \$435K that are needed will require an additional operating transfer to the Bus Fund and a draw down on our reserves of this same amount.

#### Rideshare Fund

The requested budget amendment increases the budget for the Call Center by \$35K. We are able to fund the increases with the savings in other departments within the Rideshare Fund, which results in a net impact of zero.

In summary, with all of the requested changes, the impact on our reserves is a drawdown of an additional \$435K.



#### Attachments

- Budget Amendment Impact (1)
- Budget Ordinances (4)

#### **Staff Contacts**

- Saundra Freeman, 919-485-7415, sfreeman@gotriangle.org
- Harriet Lyons, 919-485-7466, hlyons@gotriangle.org

### FY18 Budget Amendment Impact

	Revenue	<b>Expenditures</b>	Fund Affected	<u>Comments</u>
FY 18 Budget	\$32,536,226	\$32,734,052		
Human Resources		85,000	General Fund	Other fringe benefits, advertising
Finance		130,000	General Fund	Temporary services, office supplies, medical insurance
Communication and Public Affairs		(150,000)	General Fund	Transfer to other departments
Plaza		(65,000)	General Fund	Transfer to other department
Call Center		35,000	Rideshare Fund	Under estimated IT related expenses
				•
Regional Services		(35,000)	Rideshare Fund	Transfer to other department
Bus Maintenance		200,000	Bus Fund	Building repairs, parts expenses
Vanpool		55,000	Bus Fund	Personnel related expenses
		570.544	5 5 1	Overtime expenses, contracted
Bus Operations		572,544	Bus Fund	services and fuel
Bus Supervision		(150,000)	Bus Fund	Transfer to other department
Paratransit		(243,000)	Bus Fund	Transfer to other department
Operating Transfer to Bus Fund		434,544		Increase in operating transfer to the Bus Fund
Revised FY18 Budget	\$32,536,226	\$ 33,168,596		
Changes from Amendments	\$0	\$ 434,544		

# GOTRIANGLE FISCAL YEAR 2018 BUDGET ORDINANCE AMENDMENT

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **General Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
Undesignated Fund Balance Appropriated	\$ 1,570,523	\$ 1,570,524
Operating Transfer from Major Transit Investment Fund	4,046,029	4,480,572
Vehicle Registration Tax	6,145,242	6,145,242
Investment Earnings	385,000	385,000
NCDOT Grant Revenues	33,748	33,748
Federal Grant Revenues	696,000	696,000
Local Grant Revenues	359,358	359,358
Rental Income	988,853	988,853
Reimbursements from other local authorities – GoDurham	901,479	901,479
Indirect Cost Credits	<u>1,480,487</u>	<u>1,480,487</u>
Total	\$ 16,606,719	\$ 17,041,263

**Section 2.** The following amounts hereby are appropriated in the **General Fund** for the management of the Authority and its activities for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
Board of Trustees	\$ 94,837	\$ 94,837
Communications & Public Affairs	1,215,959	1,065,959
Administration	279,608	279,608
Human Resources	582,793	667,793
Finance	1,902,053	2,032,053
EEO/DBE	138,860	138,860
Legal	270,266	270,266
Capital Development	63,879	63,879
Unemployment Claims	80,000	80,000
GoDurham	901,479	901,479
Plaza	650,000	585,000
Operating Transfer to Bus Fund	7,022,086	7,456,630
Operating Transfer to Rideshare Fund	1,044,155	1,044,155
Operating Transfer to Bus Capital Fund	1,215,544	1,215,544
Operating Transfer to Advanced Technology Fund	<u>1,145,200</u>	<u>1,145,200</u>
Total	\$ 16,606,719	\$ 17,041,263

**Section 3.** It is estimated that the following revenues will be available in the **Ridesharing Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
Federal Grant Revenue	\$ 117,200	\$ 117,200
Regional TDM grant	485,855	485,855
Reimbursements from other local authorities	800,311	800,311
Transfer from General Fund	<u>1,044,155</u>	<u>1,044,155</u>
Total	\$ 2,447,521	\$ 2,447,522

**Section 4.** The following amounts hereby are appropriated in the **Ridesharing Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
Regional Services	\$ 909,894	\$ 874,894
Sustainable Travel Services	557,282	557,282
Regional Call Center	<u>980,345</u>	<u>1,015,345</u>
Total	\$ 2,447,521	\$ 2,447,521

**Section 5.** It is estimated that the following revenues will be available in the **Regional Bus Service Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
NC Dept of Transportation Grant Revenue	\$ 2,000,000	\$ 2,000,000
Federal Grant Revenue	684,000	684,000
Local Grant Revenue	105,241	105,241
Reimbursement from Others	3,972,691	3,972,691
Consignment	1,000,000	1,000,000
Bus fares	810,000	810,000
Vanpool fares	340,000	340,000
Subsidies	245,000	245,000
Paratransit Service Revenue	549,600	549,600
Operating Transfer from General Fund	<u>7,022,086</u>	7,456,630
Total	\$ 16,728,618	\$ 17,163,162

**Section 6.** The following amounts hereby are appropriated in the **Regional Bus Service Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
Bus supervision	\$ 1,493,102	\$ 1,343,102
Bus operations	8,143,225	8,715,769
Bus maintenance	3,592,094	3,792,094
Vanpool	932,371	987,371
Paratransit services	<u>2,567,826</u>	<u>2,324,826</u>
Total	\$ 16,728,618	\$ 17,163,162

ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.	
ATTEST:	Jennifer Robinson, Board of Trustees Chair
Michelle C. Dawson, Clerk to the Board	

**Section 7.** Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

## GOTRIANGLE FISCAL YEAR 2018 MAJOR TRANSIT INVESTMENT FUND ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Major Transit Investment Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
Vehicle Rental Tax	\$ 5,113,381	\$ 5,113,381
Investment Earnings	<u>645,346</u>	<u>645,346</u>
Total	\$ 5,758,727	\$ 5,758,727

**Section 2.** The following amounts hereby are appropriated in the **Major Transit Investment Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
Operating Transfer to General Fund	\$ 4,046,029	\$ 4,480,572
Operating Transfer to MTIF Capital Project Fund	340,000	340,000
Fund Balance Unassigned	1,372,698	<u>938,155</u>
Total	\$ 5,758,727	\$ 5,758,727

**Section 3.** Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.	
	Jennifer Robinson, Board of Trustees Chair
ATTEST:	
Michelle C. Dawson, Clerk to the Board	



Connecting all points of the Triangle

#### **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

FROM: Finance

**DATE:** June 26, 2018

**SUBJECT:** Budget Amendment for Transit Partners - Orange

#### Strategic Objective or Initiative Supported

This item supports initiative 1.2, "Pursue service improvements and expansion opportunities"

#### **Action Requested**

The Board of Trustees is requested to approve the attached FY18 budget amendment. The action was approved by the Orange County Staff Working Group on June 18, 2018.

#### **Background and Purpose**

Chapel Hill Transit expects to spend \$139,133 more for transit services in Fiscal Year 2018, which is within the amount available according to the Transit Plan. The revised estimated cost of all FY18 transit services is \$1,704,633 compared to \$1,565,500 originally projected.

#### Financial Impact

The proposed Budget Ordinance Amendment provides additional available funds needed for transit operations

• Chapel Hill Transit – Budget increase of \$139,133, which is within the FY18 Chapel Hill Transit Plan total available funding of \$2,019,000.

#### Attachment

• Budget Ordinance Amendment 2018 0018

#### **Staff Contacts**

- Saundra Freeman, 919-485-7415, sfreeman@gotriangle.org
- Jennifer Keep, 919-485-7518, jkeep@gotriangle.org
- Praveen Sridharan, 919-485-7502, <u>psridharan@gotriangle.org</u>



Connecting all points of the Triangle

#### **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

FROM: Finance

**DATE:** June 26, 2018

SUBJECT: Budget Amendment for Transit Partners – Durham

#### Strategic Objective or Initiative Supported

This item supports initiative 1.2, "Pursue service improvements and expansion opportunities"

#### **Action Requested**

The Board of Trustees is requested to approve the attached FY18 budget amendment. The action was approved by the Durham County Staff Working Group on June 18, 2018.

#### Background and Purpose

- 1. City of Durham expects to spend \$429,702 more for transit services in Fiscal Year 2018, which is within the amount available according to the Transit Plan. The revised estimated cost of all FY18 transit services is \$2,796,334 compared to \$2,366,632 originally projected.
- 2. GoTriangle-Durham GoTriangle-Durham expects to spend \$104,240 more for transit services in Fiscal Year 2018, which will be adequately covered by FY17 carryover funds totaling \$894,369. The revised estimated cost of all FY18 transit services is \$1,146,635 compared to \$1,042,395 originally projected.

#### Financial Impact

The proposed Budget Ordinance Amendment provides additional funds needed for transit operations:

- City of Durham Budget increase of \$429,702, which is within the FY18 City of Durham Transit Plan total available funding of \$2,796,334.
- GoTriangle-Durham Budget increase of \$104,240 using FY17 carryover funds.

Total Budget Amendment for Triangle Tax District is \$533,942 for Durham.

#### Attachment

Budget Ordinance Amendment 2018 0018

#### **Staff Contacts**

- Saundra Freeman, 919-485-7415, sfreeman@gotriangle.org
- Jennifer Keep, 919-485-7518, jkeep@gotriangle.org
- Praveen Sridharan, 919-485-7502, psridharan@gotriangle.org

PO Box 13787

# GOTRIANGLE FISCAL YEAR 2018 TRIANGLE TAX DISTRICT- DURHAM-ORANGE FUND BUDGET ORDINANCE AMENDMENT

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District** – **Durham-Orange Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

	Original	Revised
½ Cent Sales Tax	\$ 35,581,553	\$ 35,581,553
Vehicle Rental Tax	1,815,913	1,815,913
\$7 County Vehicle Registration Tax	2,514,911	2,514,911
Grants/Others	3,884,271	3,884,271
Appropriated Reserve Balance	<u>49,881,496</u>	<u>59,878,731</u>
Total	\$ 93,678,144	\$ 103,675,379

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District – Durham-Orange Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

Durham County	\$ 69,203,571	\$ 76,733,312
Orange County	<u>24,474,573</u>	26,942,067
Total	\$ 93.678.144	\$ 103.675.379

**Section 3.** Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.	
ATTEST:	Jennifer Robinson, Board of Trustees Chair
Michelle C. Dawson, Clerk to the Board	



Connecting all points of the Triangle

#### **MEMORANDUM**

**TO:** GoTriangle Board of Trustees

FROM: Finance

**DATE:** June 22, 2018

**SUBJECT:** FY19 Budget Ordinances

Strategic Objective or Initiative Supported

#### **Action Requested**

Staff requests that the GoTriangle Board of Trustees approve the proposed FY19 Budget ordinances, including the FY19 Wake Transit Work Plan and Budget.

#### **Background and Purpose**

Staff reviewed a draft of the FY19 budget at the GoTriangle Operations & Finance Committee meeting on May 23, 2018. After careful review, we determined that there were additional adjustments needed. These changes are incorporated in the final proposed FY19 budget.

#### Financial Impact

#### GoTriangle

The requested FY19 Budget for GoTriangle includes total revenues of \$32.1M and total expenditures of \$30.7M resulting in a net increase in cash reserves of \$1.4M. These figures are represented in the attached budget ordinances and will represent the final budget requested on behalf of GoTriangle for FY19.

#### **Durham-Orange Transit Plan**

The requested FY19 budget for Durham-Orange includes total revenues of \$44.1M and total expenditures of \$100M, including \$83M for D-O LRT and \$17M in operating and capital transit projects. This results in a net decrease in cash reserves of \$55.9M. In order to ensure eligibility for the September 2019 Full Funding Grant Agreement (FFGA), GoTriangle will continue to advance the design of the D-O LRT project, complete the entitlements process for the ROMF, finalize plans related to joint development and transit-oriented development, execute all FFGA-critical third-party agreements, complete all required supplemental environmental documentation, and secure commitments for all non-federal funding outlined in the Project's financial plan. D-O LRT expenditures include \$70.3M for consultants, Right-of-Way of \$6.0M and \$1.1M for the ERP. The budget includes reappropriations from FY18 and FY19 Work plan allocation.



The adopted Durham and Orange Transit Work Plans that were approved by the GoTriangle Board of Trustees in previous fiscal years included projects that will have expenditures in Fiscal Year 2019. These carryover transit services projects include both Operating (\$4.2M) and Capital (\$6.8M) that total \$11.0M.

#### Wake Transit Plan

The requested FY19 budget for Wake includes total revenues of \$100.6M and total expenditures of \$73.0M resulting in a net increase in cash reserves of \$27.6M. The proposed budget includes the Youth Fare Free Pass Program, \$11.3M of bus service including new routes in Cary and Raleigh. The proposed budget also includes \$33.6M in new capital projects.

The Wake Transit Work Plans that were approved by the GoTriangle Board of Trustees and the CAMPO Executive Board in previous fiscal years included projects that will have expenditures in Fiscal Year 2019. These carryover projects include both Operating (\$1.6M) and Capital (\$20.2M) that total \$21.795M.

#### Attachments

- FY19 Budget Change Sheets (GoTriangle, D-O Transit Plan, Wake Transit Plan)
- FY19 Final Budget Ordinances (GoTriangle, D-O Transit Plan, Wake Transit Plan)
- FY 2019 Recommended Wake Transit Work Plan

#### Staff Contacts

- Saundra Freeman, 919-485-7415, sfreeman@gotriangle.org
- Harriet Lyons, 919-485-7466, hlyons@gotriangle.org

### **FY19 Budget Change Impact - GoTriangle**

				R	eserve/Cash		
	Revenue	<u>E</u>	<u>xpenditures</u>		<u>Impact</u>	Fund Affected	<u>Comments</u>
FY 19 Budget (Workshop)	\$ 31,076,898	\$	31,093,819		(\$16,921)		
Proposed FY19 Budget (May 23)	\$ 31,412,815	\$	31,326,640	\$	86,175		Transit services, personnel, proceeds from sale of vanpool vehicles
Transit Services	\$ 684,669	\$	(684,669)	\$	1,369,338	Bus Fund/Gen Fund	Adjusting Transit Services (D-O)
Personnel adjustment		\$	12,379	\$	(12,379)	Gen Fund/Rideshare	Adjustment to personnel expense in the Call Center
Revised FY19 Budget (June 27)	\$ 32,097,484	\$	30,654,350	\$	1,443,134		
Changes from Amendments	\$ 684,669	\$	(672,290)	\$	1,356,959		

### **FY19 Budget Change Impact - Durham-Orange Transit Plan**

		<u>Revenue</u>	<u>Ex</u>	<u>penditures</u>	R	eserve/Cash <u>Impact</u>	<u>Comments</u>
FY 19 Budget (Workshop)	\$	44,099,157	\$	95,414,617		(\$51,315,460)	
Proceed EV40 Budget (May 22)	<b>^</b>	44 000 457	<b>*</b>	00 000 004		(54.700.004)	
Proosed FY19 Budget (May 23)	\$	44,099,157	\$	98,822,981	\$	(54,723,824)	
Park and Ride Bus Projects - Chapel Hill Transit				\$30,000		(\$30,000)	Miscellaneous adjustments - update on Workplan links
Park & Ride/Bus Proj-GoT				(\$54,340)		\$54,340	Draft Workplan - Project Request revisions - Reduction in carryover based on FY18 spend - \$147,500 - Additional \$111,660 Grant pass through- Expense - Revision of Project requests - \$18,500
Administration and Facilities (O&M)				\$4,700		(\$4,700)	FY19 Workplan - Project Request revisions for SWG Administrator to maximum available within the Transit Plan
Other Capital Outlay				\$50,000		(\$50,000)	FY19 Workplan - Project Request revision to single one time payment
Transit Services - OPT				(\$86,384)		\$86,384	FY19 Workplan - Project Request revision ICES duplication
Transit Services - GoDurham				(\$16,054)		\$16,054	Draft Workplan - Project Request revisions
Transit Services - GoTriangle				\$684,670		(\$684,670)	Draft Workplan - Project Request revisions - removal of State grant funding and Farebox assumptions until a policy is developed
Hillsborough Train Station				\$116,000		(\$116,000)	Carryover of unspent FY18 budget

### **FY19 Budget Change Impact - Durham-Orange Transit Plan**

					Re	serve/Cash	
	<u>I</u>	<u>Revenue</u>	<u>Ex</u>	<u>penditures</u>		<u>Impact</u>	<u>Comments</u>
North-South BRT Project-CHT				\$468,750		(\$468,750)	Draft Workplan - Project Request revisions to FY19 increase spend to \$2m based on available carryover within the Transit Plan
Commuter Rail (CRT)				(\$40,000)		\$40,000	Reduction in FY18 carryover expected spend / Inclusion of Carryover in FY19 budget request - Within Transit Plan
Proposed FY19 Budget (June 27) Changes from Amendments	\$ \$	44,099,157 -	\$ \$	99,980,323 1,157,342	\$ \$	(55,881,166) (1,157,342)	

### FY19 Budget Change Impact - Wake Transit Plan

		Revenue	<u>E</u> :	xpenditures	Re	eserve/Cash Impact	Comments
FY 19 Budget (Workshop)	,	5 100,574,000	\$	51,342,203	\$	49,231,797	
Proposed FY19 Budget (May 23)	\$	5 100,574,000	\$	72,928,438	\$	27,645,562	FY18 Carryover for Capital
FY18 Carryover	5	-	\$	100,000	\$	(100,000)	Carryover for customer surveys
Proposed FY19 Budget (June 27)		5 100,574,000	\$	73,028,438	\$	27,545,562	
Changes from Amendments	9	-	\$	100,000	\$	(100,000)	

## GOTRIANGLE FISCAL YEAR 2019 BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **General Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Total	\$ 14,736,701
Indirect Cost Credits	<u>1,504,164</u>
Reimbursements from other local authorities – GoDurham	1,042,988
Rental Income	494,427
Federal Grant Revenues	684,000
Investment Earnings	392,700
Vehicle Registration Tax	6,348,769
Operating Transfer from Major Transit Investment Fund	2,900,281
Undesignated Fund Balance Appropriated	\$ 1,369,372

**Section 2.** The following amounts hereby are appropriated in the **General Fund** for the management of the Authority and its activities for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Board of Trustees	\$	99,206
General Manager		725,276
Communications & Public Affairs		638,790
Administration		316,545
Human Resources		692,844
Finance		1,790,381
EEO/DBE		138,812
Legal		484,883
Capital Development		193,732
Unemployment Claims		80,000
GoDurham		1,042,988
Plaza		633,200
Operating Transfer to Bus Fund		5,209,777
Operating Transfer to Rideshare Fund		546,342
Operating Transfer to Bus Capital Fund		1,510,977
Operating Transfer to Advanced Technology Fund		<u>632,948</u>
Total	\$ :	14,736,701

**Section 3.** It is estimated that the following revenues will be available in the **Ridesharing Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Federal Grant Revenue	\$	165,600
Regional TDM grant		887,317
State Grant Revenue		54,188
Reimbursements from other local authorities		764,360
Transfer from General Fund		546,342
Total	\$ 2	2,417,807

**Section 4.** The following amounts hereby are appropriated in the **Ridesharing Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Total	\$ 2,417,807
Regional Call Center	<u>942,320</u>
Sustainable Travel Services	786,148
Regional Services	\$ 689,339

**Section 5.** It is estimated that the following revenues will be available in the **Regional Bus Service Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

NC Department of Transportation Grant Revenue	\$ 2,000,000
Federal Grant Revenue	684,000
Local Grant Revenue	67,748
Reimbursement from Others	5,332,912
Consignment	1,125,000
Bus fares	775,000
Vanpool fares	10,000
Subsidies	15,000
Miscellaneous Revenue	314,500
Bus accident reimbursement	40,000
Paratransit Service Revenue	638,000
Operating Transfer from General Fund	<u>5,209,777</u>
Total	\$ 16,211,937

**Section 6.** The following amounts hereby are appropriated in the **Regional Bus Service Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Total	\$ 16,211,937
Paratransit services	<u>2,270,781</u>
Vanpool	415,676
Bus maintenance	3,950,623
Bus operations	7,944,426
Bus supervision	\$ 1,630,431

**Section 7.** Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.	
ATTEST:	Jennifer Robinson, Board of Trustees Chair
Michelle C. Dawson, Clerk to the Board	

## GOTRIANGLE FISCAL YEAR 2019 REGIONAL BUS CAPITAL PROJECT FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Regional Bus Capital Project Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

NC Department of Transportation	\$ 53,574
Federal Transit Administration	1,669,721
Operating Transfer from General Fund	<u>1,510,977</u>
Total	\$ 3,234,272

**Section 2.** The following amounts hereby are appropriated in the **Regional Bus Capital Project Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Prior Year Capital Appropriation Reallocated in Current Yr	\$ 805,659
Other Capital Outlay	<u>2,428,613</u>
Total	\$ 3,234,272

**Section 3.** Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.	
	Jennifer Robinson, Board of Trustees Chair
ATTEST:	
Michelle C. Dawson, Clerk to the Board	

## GOTRIANGLE FISCAL YEAR 2019 MAJOR TRANSIT INVESTMENT FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Major Transit Investment Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Total	\$ 6, <del>748,237</del>
Investment Earnings	658,253
Vehicle Rental Tax	\$ 6,089,984

**Section 2.** The following amounts hereby are appropriated in the **Major Transit Investment Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Total	\$ 6,748,237
Fund Balance Unassigned	<u>2,812,506</u>
Operating Transfer to MTIF Capital Project Fund	1,035,450
Operating Transfer to General Fund	\$ 2,900,281

**Section 3.** Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ADOPTED THIS 27 <sup>1H</sup> DAY OF JUNE 2018.	
	Jennifer Robinson, Board of Trustees Chair
ATTEST:	
Michelle C Dawson Clerk to the Board	

160,000

1,035,450

# GOTRIANGLE FISCAL YEAR 2019 MAJOR CAPITAL PROJECT FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Major Capital Project Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Operating Transfer from Major Transit Investment Fund

Rail rental income

Total	\$ 1,195,450	
<b>Section 2.</b> The following amounts hereby are a for the fiscal year beginning July 1, 2018, and e		
Other Capital Expenses Total	\$ 1,195,450 <b>\$ 1,195,450</b>	
<b>Section 3.</b> Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.		
ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.		
	Jennifer Robinson, Board of Trustees Chair	
ATTEST:		
Michelle C. Dawson, Clerk to the Board		

# GOTRIANGLE FISCAL YEAR 2019 ADVANCED TECHNOLOGY PROJECT FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Advanced Technology Project Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

	<b></b>	3 8 7 7 7 2 7 8 8 8 8 8 8	/
	NC Department of Transportation Operating Transfer from General Fund <b>Total</b>		\$ 125,280 632,948 <b>\$ 758,228</b>
	2. The following amounts hereby are a Fund for the fiscal year beginning July 2	• • •	nology
	Capital Outlay  Total		\$ 758,228 <b>\$ 758,228</b>
Trustee	<b>3.</b> Copies of this Budget Ordinance shas and to the Budget Officer of this Authement of funds.		
ADOPT	ED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.		
		Jennifer Robinson, Board of Truste	 ees Chair
ATTEST	:		
Michell	e C. Dawson, Clerk to the Board		

# GOTRIANGLE FISCAL YEAR 2019 DURHAM/ORANGE SPECIAL TAX DISTRICT FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Durham/Orange Special Tax District Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

	\$3 Vehicle Registration Tax  Total		\$ 1,093,970 \$ 1,093,970
	<b>2.</b> The following amounts hereby are a <b>Fund</b> for the fiscal year beginning July	• • •	• .
	Transfer to Triangle Tax District – Durham <b>Total</b>	/Orange Operating Fund	\$ 1,093,970 \$ 1,093,970
Trustee	<b>n 3.</b> Copies of this Budget Ordinance sha es and to the Budget Officer of this Auth sement of funds.		
ADOPT	ED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.		
		Jennifer Robinson, Board of Trus	 tees Chair
ATTEST	Г:		
 Michell	le C. Dawson, Clerk to the Board		

# GOTRIANGLE FISCAL YEAR 2019 TRIANGLE TAX DISTRICT – DURHAM/ORANGE OPERATING FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District Durham/Orange Operating Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Article 43 ½ Cent Sales Tax	\$ 38,064,437
Vehicle Rental Tax	1,942,705
\$7 County Vehicle Registration Tax	2,552,635
\$3 Vehicle Registr Transfer from Dur/Orange Special Tax District	1,093,970
Grants/Others	445,410
Prior Year Appropriation Reallocated in Current Year	11,021,882
Reserve Balance Appropriation	44,859,285
Total	\$ 99,980,324

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District Durham/ Orange Operating Fund** for the fiscal year beginning July 1, 2017, and ending June 30, 2018:

Durham Transit Services	\$ 4,870,975
Orange Transit Services	3,701,438
Transfer Other Capital to Triangle Tax District - Durham/Orange	
Capital Fund	84,646,187
Transfer Prior Year Capital Appropriation Reallocated in Current	
Year to Triangle Tax District - Durham/Orange Capital Fund	<u>6,761,724</u>
Total	\$ 99,980,324

**Section 3.** Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.	
ATTEST:	Jennifer Robinson, Board of Trustees Chair
Michelle C. Dawson, Clerk to the Board	

# GOTRIANGLE FISCAL YEAR 2019 TRIANGLE TAX DISTRICT – DURHAM/ORANGE CAPITAL FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District – Durham/Orange Capital Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

	Transfer from Triangle Tax Dist – Durham/ Total	Orange Operating Fund	\$ 91,407,911 \$ 91,407,911		
Section 2. The following amounts hereby are appropriated in the Triangle Tax District – Durham/Orange Capital Fund for the fiscal year beginning July 1, 2018, and ending June 30, 2019:					
	Durham Capital Orange Capital <b>Total</b>		\$ 91,262,451 <u>21,145,460</u> <b>\$ 112,407,911</b>		
<b>Section 3.</b> Copies of this Budget Ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.					
ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.					
		Jennifer Robinson, Board of Tr	ustees Chair		
ATTEST	<del>-</del> :				
Michell	le C. Dawson, Clerk to the Board				

### GOTRIANGLE FISCAL YEAR 2019

#### TRIANGLE TAX DISTRICT -- WAKE OPERATING FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District** - **Wake Operating Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Total	\$100,574,000
Farebox	942,000
\$3.00 Vehicle Registration Tax (Transfer from Wake Tax District)	2,604,000
\$7.00 Vehicle Registration Tax	6,197,000
Vehicle Rental Tax	4,147,000
Article 43 ½ Cent Local Option Sales Tax	\$ 86,684,000

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District** - **Wake Operating Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Tax District Administration (GoTriangle)		411,094
Transit Plan Administration		
GoTriangle		1,739,983
Capital Area Metropolitan Planning Organization (CAMPO)		553,750
City of Raleigh		966,250
Town of Cary		597,379
Bus Operations		
GoTriangle		2,226,419
City of Raleigh		7,477,875
Town of Cary		1,549,546
Wake County		283,280
Town of Wendell		4,200
Town of Zebulon		5,654
Allocation to Wake Operating Fund Balance		1,825,000
Transfer to Triangle Tax District – Wake Capital		82,933,570
Total		00,574,000

**Section 3.** The GoTriangle General Manager, or his or her designee, is hereby authorized to transfer funds within appropriations under the following conditions:

- A) No transfer may be made that changes the adopted allocations to fund balance.
- B) All budget transfers will be reported to the Transit Planning Advisory Committee.
- C) All increases to an appropriation, and all transfers between appropriations, must be reviewed by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards.

**Section 4.** Triangle Tax District Wake Operating funds encumbered as of June 30, 2018, by GoTriangle as the Tax District Administrator are hereby appropriated to this budget.

**Section 5.** Copies of the Budget Ordinance shall be furnished to the Clerk, to the Board of Trustees, to the Finance Officer, and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds. Copies shall also be furnished to representatives of the Agencies under Section 2. The Budget Ordinance shall be entered into the Board minutes.

ADOPTED THIS 27 <sup>th</sup> DAY OF JUNE 2018.	
	Jennifer Robinson, Board of Trustees Chair
ATTEST:	
Michelle C. Dawson. Clerk to the Board	

2018 0014

# GOTRIANGLE FISCAL YEAR 2019

#### TRIANGLE TAX DISTRICT - WAKE CAPITAL FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees, that pursuant to section 13.2 of Chapter 159 of the General Statutes of North Carolina, the following project ordinance is hereby adopted:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District** - **Wake Capital Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Transfer from Wake Operating	<u>\$82,933,570</u>
Total	\$ 82,933,570

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District - Wake Capital Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Capital Planning	
GoTriangle	\$ 597,333
City of Raleigh	350,000
Commuter Rail Transit	C
GoTriangle	333,333
Reserve	1,363,038
Bus Rapid Transit	C
Reserve	2,955,545
Bus Infrastructure	C
GoTriangle	2,930,624
City of Raleigh	1,905,000
Town of Cary	3,316,000
Bus Acquisition	C
GoTriangle	5,000,000
City of Raleigh	13,642,136
Reserve	1,200,000
Allocation to Wake Capital Fund Balance	<u>49,340,561</u>
Total	\$ 82,933,570

**Section 3.** The GoTriangle General Manager, or his or her designee, is hereby authorized to transfer funds within appropriations under the following conditions:

- A) No transfer may be made that changes the adopted allocations to fund balance.
- B) All budget transfers will be reported to the Transit Planning Advisory Committee.
- C) All increases to an appropriation, and all transfers between appropriations, must be reviewed by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards.

**Section 4:** Triangle Tax District – Wake Capital Funds are appropriated pursuant to section 13.2 of Chapter 159 of the General Statutes of North Carolina; therefore, appropriations do not lapse at the end of the fiscal year and are available for duration of the project unless subsequently recommended for reallocation by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards, or as specified in Section 5.

**Section 5:** GoTriangle Finance Department has authority to close projects and/or programs and reduce appropriations upon notification of project completion by the project sponsor. When actual revenues are available in projects to be closed or which are substantially complete, GoTriangle Finance may transfer savings to Triangle Tax District Wake Capital fund balance. These funds will be then available for future appropriations which require recommendation by the Transit Planning Advisory Committee and approval by the CAMPO and GoTriangle governing boards. This section applies to current and prior year appropriations. A list of project closeouts shall be provided quarterly to the Transit Planning Advisory Committee.

**Section 6.** Copies of the Budget Ordinance shall be furnished to the Clerk, to the Board of Trustees, to the Finance Officer, and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds. Copies shall also be furnished to representatives of the Agencies under Section 2. The Budget Ordinance shall be entered into the Board minutes.

ADOPTED THIS 27" DAY OF JUNE 2018.	
ATTEST:	Jennifer Robinson, Board of Trustees Chair
Michelle C. Dawson, Clerk to the Board	

SORTER THIC 37th DAY OF HIME 2040

# 2018 0015

# GOTRIANGLE FISCAL YEAR 2019 WAKE SPECIAL TAX DISTRICT FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Wake Special Tax District Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

\$3 Regional Registration Tax <b>Total</b>		\$ 2,604,000 \$ 2,604,000
<b>Section 2.</b> The following amounts hereby are a <b>Fund</b> for the fiscal year beginning July 1, 2018,		Tax District
Transfer to Triangle Tax District – Wak <b>Total</b>	e Operating Fund	\$ 2,604,000 \$ 2,604,000
<b>Section 3.</b> Copies of this Budget Ordinance sha Trustees and to the Budget Officer of this Auth disbursement of funds.		
ADOPTED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.		
	Jennifer Robinson, Board of Trus	tees Chair
ATTEST:		
Michelle C. Dawson, Clerk to the Board		

# FY 2019 Recommended Wake Transit Work Plan



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#### FY 2019 Recommended Wake Transit Work Plan

The governing boards of GoTriangle, CAMPO, and Wake County adopted the Wake County Transit Plan, including the Wake County Transit Financial Plan and the Transit Governance Interlocal Agreement, which guides the ongoing planning, funding, expansion and construction of projects in the Plan. Included in the governance agreement is the creation of the Transit Planning Advisory Committee (TPAC), a team charged with planning and implementing the adopted Wake Transit Plan. TPAC is comprised of members from all of Wake County's municipalities, plus GoTriangle, the Capital Area Metropolitan Planning Organization (CAMPO), Wake County, North Carolina State University (NCSU) and Research Triangle Park (RTP). Per the governance agreement, the TPAC is charged with producing a recommended annual Wake Transit Work Plan, comprised of annual operating and capital budgets, an update of the financial model and assumptions guiding the Transit Plan, multi-year operating and capital programs guiding future work plans, and annual operating and capital agreements. These agreements will guide the deliverables for funds appropriated in the Wake Transit major operating and capital funds appropriated by the tax district.

Enclosed are the FY 2019 Recommended Wake Transit Operating and Capital Budgets, the multi-year operating and capital programs for FYs 2019-2027, and corresponding project sheets that provide more granular project detail for projects contained in the budgets and multi-year programs. These are all components of the FY 2019 Recommended Wake Transit Work Plan. Specific operating and capital agreements will be executed upon adoption that detail the expectations, roles and responsibilities of all parties. No Wake Transit Tax Revenue shall be spent prior to execution of an operating or capital agreement.

The FY 2019 Recommended Wake Transit Work Plan balances the careful use of tax payer dollars with thoughtful investment in transit.

The FY 2019 Recommended Work Plan is also responsive to public and agency comment received from input during the FY 2019 Work Plan outreach. The Recommended Work Plan builds on services implemented in FY 2018 by adding funding for new bus services. The Plan also allocates funding towards local and regional planning studies for transit facility needs, as well as funding towards the next steps related to major capital investments like the planned Commuter Rail and Bus Rapid Transit projects. In addition, the FY 2019 Recommended Wake Transit Work Plan continues to build on staffing resources required to implement priorities as a part of the Wake Transit Plan.

#### Revisions from the FY 2019 Draft Work Plan include:

- Additional bus stop and shelter improvements along new and existing corridors;
- Funding to transit partners to take advantage of grant funding to address environmental goals related to bus fleet technology;
- Funding for planning studies to address infrastructure needs for American with Disabilities Act (ADA) supportive fleets;
- Refinements in cost estimates and scopes of FY2019 projects for bus purchases, bus
  operations and adjustments to items previously held in reserve now assigned to specific
  transit partners.



Per the Wake Transit Governance Agreement, TPAC recommends and then the CAMPO Executive Board and GoTriangle Board of Trustees must adopt the Work Plan for it to be in effect. The CAMPO Executive Board will provide opportunities for additional in-person public comment on the FY2019 Recommended Wake Transit Work Plan in May 2018 following a 30-day public comment period. The GoTriangle Board of Trustees, following a public hearing per

the North Carolina Local Government Budget and Fiscal Control Act, will consider approving the FY 2019 Recommended Wake Transit Work Plan in June 2018.

# FY 2019 Recommended Wake Transit Work Plan



FY 2019 Operating Budget & Multi-Year Operating Program

#### 2018 0013

# GOTRIANGLE FISCAL YEAR 2019

#### TRIANGLE TAX DISTRICT -- WAKE OPERATING FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District** - **Wake Operating Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Total	\$100,574,000
Farebox	942,000
\$3.00 Vehicle Registration Tax (Transfer from Wake Tax District)	2,604,000
\$7.00 Vehicle Registration Tax	6,197,000
Vehicle Rental Tax	4,147,000
Article 43 ½ Cent Local Option Sales Tax	\$ 86,684,000

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District** - **Wake Operating Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Tax District Administration (GoTriangle)	\$	411,094
Transit Plan Administration		
GoTriangle		1,739,983
Capital Area Metropolitan Planning Organization (CAMPO)		553,750
City of Raleigh		966,250
Town of Cary		597,379
Bus Operations		
GoTriangle		2,226,419
City of Raleigh		7,477,875
Town of Cary		1,549,546
Wake County		283,280
Town of Wendell		4,200
Town of Zebulon		5,654
Allocation to Wake Operating Fund Balance		1,825,000
Transfer to Triangle Tax District – Wake Capital		82,933,570
Total	\$1	00,574,000

**Section 3.** The GoTriangle General Manager, or his or her designee, is hereby authorized to transfer funds within appropriations under the following conditions:

- A) No transfer may be made that changes the adopted allocations to fund balance.
- B) All budget transfers will be reported to the Transit Planning Advisory Committee.
- C) All increases to an appropriation, and all transfers between appropriations, must be reviewed by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards.

**Section 4.** Triangle Tax District Wake Operating funds encumbered as of June 30, 2018, by GoTriangle as the Tax District Administrator are hereby appropriated to this budget.

**Section 5.** Copies of the Budget Ordinance shall be furnished to the Clerk, to the Board of Trustees, to the Finance Officer, and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds. Copies shall also be furnished to representatives of the Agencies under Section 2. The Budget Ordinance shall be entered into the Board minutes.

ADOPTED THIS 27 <sup>th</sup> DAY OF JUNE 2018.	
	Jennifer Robinson, Board of Trustees Chair
ATTEST:	
Michelle C. Dawson. Clerk to the Board	

# **FY19 Triangle Tax District: Wake Operating**

	Triangle	Tax District: Wake Operating
Revenues		
Tax District Revenues		
Article 43 1/2 Cent Local Option Sales Tax	\$	86,684,000
Vehicle Rental Tax	\$	4,147,000
\$7.00 Vehicle Registration Tax	\$	6,197,000
\$3.00 Vehicle Registration Tax (Transfer from Wake Tax District)	\$	2,604,000
Farebox	\$	942,000
Total Revenues	\$	100,574,000
Expenditures		
Tax District Administration		
Salaries and Benefits	\$	295,094
Contracted Services	\$	116,000
Transit Plan Administration		
GoTriangle	\$	1,739,983
CAMPO	\$	553,750
GoRaleigh	\$	966,250
GoCary	\$	597,379
Bus Operations		
GoTriangle	\$	2,226,419
GoRaleigh	\$	7,477,875
GoCary	\$	1,549,546
Wake County Coordinated Transportation Services (WCTS)	\$	283,280
Wendell	\$	4,200
Zebulon	\$	5,654
Transfer to Triangle Tax District Wake Capital	\$	82,933,570
Allocation to Wake Operating Fund Balance	\$	1,825,000
Total Expenditures	\$	100,574,000
Revenues over Expenditures	\$	-

#### FY 2019 RECOMMENDED OPERATING TRANSIT WORK PLAN

#### **FY 2019 REVENUES**

A total of \$100.6 million is budgeted in the Wake Transit Work Plan for fiscal year (FY) 2019. For this fiscal year, dollars funded by the Wake County Tax District rely on a mixture of local funding sources. The largest source of local funds is the half-cent local option sales tax. On November 8, 2016, Wake County voters approved a levy of a half-cent sales tax to fund public transportation systems. Administered by GoTriangle, the local sales tax went into effect on April 1, 2017. The FY2019 Recommended Work Plan assumes a full year of sales tax revenue, totaling \$86.7 million.

In addition to the half-cent sales tax, the FY 2019 Recommended Wake Transit Work Plan contains four other revenue sources.

- A \$7 county vehicle registration tax to fund transportation systems; \$6.2 million is budgeted for FY2019.
- A \$3 dedication from the \$8 Regional Transit Authority Registration Tax; \$2.6 million is budgeted for FY2019.
- A portion of the 5% vehicle rental tax allocated to Wake County; \$4.2 million is budgeted for FY2019.
- Farebox revenue; \$942,000 million is budgeted for FY2019.

#### **FY 2019 EXPENDITURES**

The expenditures described below are divided between three categories: expanded transit operations, dollars allocated to transit planning and implementation, and administration of the tax district. Also included below is information on the amount allocated to reserves and the transfer to the Wake Transit Major Capital fund.

#### 1. Total Transit Operations -- \$11.5 million

New Bus Service: \$6.3 million

Continuation of Bus Service Funded in FY 2018: \$5.2 million

The FY 2019 Recommended Wake Transit Work Plan includes \$11.5 million in bus operations, of which \$5.2 million is for the continuation of funding for routes implemented in the prior year and \$6.3 million is for new bus service.

The transit operations contemplated in the FY 2019 Recommended Wake Transit Work Plan initialize investments in creating new transit routes, while also increasing investments for connecting communities regionally and increasing weekend and evening services. Additional routes and services are currently being prioritized and programmed in the Wake Transit Bus Plan, with the goal to inform future bus service to be funded in annual Wake Transit Work Plans.

#### A. Route Improvements and Expansions -- \$5.8 Million:

The FY 2019 Recommended Wake Transit Work Plan includes \$5.0 million in additional funds for GoRaleigh. These funds will be used to implement four (4) routes in southeast Raleigh. Funds will be used for a mix of extended coverage and high frequency service routes with service extending onto eight (8) miles of new coverage utilizing Poole Road, Barwell Road and Rock Quarry Road. New high frequency service will utilize Martin Luther King Jr. Boulevard, Poole Road and Sunnybrook Road. Four (4) new routes will also be provided in northwest Raleigh. Benefits from these routes will extend service along approximately five (5) miles of new coverage area utilizing Blue Ridge Road and Edwards Mill Road. The new routes would bring service to the NC Art Museum, NC State Fairgrounds and the PNC Arena, along with opportunities for regional connections with GoTriangle at Western Boulevard and Hillsborough Street. GoRaleigh will finish the detail route planning for these routes during the summer and early fall of 2018 in order to begin operations in January 2019.

GoCary is allocated \$410,049 to implement a new route on the Weston Parkway corridor with service beginning in January 2019. The new proposed route and associated bus stop improvements serving Weston Parkway and Park West Village shopping area will provide new opportunities for residents, employees and customers of businesses located along that route. Additionally, these funds will provide Sunday-level service on New Year's Day and Fourth of July for all GoCary fixed routes.

GoTriangle is allocated \$298,621 for additional funding for Route 100, Route 300, and the Durham Raleigh Express (DRX) and Chapel Hill Raleigh Express (CRX) routes. These funds will address frequency and reliability improvements for both the DRX and CRX. In addition, the plan includes funds for GoTriangle to increase its Sunday service span for Route 100 and Route 300. GoTriangle improvements are planned to begin in August 2018.

Wake Coordinated Transportation Service is allocated \$70,000 for approximately 3,600 additional elderly and disabled demand-response trips beginning late Summer 2018. These trips will be provided across Wake County, including locations where current fixed route service is not provided.

#### B. <u>Continuation of Existing Service Funded in Prior Years: \$5.2 Million:</u>

The FY 2019 Recommended Wake Transit Work Plan annualizes the initial investments made in the first year of Wake Transit Plan implementation. These include investments funded for new Sunday fixed-route services and mid-day frequency improvements provided by the Town of Cary and increased Sunday Service spans for the City of Raleigh. Included in the continuation of existing service is an increase in GoRaleigh's and GoCary's revenue service rate per hour. Dollars remain for increased

Route 100 and Route 300 service operated by GoTriangle, increased Route 7 frequencies operated by the City of Raleigh, continuation of the Fuquay Raleigh Express (FRX) and Knightdale Raleigh Express (KRX) operated by GoTriangle, and park and ride leases for Wendell and Zebulon. Funding remains for Wake Coordinated Transportation Services to provide increased rural demand-response trips. Additional information regarding these services may be found in the appendix, "Continuing Projects from prior Year Work Plans – Bus Operations" and the FY 2018 Adopted Wake Transit Work Plan.

#### C. Youth GoPass Program – Youth GoPass: \$230,000

Beginning July 1, 2018, youth will be able to travel fare-free throughout Wake County if under the age of 19. For youth age 13-18, transit agencies in Wake County will offer a "Youth GoPass". These fare passes will be issued by GoRaleigh, GoCary, or GoTriangle with valid K-12 School ID Cards, or with transit agency issued identification cards. GoRaleigh, GoCary, and GoTriangle will work to partner with schools along Wake County's frequent bus network to issue the passes. Passes will also be available to those with a valid ID at GoRaleigh Station, the Town of Cary Finance Department, and the GoTriangle Regional Transportation Center. A total of \$230,000, funded from the Wake Tax Revenues, will offset fares that would have been collected by the transit providers, in addition to purchasing the supplies needed for this program.

#### D. Other -- \$337,905:

Other funds for FY 2019 Bus Operations include one-time funding of \$189,000 for GoRaleigh to continue to lease nine (9) vehicles in anticipation of the delivery of new expansion vehicles and recurring funds of \$25,000 provided to increase the Regional Information Center's Operating Hours to match the region's expanded span of weekend service. The Work Plan also anticipates matching Wake County General Funds and State Funds, allocating \$33,905, for additional staffing at the Wake Coordinated Transportation Services' call center to reduce wait times for clients. Finally, \$90,000 is budgeted for lease dollars for up to four park and ride lease sites, which will be solidified upon finalization of programming of projects as an output the Wake Bus Plan.

#### II. Transit Plan Administration -- \$3.9 Million

New Transit Plan Administration -- \$1.8 Million Continuous Transit Plan Administration -- \$2.1 Million

The Wake Transit Partners have identified several positions to staff the administration and implementation of the Wake Transit Plan, outside the scope of fiscal duties of the tax district.

#### A. New Staffing Needs -- \$1.2 Million:

Salaries and benefits for four (4) new FTEs within GoRaleigh are included within the FY2019 budget at a projected cost of \$562,500. These positions include a Transit Planner, Transportation Analyst, Project Engineer and Traffic Signal Timing Analyst and will be funded on an on-going basis. All four (4) of the positions will be involved in the implementation of various projects from the Wake County Transit Plan.

Funds in the amount of \$247,200 are included for two (2) new FTEs for GoTriangle: a Public Engagement Specialist and Project Manager for Regional Technology Integration. The Public Engagement Specialist will be involved with public outreach and communication of the Wake Transit vision. The Project Manager will lead the Regional Technology integration study and oversee consultant work in FY19. Following completion of the study, the position will assist all agencies in implementation of the technology recommendations.

GoCary is provided on-going funding in the amount of \$380,875 for three (3) FTEs to be included in the FY2019 budget. The positions include a Transportation Program Coordinator, a Transportation Analyst and a Deputy Transit Administrator.

#### B. Other New Dollars -- \$613,588:

The Transit Plan Administration Category also captures additional dollars needed to implement the Wake Transit Plan, including marketing, communications and additional studies.

For FY 2019, \$250,000 is allocated to GoRaleigh for marketing, communications and public relations. Funds will be used to update route schedule brochures, digital signage, branded marketing items and various expenses directly tied to Wake Transit Plan implementation requirements. Similarly, GoTriangle is allocated funds for a creative design contractor in the amount of \$80,000 for Wake County related initiatives. GoCary is allocated an additional \$25,000 for marketing activities to add to recurring dollars provided by Wake Transit.

In addition, \$100,000 is allocated to CAMPO for consulting services, specifically technical assistance/short-range transit planning services to support potential project sponsors, in conjunction with transit agencies if applicable, for Community Funding Area Projects. The Recommended FY 2019 Wake Transit Work Plan also allocates

\$20,629 to GoCary to fund the non-state portion of a North Carolina Department of Transportation (NCDOT) apprentice. The apprentice program offers work experience and learning opportunities to individuals who have the desire to work in the field of public transportation.

New dollars are provided to GoTriangle to fund utilities and maintenance costs for a new passenger amenities storage location and lease space for a new paratransit office. These costs will be shared between Wake, Durham, and Orange Counties respectively, with Wake Transit paying 61 percent or \$137,959 of the proposed lease costs.

The FY 2019 Recommended Wake Transit Work Plan maintains \$2.1 million budgeted in prior years for staffing, marketing, and other administration costs previously provided. This includes 6.9 positions at GoTriangle, 3.0 positions at CAMPO, 1.0 position at GoRaleigh, and 1.0 position at GoCary. Also included in this budget are dollars related to marketing, customer and community surveys, incidentals for public engagement, customer feedback system contracted services, property maintenance appraisals and the GoTriangle Wake satellite office expense, and other legal and administrative expenses. Additional information regarding these prior year recurring expenses may be found in the appendix, "Continuing Projects from Prior Work Plan Years – Transit Plan Administration" and the FY 2018 Adopted Wake Transit Work Plan.

#### III. Total Tax District Administration -- \$411,500

New Tax District Administration -- \$0 Continuous Tax District Administration -- \$411,500

Tax District Administration involved providing financial and regulatory oversight of the tax district. The FY 2019 Recommended Wake Transit Work Plan also includes dollars budgeted in prior years for staffing, financial advisor services, and auditing services. Additional information regarding these prior year recurring expenses may be found in the appendix "Continuing Projects from prior Work Plan Years – Tax District Administration" and the FY 2018 Adopted Wake Transit Work Plan.

#### III. Allocation to Reserves -- \$1.8 Million

The FY 2019 Recommended Wake Transit Work Plan includes an allocation of \$1.8 million to the Wake Transit Major Operating Fund reserves. These funds are allocated to ensure the operating balance is maintained at 25 percent of the subsequent year's adopted sales tax budget in the Wake Operating Fund.

#### IV. Transfer to Wake Transit Major Capital Fund -- \$82.9 Million

The Wake Transit Tax District maintains a separate major capital fund to fund capital investments, including planning and design of projects for the Wake Transit Plan. The FY

2019 Recommended Wake Transit Work Plan includes a transfer of \$82.9 million. Of these funds, \$19.27 million will be used to establish a capital projects fund balance and \$30.1 million will be used for temporary capital liquidity to cash fund future capital projects. An additional \$33.6 million will fund capital projects in FY2019.

# FY19 Wake County Transit Plan: Operating

		Triangle Tax													Total	Wake County
	D	District: Wake		GoTriangle	C	САМРО	GoRaleigh		GoCary	WCTS	١ ١	Wendell	Zebulon			Plan: Operating
		Operating														
Revenues Tax District Revenues																
	_	05 504 000														06 604 06
Article 43 1/2 Cent Local Option Sales Tax	\$	86,684,000													\$	86,684,00
Vehicle Rental Tax	\$	4,147,000													\$	4,147,00
\$7.00 Vehicle Registration Tax	\$	6,197,000													\$	6,197,00
\$3.00 Vehicle Registration Tax (Transfer from Wake Tax District)	\$	2,604,000													\$	2,604,00
Farebox	\$	942,000													\$	942,00
Allocations from Tax District Revenues to Agencies																
Transit Plan Administration				1,739,983		553,750					\$	-	\$ -			
Bus Operations			\$						1,549,546				\$ 5,65			
Total Revenues	\$	100,574,000	\$	3,966,402	\$	553,750	\$ 8,444,12	5 \$	2,146,925	\$ 283,280	) \$	4,200	\$ 5,65	4	\$	100,574,00
Expenditures																
Tax District Administration																
Salaries and Benefits	\$	295,094	\$		\$		\$ -	\$	- :	\$ -	\$	-	\$ -		\$	295,09
Contracted Services	\$	116,000	\$		\$		\$ -	\$			\$	-	\$ -		\$	116,00
Transfer to Triangle Tax District Wake Capital	\$	82,933,570	\$		\$		\$ -	\$			\$	-	\$ -		\$	82,933,5
Allocation to Wake Operating Fund Balance	\$	1,825,000	\$	-	\$	-	\$ -	\$	- :	\$ -	\$	-	\$ -		\$	1,825,00
Transit Plan Administration																
Salaries and Benefits	\$	-	\$	1,125,178	\$	453,750	\$ 716,25	0 \$	515,875	\$ -	\$	-	\$ -		\$	2,811,05
Contracted Services	\$	-	\$	448,267	\$	100,000	\$ -	\$	20,629	\$ -	\$	-	\$ -		\$	568,89
Printing and Publications	\$	-	\$	99,425	\$	-	\$ 250,00	0 \$	60,875	\$ -	\$	-	\$ -		\$	410,30
Technology	\$	-	\$	-	\$	-	\$ -	\$	- :	\$ -	\$	-	\$ -		\$	-
Insurance	\$	-	\$	-	\$	-	\$ -	\$	- !	\$ -	\$	-	\$ -		\$	-
Other	\$	-	\$	67,113	\$	-	\$ -	\$	- :	\$ -	\$	-	\$ -		\$	67,11
Transit Operations																
Increase Sunday Service	\$	-	\$	-	\$	-	\$ 1,850,79	6 \$	567,635	\$ -	\$	-	\$ -		\$	2,418,43
Increase Midday Service	\$	-	\$	-	\$	-	\$ -	\$	444,362	\$ -	\$		\$ -		\$	444,36
Lease Vehicles	\$	-	\$	-	\$	-	\$ 189,00	0 \$	102,500	\$ -	\$	-	\$ -		\$	291,50
Route 100 Improvements	\$	-	\$		\$	-	\$ -	\$	- :	\$ -	\$	-	\$ -		\$	495,14
Route 300 Improvements	\$	_	\$			-	\$ -	\$	- :	\$ -	\$	-	\$ -		\$	987,23
Fuquay-Varina Express Route	\$	-	\$			-	\$ -	\$	- :	\$ -	Ś	-	\$ -		\$	272,19
Durham-Raleigh Express Frequency Improvements	Ś	_	\$				\$ -	Ś	- :		Ś		\$ -		\$	211,0
Chapel Hill-Raleigh Express Frequency Improvements	\$	-	\$	,		-	; \$ -	Ś	- !	, \$ -	Ś		\$ -		\$	52,89
KRX Continuity of Service	Ś	_	\$				\$ -	Ś	- 1	, \$ -	Ś	_	\$ -		\$	52,93
Regional Information Center Operating Hours	\$	-	Ś	25,000			\$ -	\$	- 5	\$ -	Ś		\$ -		\$	25,00
Southeast Raleigh Route Additions	Ś	-	\$		Ś		\$ 2,738,71		_		Ś	-	\$ -		\$	2,738,73
Northwest Raleigh Route Additions	\$	-	\$		\$		\$ 2,291,98				Ś		\$ -		\$	2,291,98
Increase in 7 S. Saunders Route Frequencies	\$	_	\$		Ś		\$ 242.38		_		Ś	_	\$ -		\$	242,38
Weston Parkway	\$	_	\$		\$		\$ -				Ś		\$ -		\$	402,39
Youth Free Fare Pass (Youth GoPass)	\$		\$				\$ 165,00		25,000		\$		\$ -		\$	230,00
Wake Coordinated Transportation Services: Rural and Elderly and	y		7	40,000	Y		7 105,00	O 7	23,000	7	Y		7		Y	230,00
Disabled	Ś	_	\$	_	\$	_	\$ -	\$	- !	\$ 249,375	; ¢	_	\$ -		\$	249,37
Wake County Transportation Call Center Expansion	\$		\$		\$		\$ -	\$					\$ -		\$	33,90
Holiday Service Hours	\$	_	Ś		\$		\$ - \$ -	\$			, , S	-	\$ -		\$	7,65
Park and Ride Lease	\$	-	\$				\$ -	\$			\$	4,200		1	\$	99,85
Allocations from Tax District Revenues to Agencies	\$	-	۶	30,000	Ą	-	- ب	Ş	-	-	Ģ	4,200	50,55	-	Ş	33,8
Transit Plan Administration	\$	2 057 262														
Bus Operations	\$	3,857,362														
•		11,546,974	_	2.000.402		FF2 7F0	¢ 0.444.12		2 146 025	÷ 202.200		4.200	ė r.c	4	ć	100 574 00
Total Expenditures Revenues over Expenditures	\$	100,574,000	\$ \$		\$		\$ 8,444,12 \$ -			•	) \$ \$	4,200	\$ 5,65 \$ -	4	\$	100,574,00

		TO005 - Bus Operations			
					FY 2020
Project ID	Agency	Project	FY 2018	FY 2019	Programmed
TO005-A	GoTriangle	Route 100 Improvements			
Previously	тО003-В	Frequency Improvements	\$433,080	\$468,792	\$480,512
TO005-A		Extended Sunday Service		\$26,352	\$30,000
TO005-B	GoTriangle	Route 300 Improvements			
		Frequency Improvements	\$265,833	\$328,162	\$336,366
Previously	<sup>,</sup> TO003-C/D/E	Night and Sunday Service	\$231,813	\$283,259	\$290,340
		Continuation of Peak Service	\$412,644	\$367,464	\$376,651
TO005-B		Extended Sunday Service		\$8,345	\$9,480
TO003-A	GoTriangle	Fuquay-Varina Express Route	\$406,220	\$272,191	\$278,996
TO003-F	GoTriangle	Knightdale-Raleigh Express Contribution	\$43,000	\$52,930	\$54,253
TO005-C	GoTriangle	Additional Trips for Durham-Raleigh Express		\$211,028	\$239,078
TO005-D	GoTriangle	Reliability Improvements for Chapel Hill-Raleigh Express		\$52,896	\$59,926
TO005-E	GoTriangle	Extension of Regional Information Center Operating Hours		\$25,000	\$25,625
TO005-F	GoTriangle	Short-term Park-and-Ride Leases		\$90,000	\$92,250
TO005-G	Wake County	Wake County WCTS/GoWake Access Improvement	S		
Previously	TO004-F	Rural Demand Response Service Expansion	\$175,000	\$179,375	\$183,859
		Elderly and Disabled Demand Response Service			
TO005-G1		Expansion		\$70,000	\$71,750
TO005-G2		Wake County Transportation Call Center		¢33.00E	¢24.752
10005-02		Expansion (Local Match Request)		\$33,905	\$34,753
TO004-A	Town of Cary	Sunday Service All Routes, Expanded Paratransit & Holiday Hours	\$476,182	\$575,285	\$596,101
TO004-B	Town of Cary	Increase Midday Frequencies	\$362,340	\$444,362	\$455,471
ТООО4-Б ТООО4-С	Town of Cary	Lease of Expansion Vehicles	\$100,000		\$105,063
10004-C	Town of Cary	Lease of Expansion Venicles	\$100,000	\$102,500	\$105,003
TO004-D	City of Raleigh	Increase Frequency on Route 7 (South Sanders)	\$193,875	\$242,381	\$254,164
TO004-E	City of Raleigh	Increase Sunday Service Span	\$1,357,045	\$1,850,796	\$1,940,768
TO005-H	Town of Cary	New Route - Weston Parkway		\$402,399	\$824,919
TO005-I	City of Raleigh	SE Raleigh Route Package (4 Routes in SE Raleigh)		\$2,738,718	\$5,656,452
TO005-J	City of Raleigh	NW Raleigh Route Package (4 New Routes in NW Raleigh		\$2,291,980	\$4,742,163
TO005-K	City of Raleigh	Lease Vehicles		\$189,000	
TO003-G	Town of Wendell	Contribution toward Zebulon-Wendell Express Park and Ride	\$4,200	\$4,200	\$4,305
ТО003-Н	Town of Zebulon	Contribution toward Zebulon-Wendell Express Park and Ride	\$5,516	\$5,654	\$5,795
TO005-L	GoTriangle/ GoRaleigh/GoCary	Youth GoPass Program		\$230,000	\$280,800
	-	Total	\$4,466,748	\$ 11,546,974	\$ 17,429,840

Items italicized denote projects from FY18 with original Project ID numbers

	TO002 - Transit Plan Administration/Implementation					
					FY 2020	
Project ID	Agency	Project	FY 2018	FY 2019	Programmed	
TO002-A	GoTriangle	Salaries/Benefits for 3.5 FTEs	\$538,125	\$551,578	\$565,367	
ТО002-В	GoTriangle	Administrative Expenses (Mileage, Travel,	\$10,720	\$10,988	\$11,263	
10002-В	Gorriangie	Training, Conferences)	\$10,720	\$10,966	\$11,203	
TO002-C	GoTriangle	Outside Legal Counsel	\$50,000	\$25,000	\$25,625	
TO002-D	GoTriangle	Outreach/Marketing Communications for Transit	\$97,000	\$99,425	\$101,911	
10002-0	Gorriangie	Plan Implementation	\$37,000	755,425	\$101,511	
TO002-E	GoTriangle	Incidental Expenses for Systemwide Studies &	\$20,000	\$20,500	\$21,013	
10002-L	_	Public Engagement		720,300		
TO002-F	GoTriangle	Transit Customer Surveys	\$125,000	\$128,125	\$131,328	
TO002-H	GoTriangle	Utilities for New Satellite Office for GoTriangle in	\$25,000	\$25,625	\$26,266	
		Wake County	·			
TO002-I	GoTriangle	Property Maintenance, Repairs and Appraisals	\$50,057	\$51,308	\$52,591	
TO002-J	GoTriangle	Customer Feedback Management System	\$35,000	\$35,875	\$36,772	
TO002-L	САМРО	1.0 FTE for TPAC Administration/Transit Plan	\$150,000	\$153,750	\$157,594	
		Implementation			·	
TO002-M	Town of Cary	Marketing	\$35,000	\$60,875	\$62,397	
TO002-N	Town of Cary	1.0 FTE for Coordinating Capital Projects	\$147,413	\$135,000	\$138,375	
TO002-P	City of Raleigh	1.0 FTE for Service Planning	\$150,000	\$153,750	\$157,594	
TO002-Q	Various	Reserve	\$59,300			
TO002-R	GoTriangle	1.0 FTE: Paralegal	\$41,250	\$82,500	\$84,563	
TO002-S	GoTriangle	1.0 FTE: Wake Transit Director	\$50,000	\$150,000	\$153,750	
TO002-T	GoTriangle	1.0 FTE: Wake Transit Administrative Coordinator	\$16,875	\$67,500	\$69,188	
TO002-U	GoTriangle	1.0 FTE: Performance Data Analyst	\$13,200	\$26,400	\$27,060	
TO002-V	CAMPO	1.0 FTE: Wake Transit Program Manager	\$75,000	\$150,000	\$153,750	
TO002-W	САМРО	1.0 FTE: Transit Planner	\$75,000	\$150,000	\$153,750	
TO002-X	GoTriangle	1.0 FTE: Public Engagement Specialist		\$150,000	\$153,750	
TO002-Y	CoTrionalo	1.0 FTE: Project Manager for Regional Technology		\$97,200	\$99,630	
10002-1	GoTriangle	Integration		397,200	\$33,030	
TO002-Z	GoTriangle	Creative Design Contractor		\$80,000	\$82,000	
TO002-AA	GoTriangle	Paratransit Office Space Lease		\$127,959	\$131,158	
TO002-AB	САМРО	Community Funding Area Program Management - Phase 2 - Technical Assistance & Planning		\$100,000		
TO002-AC	Town of Cary	1.0 FTE: Transportation Analyst		\$150,000	\$153,750	
	Town of Cary	1.0 FTE: Transportation Program Coordinator		\$150,000	\$153,750	
	·	1.0 FTE: Position Upgrade & Reorganization -				
TO002-AE	Town of Cary	Deputy Transit Administrator		\$80,875	\$82,897	
TO002-AF	Town of Cary	NCDOT Apprentice Local Match		\$20,629		
TO002-AG	·	1.0 FTE: Transportation Analyst		\$150,000	\$153,750	
	City of Raleigh	1.0 FTE: Transit Planner		\$150,000	\$153,750	
TO002-AI	City of Raleigh	1.0 FTE: Traffic Signal Timing Analyst		\$150,000	\$153,750	
TO002-AJ	City of Raleigh	1.0 FTE: Senior Engineer		\$112,500	\$150,000	
TO002-AK		GoRaleigh Marketing, Communications & Public Relations		\$250,000		
	GoTriangle	Ongoing Operations & Maintenance of new				
TO002-AL		Facility for Passenger Amenity Storage &		\$10,000	\$10,250	
		Fabrication		710,000	710,230	
	<u> </u>		\$1,763,940	\$ 3,857,362	\$ 3,608,590	

	TO001 - Tax District Administration					
					FY 2020	
Project ID	Agency	Project	FY 2018	FY 2019	Programmed	
TO001-A	GoTriangle	1.0 FTE for Financial Oversight of Tax District	\$153,750	\$157,594	\$161,534	
TO001-B	GoTriangle	Overhead Admin Costs - Tax District Audits	\$19,333	\$16,000	\$16,400	
TO001-C	GoTriangle	Financial Consulting	\$200,000	\$100,000	\$102,500	
TO001-D	GoTriangle	1.0 FTE: Budget & Financial Manager	\$31,875	\$107,500	\$110,188	
TO001-E	GoTriangle	1.0 FTE: Tax District Administrative Assistant	\$7,500	\$30,000	\$37,500	
		Total	\$ 412,458	\$411,094	\$ 428,122	

# **BUS OPERATIONS-T0005**

New FY 2019 Projects and Modifications to Projects Initiated in Prior FYs

GoTriangle currently operates Route 100 on Sundays from 6:40 AM to 7:15 PM, with hourly frequencies during this span. GoTriangle will now extend this span by 2 hours, and operate the route until 9:15 PM. This will match GoRaleigh's local service span on Sundays, and match proposed span extensions for GoTriangle Routes 300, 400, 700 and 800. The anticipated start date for this new span of service on GoTriangle's Route 100 is early August 2018.

This new level of service for GoTriangle's Route 100 builds off improvements made to the route initially in FY2018 (see Appendix, Base Project TO005-A). The costs associated with improvements made to Route 100 in FY2018 are listed as 'FY2019 Base' to demonstrate funding made available to support the initial investments.



Project At A	Glance
Project Description	Route 100 Improvements: Extended Sunday Service
Start Date	August 2018
Operator	GoTriangle
FY 2019 Base Project Cost	\$468,792
FY 2019 Additional Project Cost	\$26,352
FY 2019 Total Cost	\$495,144
FY 2020 Programmed Cost	\$510,512
Funding Source	Wake Transit Tax Proceeds
New Service Span	6:10 AM to 7:25 PM Monday-Friday 6:40 AM to 9:15 PM on Sundays Extended from 7:15 to 9:15 PM
New Frequency Off-Peak (min)	Sunday Current: 60 Proposed: 60
New Frequency Peak (min)	Current: N/A Proposed: N/A
Assets	2 -40' buses
Major Destinations	NC State University, Downtown Raleigh, RDU International Airport
Transit Centers	GoRaleigh Station; Regional Transit Center

Project ID:	TO005-B	Project Type:	Bus Operations
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GoTriangle currently operates Route 300 on Sundays from 7:00 AM to 7:00 PM. Sunday service operation was a new project implemented with Wake Transit Tax Proceeds in Fiscal Year 2018. Sunday service span of operations will now be 7:00 AM-9:00 PM. This would match the span of GoCary's local service on Sundays, and proposed span extensions for GoTriangle's Routes 100, 400, 700 and 800. This span change is planned to begin in early August 2018.

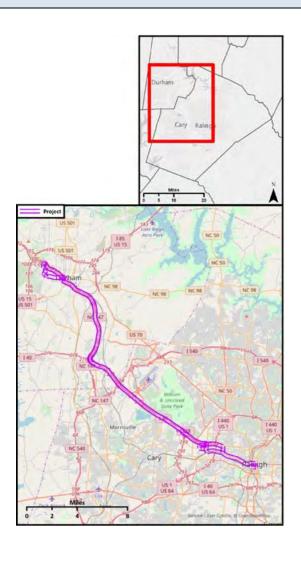
This new level of service for GoTriangle's Route 300 builds off improvements made to the route initially in FY2018 (See Appendix, Base Project TO005-B). The costs associated with the improvements made to Route 300 in FY2018 are listed as 'FY2019 Base' to demonstrate funding made available to support the initial investments.



Project At A Glance			
Project Description	Route 300 Improvements: Extended Sunday Service		
Start Date	August 2018		
Operator	GoTriangle		
FY 2019 Base Project Cost	\$978,885		
FY 2019 Additional Project Cost	\$8,345		
FY 2019 Total Cost	\$987,230		
FY 2020 Programmed Cost	\$1,012,837		
Funding Source	Wake Transit Tax Proceeds		
Service Span	7:00 AM to 9:00 PM, Extended from 7:00 PM to 9:00 PM		
Frequency Off-Peak (min)	Sunday: Current: 60 Proposed: 30		
Frequency Peak (min)	Current: N/A Proposed: N/A		
Assets	1 -40' bus		
Major Destinations	Downtown Raleigh, NCSU, Downtown Cary		
Transit Centers	GoRaleigh Station, Cary Depot, Regional Transit Center		

Project ID:	TO005-C	Project Type:	Bus Operations
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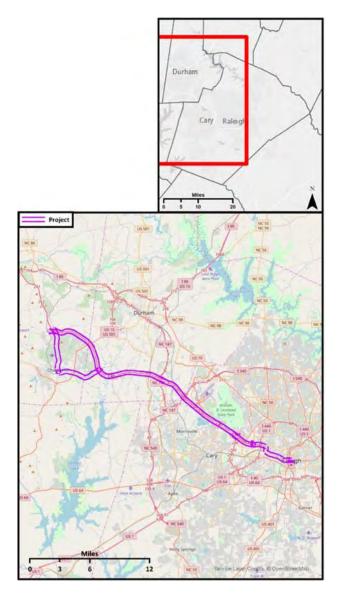
GoTriangle operates the Durham-Raleigh Express (DRX) between Downtown Durham, Duke University/VA Medical Centers and Downtown Raleigh as a limited stop express service. These funds will match both a previous and upcoming Durham County investment for Route DRX and allow for added frequencies on the route. The anticipated start of this enhanced service will be in August of 2018. Before this new investment, the DRX ran every 30-45 minutes, but now will run every 15-30 minutes.



Project At A	Project At A Glance		
Project Description	Additional Trips to the Durham- Raleigh Express		
Start Date	August 2018		
Operator	GoTriangle		
FY 2019 Cost	\$211,028		
FY 2020 Programmed Cost	\$239,078		
Funding Source	Wake Transit & Durham Transit Tax Proceeds		
Service Span	5:55-9:45am 2:50-8:00pm Monday-Friday		
Frequency Off-Peak (min)	Current: N/A Proposed: N/A		
Frequency Peak (min)	Current: 30-45 Proposed: 15-30		
Assets	6 -40' buses		
Major Destinations	Downtown Durham, NC State University, Downtown Raleigh, Duke & VA Medical Centers		
Transit Centers	GoRaleigh and GoDurham Stations		

Project ID:	TO005-D	Project Type:	Bus Operations
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GoTriangle operates the Chapel Hill-Raleigh Express (CRX) between Downtown Chapel Hill and Downtown Raleigh as a limited stop express service. Orange County and GoTriangle began investing a small amount of new service hours into the CRX in FY 2016. These funds will match Orange County and GoTriangle's previous investment for CRX operations and allow for improved schedule reliability. The anticipated start of this enhanced service would be in August of 2018.



Project At A Glance			
Project Description	Additional Trips to the Chapel Hill-Raleigh Express		
Start Date	August 2018		
Operator	GoTriangle		
FY 2019 Cost	\$52,896		
FY 2020 Programmed Cost	\$59,926		
Funding Source	Wake Transit Tax Proceeds		
Service Span	5:50-9:50am 3:20-7:30pm Monday-Friday		
Frequency Off-Peak (min)	Current: N/A Proposed: N/A		
Frequency Peak (min)	Current: 20-30 Proposed: 20-30		
Assets	6 -40' buses		
Major Destinations	Downtown Chapel Hill, UNC Chapel Hill, NC State University, Downtown Raleigh		
Transit Centers	GoRaleigh Station, Downtown Chapel Hill		

Project ID:	TO005-E	Project Type:	Bus Operations

The Regional Call Center, housed at GoTriangle, serves all transit agencies and their customers for a variety of customer service needs related to Regional and Local Transit Operations throughout the Triangle Area. Due to the weekend span increases implemented in FY 2018, as well as those proposed in FY 2019, the Regional Call Center service hours must be extended to accommodate the span expansion. The Regional Call Center will now operate until 10:00 PM on weekends.

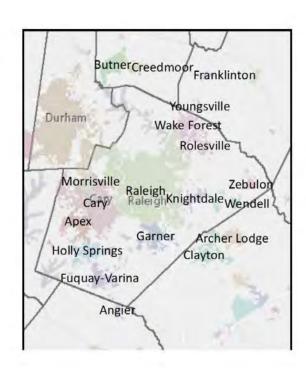
Project At A Glance		
Project Description	Regional Call Center – Extension of Operating Hours	
Agency	GoTriangle	
FY 2019 Cost	\$25,000	
FY 2020 Programmed Cost	\$25,625	
Funding Source	Wake Transit Tax Proceeds	
Start Date	July 1, 2018	
End Date	Ongoing	

Project ID:TO005-FProject Type:Bus Operations	
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Multiple towns in Wake County have expressed interest in establishing new or replacing existing park and ride lots during the FY19 cycle. GoTriangle will partner with public and/or private parking facilities and lease spaces for park and ride lots to current and future customers. GoTriangle will temporarily lease four (4) lots for the short term until the long-term park and ride study (refer to Project TC002-O in the FY2019 Work Plan for more details) is complete. Three of the four lot locations still need to be determined (the fourth will be in Holly Springs). The Wake Bus Plan and Long-Term Park and Ride Feasibility Study will help inform GoTriangle on preferred locations for these facilities.

This specific project will allow GoTriangle to allocate funding for lease costs associated with park and ride lots. This project is linked with TC002-K, which will allow for the construction of passenger amenities at these sites.

Project At A Glance	
Project Description	Short Term Park & Ride Leases
Agency	GoTriangle
FY 2019 Cost	\$90,000
FY 2020 Programmed Cost	\$92,250
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing

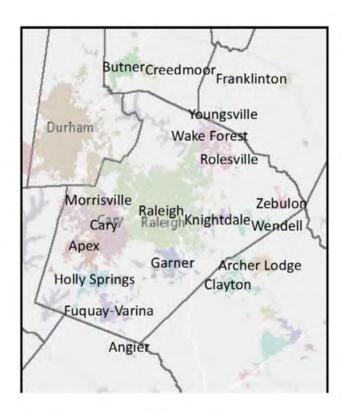


Project ID:TO005-G1Project Type:Bus Operations

### **Project Description:**

Wake County Coordinated Transportation Services (WCTS) will provide additional demand-response trips for Wake County residents who are eligible based on age and/or disability in areas of the County that are not served by existing fixed route transit services.

This will build on initial service expansion for WCTS (GoWake Access) implemented in FY 2018 for trips applicable to rural residents in the County (see Appendix, Base Project TO005-G1). The costs associated with improvements made to WCTS in FY2018 are listed as 'FY2019 Base' to demonstrate funding made available to support the initial investments.



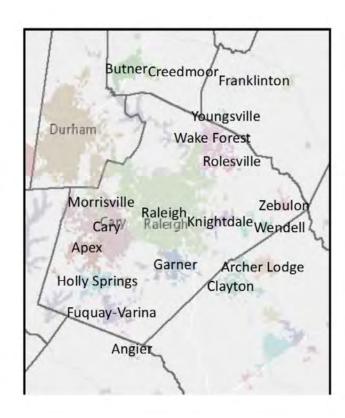
Project At A Glance	
Project Description	Wake County WCTS/GoWake Access Improvements: Elderly & Disabled Service Expansion
Start Date	Summer 2018
Operator	Wake County/GoWake Access
FY 2019 Base	\$179,375
FY 2019 Additional Project Cost	\$70,000
FY 2019 Total Project Cost	\$249,375
FY 2020 Programmed Cost	\$255,609
Funding Source	Wake Transit Tax Proceeds
Frequency	Demand-Response
Major Destinations	Demand-Response
Transit Centers	N/A (Demand Response)

Project ID:TO005-G2Project Type:Bus Operations
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Wake County's Health & Human Services Department, which implements the Wake Coordinated Transportation System (WCTS) service (GoWake Access) across the county, will allocate funding to serve as a local match source to expand its call center resources. Wake County/WCTS is requesting additional call center staff to answer the more than 37,500 calls received monthly from residents attempting to schedule transportation, make transportation inquiries or file formal commendations/complaints.

Wake County will convert three temporary call center representatives to four full-time, permanent call center representatives to reduce the call wait time and increase service levels for clients utilizing WCTS. Wake Transit Funds are proposed to be matched with Wake County General Funds and State Funds to support the positions.

Project At A Glance	
Project Description	Wake County WCTS Call Center Expansion
Agency	Wake County WCTS
FY 2019 Cost	\$33,905
FY 2020 Programmed Cost	\$34,753
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing



Project ID:	TO004-A	Project Type:	Bus Operations
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As of July 1, 2017, the Town of Cary/GoCary added service on the following holidays, using a Sunday-level service schedule (hourly service from 7:00 AM to 9:00 PM): MLK Jr. Day, Memorial Day, Labor Day and Christmas Eve. This service was implemented as part of a coordinated effort to align regional schedules, and was implemented in the first year of Wake Transit Plan Implementation.

This project will provide Sunday-level service on New Year's Day starting in FY 2019.

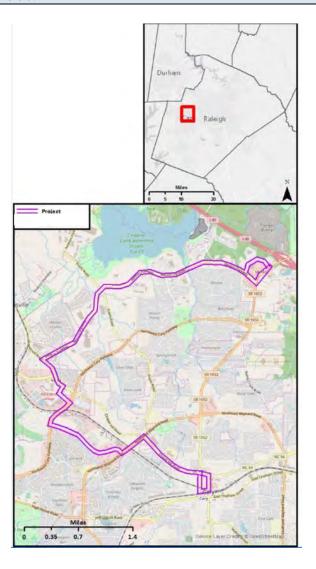
This new level of service for the GoCary system builds off improvements made to the system initially in FY2018 (see Appendix, Base Project TO004-A for original scoping details). The costs associated with improvements made to the GoCary system, using Sunday levels of service, are listed as 'FY2019 Base' to demonstrate funding made available to support the continuation of initial investments in the prior year.



Project At A Glance	
Project Description	Sunday Service All Routes, Expanded Paratransit & Holiday Hours.
Start Date	January 1, 2019
Operator	Town of Cary/GoCary
FY 2019 Base Project Cost	\$567,635
FY 2019 New Project Cost	\$7,650
FY 2019 Total Project Cost	\$575,285
FY 2020 Programmed Cost	\$589,667
Funding Source	Wake Transit Tax Proceeds
Service Span	7:00am-9:00pm
Frequency Off-Peak (min)	Current: 60 Proposed: N/A
Major Destinations	Downtown Cary, Crossroads, Western WakeMed, Cary Town Centre, The Arboretum, Bradford, Crescent Green, Stone Creek, High House Crossing, Shoppes of Kildaire, Waverly Place
Transit Centers	The Cary Depot

GoCary will provide a new route serving Weston Parkway and Park West Village shopping area. Weston Parkway is a major employment corridor and Park West Village is a mixed-use development, drawing both commercial and residential customers. As a part of this new service implementation, paratransit service will be implemented in accordance with Federal and Town of Cary service provision policies. This new service is anticipated to start on January 2019.

This project is linked with TC002-R for related bus infrastructure improvements and passenger amenity needs.



Project At A Glance		
Project Description	New Route – Weston Parkway	
Start Date	January 2019	
Operator	Town of Cary/GoCary	
FY 2019 Cost	\$402,399	
FY 2020 Programmed Cost	\$824,919	
Funding Source	Wake Transit Tax Proceeds	
Service Span	60 Minute Frequencies Monday-Friday: 9:30am- 3:00pm; 7:30pm-10:00pm Weekend: 6:30am-9:30pm  30 Minute Frequencies Monday-Friday 5:30-9:30am 3:00-7:30pm	
Frequency Off-Peak (min)	Current: N/A Proposed: 60	
Frequency Peak (min)	Current: N/A Proposed: 30	
Major Destinations	Weston Parkway, Park West Village Shopping Center, James Jackson Avenue	
Transit Centers	The Cary Depot	

Project ID: TO005-I Project Type: Bus Operations

#### **Project Description:**

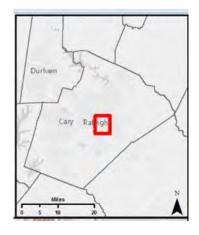
The City of Raleigh will implement new local bus services throughout the Southeast area of Raleigh. The Southeast Raleigh Route Package includes services along the following primary corridors:

- MLK Boulevard High Frequency Corridor
- Poole Road/Barwell Road/Rock Quarry Road
- Poole Road (Peak Only)
- Rock Quarry Road

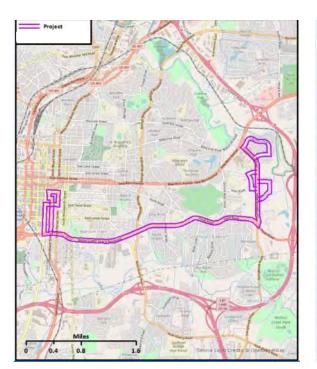
These routes would replace and continue to cover the existing Route 18 Worthdale and Route 19 Apollo Heights routes. Southeast Raleigh would receive new service along Barwell Road and Rock Quarry Road to the Shopps at Battle Bridge. Martin Luther King Blvd and Sunnybrook becomes the Ridership (mainline, high frequency) route with 15-minute service. Certain portions of coverage areas would have varying peak period service frequencies and hourly service base and evening.

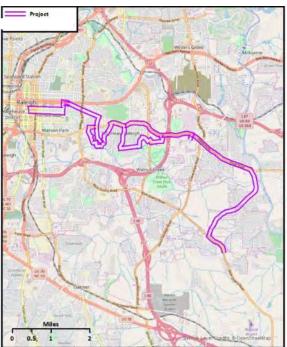
This project will enhance existing routes, as well as replace portions of existing routes with improved connections and system/rider efficiencies. There will be minimal disruption of existing coverage area as proposed through these enhancements. GoRaleigh will finish detailed route planning for these routes during the summer and early fall of 2018 in order to begin operations in January 2019

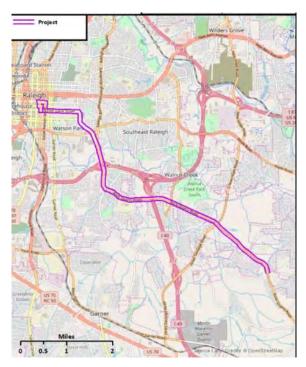
Project At A Glance		
Project Description	Southeast Raleigh Route Package	
Start Date	January 2019	
Operator	City of Raleigh	
FY 2019 Cost	\$2,738,718	
FY 2020 Programmed Cost	\$5,656,452	
Funding Source	Wake Transit Tax Proceeds	
Service Span	6:00am-11:00pm	
Frequency Off-Peak (min)	MLK Blvd – 15 & 30 minute Poole/Barwell/Rock Quarry – 60 minute Rock Quarry – 60 minute	
Frequency Peak (min)	MLK Blvd – 15 minute Poole/Barwell/Rock Quarry – 60 minute Poole Rd – 60 minute (AM) Rock Quarry – 60 minute	
Assets	Multiple 40' Buses	
Major Destinations	Downtown Raleigh, Barwell Road, Rock Quarry/Battle Bridge Road, Sunnybrook Road	
Transit Centers	GoRaleigh Station	



NOTE: This map indicates geographic representation in Wake County as to where new services are being provided. Detailed maps are on the next page.







Top Left – MLK Boulevard Top Right – Poole/Barwell/Rock Quarry Roads Bottom Left – Rock Quarry Road

Project ID: TO005-J Project Type: Bus Operations

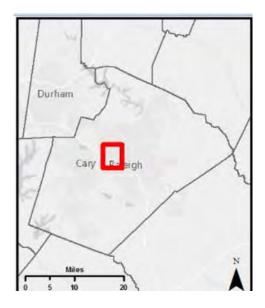
#### **Project Description:**

The City of Raleigh will implement new local bus services throughout the northwest area of Raleigh. The Northwest Raleigh Route Package includes services along these primary corridors:

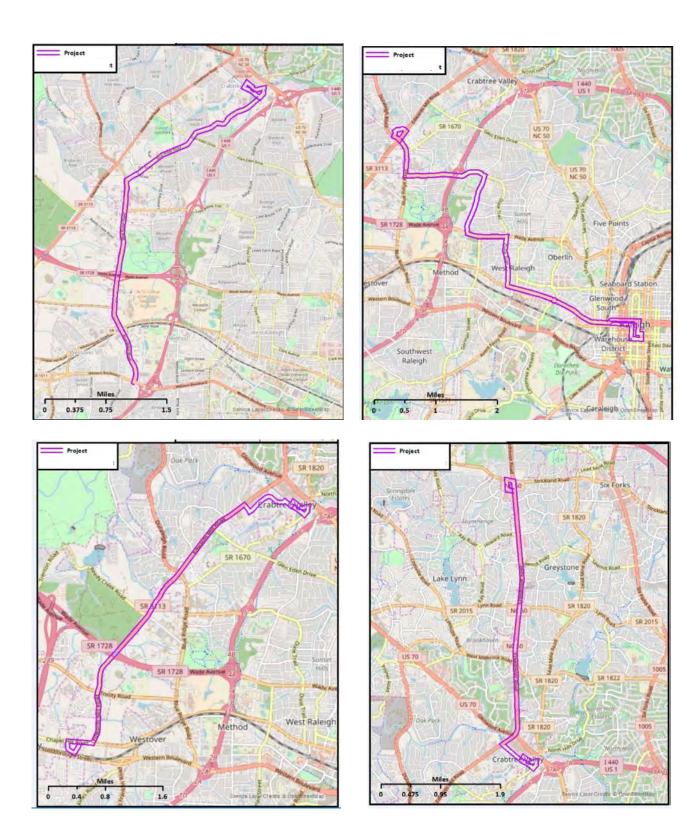
- Blue Ridge Road
- Clark/Dixie Trail
- Edwards Mill Road
- Creedmoor Road

These routes would replace the existing Route 4 Rex. All of the existing portions of the Rex route would be covered while adding service to Blue Ridge Road and Edwards Mill Road. The Blue Ridge Corridor will provide service along Blue Ridge Road from Crabtree Valley Mall, Rex Hospital and down to Western Boulevard, providing much requested service to the North Carolina Museum of Art and make regional connections with GoTriangle at Western Boulevard and Hillsborough Street. There will be minimal disruption of existing service as proposed through these enhancements. GoRaleigh will finish the detail route planning for these routes during the summer and early fall of 2018 in order to begin operations in January 2019.

Project At A Glance	
Project Description	Northwest Raleigh Route Package
Start Date	January 2019
Operator	City of Raleigh
FY 2019 Cost	\$2,291,980
FY 2020 Programmed Cost	\$4,742,163
Funding Source	Wake Transit Tax Proceeds
Service Span	6:00am – 11:00pm
Frequency Off-Peak (min)	Blue Ridge – 30 minute Clark/Dixie Trl – 60 minute Edwards Mill – 60 minute Creedmoor – 60 minute
Frequency Peak (min)	Blue Ridge – 30 minute Clark/Dixie Trl – 30 minute Edwards Mill – 30 minute Creedmoor – 30 minute
Assets	Multiple 40' buses
Major Destinations	Downtown Raleigh, Blue Ridge Road, Edwards Mill Road, Creedmoor Road, Crabtree Valley Mall, NC ART Museum
Transit Centers	GoRaleigh Station



NOTE: This map indicates geographic representation in Wake County as to where new services are being provided. Detailed maps are on the next page.



Top Left – Blue Ridge Top Right – Clark/Dixie Trail Bottom Left – Edwards Mill Bottom Right - Creedmoor

Project ID:	TO005-K	Project Type:	Bus Operations

The City of Raleigh/GoRaleigh will extend a current lease of 9 vehicles in FY 2019. These buses will be housed at the GoRaleigh Operations & Maintenance Facility on Poole Road. These leased buses are needed to continue to provide consistent reliable service for GoRaleigh customers and to continue the implementation of the Wake Transit Plan.

Project At A Glance	
Project Description	Bus Lease Extension
Agency	City of Raleigh
FY 2019 Cost	\$189,000
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	June 30, 2019



Project ID:	TO005-L	Project Type:	Bus Operations

Beginning July 1, 2018, youth will be able to travel fare-free throughout Wake County if under the age of 19. For youth age 13-18, transit agencies in Wake County will offer a 'Youth GoPass' program. These fare passes will be issued by GoRaleigh, GoCary or GoTriangle with valid K-12 School ID Cards, or with transit agency issued identification cards.

GoRaleigh, GoCary, and GoTriangle will work to partner with schools along Wake County's frequent bus network to issue the passes. Passes will also be available to those with a valid ID at GoRaleigh Station, the Town of Cary Finance Department, and the GoTriangle Regional Transportation Center. A total of \$230,000, funded from the Wake Tax Revenues, will offset fares that would have been collected by the transit providers, in addition to purchasing the supplies needed for this program.

Project At A	Project At A Glance	
Project Description	Youth GoPass Program	
Agency	GoRaleigh, GoCary, GoTriangle	
FY 2019 Cost	\$230,000	
FY 2020 Programmed Cost	\$280,800	
Funding Source	Wake Transit Tax Proceeds	
Start Date	July 1, 2018	
End Date	Ongoing	

# TRANSIT PLAN ADMINISTRATION/IMPLEMENTATION TO002

**New FY 2019 Projects** 

 Project ID:
 TO002-M
 Project Type:
 Transit Plan Administration

#### **Project Description:**

The Town will be increasing its spending on initiatives related to public engagement and communication requirements, as well as an expanded marketing program. The Town of Cary/GoCary will continue to market GoCary services, in preparation for expansion of services in FY 2019 and beyond. GoCary will also incur expenses to public outreach associated with the expansion of Wake Transit Plan services within its service area. Marketing and public outreach expenses identified by GoCary include:

- Advertising
- Printing
- Supplies
- Contracted services
- Professional development and training
- Public notices

In FY2018, the Town of Cary received funding to enhance its marketing efforts for the GoCary system. These initial costs, as a part of Wake Transit Plan Implementation, are indicated as 'FY2019 Base Project Cost.' Additional funding is being provided to continue to enhance marketing efforts for GoCary as the system grows with new service levels in FY2019.

Project At A Glance	
Project Description	GoCary marketing of new bus services
Agency	Town of Cary
FY 2019 Base	\$35,875
FY 2019 Additional Project Cost	\$25,000
FY 2019 Total Cost	\$60,875
FY 2020 Programmed Cost	\$62,397
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing

Project ID:	TO002-X	Project Type:	Transit Plan Admin/Implementation

GoTriangle will employ one (1) full-time equivalent (FTE) to meet the required public involvement tasks and responsibilities defined by the TPAC. This position will work on introducing and/or improving strategic public engagement activities for the Wake Transit Plan, which will include surveys, public meetings and other tasks.

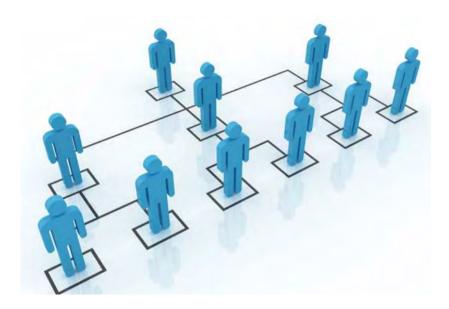


Project At A Glance	
Project Description	One (1) FTE employee and accessory administrative expenses for public engagement
Agency	GoTriangle
FY 2019 Cost	\$150,000
FY 2020 Programmed Cost	\$153,750
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing

Project ID:	TO002-Y	Project Type:	Transit Plan Admin/Implementation
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GoTriangle will employ one (1) full-time equivalent (FTE) employee for the purposes of managing regional technology initiatives and integration of those technologies across multiple transit operating agencies. Initially, this position will be tasked with managing the Regional Technology Integration Study (TC002-P). Once that study is complete, this position will manage the implementation of the coordinated technology integration plan. The total cost of this position in FY 2019 is \$150,000, but due to the regional responsibilities of the position that will go beyond Wake County, 65% of the estimated cost will be allocated from Wake Transit Tax Proceeds (\$97,200)

Project At A Glance	
Project Description	One (1) FTE employee and accessory administrative expenses for regional technology integration management
Agency	GoTriangle
FY 2019 Cost	\$97,200
FY 2020 Programmed Cost	\$99,630
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing



Project ID:	TO002-Z	Project Type:	Transit Plan Admin/Implementation

GoTriangle is tasked to support the creation of Wake Transit Annual Reports, factsheets, signs, web graphics, advanced PowerPoints, dashboard graphics and more to help inform and educate numerous audiences about the implementation of the Wake Transit Plan. Contracting with a creative design consultant will allow GoTriangle to have regular and direct access to a creative design firm as an on-call contractor for the purposes of content design and print-ready materials.

Project At A (	Project At A Glance	
Project Description	Creative Design Contractor	
Agency	GoTriangle	
FY 2019 Cost	\$80,000	
FY 2020 Programmed Cost	\$82,000	
Funding Source	Wake Transit Tax Proceeds	
Start Date	July 1, 2018	
End Date	Ongoing	

Project ID:	TO002-AA	Project Type:	Transit Plan Admin/Implementation

GoTriangle will lease facility space for the purpose of housing paratransit operations, vehicles & maintenance. This lease will give GoTriangle time to develop a long-term operations facility strategy, design and plan for paratransit operations. Wake Transit Tax Proceeds will fund 62% of costs based on total ACCESS trips performed in Raleigh.

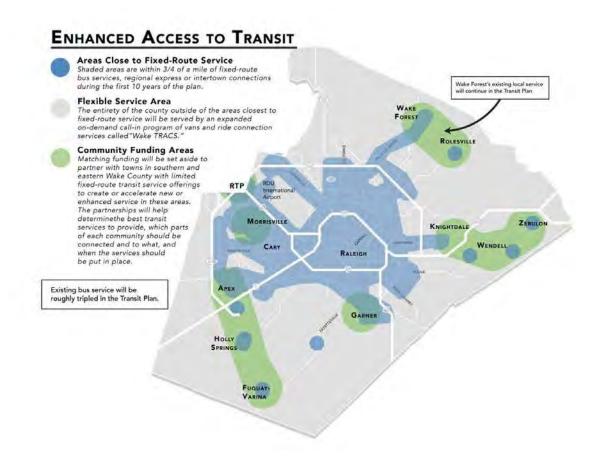
This leased facility will support the estimated annual lease costs for such a facility as described above. This project is linked to the FY 2019 Project TC002-J.

Project At A Glance	
Project Description	Paratransit Office Space Lease
Agency	GoTriangle
FY 2019 Cost	\$127,959
FY 2020 Programmed Cost	\$131,158
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
Est. End Date	June 30, 2023

CAMPO is allocated \$100,000 in anticipation of the completion of the Community Funding Area Program Management Plan. These dollars can be used towards technical planning support of transit within the defined Community Funding Areas.

Community Funding Areas are jurisdictions and/organizations identified by the Wake Transit Plan that do not provide any type of public transportation service prior the start of Plan Implementation. Planning services could be defined as, but not limited to, transit propensity analysis, localized short- and/or long-range transit plans, as well as capital needs assessments to complement any realized transit services from such planning exercises.

Project At A Glance	
Project Description	Community Funding Area Program Management – Phase 2 – Technical Assistance & Planning
Agency	CAMPO & Community Funding Area Project Sponsors
FY 2019 Cost	\$100,000
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Funds will continue to be requested annually until all Community Funding Area eligible organizations that choose are able to utilize such services.



Troject type.	Project ID:	TO002-AC	Project Type:	Transit Plan Administration
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Town of Cary/GoCary will employ one (1) full-time equivalent (FTE) employee to function as its Transportation Analyst. This position will serve a vital role in conducting National Transit Database (NTD), grant and Wake Transit-required reporting, and budget/data/operational analysis, as well as aid in the review of Wake Transit documents & agreements. The Transportation Analyst will use data and performance analytics to enhance agency decision making capabilities, improve operational efficiency and effectiveness, as well as ensure compliance with regulations and documentation requirements. The cost represents salary, benefits, supplies and professional development opportunities for the position.

Project At A Glance	
Project Description	1 FTE: Transportation Analyst
Agency	Town of Cary
FY 2019 Cost	\$150,000
FY 2020 Programmed Cost	\$153,750
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing

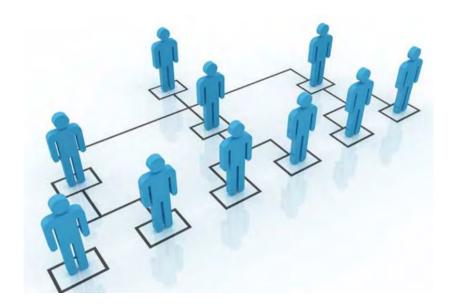


Project ID: TO002-AD Project Type:	Transit Plan Administration
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Town of Cary/GoCary will employ one (1) full-time equivalent (FTE) staff position to function as its Transportation Program Coordinator. Administrative expenses will also be incurred related to the function of the employee's work. This position will be responsible for the following, but should not be limited to:

- Coordination of Civil Rights Program Updates (ADA, DBE, Title VI, LEP, Environmental Justice, EEO)
- Serve as the Title VI Coordinator
- Serve as the DBE Liaison Officer
- Serve as the ADA Program Coordinator
- Conduct paratransit contract and service monitoring and compliance
- Manage door to door eligibility, applications and policies

Project At A Glance	
Project Description	1 FTE: Transportation Program Coordinator
Agency	Town of Cary
FY 2019 Cost	\$150,000
FY 2020 Programmed Cost	\$153,750
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing



The Town of Cary/GoCary will upgrade an existing position within its current administrative structure. This reorganization is needed due to the expansion of the GoCary system. The Deputy Transit Administrator will be responsible for:

- Long-range planning
- Grants management and reporting
- Overseeing federal compliance requirements
- Overseeing contract compliance
- Supervising the Transit Analyst, Civil Rights Program Coordinator, and Transit Planner (short-range) positions
- Directing overall department operations in the absence of the Transit Administrator

Project At A Glance	
Project Description	Position Upgrade & Reorganization – Deputy Transit Administrator
Agency	Town of Cary/GoCary
FY 2019 Cost	\$80,875
FY 2020 Programmed Cost	\$82,897
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing



Project ID: TO002-AF Project Type:	Transit Plan Administration
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Town of Cary/GoCary will employ one (1) full-time equivalent (FTE) for fiscal year 2019 through the NCDOT Apprentice Program. The funding is the local match required from a sponsoring agency hosting an apprentice. This program offers work experience and learning opportunities to individuals who have earned a Bachelor's degree and have the desire to work in the field of public transportation.

The Apprentice will work primarily with the Transit Planner and the Grants & Special Projects Planner, but will also spend time with the Transit Project Manager, Transit Marketing Specialist and Transit Services Administrator. Some of the major tasks will include, but will not be limited to:

- 1. Create a comprehensive bus stop inventory
- 2. Work with Grants & Special Projects Planner to create process for enhanced National Transit Database (NTD) reporting requirements
- 3. Work with the operations contractor to review existing technology and research options for potential upgrades/replacements
- 4. Assist transit staff and Major Investment Study/Wake Bus Plan Core Technical Teams with any data collection/implementation (based on timing) of service changes and major capital projects

Project At A Glance	
Project Description	NCDOT Apprentice
Agency	Town of Cary
FY 2019 Cost	\$20,629
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	June 30, 2019



Project ID:	TO002-AG	Project Type:	Transit Plan Administration
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City of Raleigh/GoRaleigh will employ one (1) full-time equivalent (FTE) employee to support the new position of Transportation Analyst. This position will be tasked primarily with the following duties:

- 1. Provide planning, research and analytical support of Wake Transit Plan
- 2. Provide customer service and support to internal and external program/function stakeholders
- 3. Prepares and presents recommendations for Wake Transit Plan initiatives and improvements
- 4. Provides recommendations and input to related program policies, procedures, processes, resources and operating budgets

Project At A Glance	
Project Description	1 FTE: Transportation Analyst
Agency	City of Raleigh
FY 2019 Cost	\$150,000
FY 2020 Programmed Cost	\$153,750
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing



Project ID: TO002-AH Project Type: Transit Plan Administration
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City of Raleigh/GoRaleigh will employ one (1) full-time equivalent (FTE) employee to support the position of Transit Planner. This position will be tasked primarily with the following duties:

- Provides planning & analytical support related to programs, projects and planning functions of Wake Transit Plan
- 2. Researches and gathers information related to planning efforts
- 3. Facilitates communications and project work with internal and external stakeholders
- 4. Prepares and reviews technical documents and correspondence which may include request for qualification/request for proposal documents, grant applications, design schematics, graphs, charts and detailed design plan documents
- 5. Evaluates current programs, processes and procedures
- 6. Assists with special project administration and coordination

Project At A Glance	
Project Description	1 FTE: Transit Planner
Agency	City of Raleigh
FY 2019 Cost	\$150,000
FY 2020 Programmed Cost	\$153,750
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing



Project ID:TO002-AIProject Type:Transit Plan Administration
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City of Raleigh/GoRaleigh will employ one (1) full-time equivalent to fulfill the position of Traffic Signal Timing Analyst. A one-million-dollar Federal Highway Administration (FHWA) grant was obtained by GoRaleigh to implement signal priority for 10 signals on Capital Boulevard. The expectation is City Traffic Engineering staff would manage the project which includes design, procurement and implementation. After which, the Traffic Engineering staff would maintain and operate this system. Current staff levels are not sufficient for either implementation or ongoing operations. This position is proposed to work in the Raleigh Traffic Communication Center, and would spearhead this transit signal priority project that would benefit about 1,600,000 riders per year along Capital Boulevard.

This position would be responsible for complete contract construction administration of firm/firms implementing signal priority at ten locations along Capital Boulevard.

Project At A Glance	
Project Description	1 FTE: Traffic Signal Timing Analyst
Agency	City of Raleigh
FY 2019 Cost	\$150,000
FY 2020 Programmed Cost	\$153,750
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	Ongoing



Project ID: TO002-AJ Project Type:	Transit Plan Administration
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The City of Raleigh will employ one (1) full-time equivalent staff position to serve as a senior project engineer. Duties for this position will include, but are not limited to:

- Providing supervision and management of engineering project and/or program work and related engineering operational activities
- Monitoring, overseeing and providing technical support with processes related to major capital investment projects with Wake Transit Plan Implementation
- Providing consultation and serve as technical resource to staff and contractors
- Coordinating, collaborating and attending meetings with City Council, Planning Commission, various boards and committees, project/program stakeholders and/or the public
- Assisting in the development and implementation of policies, processes, standards and guidelines
- Providing and/or assisting with budget development, preparation and administration

The cost for FY2019 is allocated to the City of Raleigh to hire contingent upon designation of a BRT project sponsor. Costs include salary, benefits, supplies and professional development/training.

Project At A Glance	
Project Description	1.0 FTE: Senior Project Engineer
Agency	City of Raleigh
FY 2019 Cost	\$112,500
FY 2020 Programmed Cost	\$150,000
Funding Source	Wake Transit Tax Proceeds
Start Date	Fall 2018



Project ID:	TO002-AK	Project Type:	Transit Plan Administration

The City of Raleigh will expand its efforts related to GoRaleigh marketing and communications. These funds will go to support:

- Development and printing of route schedule brochures
- TransLoc
- Website publishing
- Digital signage
- Internal bus signage
- Media (traditional & social) advertising campaigns
- Branded marketing items
- Event booth fees
- Sponsorships and event materials

Project At A Glance	
Project Description	GoRaleigh Marketing, Communications & Public Relations
Agency	City of Raleigh
FY 2019 Cost	\$250,000
Funding Source	Wake Transit Tax Proceeds
Start Date	July 1, 2018
End Date	June 30, 2019

GoTriangle will up-fit one of its facilities in Raleigh (324 Lane Street) for the purpose of storing and fabricating passenger amenities associated with Wake Transit Plan Implementation. Up-fit activities include replacement of doors and windows, installation of new plumbing and wiring, lighting, loading dock repairs and limited landscaping and access improvements.

Funding for this project will be used to support on-going maintenance and operations of this facility.

Project At A Glance		
Project Description	Initial Up-fit for Passenger Amenity Storage & Fabrication Facility: On-going Maintenance & Operations	
Start Date	July 1, 2018	
Agency	GoTriangle	
FY 2019 Cost	\$10,000	
Funding Source	Wake Transit Tax Proceeds	

#### FYs 2019-2027 Wake Transit Multi-Year Operating Program Summary

					FYs 2019-2027 Wake Transit Multi-Year Operating Program Summary											
Transit ID	Operations / Service Type	Sponsor Agency	Managing/Operating Agency	Description	GEOGRAPHY	Source	FY 19	FY 20	FY 21	FY 22	FY 23	FY 24	FY 25	FY 26	FY 27	Total (100%)
TO001	Tax District Admin	Triangle Tax District	GoTriangle	Tax District Administrative Expenses	WAKE COUNTY	Tax District	\$ 411,094	\$ 421,371	\$ 431,906	\$ 442,703	\$ 453,771	\$ 465,115	\$ 476,743	\$ 488,662	\$ 500,878	\$ 4,092,24
TO002	Transit Plan Admin/Implementation	GoTriangle CAMPO City of Raleigh Town of Cary	GoTriangle CAMPO City of Raleigh Town of Cary	Transit Plan Administration/Implementation/Planning	WAKE COUNTY	Tax District	\$ 3,857,362	\$ 3,608,589	\$ 3,698,880	\$ 3,791,431	\$ 3,886,298	\$ 3,983,538	\$ 4,083,212	\$ 4,185,292	\$ 4,289,924	\$ 35,384,520
TO005	Bus Operations	GoTriangle GoRaleigh GoCary Wake County Wendell Zebulon		New and Continuing Bus Operations (Regional, Local, Demand Response)	WAKE COUNTY	Tax District	\$ 11,546,974	\$ 17,429,840	\$ 17,871,690	\$ 18,315,959	\$ 18,765,044	\$ 19,217,313	\$ 19,675,333	\$ 17,903,659	\$ 18,351,251	\$ 159,077,063
•			TOTAL P	ROGRAMMED OPERATIONS FROM TAX DISTRICT REVENUES			\$ 15,815,430	\$ 21,459,800	\$ 22,002,476	\$ 22,550,094	\$ 23,105,113	\$ 23,665,966	\$ 24,235,288	\$ 22,577,613	\$ 23,142,053	\$ 198,553,83

The FY 2019 Recommended Wake Transit Work Plan includes an estimate of future year operating projects and services. FYs 2020-27 are based on growth of 2.5% and other annualized assumptions. The timing and amounts will continue to be refined as projects and services are studied and new information is derived from studies such as the Wake Bus Plan, the Community Funding Areas Program Management Plan, and the Major Investment Study and Fixed Guideway Alternatives Refinement Studies. The Wake Transit Work Plan also includes an estimate of additional capacity by cost category (based on the current Wake Transit financial model) for future years operating costs not included above. These costs are shown below.

				Wake Transit illiancial model) for fut												
			Managing/Operating Agency	Description	GEOGRAPHY	Source	FY 19	FY 20	FY 21	FY 22	FY 23	FY 24	FY 25	FY 26	FY 27	Total (100%)
TBD	Future Bus Operations	TBD		New Recurring Future Bus Operations Not Including Existing Service (To Be Informed by Wake Bus Plan)	WAKE COUNTY	Tax District		\$ 1,730,000	\$ 1,816,198	\$ 2,091,042	\$ 5,055,306	\$ 5,386,999	\$ 8,897,322	\$ 8,635,762	\$ 9,085,411	\$ 42,698,040
TBD	Other Bus Operations	TBD	TBD	ADA/Short Range Area Plans	WAKE COUNTY	Tax District		\$ 525,000	\$ 1,076,000	\$ 1,654,000	\$ 2,261,000	\$ 2,897,000	\$ 3,563,000	\$ 4,261,000	\$ 4,991,000	\$ 21,228,000
TBD	Community Funding Areas	TBD	TBD	Community Funding Areas	WAKE COUNTY	Tax District		\$ 184,000	\$ 377,000	\$ 580,000	\$ 793,000	\$ 1,016,000	\$ 1,249,000	\$ 1,494,000	\$ 1,750,000	\$ 7,443,000
TBD	Maintenance of Facilities	TBD	TBD	Maintenance of Facilities	WAKE COUNTY	Tax District		\$ 1,000,000	\$ 2,025,000	\$ 2,076,000	\$ 2,128,000	\$ 2,181,000	\$ 2,235,000	\$ 2,291,000	\$ 2,348,000	\$ 16,284,000
TBD	Bus Rapid Transit	TBD	TBD	Bus Rapid Transit	WAKE COUNTY	Tax District State/Federal						\$ 13,474,298	\$ 13,811,155	\$ 14,156,434	\$ 14,510,345	\$ 55,952,233
TBD	Commuter Rail	TBD	TBD	Commuter Rail	WAKE COUNTY	Tax District State/Federal									\$ 20,060,000	\$ 20,060,000
TBD	Other Future Operating	TBD	TBD	Other Future Operating	WAKE COUNTY	Tax District			\$ 1,500,000	\$ 1,537,500	\$ 1,575,938	\$ 1,615,336	\$ 1,655,719	\$ 1,697,112	\$ 1,739,540	\$ 11,321,145
	I I		T.	SUBTOTAL ADDITIONAL MODELED OPERATIONS			\$ -	\$ 3,439,000	\$ 6,794,198	\$ 7,938,542	\$ 11,813,244	\$ 26,570,633	\$ 31,411,197	\$ 32,535,309	\$ 54,484,296	\$ 174,986,418
				TOTAL OPERATIONS FROM WAKE TAX DISTRICT REVENUES			\$ 15,815,430	\$ 24,898,800	\$ 28,796,674	\$ 30,488,636	\$ 34,918,356	\$ 50,236,599	\$ 55,646,484	\$ 55,112,921	\$ 77,626,349	\$ 373,540,251

# FY 2019 Recommended Wake Transit Work Plan



FY 2019 Capital Budget & Multi-Year Capital Improvement Program

2018 0014

# GOTRIANGLE FISCAL YEAR 2019

#### TRIANGLE TAX DISTRICT - WAKE CAPITAL FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees, that pursuant to section 13.2 of Chapter 159 of the General Statutes of North Carolina, the following project ordinance is hereby adopted:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District** - **Wake Capital Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Transfer from Wake Operating	<u>\$82,933,570</u>
Total	\$ 82,933,570

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District - Wake Capital Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

Capital Planning	
GoTriangle	\$ 597,333
City of Raleigh	350,000
Commuter Rail Transit	0
GoTriangle	333,333
Reserve	1,363,038
Bus Rapid Transit	0
Reserve	2,955,545
Bus Infrastructure	0
GoTriangle	2,930,624
City of Raleigh	1,905,000
Town of Cary	3,316,000
Bus Acquisition	0
GoTriangle	5,000,000
City of Raleigh	13,642,136
Reserve	1,200,000
Allocation to Wake Capital Fund Balance	49,340,56 <u>1</u>
Total	\$ 82,933,570

**Section 3.** The GoTriangle General Manager, or his or her designee, is hereby authorized to transfer funds within appropriations under the following conditions:

- A) No transfer may be made that changes the adopted allocations to fund balance.
- B) All budget transfers will be reported to the Transit Planning Advisory Committee.
- C) All increases to an appropriation, and all transfers between appropriations, must be reviewed by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards.

**Section 4:** Triangle Tax District – Wake Capital Funds are appropriated pursuant to section 13.2 of Chapter 159 of the General Statutes of North Carolina; therefore, appropriations do not lapse at the end of the fiscal year and are available for duration of the project unless subsequently recommended for reallocation by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards, or as specified in Section 5.

**Section 5:** GoTriangle Finance Department has authority to close projects and/or programs and reduce appropriations upon notification of project completion by the project sponsor. When actual revenues are available in projects to be closed or which are substantially complete, GoTriangle Finance may transfer savings to Triangle Tax District Wake Capital fund balance. These funds will be then available for future appropriations which require recommendation by the Transit Planning Advisory Committee and approval by the CAMPO and GoTriangle governing boards. This section applies to current and prior year appropriations. A list of project closeouts shall be provided quarterly to the Transit Planning Advisory Committee.

**Section 6.** Copies of the Budget Ordinance shall be furnished to the Clerk, to the Board of Trustees, to the Finance Officer, and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds. Copies shall also be furnished to representatives of the Agencies under Section 2. The Budget Ordinance shall be entered into the Board minutes.

ADOPTED THIS 27" DAY OF JUNE 2018.	
	Jennifer Robinson, Board of Trustees Chair
ATTEST:	
Michelle C. Dawson, Clerk to the Board	

ADODTED THIC 27th DAY OF HIME 2040

# **FY19 Triangle Tax District: Wake Capital**

	Triangle Tax	District: Wake Capital
Revenues		
Tax District Revenues		
Transfer from Wake Operating	\$	82,933,570
Total Revenues	\$	82,933,570
Expenditures		
Capital Planning		
City of Raleigh	\$	350,000
GoTriangle	\$	597,333
Commuter Rail Transit (CRT)		
GoTriangle	\$	333,333
Reserve	\$	1,363,038
Bus Rapid Transit (BRT)		
Reserve	\$	2,955,545
Bus Infrastructure		
GoTriangle	\$	2,930,624
GoRaleigh	\$	1,905,000
GoCary	\$	3,316,000
Bus Acquisition		
GoTriangle	\$	5,000,000
GoRaleigh	\$	13,642,136
Reserve	\$	1,200,000
Allocation to Wake Capital Fund Balance	\$	49,340,561
Total Expenditures	\$	82,933,570
Revenues over Expenditures	\$	-

#### FY 2019 RECOMMENDED CAPITAL TRANSIT WORK PLAN

The FY 2019 Recommended Wake Transit Work Plan includes capital funds for planning, design and construction of major infrastructure needed for the Wake Transit Plan as well as the acquisition of vehicles to support route improvements and expansions. Capital projects contemplated in the Wake Transit Plan in future years are dependent on several factors, including successful receipt of federal or state grant awards.

#### **FY 2019 REVENUE**

The FY 2019 Recommended Wake Transit Work Plan includes a total of \$33.6 million of capital projects and \$49.3 million of funds allocated to capital fund balance, reserve for future projects for a total FY 2019 capital budget of \$82.9 million.

#### **FY 2019 EXPENDITURES**

#### I. Bus Infrastructure -- \$8.2 Million

The Wake Transit Plan envisioned capital infrastructure to support a rapidly increasing local bus network. This infrastructure includes transfer stations, park-and-ride lots, bus stop improvements, bus maintenance facilities, sidewalk access and street side facilities, and other improvements. Funds for FY 2019 are allocated for many of these types of improvements.

#### Operational/Maintenance and Multi-Modal Facility

GoCary is allocated an additional \$200,000 for a total of \$500,000 to continue the Downtown Cary Multimodal Facility Feasibility Study that was approved in FY18. The results of the study will determine the land acquisition and design needs for the facility. Upon completion of the study, funds of \$2.0 million will be provided to GoCary for land acquisition and initial design of a downtown multimodal facility. The project is expected to receive funding from the LAPP program of an additional \$2.0 million. The FY 2019 Recommended Work Plan allocates \$350,000 to GoRaleigh for design of the East Raleigh Community Transit Center. The goal of the project is to provide a safer and more convenient connection for riders throughout the system without having to travel downtown. Construction for this project will be programmed in future years of Wake Transit Plan implementation.

GoTriangle is allocated an additional \$700,000 to continue the design of the Raleigh Union Station Bus Facility. This facility will allow future bus services, including bus rapid transit, to connect directly to existing intercity rail services and future commuter rail service. Also allocated to GoTriangle is \$312,500 for GoTriangle to complete a feasibility study to help

determine the best location for a new Regional Transit Center. The study will take into consideration current and future planned routes, land use and price. Additional Bus Infrastructure project funds provided to GoTriangle include \$568,124 towards design, equipment and implementation of a temporary Paratransit Office Location; the remaining \$348,205 for this project will be allocated from other funds. This temporary location will allow GoTriangle to modify the current paratransit location at its Bus and Maintenance Operations Facility to accommodate current and future growth and workflow.

#### Bus Route Amenities and Park & Ride Facilities

The FY 2019 Recommended Wake Transit Work Plan provides funds in the amount of \$1,205,000 to GoRaleigh for approximately 25 Bus Shelters/Amenities to be built throughout Raleigh. These shelters/amenities will be Americans with Disability Act (ADA) accessible. These stops will have amenities ranging from a concrete pad to shelters, details of which will be determined by the location of stops along the routes. Much of this funding will be focused along Barwell, Rock Quarry, Poole, Blue Ridge, and Edwards Mill Roads in anticipation of new bus routes beginning in January 2019. Additional City funding of \$750,000 will construct approximately 30 shelters throughout Raleigh in FY 2019. In addition, GoTriangle will utilize \$425,000 for bus stop passenger waiting accommodations and signage.

In advance of service starting in January 2019, \$1 million is allocated to GoCary to design and construct additional passenger access and waiting accommodations in support of a new route proposed on Weston parkway. In addition, the Recommended Work Plan includes \$100,000 to GoCary for the design and printing of new signage, the purchase and installation of new sign holders and the redesign and printing of the GoCary system map brochure.

The FY 2019 Recommended Transit Work Plan also allocates funding for park and ride facilities. Included is \$500,000 to GoTriangle for a Long-Term Park and Ride Feasibility Study to determine the best location for park and ride facilities in each municipality in the county. The study of these facilities will be tied to the bus projects programmed in the Wake Bus Plan. In the interim, \$75,000 is budgeted for equipment to be used in four (4) potential short-term park-and-ride locations. The Recommended Work Plan also includes \$50,000 for GoTriangle to implement a new bus stop location in downtown Wake Forest. The current bus stop may be replaced, and the requested funds will keep the connection between the Wake Forest Loop and Wake Forest Express. GoTriangle will also be allocated \$150,000 to Up-Fit a property to be used for passenger amenity storage; the remaining \$350,000 for this project will be allocated from other funds.

#### **Bus Technology**

A total of \$150,000 is programmed in FY 2019 for a regional technology integration study. This study will review farebox equipment, mobile fare payment options, camera systems, Automatic Vehicle Location (AVL) systems, automatic annunciators, mobile and fixed passenger information systems, electronic signage, Automatic Passenger Counter (APC), Driver Control Units, and scheduling and dispatch software packages for fixed route, ondemand, and paratransit services. GoTriangle will take the lead in developing a cost share agreement that establishes 60% of the cost responsibility from Wake Transit resources and 40% from GoDurham, Chapel Hill Transit, and non-Wake GoTriangle sources. The outcome of the study will be a technology plan for next generation equipment and software to improve operations and customer interactions across all types of transit service in the three-county area.

#### II. Bus Acquisition -- \$19.8 Million

To implement expanded bus service in FY19 and beyond, GoRaleigh is allocated \$5.9 million for the procurement of 10 new compressed natural gas (CNG) buses in FY19. In addition, GoRaleigh will replace 13 older buses that are reaching the end of their useful lives with 13 CNG buses for \$7.7 million. The Recommended Work Plan also includes \$2.5 million for GoTriangle to purchase five (5) low-floor transit buses to expand service in FY2019 and FY2020 and GoTriangle will purchase five (5) replacement vehicles at a cost of \$2.5 million. Bus purchases planned in FY 2019 will be coordinated with the Wake Bus Plan.

The FY19 Recommended Wake Transit Work Plan also includes \$1.2 million to be held in reserve. These funds will be available for transit agencies to use to advance bus purchases using alternative fuel technologies such as CNG or electric using VW settlement funds to be distributed statewide by the North Carolina Department of Environmental Quality or upon successful FTA low-no grant funding.

#### III. Bus Rapid Transit -- \$3.0 Million

The FY 2019 Recommended Wake Transit Work Plan programs \$3.0 million in additional funding for the Future Fixed Guideway Alternatives Refinement and Project Development Studies. At the conclusion of the Major Investment Study underway for the Bus Rapid Transit corridors, the transit partners will assess a range of reasonable alternatives and refine the project implementation details for each corridor or project identified. Project sponsors will be identified and these dollars will be appropriated to the project sponsor to continue this work.

#### IV. Commuter Rail Transit -- \$1.7 Million

The FY 2019 Recommended Wake Transit Work Plan programs \$1.4 million in additional funding for the Future Fixed Guideway Alternatives Refinement and Project Development Study for Commuter Rail. At the conclusion of the Major Investment Study underway for the Commuter Rail Corridor, the transit partners will assess a range of reasonable alternatives and refine the project implementation details for the corridor. A project sponsor will be identified and these dollars will be appropriated to the project sponsor to continue this work.

The Recommended Work Plan also includes \$333,333 allocated to GoTriangle to conduct Rail Traffic Controller (RTC) modeling activities in conjunction with North Carolina Rail Road and Norfolk Southern related to the commuter rail project in the Major Investment Study.

Dollars budgeted in FY 2019 are budgeted using estimated total track mileage of 37.4 miles between West Durham to Greenfield Parkway, where 2/3 of the miles are in Wake County and 1/3 are in Durham County. Dollars are then budgeted proportionally between the Wake Major Capital Fund and the Durham/Orange Fund.

#### V. Capital Planning: \$947K

GoTriangle is allocated \$458,333, the first of three years of funding, to implement an Enterprise Resource Planning system that will provide the ability to produce meaningful reports and assist in making key business decisions. Wake Transit will provide 25 percent of the funding for this project, with remaining funds allocated between GoTriangle regional funds and Durham/Orange funding.

GoTriangle is provided \$139,000 to contract with the Triangle J Council of Governments (TJCOG) to continue the second year of the Transit Station Land Use and Housing Planning for Fixed Guideway Corridors study.

Finally, the FY2019 Recommended Wake Transit Work Plan includes \$350,000 for the City of Raleigh to initiate a corridor study with a land use component for the Western Boulevard Bus Rapid Transit corridor. The City will fund the remaining \$150,000 from local funds.

#### VI. Reserve for Future Projects and Debt Service -- \$49.3 Million

Future years of Wake Transit Plan implementation require extensive capital outlay for major infrastructure projects. The Wake Transit Plan was modeled after establishing a five percent capital fund balance as an overall reserve and measure of financial health of the plan, in addition to reserves established in the operating fund. Funds of \$19.2 million in FY 2019 will be used to add to the capital projects fund balance, and \$30.1 million will be

used for temporary capital liquidity to cash fund future capital projects. These dollars will be drawn down in later years for future capital expenditures.

#### FY19 Wake County Transit Plan: Capital

		Triangle Tax																			Total	Wake County
	D	District: Wake		GoTriangle	CA	АМРО	(	GoRaleigh	GoCa	ary	TRACS		Knightdale	١ ١	Wendell	Wake	County	1 7	Zebulon			it Plan: Capital
		Capital																		4		
Revenues																						
Transfer from Wake Operating	Ś	82,933,570																		1	\$	82,933,570
Allocations from Tax District Revenues to Agencies	7	02,555,570																			7	02,555,570
Capital Planning				597,333	¢	-	\$	350,000	÷		¢ _	\$		¢		Ġ	-	\$				
Commuter Rail Transit (CRT)				,		-	Ś	- 5			\$ -	\$		\$	-	\$	-	\$	-			
Bus Rapid Transit (BRT)						_	Ś	- 3			\$ -	Ś		Ś	_	\$	_	\$	_			
Bus Infrastructure						-	\$	1,905,000		16,000			-	\$	-	\$	_	\$	_			
Bus Acquisitions				5,000,000		-	\$	13,642,136			\$ -	Ś	_	Ś	_	\$	-	\$	_			
Total Revenues	Ś	82,933,570				-	\$	15,897,136		16,000	\$ -	Ś	-	\$	-	\$	-	Ś	-	- 1	\$	82,933,570
Expenditures	<del>-</del>	02,333,370		0,001,230	<u> </u>		<u> </u>	15,057,150	, 3,31	10,000	7	<u> </u>		<u> </u>		<u> </u>		<u> </u>		4	_	02,555,570
Allocation to Wake Capital Fund Balance	Ś	49,340,561		-	\$	-	Ś	- 9	;	_	Ś -	\$	_	Ś	_	Ś	-	ς	_		Ś	49,340,561
Capital Planning	7	45,540,501	•	•	7		7	`	•		7	Y		7		Y		Υ			7	43,340,301
Bus & Rail Station Land Use and Affordable Housing Study (TJCOG)	\$	-	9	139,000	¢	-	Ś	- 5			Ś -	Ś		\$		Ś		\$			\$	139,000
Western Boulevard Area Plan	\$					-	\$	350,000			7	\$	_	\$	-	т .	-		_	1	\$	350,000
Enterprise Resource Planning (ERP) System	\$						Ś	- 9			\$ -	\$		\$		\$		\$			\$	458,33
Commuter Rail Transit (CRT)	Ÿ		,	750,555	Ą		Ą	_ ,	,		7	Ų		Ţ		Ą		Ţ		1	Ÿ	430,33
CRT Future Fixed Guideway Alternatives Refinement and Project																						
Development	\$	1,363,038	,	-	\$	_	Ś	- 9			\$ -	\$		\$		\$		Ś			\$	1,363,03
Commuter Rail Traffic Controller Modeling	\$	-				-	\$	- 9			\$ -				_	\$	_	\$	-	4	\$	333,33
Bus Rapid Transit (BRT)	۲		,	, 333,333	Ÿ		Ţ		,		,	٧		ب		Ų					,	333,33
BRT Future Fixed Guideway Alternatives Refinement and Project																				4		
Development	\$	2,955,545	١ .	-	\$	-	\$	- 9		-	¢ .	\$	-	ć		\$	_	\$	_		\$	2,955,54
Bus Infrastructure	۶	2,533,343	,	, -	ې		ڔ	- ,	,		٠ -	ڔ		ڔ		ې		ڔ			٦	2,933,34.
Long-Term Park & Ride Feasibility Study	\$	_	9	500,000	ċ	-	ć	_ 9		-	\$ -	\$	_	Ś	_	Ś	_	\$	_	4	Ś	500,000
Short Term Park & Ride	\$	-	,	75,000		-	Ś	- ;			\$ -	چ \$	-	Ś	-	ې \$	-	\$	-		\$	75,000
Regional Technology Integration Study	\$	_	9			-	Ś				\$ -	\$		Ś	-	\$	-	\$	-	4	\$	150,00
Regional Transit Center Facility Feasibility Study	\$					-	\$	- 9			\$ -	\$		\$		\$		Ś			\$	312,50
East Raleigh Community Transit Center Design	Ś	-		5 312,300	\$	-	Ś	350,000			\$ -	\$		\$	-	\$		\$		4	\$	350,00
Paratransit Office Space Up-fit (Location TBD)	\$	-		•		-	¢	- 5			\$ -	چ \$	-	ç	-	ې \$	-	Ś	-		\$	568,12
Downtown Cary MultiModal Facility Feasibility Study	\$	-		•	\$	-	Ś			00,000	*	\$	-	Ś	-	\$	-	\$	-	4	\$	200,000
Downtown Cary MultiModal Facility Land Acquisition	\$	-		•	\$	-	ċ	- 9		00,000		\$	-	ċ	-	\$	-	Ś	-		\$	2,000,00
Raleigh Union Station Bus Facility (Design)	\$	-					Ś			,	\$ -	\$		\$		\$		\$		4	\$	700,00
Regional Bus Operations & Maintenance Facility Construction	\$			700,000	\$		Ś	- 9			\$ -	\$		Ś		\$		Ś			\$	700,00
ADA Coordinated Transportation Facility	\$	_	9	, -	\$	-	Ś	350,000			\$ -	\$		Ś	-	Ś	_	\$	-	4	\$	350,00
Passenger Amenity Storage and Workshop Facility Up-Fit (324 Lane)	\$	-	9			-	\$	- 9			\$ -	\$	-	Ś	-	۶ \$	-	\$	-		\$	150,00
Passenger Information Materials	Ś			5 130,000	Ś	-	Ś	- 9		00,000				\$		\$		\$		4	\$	100,00
Weston Parkway Route	\$	-		-	-	_	\$	- (			\$ -			\$		\$		\$	-		\$	1,016,00
Bus Shelters/Amenities	\$		,	475,000		-	\$	1,205,000		•	\$ -	\$	-	Ś	-	Ś	-	Ś	-	4	Ś	1,680,000
Bus Acquisitions	۲		,	473,000	۲		٠	1,203,000	,		, -	ڔ		۰		Ţ		ڔ			7	1,080,000
Expansion Buses	Ś	_	١,	2,500,000	ċ	_	Ś	5,931,363		-	ć	\$	_	Ś	_	\$	_	Ś	_	4	Ś	8,431,36
Replacement Vehicles	\$			2,500,000		-	\$	7,710,772			\$ -	\$		\$	<u>-</u>	\$		\$			\$	11,410,77
Allocations from Tax District Revenues to Agencies	۶	1,200,000	,	2,300,000	ş	-	٦	7,710,772	,	-	٠ -	ڔ	-	۶	-	Ş	-	٦	-	4	ې	11,410,77
Capital Planning	Ś	947,333																				
Commuter Rail Transit (CRT)	\$	333,333																				
Bus Rapid Transit (BRT)	\$																					
Bus Infrastructure	\$																					
	\$																					
Bus Acquisitions		.,.,.	l I.	0.001.200	<u>^</u>		_	15 007 126		16.000	÷	_		_				Ţ		4	ć	92.022.57
Total Expenditures Revenues over Expenditures	\$	82,933,570		8,861,290	\$	-	\$	15,897,136		16,000	\$ - \$ -			\$	-	\$	-	\$	-		\$	82,933,570

# FY 2019 Recommended Wake Transit Work Plan: Capital Project Sheet Summary

		TC002 - Bus Infrastructure	2		
					FY 2020
Project ID	Agency	Project	FY 2018	FY 2019	Programmed
TC002-A	GoTriangle	Raleigh Union Station Bus Facility	\$2,700,000	\$700,000	\$1,600,000
		Expansion of Bus Operations and Maintenance	, , ,	, ,	, , , , , , , , ,
TC002-B	GoTriangle	Facility (Wake County Share)	\$200,000		
TC002-C	Town of Cary	ADA Bus Stop Improvements	\$495,000		
TC002-D	Town of Cary	Bus Stop Sign Replacements	\$43,000		
TC002-E	Town of Cary	Regional Bus Operations & Maintenance Facility	, ,		
	•	Feasibility & Design	\$1,000,000		
		Construction			\$10,000,000
TC002-F	Town of Cary	Downtown Multimodal Center			
		Feasibility Study	\$300,000	\$200,000	
		Design & Land Acquisition		\$2,000,000	
T0000 C	C:	Construction of Poole Road Park-and-Ride			
TC002-G	City of Raleigh	Facility	\$1,140,000		
TC002-H	City of Raleigh	New Compressed Natural Gas Fueling Station	\$1,500,000		
TC002-I	City of Raleigh	New Bus Shelters and Bus Stop Improvements	\$500,000		
TC002-J	GoTriangle	Paratransit Office Space Up-fit (Location TBD)		\$568,124	
TC002-K	GoTriangle	Short Term Park-and-Ride		\$75,000	
TC002-L	GoTriangle	Wake Forest Downtown Stop		\$50,000	
TC002-M	GoTriangle	Bus Stop Improvements		\$425,000	
TC002-N	GoTriangle	New RTC Facility Feasibility Study		\$312,500	
TC002-O	GoTriangle	Long-Term Park-and-Ride Feasibility Study		\$500,000	
TC002-P	GoTriangle	Regional Technology Integration Study		\$150,000	
TC002-Q	Town of Cary	Passenger Information Materials		\$100,000	
TC002-R	Town of Cary	Weston Parkway Route		\$1,016,000	
TC002-S	City of Raleigh	Bus Shelters/Amenities		\$1,205,000	
TC002-T	City of Raleigh	East Raleigh Community Transit Center		\$350,000	
TC002 II	CaTuian ala	Initial Up-fit for Passenger Amenity Storage &		¢150,000	
TC002-U	GoTriangle	Fabrication Facility		\$150,000	
TC002-V	City of Raleigh	Coordinated ADA Facility			
		Feasibility & Design		\$350,000	
		Total	\$7,878,000	\$8,151,624	\$11,600,000

## FY 2019 Recommended Wake Transit Work Plan: Capital Project Sheet Summary

	TC001 - Bus Acquisition											
					FY 2020							
Project ID	Agency	Project	FY 2018	FY 2019	Programmed							
TC001-A	GoTriangle	Purchase of 8 new 40-foot transit buses	\$4,000,000									
TC001-B	City of Raleigh	Purchase of 8 new 40-foot transit buses	\$4,000,000									
TC001-C	GoTriangle	Bus Purchase (Expansion Vehicles)		\$2,500,000								
TC001-D	GoTriangle	Bus Purchase (Replacement Vehicles)		\$2,500,000								
TC001-E	City of Raleigh	Bus Expansion (10 CNG Buses)		\$5,931,363								
TC001-F	City of Raleigh	Bus Replacements (13 CNG Buses)		\$7,710,772	\$7,117,636							
TC001 C	Danamia	Alternative Fuel Vehicle Acquisition Matching		¢1 200 000								
TC001-G	Reserve	Grants		\$1,200,000								
		Total	\$8,000,000	\$19,842,135	\$7,117,636							

	TC005 - Bus Rapid Transit											
					FY 2020							
<b>Project ID</b>	Agency	Project	FY 2018	FY 2019	Programmed							
TC005-A		Future Fixed Guideways Alternatives Refinement & Project Development (FFGARPD) -	\$1,360,000	\$2,955,545								
		BRT* Total	\$1,360,000	\$2,955,545								

	TC004 - Commuter Rail Transit											
					FY 2020							
<b>Project ID</b>	Agency	Project	FY 2018	FY 2019	Programmed							
		Future Fixed Guideways Alternatives										
TC004-A	TBD	Refinement & Project Development (FFGARPD) -	\$940,000	\$1,363,038								
		CRT*										
TC004-B	GoTriangle	Commuter Rail RTC Modeling		\$333,333								
		Total	\$940,000	\$1,696,371								

	TC003 - Capital Planning & Studies											
					FY 2020							
<b>Project ID</b>	Agency	Project	FY 2018	FY 2019	Programmed							
TC003-A	GoTriangle	Fixed Guideway Transit Corridors Major	\$2,000,000									
10003 A	Corridingle	Investment Study	72,000,000									
TC003-C	GoTriangle	TJCOG Bus and Rail Station Land Use &	\$42,000	\$139,000								
1C005-C	Gorriangie	Affordable Housing Planning	342,000	\$159,000								
TC003-D	GoTriangle	Enterprise Resource Planning (ERP) System		\$458,333	\$458,333							
TC003-E	City of Raleigh	Western Boulevard Corridor Study		\$350,000								
		Total	\$2,042,000	\$947,333	\$458,333							

<sup>\*</sup>These items build off TC003-B. The Tax District has been directed to break out the FFGARPD portions for CRT & BRT into independent categories for FY 2019 and beyond

# **BUS INFRASTRUCTURE -TC002**

**New FY 2019 Projects** 

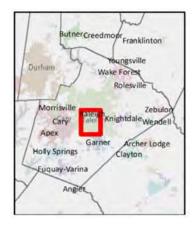
Project ID: TC002-A Project Type: Bus Infrastructure

#### **Project Description:**

GoTriangle and GoRaleigh are constructing a bus transit center adjacent to Raleigh Union Station in Downtown Raleigh's Warehouse District. The Raleigh Union Station bus facility will allow future bus services (including bus rapid transit) to connect directly with intercity rail service and future commuter rail service. The facility will have 6 to 8 bus bays. The facility will contain ground level retail spaces and accommodate mixed-use development on upper floors. The facility is projected to be in its design phase throughout FY's 2018 and 2019. Construction is anticipated to occur in FY 2020.

This project is linked to and builds upon portions of a FY 2018 project that allocated \$2,700,000 for design of the facility. GoTriangle will allocate additional funding for the purpose of design work associated with the Raleigh Union Station Bus Facility.

Project At A Glance	
Project Description	Raleigh Union Station Bus Facility
Start Date	Design: January, 2017
Agency	GoTriangle
Phase	Design
FY 2019 Cost	\$700,000
FY 2020 Programmed Cost	\$1,600,000
Funding Source	Wake Transit Tax Proceeds





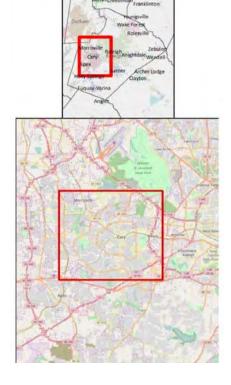
Project ID:TC002-FProject Type:Bus Infrastructure

### **Project Description:**

The Cary Depot has served local and regional transit since 2005, as well as Amtrak since 1996. The facility serves as GoCary's central transfer hub and as a secondary hub for GoTriangle services. During peak hours, the facility is at capacity. The Wake County Transit Plan outlines an expansion of local and regional service and the addition of Bus Rapid Transit (BRT) and Commuter Rail Transit (CRT) over the next ten years. A new downtown multimodal center is needed, as the existing facility is unable to support this increase in service.

The adopted FY 2018 Wake Transit Work Plan includes \$300,000 for a Downtown Cary Multimodal Facility Feasibility Study and an additional \$200,000 will be applied to expand that study in FY 2019. This study will evaluate the provision of access among transit modes as well as circulation around and through a station serving the facility. The results of the study will determine the Land/Right of Way acquisition needs, as well as address some of the preliminary project development and planning requirements that lead into design. Based on the availability of parcels that can accommodate the needs of this facility, the Town anticipates Land/Right of Way acquisition costs of \$2.5 Million. At the same time, the initial design phase of the facility will begin. Design is expected to cost approximately \$1.5 Million and take approximately 12-14 months. The total estimated cost of Land/Right of Way acquisition and Design of \$4 Million will be supported by both Wake Transit Tax Proceeds (\$2 Million) and CAMPO's Locally Administered Projects Program (LAPP -\$2 Million).

Project At A Glance		
Project Description	Downtown Cary Multimodal Facility: -Feasibility Study Expansion -Land Acquisition and Design	
Start Date	Feasibility Study Expansion July 1, 2018 Land Acquisition and Design April 2019	
Phase	Feasibility Planning/Land Acquisition/Design	
Agency	Town of Cary/GoCary	
FY 2019 Cost	Feasibility Study Expansion: \$200,000 Land Acquisition & Design: \$2,000,000	
Funding Source	Wake Transit Tax Proceeds	



Project ID:	TC002-J	Project Type:	Bus Infrastructure
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GoTriangle will lease facility space for the purpose of housing paratransit operations, vehicles & maintenance. This lease will give GoTriangle time to develop a long-term operations facility strategy and design and plan for the Transit Operations Department. Wake Transit Tax Proceeds will fund 62% of costs based on total ACCESS trips performed in Raleigh.

This project will support the up-fit of a leased facility for the purposes described above. This request is linked to lease costs as described in the FY 2019 Project TO002-AA.

Project At A Glance		
Project Description	Paratransit Office Space Up-fit	
Start Date	July 1, 2018	
Agency	GoTriangle	
FY 2019 Cost	\$568,124	
Funding Source	Wake Transit Tax Proceeds	

Project ID:	TC002-K	Project Type:	Bus Infrastructure
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Multiple towns in Wake County have expressed interest in establishing new or replacing existing park and ride lots during the FY 2019 cycle. GoTriangle will allocate funds for four (4) potential park and ride lots. Three (3) of the four (4) lot locations still need to be determined (the fourth will be in Holly Springs). The Wake Bus Plan and Long-Term Park and Ride Feasibility Study (TC002-O) will help to inform GoTriangle as to preferred siting of these facilities.

This specific project will allocate funds to support the construction of short-term park and ride lot infrastructure and/or associated bus passenger amenities at such lot facilities. Bus passenger amenities could be defined as, but not limited to, shelters, benches, trash receptacles and/or bike racks. This project is linked with FY19 project TO002-F.

Project At A Glance		
Project Description	Short Term Park & Ride Lot – Bus Infrastructure/Capital	
Agency	GoTriangle	
Phase	Construction	
FY 2018 Cost	\$75,000	
Funding Source	Wake Transit Tax Proceeds	
Start Date	July 1, 2018	

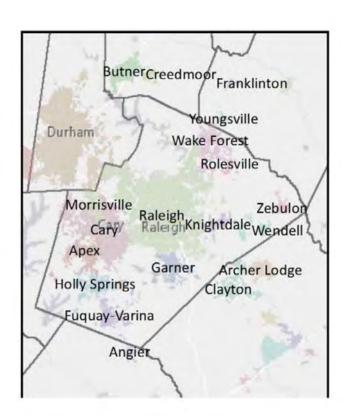
The Wake Forest park and ride lot will be replaced in FY 2019, possibly moving out of downtown. That move may result in the loss of connection between the Wake Forest Express route and the Wake Forest loop. A new bus stop in downtown Wake Forest would ensure these routes maintain that connection. GoTriangle will work with the Town of Wake Forest to locate and construct a bus stop in downtown Wake Forest to serve both routes in operation through Town.

Project At A Glance		
Project Description	Wake Forest Downtown Stop	
Agency	GoTriangle	
FY 2019 Cost	\$50,000	
Funding Source	Wake Transit Tax Proceeds	
Start Date	July 1, 2018	

Project ID:	TC002-M	Project Type:	Bus Infrastructure
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GoTriangle will install up to 30 bus stops for future service. Bus stop amenities could include the installation of concrete pads for safer and more comfortable boarding/alighting of buses, benches, bike racks, access ramps, sidewalks, and other associated amenities.

Project At A Glance		
Project Description	Bus Stop Improvements	
Agency	GoTriangle	
Phase	Design & Construction	
FY 2019 Cost	\$425,000	
Funding Source	Wake Transit Tax Proceeds	
Start Date	July 1, 2018	



Project ID:	TC002-N	Project Type:	Bus Infrastructure
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GoTriangle will conduct a feasibility study to determine the best location for a new Regional Transit Center (RTC) Facility, taking into consideration current and future planned routes, land use, supply and price. The current location of the RTC (901 Slater Road, Durham) creates routes that overlap and hinders efficiency. This project will be funded through the Wake County Transit Plan, Durham County Transit Plan and the Orange County Transit Plan. The estimated capital cost displayed here represents 62.5% of the total cost estimated for this study. This ratio is calculated by using 5 of the 8 routes that currently serve the RTC and operate in Wake County.

Project At A Glance		
Project Description	New Regional Transit Center Facility Feasibility Study	
Start Date	July 1, 2018	
Phase	Planning & Feasibility	
Agency	GoTriangle	
FY 2019 Cost	\$312,500	
Funding Source	Wake Transit Tax Proceeds	

Project ID:	TC002-O	Project Type:	Bus Infrastructure
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GoTriangle will conduct a feasibility study in order to assess effective locations for Park & Ride Facilities throughout Wake County. Many municipalities within the county have expressed a desire for a park and ride facility to meet the long-term needs of residents. While many communities currently lease space in existing lots, mainly within commercial developments, their locations lack amenities and proximity to major thoroughfares. This study will determine the best location for park and ride lots in each municipality in the county.

It is anticipated that this study will be completed within FY 2019 in order to properly plan for the future and better prioritize funding. With the completion of the Wake Bus Plan, GoTriangle will better be able to work with the municipalities around the County to determine where these lots should begin construction so that service can be established.

Project At A Glance	
Project Description	Long Term Park & Ride Feasibility Study
Start Date	July 1, 2018
Phase	Planning & Feasibility
Agency	GoTriangle
FY 2019 Cost	\$500,000
Funding Source	Wake Transit Tax Proceeds

Project ID:TC002-PProject Type:Bus	s Infrastructure
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GoTriangle will conduct a study to assess existing technologies among all transit operating agencies in Wake County, as well as GoDurham and Chapel Hill Transit, in order to design a coordinated technology integration plan.

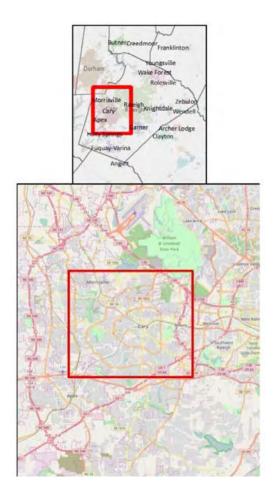
"Technology" may include, but is not limited to, farebox equipment/mobile fare payment options, camera systems, AVL (Automatic Vehicle Location) systems, automatic annunciators, mobile and fixed passenger information systems/electronic signage, Automatic Passenger Counter's (APCs), Driver Control Units, and scheduling/dispatch software packages for fixed route, on-demand and paratransit services.

Project At A Glance	
Project Description	Regional Technology Integration Study
Start Date	July 1, 2018
Agency	GoTriangle
FY 2019 Cost	\$150,000
Funding Source	Wake Transit Tax Proceeds

Project ID:	TC002-Q	Project Type:	Bus Infrastructure
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The adopted FY 2018 Wake Transit Work Plan includes funding for the replacement of system-wide C-Tran bus stop signs to the new GoCary signage (TC002-D). In addition to the bus stop designation signage, GoCary will procure design services for new individual route map and schedule signage at each stop location, as well as a redesign of the GoCary printed system map brochure. The allocated funding will cover the design and printing of the new signage, the purchase and installation of new sign holders at each stop location, and the redesign and printing of GoCary's system map brochure.

Project At A Glance	
Project Description	GoCary Passenger Information Materials
Start Date	July 1, 2018
Agency	Town of Cary/GoCary
FY 2019 Cost	\$100,000
Funding Source	Wake Transit Tax Proceeds



Project ID:TC002-RProject Type:Bus Infrastructure

# **Project Description:**

The Town of Cary will design, acquire right-of-way (ROW), and construct bus infrastructure improvements, including passenger access and waiting accommodations, for a new route serving Weston Parkway and Park West Village shopping area to provide new opportunities for residents, customers and businesses located along that route to use public transportation. Weston Parkway is a major employment corridor and Park West Village is a mixed-use development, drawing both commercial and residential customers. The new route is anticipated to start in January 2019. Design, ROW acquisition, and construction on necessary capital improvements is anticipated to begin in July of 2018.

This project is linked with TO005-H for related bus operations.

Project At A Glance	
Project Description	Bus Infrastructure Improvements/Passenger Access and Waiting Accommodations for New Weston Parkway Route
Phase	Design, Right-of-Way and Construction
Start Date	July 1, 2018
Agency	Town of Cary/GoCary
Total Cost	\$1,016,000
FY 2019 Design Cost	\$175,000
FY 2019 ROW Cost	\$60,000
FY 2019 Construction /Equipment Cost	\$781,000
Funding Source	Wake Transit Tax Proceeds

The City of Raleigh/GoRaleigh will begin conducting Design/Surveys, acquire Easement/Right of Way needs, as well as procure Shelter and associated passenger amenities to allow for construction of approximately 25 sites to be located on routes supported or enhanced by Wake Transit funding across the City of Raleigh. Approximately 40 Americans with Disabilities Act(ADA) bus stop sites will be built. Customers will benefit by not having to stand on the shoulder in mud or grass. Appropriate shelters and /or benches and trash receptacles will be installed at each location. Much of this funding will be focused along Rock Quarry, Poole, Barwell, Blue Ridge and Edwards Mill Roads in anticipation of new bus routes beginning in January 2019. Additional city funding of \$750,000 will construct approximately 30 shelters throughout Raleigh in FY 2019.

Project At A Glance	
Project Description	Bus Shelters/Amenities
Start Date	July 1, 2018
Agency	City of Raleigh
FY 2019 Cost	\$1,205,000
Funding Source	Wake Transit Tax Proceeds

The City of Raleigh/GoRaleigh will begin the design process for an off-street transit center. This will remove transfers from the street, providing a safer connection for riders to move throughout the system without having to travel downtown. This project is for engineering and design work and may incorporate Right of Way acquisition as well. This project will also allow riders heading north and cross-town to make transfers more efficiently and effectively without having to travel downtown to GoRaleigh Station to make those transfers. Construction will be programmed in future years of the Capital Improvement Program (CIP) in conjunction with the Wake Bus Plan.

Project At A Glance	
Project Description	East Raleigh Community Transit Center
Start Date	July 1, 2018
Agency	City of Raleigh
Phase	Planning & Design
FY 2019 Cost	\$350,000
Funding Source	Wake Transit Tax Proceeds

GoTriangle will up-fit one of its facilities in Raleigh (324 Lane Street) for the purpose of storing and fabricating passenger amenities associated with Wake Transit Plan Implementation. Up-fit activities include replacement of doors and windows, installation of new plumbing and wiring, lighting, loading dock repairs and limited landscaping and access improvements.

Project At A Glance	
Project Description	Initial Up-fit for Passenger Amenity Storage & Fabrication Facility
Start Date	July 1, 2018
Phase	Construction
Agency	GoTriangle
FY 2019 Cost	\$150,000
Funding Source	Wake Transit Tax Proceeds

The City of Raleigh will seek an appropriate site to replace its current shared paratransit site, which is shared between Raleigh and Wake County. The current phase would allow GoRaleigh and Wake County (if they choose to participate) to seek an appropriate site, complete preliminary NEPA and develop schematic plans to ensure the site is appropriate for the designated use. Land acquisition and construction will be programmed in future years in conjunction with the Wake Bus Plan.

Project At A Glance		
Project Description	Raleigh/Wake County ADA Coordinated Transportation Facility	
Start Date	July 1, 2018	
Phase	Feasibility & Design	
Agency	City of Raleigh	
FY 2019 Cost	\$350,000	
Funding Source	Wake Transit Tax Proceeds	

# **BUS ACQUISITION -TC001**

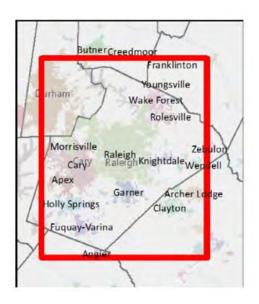
**New FY 2019 Projects** 

Project ID:TC001-C/DProject Type:Bus Acquisition

# **Project Description:**

GoTriangle will purchase ten (10) new vehicles to support new bus service anticipated to begin in FY 2019/FY 2020 such as new routes or frequency increases on existing routes. Replacement vehicles to support existing services will be purchased as well. The vehicles will be ordered in FY 2019 with an anticipated delivery timeframe between July and December 2019. The purchases will be finalized in conjunction with the Wake Bus Plan.

Project At A Glance		
Project Description	Bus Purchase (Service Expansion & Replacement – 10 Vehicles)	
Project Sponsor	GoTriangle	
FY 2019 Cost	\$5,000,000	
Funding Source	Wake Transit Tax Proceeds	
Anticipated Delivery	July-December 2019	



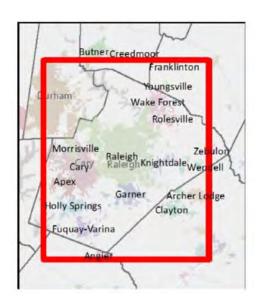


Project ID:TC001-E/FProject Type:Bus Acquisition

# **Project Description:**

The City of Raleigh will purchase twenty-three (23) 40-foot low-floor compressed natural gas (CNG) transit buses. Ten (10) of these buses will be used to serve new expansion routes proposed in FY 2019 & FY 2020. Thirteen (13) of these buses will be used to replace existing vehicles that have reached their useful life. The vehicles will be ordered in FY 2019 with an anticipated delivery timeframe between July and December 2019.

Project At A Glance	
Bus Purchase (Service Expansion & Replacement – 23 40' CNG Buses)	
City of Raleigh	
\$13,642,136	
Wake Transit Tax Proceeds	
40-foot low floor compressed natural bus (CNG) transit buses	
July-December 2019	



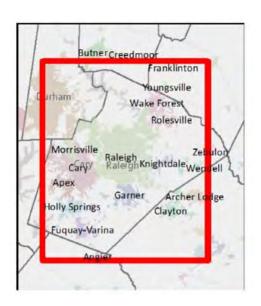


Project ID:TC001-GProject Type:Bus Acquisition

# **Project Description:**

As a part of the FY2019 Wake Transit Work Plan, \$1.2 million will be held in reserve. These funds will be available for transit agencies to use to advance bus purchases using alternative fuel technologies such as CNG or electric using VW settlement funds to be distributed statewide by the North Carolina Department of Environmental Quality or upon successful FTA low-no grant funding.

Project At A Glance		
Project Description	Bus Purchase	
Project Sponsor	GoTriangle/GoRaleigh	
FY 2019 Cost	\$1,200,000	
Funding Source	Wake Transit Tax Proceeds	
Vehicle Type	Varies by Agency, but will be equipped with alternative fuel technologies	
Anticipated Delivery	2019-2020	





# **BUS RAPID TRANSIT (BRT) – TC005**

New FY 2019 Projects

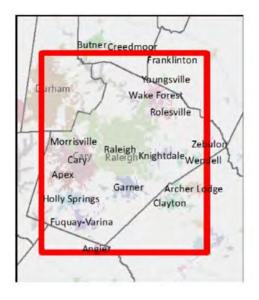
Project ID:TC005-AProject Type:Bus Rapid Transit

### **Project Description:**

At the conclusion of the Fixed Guideway Transit Corridors Major Investment Study, a range of reasonable alternatives will be assessed and project implementation details for each corridor or project will be identified. These studies will determine the preferred alternatives to advance for each identified corridor, will assess the human and natural environmental impact of the alternatives, and will refine project implementation costs and design details. These studies are a Federal requirement to progress the proposed fixed guideway projects to final design and construction.

This project is specific to the Bus Rapid Transit portion of future fixed guideway alternatives refinement and project development. It builds on the initial funding allocation of \$1,360,000 in FY 2018.

Project At A Glance		
Project Description	Future Fixed Guideways Alternatives Refinement & Project Development – Bus Rapid Transit	
Start Date	Fall 2018	
Estimated Completion	June 30, 2020	
Agency	To Be Determined	
FY 2019 Cost	\$2,955,545	
Funding Source	Wake Transit Tax Proceeds	





# **COMMUTER RAIL TRANSIT (CRT) -TC004**

New FY 2019 Projects

Project ID:TC004-AProject Type:Commuter Rail Transit

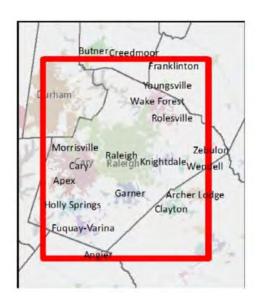
### **Project Description:**

At the conclusion of the Fixed Guideway Transit Corridors Major Investment Study, a range of reasonable alternatives will be assessed and the project implementation details for the project identified. This study will determine the preferred alternatives to advance for each identified corridor, will assess the human and natural environmental impact of the alternatives, and will refine project implementation costs and design details. These studies are a Federal requirement to progress the proposed fixed guideway projects to final design and construction.

This project is specific to the Commuter Rail portion of future fixed guideway alternatives refinement and project development. It builds on the initial allocation of funding in FY 2018 of \$940,000. Dollars are proportionally budgeted based on total track mileage of 37.4 miles between West Durham to Greenfield Parkway; two-thirds of the estimated cost of this project is budgeted in the Wake Major Capital Fund based on this track mileage. The other third of the estimated cost of this project is contemplated via Durham County Transit funds.

Project At A Glance		
Project Description	Future Fixed Guideways Alternatives Refinement & Project Development – Commuter Rail	
Start Date	July 1, 2018	
Estimated Completion	June 30, 2020	
Agency	To Be Determined	
FY 2019 Cost	\$1,363,038	
Funding Source	Wake Transit Tax Proceeds	



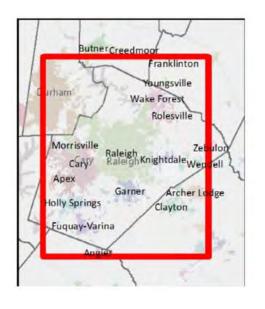


Project ID:TC004-BProject Type:Commuter Rail Transit

# **Project Description:**

This project, sponsored by GoTriangle, will be conducted through coordination of the North Carolina Railroad and Norfolk Southern to complete Rail Traffic Controller (RTC) modeling activities related to the Commuter Rail project in the Major Investment Study. Dollars are proportionally budgeted based on total track mileage of 37.4 miles between West Durham to Greenfield Parkway; two-thirds of the estimated cost of this project is budgeted in the Wake Major Capital Fund based on this track mileage. The remaining third of the estimated cost of this project is funded via the Durham County Transit Plan.

Project At A Glance		
Project Description	Commuter Rail RTC Modeling	
Start Date	July 1, 2018	
Estimated Completion	June 30, 2019	
Agency	GoTriangle	
FY 2019 Cost	\$333,333	
Funding Source	Wake Transit Tax Proceeds	





# **CAPITAL PLANNING/STUDIES - TC003**

**New FY 2019 Projects** 

Project ID:	TC003-C	Project Type:	Capital Planning & Studies
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Triangle J Council of Governments (TJCOG) will inventory existing and planned land use and affordable housing in all bus rapid transit and commuter rail station areas; engage planning, housing and development professionals in assessing station area potential; depict and analyze effects of alternative station area land use scenarios; and track development and affordable housing changes over time. This evaluation will result in information to be used for land use and affordable housing requirements in applications for state and federal funding for fixed guideway projects and to refine estimates for transit ridership in transportation forecasts.

This project is linked to and expands upon initial funding provided in FY 2018 of \$42,000

Project At A Glance		
Project Description	Transit Station Land Use and Housing Planning for Fixed Guideway Corridors	
Start Date	In Progress	
Agency	GoTriangle on behalf of Triangle J Council of Governments	
FY 2019 Cost	\$139,000	
Anticipated Completion	June 30, 2019	
Funding Source	Wake Transit Tax Proceeds	

Project ID:TC003-DProject Type:Capital Planning & Studies

### **Project Description:**

# **Background Info:**

In FY 17 the GoTriangle Board of Trustees approved implementation of a Best-of-Class Enterprise Resource Planning (ERP) system. The critical goal of the ERP project is to provide business process re-engineering opportunities to achieve more effective and efficient processes throughout the organization. This new system will assist staff with managing Durham, Orange, and Wake county's transit plans related to the proposed Bus and Rail investment project, as well as specifics to the Wake County Transit Plan. The initial estimated allocation percentage between all sources are as follows: 40% GoTriangle portion, 25% for the Wake County Tax District, 35% split between the Durham County Tax District, and the Orange County Tax District.

The project is broken into 3 phases:

Phase 1 – Financial Management System(s)

Phase 2 - Customer Relation(s) Management

<u>Phase 3 – Project Management</u>

Project At A Glance		
Project Description	Enterprise Resource Planning (ERP) System	
Start Date	July 1, 2018	
Agency	GoTriangle	
FY 2019 Cost	\$458,333	
FY 2020 Cost	\$458,333	
Funding Source	Wake Transit Tax Proceeds	

Project ID:	TC003-E	Project Type:	Capital Planning & Studies
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The City of Raleigh will implement a corridor study for Western Boulevard. Western Boulevard is conceptualized per the Wake Transit Plan to accommodate a bus rapid transit service. This study would evaluate and assess land use planning issues surrounding the Western Boulevard corridor, and especially around proposed station areas. A land use plan is required for federal funding eligibility for fixed guideway corridor projects. The City of Raleigh will be be contributing \$150,000 in addition to the Wake Transit Tax Proceeds on this project. The Town of Cary will also participate in this study.

Project At A	Glance
Project Description	Western Boulevard Corridor Study
Start Date	July 1, 2018
Estimated Completion	June 30, 2019
Agency	City of Raleigh
FY 2019 Cost	\$350,000
Funding Source	Wake Transit Tax Proceeds

#### FY 2019-2028 Wake Transit Capital Improvement Program Summary

	1				1	-			. FY	2019-2028 Wake	Transit Capital	Improvement Pr	rogram Summary		-			$\overline{}$
Transit ID	TIP	CIP Categ		Description	Phase	Source	Prior Yr.		FY 20	FY 21	FY 22	FY 23	FY 24	FY 25	FY 26	FY 27	FY 28	Total (100%)
TC001-B	N/A	Systemwide Expansion Vehicles for Bus Service	Vehicles GoRaleigh	EXPANSION VEHICLES FOR NEW SERVICE	Purchase	Tax District		0 \$ 5,931,363										\$ 9,931,363
TC001-A			GoTriangle	-		-	\$ 3,000,00	0 \$ 2,500,000								-		\$ 5,500,000
TC001-E	TA-5140	Systemwide Replacement Vehicles for Bus Service	Vehicles GoRaleigh	REPLACEMENT VEHICLES FOR SERVICE CURRENTLY OPERATED	Purchase	Tax District	S -	\$ 7,710,772										\$ 7,710,772
TC001-D	N/A		GoTriangle			Tax District	£ 5 000 00	0 \$ 2.500.000										\$ 7,500,000
TC001-B		Reserve for Matching Funds for Alternative Fuel	Vehicles Triangle Tax District (TBD	MATCHING FUNDS FOR VW SETTLEMENT OR FTA LOW-NO PROGRAM		Tax District	\$ 5,000,00	\$ 1,200,000										\$ 1,200,000
		•						, ,,===,										
TC002-A	TD-5300	Bus Infrastructure	Planning/Studies GoTriangle	RALEIGH UNION STATION BUS FACILITY (PLANNING AND DESIGN)	Planning	Tax District	\$ 2,700,00	0 \$ 700,000	\$ 1,600,000									\$ 5,000,000
TC002-C	TG-5234	Bus Infrastructure	Infrastructure GoCary	BUS STOP SIGN REPLACEMENT, BUS STOP ADA IMPROVEMENTS, BUS STOP IMPROVEMENTS, BUS SHELTERS	Design Construction	Tax District	\$ 538,00	0								-		\$ 538,000
10002.0	10 0204	340 11114011401410	imaciacias social		0011011101101	1001 2100101	Ψ 000,00											, 050,000
TC002-S			GoRaleigh				\$ 500,00	0 \$ 1,205,000										\$ 1,705,000
TC002-M TC002-O	N/A	Bus Infrastructure	Planning/Studies GoTriangle	LONG-TERM PARK & RIDE FEASIBILITY STUDY	Planning	Tax District	s -	\$ 475,000 \$ 500,000	\$ 475,000									\$ 950,000 \$ 500.000
10002-0	17/6	bus illiastructure	Trialling Ottores Cornarge	EONO-TERMITARIK WINDET EAGIDIENT OTODT	- running	Tux District	3	3 300,000										300,000
TC002-K	N/A	Bus Infrastructure	Construction GoTriangle	SHORT TERM PARK & RIDE UPFIT	Construction	Tax District	S -	\$ 75,000									:	\$ 75,000
TC002 **	N/A	Due lefrestructure	Diagnica (Chulica CaTris	REGIONAL TRANSIT CENTER FACILITY FEASIBILITY STUDY	Diami	Toy Dietri-*		B 040 500					1					040 500
TC002-N	N/A	Bus Infrastructure	Planning/Studies GoTriangle	REGIONAL TRANSIT CENTER FACILITY FEASIBILITY STUDY	Planning	Tax District	5 -	\$ 312,500		-					-			\$ 312,500
TC002-P	N/A	Bus Infrastructure	Planning/Studies GoTriangle	REGIONAL TECHNOLOGY INTEGRATION STUDY	Planning	Tax District	S -	\$ 150,000										\$ 150,000
TC002-J	N/A	Bus Infrastructure	Construction GoTriangle	PARATRANSIT OFFICE SPACE UPFIT	Construction	Tax District	\$ -	\$ 568,124										\$ 568,124
TC002-E	N/A	Bus Infrastructure	Infrastructure GoCary	GOCARY REGIONAL OPERATIONS AND MAINTENANCE FACILITY	Planning	Tax District	\$ 1,000,00	0 S -										\$ 1,000,000
					Construction	1			\$ 10,000,000									
TC002-F	TP-4904A	Bus Infrastructure	Planning/Studies GoCary	DOWNTOWN MULTIMODAL FACILITY STUDY, SW WAKE TRANSIT MAINTENANCE FACILITY	Planning	Tax District	\$ 300,00	0 \$ 200,000										\$ 500,000
					Land													
					Acquisition Construction	T 01.11.		\$ 2,000,000										\$ 2,000,000
TC002-Q	N/A	Bus Infrastructure	Construction GoCary	PASSENGER INFORMATION MATERIALS	Construction	Tax District		\$ 100,000								-		\$ 100,000
TC002-T	N/A	Bus Infrastructure	Planning/Studies GoRaleigh	EAST RALEIGH COMMUNITY TRANSIT CENTER	Planning	Tax District		\$ 350,000										\$ 350,000
TC002-R	N/A	Bus Infrastructure	Infrastructure GoCary	WESTON PARKWAY ROUTE	Construction	Tax District		\$ 1,016,000										\$ 1,016,000
TC002-V	N/A	Bus Infrastructure	Planning/Studies GoRaleigh	ADA COORDINATED TRANSPORTATION FACILITY STUDY	Planning	Tax District		\$ 350,000										\$ 350,000
TC002-U	N/A	Bus Infrastructure	Infrastructure GoTriangle	PASSENGER AMENITY STORAGE WORKSHOP FACILITY UPFIT	Construction	Tax District		\$ 150,000										\$ 150,000
TC005-A	N/A	Bus Rapid Transit	Planning/Studies Triangle Tax District (TBD	FUTURE FIXED GUIDEWAY ALTERNATIVES REFINEMENT AND PROJECT DEV	Planning	Tax District	\$ 1.360.00	0 \$ 2,955,545										\$ 4,315,545
		·	The state of the s		v		1 1/12/12	1 -1										
TC003-E	N/A	Capital Planning	Planning/Studies City of Raleigh	WESTERN BOULEVARD AREA PLAN	Planning	Tax District	S -	\$ 350,000										\$ 350,000
10000-E	11/10	Outplant lanning	Only of Fallongth	THEOTER BOOLEY MENT BUT	- Lanning	Tax Biotilot		9 550,000										550,000
TC004-A	N/A	Commuter Rail	Planning/Studies Triangle Tax District (TBD	FUTURE FIXED GUIDEWAY ALTERNATIVES REFINEMENT AND PROJECT DEV	Planning	Tax District	\$ 940,00	0 \$ 1,363,038										\$ 2,303,038
						1												
TC004-B	N/A	Commuter Rail	Planning/Studies GoTriangle	COMMUTER RAIL TRAFFIC CONTROLLER MODELING	Planning	Tax District	S -	\$ 333,333										\$ 333,333
TC003-D	N/A	Capital Planning	Planning/Studies GoTriangle	ENTERPRISE RESOURCE PLANNING SYSTEM (ERP)	Planning	Tax District	S -	\$ 458,333	\$ 458,333	\$ 458,333			1					\$ 1,374,999
TC003-C	N/A	Capital Planning/Studies	Planning/Studies GoTriangle	CONTRACT WITH TJCOG STATION AREAS & AFFORDABLE HOUSING	Planning	Tax District	\$ 42.00	0 \$ 139,000										\$ 181,000
		2				1												
		<u> </u>		Total Programmed				0 \$33,593,008				S -	\$ -	\$ -	\$ - S	- 1	\$ -	\$ 54,426,674
	ŀ	Bus Infrastru	icture	Capital projects/expenditures in FY 2020 and subsequent years will be determined by the FUTURE BUS INFRASTRUCTURE	Wake Bus Pla Various	Tax District	rıdors Major	Investment S	s 53,577,000	ntly under deve	elopment \$ 23.581.744	¢ 10 833 057	\$ 13,714,844	Te . I	\$ 5,000,000			\$ 146,541,792
Future	Canital	CRT	Total C	COMMUTER RAIL	Various	Tax District/Federa	1	+	\$ 42,724,000	\$ 99,033,000		\$ 207,075,000		\$188,653,000				\$ 146,541,792
Expen		BRT		BUS RAPID TRANSIT	Various	Tax District/Federa			\$ 28,854,028	\$ 75,634,892		\$ 73,210,431			S -			\$ 342,053,455
	_ [	Bus Acquis		FUTURE BUS ACQUISITION	Various	Tax District			\$ 16,549,131	\$ 17,873,062		\$ 20,763,467	\$ 5,956,967	\$ 11,616,086				\$ 80,565,470
		Other Cap	ital	OTHER CAPITAL	Various	Tax District		1	\$ 4,408,279	\$ 4,602,943	\$ 5,263,727	\$ -	\$ -	S - 5	\$18,000,000 \$1	17,000,000	\$33,000,000	\$ 82,274,949
			0	tel Conitel												T	T	7
			Subto	tal Capital					\$ 148 645 770	\$ 235 436 476	\$ 334 264 994	\$ 313 882 855	\$ 193 450 388	\$200,269,086	\$61 117 882 \$1	17 000 000	\$33,000,000	\$ 1 534 075 784
						1	1	-1	10 140,040,770	4 200,400,470	÷ 507,607,554	1 + 010,002,000	T 100,400,000	0.00,200,000	φο., 111,00£   Φ1	,500,000		.,004,010,104

# FY 2019 Recommended Wake Transit Work Plan



**Wake Transit Financial Assumptions** 

#### Financial Model Assumptions for FY 2019 Recommended Wake Transit Work Plan

The Transit Planning Advisory Committee (TPAC) has assigned GoTriangle as the lead agency to update the Wake Transit Financial Plan and the financial model. Per the Transit Interlocal Governance Agreement, the financial model shall contain the agreed upon operating and capital policies and guidelines mutually agreed to by the TPAC. The model also includes the multi-year capital and operating costs as well as the liquidity targets and debt ratios relevant to rating agency metrics.

While the process of transitioning the Wake Transit Model to GoTriangle is underway, Wake County and GoTriangle collaborated to update the Financial Model for the FY 2019 Recommended Wake Transit Work Plan. The modeling has been shared with the other TPAC Budget and Finance Subcommittee members.

As detailed in the Wake County Transit Plan, the plan is fiscally constrained and is contingent on a variety of assumptions. The FY 2019 Recommended Transit Work Plan reflects assumptions that will evolve as information is modified and projections are updated to reflect actual results. This will continue as the projects in the Transit Plan are further studied and new information from the Wake Bus Plan and the Major Investment Study influences the cost and timing of projects included in the financial planning model. Additionally, overall inflation assumptions, availability of local sources of revenue and growth assumptions, competition for federal funding for projects, successful access to capital markets, and regional partnerships will continue to influence the overall financial outlook of the Transit Plan.

The model continues to reflect the Transit Plan's strategic approach in leveraging federal and state funds, combined with

existing and new sources of local funding, to deliver projects that connect regionally, connect Wake County's communities, provide frequent urban mobility, and link local service. The plan continues to maintain the necessary liquidity measures and other metrics of fiscal health to support the goals of the Wake Transit Financial Plan. It adheres to the policies and guidelines of the Wake Transit Financial Guidelines approved by CAMPO and GoTriangle in June 2017. These policies are available at www.waketransit.com.

The financial model also accounts for an acceleration of new frequent bus network operations in FY 2019 of \$11.5 million, a pace of frequent service implementation that is faster than the original Wake Transit Plan. The model also includes new transit plan and tax district administration costs of \$4.2 million; these dollars are above the scopes contemplated in the original Wake Transit Plan. Other operating costs of \$1.5 million, beginning in FY 2020, are also included in the model.

The 2019 FY Financial Model **Assumptions** Template details the assumptions made in the Wake Transit Financial Plan adopted by GoTriangle, CAMPO, and the Wake County Board of Commissioners and compares those to the assumptions used to prepare the FY 2019 Recommended Wake Transit Work Plan. Operating costs and capital costs included in the model are shown in the multi-year operating and capital improvement programs contained in the FY 2019 Recommended Transit Work Plan.

#### **Model Assumptions Update Summary**

Wake Transit Plan Model Assumptions - FY 2019 Recommended Wake Transit Work Plan

Assumption	Туре	Wake Transit Plan Assumption	FY 2019 Proposed Assumption	Source	Impact/Notes
perating Revenues Tax District Revenues					
Tax District Revenues					
Article 43 1/2 Cent Local Option Sales Tax	Growth Rate	4.0%	5.0%	Five Months of Article 43 Collections and Wake County FY 2018 Article 39 Projection	Keep long term projection at 4% based on average of Article 39 for years after FY 2019
Vehicle Rental Tax	Growth Rate	2.5%	2.5%	Historical Growth	Based on 7 months of collections in FY 2018
Vehicle Registration Tax, \$7.00 per Vehicle	Growth Rate	2.0%	2.0%	Historical Growth	Budget based on 8 months of collections in FY 2018
Vehicle Registration Tax, \$3.00 per Vehicle Agency Revenues	Growth Rate	2.0%	2.0%	Historical Growth	Budget based on seven months of collections in FY 20
State Share of Operating Costs					
State Maintenance Assistance Program	% of Costs	10%	10%		For existing service
Federal Share of Operating Costs					
Federal Formula Transit Grants Section (5307)	FTA Formula Inputs and Data Unit Value for Revenue Miles	54.7 cents/mile	53.15 cents/mile through FY 2022 then 42.19 cents/mile after	FFY 2017 NTD Data Unit Values	Other federal funding formula inputs (5339) will be reviewed for FY 20 with adoption of multi year Wake Plan.
Farebox Recovery Ratios					Model assumes farebox for new service is part of rec ratio and cash in plan. Farebox recovery in later year be updated at completion of Wake Bus Plan. Farebox recovery for Y 2019 Recommended Work Plan provi by agencies based on individual farebox recovery.
Bus Rapid Transit (Operations Beginning in 2024)	% of Costs	24%	24%		Will be updated upon completion of Wake BRT MIS.
Commuter Rail (Operations Beginning in 2027)	% of Costs	20%	20%		
Local Bus Raleigh	% of Costs	18.28%	9.9%	City of Raleigh	Reflects projected farebox recovery ratio for Raleigh. years in plan remain at higher percentage until adopt Wake Bus Plan.
Cary	% of Costs	18.28%	2.9%	Town of Cary	Reflects current farebox recovery ratio for Cary. Out in plan remain at higher percentage until adoption of Wake Bus Plan.
GoTriangle	% of Costs	18.28%	11.2%	GoTriangle	Reflects current farebox recovery ratio for GoTriangle Out years in plan remain at higher percentage as bus implementation until adoption of Wake Bus Plan.
perating Expenditures Administration	Growth Rate	N/A	2.50%	CPI Ten Year Estimate	
Transit Operations	GIOWIII IIGLE				
Bus Rapid Transit (Cost/Hr) (Beginning in 2024)	Growth Rate	2.50%	2.50%	CPI Ten Year Estimate	
Rail (Annual Cost) (Beginning in 2027)	Growth Rate	2.50% 2.50%	2.50% 2.50%	CPI Ten Year Estimate CPI Ten Year Estimate	
Local Bus (Cost/Hr) Bus Operations	Growth Rate Growth Rate	2.50% 2.50%	2.50% 2.50%	CPI Ten Year Estimate  CPI Ten Year Estimate	
Bus Infrastructure O&M	Growth Rate	2.50%	2.50%	CPI Ten Year Estimate	
Other Agency Operating Expenditures	Growth Rate	2.50%	2.50%	CPI Ten Year Estimate	
ot Financing  Commuter Rail Amortization	True Interest Cost (TIC); Debt Structure; Debt Service Reserve Fund (DSRF)	30 Year, 5.25%, DSRF, 2% COI	30 Year, 5.25%, DSRF, 2% COI	Financial Advisor	First year of debt issuance FY 2021
Bus Rapid Transit Amortization	Requirement; Cost of Issuance True Interest Cost (TIC); Debt Structure; Debt Service Reserve Fund (DSRF)		20 Year, 4.75%, DSRF, 2% COI	Financial Advisor	First year of debt issuance FY 2020
Bus Infrastructure Amortization	Requirement; Cost of Issuance True Interest Cost (TIC); Debt Structure; Debt Service Reserve Fund (DSRF)		20 Year, 4.75%, DSRF, 2% COI	Financial Advisor	First year of debt issuance FY 2019
	Requirement; Cost of Issuance True Interest Cost (TIC); Debt Structure;		201 201 201	Financial Advisor	First year of short term debt issuance FY 2020 for FY
Short Term Financing pital Revenues	Cost of Issuance	3%, 2% COI	3%, 2% COI	Financial Advisor	commuter rail/brt expenses
Tax District Revenues					
Interest / Investment Income	Investment Rate	0%	0%		Investment income not budgeted for FY 2019; re-evi
Agency Revenues		***	***		for FY 2020.
Bus Infrastructure					
State share	% of Costs	0%	0%		
		0%	0%		
Federal share	% of Costs	0%	0%		
Vehicles - Bus State share	% of Costs	10%	0%		
Federal share	% of Costs	40%	0%		
Fixed Guideway Projects					
Commuter Rail					
State share	% of Costs	0%	0%		
Federal share	% of Costs, Annual Funding Disbursement Caps, and Timing of Funds	50%, Cap of \$100 M a year, All Costs Eligible for Reimbursement. Federal funds by 2020	50%; Cap of \$100 M a year, FY 2019 Costs Locally Funded, Remaining Costs Eligible for Federal Reimbursement. Federal funds by FY 2022.	GoTriangle and CAMPO	
Bus Rapid Transit					
State share	% of Costs	0%	0%		
Federal share	% of Costs, Annual Funding Disbursement Caps, and Timing of Funds	50%, Cap of \$100 M a year, All Costs Eligible for Reimbursement. Federal funds by FY 2020	50%; Cap of \$100 M a year, FY 19 Costs Locally Funded, Remaining Costs Eligible for Federal Reimbursement. Federal funds by FY 2022.	GoTriangle and CAMPO	
pital Expenditures		0.00%	2.50%		
Administration	Growth Rate				
Administration Vehicles					
Administration	Growth Rate Growth Rate Growth Rate	4% 4%	4% 4%		
Administration Vehicles Bus Rapid Transit	Growth Rate				
Administration Vehicles Bus Rapid Transit Commuter Rail Local Bus	Growth Rate Growth Rate	4%	4%		
Administration Vehicles Bus Rapid Transit Commuter Rail	Growth Rate Growth Rate	4%	4%	Financial Policy	Formalized Financial Policies Adopted by GoTriangle CAMPO

Wake Transit Plan Model Assumptions - FY 2019 Recommended Wake Transit Work Plan

Outcome (Overall Fiscal Health of Wake Transit Plan)	Result	Wake Transit Plan Assumption	FY 2019 Proposed Assumption	Comment	Impact/Notes
Minimum Wake Operating Fund Balance	S, % of Sales Tax (No Lower Than 25%)	Balance of \$20.4 M in FY	Balance of \$22.538 in FY 2019		Designed to provide operating reserves, when combined with capital that could be used in extraordinary circumstances, to meet liquidity targets. Slight increase due to higher sales tax projection.
Minimum O&M Reserve	3 Months	N/A	N/A	in each transit agency	
Minimum Wake Capital Fund Balance	\$, % of Capital Projects Planned (5% by xx)	\$80.65 M (5%) by 2020	\$77.11 M by 2021		Revised cost curves for commuter rail suggest 2021 appropriate timeframe. May be able to be pushed out further based on results of MIS in FY 2020 Work Plans.
Capital Asset Management Reserve	\$ accrued	228 days in 2027	305 days in 2027		
Operating Days of Available Unrestricted Cash  + Cash to Debt Service	# of Days  (181 days cash + 5x cash to DS = score of 1 for liquidity) (90 days cash + 2x cash to DS = score of 2 for liquidity) Operating + Capital Fund Balance/Debt Service (Greater than 2.0 = S&P A)	78 days in 2027	90 days in 2027		Recommend 90-180 days cash in operating fund; greater than 180 days when combined with capital. When operating fund cash is combined with capital fund balant iguidity reserves rank a "1" which offsets financial flexibility tied to debt service carrying charge and farebo recovery ratio.
	Local Net Revenue / Debt Service (No Lower Than 1.25)	1.26 in 2027	1.49 in 2027		Net revenues available for debt service divided by debt service.
	Local Revenue / Debt Service (No Lower Than 3.0)	low of 3.56 in 2025	low is 3.87 in 2025		
Debt to Revenue (Debt Burden)	Debt Outstanding/Total Revenues (Greater than 2.0 Debt to Revenue = S&P A)	low of 2.2 in 2030	low of 1.9 in 2030		
	Available Cash Outside of Reserves (Excess inflows/outflows)	Low of \$181K in 2023	Low of \$9.2 M in 2023		

# FY 2019 Recommended Wake Transit Work Plan



**Continuing Projects from Prior Work Plan Years** 

# **TO005 - Bus Operations (Previously TO003 & TO004)**

			FY 2019		
Project ID	Agency	Project	Cost	Start Date	Operator
TO003-A	GoTriangle	Continuation of Fuquay-Varina Express Route	\$272,191	FY2018	GoTriangle

#### Project Description

GoTriangle will continue to provide peak-period express service between Fuquay-Varina and Downtown Raleigh. The route started out as a provision to mitigate congestion during North Carolina Department of Transportation's Fortify construction project on I-40 and was funded by the State. What started on July 1, 2017 and continuing on July 2, 2018, the service will be funded using Wake Transit tax proceeds. The frequency for the service will continue at every 60 minutes during peak periods (M-F, 6-9 AM; 4-645 PM) beginning July 1, 2018

Project ID	Agency	Project	FY 2019 Cost	Start Date	Operator
Base Project TO005-A	GoTriangle	Route 100: Frequency Improvements	\$468,792	FY2018	GoTriangle

#### Project Description

GoTriangle will continue to operate Route 100 every 30 minutes from 6:10 AM to 7:25 PM Monday-Friday and from 7:30 AM to 7:15 PM on Saturday. This is an improvement in frequency from the FY17 levels of service (which was providing hourly service all day Saturday and from 9:45 AM to 3:30 PM Monday-Friday, as well as half-hour service during morning and afternoon peak periods) and will continue on in FY19.

			FY 2019		
Project ID	Agency	Project	Cost	Start Date	Operator
Base Project TO005-B	GoTriangle	Route 300: Frequency Improvements, Night & Sunday Service, Continuation of Peak Service	\$978,885	FY2018	GoTriangle

#### Project Description

GoTriangle will operate Route 300 between Raleigh & Cary every 30 minutes from 6 AM to 7 PM Monday-Friday and from 7 AM to 7 PM on Saturday. This was an improvement in frequency from its operations in FY17. Route 300's operating span will also be expanded to provide hourly service from 7 PM to 10:25 PM Monday-Friday, 7 PM - 9:55 PM Saturday, and 7 AM - 6:55 PM on Sunday. The peak period service that is continuing on with this project was previously funded through the North Carolina Department of Transportation's congestion mitigation efforts during the Fortify construction on I-40. On August 6, 2017, and continuing on July 1, 2018, this peak period service will be funded using Wake Transit tax proceeds.

Project ID	Agency	Project	FY 2019 Cost	Start Date	Operator
TO003-F	lKnightdal	Continuity of Town's Contribution for Knightdale-Raleigh Express	\$52,930	FY2018	GoTriangle

#### Project Description

GoTriangle, in cooperation with the Town of Knightdale, will continue to provide peak-period service between downtown Raleigh and Knightdale at an hourly frequency (Knightdale-Raleigh Express - KRX). The Town of Knightdale was contributing local funds to support the provision of this service, but after July 1, 2017, Wake Transit tax proceeds are now funding the service.

			FY 2019		
Project ID	Agency	Project	Cost	Start Date	Operator
•	IWendell	Contribution toward Zebulon-Wendell Express Park & Ride	\$9,854	FY2018	GoTriangle

#### Project Description

GoTriangle, in cooperation with the Towns of Wendell and Zebulon, will continue to provide peak-period service between downtown Raleigh, Wendell and Zebulon at an hourly frequency (Zebulon-Wendell Express - ZWX). A contribution toward park-and-ride maintenance costs are currently being provided by the Towns of Wendell and Zebulon. Beginning July 1, 2017, and continuing on July 1, 2018, this contribution will be supported by Wake Transit tax proceeds.

Project ID	Agency	Project	FY 2019 Cost	Start Date	Operator
Base Project TO004-A		Sunday Service: All Routes (with expanded paratransit service & holiday hours)	\$567,635	FY2018	GoCary

#### Project Description

GoCary will provide hourly service from 7 AM to 9 PM on all of its existing routes on Sundays. GoCary did not provide Sunday service prior to the start of FY18. GoCary will also provide complementary Americans with Disabilities (ADA) service on Sunday within 3/4-mile of its routes. The start date for this service change began on 8/6/2017, and will continue at the start of FY19, 7/1/2018.

			FY 2019		
Project ID	Agency	Project	Cost	Start Date	Operator
ТО004-В	Town of	Increase Midday Frequency on Specified	\$444,362	FY2018	CoCom
	Cary	Routes	\$444,362	F12018	GoCary
Project Descr	intion				

GoCary will provide half-hourly service from 9 AM to 3 PM on its existing Routes 3, 4, 5 & 6 Monday through Saturday. GoCary provided hourly service during these times prior to the start of FY18. The start for the service changes in FY18 was 8/6/2017, and will continue on into FY19 on 7/1/2018

			FY 2019		
Project ID	Agency	Bus Purchase (Replacement Vehicles)	Cost	Start Date	Operator
TO004-C	Town of Cary	Lease of Two Expansion Vehicles	\$102,500	FY2018	GoCary
Duningt Dange					

#### Project Description

The Town of Cary/GoCary will begin leasing two (2) new transit vehicles to be put into service in FY2018, and continue service provisions in FY2019. The Town of Cary leases its vehicles from its operations contractor, which charges the Town approximately \$50,000/vehicle (FY18 dollars). These vehicles are necessary for the Town of Cary to implement new services in FY18 and subsequent years of Wake Transit Plan implementation. Cost per vehicle in FY19 is estimated to be \$51,250.

Project ID	Agency	Project	FY 2019 Cost	Start Date	Operator
TO004-D	City of Raleigh	Increase Frequency on Route 7 (South Saunders)	\$242,381	FY2018	GoRaleigh

#### Project Description

GoRaleigh will provide all day, 15-minute service on Route 7 (South Saunders Route) from 7 AM to 7 PM, Monday through Friday. Prior to FY18, Route 7 ran from 5:45 AM to 11:27 PM, Monday through Friday at various frequencies ranging from every 15 minutes during peak periods (6:45-9:45 AM and 2:45-5:45 PM) to every 30 minutes to hourly during off-peak periods. Route 7, prior to FY18, also operated on Saturdays and Sundays at various frequencies ranging from every 30 minutes to hourly. GoRaleigh will provide 15-minute service Monday through Friday on Route 7 between 10 AM and 3 PM. The start date for these service in FY18 was 8/6/.2018, and will continue on 7/1/2018 at the start of FY19.

			FY 2019				
Project ID	Agency	Project	Cost	Start Date	Operator		
ТО004-Е	City of Raleigh	Increase Sunday Service Span	\$1,850,796	FY2018	GoRaleigh		
Project Description							

GoRaleigh will increase its span of service times on Sunday for all routes to be identical with the span of service times and frequencies provided on Saturdays, except Sunday services will end one hour earlier than on Saturdays. Prior to FY18, GoRaleigh provided hourly service on select routes between 8 AM and 8 PM on Sundays, and did not provide service on all routes on Sundays either. What started on 8/6/2017, and will continue on 7/1/2018, GoRaleigh will provide service on all routes between 5 AM and 10 PM at frequencies consistent with Saturday services, which range from every 30 minutes during late morning and afternoon hours to every 60 minutes during early morning and evening hours.

			FY 2019		
Project ID	Agency	Project	Cost	Start Date	Operator
Base Project TO005-G1	Wake County	Wake County WCTS/GoWake Access Service Improvements: Rural Demand-Response	\$179,375	FY2018	GoWake Access
2		Service Expansion			

#### Project Description

Wake County Coordinated Transportation Services (now being called GoWake Access), will provide additional demand-response trips for Wake County residents in rural areas of the county that are not served by existing fixed transit routes. These demand-response trips will complement the existing fixed-route system by linking rural residents currently without access to those transportation resources. Approximately 9,000 demand-response trips per year are anticipated to be provided.

#### **TO002 - Transit Plan Administration**

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-A	GoTriangle	Salaries/Benefits for 3.5 FTEs	\$551,578	FY2017

#### Project Description

GoTriangle currently employs 3.5 full-time equivalent employees (FTEs) for transit planning services it provides in Wake County to implement the Wake County Transit Plan. This includes 1.5 FTEs for public outreach and communications, one (1) FTE to manage the Wake County Multi-Year Bus Service Implementation Plan, and one (1) FTE to manage the Wake County Fixed Guideway Corridors Major Investment Study. These employees are a carryover from FY2017 and FY2018. Expenses also include accessory administrative expenses related to the function of the employees in their work. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-B/C/H		Administrative Expenses anticipated to be incurred by GoTriangle in its role of implementing the Wake Transit Plan	\$61,613	FY2017

#### Project Description

GoTriangle will continue to incur administrative expenses in its role of implementing the Wake Transit Plan. These expenses include:

- -Expenses for travel, training and mileage;
- -Outside legal counsel to prepare for debt issuance to support large capital projects, Federal Transit Administration (FTA) applications for the Raleigh Union Station Bus Facility (RUSBus), procurement of professional service related to RUSBus and structuring of joint development contracts;
- -Utilities for a new satellite office in Wake County to support staff allocated specifically to implementation and administration of the Wake Transit Plan.

Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date	
TO002-D	l Go I riangle	Outreach/Marketing/Communications for Transit Plan Implementation	\$99,425	FY2018	
Project Descrip	Project Description				

GoTriangle will continue to incur direct costs in its role of providing public outreach, marketing and communications services for the implementation of the Wake Transit Plan. These costs include: advertising, printing, special events, promotional events, meeting materials & website hosting.

Project ID	Agency	Project	FY 2019 Cost	Start Date
ТО002-Е	GoTriangle	Incidental Expenses for Systemwide Studies Public	\$20,500	FY2018
		Engagement		

#### Project Description

GoTriangle is anticipating incurring costs related to public engagement activities that will be planned to facilitate public input and communications related to systemwide studies. Anticipated expenses include: meeting space rental fees, printing, refreshments for the public, travel/mileage, and public notices.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-F	GoTriangle/ CAMPO	Transit Customer Surveys	\$128,125	FY2018

#### Project Description

GoTriangle & the Capital Area Metropolitan Planning Organization (CAMPO) will continue the development and implementation of ongoing transit customer surveys to continually evaluate user experiences as services are implemented over time.

Project ID	Agency	Project	FY 2019 Cost	Start Date	
TO002-I	GoTriangle	Property Maintenance, Repairs and Appraisals	\$51,308	FY2018	
Project Description					

GoTriangle will provide ongoing maintenance and repairs to properties it owns in Wake County that are being maintained as future potential passenger-facing facilities to support services implemented as part of the Wake County Transit Plan. GoTriangle will also conduct property appraisals for these properties.

Project ID	Agency	Project	FY 2019 Cost	Start Date		
TO002-J	GoTriangle	Customer Feedback Management System	\$35,875	FY2018		
Project Descrip	Project Description					

#### Project Description

GoTriangle will continue the use of a web-based customer feedback management system that is integrated into the existing regional call center's phone system and continue to significantly improve transit agency responsiveness and accountability to transit customers. The system will benefit GoRaleigh and GoCary, as well as GoTriangle. The system will capture customer communications that come through web forms, phone calls, emails and social media and route them to transit agency staff best suited to responding and resolving issues. The system will allow transit agencies to gain new insights into repeat issues and allot transit agency staff to better focus on what is most important to customers. The system will also provide greater transparency into the results of interactions with transit customers.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-L	ICAMPO	1.0 FTE: TPAC Administration/Transit Plan Implementation	\$153,750	FY2018

#### Project Description

CAMPO will continue to employ one (1) full-time equivalent (FTE) staff position to provide ongoing administrative support for the Wake County Transit Planning Advisory Committee (TPAC) and its subcommittees. The position will be responsible for coordinating the TPAC's ongoing activities and proceedings, including leading the TPAC's decision-making processes and information dissemination. The position will also be responsible for compiling components of annual Wake Transit Work Plans, and certain initiatives associated with Wake Transit Plan implementation. Expenses also include accessory administrative expenses related to the function of the employee's work. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-N	Town of	1.0 FTE: Coordinating Capital Projects	\$135,000	FY2018
	Cary	1.01 TE. Coordinating Capitar Projects		

#### Project Description

The Town of Cary/GoCary will continue to employ one (1) full-time equivalent (FTE) staff position to function as its capital projects coordinator/transit project manager. Administrative expenses will also be incurred related to the function of the employee's work. The position will be responsible for (but not limited to):

- Capital project management
- Request for proposals and bid development
- Contract development and management
- Development review
- Coordination of capital projects with regional transit operators
- Coordinating stakeholder meetings regarding capital projects
- Developing and maintaining transit facility design guidelines

Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-P	City of	1.0 FTE: Service Planning	\$153,750	FY2018
	Raleigh			

#### Project Description

The City of Raleigh/GoRaleigh will continue to employ one (1) full-time equivalent (FTE) staff position to provide additional transit service planning support for GoRaleigh's planned expansion of Wake Transit Plan services in FY19 and beyond. Expenses for this position also include administrative costs related to the function of the employee in its work. The position will be responsible for:

- Involvement/coordination with the TPAC
- Involvement in procurements for capital resources
- Wake Transit Plan budget coordination
- Coordination of operational plans with operational staff
- Coordinate project staffing for planning projects
- Coordinate/manage development of local/regional transit plans, reports, studies and environmental documents

Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-R	GoTriangle	1.0 FTE: Paralegal	\$82,500	FY2018
Project Description				

facilitate the legal aspects of the Wake Transit Plan. This position will be tasked with facilitating the contract process for both Wake Transit Partners and GoTriangle's Wake-related projects. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-S	GoTriangle	1.0 FTE: Wake Transit Director	\$150,000	FY2018
Project Description				

GoTriangle will continue to employ one (1) full-time equivalent (FTE) staff position to provide overall management of GoTriangle's Wake Transit program responsibilities and activities including Program planning, process development, and budget & finance activities. Specific tasks include but are not limited to oversight of project planning, budget development and monthly management, quarterly reporting, reimbursement request submittals from GoTriangle, processing reimbursement requests received from Wake Transit Partners, coordination over the Wake Transit web presence and all other administrative functions. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-T	GoTriangle	1.0 FTE: Wake Transit Administrative Coordinator	\$67,500	FY2018
Project Description				

GoTriangle will continue to employ one (1) full-time equivalent (FTE) position to provide administrative support, including but not limited to scheduling, planning all TPAC and Wake Transit Plan activities, developing presentations, facilitating internal and external and correspondence related to the Plan implementation. Specific tasks include but are not limited to providing administrative coordination for project planning, budget development and monthly management, quarterly reporting, reimbursement request submittals from GoTriangle, processing reimbursement requests received from Wake partners to ensure timely completion. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-U	GoTriangle	1.0 FTE: Performance Data Analyst	\$26,400	FY2018
Project Description				

service quality metrics and standards, and make recommendations that enable strategic decision-making in support of the Wake Transit Plan Implementation. This position will cultivate and coordinate the development of reports from Business Intelligence Systems and Project Management Software for standard performance reports and ad hoc analyses. Additionally, this position will work closely with the Marketing Team, IT and outside vendors on web enhancements and content audits as well as strategy development for web refresh products. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date
TO002-V	CAMPO	1.0 FTE: Wake Transit Program Manager	\$153 <i>,</i> 750	FY2018

Project Description

CAMPO will continue to employ one (1) full-time equivalent (FTE) staff position to augment its technical resources for adequately supporting its responsibilities related to Wake Transit Plan Implementation. The CAMPO Wake Transit Program Manager will be responsible:

- Overseeing the development, coordination and maintenance of annual work plan components under the responsibility of CAMPO,
- Managing ongoing planning and other related tasks and studies at the County/systemwide level and subsequent updates thereto,
- Serving as CAMPO's representative on the TPAC,
- Representing CAMPO's interests on TPAC subcommittees and study- of plan-specific core technical teams,
- Manages coordination and implementation of project-level decision making structures (concurrence check process), as developed by the TPAC via the Bus Plan and MIS,
- Managing development of the Multi-Year Vision Plan (10-year extension of the current horizon of the Wake County Transit Plan),
- Managing and proving ongoing maintenance of planning and professional services procurement and task development/deployment process.

Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID	Agency	Project	FY 2019 Cost	Start Date	
TO002-W	CAMPO	1.0 FTE: Transit Planner	\$153,750	FY2018	
Project Description					

Project Description

resources for adequately supporting its responsibilities related to Wake Transit Plan Implementation. This particular FTE will continue to serve as a transit planner that provides technical and administrative coordination for the Wake Transit Program Manager and the TPAC Administrator in their ongoing responsibilities. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

#### **TO001 - Tax District Administration**

<b>Project ID</b>	Agency	Project	FY 2019 Cost	Start Date
TO001-A	GoTriangle	1 FTE for Financial Oversight of Tax District	\$157,594	FY2017

Project Description

GoTriangle will continue to employee one (1) full-time equivalent (FTE) staff position to provide administrative support for financial oversight of the Triangle Tax District, Wake Operating Fund. The employee will be responsible for producing annual operating and capital budgets and ordinances, updating the Wake Transit financial plan/model, developing operating and capital funding agreements, and developing quarterly and annual financial reports. This is a carryover from FY2017 and FY2018. Costs also include accessory administrative expenses to the function of the employee's work. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

<b>Project ID</b>	Agency	Project	FY 2019 Cost	Start Date
TO001 P/C	CoTriangle	Overhead Administrative costs - Tax District Audits;	\$116,000	FY2018
TO001-B/C GoTrian	Gorriangie	Financial Consulting	\$116,000	F12018

#### Project Description

Audits on the funds managed by GoTriangle as tax district administrator will be conducted. Financial consultants will be employed to update the Triangle Tax District, Wake County financial model to accommodate the Wake Transit Plan and to provide advisory services to prepare for debt issuance associated with large capital projects proposed in the Wake Transit Plan and applications for funding being sought from the Federal Transit Administration (FTA).

<b>Project ID</b>	Agency	Project	FY 2019 Cost	Start Date
TO001-D	GoTriangle	1.0 FTE: Budget & Financial Manager	\$107,500	FY2018
Project Description				

GoTriangle will continue to employ one (1) full-time equivalent (FTE) staff position to manage the Wake Transit Plan budget development and financial reporting processes. This position will report to the Finance Department and will be tasked with coordinating proposed plans into the budget and monitoring spending to ensure the budget stays balanced through the quarterly reporting processes. Costs associated with this FTE included salary, benefits, professional development needs & supplies.

Project ID Age	ncy Project	FY 2019 Cost	Start Date
TO001-A GoTria	ngle 1.0 FTE: Tax District Administrative A	ssistant \$30,000	FY2018

#### Project Description

GoTriangle will continue to employ one-half (0.5) full-time equivalent (FTE) staff position to provide administrative support for the GoTriangle Finance Department's Wake Transit activities. This staff position will be tasked with scheduling meetings, assisting with the preparation of the budget development and financial reporting calendar, and other administrative functions. Costs associated with this FTE included salary, benefits, professional development needs & supplies.



# 2018 0015

# GOTRIANGLE FISCAL YEAR 2019 WAKE SPECIAL TAX DISTRICT FUND BUDGET ORDINANCE

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Wake Special Tax District Fund** for the fiscal year beginning July 1, 2018, and ending June 30, 2019:

	\$3 Regional Registration Tax <b>Total</b>		\$ 2,604,000 \$ 2,604,000
	2. The following amounts hereby are a rethe fiscal year beginning July 1, 2018,	• • •	Гах District
	Transfer to Triangle Tax District – Wake Total	e Operating Fund	\$ 2,604,000 \$ 2,604,000
Trustee	<b>3.</b> Copies of this Budget Ordinance shal s and to the Budget Officer of this Authoement of funds.		
ADOPT	ED THIS 27 <sup>TH</sup> DAY OF JUNE 2018.		
		Jennifer Robinson, Board of Trus	 tees Chair
ATTEST	:		
Michell	e C. Dawson, Clerk to the Board		

# CONTRACT WORK ORDERS FOR MAY 2018 (not exceeding \$100K)

Contract #	Contractor (or subject if no contractor listed)	Contract Amount	Subject	Comments	JM Signed	General Counsel Signed
	1	1				
18-053	Alternative Fuels Fleet Assessment for Electric, CNG and Diesel Buses	\$9,720.00		Contract is for Alternative Fuels Fleet Assessment for Electric, CNG and Diesel Buses. Term of agreement expire 3/30/2018.	5/4/18	5/7/18
18-047	GoPass between GoT and Marbles Kids Museum	-		Provides for GoT and Marbles Kids Museum to agree on the GoPass program. Term of agreement: 7/1/18 – 6/30/21	5/14/18	5/14/18
18-054	Route Service Operations	\$87.50/hour		For GoRaleigh to operate Route Service. GoRaleigh will operate up to 26,000 hours of Route Service at a rate of \$87.50/per hour. Term of agreement expire 6/30/23.	5/14/18	5/14/18
18-057	Coach Demonstration	-		For the demonstration of an MCI bus. Term of agreement will be six weeks. MCI shall be paid the sum of one (1) dollar.	5/17/18	5/21/18
16-045	Task Order 2.	\$14,767.00	GoT Bus and Light Rail Integration Master Services Contract with Nelson/Nygaard.	Task Order 2 will analyze routing options for bus service connections to light rail stations for GoT, GoDurham and Chapel Hill Transit. This is a lump sum contract. The term is from execution of Task Order 2 to no later than 10/31/18.	5/25/18	5/24/18
?	GoCary COA – Task Order Amendment	\$87,000.00		Provides for task order amendment of the Statement of Work, # 3 – Multi-year bus service implementation plan between Nelson/Nygaard, CAMPO, City of Raleigh and GoT. Not to exceed contract amount. Term of agreement: 4/6/18 – 10/31/18.	5/25/18	5/24/18