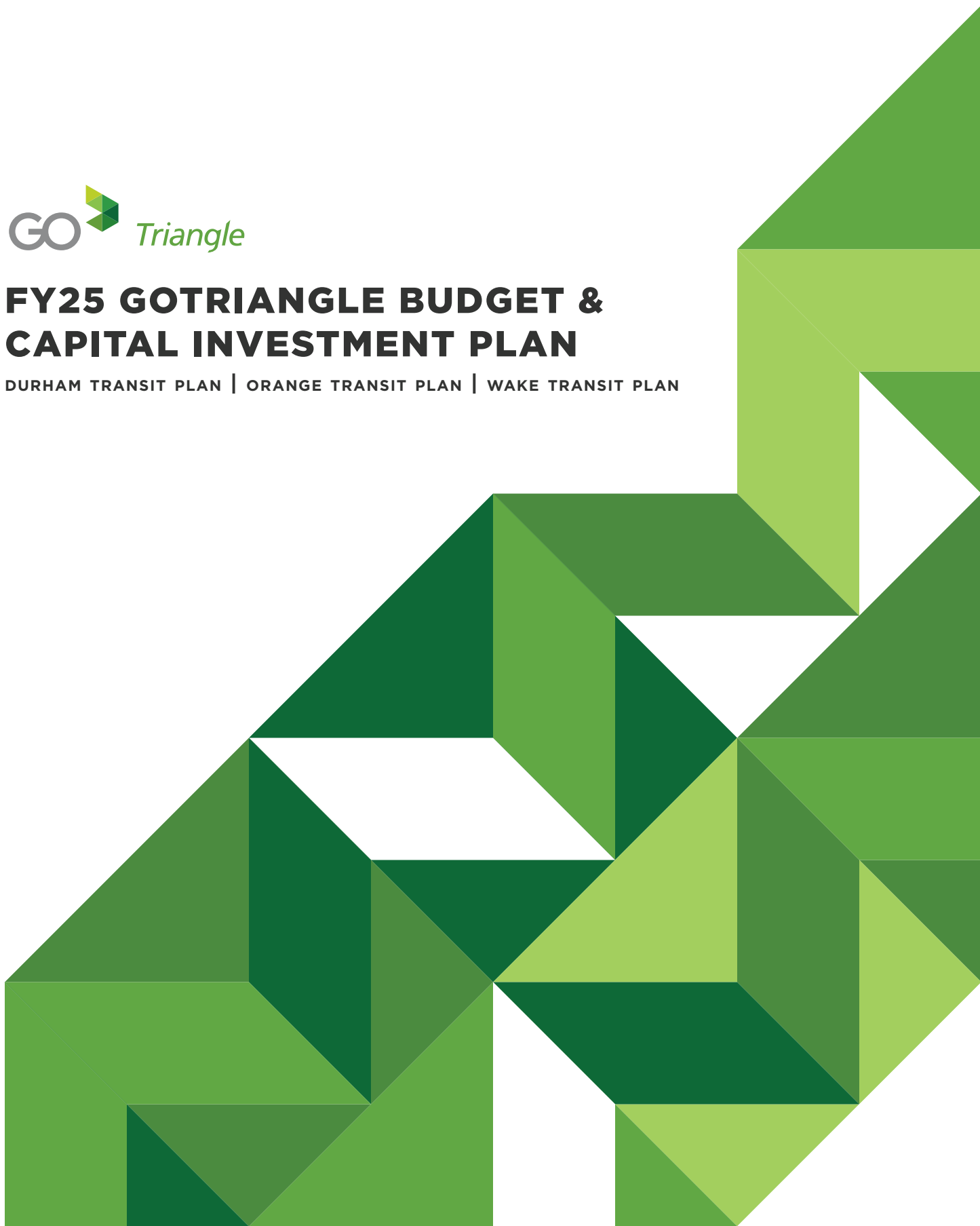




FY25 GOTRIANGLE BUDGET & CAPITAL INVESTMENT PLAN

DURHAM TRANSIT PLAN | ORANGE TRANSIT PLAN | WAKE TRANSIT PLAN







FY 2025 Operating and Capital Budget

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I. INTRODUCTORY SECTION

Budget Message Fiscal Year 2025

Connecting all points of the Triangle

July 2024

Enclosed are GoTriangle's Fiscal Year 2025 (FY25) Annual Operating and Capital Budgets. They have been prepared in accordance with the Local Government Budget and Fiscal Control Act. GoTriangle's executive leadership collaborated in the development of the FY25 budget in order to address key issues. First, the budget ordinances were redesigned to separately show the Authority's operating and capital funding and spending plans for FY25. Next, the operating and capital budgets were carefully designed to ensure FY25 revenues would adequately cover without utilizing fund balance. The next area tackled was to mitigate the staffing challenges caused by the ongoing bus driver shortage while finding a way to attract even more drivers to support the addition of more bus routes. With the exception of the \$3.7M contribution to the Durham, Orange and Wake transit plans from fund balance, this goal was achieved.

In spite of the challenges faced, GoTriangle is dedicated to operate efficiently and effectively. The FY25 budget reflects the continued commitment to excellence in providing safe, reliable, and affordable transportation to the region and are looking forward to another successful year!

GoTriangle Operating Budget

The FY25 budgeted operating revenues are \$43.5M compared to \$41.2M in FY24. The \$2.3M revenue increase comes from a combination of increased vehicle rental taxes, grant funds and the resumption of fare collections in FY25. To help passengers transition to the new fare payment methods, staff participated in training passengers on how to use the new UMO app. The GoPass program was revitalized to make bulk purchases by employers easier using electronic technology. In June 2024, the North Carolina State legislature authorized GoTriangle to collect an additional \$2 vehicle registration fees after getting the necessary approvals from Durham, Orange and Wake counties, the special tax district and the GoTriangle Board of Trustees. This new revenue source is expected to bring in at least \$2.7 million annually as early as spring 2025.

The FY25 budgeted operating expenses are \$46.6M compared to \$38.8M in FY24. Nearly 50% of the \$7.8M expense increase is from the \$3.7M contribution to the Durham, Orange and Wake transit plans, which will be paid from the Authority's general fund balance. Other contributors were the increased operator wages and benefits due to the new structure.

GoTriangle Operating Cost per Hour Budget

The FY25 cost per hour for bus operations is projected to increase from \$161 (FY24 budget) to \$173, a cost per hour increase of \$12. The primary drivers are fuel costs and the effects of a new bus pay structure.

GoTriangle Capital Budget

The FY25 budgeted capital projects total \$70.1M. This is made up of various capital purchases including \$28M for RUS BUS, \$13.4M for 20 diesel buses to replace vehicles in the aging fleet and be prepared for the new routes expected to start in August 2024, and \$3.5M in expenses related to the expansion of the Bus Operations and Maintenance Facility.

Durham, Orange and Wake County Transit Plans

GoTriangle continues to oversee and administer the transit plans for Durham, Orange and Wake counties. The FY25 Budget also includes the operating and capital budgets for each of these plans.

The FY25 Durham Transit Work Program continues to provide funding for GoTriangle and GoDurham to implement expanded bus service adopted in previous work programs and subsequent amendments. Capital improvements in FY25 Work Program include Bus stop improvements, Vehicle acquisitions, Operation and Maintenance Facilities and the continuation of projects adopted in previous work programs.

The FY25 Orange Transit Work Program continues to provide funding to implement expanded bus service adopted in previous work programs and subsequent amendments. Capital improvements adopted in the FY25 Work Program include funding for vehicle acquisitions, North-South Bus Rapid Transit project and the continuation of projects adopted in previous work programs.

The FY25 Wake Transit Work Program continues to support the four big moves - 1) Connect Regionally, 2) Connect all Wake County Communities, 3) Frequent, Reliable Urban Mobility and 4) Enhanced Access to Transit, which Wake County voters approved in November 2016. The plan includes increased bus service, continued funding for Bus Rapid Transit and additional investments in the Community Funding Area Program.

Jennifer Hayden

Jennifer Hayden
Interim Chief Financial Officer



CIP request for projects	Mid-December
Headcount templates distributed	December 11, 2023 (Monday)
Salary information needed	January 9, 2024 (Tuesday)
Completed headcount templates returned	January 12, 2024 (Friday)
CIP forms due	January 12, 2024 (Friday)
Salaries uploaded to budget plans	February 5, 2024 (Monday)
Budget kickoff	February 6, 2024 (Tuesday)
Departments prepare budget submissions	February 7th - February 23rd
Finance staff reconvene/ revenue assumptions	February 16, 2024 (Friday)
Technology-related items due to IT Director	February 19, 2024 (Monday)
Tie off of final submissions with budget primes	February 19th - 23rd
Audit & Finance Committee review of preliminary budget	March 7, 2024 (Thursday)
CIP approved	March 18, 2024 (Monday)
Grant revenue due	March 20, 2024 (Wednesday)
Proposed budget distributed to Board	April 10, 2024 (Wednesday)
BOT budget work session	April 17, 2024 (Wednesday)
Audit & Finance Committee review	May 2, 2024 (Thursday)
Budget public hearing/Board meeting	May 22, 2024 (Wednesday)
Audit & Finance Committee final review	June 6, 2024 (Thursday)
Second reading/ordinance adoption/ Board Meeting	June 26, 2024 (Wednesday)

About Us

Our regional roots

Since the North Carolina General Assembly established our agency as Research Triangle Regional Public Transportation Authority in 1989 to serve Durham, Orange and Wake counties, we have worked to connect the region. Our mission—to improve our region’s quality of life by connecting people and places through safe, reliable and easy-to-use travel choices—continues to guide the agency to:

- Improve mobility in the region.
- Assure high-quality customer service.
- Encourage sound growth patterns.

Helping county partners achieve their transit priorities

As the tax district administrator for Durham, Wake and Orange counties, GoTriangle oversees the administration of funds in the county transit plans and works with county partners to implement the region’s transit priorities. The county transit plans fund a mix of transit service expansions on regional and local routes including service to more destinations, more frequent trips and more service at midday, in the evenings and on weekends. Large capital projects funded by the counties’ transit plans include developing a network of bus rapid transit corridors; building new state-of-the-art bus facilities in downtown Raleigh, downtown Cary and Research Triangle Park; and expanding and modernizing bus fleets and operations and maintenance facilities, all designed to create a seamless regional transit network.

In addition to planning, design and construction, GoTriangle provides bus and paratransit services, ride-matching, vanpools, commuter resources, trip planning and an emergency ride home program for the region. GoTriangle also provides transit information for all providers in the region through the Regional Transit Information Center in Durham, gotriangle.org and real-time bus arrival information.

Our family

GoTriangle has only about 297 employees, but our work with our partners to better connect the region extends far, moving people to life’s opportunities. Our team collaborates with partners in Wake, Durham and Orange counties on transit planning and service, joint projects, communications, safety, customer service and more, building new partnerships as needs arise in the Triangle.

Governance

GoTriangle is governed by a 13-member Board of Trustees, which by law is authorized to make decisions and enact policy for the agency. The region’s principal municipalities and counties appoint 10 voting members to staggered four-year terms. The North Carolina Secretary of Transportation appoints three ex-officio nonvoting members. Each year, voting members elect a chair, vice-chair, secretary and treasurer. Board members stay informed of issues. Members discuss and make recommendations on agenda items to the full board through four standing committees: Planning, Operations, Audit and Finance, and Administration and Governance.

Funding

Primary sources of funding for GoTriangle in FY2024 came from a \$5 vehicle registration tax, a percentage of the vehicle rental tax collections, and federal and state resources. GoTriangle went fare-free and instituted rear-boarding on buses in March 2020 to help protect operators from COVID-19 at the fare box. The suspension also was designed to help ease financial burdens for frontline workers and

community members who were relying on transit to get to critical jobs or obtain food or health care during the pandemic. GoTriangle will return to collecting fares on July 1, 2024, with new options for passengers that include digital ticketing and a convenient pass for income-qualified riders to ride fare-free. Youth (ages 13-18) and seniors (ages 65 and older) will still ride free (as they did pre-pandemic) after they enroll in one of the GoPass programs that allows them to use the Umo digital ticketing platform.

Here's a look at some of our projects currently underway:

The **Triangle Mobility Hub** in Research Triangle Park will enable GoTriangle to efficiently and effectively deliver a significant expansion of bus service, better connecting residents to opportunities for jobs, education, healthcare, shopping and recreation. In June 2024, GoTriangle received a \$25 million federal grant to support the project. In FY2025, GoTriangle plans to complete schematic design of the facility and work with the Research Triangle Foundation to move the project forward to construction.

The **Nelson Road Bus Operations and Maintenance Facility Modernization and Expansion project at GoTriangle's current bus operations facility** in Morrisville will ensure that our agency has the capacity to service and maintain the fleet necessary for future service increases included in the three counties' transit plans. In addition to expanding capacity, the project also will be designed to improve employee quality of life and support the well-being of transit operators, dispatchers, mechanics, service attendants and others who work there. In FY2025, GoTriangle intends to contract with a designer and construction manager at risk to prepare to move the project forward into design and construction.

GoTriangle is delivering **the Raleigh Union Station Bus Facility, known as RUS Bus, in downtown Raleigh** as part of a vibrant, integrated joint development called Union West. When completed, the facility will serve seven GoTriangle routes and facilitate connections to rail service at Raleigh Union Station and future bus rapid transit on West Street as well as access to and from the rapidly growing Warehouse District of downtown Raleigh. Construction of the facility is underway and is planned to be substantially complete by the end of FY2025. The facility is scheduled to open in early FY2026.

GoTriangle Route 305 connects Raleigh and Cary with Apex and Holly Springs. In FY2025, GoTriangle plans to extend the route to serve stops near Shoppes at Holly Springs and UNC Rex Hospital along S. Main Street in Holly Springs. The route will be expanded to include midday service between Apex and Raleigh on weekdays for consistent hourly service from 6 a.m. to 9 p.m. Service to Holly Springs will operate in both directions during peak. The proposed FY2025 budget also includes funding to introduce hourly service between Apex and Raleigh on Saturdays from 6 a.m. to 9 p.m. and Sundays from 7 a.m. to 7 p.m.

June 26, 2024

GoTriangle wins a \$25 million federal grant to better connect the region through a transit hub at RTP



The U. S. Department of Transportation has awarded GoTriangle a \$25 million Rebuilding American Infrastructure with Sustainability and Equity Grant to help build the Triangle Mobility Hub – a multimodal transportation center – in Research Triangle Park.

As the regional transit agency, GoTriangle has been working to improve regional transit connectivity, and this federal

RAISE grant will allow for a giant leap in that effort, says GoTriangle President and CEO Charles Lattuca. He says the funding came following U.S.DOT's review of the application's merit and with the support of elected officials, including

Rep. Deborah Ross (NC-2), Rep. Valerie Foushee (NC-4), Rep. Wiley Nickel (NC-13), U.S. Sen. Thom Tillis and U.S. Sen. Ted Budd.

"We are grateful to our elected officials for helping us secure this funding," Lattuca says. "Their support helped us move forward with this project. The mobility hub will provide better linkages between local and regional bus service, on-demand microtransit and future bus rapid transit and passenger rail projects." The relocation of GoTriangle's transit center from its current location to RTP will not only provide more efficient bus service for riders, but it will also help drive new transit-oriented development in the park, Lattuca says.

"Like the RUS Bus project in Raleigh, we expect commercial and residential development will occur directly adjacent to the mobility hub," he says. "We look forward to working with our partners at the Research Triangle Foundation as they develop the site."

The \$58.2 million mobility hub will be located at the intersection of NC Highway 54 and the railroad corridor owned by North Carolina Railroad Company, a site chosen after extensive study. By its design and location, this hub will support fast, frequent, and reliable transit service by providing a safe, convenient, and accessible place to transfer to many modes of transit, says Brenda Howerton, chair of GoTriangle's Board of Trustees.

"Travelers will be able to access crucial first- and last-mile connections, whether that's on two wheels or microtransit," Howerton says. "Excellent transit allows everyone to easily access jobs, health care, education, recreation, and life's opportunities. This hub will strengthen connections among the Triangle's universities, community colleges, and businesses, supporting upward mobility and improved quality of life."

Residents of the greater Triangle region, including the more than 55,000 employees who commute to Research Triangle Park, will benefit from faster, more reliable, affordable, and sustainable transportation options thanks to the Triangle Mobility Hub, says Scott Levitan, president and CEO of Research Triangle Foundation of North Carolina.

"As a first-of-its-kind transit investment in RTP, this transformative project will enhance access to not just employment, but also to education, workforce training, health care, shopping, recreation, and affordable housing," Levitan says. "The Triangle Mobility Hub will help reduce transportation disparities and improve economic mobility for our region. We appreciate the dedication and vision of our local, regional, and federal leaders and transit partner organizations, especially GoTriangle and our congressional representatives, for working collaboratively to advance this significant investment."

Economic and environmental benefits

Beyond helping travelers easily get around the Triangle region, the mobility hub is expected to generate \$270 million in economic returns over a 30-year period, based on a benefit-cost analysis using U.S. DOT criteria. The analysis shows that the project will generate more than \$5 of benefits for every dollar spent, using 2022 dollars.

And sustainability benefits also will flow to the community. Based on its location near bus routes, the hub is expected to result in fewer fossil fuel emissions than GoTriangle currently generates because buses will travel shorter distances on routes and because the regional agency will be able to electrify its existing bus fleet faster. Also, due to anticipated ridership increase at the hub, overall vehicle miles traveled is expected to drop, a factor that will help the Triangle region at an opportune time, when Raleigh is reported to have topped U.S. cities in vehicle miles traveled per capita. And the hub is expected to reduce the number of cars traveling on Interstate 40 through RTP, the busiest stretch of highway in North Carolina, reducing emissions.

What does the mobility hub feature?

The new facility will include additional covered boarding bays with electric bus-charging infrastructure; covered drop-off spaces for paratransit, microtransit and rideshare vehicles; and priority bus access to the facility, ensuring comfortable and reliable transfers for riders taking regional trips or making last-mile connections. The grant award includes funding for up to 10 new battery-electric buses that will support new and expanded bus service to the mobility hub.

How is it funded?

In addition to the \$25 million federal RAISE grant, the project will be funded with local allocations from the voter-approved, dedicated half-cent sales tax for transit in Wake, Durham and Orange counties. An additional \$5.5 million of the cost will be supported by federal funds that the Durham-Chapel Hill-Carrboro Metropolitan Planning Organization awarded to the project. Rep. Deborah Ross, Rep. Valerie Foushee and Rep. Wiley Nickel requested a further \$9 million to support the project as a part of the FY 2025 Appropriations bill. Federal funding awarded to this project will allow sales tax revenues to support other transit priorities within the region.

"We appreciate the support of our county elected officials and community partners," Lattuca says. "It takes a collective vision to bring about the kind of transit that will raise the quality of life of a growing region."

This is the second major grant that the federal government has awarded to GoTriangle to build multimodal facilities that will support transit-oriented development in six years. In 2018, GoTriangle was awarded \$20 million for its Raleigh Union Station Bus Facility project. RUS Bus is under construction in downtown Raleigh's warehouse district and is scheduled to open in 2025.

Here's what elected officials say about the Triangle Mobility Hub:

"I'm incredibly excited to see a historic \$25 million coming to GoTriangle through the RAISE program - crucial funding that will drive economic growth, enhance mobility and create more sustainable infrastructure throughout our region," says Rep. Deborah Ross (NC-2). "I fought to pass the Bipartisan Infrastructure Law, which made today's announcement possible, and supported GoTriangle's grant application because every Triangle resident - regardless of their ZIP code - deserves reliable transportation to get connected to education, employment opportunities, affordable housing and more. I will always fight for federal funding that will bring our infrastructure into the 21st century and ensure every North Carolinian has access to quality, affordable transportation."

"I am thrilled to see \$25 million from the Bipartisan Infrastructure Law being invested in the Research Triangle for local multimodal and green-energy transportation infrastructure," says Rep. Valerie Foushee (NC-4). "This RAISE grant will help fund the creation of a new local transportation center and sustainable bus system to be used by families and small businesses in the ever-growing Research Triangle Park, and I look forward to seeing the transformative impact that this project will have on carbon emissions, road congestion and job accessibility in the region for years to come."

"The Biden/Harris Administration is delivering for North Carolina, and I'm excited to see \$25 million being awarded to GoTriangle for the Triangle Mobility Hub and SPOKE project," says Rep. Wiley Nickel (NC-13). "This investment, made possible by the Bipartisan Infrastructure Law, will allow for 10 new battery-electric buses, charging stations and go a long way in constructing a next-generation transportation center in the Triangle. This funding will support investments in green jobs, clean energy infrastructure and sustainable transportation initiatives. In addition to this funding, I was glad to join Congresswoman Ross and Congresswoman Foushee in submitting a \$9 million supplemental funding request to support this effort as part of the FY 2025 Appropriations bill."

April 9, 2024

GoTriangle Driver Wins State Competition



The famous Coca-Cola 600 NASCAR race at the Charlotte Motor Speedway attracts the fastest drivers of souped-up stock cars. But it's not the only test of driving skill in Concord this spring. The Roadeo, a timed competition that draws transit drivers across North Carolina, was held on April 6 at the zMax Dragway. And Miguel Garcia, a driver for GoTriangle, the region's transit agency, was awarded first place in bus category in the statewide competition.

"Miguel was impressive and beat challengers from across the state, including Charlotte, Raleigh, Durham, Wilmington, and

Chapel Hill, in his first-ever competition," said GoTriangle Chief of Operations Vinson Hines Jr. "Miguel took home a first-place trophy, cash prize and qualification to compete in the 2025 National Roadshow in Austin, Texas. Congratulations, Miguel!"

For his part, Garcia was stunned to win. Practically pinching himself in disbelief, he walked up to accept the award. He just couldn't believe he took first place.

"To me, it was a shock, being [that it was] the first time that I went [to compete]," he said, reflecting yesterday on winning. "So many people had done it and were good at it for so many years. They practiced more than I did. I went one day to practice."

The Roadshow is a stressful test that requires serpentine maneuvering around a variety of obstacles with just an inch or two to spare, all of which must be accomplished within a few minutes.

Garcia was fully committed to performing well in his first-ever Roadshow competition and proved himself in Saturday's event by beating out much more seasoned operators from across the state, said GoTriangle Assistant Director of Transit Operations Brian Andrews.

"Miguel took advantage of practice days hosted at GoRaleigh, studied his competition, and remained

focused, tenacious, and determined to bring home the top prize for GoTriangle,” Andrews said. “The entire division is proud of Miguel and will cheer him on when he represents the organization in the 2025 National Rodeo in Texas. At Nationals, he will compete against the best and brightest bus operators from across the entire United States. He definitely proved on Saturday that you should never underestimate the underdog, they have nothing to lose and everything to prove. ”

Garcia is not only a newcomer to the Rodeo, but he’s also relatively new to the Triangle. He said he decided to move here after taking a vacation with his family in July 2021. Thirty days later, he had relocated from New York and was looking for work. He chose to work at GoTriangle because he felt the agency would allow him upward mobility in his career.

“You can grow here,” he recalls the GoTriangle recruiter telling him when he was interviewing for the job. “Grow” was the word Garcia said he was waiting to hear, so he signed on.

March 12, 2024

GoTriangle awarded \$1.8 million in federal grants to promote cleaner air and improve transit access to Wendell and Zebulon

(DURHAM NC March 12, 2024) GoTriangle efforts to reduce carbon emissions in its operations and to improve access to regional transit service in eastern Wake County got a boost over the weekend when Congress awarded the regional transit agency \$1.8 million in Transit Infrastructure Grants. The funding came because U.S. Rep. Deborah Ross (2nd District) and U.S. Rep. Wiley Nickel (13th District) each requested a grant from the U.S. Department of Transportation.

“We would like to thank Rep. Nickel and Rep. Ross for their tireless efforts to help us improve the quality of air we breathe and to build out a transit network that connects our region so that everyone can easily get to school, work, health care, and entertainment,” said GoTriangle President and CEO Charles Lattuca. “Access to safe and reliable transit is access to life’s opportunities and builds possibilities for generations to come.”

GoTriangle operates a variety of regional bus service, paratransit, ride-matching, vanpool, and microtransit service. Every year, GoTriangle removes millions of vehicle miles from our highways and roads.

Fleet vehicle upgrade program

Rep. Nickel helped secure \$1 million in funding for GoTriangle to purchase 16 zero-emission support fleet vehicles to replace gasoline vehicles that have exceeded their useful life. The project will include new electrical infrastructure, including transformers, control panels, and conduit to support the installation of four Type 2 DC-Fast chargers.

Rep. Nickel said he is proud to have secured \$1 million in federal funding that will allow GoTriangle to purchase the new zero-emission support fleet vehicles.

“These new vehicles are critical to the work that GoTriangle does to promote safe and reliable transit services,” Rep. Nickel said. “I’ll continue to fight for more federal funding and initiatives to bolster public transportation, economic opportunity and environmental sustainability in Wake County.”

GoTriangle’s support vehicle fleet is critical to supporting maintenance, responding to incidents and overseeing transit service within GoTriangle’s 1,600-square-mile service area, said GoTriangle Chief of Operations Vinson Hines Jr.

“New plug-in electric support vehicles will reduce emissions, improve air quality and ensure that GoTriangle can continue to provide safe and reliable transit service meeting the needs of our residents and supporting the transit and sustainability goals of Wake County,” he said.

Eastern Wake Transit Access Improvements

Rep. Ross secured \$800,000 to improve access to regional transit service in eastern Wake County in the towns of Wendell and Zebulon. The project will result in the construction of 10 new bus stops to support expanded transit service connecting eastern Wake County residents with Raleigh as well as community destinations within Wendell and Zebulon. These improvements include bus stops, sidewalk connections, ADA curb ramps, crosswalks and pedestrian signals.

Rep. Ross said she was proud to fight for federal funding for GoTriangle Eastern Wake transit access improvements that will bolster smart, sustainable and accessible public transportation.

“In recent years, investments in our aging infrastructure have failed to match the booming growth of our local community,” Rep. Ross said. “At a time when more families and businesses are choosing to call eastern Wake County home, we need better transportation options to help residents and visitors get to the places they live, work, learn and more. I thank GoTriangle for leading the fight for affordable and accessible public transit and will continue fighting for federal investments that bring needed resources to our community.”

The proposed stops will improve access for existing transit riders and enhance mobility options for residents of a quickly growing part of Wake County, said GoTriangle Board of Trustees Treasurer Vivian Jones.

“Residents will be better connected to a key regional route, the Zebulon-Wendell Express, that connects emerging job hubs in Wake County, as well as several retail employment destinations, medical services and affordable housing,” she said. “Several stops are also located in areas that have been identified as Environmental Justice Communities of Concern.”



Board of Trustees



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Mary-Ann Baldwin
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Sally Greene
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Vivian Jones
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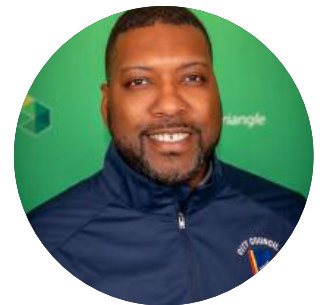
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II. BUDGET ORDINANCES

GOTRIANGLE FY2025 BUDGET ORDINANCE

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **General Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Vehicle Rental Tax	\$ 14,870,715
Vehicle Registration Tax	6,897,938
Undesignated Fund Balance Appropriated	3,087,238
Investment Earnings	1,259,000
Prior Year Carryforward	1,222,357
Rental Income	308,000
Durham allocation	367,802
Orange allocation	137,474
Wake allocation	379,263
Indirect Cost Credits	<u>1,866,532</u>
Total	\$ 30,396,319

Section 2. The following amounts hereby are appropriated in the **General Fund** for the management of the Authority and its activities for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Board of Trustees	\$ 239,261
Executive Office	832,422
Safety & Security	1,495,561
Human Resources	1,325,728
Communications & Public Relations	1,152,952
Legal	1,176,194
Real Estate	892,676
Capital Development	681,699
Finance	1,606,517
Information Technology	1,340,463
Administration	504,714
Diversity Management	431,710
Unemployment Claims	50,000
Plaza	600,600
Contribution to Durham County Transit Plan	799,294
Contribution to Orange County Transit Plan	390,353
Contribution to Wake County Transit Plan	2,528,000
Operating Transfer to Ridesharing Fund	902,256
Operating Transfer to Regional Bus Service Fund	11,503,327
Operating Transfer to Regional Bus Capital Fund	1,779,812
Operating Transfer to Advanced Technology Fund	<u>162,780</u>
Total	\$ 30,396,319

Section 3. It is estimated that the following revenues will be available in the **Ridesharing Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Local Grant Revenue	\$ 627,858
Reimbursements from Others	927,121
Transfer from General Fund	<u>902,256</u>
Total	\$ 2,457,235

Section 4. The following amounts hereby are appropriated in the **Ridesharing Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Regional Services – Planning & Engagement	\$ 575,750
Sustainable Travel Services	655,494
Regional Call Center	<u>1,225,991</u>
Total	\$ 2,457,235

Section 5. It is estimated that the following revenues will be available in the **Regional Bus Service Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Federal Grant Revenue	\$ 2,400,000
State Grant Revenue	2,800,888
GoPass	875,027
Bus Fares	730,131
Transit Service Revenue	8,222,805
Transit Service Revenue – Paratransit	842,788
Bus Accident Damage Reimbursement	40,000
Paratransit Service Revenue	700,000
Operating Transfer from General Fund	<u>11,503,327</u>
Total	\$ 28,114,078

Section 6. The following amounts hereby are appropriated in the **Regional Bus Service Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Bus supervision	\$ 2,912,980
Bus operations	14,725,398
Bus maintenance	5,578,664
Vanpool	358,169
Paratransit services	<u>4,538,867</u>
Total	\$ 28,114,078

Section 7. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 7TH DAY OF AUGUST 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

**GO TRIANGLE FY2025 BUDGET ORDINANCE
REGIONAL BUS CAPITAL PROJECT FUND**

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Regional Bus Capital Project Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Federal Grant Revenues	\$ 30,428,676
Reimbursements from Others	37,708,498
Operating Transfer from General Fund	<u>1,779,812</u>
Total	\$ 69,916,986

Section 2. The following amounts hereby are appropriated in the **Regional Bus Capital Project Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Capital Outlay	<u>\$ 69,916,986</u>
Total	\$ 69,916,986

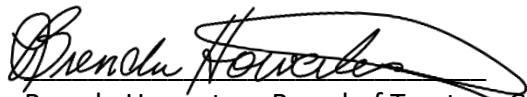
Section 3. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 7TH DAY OF AUGUST 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

**GO TRIANGLE FY2025 BUDGET ORDINANCE
ADVANCED TECHNOLOGY PROJECT FUND**

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Advanced Technology Project Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

State Grant Revenues	\$ 49,320
Reimbursements from Others	42,700
Operating Transfer from General Fund	<u>162,780</u>
Total	\$ 254,800

Section 2. The following amounts hereby are appropriated in the **Advanced Technology Project Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Capital Outlay	\$ <u>254,800</u>
Total	\$ 254,800

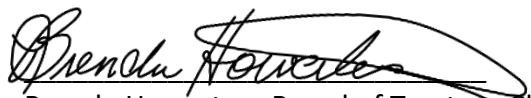
Section 3. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 7TH DAY OF AUGUST 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair



III. FINANCIAL SUMMARIES/TRENDS

FY25 GoTriangle Overall Budget Summary

REVENUES

Reimbursements from Others	\$38,678,319
Federal Grants	32,828,676
Vehicle Rental Tax	14,870,715
Transit Service Revenue - Fixed Route	8,222,805
\$5 Vehicle Registration Tax	6,897,938
State Grants	2,849,320
Indirect Cost Credits	1,866,531
Investment Earnings	1,259,000
Transit Plan Allocations	884,539
Bus Consignment	875,027
Bus Fares	730,131
Local Grants	627,858
Paratransit Service Revenue	700,000
Prior Year Carryforward	1,222,357
Transit Service Revenue - Paratransit	842,788
Rental Income (Paratransit/Wake Properties)	308,000
Miscellaneous Revenue	40,000
Total Revenue	<u>\$113,704,004</u>

EXPENSES

Regional Capital Fund	69,916,986
Bus Fund	28,114,078
General Fund	16,048,144
Rideshare Fund	2,457,235
Advanced Technology Capital Fund	254,800
Total Expenses	<u>\$116,791,243</u>

Revenue over/(under) expenses **(\$3,087,239)**

FY25 BUDGET SUMMARY BY LINE ITEM (GoTriangle Only)

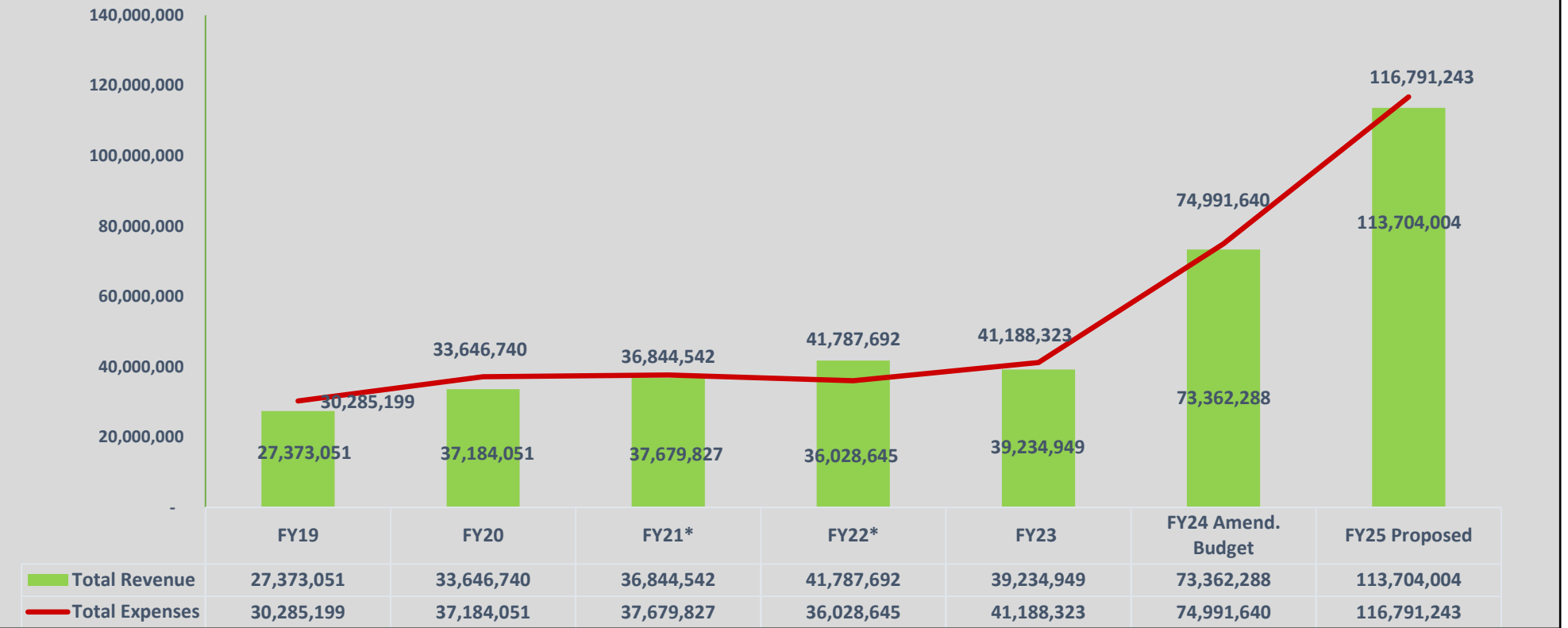
	FY2025 Budget Total	FY2024 Budget Total	Variance FY25 to FY24
Operating Expenses			
Compensation Related	\$20,320,597	\$18,016,640	\$2,303,957
FICA/Pension	3,038,613	2,740,292	298,321
Employee Insurance	3,432,345	3,124,819	307,526
Board Compensation	15,000	11,000	4,000
Other Insurance	3,106,011	2,453,014	652,997
IT	2,173,955	1,888,362	285,593
Parking Lease/Rental of Office Space	132,000	40,000	92,000
Utilities	143,000	228,000	(85,000)
Accounting & Auditing Fees	70,000	70,000	-
Cost Allocation	1,866,532	1,693,678	172,854
Lobbying	222,000	78,000	144,000
Other Professional Services/Consultants	1,748,663	2,422,756	(674,093)
Fuels and Lubricants	2,260,000	2,402,219	(142,219)
Tires and Tubes	116,000	136,000	(20,000)
Parts and Maintenance	575,000	878,000	(303,000)
Maintenance Supplies	141,000	91,500	49,500
Outside Repairs Parts	13,000	33,000	(20,000)
Outside Repairs Vehicles	165,000	165,000	-
Outside Repairs - Bldng	278,000	360,500	(82,500)
Advertising	68,100	130,060	(61,960)
Printing	76,520	59,500	17,020
Promotions	76,575	86,300	(9,725)
Surveys	-	50,000	(50,000)
Travel	133,200	113,000	20,200
Training	132,120	71,470	60,650
Conferences	84,988	72,000	12,988
Unemployment Claims	50,000	50,000	-
Contracted Services	1,100,597	1,271,790	(171,193)
Consultants - Legal Expense	205,000	220,000	(15,000)
Dues and Subscriptions	88,400	82,000	6,400
Special Events	32,500	27,000	5,500
Maint Fee - Park & Ride	70,809	70,809	-
Towing	18,000	18,000	-
Property Management	45,000	10,000	35,000
Demolition	-	10,000	(10,000)
Allocation of VRT to Transit Plans	3,717,647	-	3,717,647
Other	903,284	911,100	(101,270)
Total Operating	46,619,456	40,085,809	6,440,193
Total Capital	70,171,786	35,473,541	34,698,245
Total Expenditures	116,791,242	75,559,350	41,138,438

FY25 BUDGET SUMMARY BY FUND

	General Fund	Regional Bus Fund	Rideshare Fund	Regional Capital Project Fund	Technology Capital Fund	FY25 GoTriangle Adop.	FY24 GoTriangle Amend.	Variance FY25 to FY24
REVENUES								
Inter-governmental revenue:								
Federal Grant Revenues		2,400,000		30,428,676		32,828,676	18,889,469	13,939,207
State Grant Revenues		2,800,000			49,320	2,849,320	2,849,320	
Local Grant Revenues			627,858			627,858	963,731	(335,873)
Reimbursement from others			927,121	37,708,498	42,700	38,678,319	16,742,884	21,935,435
Indirect Cost Credits	1,866,531					1,866,531	1,707,931	158,600
Misc. Revenue							702,710	(702,710)
Prior Year Carryforward	1,222,357					1,222,357	1,307,295	(84,938)
\$5 Vehicle Registration Taxes	6,897,938					6,897,938	6,911,520	(13,582)
\$7 Vehicle Registration Taxes								
\$3 Vehicle Registration Taxes								
1/2 Cent Sales Tax								
Bus Accident Damage Reimbursement		40,000				40,000	40,000	
Bus Fares		730,131				730,131		730,131
Transit Service Revenue - Paratransit		842,788				842,788	558,502	284,286
Transit Service Revenue		8,222,805				8,222,805	7,308,992	913,813
Paratransit Services Revenue		700,000				700,000	466,423	233,577
Consignment		875,027				875,027		875,027
Vehicle Rental Taxes	14,870,715					14,870,715	13,688,671	1,182,044
GoDurham Reimbursement								
Rental Income	308,000					308,000	34,600	273,400
Durham Allocation	367,802					367,802	293,450	74,352
Orange Allocation	137,474					137,474	114,100	23,374
Wake Allocation	379,263					379,263	225,900	153,363
Investment Earnings/Unrealized Gain (Loss)	1,259,000					1,259,000	1,259,500	(500)
Total Revenues	27,309,080	16,610,751	1,554,979	68,137,174	92,020	113,704,004	74,064,998	39,639,006
EXPENDITURES								
Board	239,261					239,261	207,988	31,273
Executive Office	832,422					832,422	1,144,292	(311,870)
Safety and Security	1,495,561					1,495,561		1,495,561
Human Resources	1,325,728					1,325,728	891,830	433,898
Communications & Public Relations	1,152,952					1,152,952	1,014,677	138,275
Legal	1,176,194					1,176,194	995,279	180,915
Real Estate	892,676					892,676	471,114	421,562
Planning and Capital Development	681,699					681,699	744,745	(63,046)

	General Fund	Regional Bus Fund	Rideshare Fund	Regional Capital Project Fund	Technology Capital Fund	FY25 GoTriangle Adop.	FY24 GoTriangle Amend.	Variance FY25 to FY24
Finance	1,606,517					1,606,517	2,922,668	(1,316,151)
Information Technology	1,340,463					1,340,463		1,340,463
Administration	504,714					504,714	561,768	(57,054)
Diversity Management	431,710					431,710	200,362	231,348
Unemployment Claims	50,000					50,000	50,000	
Plaza Building	600,600					600,600	877,600	(277,000)
Bus Supervision		2,912,980				2,912,980	3,982,429	(1,069,449)
Bus Operations		14,725,398				14,725,398	12,737,028	1,988,370
Bus Maintenance		5,578,664				5,578,664	6,002,386	(423,722)
Vanpool		358,169				358,169	263,097	95,072
Paratransit		4,538,867				4,538,867	4,126,100	412,767
Regional Services - Planning and Engagement			575,750			575,750	515,124	60,626
Regional Call Center			1,225,991			1,225,991	1,137,540	88,451
Sustainable Travel Services			655,494			655,494	856,782	(201,288)
Durham Allocation - VRT	799,294					799,294		799,294
Orange Allocation - VRT	390,353					390,353		390,353
Wake Allocation - VRT	2,528,000					2,528,000		2,528,000
Capital Outlay				69,916,986	254,800	70,171,786	35,856,541	34,315,245
Total Expenditures	16,048,144	28,114,078	2,457,235	69,916,986	254,800	116,791,243	75,559,350	41,231,892
OTHER FINANCING USES								
Opt Transf To Bus Fund	(11,503,327)	11,503,327						
Opt Transf To Rideshare Fund	(902,256)		902,256					
Opt Transf To Bus Cap Fund	(1,779,812)			1,779,812				
Opt Transf To Tech Cap Fund	(162,780)				162,780			
Opt Transf From Maj Capital Proj Fund								
Opt Transf From Gen Fund								
Opt Transf From D-O Transit								
Transfer to Wake Capital								
Opt Transf From Wake Transit								
Opt Transf to Other Transit Partners								
Opt Transf to Bus Fund								
Total Operating Transfers	(14,348,174)	11,503,327	902,256	1,779,812	162,780			
Total Expenditures and Operating Transfers	(30,396,318)	(16,610,751)	(1,554,979)	(68,137,174)	(92,020)	(116,791,242)	(75,559,350)	(41,231,892)
Change in Balance	(3,087,238)					(3,087,238)	(1,494,352)	(1,592,886)

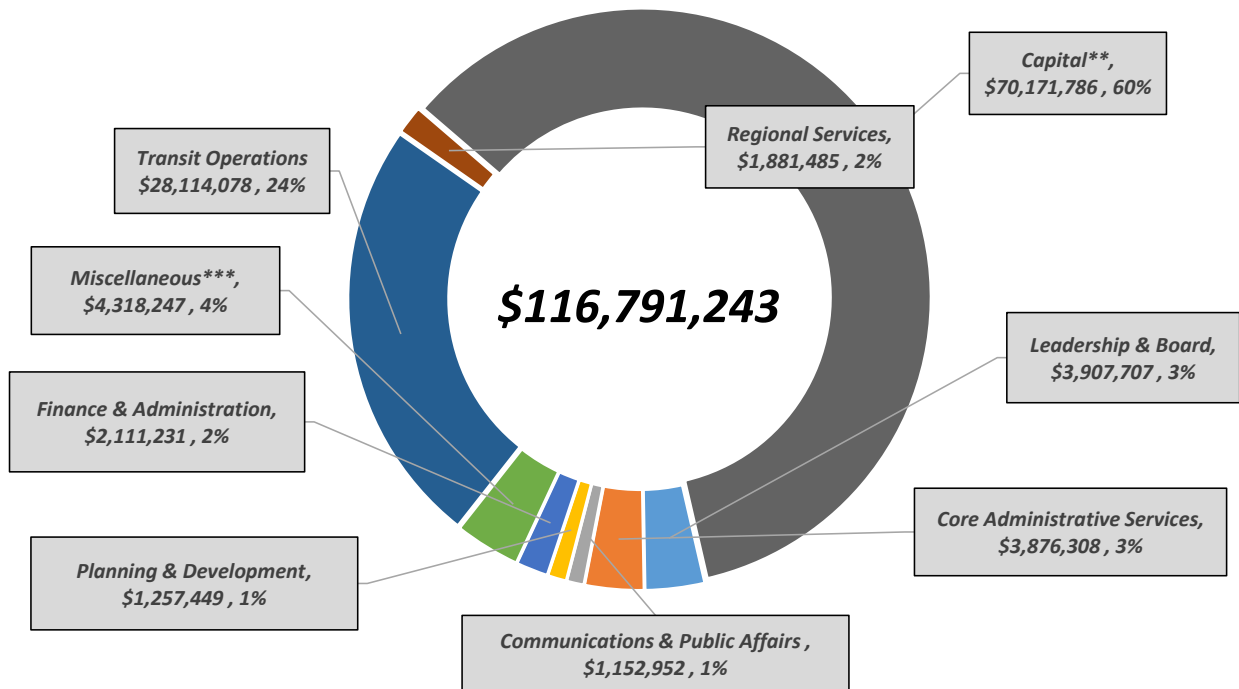
GoTriangle Total Revenue vs Expense Trends



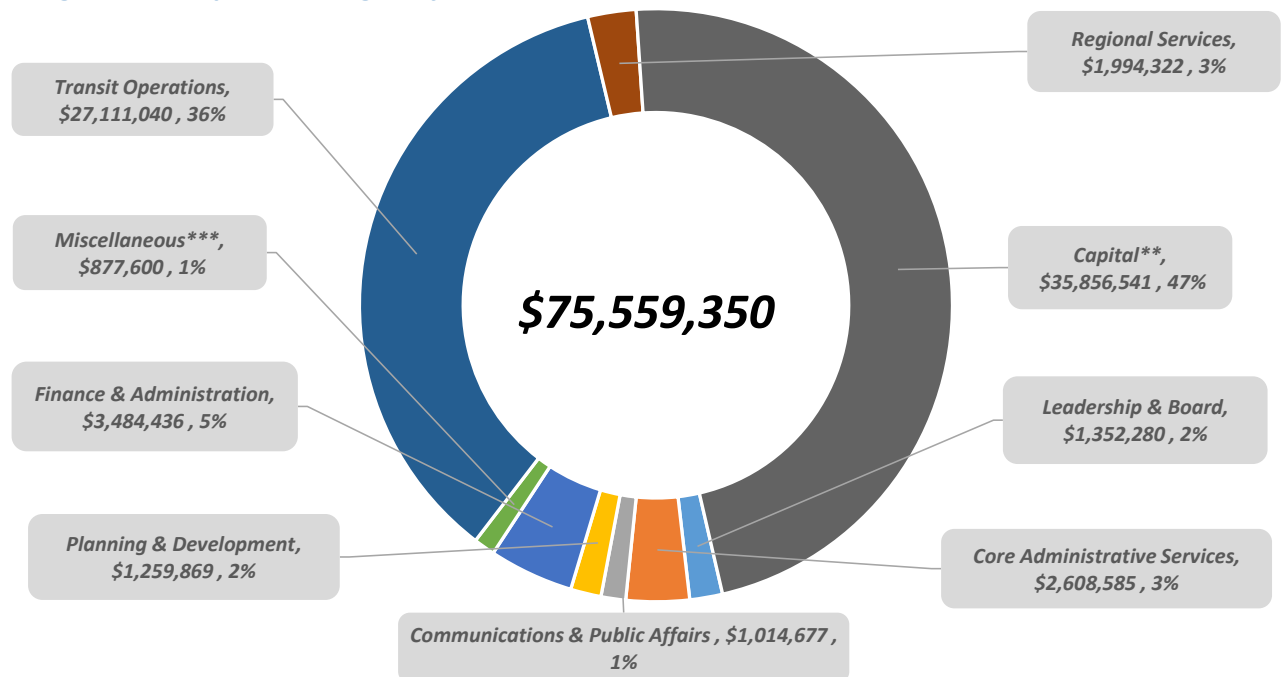
*Covid Reimbursement included

			7,872,802	15,799,744			
Surplus/(Deficit)	(2,912,148)	(3,537,311)	(835,285)	5,759,047	(1,953,374)	(1,629,352)	(3,087,239)

GoTriangle FY25 Expense Budget by Function



GoTriangle FY24 Expense Budget by Function



** GoTriangle contribution for Capital costs is \$1.8M

*** For FY25 Miscellaneous includes VRT allocation to Transit Plans

NOTE:

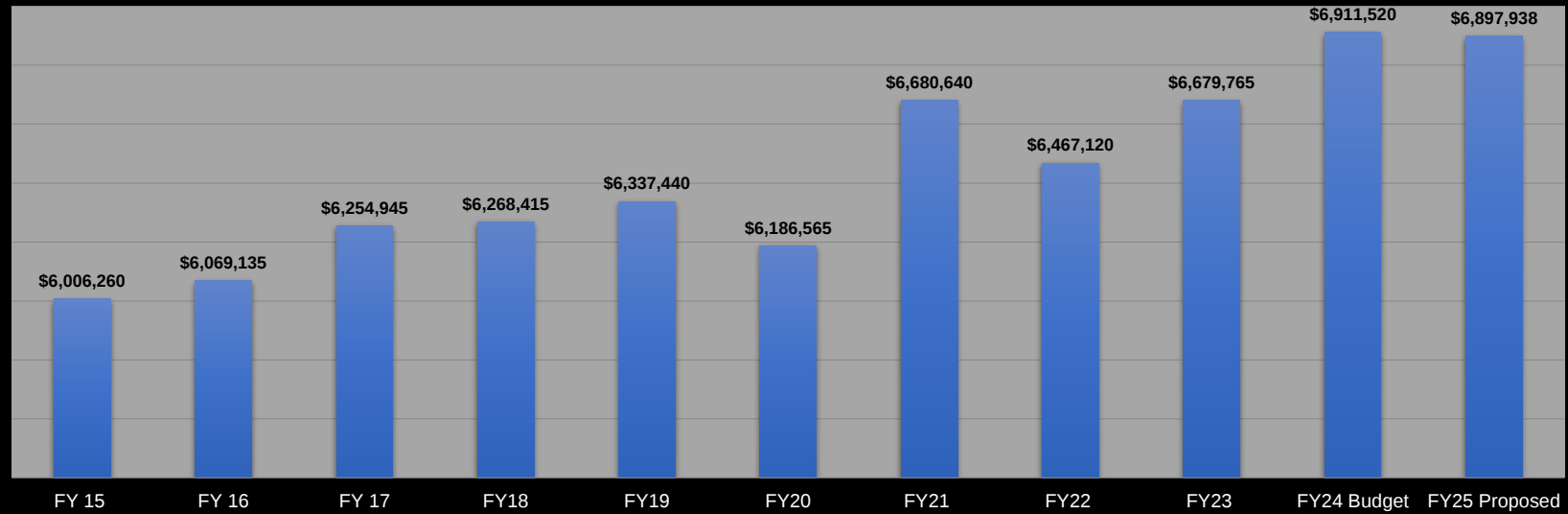
Finance Administration - Finance, Administration

Core Administrative Services - HR, Legal, Real Estate, Diversity Management

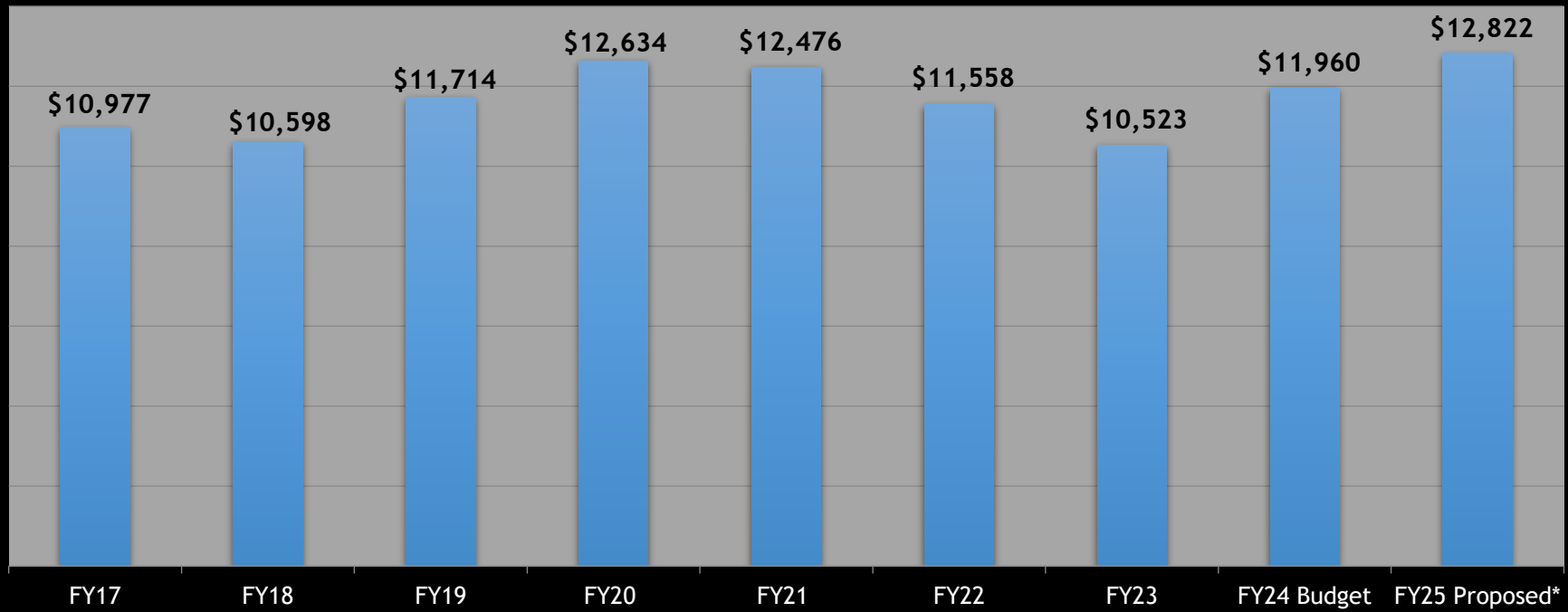
Planning & Development - Capital Development, Regional Services - Planning & Engagement

Transit Operations - Bus Supervision, Bus Operations, Bus Maintenance, Paratransit, Vanpool

GoTriangle Vehicle Registration Tax (\$5)



Annual Healthcare Cost per Employee



*Assumes 7% increase over prior year budget



IV. REVENUE FUNDS

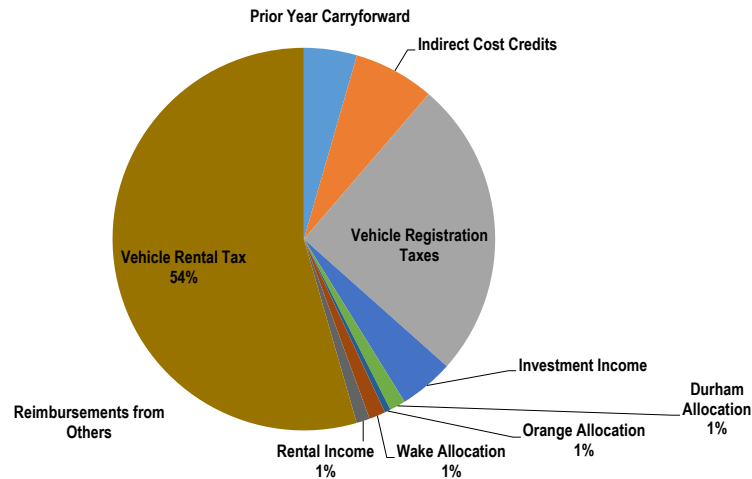
FY25 Budget Summary
GENERAL FUND SUMMARY

	FY2025 Proposed	FY2024 Budget	Variance FY25 to FY24
REVENUES			
Inter-governmental revenue:			
Federal Grant Revenues			
State Grant Revenues			
Reimbursement from others		111,155	(111,155)
Indirect Cost Credits	1,866,531	1,707,931	158,600
Misc. Revenue		435,000	(435,000)
\$5 Vehicle Registration Taxes	6,897,938	6,911,520	(13,582)
Vehicle Rental Taxes	14,870,715		14,870,715
Prior Year Carryforward	1,222,357	1,307,295	(84,938)
Rental Income	308,000		308,000
Investment Earnings/Unrealized Gain (Loss)	1,259,000	440,000	819,000
Durham Co Allocation	367,802	293,450	74,352
Orange Co Allocation	137,474	114,100	23,374
Wake Co Allocation	379,263	219,500	159,763
Total Revenues	27,309,080	11,539,951	15,769,129
EXPENDITURES			
Board	239,261	207,988	31,273
Executive Office	832,422	1,144,292	(311,870)
Safety and Security	1,495,561		1,495,561
Human Resources	1,325,728	891,830	433,898
Communications & Public Relations	1,152,952	1,014,677	138,275
General Fund, GCCR		111,155	(111,155)
Legal	1,176,194	995,279	180,915
Real Estate	892,676	471,114	421,562
Capital Development	681,699	744,745	(63,046)
Information Technology	1,340,463		1,340,463
Finance	1,606,517	2,922,668	(1,316,151)
Administration	504,714	561,768	(57,054)
EEO/DBE	431,710	200,362	231,348
Unemployment Claims	50,000	50,000	
Plaza Building	600,600	877,600	(277,000)
Durham Allocation - VRT	799,294		799,294
Orange Allocation - VRT	390,353		390,353
Wake Allocation - VRT	2,528,000		2,528,000
Total Department Expenditures	16,048,144	10,193,478	5,854,666

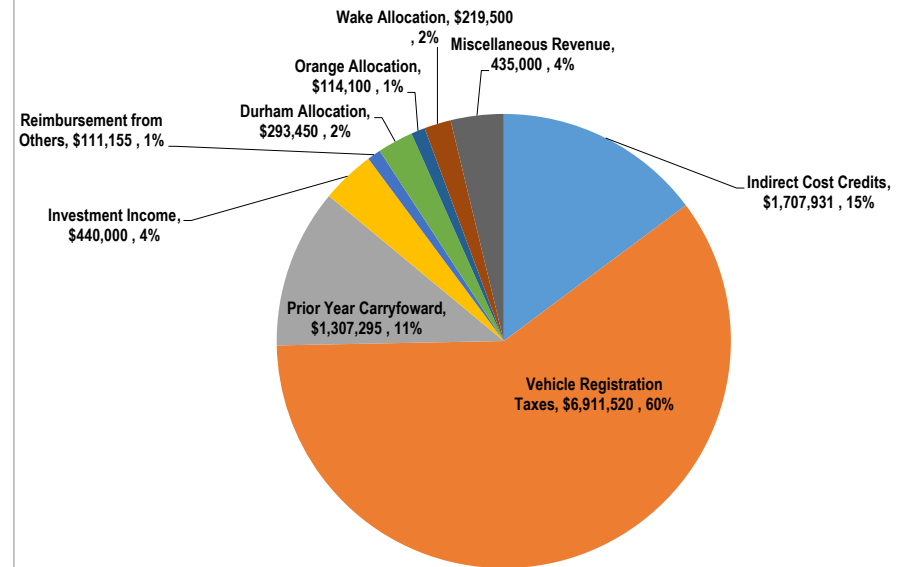
	FY2025 Proposed	FY2024 Budget	Variance FY25 to FY24
OTHER FINANCING USES			
Opt Transf To Bus Fund	(11,503,327)	(14,069,413)	(2,566,086)
Opt Transf To Rideshare Fund	(902,256)	(572,836)	329,420
Opt Transf To Bus Cap Fund	(1,779,812)	(1,832,071)	(52,259)
Opt Transf To Tech Cap Fund	(162,780)	(637,431)	(474,651)
Total other financing uses	(14,348,175)	(17,111,751)	(2,763,576)
Total expenditures and other financing uses	(30,396,319)	(27,305,229)	(3,091,090)
Opt Transfer from MTIF		12,755,375	(12,755,375)
Change in Balance	(3,087,239)	(3,009,903)	77,336

GENERAL FUND REVENUE OVERVIEW

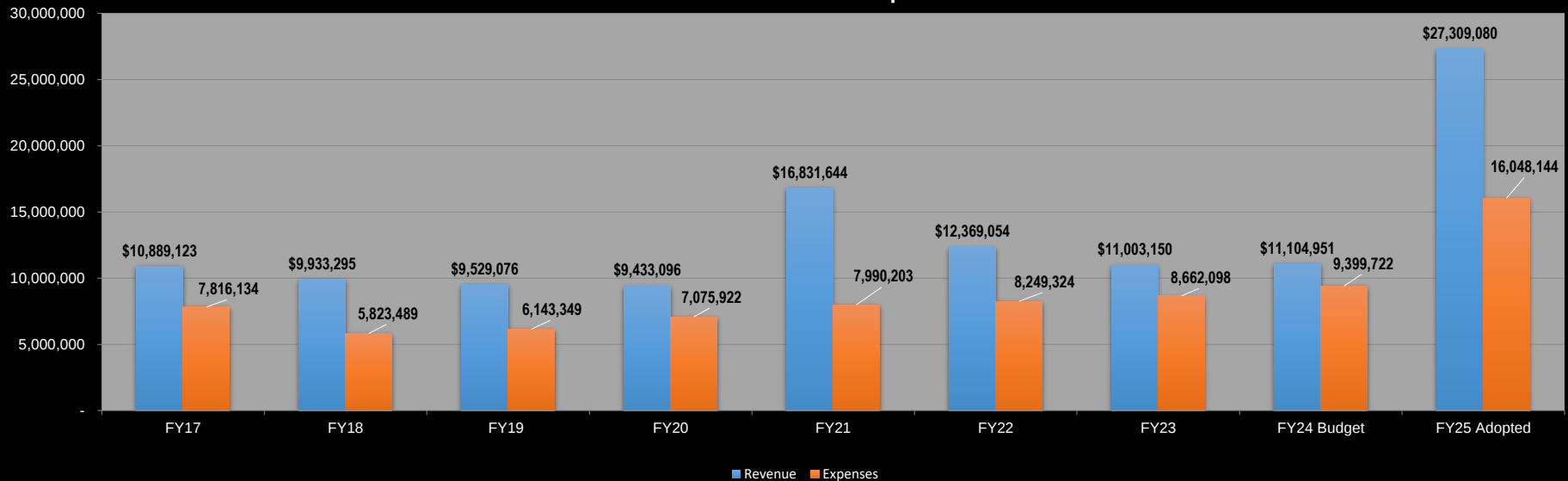
FY25 Adopted Budget - \$27.3M



FY24 Budget - \$11.5M



General Fund Revenue and Expense Trends



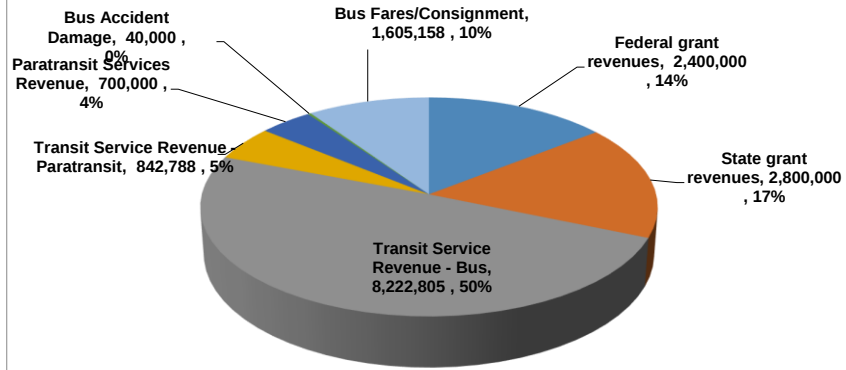
**FY25 Budget Summary
REGIONAL BUS SERVICE FUND**

	FY2025 Proposed	FY2024 Budget	Variance FY25 to FY24
REVENUES			
Inter-governmental revenue:			
Federal Grant Revenues	\$2,400,000	\$1,600,000	\$800,000
State Grant Revenues	2,800,000	2,800,000	
Misc. Revenue		267,710	(267,710)
Bus Accident Damage Reimbursement	40,000	40,000	
Bus Fares	730,131		730,131
Transit Svc Revenue - Paratransit	842,788	558,502	284,286
Transit Service Revenue	8,222,805	7,308,992	913,813
Paratransit Services Revenue	700,000	466,423	233,577
Consignment	875,027		875,027
Prior Year Carryforward			
Investment Earnings/Unrealized Gain (Loss)			
Total Revenues	16,610,751	13,041,627	3,569,124
EXPENDITURES			
Bus Supervision	2,912,980	3,982,429	(1,069,449)
Bus Operations	14,725,398	12,737,028	1,988,370
Bus Maintenance	5,578,664	6,002,386	(423,722)
Vanpool	358,169	263,097	95,072
Paratransit	4,538,867	4,126,100	412,767
Total Expenditures	28,114,078	27,111,040	1,003,038
OTHER FINANCING SOURCE			
Opt Transf From Gen Fund	11,503,327	14,069,413	(2,566,086)
Total other financing source	11,503,327	14,069,413	(2,566,086)
Change in Balance	\$ -	\$ -	\$ -

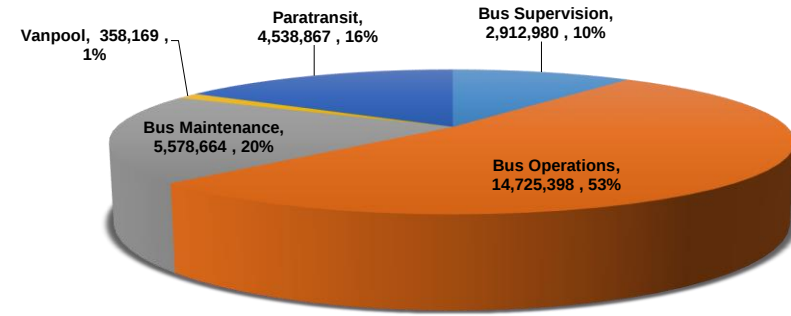
BUS FUND OVERVIEW

FY25 Bus Fund Revenue by Source (\$12.8M)

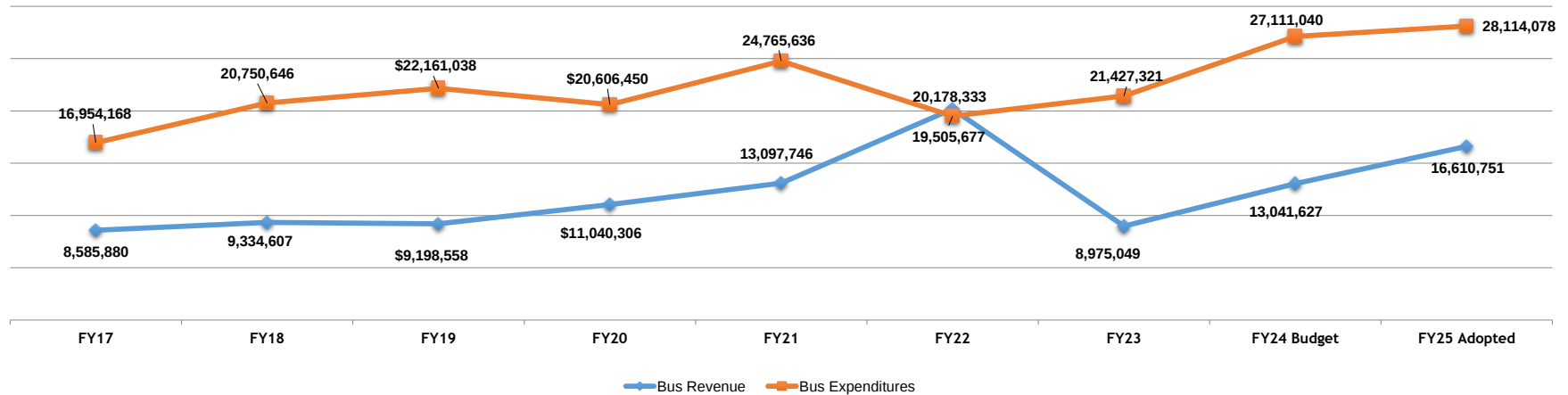
(Includes transit service revenue from Durham, Orange and Wake)



FY 25 Bus Expenditures by Division (\$26.8M)



Bus Operations Revenue and Expenditure Trends

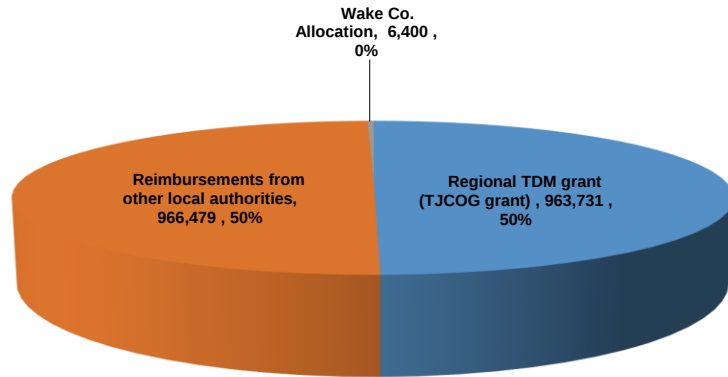


**FY25 Budget Summary
RIDESHARE FUND**

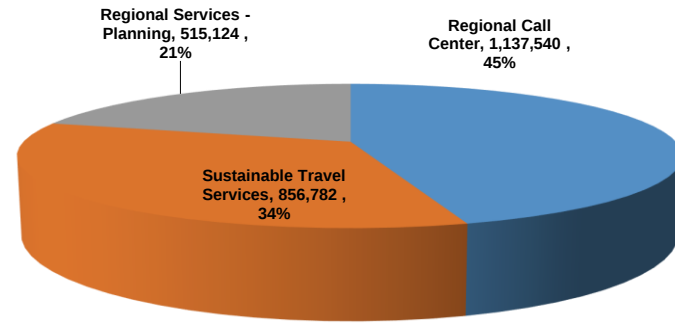
	FY2025 Proposed	FY2024 Budget	Variance FY25 to FY24
REVENUES			
Inter-governmental revenue:			
Federal Grant Revenues			
Local Grant Revenues	627,858	963,731	(335,873)
Reimbursement from others	927,121	966,479	(39,358)
Wake Co Allocation		6,400	(6,400)
Total Revenues	1,554,979	1,936,610	(381,631)
EXPENDITURES			
Regional Services - Planning & Engagement	575,750	515,124	60,626
Regional Services			
Regional Call Center	1,225,991	1,137,540	88,451
Sustainable Travel Services	655,494	856,782	(201,288)
Total Expenditures	2,457,235	2,509,446	(52,211)
OTHER FINANCING SOURCE			
Opt Transf From Gen Fund	902,256	572,836	329,420
Total other financing source	902,256	572,836	329,420
Total expenses and other financing source	1,554,979	1,936,610	(381,631)
Change in Balance	\$ -	\$ -	\$ -

RIDESHARE FUND OVERVIEW

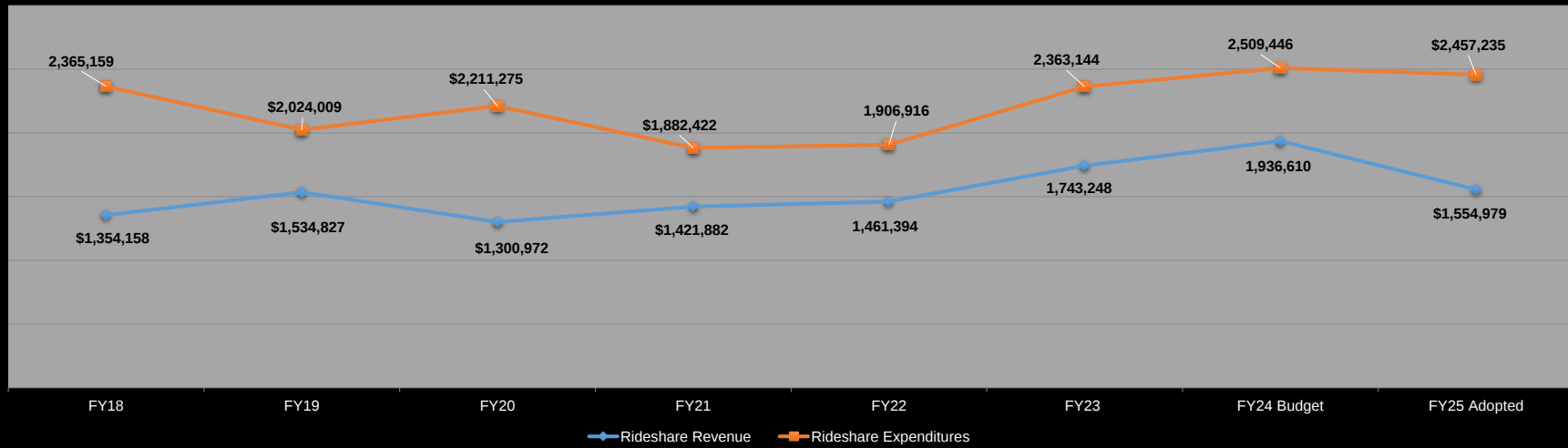
FY 24 Rideshare Revenue by Source (\$1.9M)



FY 24 Rideshare Expenditures by Division (\$2.5M)



Rideshare Revenue and Expenditure Trends





V. CAPITAL PROJECTS

FY25 Budget Summary ADVANCED TECHNOLOGY

	FY2025 Proposed	FY2024 Budget	Variance FY25 to FY24
REVENUES			
Inter-governmental revenue:			
State Grant Revenues	\$49,320	\$49,320	
Reimbursement from others	42,700	837,703	(795,003)
Total Revenues	92,020	887,023	(795,003)
EXPENDITURES			
Capital Outlay	254,800	1,524,454	(1,269,654)
Total Expenditures	254,800	1,524,454	(1,269,654)
OTHER FINANCING SOURCE			
Opt Transf From Gen Fund	162,780	637,431	(474,651)
Total other financing source	162,780	637,431	(474,651)
Change in Balance	\$ -	\$ -	\$ -

**FY25 Budget Summary
REGIONAL CAPITAL FUND**

	FY2025	FY2024	Variance
	Proposed	Budget	FY25 to FY24
REVENUES			
Inter-governmental revenue:			
Federal Grant Revenues	\$30,428,676	\$17,289,469	\$13,139,207
Reimbursement from others	37,708,498	14,827,547	22,880,951
Total Revenues	68,137,174	32,117,016	36,020,158
EXPENDITURES			
Capital Outlay	69,916,986	33,949,087	35,967,899
Total Expenditures	69,916,986	33,949,087	35,967,899
OTHER FINANCING SOURCE			
Opt Transf From Gen Fund	1,779,812	1,832,071	(52,259)
Total other financing source	1,779,812	1,832,071	(52,259)
Change in Balance	\$ -	\$ -	

FY25 CAPITAL PROJECTS

Advanced Technology	TOTAL FY25 PROJECTS	GoT/Fed Account Code	GoT/Fed Project ID	Total GoTriangle	Total Federal/NCDOT Funding	Total Durham Transit Plan Funding	Total Orange Transit Plan Funding	Total Wake Transit Plan Funding
Share the Ride NC	\$ 54,800	99 02-05 7705	CAP.ST.25.0001.00	\$ 5,480	\$ 49,320			
ERP	\$ 200,000	99 02-05 7705	CAP.FI.21.0030.00	\$ 157,300		\$ 8,500	\$ 4,200	\$ 30,000
TOTAL ADVANCED TECHNOLOGY	\$ 254,800			\$ 162,780	\$ 49,320	\$ 8,500	\$ 4,200	\$ 30,000
Regional Capital Projects	TOTAL FY25 PROJECTS	GoT/Fed Account Code	GoT/Fed Project ID	Total GoTriangle	Total Federal/NCDOT Funding	Total Durham Transit Plan Funding	Total Orange Transit Plan Funding	Total Wake Transit Plan Funding
GoTriangle/Federal Funded Projects								
BOMF Renovations	\$ 90,000	93 02-06 7601	CAP.RE.25.0001.00	\$ 18,000	\$ 72,000			
GoTriangle Regional Rapid Bus and BRT Plan	\$ 330,000	93 02-06 7601	CAP.CD.25.0001.00	\$ 66,000	\$ 264,000			
Retrofit Camera System (35 Gillig Buses)	\$ 500,000	93 02-06 7601	CAP.BO.25.0001.00	\$ 500,000				
Plaza Renovations	\$ 100,000	93 02-06 7601	CAP.RE.25.0002.00	\$ 20,000	\$ 80,000			
Plaza Roof Replacement	\$ 300,000	93-02-06-7601	CAP.CO.23.0004.00	\$ 60,000	\$ 240,000			
Purchase Handheld Radios (13)	\$ 85,000	93 02-06 7601	CAP.BO.24.0004.00	\$ 17,000	\$ 68,000			
Purchase LTV's (3)	\$ 280,000	93-02-06-7927	VAQ.PT.24.0005.00	\$ 56,000	\$ 224,000			
Plaza Glass Repair and Window Replacements	\$ 63,000	93-02-06-7601	CAP.RE.24.0010.00	\$ 12,600	\$ 50,400			
Real Property Opportunity Evaluation	\$ 100,000	93 02-06 7601	CAP.RE.25.0003.00	\$ 20,000	\$ 80,000			
Transit Operations Bus Wash	\$ 100,000	93-02-06-7601	CAP.RE.24.0011.00	\$ 20,000	\$ 80,000			
Purchase 3 Low Floor Diesel GILLIG Buses - LAPSE	\$ 1,950,000	93-02-06-7921	VAQ.BO.25.0001.00	\$ 390,000	\$ 1,560,000			
Purchase 4 Paratransit Vehicles - LAPSE	\$ 480,000	93-02-06-7927	VAQ.PT.25.0001.00	\$ 96,000	\$ 384,000			
Purchase 2 Support Vehicles - LAPSE	\$ 89,310	93-02-06-7927	VAQ.BO.25.0002.00	\$ 17,862	\$ 71,448			
BOMF Safety and Security Upgrades	\$ 305,030	93-02-06-7601	CAP.RE.24.0012.00	\$ 61,006	\$ 244,024			
Regional Information Center Renovation	\$ 60,000	93 02-06 7601	CAP.RE.25.0004.00	\$ 12,000	\$ 48,000			
SUBTOTAL	\$ 4,832,340			\$ 1,366,468	\$ 3,465,872			
GoTriangle/Federal/Transit Plan Funded								
Downtown Apex Transfer Point	\$ 333,000	93-02-06-7901	TIN.CD.21.0015.00		\$ 166,500.00			\$ 166,500
Durham Priority Transit Access and Safety Improvements	\$ 1,694,528	93-02-06-7901	TIN.CD.21.0011.00		\$ 902,485.42	\$ 792,043		
GoDurham Bus Stop Improvements on Route 2 in Brier Creek	\$ 527,580	93-02-06-7901	TIN.CD.25.0001.00		\$ 422,064.00	\$ 105,516		
GoTriangle 805 Corridor Accessibility Stop Improvements	\$ 969,727	93-02-06-7601	TIN.CD.24.0002.00		\$ 625,747.00	\$ 343,980		
GoTriangle Orange Bus Stop Improvements	\$ 379,484	93 02-06 7901	TIN.CD.21.0010.00		\$ 200,000.00		\$ 179,484	
Hillsborough Park and Ride	\$ 192,002	93-02-06-7901	TIN.CD.20.0007.00		\$ 192,001.58			

Regional Capital Projects	TOTAL FY25 PROJECTS	GoT/Fed Account Code	GoT/Fed Project ID	Total GoTriangle	Total Federal/NCDOT Funding	Total Durham Transit Plan Funding	Total Orange Transit Plan Funding	Total Wake Transit Plan Funding
Orange Priority Transit Access Improvements	\$ 500,000	93-02-06-7901	TIN.CD.22.0022.00		\$ 400,000.00		\$ 100,000	
Purchase Two Battery Electric Buses	\$ 2,270,256	93-02-06-7927	VAQ.BO.24.0015.00		\$ 2,000,000.00	\$ 54,051	\$ 27,026	\$ 189,179
Purchase Three Battery Electric Buses	\$ 3,405,384	93-02-06-7601	CAP.CD.18.0004.00		\$ 1,661,000.00	\$ 348,877	\$ 174,438	\$ 1,221,069
Purchase Ten Low Floor Diesel GILLIG Buses	\$ 6,700,000	93-02-06-7921	VAQ.BO.25.0003.00		\$ 1,502,955.00	\$ 947,343	\$ 564,702	\$ 3,685,000
Purchase Ten Low Floor Diesel GILLIG Buses	\$ 6,700,000	93-02-06-7921	VAQ.BO.25.0004.00		\$ 4,800,000.00	\$ 380,000	\$ 190,000	\$ 1,330,000
Regional Fleet and Facilities Study	\$ 369,959	93-02-06-7601	CAP.CD.21.0002.00	\$ 16,344.00	\$ 87,472.98	\$ 230,006	\$ 15,641	\$ 20,496
RFFS Implementation - BOMF Expansion	\$ 3,500,000	93-02-06-7601	CAP.CD.23.0012.00		\$ 748,000.00	\$ 775,600	\$ 387,800	\$ 1,588,600
RUSBUS	\$ 28,503,561	93-02-06-7601	CAP.CD.18.0004.00	\$ 397,000.00	\$ 8,685,637.61			\$ 19,420,923
BOMF Electric Infrastructure	\$ 1,250,000	93-02-06-7601	CAP.CD.25.0002.00		\$ 1,000,000.00	\$ 75,000	\$ 37,500	\$ 137,500
Wake Bus Stop Improvements	\$ 6,776,665	93-02-06-7901	TIN.CD.21.0017.00		\$ 2,668,940.06			\$ 4,107,725
Wake Transit Access and Safety Improvements	\$ 1,012,500	93-02-06-7901	TIN.CD.24.0003.00		\$ 900,000.00			\$ 112,500
SUBTOTAL	\$ 65,084,646			\$ 413,344	\$ 26,962,804	\$ 4,052,416	\$ 1,676,591	\$ 31,979,492
TOTAL REGIONAL CAPITAL PROJECTS	\$ 69,916,986			\$ 1,779,812	\$ 30,428,676	\$ 4,052,416	\$ 1,676,591	\$ 31,979,492
Transit Plan Funded								
Patterson Place	\$ 459,377.83		TIN.CD.21.0013.00			\$ 459,378		
Durham Bus Stop Improvement Program	\$ 11,884,212.19		TIN.CD.21.0014.00			\$ 11,884,212		
Triangle Mobility Hub	\$ 2,000,000.00		CAP.CD.21.0003.00			\$ 400,000	\$ 200,000	\$ 1,400,000
Wake Long Term I-440 Park and Ride	\$ 2,000,000.00		TIN.CD.21.0018.00					\$ 2,000,000
TOTAL TRANSIT PLAN PROJECTS	\$ 16,343,590.02					\$ 12,743,590	\$ 200,000	\$ 3,400,000



VI. EXPENDITURE SUMMARIES

**FY25 Budget Summary by Line Item
(GoTriangle Only)**

Operating	FY2025 Budget Total	FY2024 Budget Total	Variance FY25 to FY24
Compensation Related	\$20,320,597	\$18,016,640	\$2,303,957
FICA/Pension	3,038,613	2,740,292	298,321
Employee Insurance	3,432,345	3,124,819	307,526
Board Compensation	15,000	11,000	4,000
Other Insurance	3,106,011	2,453,014	652,997
IT	2,173,955	1,888,362	285,593
Parking Lease/Rental of Office Space	132,000	40,000	92,000
Utilities	143,000	228,000	(85,000)
Accounting & Auditing Fees	70,000	70,000	-
Cost Allocation	1,866,532	1,693,678	172,854
Lobbying	222,000	78,000	144,000
Other Prof. Services/Consultants	1,748,663	2,422,756	(674,093)
Fuels and Lubricants	2,260,000	2,402,219	(142,219)
Tires and Tubes	116,000	136,000	(20,000)
Parts and Maintenance	575,000	878,000	(303,000)
Maintenance Supplies	141,000	91,500	49,500
Outside Repairs Parts	13,000	33,000	(20,000)
Outside Repairs Vehicles	165,000	165,000	-
Outside Repairs - Bldgng	278,000	360,500	(82,500)
Advertising	68,100	130,060	(61,960)
Printing	76,520	59,500	17,020
Promotions	76,575	86,300	(9,725)
Surveys	-	50,000	(50,000)
Travel	133,200	113,000	20,200
Training	132,120	71,470	60,650
Conferences	84,988	72,000	12,988
Unemployment Claims	50,000	50,000	-
Contracted Services	1,100,597	1,271,790	(171,193)
Consultants - Legal Expense	205,000	220,000	(15,000)
Dues and Subscriptions	88,400	82,000	6,400
Special Events	32,500	27,000	5,500
Maint Fee - Park & Ride	70,809	70,809	-
Towing	18,000	18,000	-
Property Management	45,000	10,000	35,000
Demolition	-	10,000	(10,000)
Veh. Rent. Tax Alloc. to Transit Plans	3,717,647	405,447	3,312,200
Other	903,285	122,653	780,632
Total Operating	46,619,457	39,702,809	6,916,648
Total Capital	70,171,786	35,856,541	34,315,245
Total Expenditures	116,791,243	75,559,350	41,231,893

DEPARTMENT EXPENSE/HEADCOUNT SUMMARY

FY2025

EXPENDITURES	FY25 Adop. Budget	FY24 Amend. Budget	Variance FY25 - FY24	Headcount Summary	
				FY25 FTE's	FY24 FTE's
Board	239,261	207,988	31,273		
Communications & Public Relations	1,814,529	2,343,879	(529,350)	10.00	14.00
Executive Office	832,422	1,144,292	(311,870)	3.00	4.00
Information Technology	1,340,463		1,340,463	6.00	0.00
Safety and Security	1,495,561		1,495,561	9.00	0.00
Human Resources	1,325,728	891,830	433,898	6.00	6.00
Diversity Management	431,710	200,362	231,348	3.00	3.00
Planning and Capital Development	3,012,393	2,291,412	720,981	12.00	12.00
Legal	1,795,039	1,581,042	213,997	6.00	6.00
Real Estate	1,529,662	1,176,843	352,820	6.00	6.00
Finance	1,716,959	4,519,841	(2,802,882)	11.00	21.00
Administration	654,667	739,660	(84,993)	4.00	5.00
Tax District Administration	1,560,460		1,560,460	5.00	0.00
Bus Supervision	2,952,256	4,014,955	(1,062,699)	20.00	26.00
Bus Operations	14,725,398	12,737,028	1,988,370	95.00	93.00
Bus Maintenance	5,578,664	6,002,386	(423,722)	34.00	34.00
Paratransit	4,538,867	4,126,100	412,767	33.00	31.00
Vanpool	358,169	263,097	95,072	1.00	1.00
Regional Services - Planning and Engagement	2,201,569	2,073,759	127,811	14.00	7.00
Regional Call Center	1,281,198	1,191,401	89,798	10.00	10.00
Sustainable Travel Services	655,494	856,782	(201,288)	6.00	6.00
Total Expenditures	50,040,471	46,362,657	3,677,815	294.00	285.00



VII. DEPARTMENT EXPENSE SUMMARIES



FY 2025 Budget Goals and Objectives

BOARD OF TRUSTEES

Vision

To make exceptional public transportation the foundation of the region's community, sustainability, prosperity, and mobility.

Mission

GoTriangle improves our region's quality of life by connecting people and places with safe, reliable and easy-to-use travel choices.

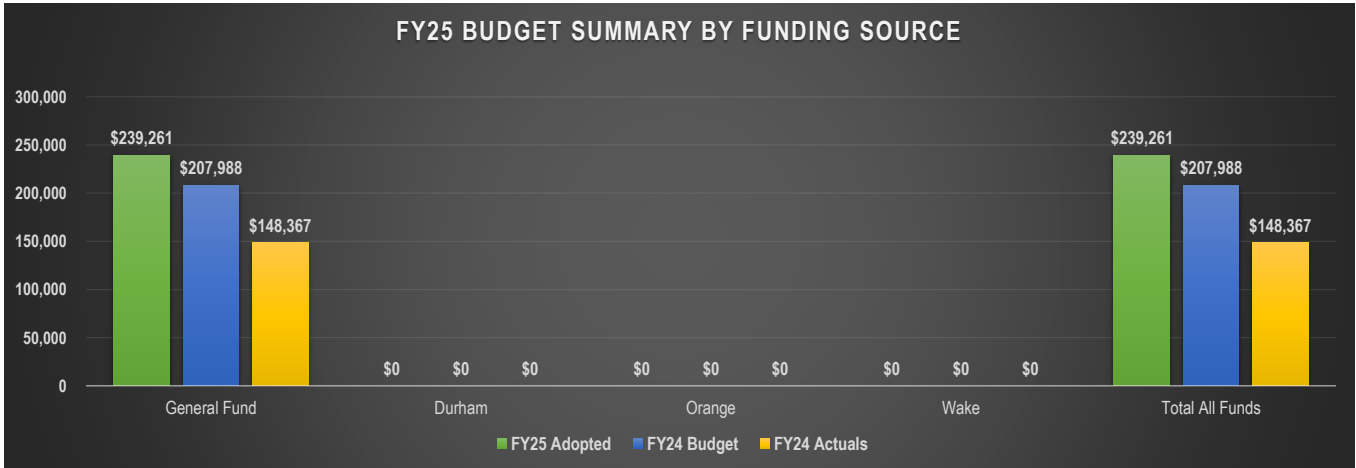
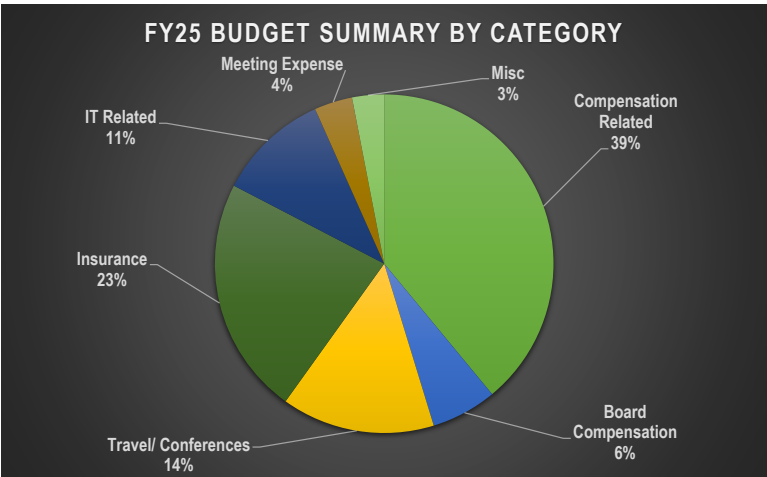
Goals for FY 2025

- Continue to provide high quality transit service while continually striving to improve the customer experience.
- Continue to work with Triangle area transit providers on coordinating fares, routes, schedules, marketing and information dissemination. This should include exploring options for further collaboration and management opportunities which improve service quality and control costs.
- Strive in every facet of our operations and planning to exemplify responsible, competent and efficient public service.
- Encourage a healthy and supportive workplace for employees.

DEPARTMENT OVERVIEW BOARD OF TRUSTEES

About the Board:

GoTriangle is governed by a 13 member Board of Trustees. The members of the Board are appointed by the three boards of county commissioners (Durham, Orange and Wake), four city councils (Cary, Chapel Hill, Durham and Raleigh) and the NC Secretary of Transportation and serve staggered four-year terms. Annually the Board elects from among its membership a Chair, Vice Chair, Secretary and Treasurer. The Board uses a committee structure to conduct its business: Operations & Finance, Planning & Legislative and Personnel. The Board and its committees hold regular meetings, which are open to the public.



		Variance
FY 2024 Budget	FY 2025 Adopted	FY25 to FY24
\$207,988	\$239,261	\$31,273

FY25 BOARD

	GoTriangle FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$80,992	\$86,684	\$5,692
TOTAL NON-SALARY AND WAGES	126,996	152,577	25,581
Board Compensation	11,000	15,000	4,000
Employer FICA	6,196	6,631	435
Workers' Compensation		835	835
Other Professional Services	5,000	5,000	
Meeting Expense - Materials	1,200	1,200	
Meeting Refreshment	6,000	7,500	1,500
Office Supplies	1,000	1,000	
Travel	25,000	25,000	
Conferences	10,000	10,000	
Telephone- Wireless	580	580	
Postage	100	100	
Printing	100	100	
Advertisement Services	100	100	
Technology Maint. Contracts	6,800	25,000	18,200
Property & Gen Liability Insurance		777	777
Public Officials Insurance	52,920	52,754	(166)
Dues and Subscriptions	1,000	1,000	
TOTAL EXPENSES	207,988	239,261	31,273



GoTriangle FY 2025 Budget Goals and Objectives Executive Office

Mission

To provide strategic leadership, operational coordination, and executive support to drive GoTriangle's vision, goals, and initiatives.

Through effective communication, collaboration, and efficient management, the executive office empower departments and teams to work cohesively, achieve excellence, and deliver value to our stakeholders and partners.

Goals for FY 2025

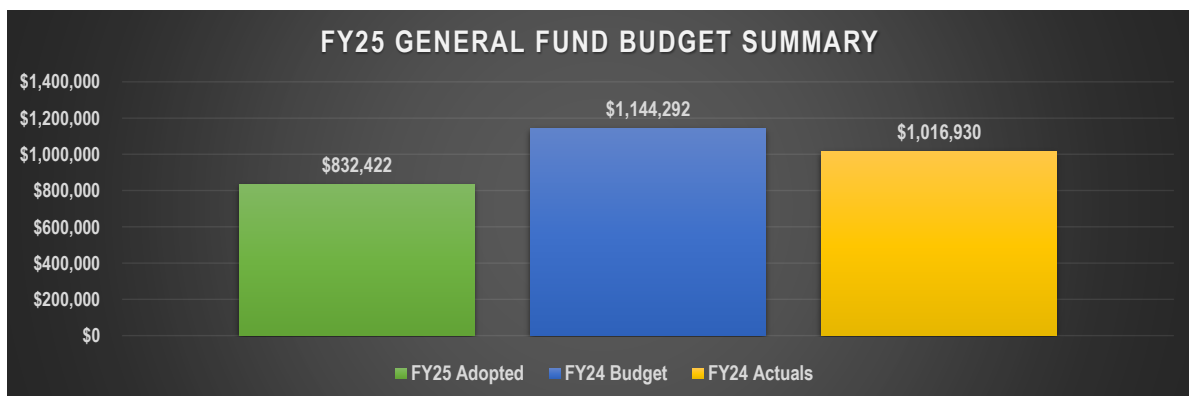
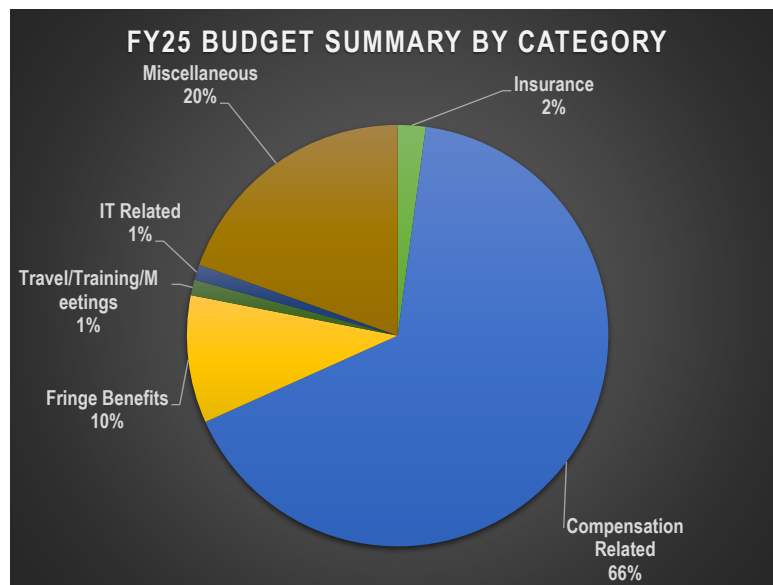
- Create a positive work environment, nurture leadership talent, and align the workforce with GoTriangle's goals to ensure the hiring, developing, and retaining of top talent is successful.
- Build and maintain positive relationships with various stakeholders, including customers, employees, regulators, and the community.
- Oversee the strategic planning process and define the purpose of GoTriangle and its objectives for the next five years.
- Oversee the audit of financial management systems.
- Identify and manage risk that could affect GoTriangle's operations, reputation, or financial stability and implement risk mitigation strategies and crisis management plans.

DEPARTMENT OVERVIEW EXECUTIVE OFFICE

Total FTEs: 3

About the Department:

The Executive Office is responsible for the day to day management of GoTriangle's entire operation. This task encompasses managing a total of 17 departments working together to deliver excellent transit services to the surrounding areas. This includes overseeing the departments that manage the administrative and financial aspects of the Durham-Orange Transit plan as well as activities included in the Wake Transit Plan.



		Variance FY25 to FY24
FY 2024 Budget	FY 2025 Adopted	
\$1,144,292	\$832,422	(\$311,870)

FY25 EXECUTIVE OFFICE

FTEs

3.00

	GoTriangle FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$636,962	\$511,493	(\$125,469)
TOTAL NON-SALARY AND WAGES	507,330	320,929	(186,400)
Employer Dental Insurance	2,218	1,743	(475)
Medical Insurance	47,971	38,481	(9,490)
Vision Insurance	469	366	(103)
Employer FICA	48,728	39,129	(9,599)
Employer Pension	50,957	40,919	(10,038)
Workers' Compensation	6,085	5,007	(1,078)
Other Professional Services	300,000	150,000	(150,000)
Meeting Refreshment	1,200		(1,200)
Office Supplies	500	1,000	500
Miscellaneous Supplies	100	500	400
Travel	7,000	5,000	(2,000)
Employee Training	2,000		(2,000)
Conferences	6,000	5,000	(1,000)
Telephone/WAN Services	2,005	1,433	(572)
Telephone- Wireless	2,448	2,080	(368)
Postage	100	300	200
Printing	500	300	(200)
Advertisement Services	160		(160)
Special Events	10,000	10,000	
Copier/Printer/Fax Lease	1,390	824	(566)
Technology Maint. Contracts	4,280	5,569	1,289
Property & Gen Liability Insurance	5,663	4,662	(1,001)
Public Officials Insurance	7,056	8,116	1,060
Dues and Subscriptions	500	500	
TOTAL EXPENSES	1,144,292	832,422	(311,870)



FY 2025 Budget Goals and Objectives

INFORMATION TECHNOLOGY

Mission:

The IT Department at GoTriangle serves as a cornerstone in the oversight, management, and resolution of issues pertaining to all computer systems and technologies within our network. Our mission is to provide a dependable, secure, and efficient IT infrastructure that not only supports but also advances GoTriangle's operational and strategic goals, while staying ahead of technological advancements. We are devoted to offering prompt, professional, and courteous support to our diverse clientele.

Goals for FY 2025:

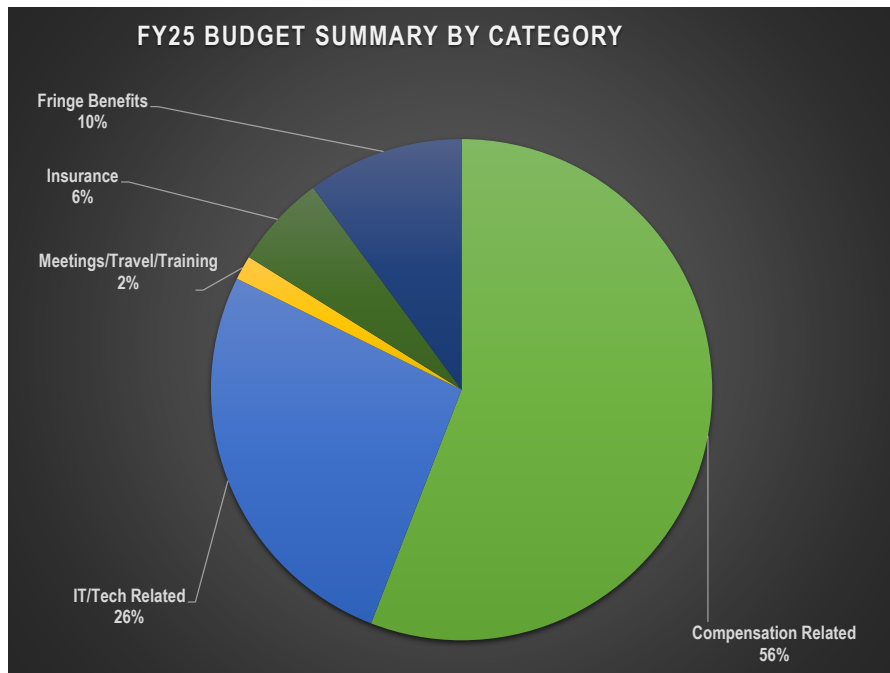
- Start upgrading operating systems from Windows 10 to Windows 11.
- Prepare for Exchange Online and migrate a portion of user mailboxes to Exchange Online (Office 365 Exchange).
- Continue assisting various departments with their technology-related project initiatives.
- Educate employees on safe technology use and improve GoTriangle's cybersecurity posture.
- Look for ways to consolidate duplicated processes and software, and improve efficiency.
- Seek methods to make technology use easier for employees while increasing security measures.
- Upgrade the boardroom technology to enable live streaming using Diligent Boardroom Software.

DEPARTMENT OVERVIEW INFORMATION TECHNOLOGY

Total FTEs: 6

About the Department

The Information Technology Department serves as a cornerstone in the oversight, management, and resolution of issues pertaining to all computer systems and technologies within our network. Our mission is to provide a dependable, secure, and efficient IT infrastructure that not only supports but also advances GoTriangle's operational and strategic goals, while staying ahead of technological advances. We are devoted to offering prompt, professional, and courteous support to our diverse clientele.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$0	\$1,340,463	\$1,340,463

FY25 INFORMATION TECHNOLOGY

FTEs	6.00
	GoTriangle FY25 Adop.
TOTAL SALARIES AND WAGES	\$695,875
TOTAL NON-SALARY AND WAGES	644,589
Employer Dental Insurance	3,486
Medical Insurance	76,962
Vision Insurance	732
Employer FICA	53,234
Employer Pension	54,042
Workers' Compensation	10,849
Meeting Refreshment	1,000
Copier/Printer/Fax P&S	8,000
Technology Supplies	26,000
Travel	8,000
Employee Training	12,000
Telephone/WAN Services	2,867
Telephone- Wireless	5,330
Repairs & Maint - Office Equip	15,000
Copier/Printer/Fax Lease	1,648
Technology Maint. Contracts	187,338
Property & Gen Liability Insurance	70,101
PC Replacements	28,000
Tech Systems Equipment/Software	80,000
TOTAL EXPENSES	1,340,463



FY 2025 Budget Goals and Objectives

SAFETY & SECURITY

Mission

- Advise the CEO, Board of Trustees, executive leadership team, and staff by providing critical information to help identify and eliminate hazards, ensuring the development and implementation of effective safety and security programs;
- Foster positive relationships with local and state officials, the Federal Transit Administration (FTA), the Department of Homeland Security, and the Transportation Security Administration (TSA) to build a proactive Safety Management System and enhance security and emergency preparedness programs;
- Ensure GoTriangle's compliance with local, state, and federal regulations by planning and implementing a robust agency-wide safety compliance program, which includes departmental audits, hazard mitigation, reporting, and training activities;
- Promote safety and security awareness through employee training initiatives; and
- Develop partnerships with Triangle outreach communities, businesses, and other engagement organizations to support the GoTriangle Transit Ambassador program.

Goals for FY 2025

- Collaborate with the CEO and executive leadership team to continually develop a robust Safety and Security Department by assessing staffing and resource needs;
- Strive to meet or exceed the goals and objectives of the Agency Safety Plan as established by the CEO/Accountable Executive;
- Establish an agency-wide tracking system to identify, evaluate, and eliminate or reduce safety and security incidents;
- Coordinate and promote GoTriangle's Transit Ambassador Program by enhancing communication, marketing efforts, attending outreach and engagement events, developing a community resource database, outreach brochure and materials distribution process and gather increased support from internal and external stakeholders;
- Reduce preventable safety incidents through employee coaching and training initiatives while increasing supervisory observation activities, such as bus video reviews, ride-alongs, route proficiency audits, and mentoring efforts;
- Coordinate agency safety and security partnership efforts with local, state, and federal elected officials, key stakeholders, transit riders, and employees;

- Plan safety meetings and provide materials, industry best practices, and lessons learned to support the FTA's Safety Management System approach for federally funded GoTriangle transit services;
- Enhance GoTriangle's emergency management and security awareness posture while improving TSA's Baseline Security Assessment; and
- Maintain a safety compliance document control system and generate routine compliance reports as required.

Issues and Challenges

- Identifying staffing and resource needs for the newly created department;
- Communicating agency-wide safety and security programs effectively;
- Developing time sensitive support for departmental safety and security activities and initiatives across the agency;
- Addressing challenges in facilitating outreach and engagement opportunities, providing exceptional customer service, and identifying and engaging vulnerable individuals due to having only one full-time Transit Ambassador; and
- Recognizing that ongoing training for newly hired operators increases the likelihood of preventable safety events due to their lack of transit driving experience.

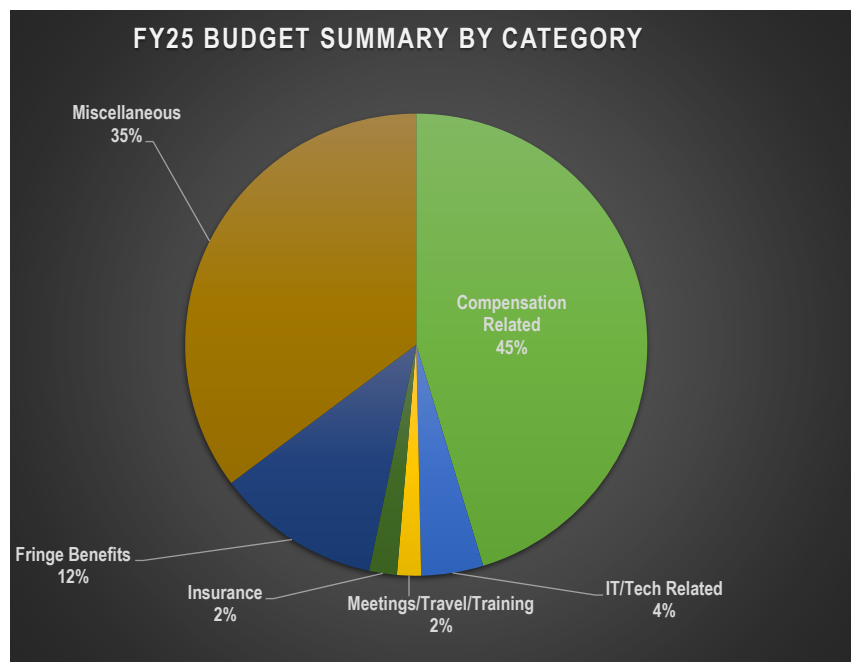
DEPARTMENT OVERVIEW

SAFETY AND SECURITY

Total FTEs: 9

About the Department

The Safety and Security Department collaborates with all departments to enhance the Agency's safety culture and security posture. This department manages GoTriangle Safety Management System, identifying hazards, assessing safety risks, and implementing mitigation strategies. The department oversees all aspects of safety, security and emergency preparedness for GoTriangle.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$0	\$1,495,541	\$1,495,541

FY25 SAFETY AND SECURITY

FTEs	9.00
	GoTriangle FY25 Adop.
TOTAL SALARIES AND WAGES	\$629,595
TOTAL NON-SALARY AND WAGES	865,946
Employer Dental Insurance	5,229
Medical Insurance	115,443
Vision Insurance	1,098
Employer FICA	48,164
Employer Pension	50,368
Tuition Reimbursement	3,000
Workers' Compensation	15,021
Other Professional Services	440,463
Uniforms	5,000
Meeting Expense - Materials	100
Meeting Refreshment	2,200
Other Educ. and First Aid Serv	2,500
Travel	13,000
Employee Training	8,000
Conferences	1,700
Telephone/WAN Services	4,300
Telephone- Wireless	2,880
Printing	2,000
Licensing & Certification	1,515
Copier/Printer/Fax Lease	2,473
Technology Maint. Contracts	55,306
Property & Gen Liability Insurance	13,986
Indirect Cost - Central Services	70,200
Dues and Subscriptions	2,000
TOTAL EXPENSES	1,495,541



FY 2025 Budget Goals and Objectives

FINANCE

Mission

The Finance Department will provide the financial support necessary to fulfill the strategic mission of GoTriangle. In addition, we seek to promote a collaborative and transparent culture in the presentation of sound financial data and thoughtful analysis that supports strategic decision-making that tells the financial story of the Durham, Orange and Wake Transit Work Plans. We are committed to ensuring the financial integrity and long-term solvency of GoTriangle and will consistently:

- Demonstrate high ethics and professional standards;
- Excel in customer service;
- Perform tasks in a timely and accurate manner;
- Use innovative skills and technology to enhance performance;
- Lead through positive change and flexibility;
- Provide opportunities for professional development; and
- Promote the vision and goals of GoTriangle

Goals for FY 2025

- Complete the annual financial audit without findings.
- Submit the Authority's Annual Comprehensive Financial Report to the Government Finance Officers Association for the Certificate of Achievement for Excellence in Financial Reporting.
- Complete month end closing tasks within 15 business days.
- Consistently report revenue, expenses and cash performance to department heads, Transit Plan Partners, and the Board of Trustees.
- Investigate and pursue available funding opportunities.
- Continue to maximize the features of the current Financial Systems including Microsoft Dynamics 365, Microsoft BI, AccuFund and StratusTime; and
- Continue to update all financial procedures.

- The continuation of working with transit partners on the integration of risk considerations to enhance decision making processes and decisions.
- Provide quarterly and annual financial reports to internal and external stakeholders.
- Initiate the process to secure an indicative rating.
- Continue to adhere to the financial policy and guidelines adopted by the various governing boards.

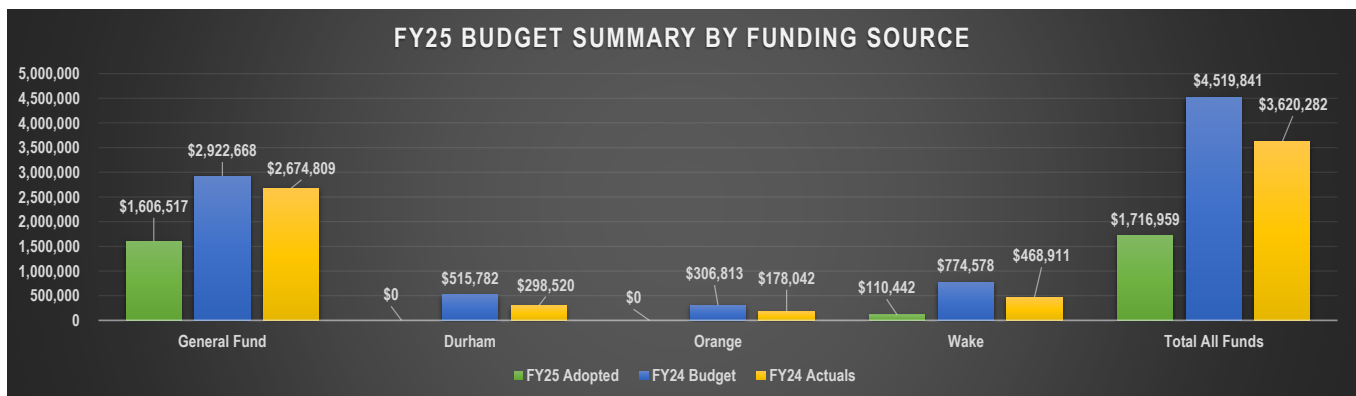
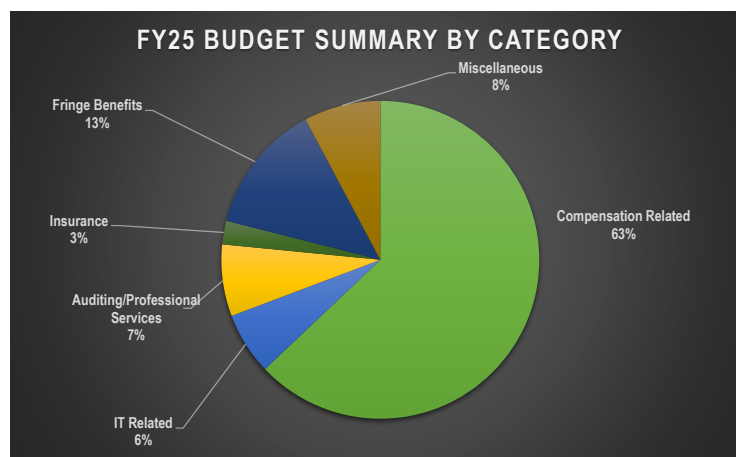
DEPARTMENT OVERVIEW FINANCE

(Includes Wake)

Total FTEs: 11

About the Department

The Finance Department interacts with all departments as it plans, produces and implements the budget. This department manages all financial resources of the company, manages the investment portfolio, allocates resources and tracks all fixed assets. This department also oversees payroll and all aspects of the accounting function for GoTriangle.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$4,519,841	\$1,716,959	(\$2,802,882)

FY25 FINANCE

FTEs

11.00

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25-FY24
TOTAL SALARIES AND WAGES	\$1,800,095	\$1,001,789		\$1,003,788	(\$933,306)
TOTAL NON-SALARY AND WAGES	2,719,745	604,728	110,443	715,171	(2,004,576)
Employer Dental Insurance	10,814	6,391		6,391	(4,423)
Medical Insurance	233,859	141,097		141,097	(92,762)
Vision Insurance	2,288	1,342		1,342	(946)
Employer FICA	148,036	76,636		76,636	(71,400)
Employer Pension	152,312	78,772		78,772	(73,540)
Workers' Compensation	30,955	19,194		19,194	(11,762)
Consultants- Financial	368,398				(368,398)
Accounting & Auditing Fees	109,699	70,000		70,000	(39,699)
Employee Phys/Test	2,000	2,000		2,000	
Temporary Staffing	4,000	4,000		4,000	
Other Professional Services	688,125		55,191	55,191	(632,935)
Meeting Refreshment	3,600	3,600		3,600	
Recycling	1,200	1,200		1,200	
Office Supplies	6,000	1,000		1,000	(5,000)
Copier/Printer/Fax P&S	8,000				(8,000)
Miscellaneous Supplies	98,595		55,252	55,252	(43,343)
Technology Supplies	26,000				(26,000)
Travel	15,000	5,000		5,000	(10,000)
Employee Training	3,000	2,000		2,000	(1,000)
Conferences	1,200				(1,200)
Telephone/WAN Services	8,020	5,256		5,256	(2,764)

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25-FY24
Telephone- Wireless	5,860	720		720	(5,140)
Postage	2,200	1,500		1,500	(700)
Printing	2,000	2,000		2,000	
Repairs & Maint - Office Equip	10,000				(10,000)
Legal Advertising	1,000				(1,000)
Advertisement Services	1,000	1,500		1,500	500
Licensing & Certification	800	800		800	
Copier/Printer/Fax Lease	5,559	3,022		3,022	(2,537)
Technology Maint. Contracts	229,291	99,769		99,769	(129,522)
Property & Gen Liability Insurance	28,814	17,871		17,871	(10,943)
Public Officials Insurance	3,528	4,058		4,058	530
Durham Allocation	201,840				(201,840)
Orange Allocation	88,598				(88,598)
Wake Allocation	39,154				(39,154)
Service Charges	23,000	10,000		10,000	(13,000)
Dues and Subscriptions	30,000	30,000		30,000	
Office Furniture (Capital)	3,000				(3,000)
PC Replacements	28,000				(28,000)
Tech Systems Equipment/Software	80,000				(80,000)
Other Tax Payment	15,000	16,000		16,000	1,000
TOTAL EXPENSES	4,519,841	1,606,517	110,443	1,716,959	(2,802,882)



FY 2025 Budget Goals and Objectives

ADMINISTRATION and PROCUREMENT

Mission

To provide sound grant administration that complies with all applicable local, state and federal rules and regulations and to ensure that grant dollars that are received by the organization are managed in a fiscally sound manner. To provide value added professional procurement services to meet departmental goals while promoting an open and fair competitive process. The procurement team is committed to acting, in accordance with best practices and to ensure our customers always obtain the greatest value possible in the procurement and management of quality goods and services.

Goals for FY 2025

- To ensure that GoTriangle's intranet is updated with current Federal, State, and Local funding guidelines
- To ensure that Certifications & Assurances are pinned within 90 days of publication
- To attend at least one (1) training or seminar per year
- Maximize customer satisfaction through effective and cooperative relationships with our internal and external customers.
- Maximize cost containment and acquisition savings and promote a positive, efficient and effective work environment.
- Provide training for employees relating to the policies, procedures, processes and regulations related to the acquisition of products and services.
- Improving processes to facilitate ease of procurement, drive innovation and to reduce transactional costs through continuous streamlining of the procurement processes.

DEPARTMENT OVERVIEW

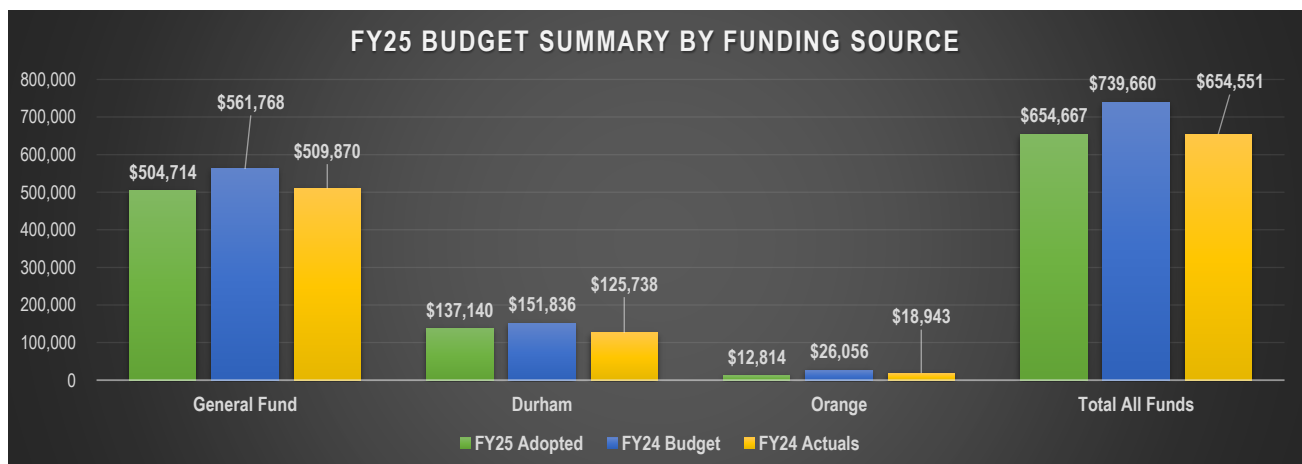
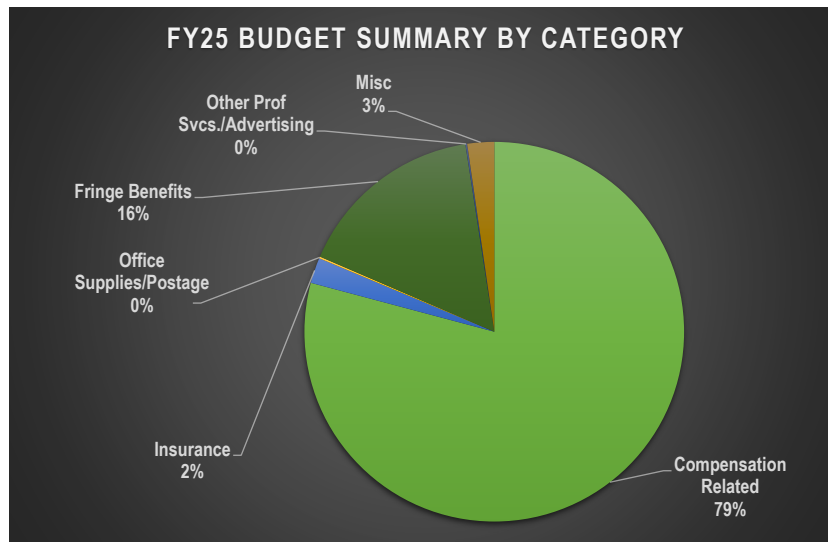
ADMINISTRATION and PROCUREMENT

(Includes Durham and Orange)

Total FTEs: 4

About the Department

The Administration department, located in the finance department, has the responsibility to secure funding through the solicitation of grants for the agency, solicitation of bids from outside vendors, procure goods and services in accordance with federal and state laws/regulations and GoTriangle policy and to administer the resulting contracts and purchase orders after the bids are accepted.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$739,660	\$654,667	(\$84,993)

FY25 ADMINISTRATION and PROCUREMENT

FTEs	4.00					
	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$532,899	\$369,498	\$102,647	\$9,179	\$481,324	(\$73,987)
TOTAL NON-SALARY AND WAGES	206,761	135,216	34,493	3,634	173,343	(56,286)
Employer Dental Insurance	2,773	2,150	639	581	3,370	(449)
Medical Insurance	59,964	47,460	14,110	1,283	62,852	(8,656)
Vision Insurance	586	451	134	12	598	(98)
Employer FICA	37,707	28,267	7,853	702	36,821	(5,660)
Employer Pension	39,432	29,560	8,212	734	38,506	(5,919)
Workers' Compensation	7,605	6,175	1,836	167	8,178	(929)
Meeting Refreshment	600	600			600	
Bottled Water	1,200					(1,200)
Recycling	100					(100)
Office Supplies	8,000	500			500	(7,500)
Travel	4,600	1,000			1,000	(3,600)
Employee Training	700	700			700	
Telephone/WAN Services	2,306	1,457			1,457	(849)
Postage	400	500			500	100
Printing	200	200			200	
Legal Advertising	2,000	500			500	(1,500)
Advertisement Services	2,000	500			500	(1,500)
Copier/Printer/Fax Lease	1,598	838			838	(760)
Technology Maint. Contracts	4,922	5,662			5,662	740
Rental of Equipment	5,000	2,500			2,500	(2,500)
Property & Gen Liability Insurance	7,079	4,196	1,709	155	6,061	(2,417)
Durham Allocation	13,989					(13,989)
Orange Allocation	2,500					
Dues and Subscriptions	200	2,000			2,000	1,800
Debt Service/Amortization	1,300					(1,300)
TOTAL EXPENSES	739,660	504,714	137,140	12,814	654,667	(84,993)



FY 2025 Budget Goals and Objectives

HUMAN RESOURCES

Mission

To foster an inclusive and engaging work environment that empowers our employees to thrive, innovate, and contribute to the overall success of the organization.

Goals for FY 2025

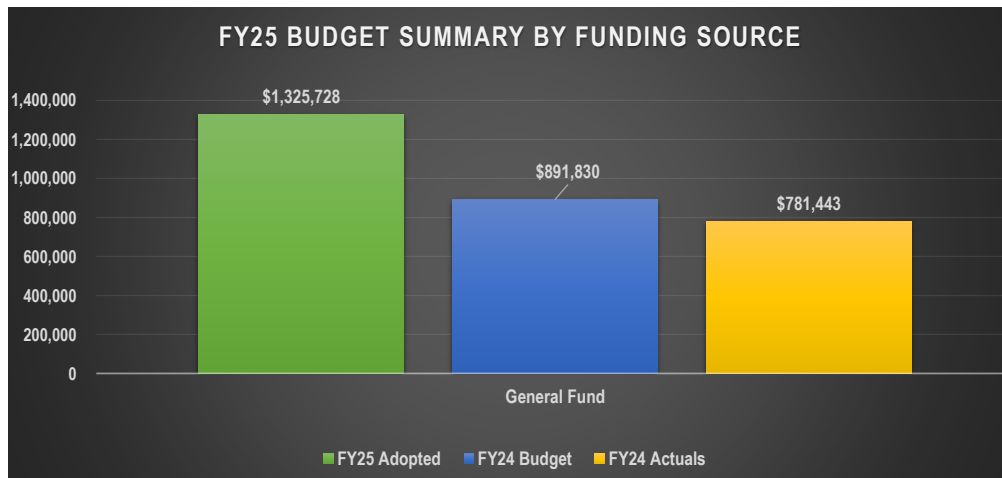
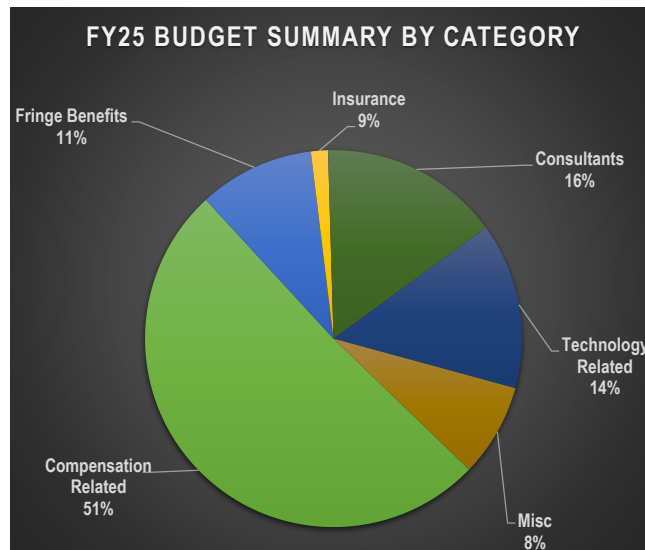
1. **Compliance and Legal:** To ensure compliance with employment laws and regulations, maintain accurate employee records, and manage HR policies and procedures. Create an employee handbook that clearly outlines expectations and agency policies, including update internal employee policies.
2. **Development and Training:** To provide learning and development opportunities to enhance employees' skills, knowledge, and competencies, fostering career growth and succession planning.
3. **Employee Engagement and Retention:** To develop strategies to promote a positive work environment, boost employee morale, and increase job satisfaction to improve retention rates. Deployment of Employee Engagement Survey to establish a baseline of the percent of employees invested in GoTriangle's success.
4. **HR Technology and Systems:** To leverage technology and HR systems to streamline HR processes, automate administrative tasks, and provide data-driven insights for informed decision-making. Conduct an HR Audit to systematically evaluate the HR functions' effectiveness, efficiency, and compliance.
5. **Mentorship/Internship Program:** Develop a mentorship/career progression for interested employees.

DEPARTMENT OVERVIEW HUMAN RESOURCES

TOTAL FTEs: 6

About the Department

The Human Resources Department are strategic partners in providing recommendations, management support and guidance to the Board, President and CEO and GoTriangle leadership team. Human Resources supports the organization in achieving its mission by fostering a better employee experience in every aspect of the employee life cycle.



		Variance FY25 to FY24
FY 2024 Budget	FY 2025 Adopted	
\$891,830	\$1,325,728	\$433,898

FY25 HUMAN RESOURCES

FTEs

6.00

	GoTriangle FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$407,575	\$627,390	\$219,815
TOTAL NON-SALARY AND WAGES	484,255	698,337	214,082
Employer Dental Insurance	2,495	3,486	991
Medical Insurance	63,967	76,962	12,995
Vision Insurance	528	732	204
Employer FICA	31,179	47,995	16,816
Employer Pension	32,606	50,191	17,585
Workers' Compensation	6,845	10,014	3,169
Employee Assistance	7,500		(7,500)
Flexible Benefits Plan	12,000		(12,000)
Other Fringe Benefits	35,000		(35,000)
Consultants - Legal Expense	10,000	5,000	(5,000)
Employee Phys/Test	4,000	2,000	(2,000)
Consultants	75,000	200,000	
Temporary Staffing	70,000	75,000	5,000
Meeting Refreshment	1,000	950	(50)
Office Supplies	1,000	1,000	
Travel	1,500	2,500	1,000
Employee Training	5,000	5,000	
Conferences	5,000	5,350	350
Telephone/WAN Services	2,506	2,867	361
Telephone- Wireless	820	3,480	2,660
Postage	250	1,000	750
Printing	2,000	2,500	500
Advertisement Services	2,000	2,500	500
Special Events		2,500	2,500
Copier/Printer/Fax Lease	1,737	1,648	(89)
Technology Maint. Contracts	58,951	60,738	1,787
Property & Gen Liability Insurance	6,371	9,324	2,953
Dues and Subscriptions	5,000	5,000	
Tech Systems Equipment/Software	40,000	120,000	80,000
Promotions -Marketing		600	600
TOTAL EXPENSES	891,830	1,325,728	433,898

GoTriangle FY 2025 Budget Goals and Objectives Department of Diversity Management

Mission

To foster a culture that exemplifies teamwork, embraces innovation, upholds fairness, promotes inclusivity, and provides equal opportunities and equitable access to achieve mission excellence.

Goals for FY 2025

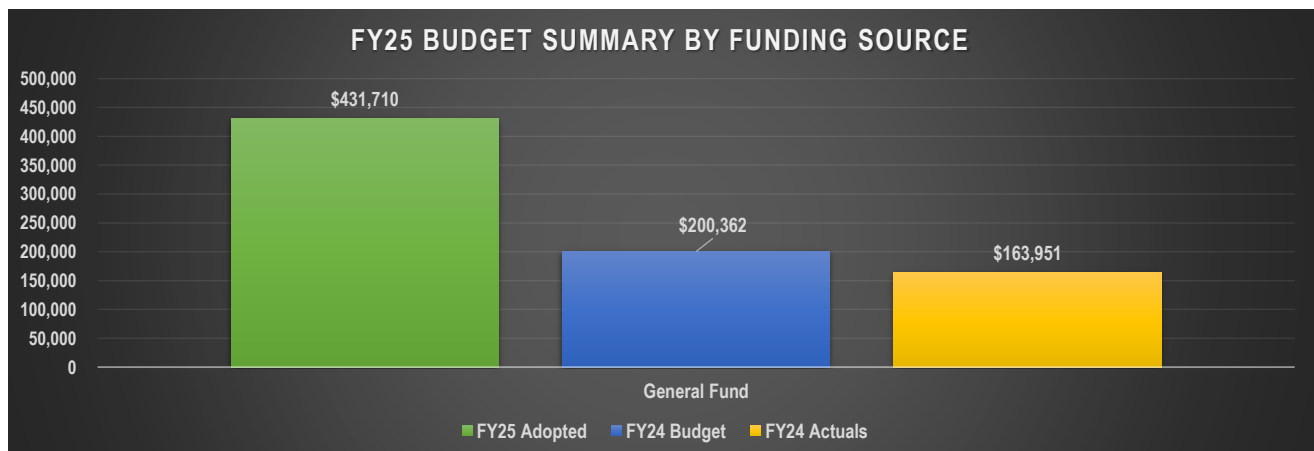
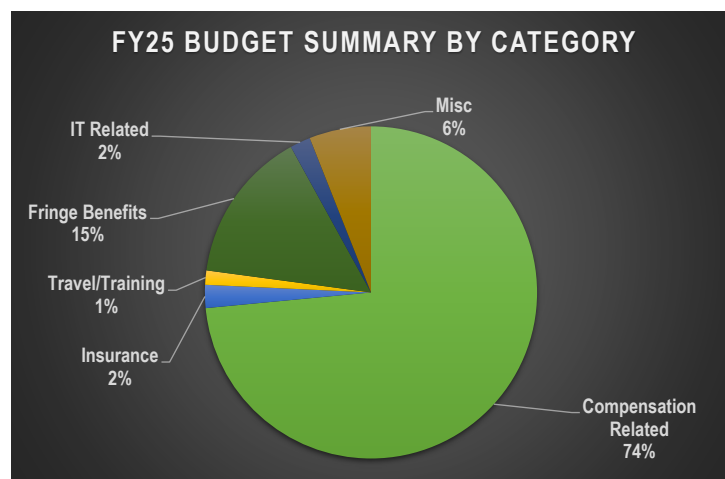
- Establish a Diversity Equity and Inclusion Council to foster an environment of inclusion and belonging and support agency wide employee focused initiatives.
- Create a Strategic Diversity Management Plan to support the FTA required Utilization Analysis.
- Ensure GoTriangle leaders at all levels promote the vision for diversity, equity, and inclusion by taking actions to address areas of underutilization.
- Develop an EEO training program that promotes training and development sessions designed to 1) increase cultural competencies and skills in promoting equal opportunities, 2) promote a workplace that is free from unlawful discrimination; and 3) increase the awareness of harassment and retaliation.
- Establish and communicate clear processes and procedures for employees to report discrimination, harassment, or other EEO-related issues and conduct thorough and unbiased investigations.
- Develop technical assistance tools that support DBE and Title VI compliance.
- Facilitate networking opportunities for DBEs to connect with prime contractors, government agencies, and other stakeholders.

DEPARTMENT OVERVIEW DIVERSITY MANAGEMENT

Total FTEs: 3

About the Department:

The Diversity Management Department seeks to provide three key elements: 1) Promotes and helps to ensure equal opportunity in all areas of GoTriangle applicants and employees; 2) To champion and ensure an inclusive organization that seeks to make use of the full contributions of all employees; and 3) To ensure GoTriangle is compliant with all federal, state and local EEO, DBE and civil rights regulations.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$200,362	\$431,710	\$231,348

FY25 DIVERSITY MANAGEMENT

FTEs	3.00		
	GoTriangle FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$145,717	\$294,736	\$149,019
TOTAL NON-SALARY AND WAGES	54,645	136,974	82,329
Employer Dental Insurance	832	1,743	911
Medical Insurance	17,989	38,481	20,492
Vision Insurance	176	366	190
Employer FICA	11,147	22,547	11,400
Employer Pension	11,657	23,579	11,922
Workers' Compensation	2,282	5,007	2,725
Other Professional Services		22,000	22,000
Meeting Expense - Materials	800	1,700	900
Meeting Refreshment	500	1,000	500
Office Supplies	200	500	300
Travel	600	1,000	400
Employee Training	2,500	5,000	2,500
Telephone/WAN Services	1,003	1,433	430
Telephone- Wireless		720	720
Advertisement Services		750	750
Copier/Printer/Fax Lease	695	824	129
Technology Maint. Contracts	2,140	5,662	3,522
Property & Gen Liability Insurance	2,124	4,662	2,538
TOTAL EXPENSES	200,362	431,710	231,348



FY 2025 Budget Goals and Objectives

COMMUNICATIONS & PUBLIC RELATIONS

Mission

- Act as a resource for the CEO, Board of Trustees and staff on Strategic Marketing & Communications and Public Affairs and Partnership management activities related to services provided by GoTriangle;
- Establish and maintain effective relationships with local, state and federal elected officials, municipalities and agencies to successfully implement regional transit plans;
- Develop partnerships with local, regional, state and federal stakeholders to build support for transit-related recommendations of the GoTriangle Board of Trustees, Capital Area MPO and Durham-Chapel Hill-Carrboro MPO;
- Develop partnerships with Triangle residents, businesses and other organizations in support of our mission and programs; and
- Plan and implement effective internal and external communications, marketing and partnership development plans that increase brand awareness and target current and potential stakeholders.

Goals for FY 2025

- Continue the implementation of the public information program, which includes marketing, brochures and other written materials from GoTriangle, website administration, social media, video and stakeholder updates;
- Collaborate with key stakeholders to increase public support of GoTriangle;
- Improve and expand upon internal and external communications and marketing efforts for current and future transit programs and other GoTriangle services;
- Communicate GoTriangle's role as a regional and industry leader in sustainable commuting;
- Coordinate agency outreach efforts to local, state and federal elected officials, key stakeholders, transit customers and media;
- Monitor local, state and federal legislation affecting GoTriangle and transit in the region;
- Collaborate with other regional and state-wide groups to develop an effective transportation funding strategy for future transit projects and extensions;
- Plan meetings and provide materials, letters, and testimony as needed in support of state and federal funding for GoTriangle services and transit in the region; and

- Support lobbying activities to obtain local, state and federal funding for GoTriangle's current bus capital needs, future transit system development, and to promote other legislation favorable to the agency's mission.

Issues and Challenges

- Increasing community and stakeholder support for the Regional Transit Plans;
- Ongoing operator shortage creating difficulties returning to full service post-Covid and adding new service as outlined in area transit plans;
- Competition for local, state and federal funding support;
- Protecting state matching and operating funds;
- Developing support for additional local funding mechanisms;
- Balancing negative/inaccurate media coverage with positive/factual press opportunities.

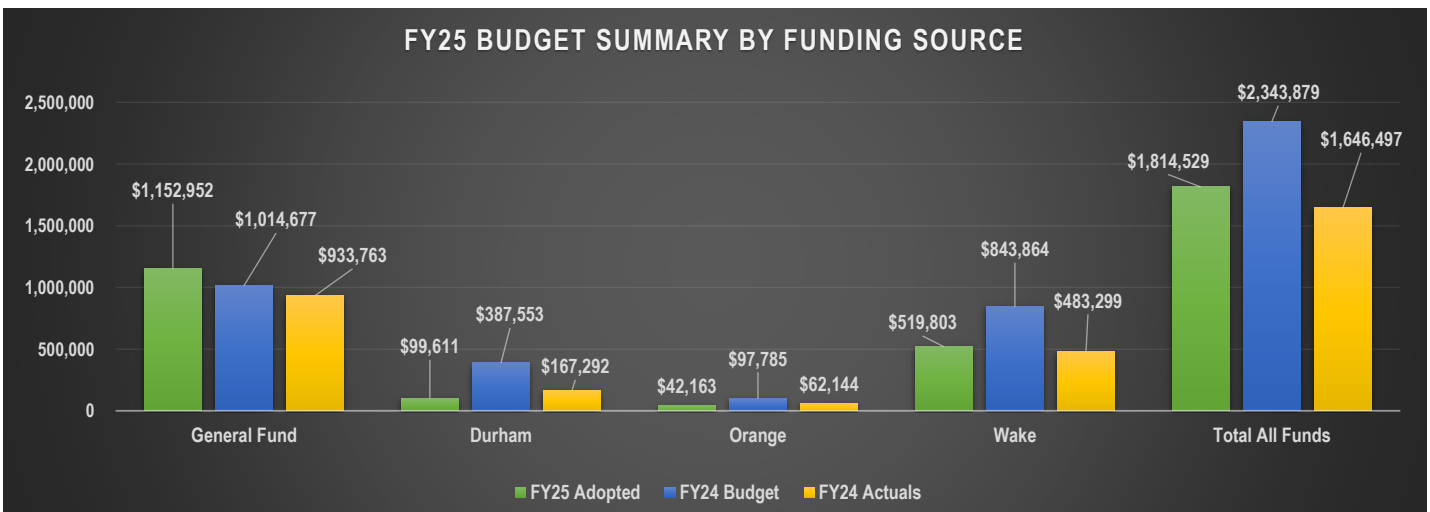
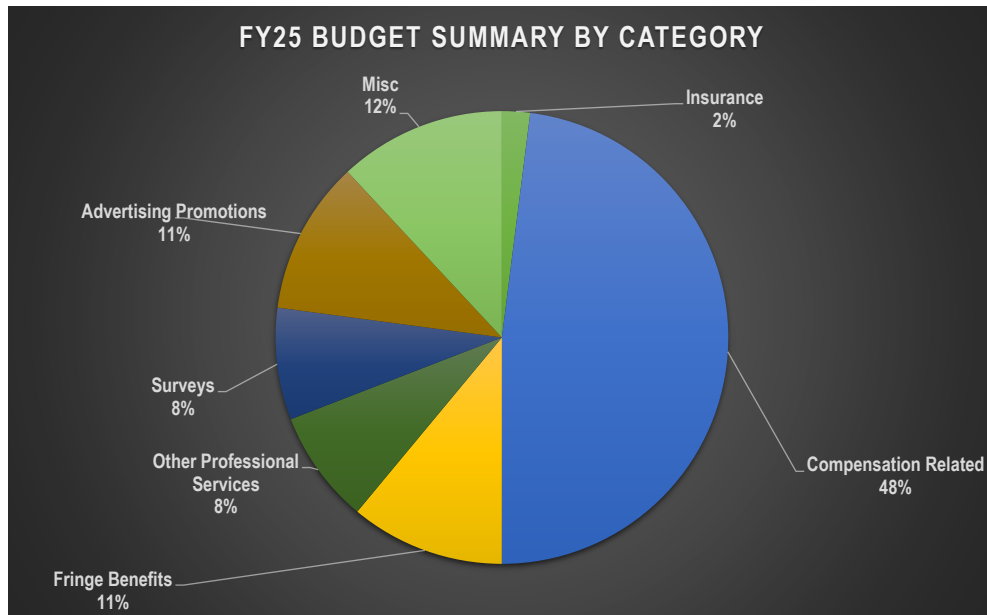
DEPARTMENT OVERVIEW COMMUNICATION & PUBLIC RELATIONS

(Includes Durham, Orange and Wake)

Total FTEs: 10

About the Department

The Communication and Public Relations Department act as a resource for management, the Board of Trustees and staff on communications, government affairs, community relations and advertising and marketing activities related to GoTriangle services.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
2,343,879	1,814,529	(529,350)

FY25 COMMUNICATION AND PUBLIC RELATIONS

FTEs

10.00

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$891,402	\$650,000			\$159,182	\$809,183	(\$82,220)
TOTAL NON-SALARY AND WAGES	1,452,477	502,952	99,611	33,200	360,621	1,005,347	(456,093)
Employer Dental Insurance	7,763	4,648			1,162	5,810	(1,953)
Medical Insurance	167,899	102,616			25,654	128,270	(39,629)
Vision Insurance	1,643	976			244	1,220	(423)
Employer FICA	68,192	49,725			12,177	61,902	(6,290)
Employer Pension	71,312	52,000			12,735	64,735	(6,577)
Workers' Compensation	21,297	13,352			3,338	16,690	(4,607)
Consultants					15,407	15,407	15,407
Other Professional Services	437,369	5,000	99,611	33,200		146,774	(299,558)
Meeting Expense - Materials	500	1,000				1,000	500
Meeting Refreshment	1,500	1,500				1,500	
Clipping Service	2,500						(2,500)
Office Supplies	1,500	1,500				1,500	
Miscellaneous Supplies	5,000	5,000				5,000	
Travel	700	2,000				2,000	1,300
Employee Training	550	1,000				1,000	450
Conferences	1,500	1,500				1,500	
Telephone/WAN Services	3,760	3,822				3,822	62
Telephone- Wireless	2,740	4,200				4,200	1,460
Postage	200	300				300	100
Printing	2,500	20,000				20,000	17,500
Office Equipment (NonCap)	3,000	3,000				3,000	
Advertisement Services	30,000	35,000			141,834	176,834	146,834
Special Events	7,000	7,000				7,000	

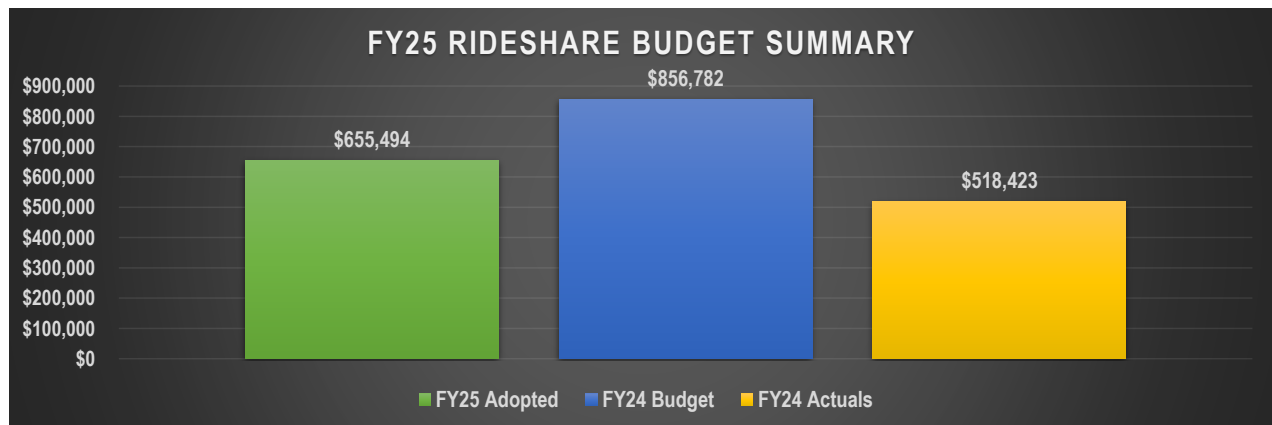
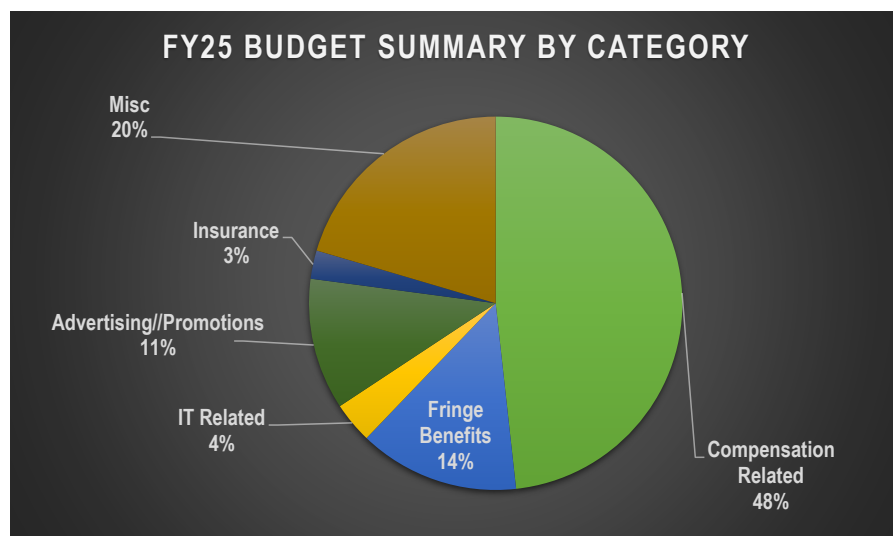
	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
Copier/Printer/Fax Lease	2,606	2,198				2,198	(408)
Technology Maint. Contracts	84,846	87,930				87,930	3,084
Property & Gen Liability Insurance	19,823	12,432			3,108	15,540	(4,283)
Public Officials Insurance	3,528	4,058				4,058	530
Indirect Cost - Central Services	47,890	58,695				58,695	10,805
Durham Allocation	16,585						(16,585)
Orange Allocation	5,499						(5,499)
Wake Allocation	49,731						(49,731)
Dues and Subscriptions	7,500	7,500				7,500	
Promotions -Marketing	15,000	15,000				15,000	
Surveys - Marketing	361,044				144,962	144,962	(216,082)
TOTAL EXPENSES	2,343,879	1,152,952	99,611	33,200	519,803	1,814,529	(529,350)

DEPARTMENT OVERVIEW SUSTAINABLE TRAVEL SERVICES

Total FTEs: 6

About the Department

The primary focus of this department is to convince new commuters to change their travel behavior, supporting the ongoing travel habits of current commuters and creating the "business case" for decision makers in government and employers. By offering more personalized assistance, they hope to increase satisfaction with current programs, increase motivation and make new users comfortable with an unfamiliar travel mode thus encouraging them to make a travel change.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$856,782	\$655,494	(\$201,288)

FY25 SUSTAINABLE TRAVEL

FTEs	6.00		
	FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$359,233	\$293,821	(\$65,412)
TOTAL NON-SALARY AND WAGES	497,549	361,673	(135,876)
Employer Dental Insurance	3,050	2,905	(145)
Medical Insurance	65,960	64,135	(1,825)
Vision Insurance	645	610	(35)
Employer FICA	27,481	22,477	(5,004)
Employer Pension	28,759	23,506	(5,253)
Workers' Compensation	8,366	8,345	(21)
Other Professional Services	4,000	4,200	200
Meeting Refreshment	4,550	4,550	
Office Supplies	550	350	(200)
Travel	2,600	3,200	600
Employee Training	2,070	3,070	1,000
Conferences	15,800	18,800	3,000
Telephone/WAN Services	3,008	2,867	(141)
Postage	7,500	3,550	(3,950)
Printing	31,500	28,220	(3,280)
Advertisement Services	67,800	8,700	(59,100)
Special Events	3,000	6,000	3,000
Copier/Printer/Fax Lease	2,085	1,648	(437)
Technology Maint. Contracts	70,891	18,778	(52,113)
Property & Gen Liability Insurance	7,787	7,770	(17)
Indirect Cost - Central Services	66,207	64,417	(1,790)
Service Charges	40		(40)
Dues and Subscriptions	2,600	2,600	
Promotions -Marketing	70,300	59,975	(10,325)
Emerg. Ride Home Reimb.	1,000	1,000	
TOTAL EXPENSES	856,782	655,494	(201,288)



GoTriangle FY 2025 Budget Goals and Objectives

LEGAL

Mission

- Provide high quality legal services and advice to GoTriangle's Board of Trustees, President/CEO and staff on the goals, strategic plans, policies, management and operations of the Authority;
- Provide interpretations of local, state and federal laws, regulations, and guidelines to ensure that GoTriangle's policies, procedures and activities are in compliance with those standards;
- Review, draft and develop the contracts and agreements necessary to GoTriangle's work and mission, and to provide real estate legal services as needed; and
- Assist GoTriangle in fulfilling its mission through sound legal advice and counsel, effective advocacy, creative problem solving and teamwork.

Goals for FY 2025

- *On Site Counsel:* Provide day-to-day legal and strategic policy advice and counsel to the GoTriangle Board, the President/CEO and the departments on an as needed or as requested basis with reasonable promptness. *Major activities anticipated: support the RUSBUS Project and Regional Rail initiatives; support for the Triangle Mobility Hub and BOMF; assist in exploring alternative funding, financing and project delivery strategies; assist in assessing master developer options.*
- *Contracts:* Draft, develop, review, negotiate and reach agreement on the major contracts for this fiscal year, including bus technology agreements, the local, state, federal and consultant contracts relevant to regional rail planning and project initiation, and the range of transit program agreements that come up for renewal during each year. *Major activities anticipated: negotiate amendments to*

the Joint Development and Joint Services agreements for RUSBUS; negotiate agreements for the development of the Triangle Mobility Hub and BOMF.

- *Compliance:* Ensure that the legal and program affairs of GoTriangle are attended to in an effective and efficient manner, and that all legal records are compiled and securely maintained. *Major activities anticipated:*
- *Real Estate:* Provide negotiation and ownership legal advice, property and tenant management, including prospective tenant negotiations, and environmental legal counsel as needed for the real property parcels currently owned by GoTriangle or acquired during this fiscal year. *Major activities anticipated: handle disposition of surplus property and acquire property needed for a park and ride via eminent domain.*
- *Outside Resources:* Manage the use of outside legal counsel and other agency resources to ensure that legal work necessary for GoTriangle is performed in a timely and cost-effective manner and within budget. *Major activities anticipated: management of outside counsel for property, contract, personnel and other issues on an as-needed basis.*

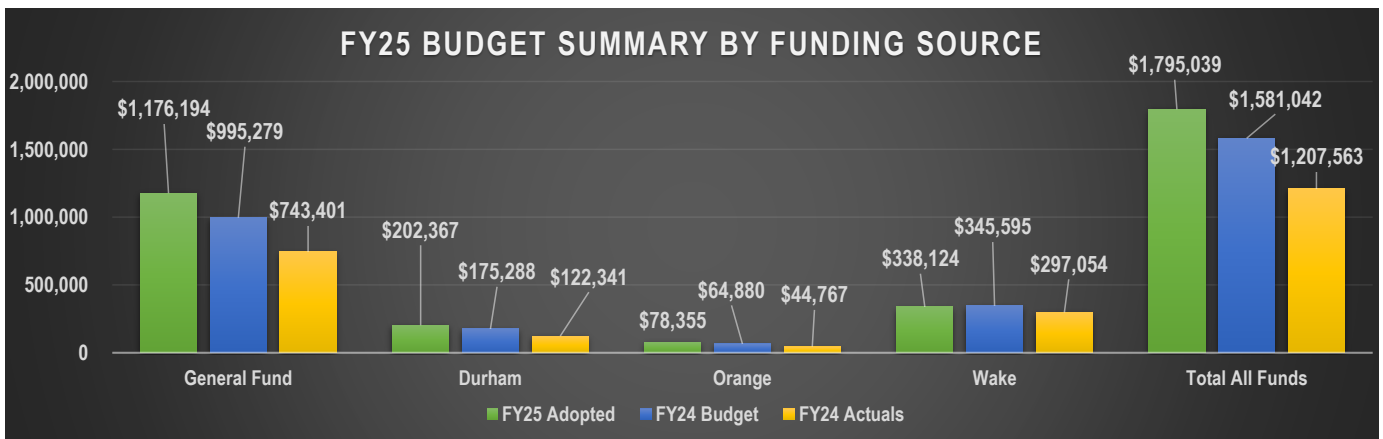
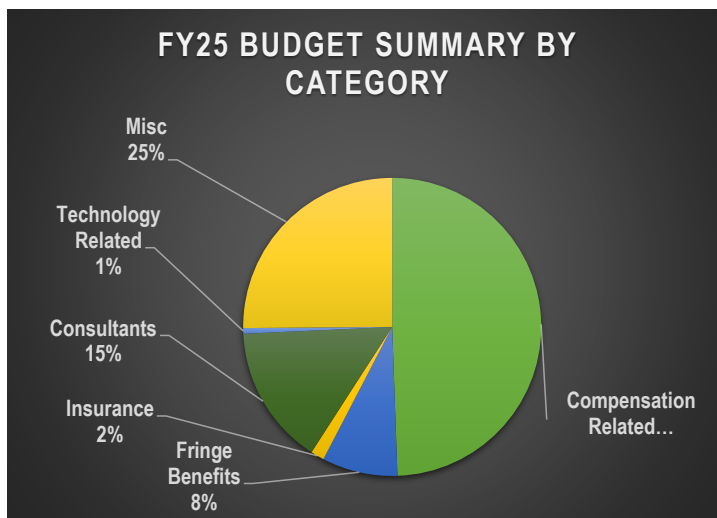
DEPARTMENT OVERVIEW LEGAL

(Includes Durham, Orange and Wake)

Total FTEs: 6

About the Department:

The Legal Department provides research, management and guidance to the Board, the General Manager and staff on a broad range of legal matters, including contracts, real estate issues, negotiations and litigation, employment matters, public relations and open meetings questions.



		Variance
FY 2024 Budget	FY 2025 Adopted	FY25 to FY24
\$ 1,581,042	\$ 1,795,039	\$213,997

FY25 LEGAL

FTEs

6.00

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$794,929	\$491,743	\$94,698	\$33,989	\$203,936	\$824,366	\$29,437
TOTAL NON-SALARY AND WAGES	786,113	684,450	107,669	44,365	134,189	970,673	184,560
Employer Dental Insurance	3,329	1,801	465	174	1,046	3,486	157
Medical Insurance	71,989	39,764	10,262	3,848	23,089	76,962	4,973
Vision Insurance	704	378	98	37	220	732	28
Employer FICA	60,806	37,618	7,244	2,600	15,601	63,064	2,258
Employer Pension	63,589	39,339	7,576	2,719	16,315	65,949	2,360
Workers' Compensation	9,131	5,174	1,335	501	3,004	10,014	883
Consultants - Legal Expense	251,735	200,000			28,285	228,285	(23,450)
Lobbying	78,000	222,000				222,000	144,000
Consultants					43,832	43,832	43,832
Other Professional Services	95,193		79,446	34,020		113,466	18,273
Office Supplies		500				500	500
Travel	9,500	15,000				15,000	5,500
Employee Training		5,000				5,000	5,000
Conferences	5,000	6,738				6,738	1,738
Telephone/WAN Services	2,055	1,481				1,481	(574)
Telephone- Wireless	2,900	2,900				2,900	0
Licensing & Certification	2,500	2,500				2,500	0
Copier/Printer/Fax Lease	1,424	852				852	(572)
Technology Maint. Contracts	4,387	5,754				5,754	1,367
Property & Gen Liability Insurance	8,500	4,817	1,243	466	2,797	9,324	824
Public Officials Insurance	7,056	7,056				7,056	0
Indirect Cost - Central Services	64,551	75,778				75,778	11,227
Durham Allocation	9,292						(9,292)
Orange Allocation	3,500						(3,500)
Wake Allocation	20,972						(20,972)
Dues and Subscriptions	10,000	10,000				10,000	
TOTAL EXPENSES	1,581,042	1,176,194	202,367	78,355	338,124	1,795,039	213,997



FY 2025 Budget Goals and Objectives

PLANNING & DEVELOPMENT

GoTriangle's Planning and Development team supports the agency's mission to enhance the quality of life in our region by providing safe, reliable, and user-friendly travel options that connect people and places.

The Department's goals for FY25 include:

- Engage in the agency's strategic planning process and align departmental priorities with the overall strategic plan
- Continue to implement project management infrastructure to improve progress monitoring, budget and schedule management, and risk identification and response across the planning, capital development, and facilities programs
- Foster employee excellence, retention and succession planning through structured workflows, knowledge transfer, training, and tailored staff development opportunities

Planning and Public Engagement

- Lead service restoration and implementation of GoTriangle's short-range transit service plan, including more service on core routes, and new midday service on existing peak-only routes
- Support implementation of fare collection and GoPass programs, including managing public engagement and technology deployment, monitoring fare collection data, troubleshooting data issues, and developing reports to support program evaluation and Transit Assistance Program and Youth GoPass reimbursements
- Partner with Operations to update GoTriangle's fleet management plan and zero-emissions transition plan to incorporate increased vehicle needs resulting from the short range transit plan and plans for expanded use of battery electric buses
- Progress the regional technology strategy update and build a foundation for enhanced regional collaboration on transit technology initiatives
- Continue to monitor and manage RTP Connect microtransit service, and evaluate options to transition to shared-ride service as the program grows
- Continue developing GoTriangle's capital planning pipeline and support successful grant funding pursuits for facilities, transit access, fleet replacement and electrification, technology enhancements, and bus speed and reliability infrastructure
- Rebuild technical capacity and capability for project-specific and ongoing programmatic public engagement; develop and implement plans for building durable relationships with community partners; and enhance public engagement tracking and reporting tools

- Engage with NCDOT, MPOs, and other parties to ensure transit infrastructure is incorporated into the design of roadway projects on current/future regional transit routes
- Continue to work with MPOs, NCDOT, and NCRR to support a decision on how and whether to move forward with rail transit in the region

Capital Development (Project Delivery)

- Implement safety, security, and quality management best practices across design and construction program
- Ensure progress and adherence to budget and schedule targets for capital projects, including RUS Bus, Triangle Mobility Hub, Nelson Road modernization and expansion, and programmed transit access improvements
 - Complete construction activities for RUS Bus and prepare for summer 2025 opening
 - Initiate design for the Nelson Road modernization and expansion project
 - Begin advancing the Triangle Mobility Hub including selecting a project delivery methodology, adopting a baseline schedule, and initiating design
 - Construct 50 or more bus stop improvements and continue to advance the design and permitting pipeline to support construction of 75 or more stops in FY26
 - Complete construction of the Hillsborough park-and-ride, begin construction of the Patterson Place transit center, and complete design of improvements to the District Drive park-and-ride

Real Estate and Facilities Management

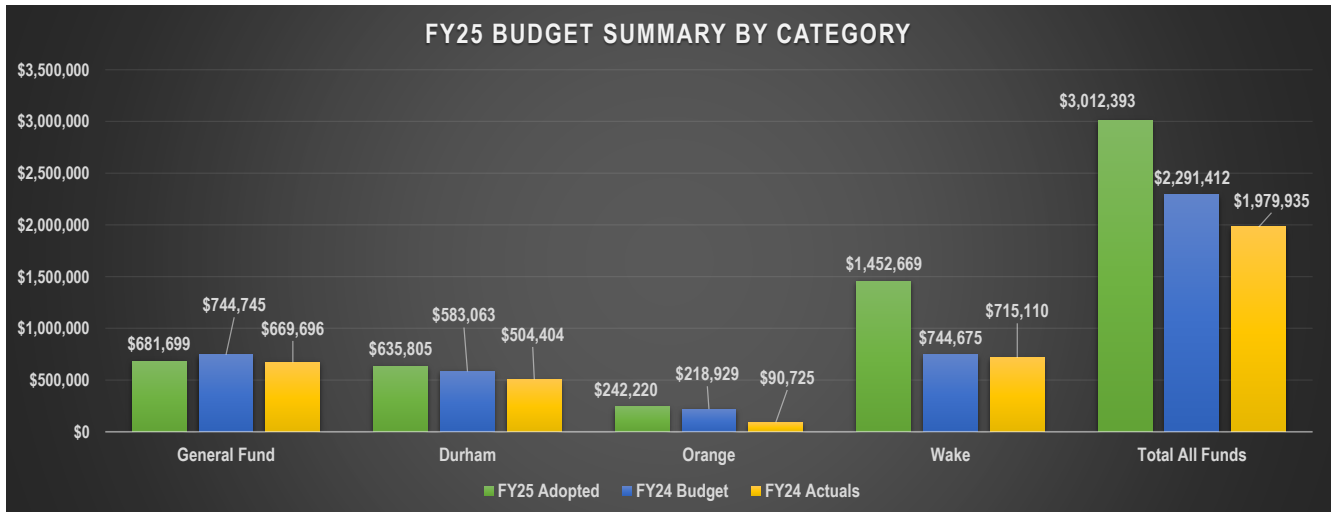
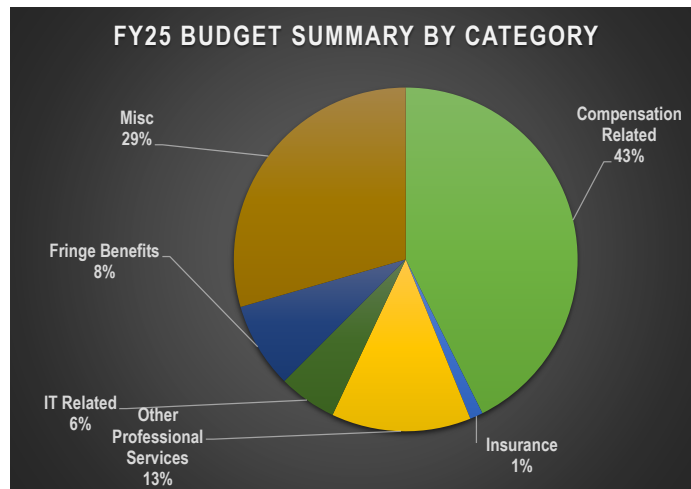
- Complete FY25 program of small capital maintenance projects for the Nelson Road and Plaza facilities within budget and schedule targets and identify recommended capital maintenance activities for FY26
- Continue bus stop conditions monitoring and maintenance program
- Advance property acquisition activities for small and mid-size capital programs, resolving property issues, and improving bus stop real estate acquisition success rates
- Support RUS Bus pre-revenue service and prepare for start-up
- Support RUS Bus agreement negotiations and preparation for lease commencement
- Continue disposition efforts for the Lane Street and CSX properties and lead warehouse space transitions to meet future needs

DEPARTMENT OVERVIEW PLANNING AND CAPITAL DEVELOPMENT

Total FTEs: 12
(Includes Durham, Orange and Wake)

About the Department:

The Capital Development department, by working with the public and local government partners, plans, designs and constructs regional projects that enhance the public's ability to travel within the triangle region. This department now also includes four FTEs who are dedicated to planning related activities and a Chief Development Officer.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$2,291,412	\$3,012,393	\$720,981

FY25 PLANNING and CAPITAL DEVELOPMENT

FTEs

12.00

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$1,179,085	\$329,224	\$306,003	\$61,954	\$495,948	\$1,193,129	\$14,045
TOTAL NON-SALARY AND WAGES	1,112,327	352,475	329,801	180,265	956,722	1,819,262	115,089
Employer Dental Insurance	7,222	1,711	1,624	347	2,709	6,391	(831)
Medical Insurance	156,145	37,775	35,851	7,671	59,800	141,097	(15,048)
Vision Insurance	1,524	359	341	73	569	1,342	(182)
Employer FICA	87,201	25,186	23,409	4,740	37,940	91,274	4,073
Employer Pension	90,122	24,795	24,480	4,956	39,676	93,908	3,786
Workers' Compensation	18,788	5,750	4,665	998	7,781	19,193	406
Employee Phys/Test	300	300				300	
Consultants					801,002	801,002	109,588
Other Professional Services	340,479		235,088	160,551		395,639	154,727
Meeting Expense - Materials	1,200	1,200				1,200	
Meeting Refreshment	2,400	2,400				2,400	
Office Supplies	1,200	1,500				1,500	300
Miscellaneous Supplies	600	750				750	150
Travel	10,000	11,500				11,500	1,500
Employee Training	12,000	15,000				15,000	3,000
Conferences	6,000	7,500				7,500	1,500
Telephone/WAN Services	1,696	1,885				1,885	189
Telephone- Wireless	3,640	3,600				3,600	(40)
Postage	200	200				200	
Printing	500	500				500	
Advertisement Services	3,000	900				900	(2,100)
Licensing & Certification	3,600	1,500				1,500	(2,100)
Copier/Printer/Fax Lease	1,175	1,084				1,084	(91)
Technology Maint. Contracts	149,380	151,523				151,523	2,143
Lawn Maintenance							
Miscellaneous Rentals	3,000						(3,000)

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
Property & Gen Liability Insurance	18,145	5,354	4,343	929	7,245	17,871	(274)
Indirect Cost - Central Services	28,947	40,203				40,203	11,256
Durham Allocation	47,104						(47,104)
Orange Allocation	11,983						(11,983)
Wake Allocation	99,976						(99,976)
Dues and Subscriptions	3,600	1,500				1,500	(2,100)
Office Furniture (Capital)	1,200	1,500				1,500	300
Tech Systems Equipment/Software		7,000				7,000	7,000
TOTAL EXPENSES	2,291,412	681,698	635,805	242,220	1,452,669	3,012,393	720,981

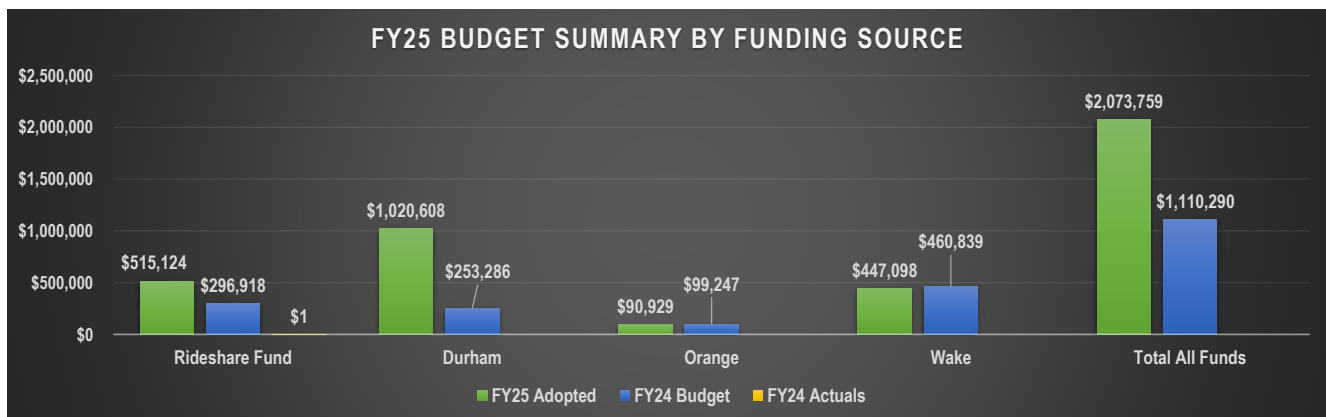
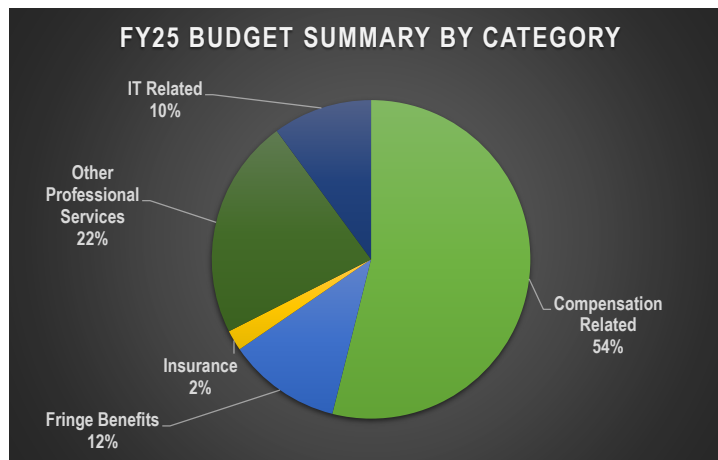
DEPARTMENT OVERVIEW PLANNING AND ENGAGEMENT

(Includes GoDurham, Durham, Orange and Wake)

Total FTEs: 14

About the Department

The Regional Services Department is responsible for the oversight of Transit Services Planning and have the responsibility of creating transit, telework ride-share, bike/walk and emergency ride home services and then making it easier and more attractive for the community to use those services.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$2,073,759	\$2,201,570	\$127,811

FY25 PLANNING AND ENGAGEMENT

FTEs

14.00

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$651,556	\$240,792	\$198,979	\$70,070	\$468,176	\$978,016	\$326,460
TOTAL NON-SALARY AND WAGES	1,422,203	334,959	362,884	104,329	421,380	1,223,553	(198,649)
Employer Dental Insurance	4,373	1,792	1,684	562	3,515	7,553	3,180
Medical Insurance	94,617	39,558	37,185	12,404	77,603	166,751	72,134
Vision Insurance	930	376	354	118	738	1,586	656
Employer FICA	49,843	18,421	15,222	5,360	35,815	74,818	24,975
Employer Pension	50,112	17,721	15,918	5,606	37,454	76,699	26,587
Workers' Compensation	13,020	5,982	4,838	1,614	10,097	22,532	9,512
Employee Phys/Test	200	325				325	125
Consultants					119,784	119,784	119,784
Other Professional Services	291,046	125,000	42,690		111,213	278,903	(12,143)
Meeting Expense - Materials	1,200	1,200				1,200	
Meeting Refreshment	2,400	2,400				2,400	
Office Supplies	900	1,300				1,300	400
Miscellaneous Supplies	450	650				650	200
Travel	4,500	6,500				6,500	2,000
Employee Training	9,000	13,000				13,000	4,000
Conferences	4,500	6,500				6,500	2,000
Telephone/WAN Services	1,504	1,784				1,784	280
Telephone- Wireless	2,800						(2,800)
Postage	50	200				200	150
Printing		500				500	500
Advertisement Services	2,000	650				650	(1,350)
Licensing & Certification	2,700	1,300				1,300	(1,400)

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
Contracted Services- Transit	679,355						(679,355)
Copier/Printer/Fax Lease	1,042	1,026				1,026	(16)
Technology Maint. Contracts	148,210	6,931	130,067	64,975		201,973	53,763
Property & Gen Liability Insurance	14,212	5,570	4,505	1,503	9,402	20,979	6,767
Indirect Cost - Central Services	39,639	66,673				66,673	27,034
Dues and Subscriptions	2,700	1,300				1,300	(1,400)
Office Furniture (Capital)	900	1,300				1,300	400
Tech Systems Equipment/Software		7,000				7,000	7,000
Promotions -Marketing					15,759	15,759	15,759
Surveys - Marketing			110,421	12,187		122,608	122,608
TOTAL EXPENSES	2,073,759	575,750	561,865	174,398	889,557	2,201,569	127,811

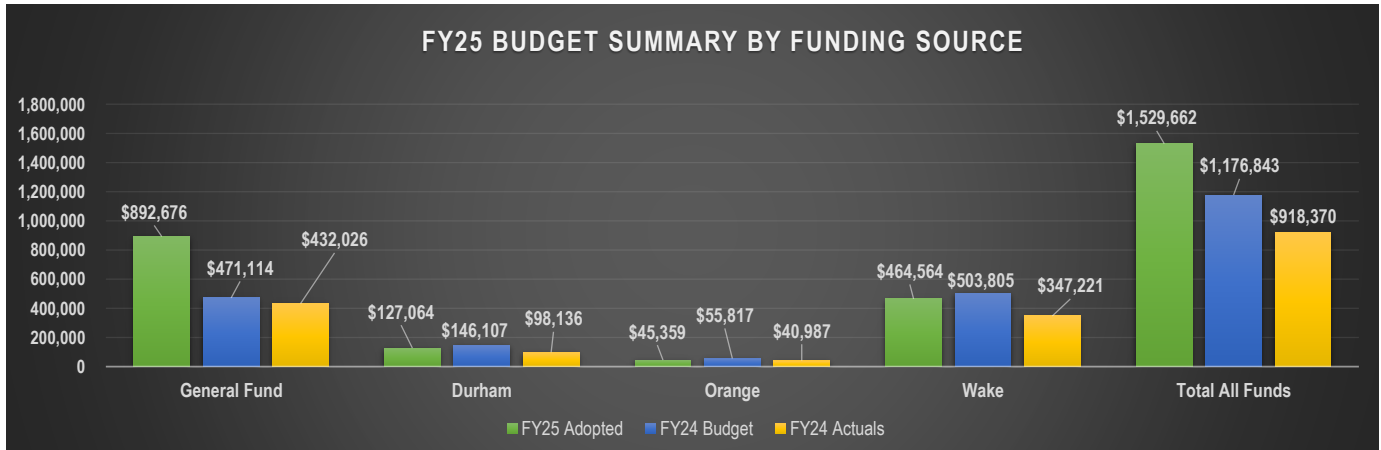
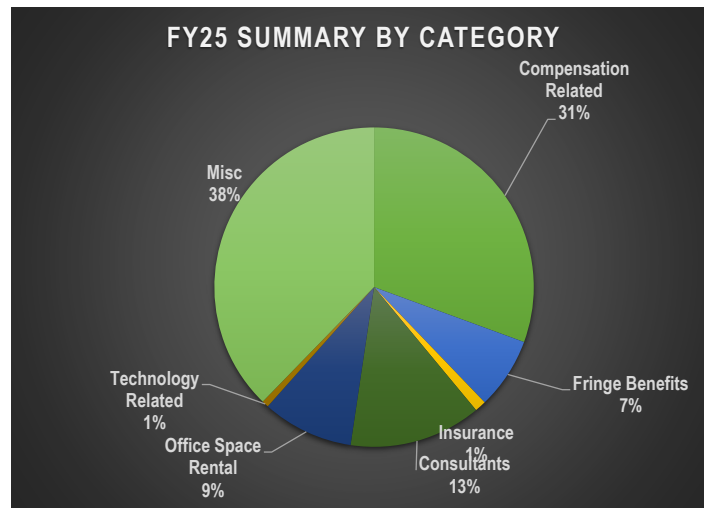
DEPARTMENT OVERVIEW REAL ESTATE

(Includes Durham, Orange and Wake)

Total FTEs: 6

About the Department:

The Real Estate Department is responsible for the oversight, maintenance and acquisition of all facilities owned or used by GoTriangle.



		Variance FY25 to FY24
FY24 Budget	FY25 Adopted	
\$1,176,843	\$1,529,662	\$352,820

FY25 REAL ESTATE

FTEs

6.00

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$434,616	\$272,453	\$36,007	\$16,004	\$125,357	\$449,821	\$15,205
TOTAL NON-SALARY AND WAGES	742,227	620,223	91,057	29,356	339,206	1,079,842	337,615
Employer Dental Insurance	3,328	2,327	235	105	819	3,486	158
Medical Insurance	71,957	51,372	5,195	2,309	18,086	76,962	5,005
Vision Insurance	704	489	49	22	172	732	28
Employer FICA	33,248	20,843	2,755	1,224	9,590	34,411	1,163
Employer Pension	34,770	21,796	2,881	1,280	10,029	35,986	1,216
Workers' Compensation	9,127	6,684	676	300	2,353	10,014	887
Consultants - Legal Expense	10,000						(10,000)
Consultants	5,000				10,191	10,191	5,191
Other Professional Services	190,243	383,000	78,637	23,836		485,473	295,230
Meeting Refreshment	600	600				600	
Travel	3,000	5,000				5,000	2,000
Employee Training	4,000	9,500				9,500	5,500
Conferences	2,000	3,000				3,000	1,000
Telephone/WAN Services	2,008	1,914				1,914	(94)
Telephone- Wireless	2,780	4,380				4,380	1,600
Postage	500	500				500	
Outside Repairs - Building		2,000				2,000	2,000
Building Repairs	127,500						(127,500)
Outside Repairs-Parts	20,000						(20,000)
Advertisement Services							
Licensing & Certification	1,575	1,575				1,575	
Copier/Printer/Fax Lease	1,391	1,100				1,100	(291)
Technology Maint. Contracts	4,286	7,434				7,434	3,148
Lawn Maintenance					101,475	101,475	101,475

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 - FY24
Rental of Office Space	141,305				104,862	104,862	(36,442)
Property & Gen Liability Insurance	8,495	6,224	629	280	2,191	9,324	829
Indirect Cost - Central Services	41,281	41,985				41,985	704
Durham Allocation	4,641						(4,641)
Orange Allocation	2,020						(2,020)
Wake Allocation	16,068						(16,068)
Dues and Subscriptions	400	500				500	100
Fixed Assets/Capital Outlay							
Tech Systems Equipment/Software		3,000				3,000	3,000
Transit Amenities					79,438	79,438	79,438
Property Management		45,000				45,000	45,000
TOTAL EXPENSES	1,176,843	892,676	127,064	45,359	464,564	1,529,662	352,820

FY 2025 Budget Goals and Objectives

REGIONAL TRANSIT OPERATIONS (Bus Operations & Bus Supervision)

Goals

- Develop a comprehensive regional bus service consistent with the Short Range Transit Plan;
- Provide regional bus service connecting the local bus systems, the region's major cities, outlying communities, universities, and technical colleges, and employment centered near RDU and RTP;
- Provide exemplary customer service for bus customers and telephone inquiries; and
- Provide cost effective service of delivery.

Objectives

- Increase regional bus ridership by 5% percent;
- Increase on time performance by 5% percent by utilizing CAD/AVL tools to adjust schedules as needed;
- Maintain a 100% service pull out rate;
- Reduce overtime by retaining acceptable operator levels;
- Retain operator levels by maintaining competitive pay, creating and maintaining award and incentive programs and fostering a culture of positivity and teamwork;
- Create employee progression training program to provide and foster the skills and knowledge to create our future leaders internally;
- Transition to Return to Fares via operator and supervisor training, public education, and internal engagement team;
- Create and administer biannual internal customer service surveys to garner customer feedback for service improvement;
- Improve operations partnerships with sister agencies;

- Continue to promote security and safety awareness and reduce preventable accidents and incidents by offering driver incentives and awards, performing ride-alongs, administering biannual refresher trainings, administering remedial trainings, conducting safety drills and installing drive-cam;
- Provide continuing education for supervisory staff in leadership, safety and security and emotional intelligence;

Issues and Challenges

- On-time performance for regional bus service routes
- Maintaining high customer service
- Meeting the transit needs of increasing bilingual population
- Keeping updated and trained on current transit technology
- Increasing insurance costs
- Inclement weather
- Service coordination with Chapel Hill Transit, GoDurham, GoRaleigh; GoCary, Wolfline, Duke University Transit, and community transportation systems
- Identify new financial resources for operating expenses of technology/capital purchases
- Recruitment of qualified bus and supervisor staff
- Competitive pay
- Enhancing retention/morale of current operations staff
- Financing for training, incentives and pay
- Keep updated and trained on safety regulations

BUS MAINTENANCE

Goals

- Develop a comprehensive regional bus service consistent with the Short Range Transit Plan;
- Provide clean, safe and reliable transit vehicles;
- Procurement and maintenance of vehicles and equipment;
- Reducing vehicle breakdowns by addressing potential problems before they become major issues;
- Increase Mechanic skills improvement for Battery Electric Vehicles; and
- Develop employee training/promotion program.

Objectives

- Perform all preventive maintenance services on-time.
- Continue to determine mechanics abilities/training requirements for proper completion of all maintenance repairs and services;
- Continue to improve quality care and detail services in passenger compartment to provide a clean riding experience;
- Continue to focus on the facility's equipment lifecycle planned replacements and sustainability improvement;
- Maintain a 100% service pull out rate;
- Ensure that the AVL, real time arrival system, and other GoTriangle assets are in State of Good Repair;
- Explore and pursue practical energy efficient practices, alternatives and transit equipment;
- Continue to improve communications between maintenance and bus and paratransit operations staff;
- Continue to promote security and safety awareness throughout the organization;
- Continue to strive to extend the service life of our vehicles and be in the position to provide high productivity;
- Continue to maximize utilization of vehicle parts to produce the best long-term value of our equipment;

- Continue to improve the Preventive Maintenance Program to maximize equipment availability;
- Continue to improve Information Technology on vehicles with the latest and greatest systems;
- Develop and implement proactive maintenance, regularly inspecting and replacing worn parts thus helping to prevent these components from failing prematurely;
- Complete CIP for procuring ten (10) 40 ft diesel buses, 5 BEBs, installing BEB Chargers, updating bus wash system, upgrade and remodel of maintenance shop, perimeter fencing, shop equipment;
- Develop and implement a Bus, LTV and Support/Staff vehicle 5 year replacement plan where we can secure funding to order ten (10) 40 ft diesel buses while keeping LTV and Support/Staff fleet current per FTA guidelines; and
- Keep up with changes to FTA, OSHA, and local safety requirements.

Issues and Challenges

- Maintaining high internal customer service with operators and operations staff;
- Increasing fuel and parts costs;
- Keeping updated and trained on current transit maintenance operations technology;
- Increasing parts and outside repair costs;
- Inclement weather;
- Recruitment of qualified maintenance staff;
- Enhancing retention/morale of current maintenance staff;
- Maintaining buses beyond their useful life, finding parts, some are no longer available;
- Maintaining outdated fair boxes that are no longer being built and most replacement parts are no longer available;
- Repairing vehicle accident damage in a timely manner; and
- Keep updated and trained on safety regulations.

REGIONAL PARATRANSIT SERVICE

- Provide more prominent online information for paratransit customers;
- Provide clean, safe and reliable transit vehicles;
- Provide cost effective service of delivery;
- Provide ADA service in concert with other area transit agencies; and
- Coordinate with procurement and maintenance on vehicles and equipment.

Goals

- To obtain and maintain a trained staff for the functional operation and control of the service while keeping OT under 7%
- Maintain a 92% on time performance of scheduled appointments;
- Provide one-on-one travel training by linking certification and travel training as skills for assessing functional mobility by encouraging more fixed route usage;
- Improve the delivery of mobility coordinated communication and option between local transit agencies, by establishing zone rates for trips throughout the region;
- Explore and pursue the latest transit technology by collaborating with local agencies to share software cost in order to improve the trip booking and scheduling process, software reporting and dispatch procedures;
- Continue to increase GoTriangle ACCESS presence and participation in public outreach events in each of the three counties.

Issues and Challenges

- Financial gaps issues surrounding funding remain one of the primary obstacles to implementing coordinated ADA transportation;
- Maintaining appropriate office staff levels to address function duties related to operations, reservations, training, and safety;
- Maintaining excellent customer service;
- Keeping updated and trained on current transit technology and trends; and
- Enhancing retention/morale of current paratransit operators and staff.



GoTriangle FY 2025 Budget Goals and Objectives

Transit Operations Department

VANPOOL PROGRAM

Goals

- Expand the number of vanpools under partnership with Commute with Enterprise;
- Provide convenient vanpool routes for commuters in the Triangle area;
- Provide exemplary customer service for telephone and general public inquiries;
- Provide clean, safe, and reliable vanpool vehicles; and
- Provide proper maintenance and leasing of vehicles through Commute with Enterprise.

Objectives

- Review vanpools fares and adjust vanpool fares as appropriate per contractual agreement with Commute with Enterprise;
- Add ten (10) new vanpools;
- Monitor all preventive maintenance services on-time;
- Respond and resolve customer complaints within three (3) business days if customer satisfaction is not reached with Commute with Enterprise;
- Marketing and providing alternative transportation options for customers throughout the area;
- Provision of subsidy equal to 30% of the total vanpool fare up to a maximum of \$600 per vanpool, per month.

Issues and Challenges

- Offering affordable vanpool fares;
- Attracting qualified vanpool drivers and riders to the program;
- Identifying alternatives for reducing vanpool costs; and
- Increased remote work options for commuting workforce.

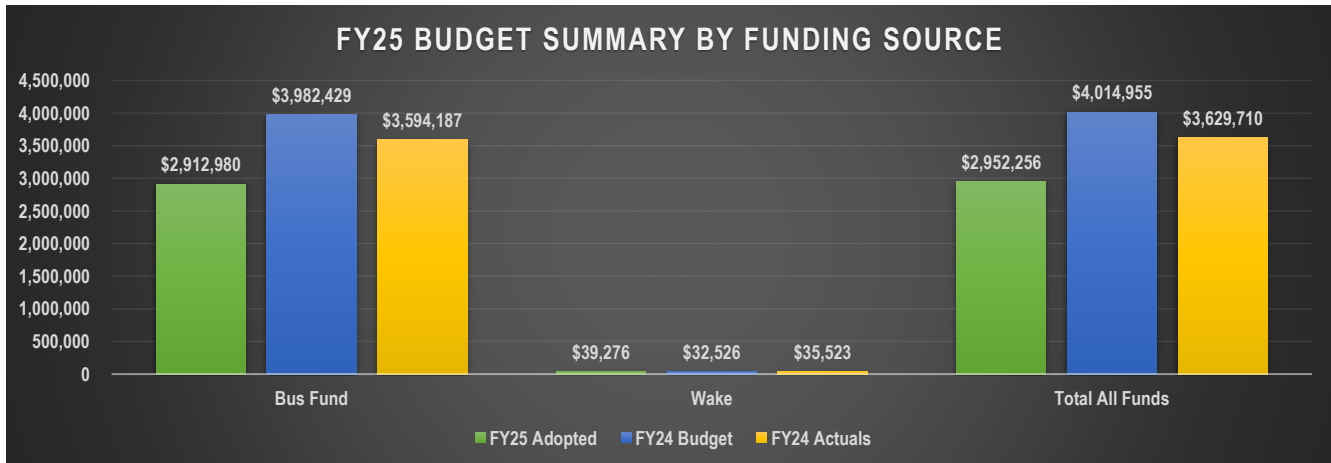
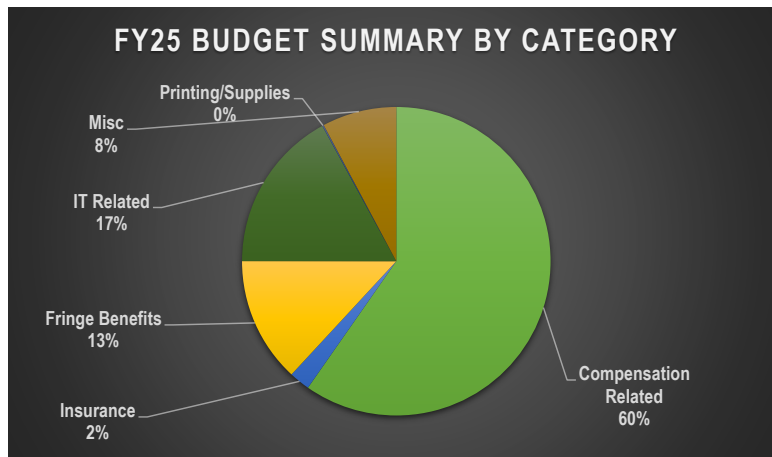
DEPARTMENT OVERVIEW BUS SUPERVISION

Includes (Wake)

Total FTEs: 20

About the Department

Bus Supervision houses the management staff for all of bus operations, including safety and security and maintenance. It seeks to ensure that all departments within the Regional Bus Services division operates efficiently and strives to provide quality, world class transit service to the Triangle region.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$4,014,955	\$2,952,256	(\$1,062,699)

FY25 BUS SUPERVISION

FTEs		20.00			
	All Funds FY24 Budget	GoTriangle FY25 Adop.	GoTriangle FY25 Adop.	All Funds FY25 Adop.	FY25 - FY24
TOTAL SALARIES AND WAGES	\$2,144,886	\$1,616,479	\$23,371	\$1,639,850	(505,036)
TOTAL NON-SALARY AND WAGES	1,870,069	1,296,500	15,907	1,312,407	(557,662)
Employer Dental Insurance	13,309	11,388	232	11,620	(1,689)
Medical Insurance	287,826	251,409	5,131	256,540	(31,286)
Vision Insurance	2,816	2,391	49	2,440	(376)
Employer FICA	143,604	121,040	1,788	122,828	(20,776)
Employer Pension	150,174	126,578	1,870	128,448	(21,726)
Workers' Compensation	36,507	32,712	668	33,380	(3,127)
Consultants			5,547	5,547	5,547
Other Professional Services	387,000				(387,000)
Uniforms	7,000	7,000		7,000	-
Meeting Expense - Materials	500	500		500	-
Meeting Refreshment	7,500	7,500		7,500	-
Other Educ. and First Aid Serv	2,000	200		200	(1,800)
Office Supplies	10,000	10,000		10,000	-
Travel	8,500	10,000		10,000	1,500
Employee Training	6,000	20,000		20,000	14,000
Conferences	5,000	5,000		5,000	-
Telephone/WAN Services	29,633	26,165		26,165	(3,468)
Telephone- Wireless	84,600	96,600		96,600	12,000
Postage	500	500		500	-
Printing	7,000	5,000		5,000	(2,000)
Other Services - Graphics	500	500		500	-
Office Equipment (NonCap)	750	750		750	-
Advertisement Services	5,000	5,000		5,000	-
Special Events	6,000	6,000		6,000	-

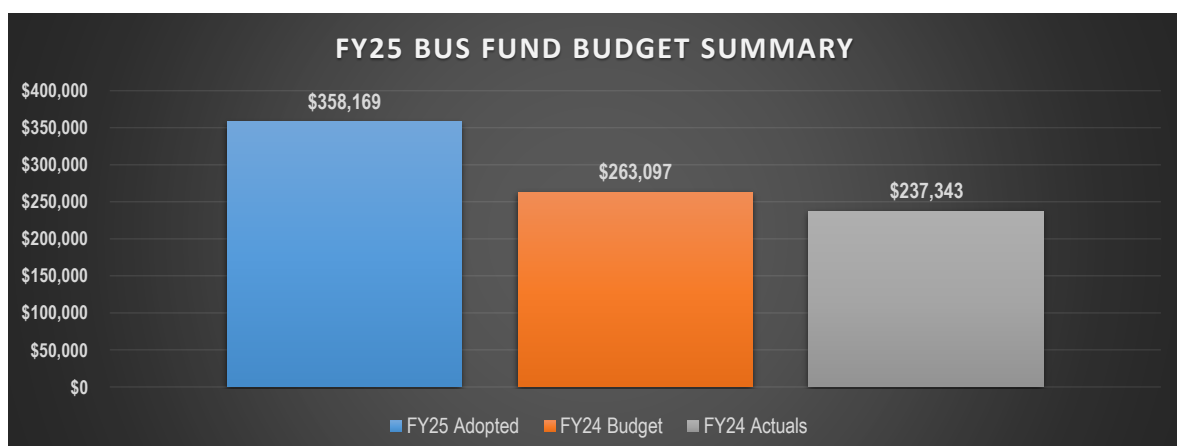
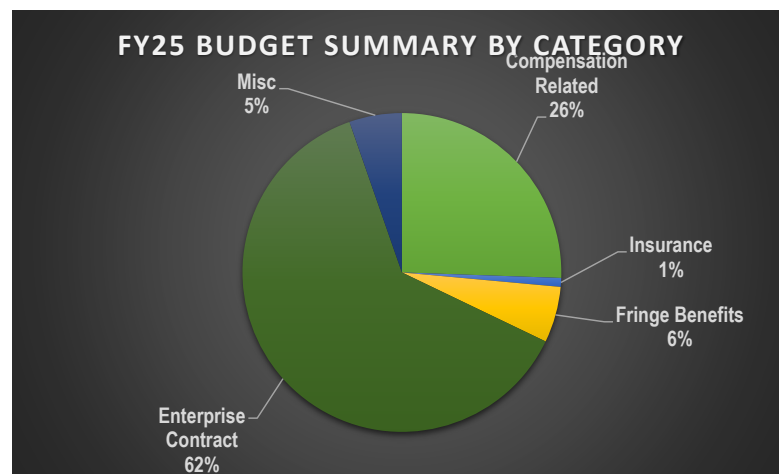
	All Funds FY24 Budget	GoTriangle FY25 Adop.	GoTriangle FY25 Adop.	All Funds FY25 Adop.	FY25 - FY24
Armored Car Service	8,000	8,000		8,000	-
Copier/Printer/Fax Lease	8,894	5,385		5,385	(3,509)
Technology Maint. Contracts	406,704	374,311		374,311	(32,393)
Property & Gen Liability Insurance	33,981	30,458	622	31,080	(2,901)
Indirect Cost - Central Services	206,771	128,113		128,113	(78,658)
Dues and Subscriptions	4,000	4,000		4,000	-
TOTAL EXPENSES	4,014,955	2,912,980	39,276	2,952,256	(1,062,699)

DEPARTMENT OVERVIEW VANPOOL

Total FTE: 1

About the Department

The Vanpool Department's primary goal is to provide an alternative method of transportation for the citizens of the Triangle. Citizens are able to carpool via multi passenger vans in an effort to save on their personal gas consumption while helping to improve our environment through the reduction of fumes from single occupant vehicles. The service is currently being contracted through Enterprise who is in charge of the day to day operations of the directly operated service. The expenses are related to the oversight of the contract.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$263,097	\$358,169	\$95,072

FY25 VANPOOL

FTEs	1.00		
	FY24 Budget	GoTriangle FY25 Adop.	Variance FY25- FY24
TOTAL SALARIES AND WAGES	\$82,128	\$85,010	\$2,882
TOTAL NON-SALARY AND WAGES	180,969	273,159	92,190
Employer Dental Insurance	555	581	26
Medical Insurance	11,993	12,827	834
Vision Insurance	117	122	5
Employer FICA	6,283	6,503	220
Employer Pension	6,570	6,801	231
Workers' Compensation	1,521	1,669	148
Other Professional Services	135,000	224,000	89,000
Uniforms	600	400	(200)
Office Supplies			
Travel	3,000	1,000	(2,000)
Employee Training		200	200
Conferences	1,000	3,100	2,100
Telephone/WAN Services	501	478	(23)
Telephone- Wireless	820	1,260	440
Printing			
Copier/Printer/Fax Lease	347	275	(72)
Technology Maint. Contracts	1,070	1,856	786
Property & Gen Liability Insurance	1,416	1,554	138
Indirect Cost - Central Services	10,176	10,533	357
TOTAL EXPENSES	263,097	358,169	95,072



FY 2025 Budget Goals and Objectives

REGIONAL INFORMATION CENTER

Vision

Leading provider in the Transit sector of high quality, personalized information about public transportation and ridesharing services (including bus, carpool, vanpool, on demand, bicycling, walking and telecommuting) through email, phone, virtual chat/text.

Mission

Deliver outstanding customer service by addressing inquiries and resolving issues promptly, enhancing the overall customer experience through innovative solutions, dedicated support and continuously improving our processes and technologies.

The Regional Information Center sustains a focus to offer the best customer experience through team work and commitment to our daily roles and responsibilities. We will fulfill our partner, GoTriangle's

Mission: Connecting people to life's opportunities throughout the region.

Vision: Our region's trusted mobility partner.

By maintaining:

- Key performance standards
- Demonstrate professional standards and high level of integrity
- Excel in customer service
- Use innovative skills and technology to enhance performance
- Lead through positive change and flexibility
- Provide opportunities for professional development and growth
- Promote the mission, vision and goals of the GoTriangle organization

Goals for FY 2025

- Communicate/offer the best Transit Resources/Options.
- Respond to all customer feedback within three business days.
- Connect multiple transportation options (bus, micro transit, share the ride NC).
- Maintain open communication with the Partner Agencies through monthly emails and/or Quarterly meetings. (i.e. monthly Zendesk Statistic Reports)
- Continue to automate, integrate and enhance the current cloud based phone system; (offer other options for community members to communicate. (i.e. virtual chat, text)
- Continue to update all departmental procedures (i.e. work expectations, training manuals, RTC service desk window standard operating procedures).
- Monitoring/Increasing staffing needs as service increases throughout the Region and technology develops.
- Communicate/Collaborate among various GoTriangle internal departments.
- Handle 95% of all calls to the GoTransit Regional Information Center while serving up to 500,000 customer inquiries.
- Answer calls with an average call length of no more than 180 seconds.
- Answer calls with an average customer wait times of less than 30 seconds.
- Set a baseline for a new standard measuring employee engagement.
- Complete RIC Wake Transit Progress and Reimbursement Quarterly Reports.
- Complete RIC Transportation Demand Management TJCOG Quarterly Reports.
- Acknowledge National Customer Service Week October 6, 2024 – October 12, 2024. (i.e. incentives)
- Submit the FY26 Budget Headcount to GoTriangle Sr. Budget and Finance Manager - December 30, 2024.
- Submit the Annual Budget to GoTriangle Sr. Budget and Finance Manager - February 15, 2025.
- Submit the Center's Information for the Annual Budget Book to GoTriangle Internal Communications Specialist - July 3, 2025.
- Process the Bi-Annual Customer Service Bonus Payouts January 3, 2025 and July 3, 2025. (provide information to payroll).
- Staff and maintain GoTriangle Operations Regional Transit Center Service Desk window located at 901 Slater Road Durham, NC.

Initiatives and Challenges

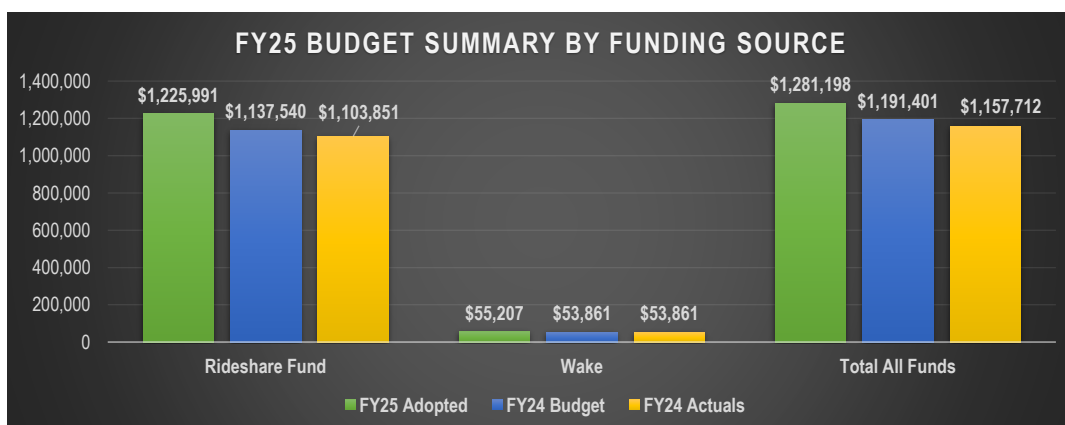
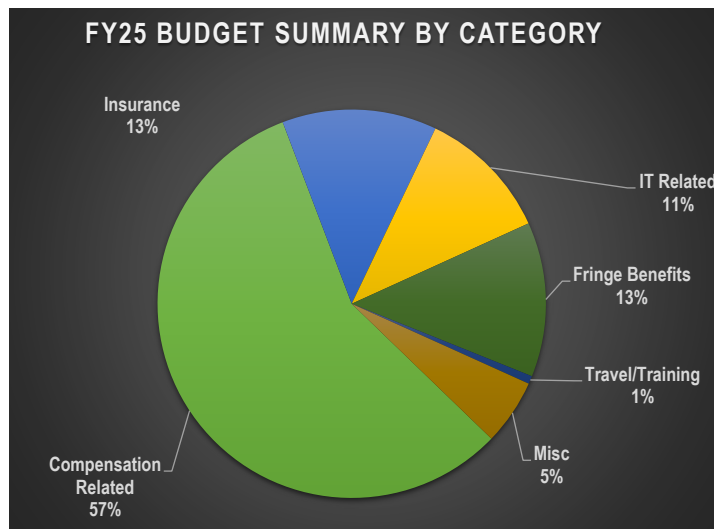
- Identifying/Securing financial resources to offer competitive wages amongst Team.
- Maintaining a high level of customer service with limited staff.
- Attracting and maintaining qualified staff with current wages.
- Identifying alternatives for maintaining and motivating current staff.
- Reliability reassurance with limited operators throughout region.

DEPARTMENT OVERVIEW REGIONAL INFORMATION CENTER (Includes Wake)

Total FTEs: 10

About the Department

The GoTriangle Regional Information Center provides a consolidated source of information about public transportation services, ridesharing and paratransit services throughout the Triangle. Customers are able to make one call to (919) 485-RIDE and receive information about GoTriangle, GoRaleigh, GoDurham, GoCary and the Town of Chapel Hill. Through this multi-agency partnership, the Call Center provides comprehensive transit information of a consistently high quality that is relied upon by our current and future customers.



		Variance FY25 to FY24
FY24 Budget	FY25 Adopted	
\$1,191,401	\$1,281,198	\$89,797

FY25 REGIONAL INFORMATION CENTER

FTEs

10.00

	All Funds FY24 Budget	GoTriangle FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.	Variance FY25 FY24
TOTAL SALARIES AND WAGES	\$680,221	\$728,347	\$28,285	\$756,632	\$76,411
TOTAL NON-SALARY AND WAGES	511,180	497,644	26,922	524,566	13,387
Employer Dental Insurance	5,545	5,229		5,229	(316)
Medical Insurance	119,928	115,443		115,443	(4,485)
Vision Insurance	1,173	1,098		1,098	(75)
Employer FICA	50,002	55,756		55,756	5,754
Employer Pension	38,334	36,729		36,729	(1,605)
Tuition Reimbursement	3,000	3,000		3,000	
Workers' Compensation	22,437	26,704		26,704	4,267
Employee Phys/Test	450	450		450	
Uniforms	2,000	500		500	(1,500)
Meeting Refreshment	2,000	500		500	(1,500)
Office Supplies	3,000	3,000		3,000	
Miscellaneous Supplies	4,000	4,000		4,000	
Travel	4,500	3,500		3,500	(1,000)
Employee Training	4,500	5,000		5,000	500
Conferences	3,000	3,000		3,000	
Telephone/WAN Services	5,013	4,778		4,778	(235)
Telephone- Wireless	1,620	1,620		1,620	
Postage	500	500		500	
Printing	200	200		200	
Advertisement Services		500		500	500
Copier/Printer/Fax Lease	3,474	2,747		2,747	(727)
Technology Maint. Contracts	132,328	126,318	26,922	153,240	20,913
Property & Gen Liability Insurance	20,884	24,864		24,864	3,980
Indirect Cost - Central Services	83,292	72,208		72,208	(11,084)
TOTAL EXPENSES	1,191,401	1,225,991	55,207	1,281,198	89,797

DEPARTMENT OVERVIEW

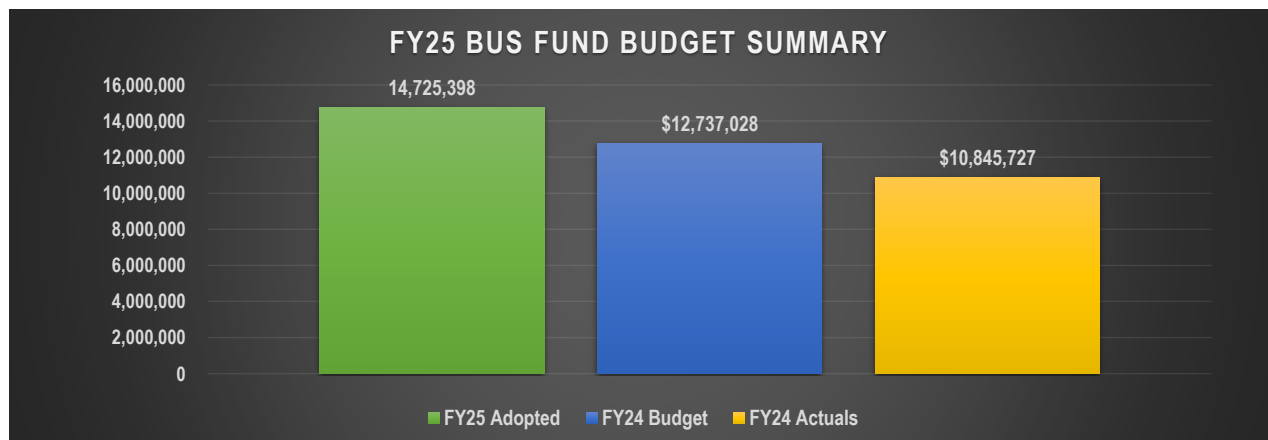
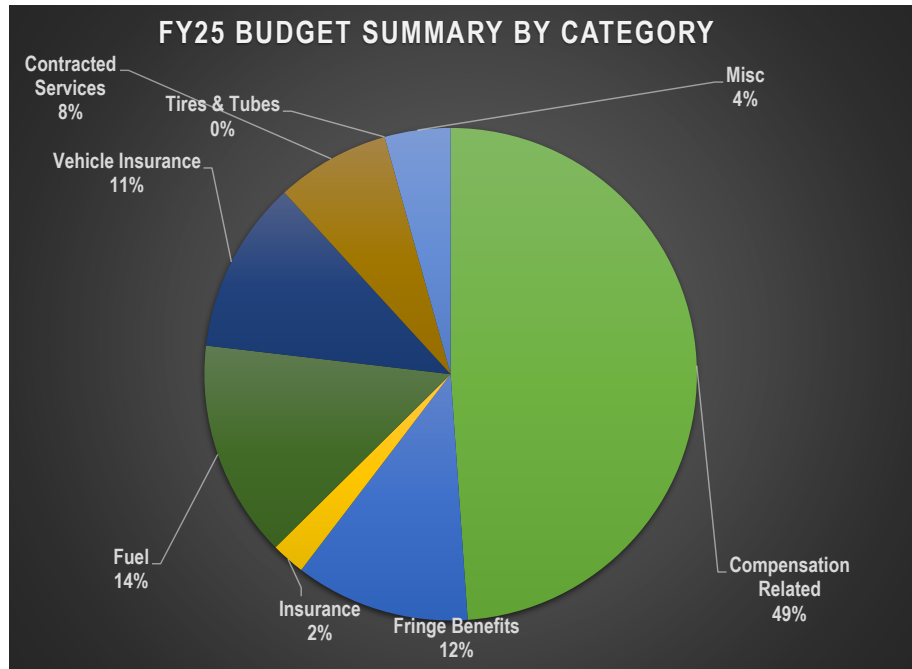
TRANSIT OPERATIONS

(Includes Durham, Orange and Wake)

Total FTEs: 95

About the Department

Bus Operations encompasses the services that allow for the safe and reliable transportation services that our customers enjoy. The fixed route service operates 7 days a week with 63 buses in service. In addition there are 14 regional routes, 10 weekday express routes and 4 shuttle routes.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$12,737,028	\$14,725,398	\$1,988,370

FY25 TRANSIT OPERATIONS

FTEs

95.00

	GoTriangle FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$5,224,163	\$6,688,439	\$1,464,276
TOTAL NON-SALARY AND WAGES	7,512,865	8,036,959	524,094
Employer Dental Insurance	49,352	51,854	2,502
Medical Insurance	1,067,356	1,144,810	77,454
Vision Insurance	10,441	10,889	448
Employer FICA	410,358	511,666	101,308
Employer Pension	397,809	483,221	85,412
Tuition Reimbursement	6,000	6,000	
Workers' Compensation	141,468	168,986	27,518
Employee Phys/Test	25,000	35,000	10,000
Uniforms	37,000	37,000	
Meeting Expense - Materials	1,750	1,750	
Meeting Refreshment	8,000	8,000	
Other Educ. and First Aid Serv	2,500	2,500	
Fuels and Lubricants	2,124,717	2,100,000	(24,717)
Tires and Tubes	120,000		(120,000)
Licenses, Tags and Fees	1,000	30,000	29,000
Maintenance Supplies	3,000	3,000	
Motor Vehicles Records**	3,500	3,500	
Miscellaneous Supplies	500	500	
Travel	4,000	4,000	
Employee Training	2,650	2,650	
Conferences	1,000	1,000	
Postage	500	500	
Printing	1,500	1,500	
Maint Fee- Park & Ride	70,809	70,809	
Advertisement Services	15,000	8,000	(7,000)
Special Events	1,000	1,000	
Contracted Services- Transit	1,271,790	1,100,597	(171,193)
Property & Gen Liability Insurance	131,676	157,343	25,667
Vehicle Insurance	1,259,024	1,671,187	412,163
Indirect Cost - Central Services	333,165	404,697	71,532
Dues and Subscriptions	6,000	10,000	4,000
Office Furniture (Capital)	5,000	5,000	
TOTAL EXPENSES	12,737,028	14,725,398	1,988,370

FY25 Contracted Services Overview

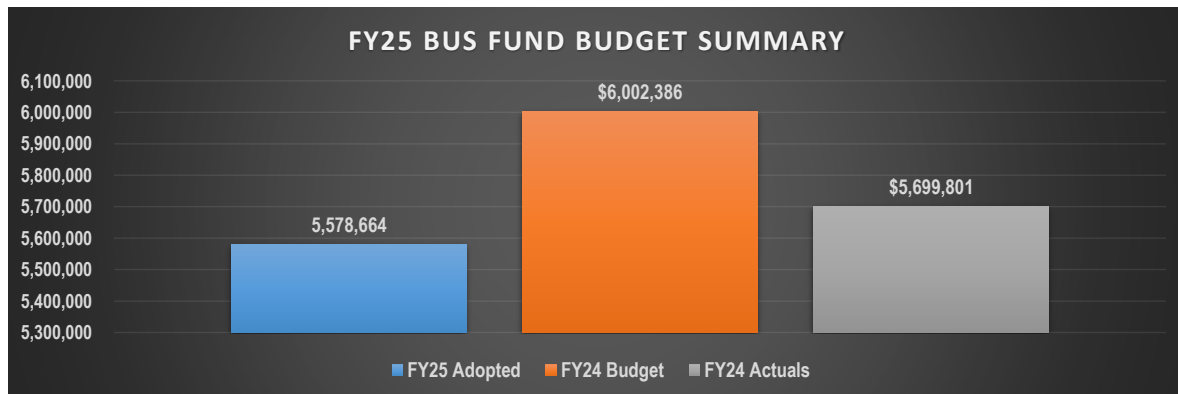
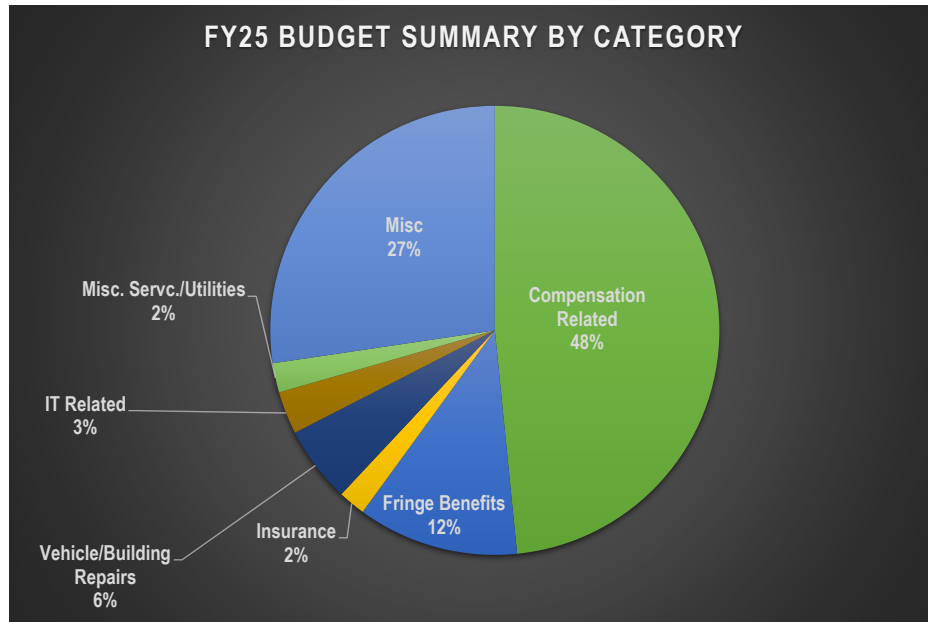
	Days Operated	Daily Revenue Hours	Daily Total Hours	Annual Revenue Hours	Annual Total Hours	Annual Cost	Cost per Revenue Hour	Farebox Revenue	FY25 Budget	FY24 Budget	Variance FY25 to FY24
<u>Raleigh</u>											
WRX	259	9.83	12.03	2545.97	3115.77	\$ 373,892	\$ 147	\$ -	\$ 373,892	\$ 350,013	\$ 23,880
ZWX	259	7.17	9.5	1857.03	2460.5	\$ 295,260	\$ 159	\$ -	\$ 295,260	\$ 276,403	\$ 18,858
*charge of \$115.00 per total hours						\$ 669,152	\$ 153	\$ -	\$ 669,152	\$ 626,415	\$ 42,737
<u>Chapel Hill</u>											
420	259	13.7	20.75	3548	5374	\$ 431,445	\$ 125	\$ -	\$ 431,445	\$ 419,784	\$ 11,661
Total				7,951.30	10,950.52			Grand Total	\$ 1,100,597	\$ 1,046,199	\$ 54,398

DEPARTMENT OVERVIEW BUS MAINTENANCE

Total FTEs: 34

About the Department

The Bus Maintenance Department is responsible for ensuring that our fleet of buses and vans are in top operating condition. These responsibilities include the maintenance of engines and transmissions, tire upkeep and preventative maintenance measures that ensure that GoTriangle's fleet of vehicles meet state and federal regulations.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$6,002,386	\$5,578,664	(\$423,722)

FY25 BUS MAINTENANCE

FTEs	34.00		
	GoTriangle FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$2,648,408	\$2,522,131	(\$126,277)
TOTAL NON-SALARY AND WAGES	3,353,978	3,056,533	(297,446)
Employer Dental Insurance	18,854	19,754	900
Medical Insurance	407,754	436,118	28,364
Vision Insurance	3,989	4,148	159
Employer FICA	202,603	178,913	(23,690)
Employer Pension	210,326	187,099	(23,228)
Tuition Reimbursement		6,000	6,000
Workers' Compensation	52,480	56,746	4,266
Other Fringe Benefits	20,000	23,000	3,000
Employee Phys/Test	7,000	7,000	
Other Professional Services	5,000	5,000	
Uniforms	39,000	45,000	6,000
Meeting Refreshment	4,300	5,400	1,100
Recycling	4,240	4,500	260
Mat/Scraper Rental	40,000	37,000	(3,000)
Tires and Tubes		100,000	100,000
Parts/Maintenance Expense	828,000	550,000	(278,000)
Licenses, Tags and Fees	1,000	1,000	
Vehicle Cleaning Supplies	6,000	6,000	
Maintenance Supplies	85,000	100,000	15,000
Hand Tools	18,000	18,000	
Miscellaneous Supplies	1,000		(1,000)
Travel	3,000	5,000	2,000
Employee Training	7,500	15,000	7,500
Conferences		1,800	1,800
Telephone/WAN Services	17,043	16,245	(798)
Telephone- Wireless	5,084	5,084	
Postage	2,500	2,500	
Electrical utilities	60,000		(60,000)
Natural gas	30,000		(30,000)
Water and Sewer	3,000		(3,000)
Printing	9,000	9,000	
Outside Repairs - Building	225,500	156,000	(69,500)
Outside Repairs-Parts	8,000	8,000	
Outside Repairs - Vehicles	150,000	150,000	

	GoTriangle FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
Vehicle Washing	28,000	28,000	
Towing	15,000	15,000	
Advertisement Services		2,000	2,000
Copier/Printer/Fax Lease	11,812	9,341	(2,471)
Technology Maint. Contracts	116,954	140,663	23,709
Janitorial Services	10,000	25,000	15,000
Lawn Maintenance	40,000	30,000	(10,000)
Waste Removal	35,000	20,000	(15,000)
Miscellaneous Rentals	4,000	4,000	
Property & Gen Liability Insurance	48,848	52,836	3,988
Indirect Cost - Central Services	514,191	528,386	14,195
Dues and Subscriptions	5,000	7,000	2,000
COVID-19 Expenses	50,000	35,000	(15,000)
TOTAL EXPENSES	6,002,386	5,578,664	(423,722)

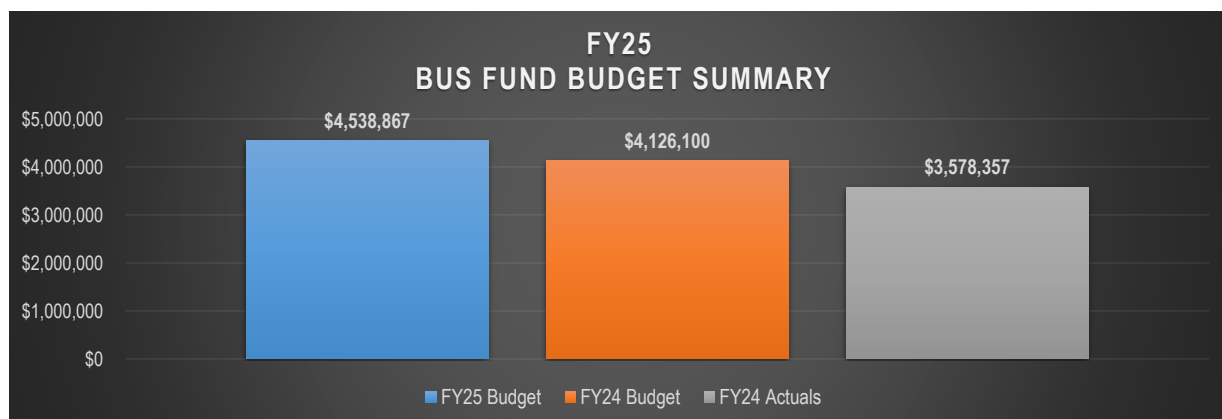
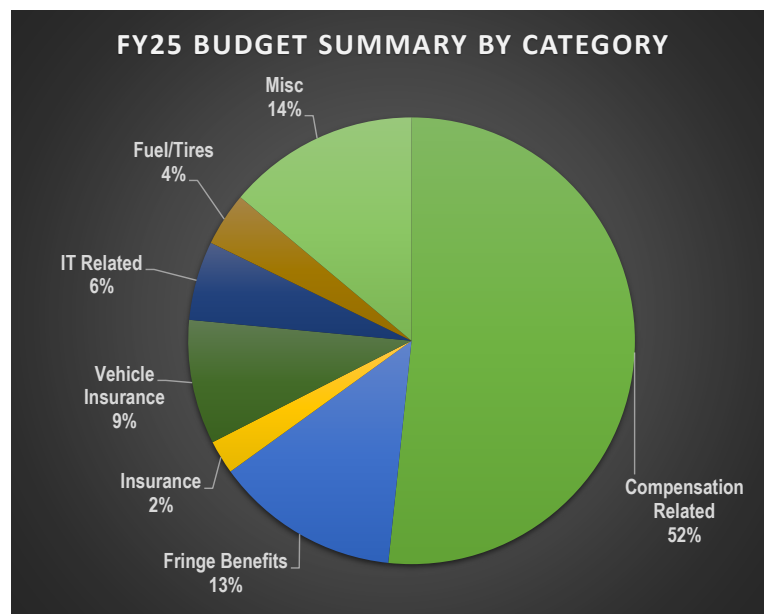
DEPARTMENT OVERVIEW PARATRANSIT

(Includes Durham, Orange and Wake)

Total FTEs: 31

About the Department

The Paratransit Department, recently named "T-Linx", provides safe, courteous, and reliable regional curb-to-curb transportation service (with a door-to-door option) for eligible riders in Raleigh, Durham, and Chapel Hill in accordance with the Americans with Disabilities Act (ADA). The service is designed to meet the needs of eligible riders as defined by ADA law by enabling them to use the service based on GoTriangle's all day fixed-route commuter bus service.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$4,126,100	\$4,538,867	\$412,767

FY25 PARATRANSIT

FTEs	33.00		
	GoTriangle FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL SALARIES AND WAGES	\$2,002,021	\$2,185,098	\$183,077
TOTAL NON-SALARY AND WAGES	2,124,079	2,353,770	229,691
Employer Dental Insurance	17,745	19,173	1,428
Medical Insurance	383,769	423,291	39,522
Vision Insurance	3,754	4,026	272
Employer FICA	153,155	159,871	6,716
Employer Pension	146,512	160,974	14,462
Workers' Compensation	54,001	57,581	3,580
Employee Phys/Test	6,000	6,000	
Other Professional Services	10,000	10,000	
Uniforms	15,500	20,000	4,500
Meeting Expense - Materials	1,000	500	(500)
Meeting Refreshment	6,000	6,000	
Recycling	1,000	1,000	
Fuels and Lubricants	277,502	160,000	(117,502)
Tires and Tubes	16,000	16,000	
Parts/Maintenance Expense	50,000	25,000	(25,000)
Licenses, Tags and Fees	1,000	1,000	
Maintenance Supplies	2,500	3,000	500
Motor Vehicles Records**	1,500	1,500	
Hand Tools	3,000	3,000	
Office Supplies	3,000	3,000	
Miscellaneous Supplies	2,000	1,000	(1,000)
Travel	6,000	6,000	
Employee Training	10,000	10,000	
Conferences	5,000	5,000	
Telephone/WAN Services	15,540	15,767	227
Telephone- Wireless	27,084	19,000	(8,084)
Postage	1,500	1,500	
Printing	2,500	4,500	2,000
Outside Repairs - Vehicles	15,000	15,000	
Vehicle Washing	57,000	61,000	4,000
Towing	3,000	3,000	
Advertisement Services	2,000	2,000	
Copier/Printer/Fax Lease	10,770	9,066	(1,704)
Technology Maint. Contracts	144,812	216,181	71,369
Janitorial Services		1,500	1,500
Rental of Office Space		132,000	132,000

	GoTriangle	GoTriangle	Variance
	FY24 Budget	FY25 Adop.	FY25 - FY24
Property & Gen Liability Insurance	50,263	53,613	3,350
Vehicle Insurance	357,604	408,583	50,979
Indirect Cost - Central Services	257,568	304,644	47,076
Dues and Subscriptions	3,500	3,500	
Tech Systems Equipment/Software			
COVID-19 Expenses			
TOTAL EXPENSES	4,126,100	4,538,867	412,767

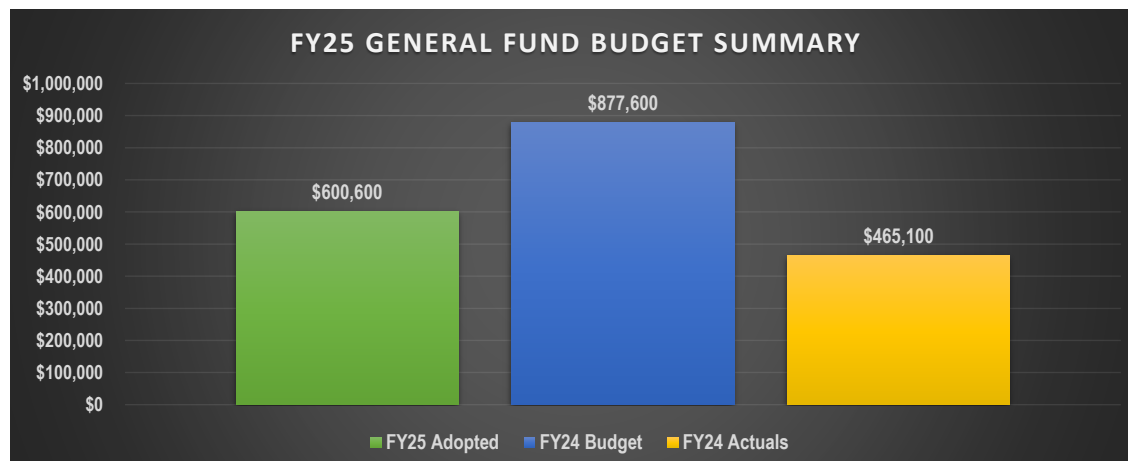
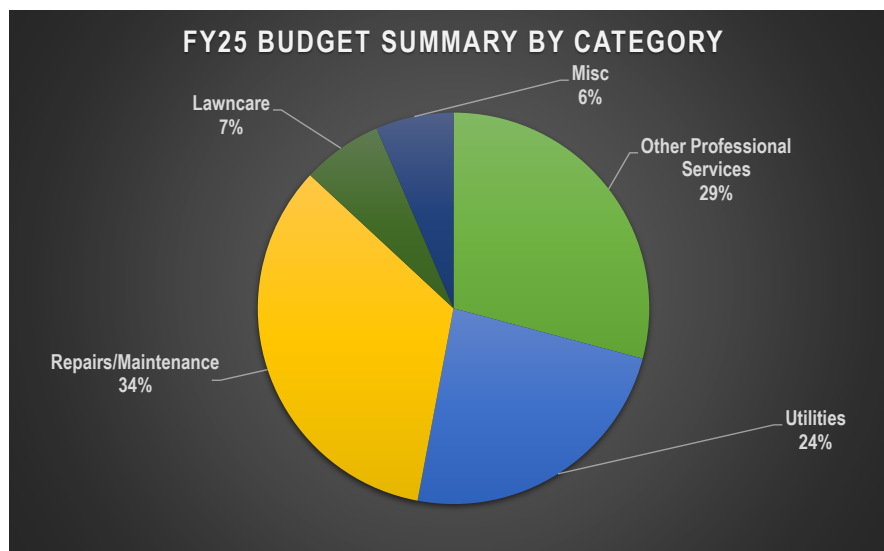
DEPARTMENT OVERVIEW PLAZA

(Includes Durham, Orange and Wake)

About the Plaza:

Fiscal year 2025 marks the 13th year of ownership of the property located at 4600 Emperor Blvd. The facility has undergone a number of upgrades to better align available space with the needs of the employees. We continue to make upgrades as needed to provide a comfortable and safe work environment for our employees. The budget includes funds necessary to maintain the facility on an ongoing basis and fund upcoming maintenance related expenses.

Our estimate for building expenses not including renovations will be approximately \$877K.



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$877,600	\$600,600	(\$277,000)

FY25 PLAZA

	FY24 Budget	GoTriangle FY25 Adop.	Variance FY25 - FY24
TOTAL NON-SALARY AND WAGES	877,600	600,600	48,000
Other Professional Services	450,000	175,000	25,000
Recycling	1,500	1,500	
Maintenance Supplies	1,000	35,000	34,000
Miscellaneous Supplies	2,000	2,000	
Postage	100	100	
Electrical utilities	125,000	132,000	12,000
Water and Sewer	10,000	11,000	1,000
Outside Repairs - Building	60,000	60,000	
Building Repairs	60,000	60,000	
Outside Repairs-Parts	5,000	5,000	
Maint Contract-Communication Eqmt	5,000	6,000	1,000
Janitorial Services	65,000	65,000	
Lawn Maintenance	45,000	40,000	15,000
Waste Removal	8,000	8,000	
Rental of Office Space	40,000		(40,000)
TOTAL EXPENSES	877,600	600,600	(277,000)



VIII. TAX DISTRICT ADMINISTRATION



FY 2025 Budget Goals and Objectives

TAX DISTRICT ADMINISTRATION

Mission

- Ensure the efficient and transparent management of tax revenues to support the Regions Transit Plans, fostering sustainable transit development through sound financial practices and strategic resource allocation.
- Enhance public transportation infrastructure within the Triangle Tax District by effectively utilizing local, state, and federal funds, while maintaining a strong commitment to community needs and sustainable growth.
- Collaborate with local governments, regional partners and stakeholders to create a sustainable and thriving environment that meets the current and future needs of our community.
- Strive to promote transparency and accountability in all financial operations, providing clear and regular reporting to stakeholders and ensuring that all funds are managed in accordance with established guidelines and policies.
- Commitment in maintaining fiscal responsibility and compliance with all applicable federal and state regulations, ensuring that all financial activities align with the Transit Governance Interlocal Agreements and contribute to the long-term viability of the Regions Transit Plans; and
- Collaborate with local governments, stakeholders, and the community to advance the Regions Transit Work Plans, ensuring that all projects are executed with precision, financial integrity, and a focus on enhancing regional connectivity.

Goals for FY 2025

- Collaborate effectively with the Transit Plan Advisory Committees, Regional Partners, and other stakeholders to ensure sound financial management of the Transit Plans.
- Enhance transparency and accountability through regular financial reporting and adherence to established policies and guidelines.
- Achieve a favorable indicative credit rating to support future debt issuances for capital projects under the Transit Plans.
- Optimize the use of federal and state funding sources to support capital projects and operating services.

- Continue to refine and update the County Transit Plans Financial Model to accurately project future revenues, expenditures, and financial metrics.
- Ensure the gross debt service coverage ratio remains above 3 times (3X) gross operating revenues to annual debt service; and
- Maintain a debt service coverage ratio of at least 1.25 times (1.25X) annual debt service.

Issues and Challenges

- Revenue volatility as the Transit plans rely heavily on sales tax revenue, which can be unpredictable and subject to economic fluctuations.
- Federal and local revenue for capital projects. If this funding doesn't materialize as expected, it could jeopardize project implementation.
- Delays or cost overruns in capital projects could strain the capital fund balance and potentially impact debt issuance plans.
- The plan requires collaboration between multiple entities. Ensuring smooth coordination and timely decision-making across partners could present challenges.
- External economic factors, such as inflation or recession, could impact both revenues and expenses, making it difficult to maintain the required financial metrics.
- Competition for local, state and federal funding support.

DEPARTMENT OVERVIEW

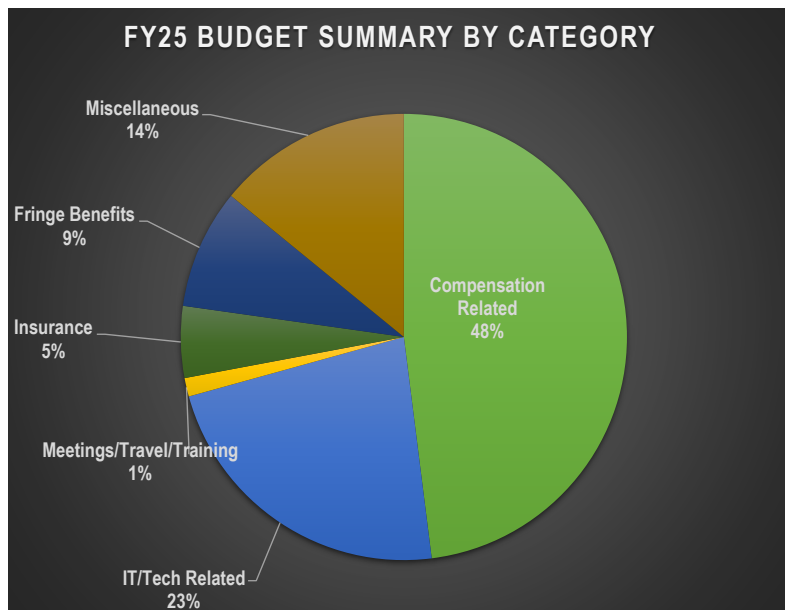
TAX DISTRICT ADMINISTRATION

(Includes Durham, Orange and Wake)

Total FTEs: 5

About the Department

The Tax District Administration Department is responsible for the comprehensive financial management and oversight of the County Transit Plans. This includes, but is not limited to, budget development, fund balance maintenance, and debt issuance while ensuring strict compliance with legal and intergovernmental mandates while working closely with all partners that are a part of the Interlocal Agreements (ILA's).



FY24 Budget	FY25 Adopted	Variance FY25 to FY24
\$0	\$1,560,460	\$1,560,460

FY25 TAX DISTRICT ADMINISTRATION

FTEs	5.00			
	Durham FY25 Adop.	Orange FY25 Adop.	Wake FY25 Adop.	All Funds FY25 Adop.
TOTAL SALARIES AND WAGES	\$87,889	\$87,889	\$263,665	\$439,442
TOTAL NON-SALARY AND WAGES	435,740	297,315	387,961	1,121,017
Employer Dental Insurance	581	581	1,743	2,905
Medical Insurance	12,827	12,827	38,481	64,135
Vision Insurance	122	122	366	610
Employer FICA	6,723	6,723	20,170	33,617
Employer Pension	7,031	7,031	21,093	35,155
Workers' Compensation	1,669	1,669	5,007	8,345
Accounting & Auditing Fees		8,405	18,103	26,508
Consultants			126,562	126,562
Other Professional Services	405,233	239,807		645,040
Miscellaneous Supplies		18,596		18,596
Property & Gen Liability Insurance	1,554	1,554	4,662	7,770
Service Charges			151,774	151,774
TOTAL EXPENSES	523,629	385,204	651,627	1,560,460

GO TRIANGLE FY2025 BUDGET ORDINANCE
TRIANGLE TAX DISTRICT - DURHAM OPERATING FUND

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Triangle Tax District Durham Operating Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Article 43 ½ Cent Sales Tax	\$ 17,080,265
\$7 County Vehicle Registration Tax	1,789,588
\$3 Vehicle Registration Tax Transfer from Durham Special Tax District	<u>766,945</u>
Total	\$ 19,636,798

Section 2. The following amounts hereby are appropriated in the **Triangle Tax District Durham Operating Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Tax District Administration - GoTriangle	\$ 503,241
Transit Plan Administration	
DCHC MPO	40,801
Durham County Access	310,142
GoDurham	379,687
GoTriangle	1,752,812
Transit Operations	
Durham County Access	332,551
GoDurham	14,012,414
GoTriangle	<u>2,305,150</u>
Total	\$ 19,636,798

Section 3. The FY25 Durham Transit Work Program reflects ongoing projects that remain vital to providing service to current transit customers and new projects that address immediate needs of the Transit Plan priorities. The current project budgets identified are those that are deemed time-sensitive ongoing efforts or involve time-sensitive external grant sources as part of their overall funding mechanism. DCHC MPO, GoTriangle and Durham County will consider amendments to the FY25 Durham Transit Work Program as priorities are identified in the new Transit Plan.

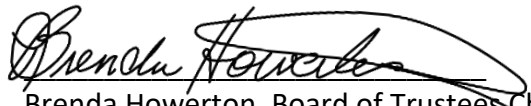
Section 4. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 17TH DAY OF JUNE 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

**GO TRIANGLE FY2025 BUDGET ORDINANCE
TRIANGLE TAX DISTRICT – DURHAM CAPITAL FUND**

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Triangle Tax District – Durham Capital Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Article 43 ½ Cent Local Option Sales Tax	\$ <u>25,919,735</u>
Total	\$ 25,919,735

Section 2. The following amounts hereby are appropriated in the **Triangle Tax District – Durham Capital Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Transit Infrastructure	
City of Durham/GoDurham	\$ 12,072,190
GoTriangle	5,513,680
Regional Connections	
Reserve	500,000
Vehicle Acquisition	
GoTriangle	380,538
Allocation to Durham Capital Fund Balance	<u>7,453,327</u>
Total	\$ 25,919,735

Section 3. The FY25 Durham Transit Work Program reflects ongoing projects that remain vital to providing service to current transit customers and new projects that address immediate needs of the Transit Plan priorities. The current project budgets identified are those that are deemed time-sensitive ongoing efforts or involve time-sensitive external grant sources as part of their overall funding mechanism. DCHC MPO, GoTriangle and Durham County will consider amendments to the FY25 Durham Transit Work Program as priorities are identified in the new Transit Plan.

Section 4. Triangle Tax District – Durham Capital Funds are appropriated pursuant to section 13.2 of Chapter 159 of the North Carolina General Statutes; therefore, appropriations do not lapse at the end of the fiscal year and are available for the duration of the project unless subsequently approved for reallocation by the GoTriangle Board of Trustees.

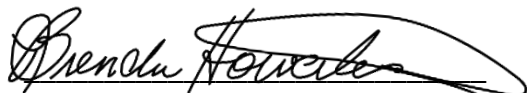
Section 5. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 17TH DAY OF JUNE 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

**GO TRIANGLE FY2025 BUDGET ORDINANCE
DURHAM SPECIAL TAX DISTRICT FUND**

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Durham Special Tax District Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

\$3 Vehicle Registration Tax	\$ 766,945
Total	\$ 766,945

Section 2. The following amounts hereby are appropriated in the **Durham Special Tax District Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Transfer to Triangle Tax District – Durham Operating Fund	\$ 766,945
Total	\$ 766,945

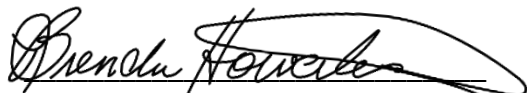
Section 3. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 17TH DAY OF JUNE 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

FY25 DURHAM COUNTY TRANSIT PROGRAM

	FY2024 Durham County Adopted Budget	FY2025 Durham County Adopted Budget	Variance FY25 - FY24
REVENUES			
Inter-governmental revenue:			
\$7 Vehicle Registration Taxes	1,763,141	1,789,588	26,447
\$3 Vehicle Registration Taxes	755,611	766,945	11,334
1/2 Cent Sales Tax	40,000,000	43,000,000	3,000,000
Vehicle Rental Taxes	87,171	-	(87,171)
Prior Year Carryforward	34,218,884	32,989,694	(1,229,190)
Total Revenues	76,824,807	78,546,227	1,721,420
EXPENDITURES*			
City of Durham / GoDurham	31,712,418	42,977,615	11,265,197
GoTriangle	27,237,035	25,123,651	(2,113,384)
Durham County Access	954,964	1,392,693	437,729
DCHC MPO	1,166,588	1,098,941	(67,647)
Reserve	-	500,000	500,000
Total Expenditures	61,071,005	71,092,900	10,021,895
Change in Balance	15,753,802	7,453,327	(8,300,475)

** Above Expenditures includes prior year carryforward adopted funds*

**GoTRIANGLE FY2025 BUDGET ORDINANCE
TRIANGLE TAX DISTRICT – ORANGE OPERATING FUND**

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Triangle Tax District Orange Operating Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Article 43 ½ Cent Sales Tax	\$ 5,190,618
\$7 County Vehicle Registration Tax	843,646
\$3 Vehicle Registr Transfer from Orange Special Tax District	<u>363,596</u>
Total	\$ 6,397,860

Section 2. The following amounts hereby are appropriated in the **Triangle Tax District Orange Operating Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Tax District Administration – GoTriangle	\$ 329,284
Transit Plan Administration	
Chapel Hill Transit	150,000
DCHC MPO	40,801
GoTriangle	573,323
Orange County Public Transportation	62,628
Transit Operations	
Chapel Hill Transit	2,560,252
GoTriangle	1,398,210
Orange County Public Transit	<u>1,283,362</u>
Total	\$ 6,397,860

Section 3. The FY25 Orange Transit Work Program reflects ongoing projects that remain vital to providing service to current transit customers and new projects that address immediate needs of the Transit Plan priorities. The current project budgets identified are those that are deemed time-sensitive ongoing efforts or involve time-sensitive external grant sources as part of their overall funding mechanism. DCHC MPO, GoTriangle and Orange County will consider amendments to the FY25 Orange Transit Work Program as priorities are identified in the new Transit Plan.

Section 4. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 17TH DAY OF JUNE 2024.



Michelle C. Dawson, Clerk to the Board


Brenda Howerton, Board of Trustees Chair

**GO TRIANGLE FY2025 BUDGET ORDINANCE
TRIANGLE TAX DISTRICT – ORANGE CAPITAL FUND**

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Triangle Tax District – Orange Capital Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Article 43 ½ Cent Local Option Sales Tax	\$ <u>6,309,382</u>
Total	\$ 6,309,382

Section 2. The following amounts hereby are appropriated in the **Triangle Tax District – Orange Capital Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

BRT	
Chapel Hill Transit – NS-BRT	\$ 4,000,000
Capital Planning	
Chapel Hill Transit	150,000
GoTriangle	25,000
Transit Infrastructure	
GoTriangle	665,000
Vehicle Acquisition	
Chapel Hill Transit	209,684
GoTriangle	216,667
Allocation to Orange Capital Fund Balance	<u>1,043,031</u>
Total	\$ 6,309,382

Section 3. The FY25 Orange Transit Work Program reflects ongoing projects that remain vital to providing service to current transit customers and new projects that address immediate needs of the Transit Plan priorities. The current project budgets identified are those that are deemed time-sensitive ongoing efforts or involve time-sensitive external grant sources as part of their overall funding mechanism. DCHC MPO, GoTriangle and Orange County will consider amendments to the FY25 Orange Transit Work Program as priorities are identified in the new Transit Plan.

Section 4. Triangle Tax District – Orange Capital Funds are appropriated pursuant to section 13.2 of Chapter 159 of the North Carolina General Statutes; therefore, appropriations do not lapse at the end of the fiscal year and are available for the duration of the project unless subsequently approved for reallocation by the GoTriangle Board of Trustees.

Section 5. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 17TH DAY OF JUNE 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

**GO TRIANGLE FY2025 BUDGET ORDINANCE
ORANGE SPECIAL TAX DISTRICT FUND**

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Orange Special Tax District Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

\$3 Vehicle Registration Tax	\$ <u>363,596</u>
Total	\$ 363,596

Section 2. The following amounts hereby are appropriated in the **Orange Special Tax District Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Transfer to Triangle Tax District – Orange Operating Fund	\$ <u>363,596</u>
Total	\$ 363,596

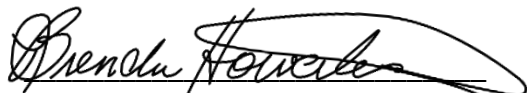
Section 3. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 17TH DAY OF JUNE 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

FY25 ORANGE COUNTY TRANSIT PROGRAM

	FY2024 Orange County Adopted Budget	FY2025 Orange County Adopted Budget	Variance FY25 - FY24
REVENUES			
\$7 Vehicle Registration Taxes	831,178	843,646	12,468
\$3 Vehicle Registration Taxes	358,222	363,596	5,374
1/2 Cent Sales Tax	9,500,000	11,500,000	2,000,000
Vehicle Rental Taxes	42,572	-	(42,572)
Prior Year Carryforward	4,680,717	8,876,217	4,195,500
Total Revenues	15,412,689	21,583,459	6,170,770
EXPENDITURES			
Chapel Hill	7,413,872	11,357,826	3,943,954
GoTriangle	4,413,152	5,045,811	632,659
Orange County Public Transportation	2,315,148	2,700,990	385,842
Town of Carrboro	1,247,805	990,616	(257,189)
Town of Hillsborough	481,668	404,384	(77,284)
DCHC MPO	39,806	40,801	995
Total Expenditures	15,911,451	20,540,428	4,628,977
Change in Balance	(498,762)	1,043,031	1,541,793

GoTRIANGLE FY2025 BUDGET ORDINANCE
TRIANGLE TAX DISTRICT – WAKE OPERATING FUND

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Triangle Tax District - Wake Operating Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Article 43 ½ Cent Local Option Sales Tax	\$ 35,790,811
Vehicle Rental Tax	2,528,000
\$7 Vehicle Registration Tax	7,075,000
\$3 Vehicle Registration Tax (Transfer from Wake Tax District)	3,025,000
Other/Miscellaneous	<u>639,244</u>
Total	\$ 49,058,055

Section 2. The following amounts hereby are appropriated in the **Triangle Tax District - Wake Operating Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Tax District Administration - GoTriangle	\$ 651,627
Transit Plan Administration	
GoTriangle	2,889,000
Capital Area Metropolitan Planning Organization (CAMPO)	875,990
City of Raleigh	2,131,046
Town of Cary	952,171
Community Funding Areas	
Town of Wake Forest	425,180
Town of Apex	467,774
Town of Morrisville	392,804
Town of Wendell	227,495
Reserve	960,722
Bus Operations	
GoTriangle	6,097,930
City of Raleigh	27,386,365
Town of Cary	4,654,762
Wake County	804,615
Town of Wendell	4,871
Town of Zebulon	6,557
Reserve	<u>129,146</u>
Total	\$ 49,058,055

Section 3. The GoTriangle President/CEO, or his or her designee, is hereby authorized to transfer funds within appropriations under the following conditions:

- A) No transfer may be made that changes the adopted allocations to fund balance.
- B) All budget transfers will be reported to the Transit Planning Advisory Committee.

- C) All increases to an appropriation, and all transfers between appropriations, must be reviewed by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards.

Section 4. Triangle Tax District – Wake Operating Funds encumbered as of June 30, 2024, by GoTriangle as the Tax District Administrator are hereby appropriated to this budget.

Section 5. Copies of the budget ordinance shall be furnished to the Clerk, to the Board of Trustees, to the Finance Officer, and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds. Copies also shall be furnished to representatives of the Agencies under Section 2. The budget ordinance shall be entered into the board minutes.

ATTEST:

ADOPTED THIS THE 7TH DAY OF AUGUST 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

GoTRIANGLE FY2025 BUDGET ORDINANCE
TRIANGLE TAX DISTRICT - WAKE CAPITAL FUND

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees, that pursuant to section 13.2 of Chapter 159 of the General Statutes of North Carolina, the following project ordinance is hereby adopted:

Section 1. It is estimated that the following revenues will be available in the **Triangle Tax District - Wake Capital Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Article 43 ½ Cent Local Option Sales Tax	\$ 104,209,189
Community Funding Area Fund Balance	160,000
Allocation from Wake Capital Fund Balance	<u>12,863,129</u>
Total	\$ 117,232,318

Section 2. The following amounts hereby are appropriated in the **Triangle Tax District - Wake Capital Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Capital Planning	
Capital Area Metropolitan Planning Organization [CAMPO]	\$ 581,250
Community Funding Area	
Town of Apex	110,000
Town of Morrisville	50,000
Transit Infrastructure	
City of Raleigh	25,130,000
Town of Cary	938,000
GoTriangle	2,408,664
North Carolina State University	99,360
Reserve	337,859
Vehicle Acquisition	
City of Raleigh	18,355,778
GoTriangle	3,900,000
Reserve	321,407
Bus Rapid Transit (BRT)	
GoRaleigh	<u>65,000,000</u>
Total	\$ 117,232,318

Section 3. The GoTriangle President/CEO, or his or her designee, is hereby authorized to transfer funds within appropriations under the following conditions:

- A) No transfer may be made that changes the adopted allocations to fund balance.
- B) All budget transfers will be reported to the Transit Planning Advisory Committee.
- C) All increases to an appropriation, and all transfers between appropriations, must be reviewed by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards.

Section 4. Triangle Tax District – Wake Capital Funds are appropriated pursuant to section 13.2 of Chapter 159 of the General Statutes of North Carolina; therefore, appropriations do not lapse at the end of the fiscal year and are available for duration of the project unless subsequently recommended for reallocation by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards, or as specified in Section 5.

Section 5. GoTriangle Finance Department has authority to close projects and/or programs and reduce appropriations upon notification of project completion by the project sponsor. When actual revenues are available in projects to be closed or which are substantially complete, GoTriangle Finance may transfer savings to Triangle Tax District Wake Capital fund balance. These funds will be then available for future appropriations which require recommendation by the Transit Planning Advisory Committee and approval by the CAMPO and GoTriangle governing boards. This section applies to current and prior year appropriations. A list of project closeouts shall be provided quarterly to the Transit Planning Advisory Committee.

Section 6. Small Starts Funding from the FTA in support of the southern Corridor Bus Rapid Transit project will be awarded directly to the City of Raleigh. Expenditures funded by these federal funds will be budgeted by the City of Raleigh in their respective Transit Grant Fund. Dollars budgeted above are the local funds budgeted by the tax district and allocated to the City of Raleigh in support of this project.

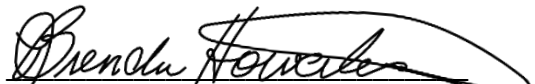
Section 7. Copies of the budget ordinance shall be furnished to the Clerk, to the Board of Trustees, to the Finance Officer, and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds. Copies also shall be furnished to representatives of the Agencies under Section 2. The budget ordinance shall be entered into the board minutes.

ATTEST:

ADOPTED THIS THE 7TH DAY OF AUGUST 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

**GO TRIANGLE FY2025 BUDGET ORDINANCE
WAKE SPECIAL TAX DISTRICT FUND**

BE IT ORDAINED by the Research Triangle Regional Public Transportation Authority Board of Trustees:

Section 1. It is estimated that the following revenues will be available in the **Wake Special Tax District Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

\$3 Vehicle Registration Tax	\$ <u>3,025,000</u>
Total	\$ <u>3,025,000</u>

Section 2. The following amounts hereby are appropriated in the **Wake Special Tax District Fund** for the fiscal year beginning July 1, 2024, and ending June 30, 2025:

Transfer to Triangle Tax District – Wake Operating Fund	\$ <u>3,025,000</u>
Total	\$ <u>3,025,000</u>

Section 3. Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

ATTEST:

ADOPTED THIS THE 7TH DAY OF AUGUST 2024.



Michelle C. Dawson, Clerk to the Board



Brenda Howerton, Board of Trustees Chair

FY25 WAKE COUNTY TRANSIT PLAN

	FY2024 Wake Adopted Budget	FY2025 Wake Adopted Budget	Variance FY25 - FY24
REVENUES			
\$7 Vehicle Registration Taxes	\$6,850,000	\$7,075,000	\$225,000
\$3 Vehicle Registration Taxes	2,925,000	3,025,000	100,000
1/2 Cent Sales Tax	125,000,000	140,000,000	15,000,000
Vehicle Rental Taxes	275,704	2,528,000	2,252,296
Misc. Revenue	1,750,509	799,244	(951,265)
Prior Year Carryforward	233,672,064	333,947,412	100,275,348
Total Revenues	\$370,473,277	\$487,374,656	\$13,938,079
EXPENDITURES			
City of Raleigh	\$223,965,924	\$331,080,941	\$107,115,017
Town of Cary	94,903,658	79,291,800	(15,611,858)
GoTriangle	61,604,179	54,859,242	(6,744,937)
Wake County	1,260,361	804,615	(455,746)
CAMPO	1,074,909	1,457,240	382,331
Town of Apex	873,296	880,424	7,128
Town of Knightdale	232,660	132,660	(100,000)
Town of Morrisville	515,271	561,431	46,160
Town of Wake Forest	415,457	425,180	9,723
Town of Wendell	4,752	232,366	227,614
Town of Zebulon	6,397	6,557	160
North Carolina State University	-	99,360	99,360
Reserve	29,820,616	30,405,969	585,353
Total Expenditures	\$414,677,480	\$500,237,785	\$85,560,305
Change in Balance	(\$44,204,203)	(\$12,863,129)	\$31,341,074



APPENDIX

Glossary of Terms

GLOSSARY OF TERMS

General Fund

The General Fund is the general operating fund of the Authority. It is used to account for all financial resources except those required to be accounted for in another fund. The primary revenue sources are vehicle registration taxes, state grants and various other revenues. The primary expenditures are for finance, human resources, general counsel, and communication and public affairs.

Regional Bus Service Fund

The Regional Bus Service Fund is used to account for the provision of regional commuter bus service and paratransit services. Financing is provided by paratransit fares, bus fares, consignments, subsidies, intergovernmental revenues, and General Fund revenues. The Regional Bus Capital Project Fund has been consolidated into the Regional Bus Service Fund for financial reporting purposes.

Rideshare Fund

The Rideshare Fund is used to account for operations of Commuter Resources, Regional Call Center, and Regional Transportation Demand Services (TDM) services. Financing is provided by intergovernmental revenues, sponsorships, employer fees, and General Fund revenues.

Regional Capital Bus Fund

The Regional Capital Bus Fund is incorporated into the Bus Fund. This is a separate capital project fund for the construction and acquisition of capital assets supporting the regional bus service.

Advanced Technology Fund

The Advanced Technology Fund is a special revenue fund used to account for the purchase of information technology equipment.

Operating Transfer

Funds that are necessary after all revenues from a fund have been exhausted to cover expected expenses. Funds are transferred from either the General Fund or the Major Transit Investment Fund.

Tax District Administration

Refers to the administrative oversight of the county transit plans.

The Orange County Transit Plan

An investment strategy supporting the community's public transportation needs, values, priorities and goals to the greatest extent possible while respecting the limits of a fixed budget. The Transit Plan ensures the benefits of public transportation investments support community members who are the most reliant on transit service and that public transportation investments support land use and development in Orange County that is resilient, sustainable, and attainable for all.

The Durham County Transit Plan

An investment plan for the public transportation (transit) system in the County. In 2011, Durham County voters approved a half-cent sales tax to fund public transit improvements in Durham. The Transit Plan update is required by State law to determine how to use the transit sales tax funds for transit expansion. The plan creates a roadmap on how we invest, spend, expand, and prioritize our public transit system using sales tax and fee revenues raised in Durham County.

The Wake Transit Plan

Commits to connecting all Wake County towns to transit. It also aims to connect the region, enhance access to transit and provide frequent and reliable urban mobility with improvements financed mostly with a half-cent transit-designated sales tax that voters also approved in 2016. The Wake Transit Plan is part of a larger effort to build a strong regional transit network connecting Wake, Orange and Durham counties. The Wake Transit Plan is guided by the Four Big Moves:

- Connect The Region
- Connect All Wake County Communities
- Create Frequent, Reliable Urban Mobility
- Enhance Access to Transit

Vehicle Registration Tax

The North Carolina Department of Motor Vehicles transmits vehicle registration tax revenue to the Authority on a quarterly basis. The Authority recognizes and records vehicle registration tax revenue monthly in the General Fund and tax district funds. Three different taxes are levied. There is a \$5 tax that is unrestricted revenue to GoTriangle. \$7 and \$3 tax revenues are received to fund public transportation efforts in Durham, Orange, and Wake Counties. Those receipts are recorded in the appropriate special revenue funds.

Vehicle Rental Tax

The Authority recognizes and records vehicle rental tax revenue upon receipt in the Major Capital Projects Fund and periodically transfers a portion to the appropriate Triangle Tax District county operating accounts. Revenue recognition varies according to the tax collection schedule for each vendor. Collection schedules are determined by sales volume. Large rental agencies make two payments per month; small rental agencies may remit their payments on a quarterly basis. The Authority accrues for vehicle rental tax revenue at year end. The tax is 5% of the individual vehicle rental fee.

Sales Tax Revenue

The Authority receives the proceeds of a local option sales tax, levied by the respective board of Durham, Orange, and Wake Counties. The rate is $\frac{1}{2}$ of 1 cent and is authorized by North Carolina General Statute 105, Article 43. The money is for the support of public transportation in the levying county. The tax revenues are recorded in the appropriate special revenue funds.