# FY26
# GOTRIANGLE OPERATING & CAPITAL BUDGET

DURHAM TRANSIT PLAN | ORANGE TRANSIT PLAN | WAKE TRANSIT PLAN

FY 2026 Operating and Capital Budget

## Table of Contents

Connecting all points of the Triangle

**Budget Message Fiscal Year 2026**

**July 2025**

Enclosed are GoTriangle's Fiscal Year 2026 (FY26) Annual Operating and Capital Budgets. They have been prepared in accordance with the Local Government Budget and Fiscal Control Act. GoTriangle's executive leadership collaborated in the development of the FY26 budget and faced some challenges in doing so. One of these challenges was to ensure we continue our efforts to hire and retain bus drivers. This budget includes provisions to do that and allows us to address three key aspects which are: 1) help maintain the morale of our bus operators through competitive wages, 2) remain competitive with other local transit agencies and 3) allow for the expansion of service. Additionally, to accommodate the possible impacts of the new tariffs, this budget contains provisions to allow us to absorb the expected increases in various expenses.

In spite of the challenges faced, GoTriangle is dedicated to operating efficiently and effectively. The FY26 budget reflects the continued commitment to excellence in providing safe, reliable, and affordable transportation to the region and we are looking forward to another successful year.

**GoTriangle Administrative and Operating Budget**

The FY26 budgeted administrative and operating revenues are $76.9M compared to $72.1M in FY25. The approximate $4M revenue increase comes from a combination of increases in expected vehicle rental taxes, vehicle registration and transit service revenues. The FY26 budgeted operating expenses are $76.9M compared to $72.1M in FY25. The primary drivers of the increase are due to the implementation of strategic plan and transformation initiatives, the bus operator pay structure, and increased costs due to tariffs.

**GoTriangle Operating Cost per Hour Budget**

The FY26 cost per hour for bus operations is projected to decrease from $173 (FY25 budget) to $172, a cost per hour decrease of $1.

**GoTriangle Capital Budget**

The FY26 budgeted capital projects total $63.9M. This is comprised of various capital projects and purchases, including the remaining expenses of $4.8M for RUS BUS, $6.8M for 10 diesel buses to replace vehicles in the aging fleet, $8.4 in expenses for the Triangle Mobility, and $27M in transit improvement projects.

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## Durham, Orange and Wake County Transit Plans

The Tax District Administration, based at GoTriangle, continues to manage the fiduciary responsibilities for the transit plans of Durham, Orange and Wake counties. The FY26 Budget incorporates both operating and capital budgets for each transit work plan/program.

In Durham, the FY26 Transit Work Program provides ongoing funding to partner agencies for expanded bus service and previously adopted projects, with capital investments including bus stop improvements, vehicle acquisitions, Bus Rapid Transit (BRT) development, and continuation of prior initiatives.

Included in the FY26 Orange Transit Work Program are funds to support expanded bus service and operating projects adopted in earlier work programs and amendments, with capital funding allocated for vehicle acquisitions, the Hillsborough Train Station and other ongoing projects.

The FY26 Wake Transit Work Plan advances the “Four Big Moves” approved by voters in 2016. They are Connect Regionally, Connect All Wake County Communities, Frequent and Reliable Urban Mobility and Enhanced Access to Transit through increased bus service, continued BRT funding, infrastructure improvements and investments in the Community Funding Area Program

Michelle Jeng
Chief Financial Officer

## FY26 Budget Schedule

| | |
|---|---|
| **CIP request for projects** | **Mid December 2024** |
| **CIP requests due** | **January 6, 2025 (Monday)** |
| **Salary/headcount info needed from HR** | **January 17, 2025 (Friday)** |
| **Headcount allocations to transit plans completed** | **January 17, 2025 (Friday)** |
| **Salaries uploaded to budget plans** | **January 22, 2025 (Tuesday)** |
| **Budget Kickoff** | **January 29, 2025 (Wednesday)** |
| **Budget plans complete/Depts. prepare budget submisssions** | **January 30th - February 10th, 2025** |
| **IT related items due** | **February 5, 2025 (Wednesday)** |
| **Final date for budget changes** | **February 12, 2025 (Wednesday)** |
| **Finance staff review of budget rollup** | **February 14, 2025 (Friday)** |
| **CIP approved** | **February 28, 2025 (Wednesday)** |
| **Audit and Finance Committee Prelim. Review** | **March 5, 2025 (Wednesday)** |
| **Proposed budget distributed to Board** | **April 9, 2025 (Wedndesday)** |
| **BOT budget work session** | **April 16, 2025 (Wednesday)** |
| **Audit and Finance Committee review** | **May 7, 2025 (Wednesday)** |
| **Budget public hearing/Board meeting** | **May 28, 2025 (Wednesday)** |
| **Audit and Finance Committee final review** | **June 4, 2025 (Wednesday)** |
| **Ordinance Adoption/Board Meeting** | **June 25, 2025 (Wednesday)** |
| **Ensure all budgets are reviewed and and ready for upload** | **July 1, 2025 (Tuesday)** |
| **Budget Uploaded** | **July 2, 2025 (Wednesday)** |

CIP = Capital Improvement Plan.

Board or BOT = Board of Trustees


## MISSION

Mission and vision statements provide clarity and alignment around an organization's purpose or its Why.

A mission statement seeks to answer why does the organization exist and what are the core functions it provides for its customers and the community.

The resulting refreshed mission statement is:

**Connecting people and the region with high quality transit.**

## VISION

While mission statements speak to what an organization does day in and day out, vision statements seek to provide clarity and alignment around where the agency wants to go in the future.

What does it want to stretch itself to achieve? Thinking about where the agency wanted to be in three years the number one factor we heard was rebuilding trust in the organization.

Trust with the Board, the workforce, stakeholders, and the community: Given the overwhelming feedback heard, the resulting vision statement for the next three years is:

**To be our region's trusted mobility partner.**

# VALUES

Values serve as the guiding principles that define the beliefs, behaviors, and norms that shape GoTriangle's culture and drive decision-making across the agency.

The following values will serve to guide both the Board of Trustees and the GoTriangle workforce as GoTriangle strives to become the region's trusted mobility partner:

## RESPECT

I will honor my team and community with my words, actions, and behaviors.

## COMMUNICATION

I will promote an open, respectful dialogue with our customers, regional partners, and my teammates.

## INTEGRITY

I will act ethically, and serve in a transparent manner while taking responsibility for my actions as GoTriangle serves Durham, Orange and Wake counties with high quality service.

## TRUSTWORTHINESS

I will act with honor, making decisions based on information and data that is accurate and in alignment with our vision to become the region's trusted mobility partner.

## RELIABILITY

I will honor the commitments that I make to my teammates, customers and regional partners. I am responsible for following through on the commitments I make. I am also responsible for clearly communicating in a timely manner when I know I will fall short of a commitment.

## COMMUNITY MINDED

I recognize and honor that GoTriangle serves a diverse region. To serve the entire region, I will bring an attitude that prioritizes the well-being, needs and interest of the entire region first. I will actively participate in and contribute to the collective good working towards our vision of being a trusted mobility partner.

## SAFETY

I own my role in ensuring GoTriangle is a safe and secure place to work and for providing safe, secure and clean services for our customers.

## COLLABORATION

I will prioritize the importance of working together with our regional partners to support the exchange of ideas, collaborative problem solving, and leveraging shared resources for the benefit of stronger regional planning, better mobility solutions and economic prosperity for the region.

## ORGANIZATIONAL EXCELLENCE

I commit to owning and living these values and to pursuing continual improvement, innovation and efficiency in the services that GoTriangle provides for the benefit of the customers and communities that we serve.

## FY26 AT A GLANCE

| CAPITAL BUDGET | ADMIN. & OPER. BUDGET |
|---|---|
| $63.9M | $76.9M |

$140.8M
TOTAL BUDGET

Scheduled Revenue Hours - 179.7K

Active Fleet (Buses) - 74

Active Fleet (Paratransit Vehicles) - 33

# What's New!

**Raleigh Union Bus Station Facility**

Bus service from the new station will begin on August 3, 2025

# GoTriangle to host Raleigh Union Bus Station Facility ribbon-cutting ceremony on July 25

## GoTriangle to host Raleigh Union Bus Station Facility ribbon-cutting ceremony on July 25th with service beginning August 3rd

For Immediate Release
Contact: Matt Lail 919.819.3979
mlail@gotriangle.org

**DURHAM, NC (July 16, 2025)** – GoTriangle will host a ribbon-cutting celebration for the new Raleigh Union Bus Station Facility (525 West Hargett Street in Raleigh) on Friday, July 25th. The morning's events will begin at 10 a.m. with special remarks, followed by the ribbon-cutting, tours of the new facility, giveaways, music, food trucks and more. The public is welcome to attend this event.

Please note that bus service from the new bus station will begin on August 3.

"This event will be a day to celebrate not just the ribbon cutting of our new transportation center, but also to honor the greater Triangle community and what we can achieve through effective partnerships," said GoTriangle President/CEO Brian Smith. "Raleigh Union Bus Station Facility will mean improved, more efficient public transportation in our region, which is a benefit for us all. We can't wait to celebrate this special occasion with the larger community."

Strategically located in Downtown Raleigh's Warehouse District right beside Raleigh Union Station train facility, RUS Bus – as it is referred to – will serve the ever-growing Triangle region with high-quality public transportation offerings and will serve as a new hub for GoTriangle.

Highlights of RUS Bus will include:

- Off-street bus facility featuring six bays for passengers, two layover bays; waiting areas; passenger amenities, public restrooms; bike parking and bike racks and lockers; and access to the train station
- Accommodations for future GoRaleigh Bus Rapid Transit station on West Street
- Roadway improvements including sidewalk and crosswalk improvements and more
- New traffic signals at the intersections
- Pedestrian and bicycle enhancements
- GoTriangle bus service improvements

The opening of RUS Bus means expanded and more efficient bus transit options for Raleigh and the Research Triangle region. When service begins on August 3rd, it will result in service changes along some GoTriangle and GoRaleigh routes. Learn more about service changes at: gotriangle.org/service-changes .

RUS Bus is part of the larger, public-private mixed-use development bringing connectivity and thoughtfully designed housing to the city. Hoffman & Associates is leading the private portion of the development, which is slated to include retail and restaurant offerings in addition to multifamily residential on the same site as RUS Bus.

To learn more about Raleigh Union Bus Station Facility, visit: www.gotriangle.org/rusbus

To learn more about the full development, visit: www.rusbusnc.com.

**RUS Bus Ribbon Cutting Event Schedule**
July 25, 2025, 10 a.m. – 2 p.m.

10:00 Remarks

10:45 Pictures/Ribbon Cutting/Cake Cutting

11:00 Tours/Giveaway pick up

12:00 Music on the Plaza

Food Trucks

###

**Media contact:**
For interviews and additional information, please contact GoTriangle Public Relations Manager Matt Lail, mlail@gotriangle.org or 919.819.3979.

For information about the private development portion of the project, email information@hoffman-dev.com .

**ABOUT GOTRIANGLE**
GoTriangle serves the Triangle area, including Durham, Raleigh, Chapel Hill, and surrounding communities by connecting the people and the region with high quality transit options. Through innovative service offerings, GoTriangle strives to be the region's trusted mobility partner by providing a comprehensive, accessible, and sustainable transportation network that meets the needs of all residents. For more information, visit www.gotriangle.org

**ABOUT HOFFMAN & ASSOCIATES**

Hoffman & Associates is a nationally recognized leader in residential and mixed-use development across the Mid-Atlantic and Southeast. Since its founding in 1993, the company has developed nearly 80 mixed-use, residential, office and retail projects with a commitment to sustainable and innovative development that prioritizes community. Hoffman & Associates is an industry leader in creating inclusive communities that bring people together and enhance the way they socialize, work, and live. The company's portfolio includes large-scale projects in Washington, D.C.; Falls Church, Virginia; Richmond, Virginia; Raleigh, North Carolina; and Charlotte, North Carolina. Hoffman & Associates is also the creator and master developer of The Wharf, a $3.6 billion, 3.5-million-square-foot neighborhood along Washington's waterfront. The company has offices in Washington, D.C., and Raleigh, North Carolina. For more information, visit www.hoffman-dev.com.

919-485-7568 MLail@gotriangle.org gotriangle.org

# Reminder: GoTriangle to offer first-ever 15-minute service beginning in August

Good morning and happy Monday. I just wanted to send a friendly follow-up about his exciting news here at GoTriangle.  Please see below for more.

Matt Lail
919.819.3979

GoTriangle NEWS RELEASE

## GoTriangle to offer first-ever 15-minute service beginning in August

For Immediate Release
Contact: Matt Lail 919.819.3979
mlail@gotriangle.org

**DURHAM, NC (July 9, 2025)** -- Beginning August 4, GoTriangle will offer for the first time in the transit agency's history bus service in 15-minute intervals along Routes 400 and 405 in Durham and Orange counties.

GoTriangle regularly reviews its routes and services; however, these upgrades are a priority for both the Durham Transit Plan and the Orange Transit Plan and were made possible by the funding from half-cent sales taxes directed toward transit improvements.

"We are constantly looking at ways to add service and reduce wait times for riders and ensure more on-time arrivals. In addition, we actively seek input from the rider community to help us shape our routes," said Jay Heikes, Transit Service Planning Manager at GoTriangle. "These changes and upgrades reflect that input, and we are so excited to be able to offer 15-minute service between Durham and Chapel Hill on Routes 400 and 405."

Added Heikes: "This is a transformative step toward high-quality and high-frequency transit in the Triangle."

Buses will run every 15 minutes between Downtown Chapel Hill, Patterson Place, South Square, Duke and VA Medical Centers, and Downtown Durham on weekdays from 5:45 a.m. until 7 p.m., every 30 minutes on weekdays from 7 p.m. until 9 p.m. and on weekends from 6 a.m. until 7 p.m., and every 60 minutes from 9 p.m. to midnight on weekdays, from 7 p.m. to midnight on Saturdays and 7 p.m. to 11p.m. on Sundays. These changes will provide more service and reduce wait times, improving connections to local transit and improving access among Chapel Hill, Durham and points in-between.

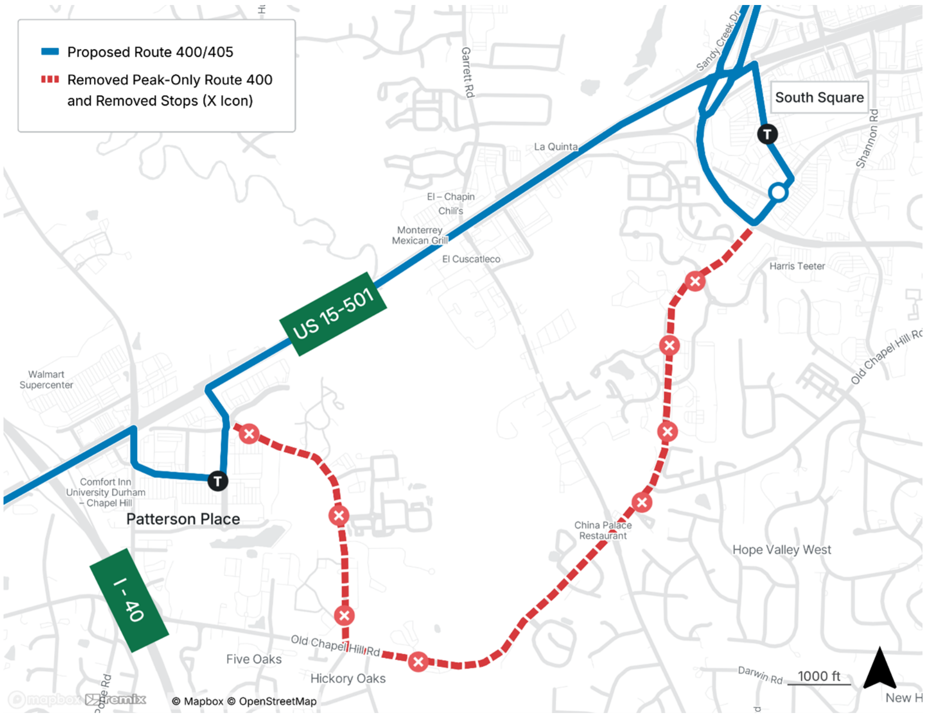
**Route 400** will be realigned to serve South Square on all trips. To make frequent service possible, Route 400 will no longer operate on Southwest Durham Drive, Old Chapel Hill Road and University Drive south of Dr. MLK Jr. Parkway during weekday mornings and afternoons. GoDurham Route 10 will continue to serve stops along University Drive every 30 minutes all day.

**Route 405** will be extended to serve Jones Ferry Park-and-Ride and realigned to serve Patterson Place and South Square on all trips. It will provide peak direction service every 30 minutes from Carrboro to

Durham on weekday mornings and from Durham to Carrboro on weekday afternoons. Trips to and from UNC Hospitals will be served by Route 400. Route 405 and 400 will share the same alignment between Downtown Chapel Hill and Durham to ensure reliable operation of service every 15 minutes.

To accommodate these route changes, several stops along Route 400 were removed. Please visit [gotriangle.org/service-changes](https://gotriangle.org/service-changes) to view stops impacted.

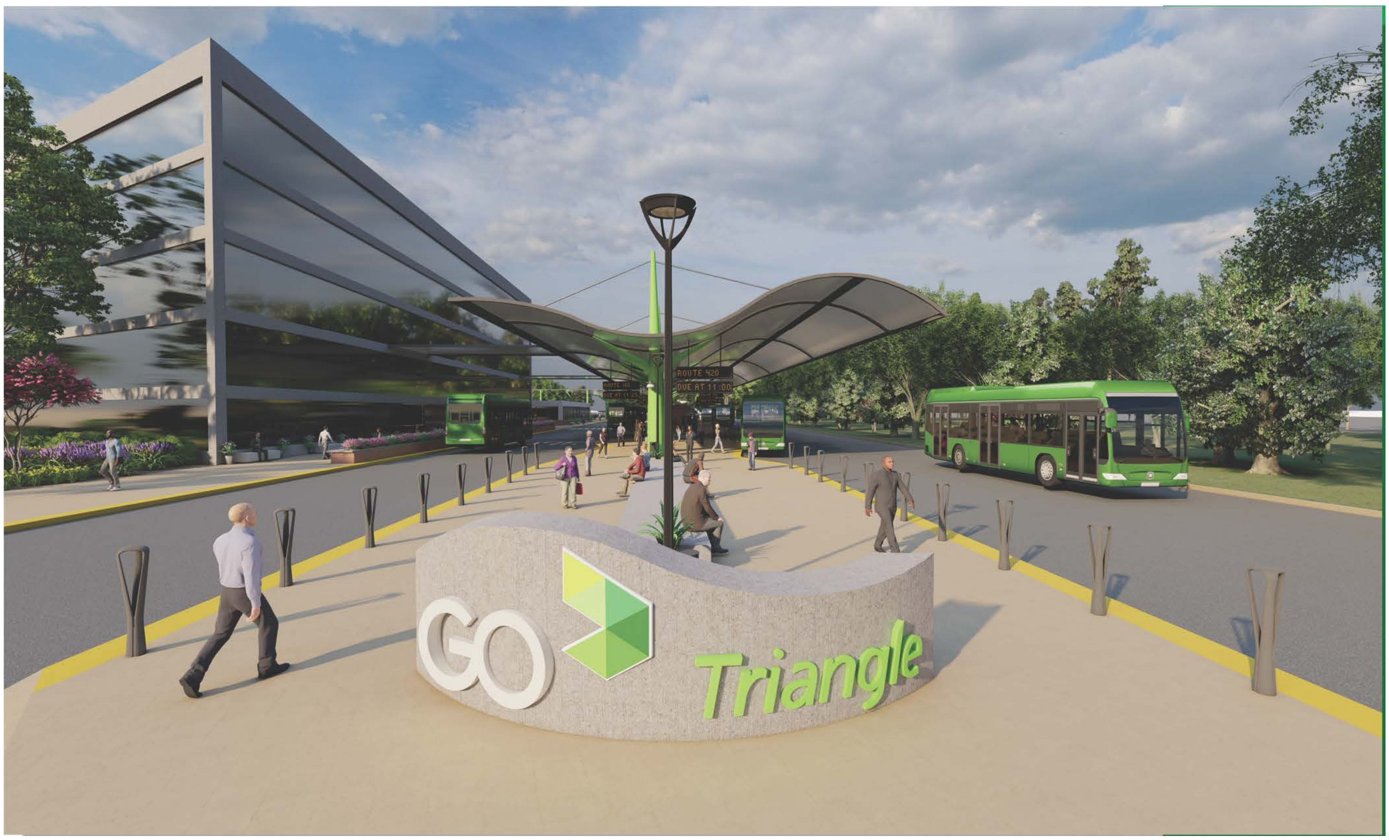
Upcoming service changes can always be viewed at [gotriangle.org/service-changes](https://gotriangle.org/service-changes).



# GoTriangle wins a $25 million federal grant to better connect the region through a transit hub at RTP

GO Triangle NEWS RELEASE

## GoTriangle wins a $25 million federal grant to better connect the region through a transit hub at RTP




For Immediate Release
Contact: Eric Curry 919-632-9326
ECurry@gotriangle.org

**DURHAM, NC (June 26, 2024**) The U. S. Department of Transportation has awarded GoTriangle a $25 million Rebuilding American Infrastructure with Sustainability and Equity Grant to help build the Triangle Mobility Hub – a multimodal transportation center – in Research Triangle Park.

As the regional transit agency, GoTriangle has been working to improve regional transit connectivity, and this federal RAISE grant will allow for a giant leap in that effort, says GoTriangle President and CEO Charles Lattuca. He says the funding came following U.S.DOT's review of the application's merit and with the support of elected officials including Rep. Deborah Ross (NC-2), Rep. Valerie Foushee (NC-4), Rep. Wiley Nickel (NC-13), U.S. Sen. Thom Tillis and U.S. Sen. Ted Budd.

“We are grateful to our elected officials for helping us secure this funding,” Lattuca says. “Their support helped us move forward with this project. The mobility hub will provide better linkages between local and regional bus service, on-demand microtransit and future bus rapid transit and passenger rail projects.”

The relocation of GoTriangle’s transit center from its current location to RTP will not only provide more efficient bus service for riders, but it will also help drive new transit-oriented development in the park, Lattuca says.

“Like the RUS Bus project in Raleigh, we expect commercial and residential development will occur directly adjacent to the mobility hub,” he says. “We look forward to working with our partners at the Research Triangle Foundation as they develop the site.”

The $58.2 million mobility hub will be located at the intersection of NC Highway 54 and the railroad corridor owned by North Carolina Railroad Company, a site chosen after extensive study. By its design and location, this hub will support fast, frequent and reliable transit service by providing a safe, convenient and accessible place to transfer to many modes of transit, says Brenda Howerton, chair of GoTriangle’s Board of Trustees.

“Travelers will be able to access crucial first- and last-mile connections, whether that’s on two wheels or microtransit,” Howerton says. “Excellent transit allows all people to easily access jobs, health care, education, recreation and life’s opportunities. This hub will strengthen connections among the Triangle’s universities, community colleges and businesses, supporting upward mobility and improved quality of life.”

Residents of the greater Triangle region, including the more than 55,000 employees who commute to Research Triangle Park, will benefit from faster, more reliable, affordable and sustainable transportation options thanks to the Triangle Mobility Hub, says Scott Levitan, president and CEO of Research Triangle Foundation of North Carolina.

"As a first-of-its-kind transit investment in RTP, this transformative project will enhance access to not just employment, but also to education, workforce training, health care, shopping, recreation and affordable housing,” Levitan says. “The Triangle Mobility Hub will help reduce transportation disparities and improve economic mobility for our region. We appreciate the dedication and vision of our local, regional and federal leaders and transit partner organizations, especially GoTriangle and our congressional representatives, for working collaboratively to advance this significant investment.

**Economic and environmental benefits**
Beyond helping travelers easily get around the Triangle region, the mobility hub is expected to generate $270 million in economic returns over a 30-year period, based on a benefit-cost analysis using U.S. DOT criteria. The analysis shows that the project will generate more than $5 of benefits for every dollar spent, using 2022 dollars.

And sustainability benefits also will flow to the community. Based on its location near bus routes, the hub is expected to result in fewer fossil fuel emissions than GoTriangle currently generates because buses will travel shorter distances on routes and because the regional agency will be able to electrify its existing bus fleet faster. Also, due to anticipated ridership increase at the hub, overall vehicle miles traveled is expected to drop, a factor that will help the Triangle region at an opportune time, when Raleigh is reported to have topped U.S. cities in vehicle miles traveled per capita. And the hub is expected to reduce the number of cars traveling on Interstate 40 through RTP, the busiest stretch of highway in North Carolina, reducing emissions.

**What does the mobility hub feature?**
The new facility will include additional covered boarding bays with electric bus-charging infrastructure; covered drop-off spaces for paratransit, microtransit and rideshare vehicles; and priority bus access to the facility, ensuring comfortable and reliable transfers for riders taking regional trips or making last-mile connections. The grant award includes funding for up to 10 new battery-electric buses that will support new and expanded bus service to the mobility hub.

**How is it funded?**
In addition to the $25 million federal RAISE grant, the project will be funded with local allocations from the voter-approved, dedicated half-cent sales tax for transit in Wake, Durham and Orange counties. An additional $5.5 million of the cost will be supported by federal funds that the Durham-Chapel Hill-Carrboro Metropolitan Planning Organization awarded to the project. Rep. Deborah Ross, Rep. Valerie Foushee and Rep. Wiley Nickel requested a further $9 million to support the project as a part of the FY 2025 Appropriations bill. Federal funding awarded to this project will allow sales tax revenues to support other transit priorities within the region.

“We appreciate the support of our county elected officials and community partners,” Lattuca says. “It takes a collective vision to bring about the kind of transit that will raise the quality of life of a growing region.”

This is the second major grant that the federal government has awarded to GoTriangle to build multimodal facilities that will support transit-oriented development in six years. In 2018, GoTriangle was awarded $20 million for its Raleigh Union Station Bus Facility project. RUS Bus is under construction in downtown Raleigh's warehouse district and is scheduled to open in 2025.

## Here's what elected officials say about the Triangle Mobility Hub:

"I'm incredibly excited to see a historic $25 million coming to GoTriangle through the RAISE program – crucial funding that will drive economic growth, enhance mobility and create more sustainable infrastructure throughout our region," says **Rep. Deborah Ross (NC-2).** "I fought to pass the Bipartisan Infrastructure Law, which made today's announcement possible, and supported GoTriangle's grant application because every Triangle resident – regardless of their ZIP code – deserves reliable transportation to get connected to education, employment opportunities, affordable housing and more. I will always fight for federal funding that will bring our infrastructure into the 21st century and ensure every North Carolinian has access to quality, affordable transportation."

"I am thrilled to see $25 million from the Bipartisan Infrastructure Law being invested in the Research Triangle for local multimodal and green-energy transportation infrastructure," says **Rep. Valerie Foushee (NC-4)**. "This RAISE grant will help fund the creation of a new local transportation center and sustainable bus system to be used by families and small businesses in the ever-growing Research Triangle Park, and I look forward to seeing the transformative impact that this project will have on carbon emissions, road congestion and job accessibility in the region for years to come."

"The Biden/Harris Administration is delivering for North Carolina, and I'm excited to see $25 million being awarded to GoTriangle for the Triangle Mobility Hub and SPOKE project," **says Rep. Wiley Nickel (NC-13)**. "This investment, made possible by the Bipartisan Infrastructure Law, will allow for 10 new battery-electric buses, charging stations and go a long way in constructing a next-generation transportation center in the Triangle. This funding will support investments in green jobs, clean energy infrastructure and sustainable transportation initiatives. In addition to this funding, I was glad to join Congresswoman Ross and Congresswoman Foushee in submitting a $9 million supplemental funding request to support this effort as part of the FY 2025 Appropriations bill."

*Note to members of the news media: For interviews and additional information, please contact GoTriangle Chief Communications Officer Eric Curry, ECurry@gotriangle.org or 919-632-9326.*

# GoTriangle names Hampton Roads transit veteran Smith as President and CEO

GoTriangle NEWS RELEASE

## GoTriangle names Hampton Roads transit veteran Smith as President and CEO

For Immediate Release
Contact: Matt Lail, 919.819.3979
mlail@gotriangle.org

**DURHAM, NC (May 12, 2025**)

GoTriangle, the Research Triangle region's transit system serving Durham, Raleigh, Chapel Hill, and surrounding communities, has announced that Dr. Brian Smith has been named the agency's newest President and Chief Executive Officer, effective June 1, 2025. A formal introductory event with Smith will be held next month.

Smith comes to GoTriangle after more than 16 years at Hampton Roads Transit (HRT), Virginia's largest multi-modal agency outside of the Washington, D.C. Metro area. At HRT he served 13 years in C-Suite roles, rising from an entry-level position to Deputy CEO, collaborating with senior managers across all functional areas for day-to-day administration and operations.

"Brian impressed all of us with his experience and his emphasis on collaborative leadership. He is the right person at the right time to lead GoTriangle," said Board Chair Mary-Ann Baldwin. "With his focus on strategic planning and partnerships, he will do a great job leading our organization as we reinvent ourselves and move forward with big ideas that will better serve our region."

Smith joins GoTriangle at an exciting time in the agency's history. It recently finalized a Strategic Plan that positions GoTriangle to best serve a region experiencing tremendous population growth and transit planning challenges. The Raleigh Union Bus Facility – commonly referred to as RUS Bus – is one of the ways that GoTriangle is proactively facing the demand for enhanced transportation options. The RUS Bus station will open in Downtown Raleigh later this summer and will support increased transit service downtown and allow convenient access to Raleigh Union Station rail service.

GoTriangle also recently selected the master developer for the new Triangle Mobility Hub, a transformative 19-acre, mixed-use community located within Research Triangle Park (RTP). Anchored by a state-of-the-art, multi-modal GoTriangle transit center, the project will redefine how residents and visitors connect, live, work and play across the region.

In addition, the agency routinely reviews its service route offerings and adjusts for time and efficiency. As part of the service change process, GoTriangle will soon offer its first ever 15-minute service along the 400 Route between Chapel Hill and Durham.

“This region is so dynamic, it’s essential to have a mix of reliable transportation options,” said Smith. “Thousands of people rely on GoTriangle every day to provide vital connections and get them where they need to go. That need is only going to grow in the years to come.”

Smith, who began his public transportation career in 2008, is well suited for the role in leading an organization like GoTriangle. He is a U.S. Army veteran, having served as a Stinger Missile Team Chief with the First Infantry Division. He's led several strategic initiatives with public, private and non-profit stakeholders, including garnering more than $32 million annually in new investments to expand regional high-frequency bus service and improve customer amenities, technology, safety and security, and bus fleet reliability.

Smith has completed executive training through MIT Sloan and holds a doctorate in organizational leadership, in addition to a seminary degree, from Regent University. As an adjunct professor, he’s taught graduate courses in leadership and administrative ethics. In 1999, he was a Delta International Scholar and studied abroad in Belgium. His dissertation focused on leadership in collaborative regional networks. He also has a master’s degree in public policy (Regent) and an advanced certificate in public administration from Old Dominion University with an emphasis on public budgeting and finance.

“We need strong regional collaboration to be successful and that’s something I’m deeply committed to. GoTriangle is right there at the heart of it, and it will be a great honor to work with the Board, community stakeholders and GoTriangle’s dedicated staff to achieve the agency’s vision going forward.”

“I have no doubt in my mind that Brian is the absolute best person to lead GoTriangle into the next era of growth and innovation,” said Byron Smith, Acting President/CEO. “His experience as a leader and his dedication to public transportation are second to none.”

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**ABOUT GOTRIANGLE**
GoTriangle serves the Triangle area, including Durham, Raleigh, Chapel Hill, and surrounding communities by connecting the people and the region with high quality transit options. Through innovative service offerings, GoTriangle strives to be the region’s trusted mobility partner by providing a comprehensive, accessible, and sustainable transportation network that meets the needs of all residents. For more information, visit www.gotriangle.org .

*Note to members of the news media: For interviews and additional information, please contact GoTriangle Public Relations Manager Matt Lail, mlail@gotriangle.org or 919.819.3979.*

# Board of Trustees

# Special Tax Board

## WAKE COUNTY

Susan Evans *(appt. 2021)*
*Chair*
susan.evans@wakegov.com

Safiyah Jackson *(appt. 2/18/2025)*
safiyah.jackson@wake.gov

## DURHAM COUNTY

Dr. Mike Lee *(appt. 12/09/2024)*
*Treasurer*
mikelee@dconc.gov

Stephen Valentine *(appt. 12/09/2024)*
svalentine@dconc.gov

## ORANGE COUNTY

Phyllis Portie-Ascott *(appt. 12/10/2024)*
*Secretary*
pportie-ascott@orangecountync.gov

Amy Fowler *(appt. 12/10/2024)*
*Vice Chair*
afowler@orangecountync.gov

# GoTriangle FY2026 Budget Ordinance

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **General Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Vehicle Rental Tax | $ 16,810,000 |
| Vehicle Registration Tax | 9,850,256 |
| Fund Balance Appropriated | 4,500,000 |
| Local Grant Revenue | 851,058 |
| Reimbursement from Others | 1,054,935 |
| Sales & Use Tax | 420,000 |
| Rental Income | 132,000 |
| Transit Plan – Administration & Implementation | 7,266,169 |
| **Total** | **$ 40,884,418** |

**Section 2.** The following amounts hereby are appropriated in the **General Fund** for the management of the Authority and its activities for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Board of Trustees | $ 252,009 |
| Executive Office | 2,089,935 |
| Human Capital & Compliance | 1,509,422 |
| Communications & Public Affairs | 1,621,858 |
| Legal | 2,032,141 |
| Real Estate & Facilities | 1,308,962 |
| Capital Development | 2,182,767 |
| Budget & Finance | 2,625,875 |
| Information Technology | 2,670,473 |
| Procurement | 612,242 |
| Planning & Engagement | 2,495,938 |
| Sustainable Travel Services | 763,736 |
| Regional Information Center | 1,844,180 |
| Equal Opportunity & Compliance | 454,163 |
| Plaza | 602,400 |
| RUS Bus Facility | 662,501 |
| Tax District Administration | 1,044,641 |
| Other Appropriations | 870,545 |
| Operating Transfer to Regional Bus Service Fund | 15,240,630 |
| **Total** | **$ 40,884,418** |

**Section 3.** It is estimated that the following revenues will be available in the **Regional Bus Service Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Federal Grant Revenue | $ 2,250,000 |
| State Grant Revenue | 2,800,000 |
| GoPass/Bus Fares | 2,005,610 |
| Transit Service Revenue | 12,735,520 |
| Transit Service Revenue - Paratransit | 1,086,420 |
| Reimbursement from Others | 135,108 |
| Bus Accident Damage Reimbursement | 40,000 |
| Paratransit Service Revenue | 600,000 |
| Operating Transfer from General Fund | 15,240,630 |
| **Total** | **$ 36,893,288** |

**Section 4.** The following amounts hereby are appropriated in the **Regional Bus Service Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Transit Administration & Supervision | $ 3,621,187 |
| Bus Operations | 18,924,304 |
| Fleet Maintenance | 7,362,022 |
| Safety & Security | 1,805,952 |
| Vanpool | 418,558 |
| Paratransit services | 4,761,265 |
| **Total** | **$ 36,893,288** |

**Section 5.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# GoTriangle FY2026 Budget Ordinance
# Regional Bus Capital Project Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Regional Bus Capital Project Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Federal Grant Revenue | $ 9,217,573 |
| State Grant Revenue | 120,000 |
| Sale of Land | 20,700,000 |
| Transit Plan - Capital Expense Reimbursement | 37,496,965 |
| **Total** | **$ 67,534,538** |

**Section 2.** The following amounts hereby are appropriated in the **Regional Bus Capital Project Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Fund Balance Appropriated | $ 7,942,150 |
| Capital Outlay | 59,592,388 |
| **Total** | **$ 67,534,538** |

**Section 3.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# FY26 Overall Budget Summary

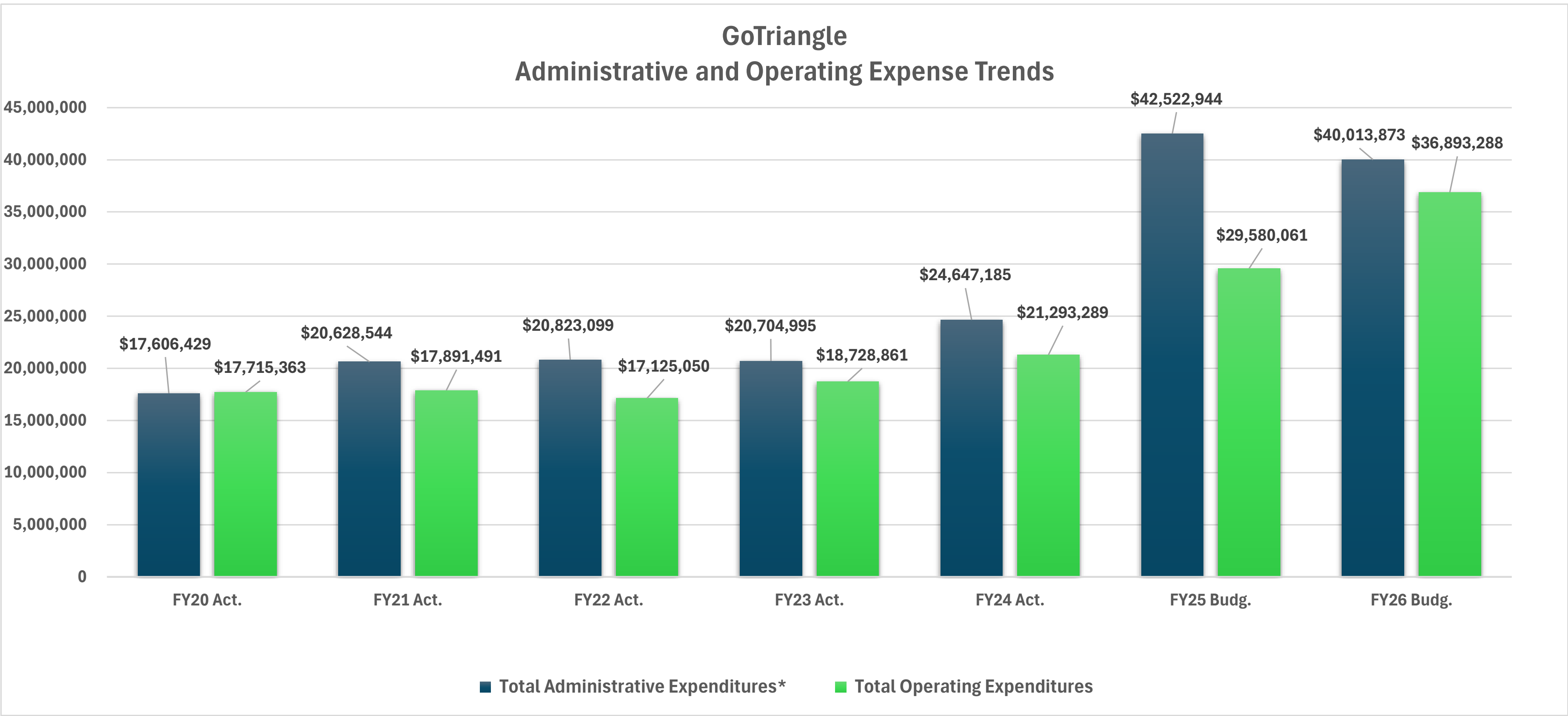
## REVENUES

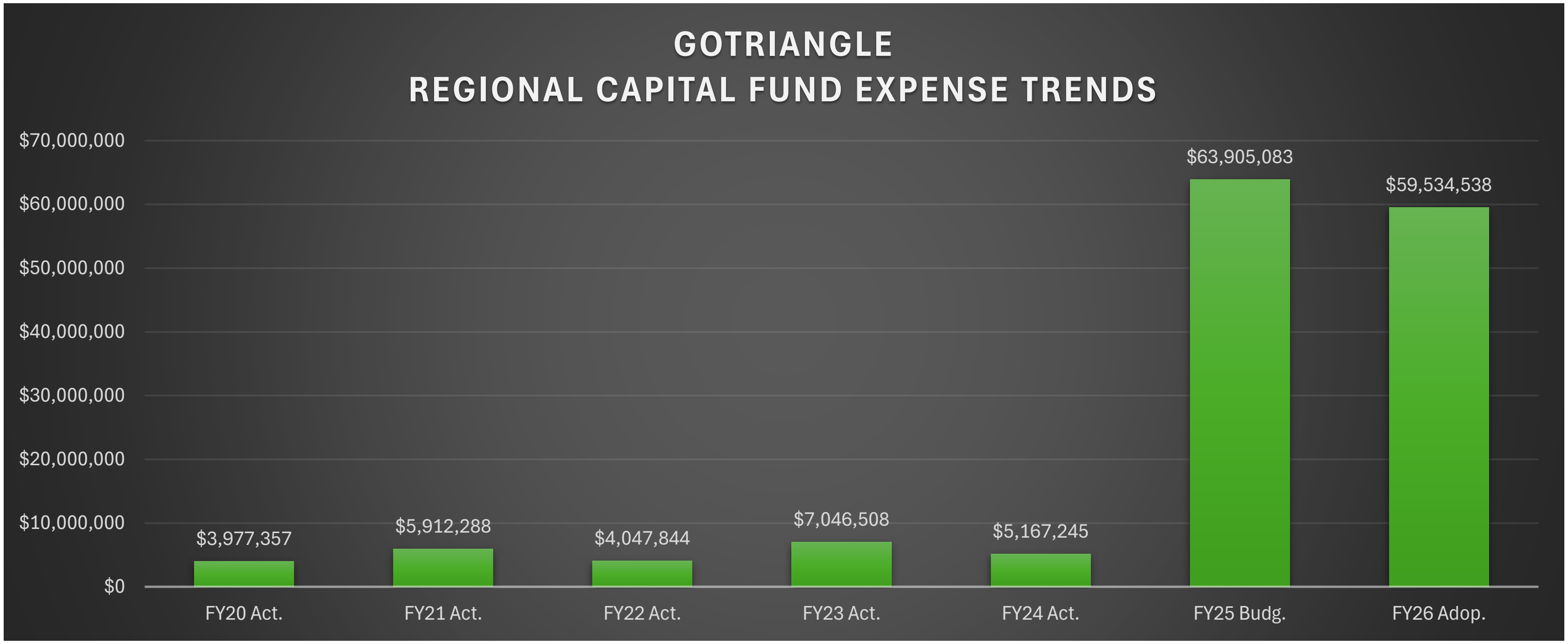
| | |
|---|---|
| Local Grant Revenues | 851,058 |
| Reimbursement from others | 1,054,935 |
| Misc. Revenue | 420,000 |
| Prior Year Carryforward | |
| $7 Vehicle Registration Taxes | 9,850,256 |
| Vehicle Rental Tax | 16,810,000 |
| Rental Income | 132,000 |
| Transit Plan - Administrative and Implementation | 7,266,169 |
| Federal Grant Revenues | 2,250,000 |
| State Grant Revenues | 2,800,000 |
| Bus Accident Damage Reimbursement | 40,000 |
| Bus Fares/GoPass | 2,005,610 |
| Reimbursement from Others | 135,108 |
| Transit Service Revenue - Paratransit | 1,086,420 |
| Transit Service Revenue | 12,735,520 |
| Paratransit Services Revenue | 600,000 |
| Operating Transfer from Bus Fund | 15,240,630 |
| Federal Grant Revenues | 9,217,573 |
| State Grant Revenues | 120,000 |
| Sale of Land | 20,700,000 |
| Transit Plan - Capital Expense Reimbursement | 37,496,965 |
| **Total Revenues** | **$140,812,244** |

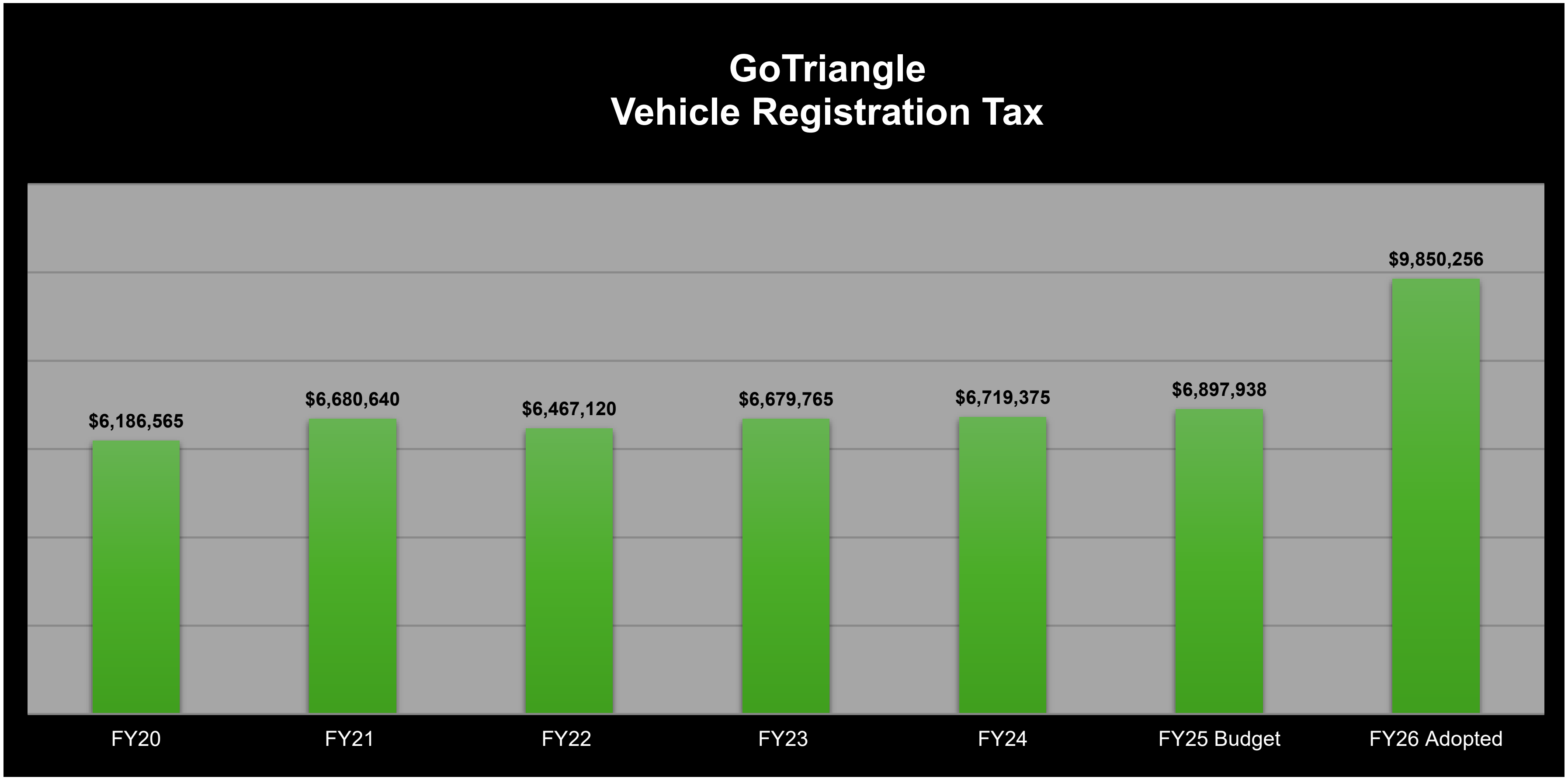
## EXPENSES

| | |
|---|---|
| Regional Capital Fund | 59,592,388 |
| Bus Fund | 36,893,288 |
| General Fund | 40,013,873 |
| Capital Reserve | 4,312,695 |
| **Total Expenses** | **$140,812,244** |

| | |
|---|---|
| **Revenue over/(under) Expenses** | $ - |


GoTriangle
Administrative and Operating Expense Trends
45,000,000
40,000,000
35,000,000
30,000,000
25,000,000
20,000,000
15,000,000
10,000,000
5,000,000
0
$17,606,429
$17,715,363
$20,628,544
$17,891,491
$20,823,099
$17,125,050
$20,704,995
$18,728,861
$24,647,185
$21,293,289
$42,522,944
$29,580,061
$40,013,873
$36,893,288
FY20 Act.
FY21 Act.
FY22 Act.
FY23 Act.
FY24 Act.
FY25 Budg.
FY26 Budg.
Total Administrative Expenditures*
Total Operating Expenditures


GOTRIANGLE
REGIONAL CAPITAL FUND EXPENSE TRENDS
$70,000,000
$60,000,000
$50,000,000
$40,000,000
$30,000,000
$20,000,000
$10,000,000
$0
$3,977,357
$5,912,288
$4,047,844
$7,046,508
$5,167,245
$63,905,083
$59,534,538
FY20 Act.
FY21 Act.
FY22 Act.
FY23 Act.
FY24 Act.
FY25 Budg.
FY26 Adop.


GoTriangle
Vehicle Registration Tax
$6,186,565
$6,680,640
$6,467,120
$6,679,765
$6,719,375
$6,897,938
$9,850,256
FY20
FY21
FY22
FY23
FY24
FY25 Budget
FY26 Adopted

# FY26 CAPITAL PROJECTS

| GoTriangle/Federal/Transit Plan Funded | | | | | |
|---|---|---|---|---|---|
| | Total FY26 Budget | Funding % | Funding Source | Account Codes | Project ID |
| 4x4 Support Vehicle - GoTriangle | $ **45,000.00** | 100% | $ 45,000.00 | 93-02-06 7927 | CAP.BO.26.0001.00 |
| BOMF Garage Bay Door Replacement - GoTriangle | $ **90,000.00** | 100% | $ 90,000.00 | 93-02-06 7601 | CAP.BO.26.0002.00 |
| Real Estate Property Brokers - GoTriangle | $ **100,000.00** | 100% | $ 100,000.00 | 93-02-06 7601 | CAP.RE.26.0001.00 |
| Plaza Controls and HVAC Repairs - GoTriangle | $ **103,000.00** | 100% | $ 103,000.00 | 93-02-06 7601 | CAP.RE.26.0002.00 |
| Service Support Vehicles - GoTriangle | $ **110,000.00** | 100% | $ 110,000.00 | 93-02-06 7927 | CAP.BO.26.0003.00 |
| | | | | | |
| **BOMF Electrification** | $ **150,000.00** | | | | |
| Federal | | 80% | $ 120,000.00 | 93-02-06 7601 | CAP.CD.25.0002.00 |
| Durham | | 6% | $ 9,000.00 | 93 02-15 7601 | DC.TIN.GOT.23GOTCD02 |
| Orange | | 3% | $ 4,500.00 | 93 02-16 7601 | OC.TIN.GOT.23GOTCD02 |
| Wake | | 11% | $ 16,500.00 | 93 02-17 7601 | WC.TIN.GOT.TC002B |
| | | | | | |
| **Downtown Apex Transfer Point** | $ **251,068.00** | | | | |
| Federal | | 50% | $ 125,534.00 | 93-02-06 7901 | TIN.CD.21.0015.00 |
| Wake | | 50% | $ 125,534.00 | 93 02-17 7901 | WC.TIN.GOT.TC002AK |
| | | | | | |
| **Durham Priority Transit Access and Safety Improvements** | $ **1,074,974.00** | | | | |
| Federal | | 47% | $ 507,485.00 | 93-02-06 7901 | TIN.CD.21.0011.00 |
| Durham | | 53% | $ 567,489.00 | 93 02-15 7901 | DC.TIN.GOT.21GOTCD02 |
| | | | | | |
| **Purchase 10 Low Floor Gillig Buses** | $ **6,800,000.00** | | | | |
| Federal | | 30% | $ 2,040,000.00 | 93-02-06 7921 | VAQ.BO.26.0001.00 |
| Durham | | 10% | $ 680,000.00 | 93 02-15 7921 | DC.VAQ.GOT.21GOTVP01 |
| Orange | | 5% | $ 340,000.00 | 93 02-16 7921 | OC.VAQ.GOT.21GOTVP01 |
| Wake | | 55% | $ 3,740,000.00 | 93 02-17 7921 | WC.VAQ.GOT.TC001A/D |
| | | | | | |
| **GoDurham Bus Stop Improvements on Route 2 in Brier Creek** | $ **483,315.00** | | | | |
| Federal | | 80% | $ 386,652.00 | 93-02-06 7601 | TIN.CD.25.0001.00 |
| Durham | | 20% | $ 96,663.00 | 93 02-15 7601 | DC.TIN.GOT.20GOTCD02 |
| | | | | | |
| **GoTriangle 805 Corridor Accessibility Stop Improvements** | $ **695,200.00** | | | | |
| Federal | | 55% | $ 379,360.00 | 93-02-06 7901 | TIN.CD.24.0002.00 |
| Durham | | 45% | $ 315,840.00 | 93 02-15 7901 | DC.TIN.GOT.24GOTCD01 |
| | | | | | |
| | | | | | |
| **GoTriangle Orange Bus Stop Improvements** | $ **118,954.00** | | | | |
| Federal | | 61% | $ 72,556.00 | 93-02-06 7901 | TIN.CD.21.0010.00 |
| Orange | | 39% | $ 46,398.00 | 93 02-16 7901 | OC.TIN.GOT.18GOTCD12 |
| | | | | | |
| **GoTriangle Regional Rapid Bus and BRT Plan** | $ **297,000.00** | | | | |

| | Total FY26 Budget | Funding % | Funding Source | Account Codes | Project ID |
|---|---|---|---|---|---|
| GoTriangle | | 20% | $ 59,400.00 | 93-02-06 7601 | CAP.CD.25.0001.00 |
| Federal | | 80% | $ 237,600.00 | 93-02-06 7601 | CAP.CD.25.0001.00 |
| | | | | | |
| **Hillsborough Park and Ride** | **$ 1,720,000.00** | | | | |
| Federal | | | $ 800,000.00 | 93-02-06 7901 | TIN.CD.20.0007.00 |
| State | | | $ 120,000.00 | 93-02-06 7901 | TIN.CD.20.0007.00 |
| Orange | | | $ 800,000.00 | 93 02-16 7901 | OC.TIN.GOT.18GOTCD08 |
| | | | | | |
| **Paratransit Vehicle Purchase** | **$ 600,000.00** | | | | |
| Federal | | 80% | $ 480,000.00 | 93-02-06 7922 | VAQ.BO.26.0002.00 |
| Durham | | 6% | $ 36,000.00 | 93 02-15 7922 | DC.VAQ.GOT.21GOTVP01 |
| Orange | | 3% | $ 18,000.00 | 93 02-16 7922 | OC.VAQ.GOT.21GOTVP01 |
| Wake | | 11% | $ 66,000.00 | 93 02-17 7922 | WC.VAQ.GOT.TC001N |
| | | | | | |
| **Orange Priority Transit Access Improvements** | **$ 849,140.00** | | | | |
| Federal | | 91% | $ 769,812.00 | 93-02-06 7901 | TIN.CD.22.0022.00 |
| Orange | | 9% | $ 79,328.00 | 93 02-16 7901 | OC.TIN.GOT.22GOTCD01 |
| | | | | | |
| **RUSBUS** | **$ 4,837,461.00** | | | | |
| GoTriangle | | 5% | $ 250,000.00 | 93-02-06 7601 | CAP.CD.18.0004.00 |
| Federal | | 5% | $ 250,000.00 | 93-02-06 7601 | CAP.CD.18.0004.00 |
| Wake | | 90% | $ 4,337,461.00 | 93 02-17 7601 | WC.TIN.GOT.TC002A |
| | | | | | |
| **RUSBUS Electrification** | **$ 1,155,000.00** | | | | |
| Federal | | 80% | $ 924,000.00 | 93-02-06 7601 | CAP.CD.26.0001.00 |
| Wake | | 20% | $ 231,000.00 | 93 02-17 7601 | WC.TIN.GOT.TC002A |
| | | | | | |
| **Triangle Mobility Hub** | **$ 8,447,217.00** | | | | |
| Federal | | 2% | $ 180,000.00 | 93-02-06 7601 | CAP.CD.21.0003.00 |
| Durham | | 11% | $ 935,873.00 | 93 02-15 7601 | DC.TIN.GOT.22GOTCD01 |
| Orange | | 6% | $ 476,326.00 | 93 02-16 7601 | OC.TIN.GOT.23GOTCD04 |
| Wake | | 81% | $ 6,855,018.00 | 93 02-17 7601 | WC.TIN.GOT.TC002N |
| | | | | | |
| **Wake Bus Stop Improvements** | **$ 2,666,374.00** | | | | |
| Federal | | 44% | $ 1,181,099.00 | 93-02-06 7901 | TIN.CD.21.0017.00 |
| Wake | | 56% | $ 1,485,275.00 | 93 02-17 7901 | WC.TIN.GOT.TC002BP |
| | | | | | |
| **Wake Transit Access and Safety Improvements** | **$ 954,344.00** | | | | |
| Federal | | 80% | $ 763,475.00 | 93-02-06 7901 | TIN.CD.21.0017.00 |
| Wake | | 20% | $ 190,869.00 | 93 02-17 7901 | WC.TIN.GOT.TC002BP |
| Total GoTriangle | | 2% | $ 757,400.00 | | |
| Total Federal | | 29% | $ 9,217,573.00 | | |
| Total State | | 0% | $ 120,000.00 | | |
| Total Durham | | 8% | $ 2,640,865.00 | | |

| | Total FY26 Budget | Funding % | Funding Source | Account Codes | Project ID |
|---|---|---|---|---|---|
| Total Orange | | 6% | $ 1,764,552.00 | | |
| Total Wake | | 54% | $ 17,047,657.00 | | |
| | | | **$ 31,548,047.00** | | |

| | Total FY26 Budget | Funding % | Funding Source | Account Codes | Project ID |
|---|---|---|---|---|---|

**Transit Plan Funded**

| | Total FY26 Budget | Funding % | Funding Source | Account Codes | Project ID |
|---|---|---|---|---|---|
| Fordham Blvd Transit Access Improvements - Orange | $ 500,000.00 | 100% | $ 500,000.00 | 93 02-16 7901 | TIN.CD.26.0001.00 |
| Wake Long Term I-440 Park and Ride - Wake | $ 2,643,118.00 | 100% | $ 2,643,118.00 | 93 02-17 7901 | TIN.CD.21.0018.00 |
| Durham Bus Stop Improvement Program - Durham | $ 8,900,000.00 | 100% | $ 8,900,000.00 | 93 02-15 7901 | TIN.CD.21.0014.00 |
| Patterson Place - Durham | $ 368,549.00 | 100% | $ 368,549.00 | 93 02-15 7901 | TIN.CD.21.0013.00 |
| | | | | | |
| **RFFS Implementation - BOMF Expansion** | **$ 3,632,374.00** | | | | |
| Durham | | 30% | $ 1,089,712.00 | 93 02-15 7601 | CAP.CD.23.0012.00 |
| Orange | | 15% | $ 544,856.00 | 93 02-16 7601 | CAP.CD.23.0012.00 |
| Wake | | 55% | $ 1,997,806.00 | 93 02-17 7601 | CAP.CD.23.0012.00 |
| | | | | | |
| Total Durham | | 65% | $ 10,358,261.00 | | |
| Total Orange | | 7% | $ 1,044,856.00 | | |
| Total Wake | | 29% | $ 4,640,924.00 | | |
| | | | **$ 16,044,041.00** | | |
| | | | | | |
| **Total All Capital Projects** | | | **$ 47,592,088.00** | | |

# DEPARTMENT EXPENSE/HEADCOUNT SUMMARY
# FY2026

| EXPENDITURES | FY26 Adop. Budget | FY25 Amend. Budget | Variance FY26 - FY25 | Headcount Summary FY26 FTE's | Headcount Summary FY25 FTE's |
|---|---|---|---|---|---|
| Board | 252,009 | 363,681 | (111,672) | | |
| Communications & Public Affairs | 1,621,858 | 1,716,379 | (94,521) | 8.00 | 10.00 |
| Executive Office | 2,089,935 | 947,516 | 1,142,419 | 4.00 | 3.00 |
| Information Technology | 2,670,473 | 3,010,235 | (339,762) | 9.00 | 6.00 |
| Human Capital and Compliance | 1,509,422 | 1,136,995 | 372,427 | 7.00 | 6.00 |
| Equal Opportunity and Compliance | 454,163 | 423,071 | 31,092 | 3.00 | 3.00 |
| Capital Development | 2,182,767 | 2,847,300 | (664,533) | 10.00 | 12.00 |
| Legal | 2,032,141 | 1,909,052 | 123,089 | 7.00 | 6.00 |
| Real Estate | 1,308,962 | 5,511,834 | (4,202,872) | 6.00 | 6.00 |
| Budget and Finance | 2,625,875 | 2,108,192 | 517,683 | 11.00 | 11.00 |
| Procurement | 612,242 | 646,710 | (34,468) | 5.00 | 5.00 |
| Tax District Administration | 1,044,641 | 1,560,460 | (515,819) | 5.00 | 5.00 |
| Transit Administration and Supervision | 3,621,187 | 2,952,256 | 668,931 | 25.00 | 20.00 |
| Safety and Security | 1,805,952 | 1,430,602 | 375,350 | 12.00 | 9.00 |
| Transit Operations | 18,924,304 | 14,725,398 | 4,198,906 | 139.00 | 106.00 |
| Fleet Maintenance | 7,362,022 | 5,578,664 | 1,783,358 | 34.00 | 34.00 |
| Paratransit | 4,761,265 | 4,538,867 | 222,398 | 32.00 | 35.00 |
| Vanpool | 418,558 | 354,300 | 64,258 | 1.00 | 1.00 |
| Planning and Engagement | 2,495,938 | 2,480,211 | 15,727 | 12.00 | 13.00 |
| Regional Information Center | 1,844,180 | 1,281,198 | 562,982 | 10.00 | 10.00 |
| Sustainable Travel Services | 763,736 | 632,201 | 131,535 | 5.00 | 5.00 |
| **Total Expenditures** | **60,401,630** | **56,155,122** | **4,246,508** | **345.00** | **306.00** |

FY 2026 Budget Goals and Objectives

## Board of Trustees

**Mission**

The Board of Trustees will provide governance, oversight and strategic direction to support GoTriangle's mission of connecting people and the region with high quality transit. Leading by example with respect, integrity and excellence, GoTriangle will become the region's trusted mobility partner.

**Future Planning**

- Encourage and facilitate collaboration with regional, state and federal partners
- Support planning efforts for the 2029 World University Games
- Advocate for transit investments throughout the region

**Customer Connectivity**

- Support service improvements and expansion to enhance rider experience

**Financial Responsibility**

- Implement the findings in the Deloitte Consolidated Insights Report
- Encourage clear and transparent financial reporting
- Advocate for additional funding and long-term fiscal sustainability

**Transit Enhancements**

- Provide all-day, every-day transit service to improve regional mobility
- Provide increased frequency to improve transit access to regional destinations and increase ridership, customer safety and rider experience

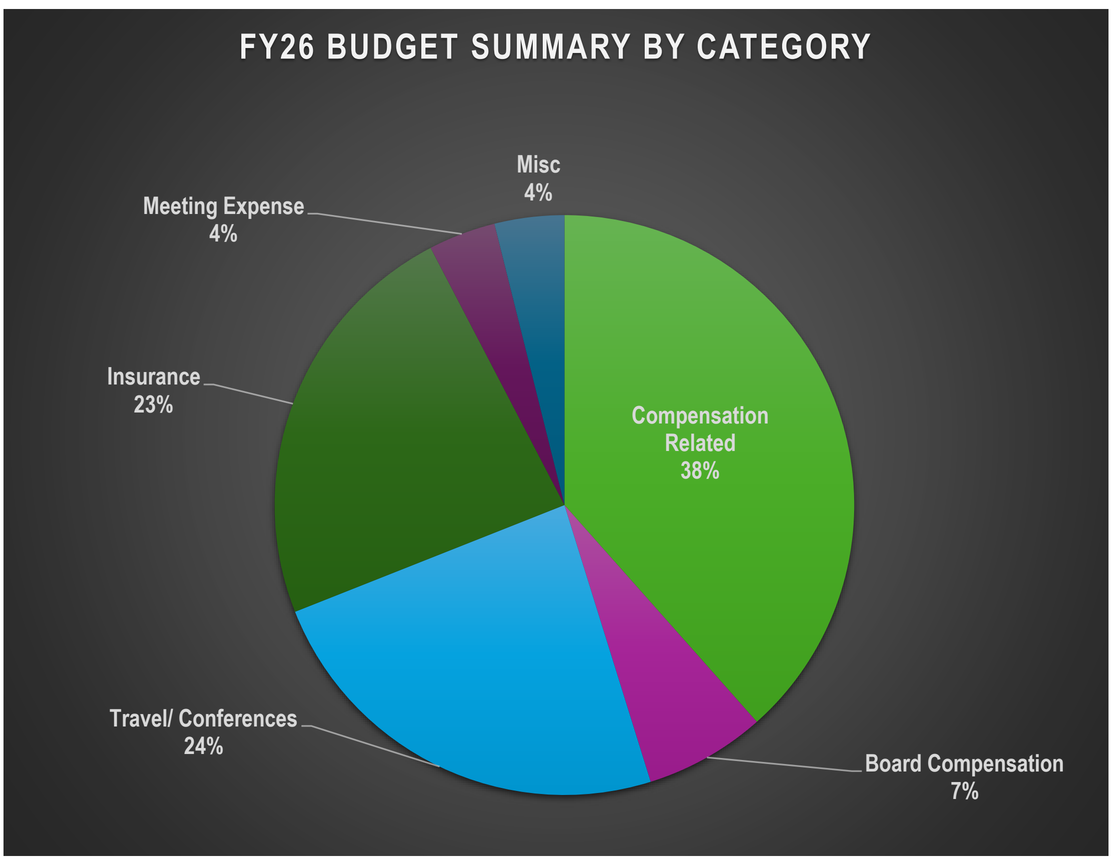
**Employer of Choice**

- Support the update of employee policies
- Budget for training, safety and security, and necessary resources for employees
- Fund increased all-day transit service to improve operator work schedules, supporting recruitment and retention

# DEPARTMENT OVERVIEW
# BOARD OF TRUSTEES

Total FY26 Budget: $252,009

**About the Board:**
GoTriangle is governed by a 13 member Board of Trustees. The members of the Board are appointed by the three boards of county commissioners (Durham, Orange and Wake), four city councils (Cary, Chapel Hill, Durham and Raleigh) and the NC Secretary of Transportation and serve staggered four-year terms. Annually the Board elects from among its membership a Chair, Vice Chair, Secretary and Treasurer. The Board uses a committee structure to conduct its business: Audit & Finance, Administration & Governance, Planning & Operations. The Board and its committees hold regular meetings, which are open to the public.



FY 2026 Budget Goals and Objectives

# EXECUTIVE OFFICE

## Mission

To provide strategic leadership, operational coordination, and executive support to drive GoTriangle's vision, goals, and initiatives. Through effective communication, mission, and efficient management, the executive office empowers departments and teams to work cohesively, achieve excellence, and deliver value to our stakeholders and partners.

## Employer of Choice

- Create a positive work environment, nurture leadership talent, and align the workforce with GoTriangle's goals to ensure the hiring, developing, and retaining of top talent is successful.

## Customer Connectivity

- Build and maintain positive relationships with various stakeholders, including customers, employees, regulators, and the community.

## Future Planning

- Oversee the implementation of the strategic plan and define the purpose of GoTriangle and its objectives for the next five years.

## Financial Responsibility

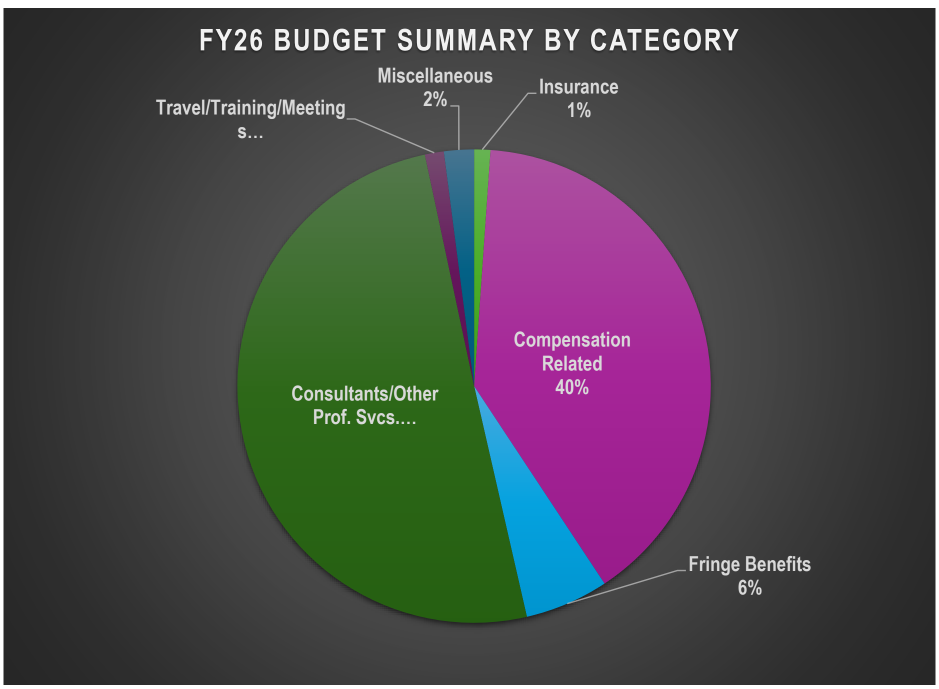
- Oversee the audit of financial management systems.
- Identify and manage risk that could affect GoTriangle's operations, reputation, or financial stability and implement risk mitigation strategies and crisis management plans.

# DEPARTMENT OVERVIEW
# EXECUTIVE OFFICE

**Total FTEs: 4**

Total FY26 Budget: $2,089,935

**About the Department:**
The Executive Office is responsible for the day to day management of GoTriangle's entire operation. This task encompasses managing a total of 20 departments working together to deliver excellent transit services to the surrounding areas. This includes overseeing the departments that manage the administrative and financial aspects of the Durham County, Orange County and Wake County Transit Plans.



FY 2026 Budget Goals and Objectives

# Information Technology

**Mission**

GoTriangle's Information Technology (GoIT) department has a mission to deliver secure, reliable IT services that support GoTriangle's operations, enhance the customer experience, and enable data-driven decisions. Our vision is to be GoTriangle's trusted and innovative IT partner. We are guided by our values:

**G** – Growth (continuous improvement, learning, and development)
**O** – Ownership (accountability and responsibility for actions and outcomes)
**I** – Innovation (creativity and embracing new solutions)
**T** – Trust (building confidence and reliability with colleagues and customers)

**Future Planning (Strengthen IT Infrastructure & Operations)**

- Modernize core infrastructure (network, servers, cloud services, and endpoints).
- Ensure system resiliency with robust disaster recovery and business continuity planning.
- Enhance IT support services for staff through improved ticketing, response time, and knowledge management.

**Financial Responsibility (Enhance Cybersecurity & Compliance)**

- Implement a comprehensive cybersecurity framework aligned with NIST standards.
- Increase user awareness and training on phishing, data security, and privacy.
- Maintain compliance with FTA, state, and local regulations.

**Financial Responsibility (Assess and Consolidate Systems)**

- Conduct a comprehensive inventory and evaluation of existing IT systems and applications to identify redundancies, gaps, and optimization opportunities.
- Standardize and consolidate overlapping systems and applications to streamline operations and reduce maintenance costs.
- Implement an enterprise-wide strategy for system integration to improve data consistency, accessibility, and interoperability.
- Establish governance policies for system lifecycle management, including decommissioning outdated systems and adopting scalable solutions.

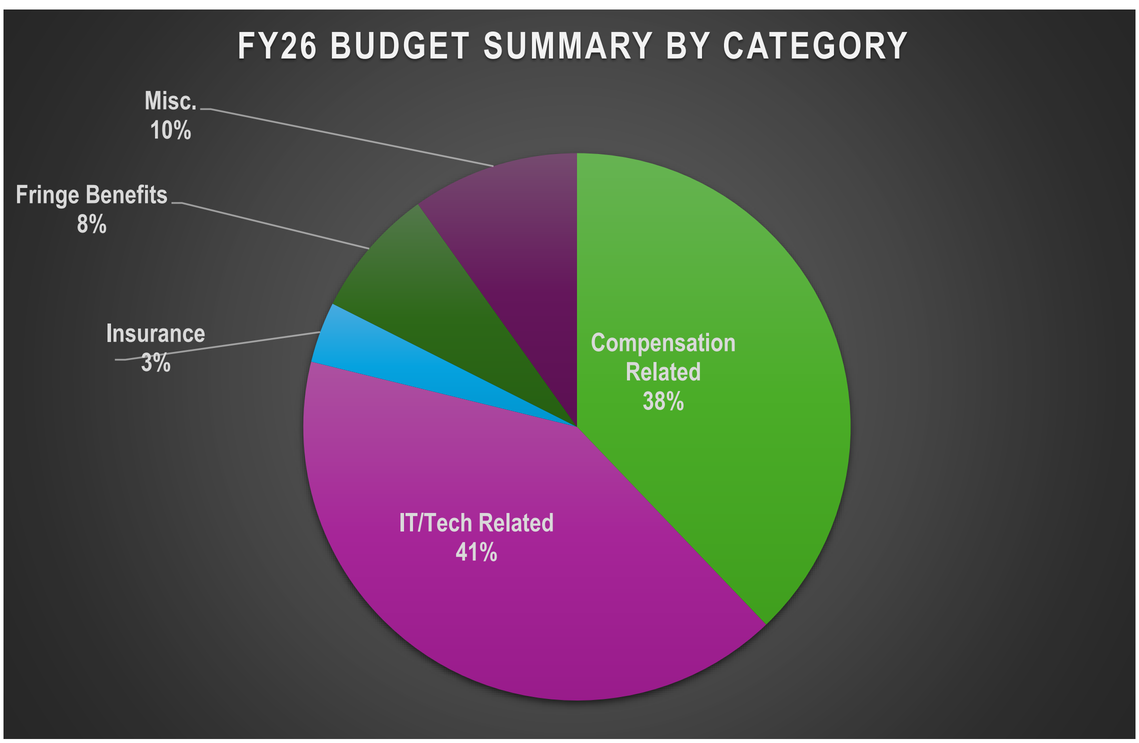
# DEPARTMENT OVERVIEW
# INFORMATION TECHNOLOGY

**Total FTEs: 9**

Total FY26 Budget:  $2,670,473

**About the Department**

The Information Technology Department serves as a cornerstone in the oversight, management and resolution of issues pertaining to all computer systems and technologies within our network.  Our  mission is to provide a dependable, secure, and efficient IT infrastructure that not only supports but also advances GoTriangle's operational and strategic goals, while staying ahead of technological advances.  We are devoted to offering prompt, professional, and coureous support to our diverse clientele.



FY 2026 Budget Goals

# HUMAN CAPITAL AND COMPLIANCE

## Mission

The Human Resources department is focused on strengthening our agency's position as an **Employer of Choice** while supporting **Financial Transparency** through accurate, efficient, and employee-centered services. Our FY26 goals align with the agency's strategic priorities by investing in people, enhancing systems, and ensuring accountability in HR processes. Together, these initiatives will ensure HR provides reliable, strategic, and employee-focused services that help the agency attract and retain top talent, operate efficiently, and deliver on its mission.

## Employer of Choice

- **Implement a modern HRIS** to replace outdated systems and manual processes, reduce administrative errors, strengthen compliance, and provide employees and managers with user-friendly tools for accessing information, managing benefits, and tracking performance.
- **Improve employee engagement** by launching targeted initiatives to strengthen communication, recognition, and workplace culture, and conduct a baseline engagement survey to measure progress and guide future actions.
- **Meet recruitment and retention targets** to ensure staffing capacity for planned service expansion, with a focus on compliance, positive candidate experience, and reducing time-to-hire.
- **Launch a mandatory training program** for all employees and managers/supervisors to build core skills, support compliance, and promote professional growth.

## Financial Responsibility

- **Eliminate pay and benefits administration errors** by establishing stronger internal controls, standardizing processes, and integrating payroll and benefits functions into the new HRIS. This will ensure accuracy, reduce rework, and build confidence in HR data and reporting.
- **Leverage HRIS capabilities** to deliver consistent, transparent workforce reporting, including real-time analytics on headcount, turnover, and labor costs. These tools will provide clearer visibility into workforce-related expenses, improve forecasting, and enhance accountability in financial planning.

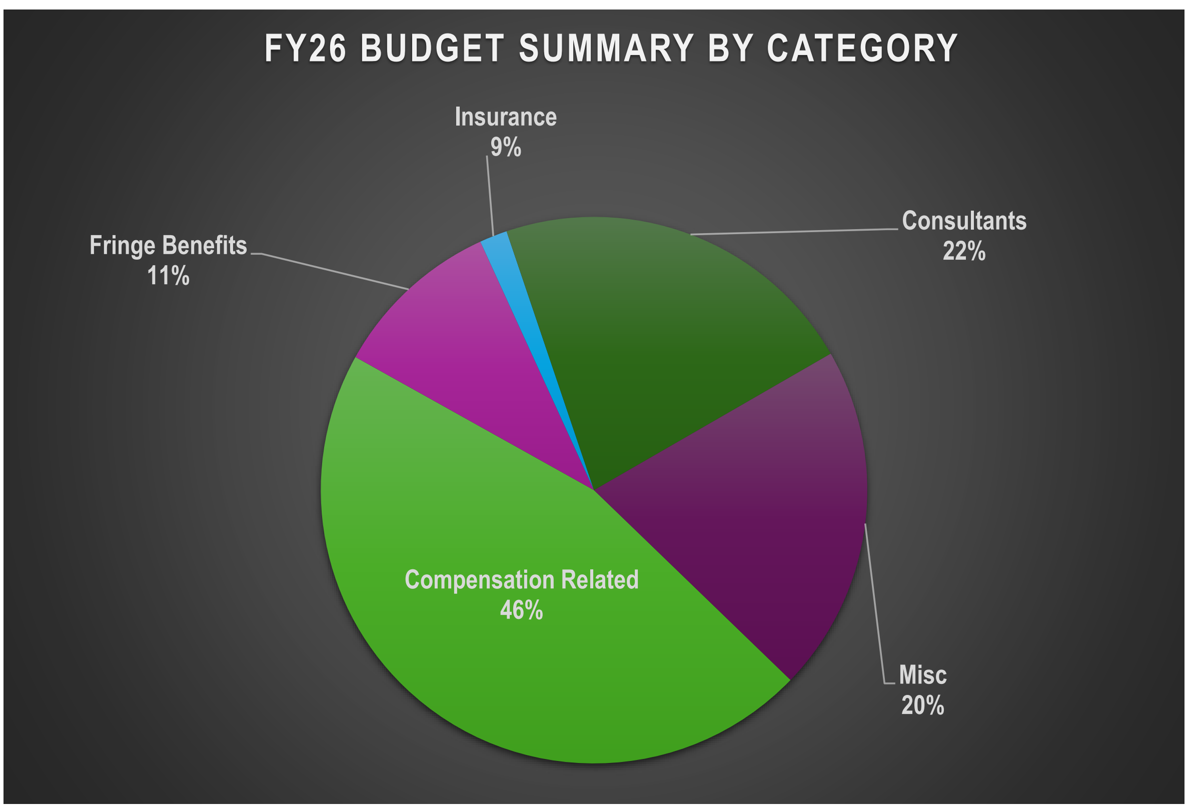
## DEPARTMENT OVERVIEW
## HUMAN CAPITAL AND COMPLIANCE

**TOTAL FTEs: 7**

Total FY26 Budget: $1,509,422

**About the Department**

The Human Capital and Compliance Department is a strategic partner in providing recommendations, management support and guidance to the Board, President and CEO and GoTriangle's leadership team. Human Resources supports the organization in achieving it's mission by fostering a better employee experience in every aspect of the employee life cycle.



FY 2026 Budget Goals and Objectives

# EQUAL OPPORTUNITY AND COMPLIANCE

## Mission

To foster a culture that exemplifies teamwork, embraces innovation, upholds fairness, promotes inclusivity, and provides equal opportunities and equitable access to achieve organizational excellence. The Equal Opportunity and Compliance team is committed to supporting GoTriangle's organizational objectives with an emphasis on becoming an Employer of Choice, Financial Responsibility and Customer Connectivity.

## Employer of Choice

- **Provide equal opportunity training and leadership development sessions** designed to 1) increase cultural competencies and skills in promoting equal opportunities, 2) promote a workplace that is free from unlawful discrimination; and 3) increase the awareness of harassment and retaliation prevention strategies, in compliance with FTA Circular 4704. 4) prevent allegations and complaints of unlawful discrimination.

- **Develop an Alternative Dispute Resolution (Mediation) program** to promote and support the early resolution of employee complaints.

- **Create a Strategic Diversity Management Plan** to support the FTA required Utilization Analysis and to better assess GoTriangle's recruitment and hiring strategies across the agency.

- **Establish an internal inclusivity council** to serve as an advisory board that helps guide the agency's action efforts to foster a sense of belonging amongst all staff and host cultural understanding and belonging events.

## Financial Responsibility

- **DBE Best Practices Internal Technical Assistance Guide** serves as a toolkit in establishing DBE compliance requirements. The guide will outline best practices for internal stakeholders as it pertains to contracting with DBE firms and the compliance monitoring and reporting requirements.

- **Facilitate networking opportunities for DBEs and other small businesses** to connect with prime contractors, government agencies, and other stakeholders through sponsorships, chamber memberships and engagement opportunities centered on, minority or woman owned businesses and other emerging enterprises.

## Customer Connectivity

- **Title VI Internal Manual** provides a practical guide for the implementation of Title VI requirements ensuring full compliance with 49 CFR Part 21, and Circular 4702.1B.

- **Establish periodic "Let's Get Technical"** technical assistance meetings with internal stakeholders to provide department specific guidance on federal requirements, regulatory updates and changes to FTA guidance for the compliance programs under our purview.

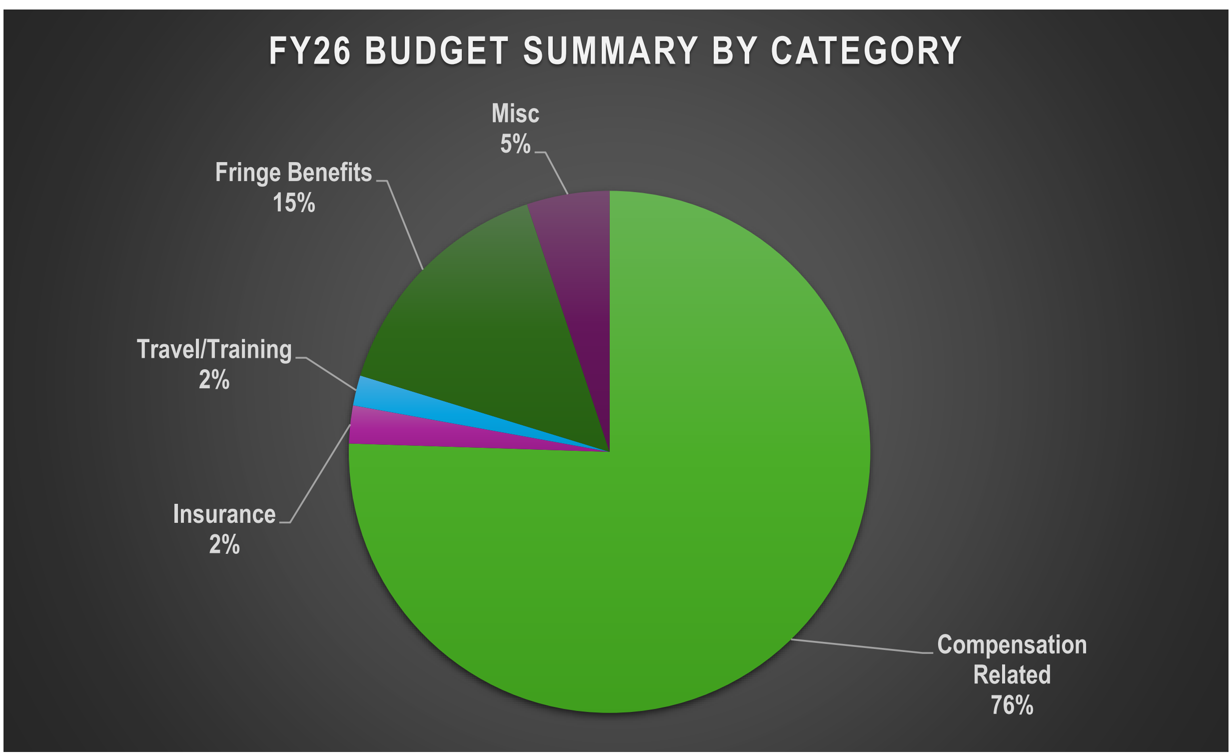
# DEPARTMENT OVERVIEW
# EQUAL OPPORTUNITY AND COMPLIANCE

**FTE's: 3**

Total FY26 Budget: $454,163

**About the Department:**

The Equal Opportunity and Compliance Department seeks to provide three key elements: 1) Promotes and helps to ensure equal opportunity in all areas of GoTriangle applicants and employees; 2) To champion and ensure an inclusive organization that seeks to make use of the full contributions of all employees; and 3) To ensure GoTriangle is compliant with all federal, state and local EEO, DBE and civil rights regulations.



FY 2026 Budget Goals and Objectives

# BUDGET AND FINANCE

## Mission

The Finance Department will provide the financial support necessary to fulfill the strategic mission of GoTriangle. In addition, we seek to promote a collaborative and transparent culture in the presentation of sound financial data and thoughtful analysis that supports strategic decision-making that tells the financial story of the Durham, Orange and Wake Transit Work Plans. We are committed to ensuring the financial integrity and long-term solvency of GoTriangle and will consistently:

- Demonstrate high ethics and professional standards
- Excel in customer service
- Perform tasks in a timely and accurate manner
- Use innovative skills and technology to enhance performance
- Lead through positive change and flexibility
- Provide opportunities for professional development
- Promote the mission, vision and strategic plan of GoTriangle

## Financial Responsibility

- Complete the annual financial audit without findings.
- Submit the Authority's Annual Comprehensive Financial Report to the Government Finance Officers Association for the Certificate of Achievement for Excellence in Financial Reporting.
- Complete month end closing tasks within 15 business days.
- Consistently report revenue, expenses and investment performance to department heads, Transit Plan Partners, and the Board of Trustees.
- Investigate and pursue available funding opportunities.
- Continue to maximize the features of Microsoft Dynamics 365 and Microsoft BI
- Provide quarterly and annual financial reports to internal and external stakeholders.
- Continue to adhere to the financial policy and guidelines adopted by the various governing boards.

# DEPARTMENT OVERVIEW
# BUDGET AND FINANCE

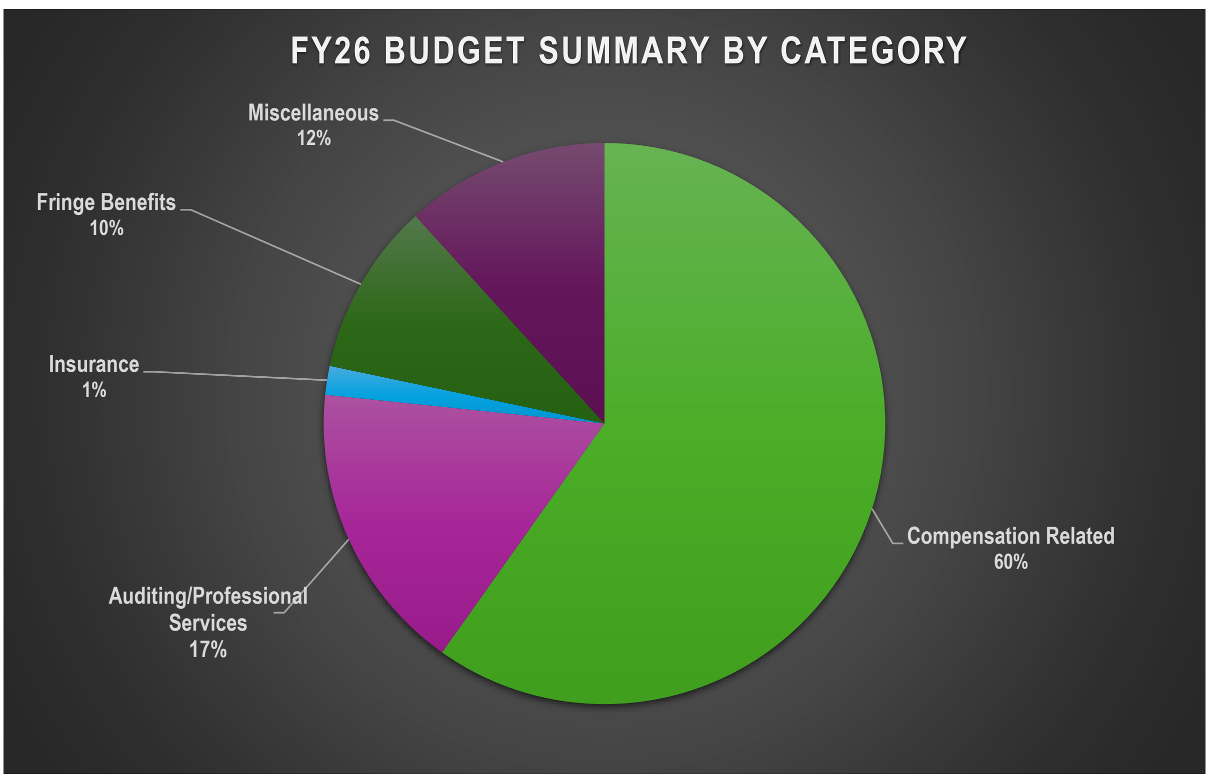
**(Includes Durham, Orange and Wake)**

**Total FTEs: 12**

Total FY26 Budget: $2,625,875

**<u>About the Department</u>**

The Budget and Finance Department interacts with all departments as it plans, produces and implements the budget. This department manages all financial resources of the company, manages the investment portfolio, allocates resources and tracks all fixed assets. This department also oversees payroll and all aspects of the accounting function for GoTriangle.



FY 2026 Budget Goals and Objectives

# PROCUREMENT

**Mission**

To provide procurement and contract administration services in compliance with the applicable federal, state, and local regulations, while ensuring best value through open competition, fiscal responsibility, and inclusiveness.

**Financial Responsibility**

- Revise the procurement dollar thresholds to align with current federal and state regulations enabling more efficient procurement processes and reducing unnecessary administrative burden

**Future Planning**

- Establish the Procurement Policy.
- Revise the Procurement Manual.

**Transit Enhancements**

- Develop and publish document templates on the procurement intranet page for consistency across the departments.
- Design and deliver targeted procurement training for all departments to improve compliance, enhance understanding of procurement processes, and support organizational efficiency.
- Establish and follow procurement processing cycle times for solicitations, contract awards and renewals, and track organization efficiency and performance.

**Employer of Choice**

- Hold regular (quarterly) strategic meetings with departmental stakeholders to discuss upcoming needs, share updates, gather feedback, and ensure alignment with organizational goals.
- Foster a culture of innovation and continuous process improvement.

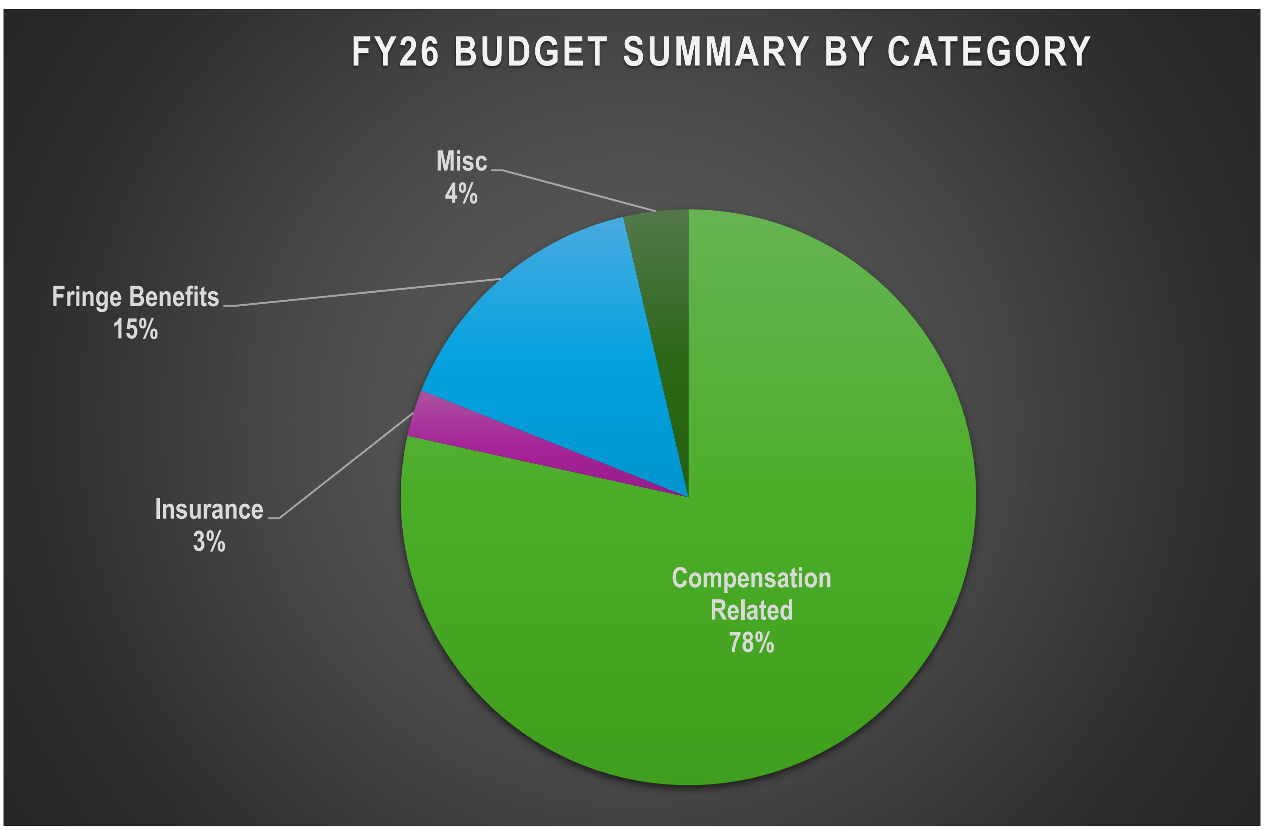
# DEPARTMENT OVERVIEW
# PROCUREMENT

**(Includes Durham and Orange)**
**Total FTEs: 4**

Total FY26 Budget: $612,242

**About the Department**

The Procurement department, located in the Budget and Finance department, has the responsibility of solicitation of bids from outside vendors, procurement of goods and services in accordance with federal, state and local regulations and GoTriangle policy and to administer the resulting contracts and purchase orders after the bids are accepted.



FY 2026 Budget Goals and Objectives

# COMMUNICATIONS AND PUBLIC AFFAIRS

## Mission

The Communications & Public Affairs department is focused on strategically communicating GoTriangle's mission, vision and values through transparent, timely and engaging messaging and stories. Our efforts will reflect our drive to build public trust, strengthen stakeholder relationships and enhance our organizations reputation through proactive media relations and effective internal communications.

## CUSTOMER CONNECTIVITY

- Act as a resource for the CEO, Board of Trustees and staff on Strategic Marketing & Communications and Public Affairs.
- Establish and maintain effective relationships with local, state and federal elected officials, municipalities and agencies to successfully implement regional transit plans.
- Develop partnerships with Triangle residents, businesses and other organizations in support of our mission and programs.
- Plan and implement effective internal and external communications, marketing and partnership development plans that increase brand awareness and target current and potential stakeholders.
- Continue the implementation of the public information program, which includes transit forward campaigns, social media programming, print & digital brochures and other educational materials towards increasing customer satisfaction.
- Collaborate with key stakeholders to increase public support of GoTriangle;
- Communicate GoTriangle's role as a regional and industry leader in sustainable commuting.
- Release to the media all efforts made by GoTriangle to increase transit and projects in the Triangle.
- Monitor local, state and federal legislation affecting GoTriangle and transit in the region.

## EMPLOYER OF CHOICE

- Collaborate with internal teams to gather and produce effective, timely and consistent internal community of events, activities and other important information key to employee satisfaction.

# DEPARTMENT OVERVIEW
# COMMUNICATION & PUBLIC AFFAIRS

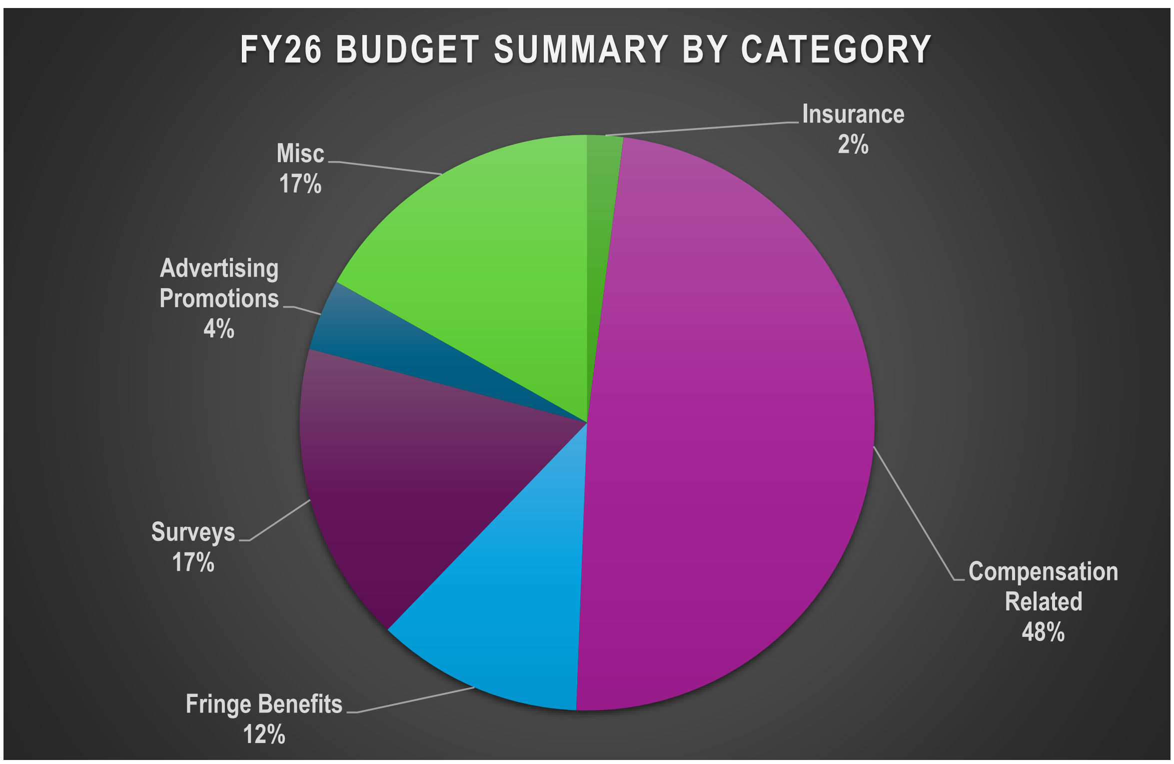
**(Includes Durham, Orange and Wake)**

**Total FTEs: 8**

Total FY26 Budget: $1,621,858

## About the Department

The Communication and Public Affairs Department act as a resource for management, the Board of Trustees and staff on communications, government affairs, community relations and advertising and marketing activities related to GoTriangle services.



FY 2026 Budget Goals and Objectives

# SUSTAINABLE TRAVEL SERVICES

## Mission

To empower every Triangle community with knowledge and confidence to choose cost-effective, and sustainable travel options, actively improving regional air quality and reducing congestion. We achieve this by serving as the essential link that educates the region about all modes of sustainable travel—transit, rideshare, and active transportation—making it easier for people to access work, education, and community opportunities.

## Customer Connectivity

- Maximize Shared and Active Travel: Significantly increase the adoption and utilization of sustainable travel modes (carpool, vanpool, bike, walk and telework) throughout the GoTriangle service area. By promoting alternatives to single-occupancy vehicles, we connect more people using existing capacity and reduce barriers to travel.

- Deepen Regional Partnership Integration: Expand the network of committed TDM partners (employers, residential communities, and institutions) to integrate sustainable travel policies and commuter benefits directly into their operations. We connect the customer to their destination by removing systematic barriers.

## Financial Responsibility

- Quantify and Communicate Impact: Establish clear, data driven metrics to consistently measure and report the direct impact of TDM activities on reducing vehicle miles travel (VMT) and improving regional mobility. Tracking VMT reduction validates how TDM optimizes roadway capacity and reduces congestion, thereby maximizing the lifespan and efficiency of taxpayer-funded infrastructure.

- Optimize Public Investment and Secure Funding: Proactively secure grant funding and strategically employ TDM strategies to maximize the efficiency of existing infrastructure and reduce the long-term need for costly public capital projects, such as new roads, highways and parking decks. Demonstrating responsible stewardship of taxpayer funds by leveraging grant funding to support local services and maximizing operational efficiency.

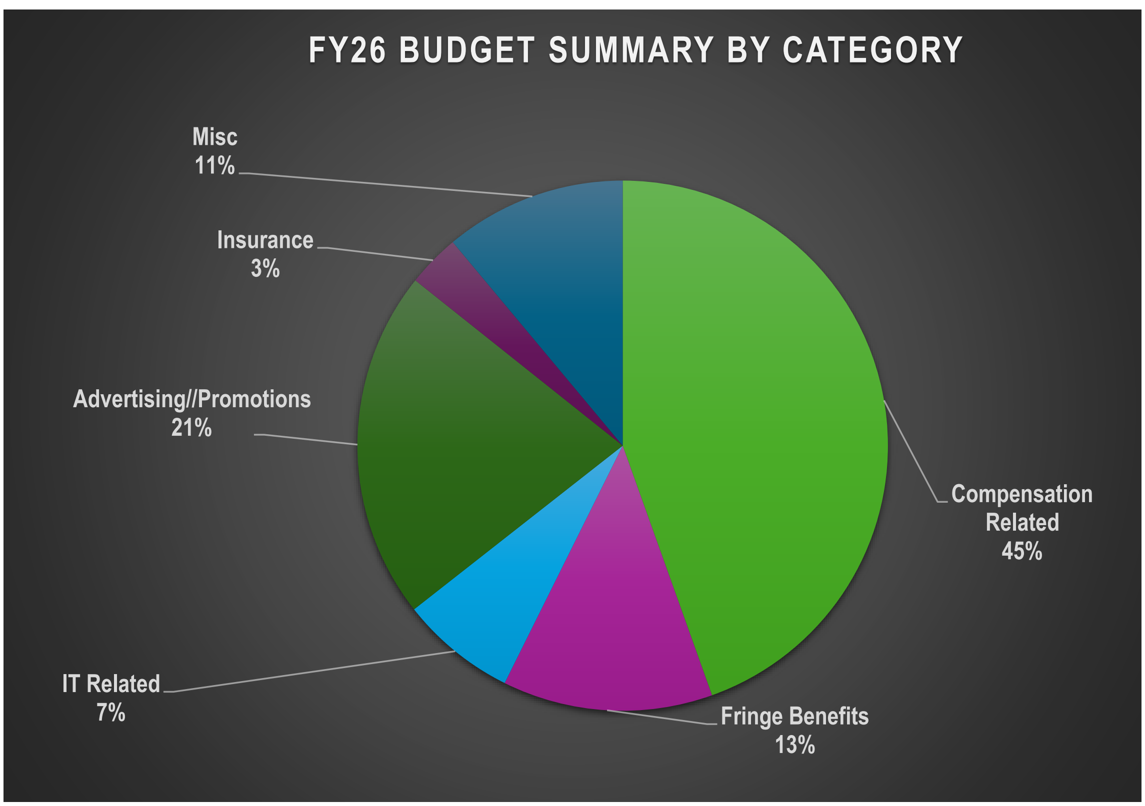
## DEPARTMENT OVERVIEW
## SUSTAINABLE TRAVEL SERVICES

**TOTAL FTEs: 5**

Total FY26 Budget: $763,736

**About Sustainable Travel Services**

The primary focus of this department is to convince new commuters to change their travel behavior, supporting the ongoing travel habits of current commuters and creating the "business case" for decision makers in government and employers. By offering more personalized assistance, they hope to increase satisfaction with current programs, inccrease motivation and make new users comfortable with an unfamiliar travel mode thus encouraging them to make a travel change.



FY 2026 Budget Goals and Objectives

# LEGAL

## Mission

Assist GoTriangle in fulfilling its mission through sound legal advice and counsel, effective advocacy, creative problem solving and teamwork.
Provide quality legal services and advice to GoTriangle's Board of Trustees, President/CEO and staff on the goals, strategic plans, policies, management and operations of the Authority.

## Customer Connectivity

- Provide day-to-day legal and strategic policy advice and counsel to the GoTriangle Board, President/CEO and departments as needed or requested basis within reasonable promptness

## Transit Enhancements

- Draft, develop, review, negotiate and reach agreement on the major contracts for this fiscal year, including bus technology agreements, the local, state, federal and consultant contracts relevant to regional rail planning and project initiation, and the range of transit program agreements that come up for renewal during each year.

- Ensure that the legal and program affairs of GoTriangle are attended to in an effective and efficient manner, and that all legal records are compiled and securely maintained.

- Provide interpretations of local, state and federal laws, regulations, and guidelines ensure that GoTriangle's policies, procedures and activities are following those standards.

# DEPARTMENT OVERVIEW
# LEGAL

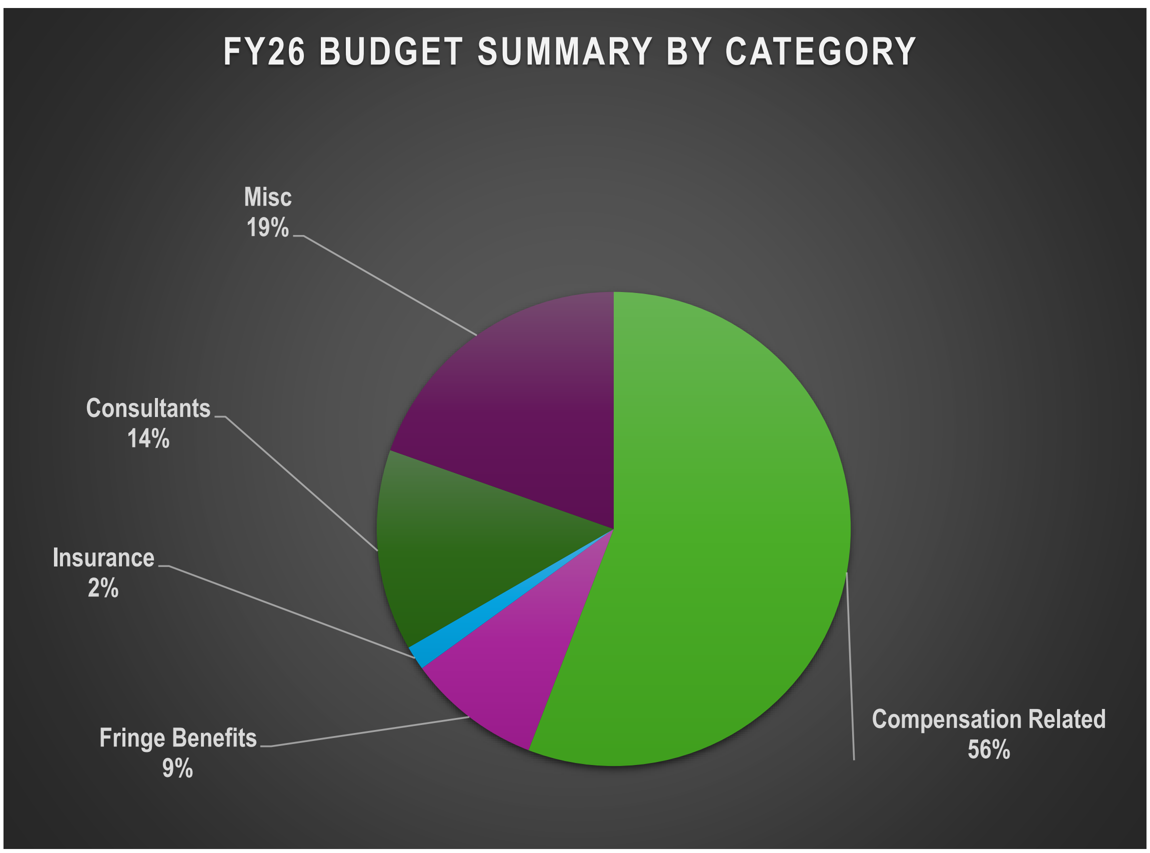
**(Includes Durham, Orange and Wake)**

**Total FTEs: 7**

Total FY26 Budget: $2,032,141

**About the Department:**

The Legal Department provides research, management and guidance to the Board, the General Manager and staff on a broad range of legal matters, including contracts, real estate issues, negotiations and litigation, employment matters, public relations and open meeting questions.



FY 2026 Budget Goals and Objectives

# PLANNING & DEVELOPMENT

## Mission

GoTriangle's Planning and Development team supports successful implementation of our agency's mission, vision, values and strategic priorities. Our FY26 goals align with the agency's priority to help develop a unified regional transit vision, deliver high-quality regional and express service that connects our regional customers to life's opportunities, and deliver transit enhancement projects that bring economic benefit to the region.

## Future Planning

- Complete the Bus Blueprint Study to identify regional routes for greater investment in the future including defining how "regional bus service" differs from conventional "local bus service" along with charting a path forward by matching where future "regional service" investments would be a good fit.
- Asset planning for long-term facility needs including standards and programmatic goals
- Advocate for transit investments across the region

## Customer Connectivity

- Implement service improvements in the short-range transit plan including service expansion to improve reliability
- Improve service reliability and on-time performance
- Increase participation in the GoPass program to achieve 10% growth

## Transit Enhancements

- Planning and project development activities supporting the Triangle Mobility Project including selection of site location, obtaining full funding, setting baseline budget and schedule, executing contracts and agreements and proceeding with the project
- Project development activities supporting the BOMF Modernization & Expansion Project include confirming project scope, obtaining full funding, setting baseline budget and schedule, executing contracts and proceeding with the project.
- Increase the percentage of ADA accessible bus stops through bus stop improvements
- Develop a long-range capital development plan, facilities management approach, and transit-oriented development strategy to maintain existing facilities in a state of good repair and support future frequent reliable regional services, including project definitions and funding strategies.

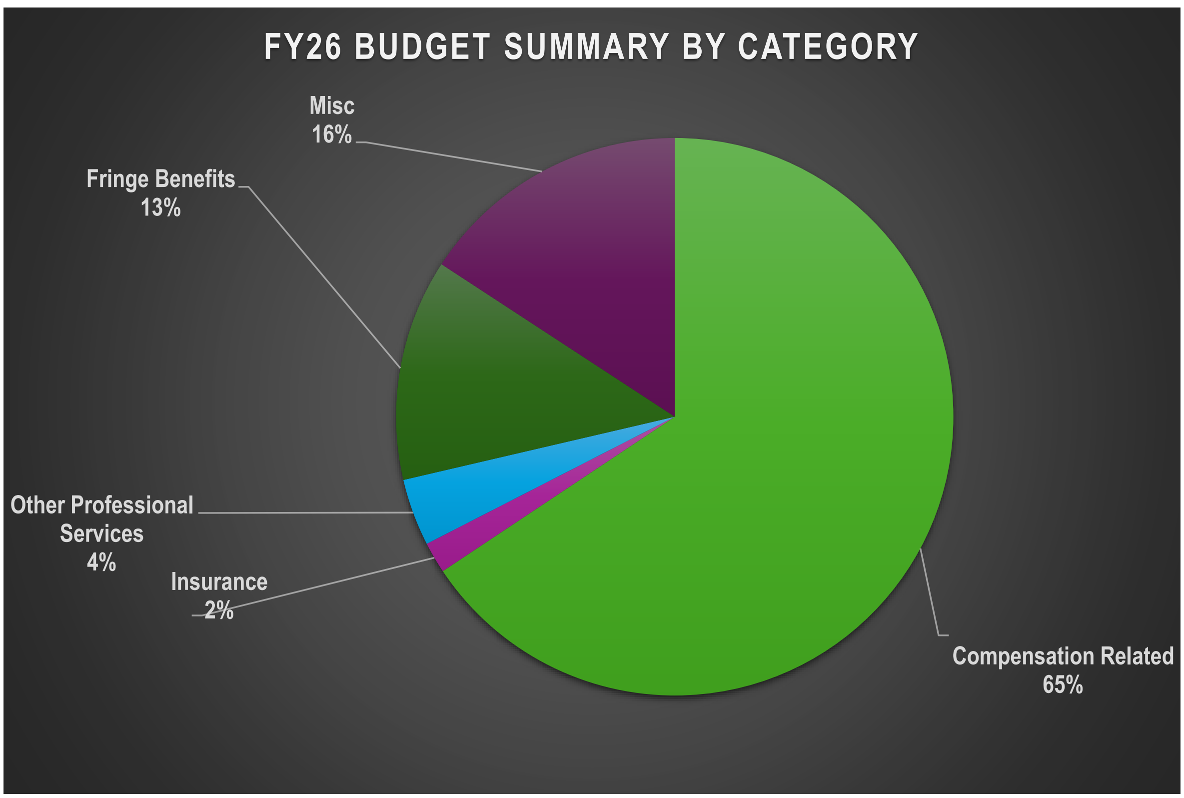
## DEPARTMENT OVERVIEW
## CAPITAL DEVELOPMENT

**Total FTEs: 10**
**(Includes Durham, Orange and Wake)**

Total FY26 Budget: $1,007,690

**About the Department:**

The Capital Development department, by working with the public and local government partners, plans, designs and constructs regional projects that enhance the public's ability to travel within the triangle region. This department now also includes four FTEs who are dedicated to planning related activites and a Chief Development Officer.



# DEPARTMENT OVERVIEW
# PLANNING AND ENGAGEMENT

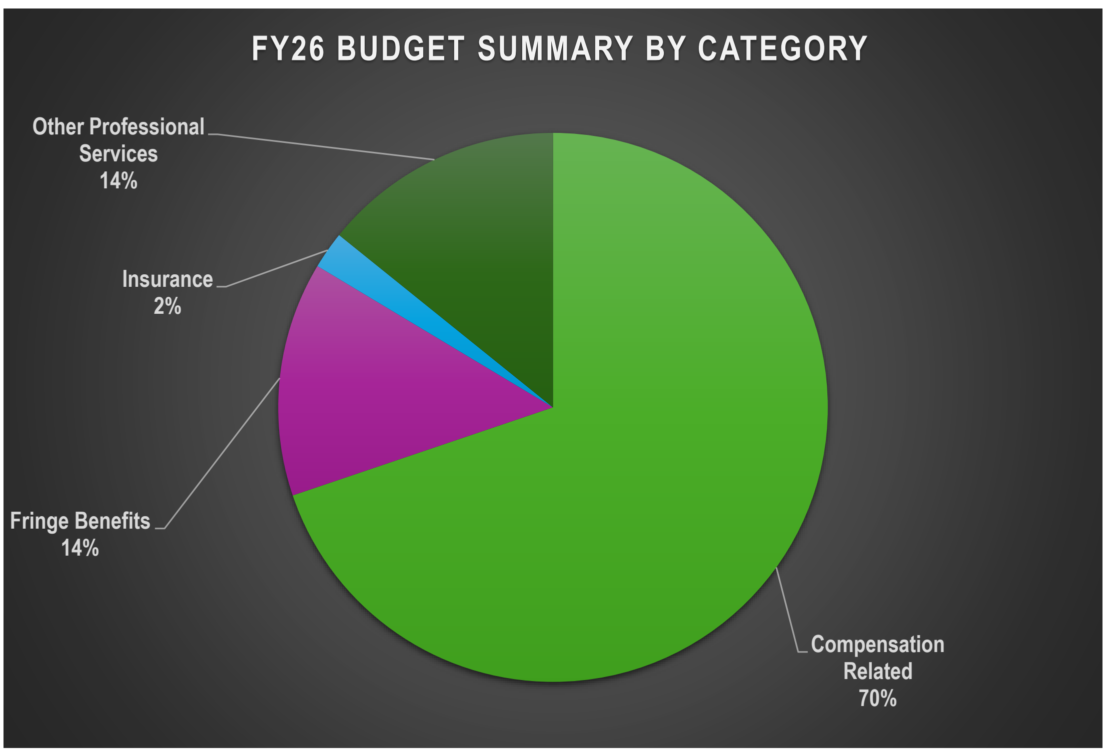
**(Includes Durham, Orange and Wake)**

**TOTAL FTEs: 12**

Total FY26 Budget: $2,495,939

**About Planning and Engagement**

The Planning and Engagement Department is responsible for the oversight of Transit Services Planning and have the responsibility of creating transit, telework ride-share, bike/walk and emergency ride home services and then making it easier and more attractive for the community to use those services.



# DEPARTMENT OVERVIEW
# REAL ESTATE

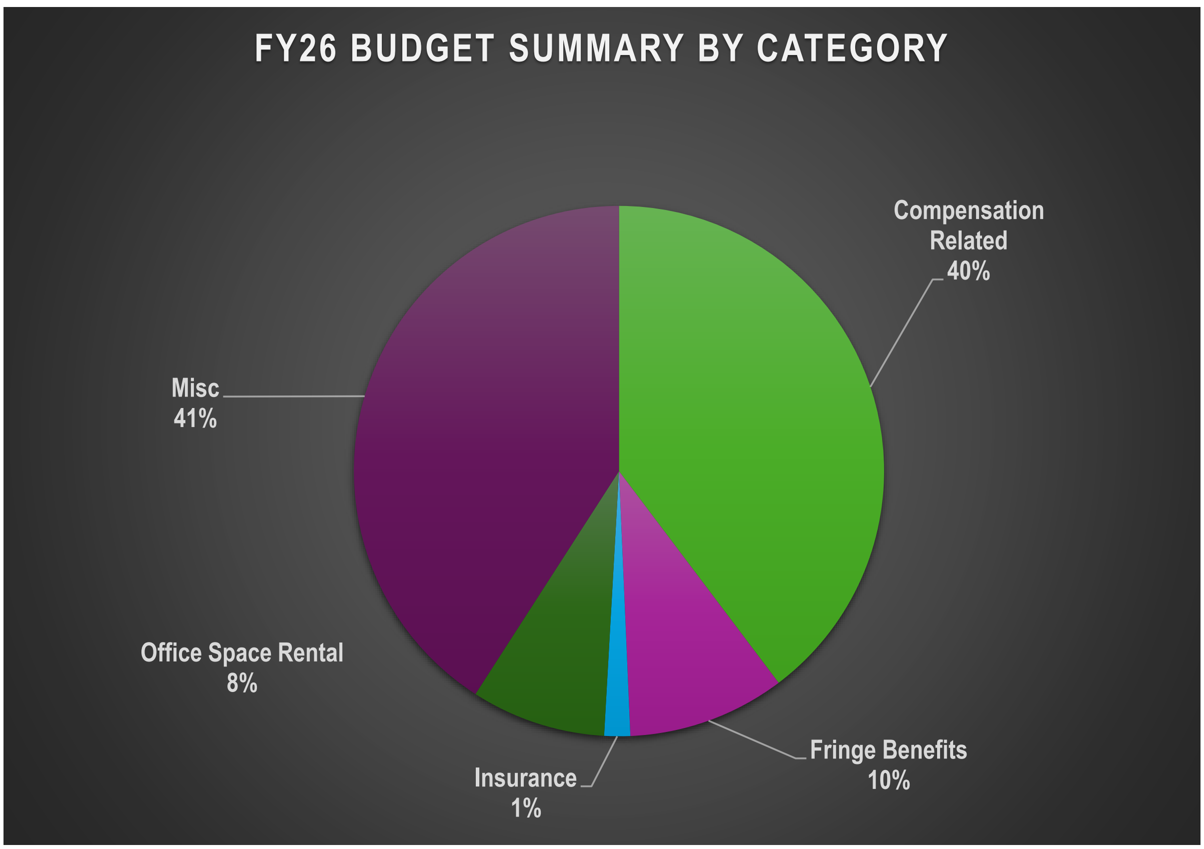
**(Includes Durham, Orange and Wake)**

**Total FTEs: 6**

Total FY26 Budget: $1,308,964

**About the Department:**

The Real Estate Department is responsible for the oversight, maintenance and acquisition of all facilties owned or used by GoTriangle.



FY 2026 Budget Goals and Objectives

# TRANSIT OPERATIONS, ADMINISTRATION AND SUPERVISION

## Mission

Serving the region by connecting people with high quality transit safely and reliably with exemplary customer service, through a dedicated, empowered, and well-supported staff who strive for excellence every day.

## Customer Connectivity

- Provide regional bus service connecting the local bus systems, the region's major cities, outlying communities, universities, and technical colleges, and employment centered near RDU and RTP.
- Provide exemplary customer service for bus customers.
- Increase regional bus ridership by 5% percent.
- Increase on time performance by 5% percent by utilizing CAD/AVL tools to adjust schedules as needed.
- Maintain a 100% service pull out rate.
- Create and administer biannual internal customer service surveys to garner customer feedback for service improvement.

## Financial Responsibility

- Provide cost effective delivery service.
- Reduce overtime by maintaining a high level of Operator retention.
- Reduce preventable safety events by 10% by continuing to promote security and safety awareness and reduce preventable accidents and incidents by offering driver incentives and awards, perform ride-a-longs, administering biannual refresher training, administering remedial training, conducting safety drills and installing drive-cam.

## Employer of Choice

- Retaining operator levels by maintaining competitive pay.
- Creating and maintaining award and incentive programs to boost morale and support a working environment focused on safety, customer service, and teamwork.
- Fostering a culture of positivity, teamwork and accountability.
- Create employee progression training program to provide and foster the skills and knowledge to create our future leaders internally.
- Provide continuing education for supervisory staff in leadership, safety and security and emotional intelligence.
- Annual awards program to boost morale and recognize important contributions to the agency-safety, customer service, teamwork, attendance, punctuality etc.

## DEPARTMENT OVERVIEW
## TRANSIT ADMINISTRATION AND SUPERVISION

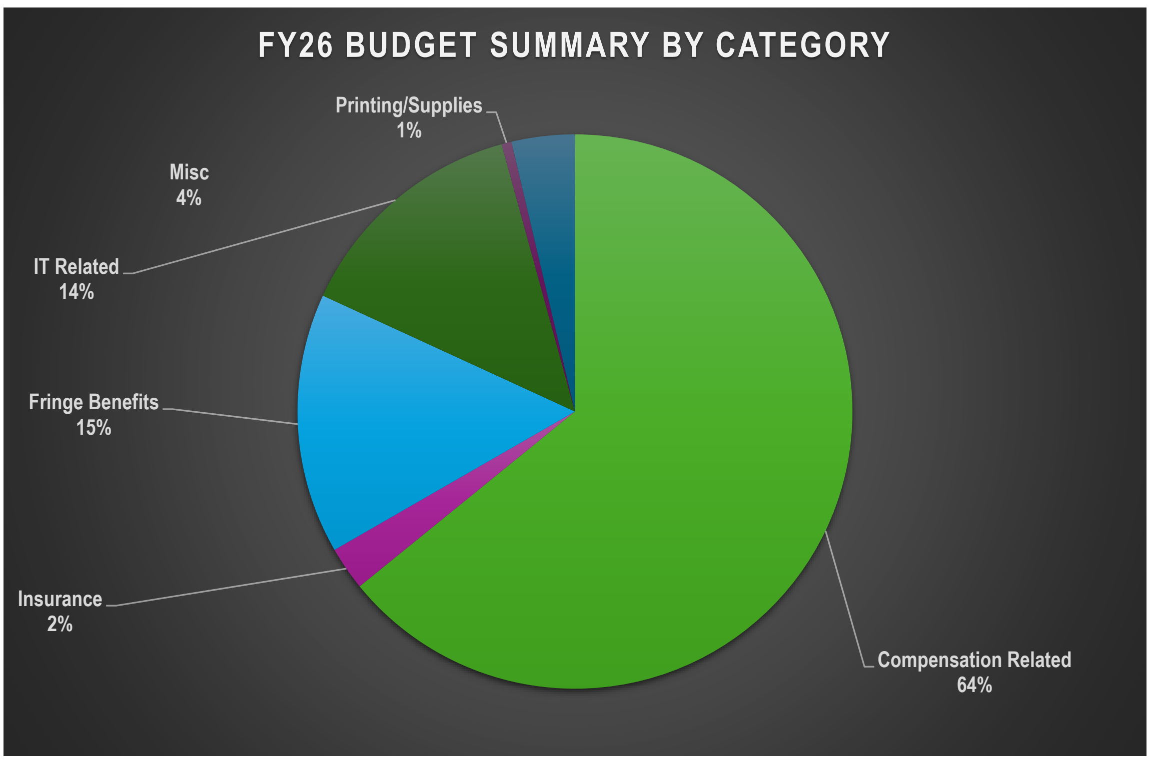
**(Includes Wake)**

**TOTAL FTEs: 25**

Total FY26 Budget: $3,621,187

**About Transit Administration and Supervision**

Transit Administration and Supervision houses the management staff for all of bus operations and maintenance. It seeks to ensure that all departments within the Regional Bus Services division operates efficiently and strives to provide quality, world class transit service to the Triangle region.



FY 2026 Budget Goals

# VANPOOL

## Mission

The Vanpool department mission is to connect customers with a safe, reliable, and cost-effective shared transportation option. Vanpooling reduces the number of single occupancy vehicles on the road daily. We make travel more sustainable, affordable, and convenient while improving the quality of life for riders and the communities we serve. Our goals align with the agency's strategic mission for connecting people and the region with high quality transit.

## Financial Responsibility

- Expand the number of vanpools under partnership with Commute with Enterprise by providing financial assistance to vanpools in our service area.

## Customer Connectivity

- Provide convenient vanpool routes for commuters to work in and around the Triangle area.
- Provide exemplary customer service for telephone and public inquiries.
- Provide clean, safe, and reliable vanpool vehicles; and
- Provide proper maintenance and leasing of vehicles through Commute with Enterprise.

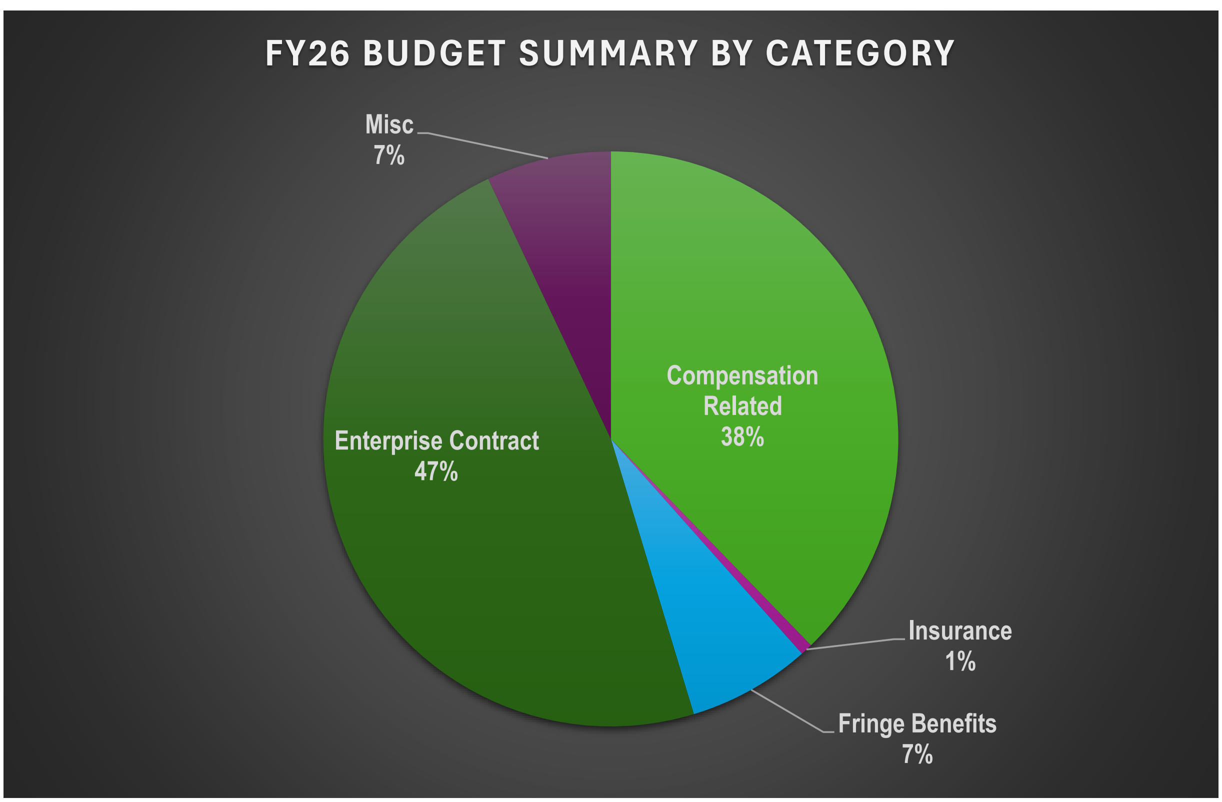
# DEPARTMENT OVERVIEW
# VANPOOL

**TOTAL FTE: 1**

Total FY26 Budget: $418,558

**About Vanpool**

The Vanpool Department's primary goal is to provide an alternative method of transportation for the citizens of the Triangle. Citizens are able to carpool via multi passenger vans in an effort to save on their personal gas consumption while helping to improve our environment through the reduction of fumes from single occupant vehicles. The service is currently being contracted through Enterprise who is in charge of the day day to operations of the directly operated service. The expenses are related to the oversight of the contract.



FY 2026 Budget Goals and Objectives

# REGIONAL INFORMATION CENTER

**Mission**
The GoTransit Regional Information Center's mission is to provide exceptional customer service through prompt support, innovative solutions, and continuous improvement. The GoTransit Regional Information Center prioritizes customer connectivity and future planning through teamwork and dedication, with FY26 goals aligned to the agency's strategic priorities.

**Future Planning**
- Securing free employee parking at the RUS Bus facility, located at 525 W. Hargett Street, Raleigh, NC
- Monitor and adjust staffing levels to meet growing service demands across the Region and adapt to evolving technologies.
- Renewal of the Regional Partnerships contract for the Regional Information Center, request to convert to multi-year agreements instead of one-year term agreements. As recommended by the GoTriangle Senior Manager of Regional Partnerships, propose/set a fixed quarterly billing rate for the regional partners.
- Identifying/Securing financial resources to offer continuous, competitive wages amongst Team.

**Customer Connectivity**
- Staff and support the GoTriangle Operations Regional Transit Center Pass Sales Office and the RUSBus Information Booth Service Desk.
- Process online GoTriangle Fare Media Sales (GoPass powered by UMO) and Parking Permit requests.
- Provide customers with the most suitable transit resources and connect multiple transportation options (bus, micro transit, share the ride NC).
- Respond to all customer feedback within three business days.
- Handle 95% of all calls to the GoTransit Regional Information Center via 485-RIDE while serving up to 500,000 customer inquiries. Answer calls with an average call length of no more than 180 seconds and less than 30 seconds wait time.

**Employer of Choice**
- Explore alternatives to maintain, engage and motivate existing staff and address challenges with Leadership Pay. Provide opportunities for career advancement throughout organization.
- Introduce an additional hourly compensation incentive for Bilingual Customer Information Specialists, as well as other GoTriangle employees, contingent upon the successful completion of a language proficiency assessment.
- Provide continuous training on partner agencies, to ensure up to date information, services, technologies and resources available.

## DEPARTMENT OVERVIEW
## REGIONAL INFORMATION CENTER

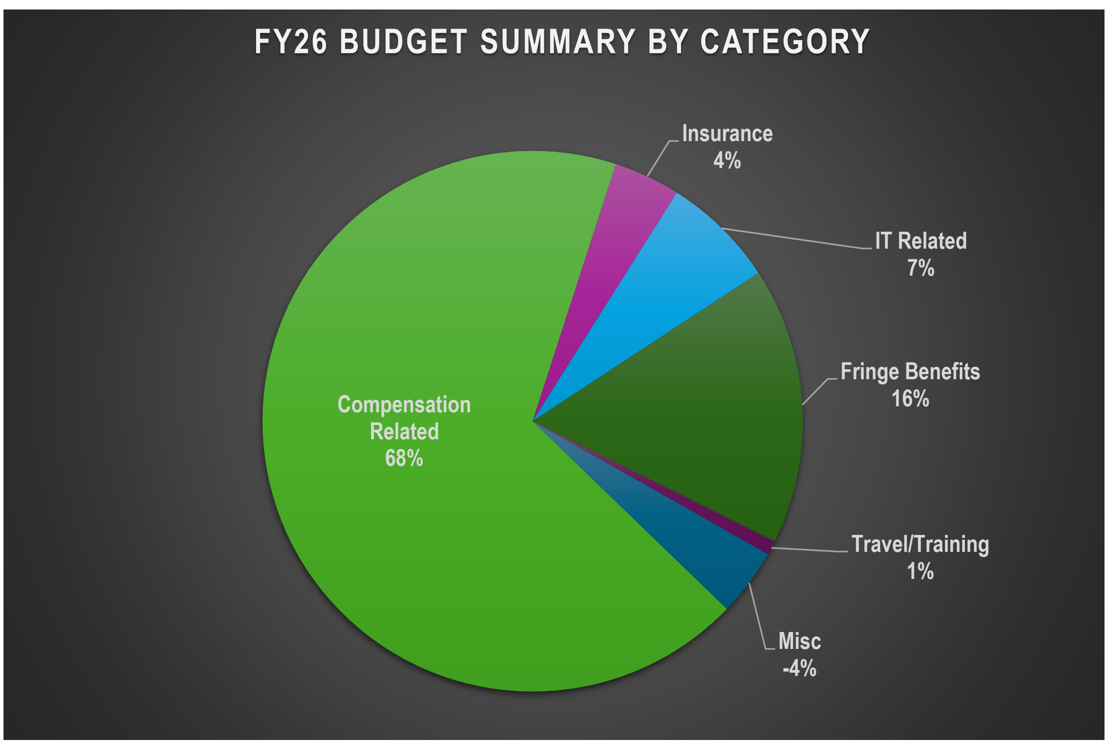
### (Includes Wake)

**TOTAL FTEs: 10**

Total FY26 Budget: $1,844,180

**About Regional Information Center**

The GoTriangle Regional Information Center provides a consolidated source of informatior about public transportation services, ridesharing and paratransit services throughout the Triangle. Customers are able to make one call to (919) 485-RIDE and receive information about GoTriangle, GoRaleigh, GoDurham, GoCary and the Town of Chapel Hill. Through this multi-agency partnership, the Call Center provides comprehensive transit information of a consistently high quality that is relied upon by our current and future customers.



FY 2026 Budget Goals

# SAFETY AND SECURITY

## Mission

The Safety and Security Department advances **Financial Responsibility**, strengthens **Customer Connectivity**, fosters a culture of safety, protects employees and assets, and **Future Planning** for emergencies. FY26 goals focus on enhancing safety programs, preparedness, reliability, and customer confidence to ensure every employee and rider feels safe while supporting the agency's mission.

## Customer Connectivity

- **Foster a "safety-first" culture** through stronger employee programs, enhanced security, community partnerships, and reliable regional service connecting the community.
- **Enhance agency-wide employee training** to reduce preventable safety events, support connectivity through on-time performance, and improve system reliability.
- **Increase staff visibility** including transit ambassadors, supervisors, and security personnel at the regional transit center, the RUS Bus Facility, and stations to enhance customer interaction, build public trust through measurable outcomes and reporting, and ensure riders from all communities feel safe.

## Financial Responsibility

- **Reduce preventable safety events** to lower insurance costs, decrease liability, and demonstrate strong agency safety performance.

## Future Planning

- **Implement mandatory emergency preparedness training** to strengthen the Continuity of Operations Plan (COOP), refine response plans, and establish clear evacuation and shelter-in-place procedures.
- **Collaborate with IT on new technology and innovation strategies** to integrate data analytics and predictive tools, enhance video surveillance, automated incident reporting, and real-time monitoring systems.
- **Work with Planning and Capital Development** to incorporate levels of safety and security certification into new starts, systems design, and infrastructure projects.

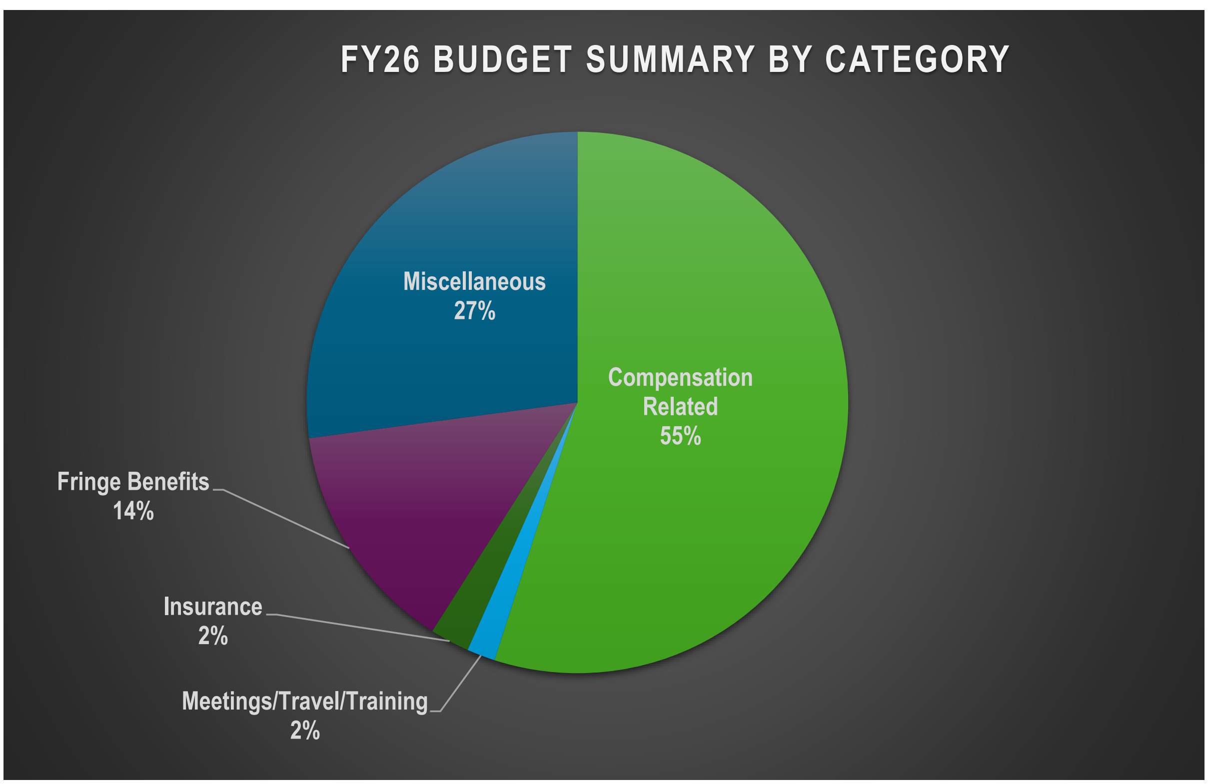
# DEPARTMENT OVERVIEW
# SAFETY AND SECURITY

**Total FTEs: 12**

Total FY26 Budget: $1,805,952

**About the Department**

The Safety and Security Department collaborates with all departments to enhance the Agency's safety culture and security posture. This department manages GoTriangle Safety Managemen System, identifying hazards, assesing safety risks, and implementing mitigation strategies. The department oversees all aspects of safety, security and emergency preparedness for GoTriangl



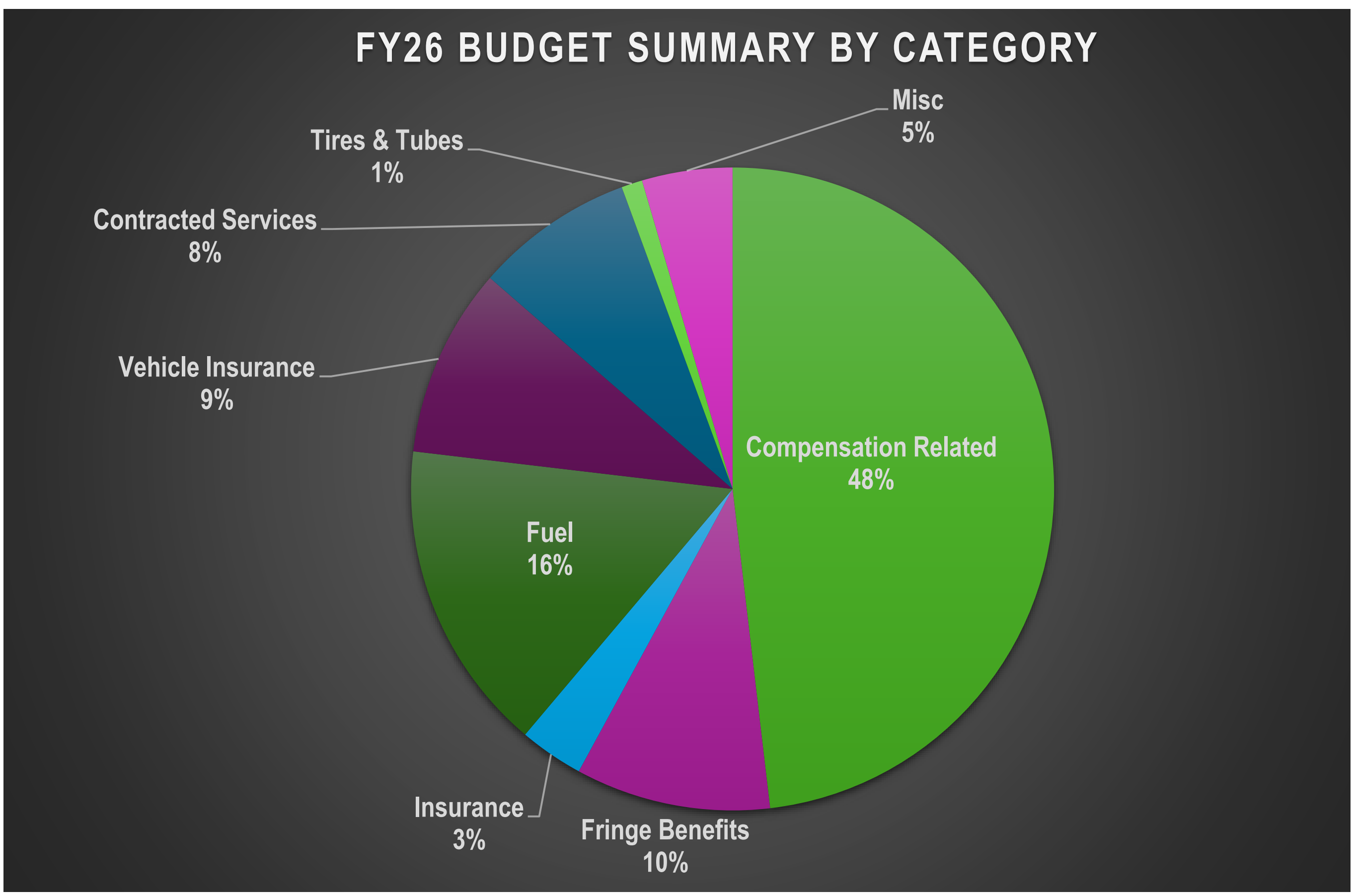
# DEPARTMENT OVERVIEW
# TRANSIT OPERATIONS

**TOTAL FTEs: 139**

Total FY26 Budget: $18,924,305

## About Transit Operations

Transit Operations encompasses the services that allow for the safe and reliable transportation services that our customers enjoy. The fixed route service operates 7 days a week with 74 buses in service. In addition there are 14 regional routes, 10 weekday express routes and 4 shuttle routes.



FY 2026 Budget Goals and Objectives

# Fleet Maintenance

**Mission**
Ensure cleanliness, comfort, cost-effective operation, durability, reliability with maximum vehicle safety and utilization along with an ongoing quality control program.

**Customer Connectivity**
- Provide quality care and detail service in passenger compartment area to provide a clean riding experience
- Focus on the fleet vehicles replacement plan and vehicle improvements to acquire new vehicle in a timely matter
- Determine mechanics abilities/training requirements for proper completion of all maintenance repairs and services
- Improve the Preventive Maintenance Program to maximize equipment availability

**Financial Responsibility**
- Continue to recruit, train, and retain qualified Battery Electric, Diesel and Gasoline ASE Certified Mechanics
- Perform on-time preventive maintenance services.
- Maintain over 12,000 miles between service interruptions / ensure every repair is completed with quality assurance controls
- Explore and pursue practical energy efficient practices, alternatives and transit equipment
- Reduce preventable safety events by 10% by continuing to promote safety awareness and reduce preventable accidents and incidents by offering mechanical incentives and awards, perform quality assurance inspections, administering updated training, keeping up to date on new technological changes,

**Employer of Choice**
- Retaining mechanics and service attendant positions by maintaining competitive pay.
- Creating and maintaining award and incentive programs to boost morale and support a working environment focused on safety, customer service, and teamwork.
- Fostering a culture of positivity, teamwork and accountability.
- Create employee progression training program to provide and foster the skills and knowledge to create our future leaders internally.
- Provide continuing education for supervisory staff in leadership, safety and emotional intelligence.
- Annual awards program to boost morale and recognize important contributions to the agency-safety, customer service, teamwork, attendance, punctuality etc.

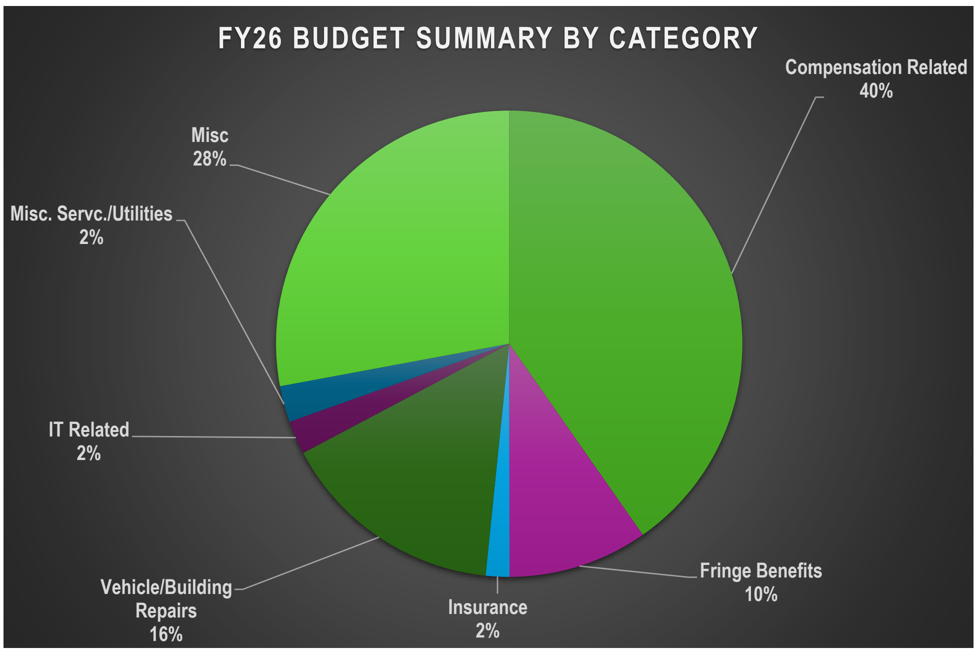
## DEPARTMENT OVERVIEW
## FLEET MAINTENANCE

**TOTAL FTEs: 34**

Total FY26 Budget: $7,362,021

**About Fleet Maintenance**

The Fleet Maintenance Department is responsible for ensuring that our fleet of buses and vans are in top operating condition. These responsibilities include the maintenance of engi and transmissions, tire upkeep and preventative maintenance measures that ensure that GoTriangle's fleet of vehicles meet state and federal regulations.



FY 2026 Budget Goals and Objectives

# PARATRANSIT

## Mission

The mission of paratransit is to connect individuals and communities by improving the visibility and accessibility of its services. We aim to provide safe, clean, and reliable transportation. By delivering exceptional customer service, maintaining cost-effective operations, and working closely with local transit agencies, we strive to offer equitable mobility solutions that meet ADA standards and enhance regional connectivity.

## Future Planning

- Enhance regional coordination by improving communication with local transit agencies for better service alignment. Foster collaborative planning by conducting regular sessions with partner agencies to align mobility goals.

## Customer Connectivity

- Streamline ADA Travel Processes by implementing automated application and scheduling systems to minimize submission errors and enhance travel experience for both ADA passengers and operating staff.
- Empower Riders Through Travel Training by incorporating one-on-one travel training into the ADA certification process, allowing for the assessment of functional mobility and fostering confidence in using fixed-route services.
- Ensure Reliable Service by maintaining a minimum of 85% on-time performance for all scheduled paratransit appointments, which helps build trust and reliability among riders.

## Transit Enhancements

- Enhance community engagement by participating in public outreach events throughout Durham, Wake, and Orange counties to inform the public about available services.

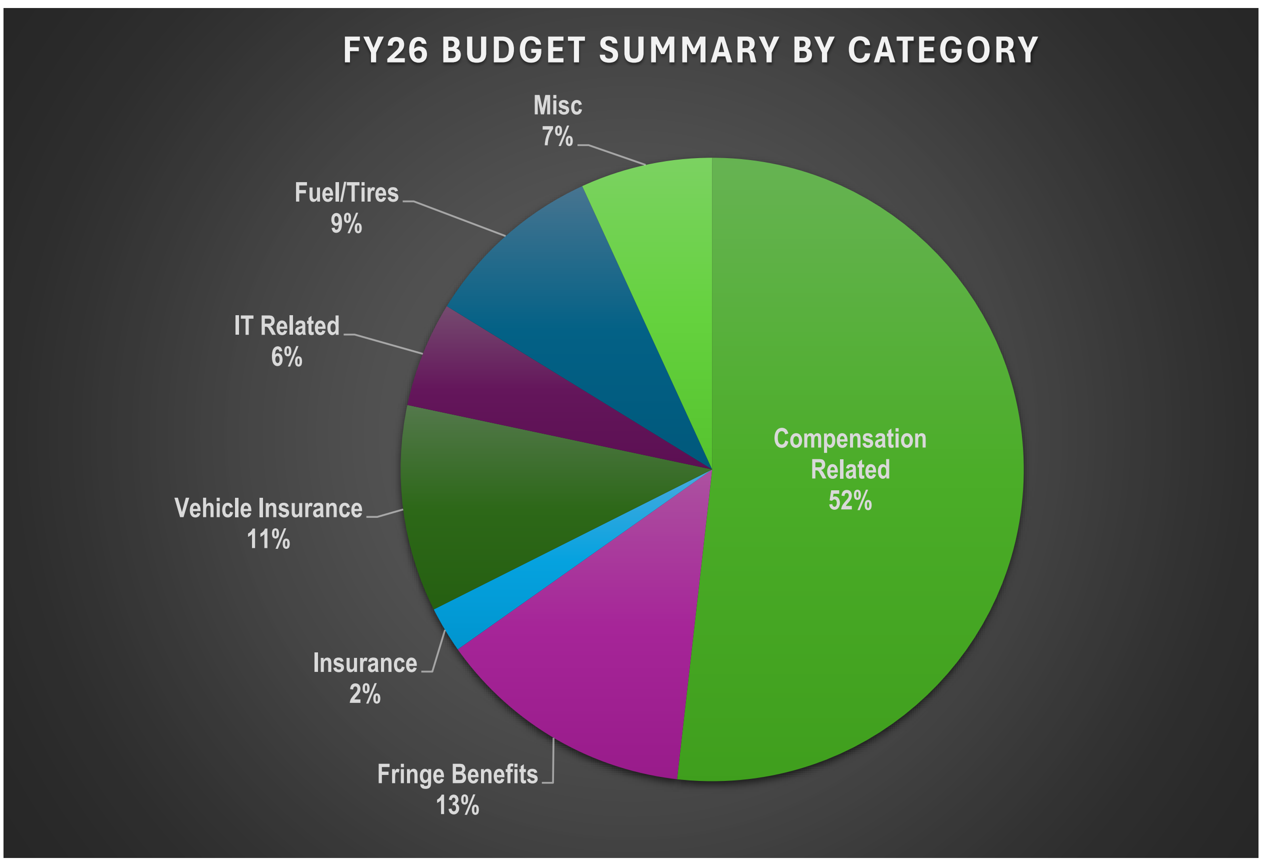
# DEPARTMENT OVERVIEW
# PARATRANSIT

**TOTAL FTEs: 32**

Total FY26 Budget: $4,761,265

**About Paratransit**

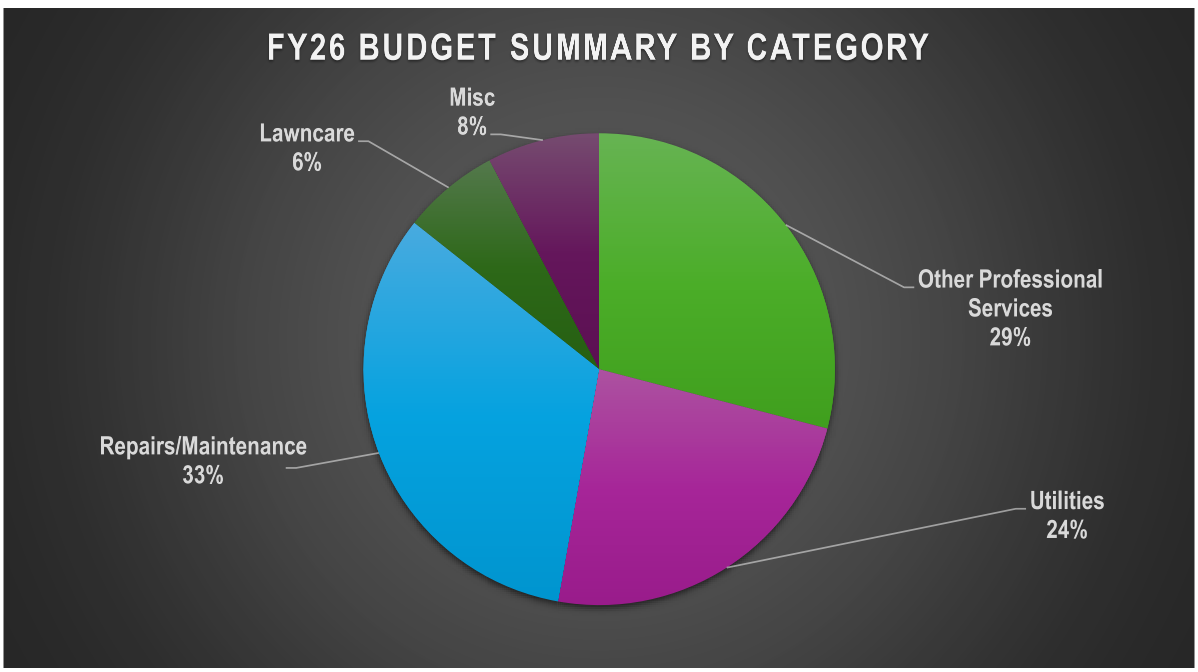
The Paratransit Department, recently named "T-Linx", provides safe, courteous, and reliable regional curb-to-curb transportation service (with a door-to-door option) for eligible riders in Raleigh, Durham, and Chapel Hill in accordance with the Americans with Disabiltities Act (ADA). The service is designed to meet the needs of eligible riders



# DEPARTMENT OVERVIEW
# PLAZA

Total FY26 Budget:  $602,400

**About the Plaza:**
Fiscal year 2026 marks the 14th year of ownership of the property located at 4600 Emperor Blvd.  The facility has undergone a number of upgrades to better align available space with the needs of the employees.  We continue to make upgrades as needed to provide a comfortable and safe work environment for our employees.  The budget includes funds necessary to maintain the facility on an ongoing basis and fund upcoming maintenance related expenses.

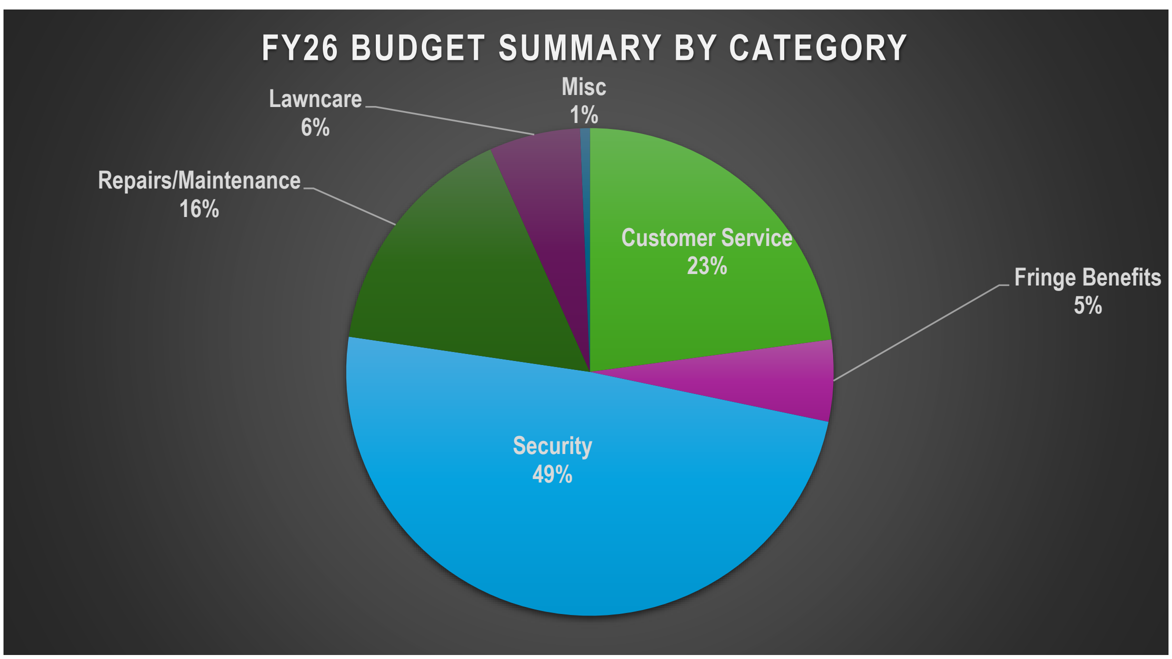


## DEPARTMENT OVERVIEW
## Raleigh Union Station (RUS BUS) Facility

Total FY26 Budget: $662,500

**<u>About the Raleigh Union Station Facility:</u>**
On August 3, 2025, the Raleigh Union Station Facility (RUS BUS) opened it's doors for the first time to begin service from the new facility. The opening of RUS BUS means expanded and more efficient bus transit options for Raleigh and the Research Triangle region. RUS BU is part of the larger, public-private mixed-use development bringing connectivity and thoughtfu designed housing to the city.

Expected annual maintenance expense for FY26 is approximately $663K.



## FY 2027 Budget Goals and Objectives

## Tax District Administration

### Mission

GoTriangle's Tax District Administration team supports the successful implementation of our agency's mission, vision, values and strategic priorities. We ensure the efficient, transparent and accountable management of public revenues in support of the Region's Transit Plans. Through sound financial stewardship, strategic resource allocation and rigorous compliance with fiscal policies and Interlocal Agreements, we enable sustainable transit investments that strengthen regional connectivity. We collaborate with local governments, regional partners and the community to deliver clear financial reporting, uphold regulatory standards, and advance each Transit Work Plan with integrity and long-term viability.

### Departmental Goals – FY27

#### Financial Oversight and Transparency

- Ensure that all fund disbursements to project sponsors comply with adopted project agreements and policies, maintaining strict financial controls.
- Establish a regular reporting schedule to stakeholders, providing proactive communications on the tax district's financial health and investment strategies.

#### Process Optimization

- Harmonize and optimize reimbursement processes by standardizing processes that will enhance efficiency, transparency and consistency across all partner counties.
- Implementing automated reporting, dashboards, and data-driven decision-making for continuous improvement and operational efficiency

#### Stakeholder Engagement and Collaboration

- Contribute financial input to the transit plan development process, aligning tax district objectives with the broader regional vision.
- Establish joint standing meetings with lead agency partners by ensuring project needs are met and to foster better communication.
- Organize quarterly partner forums starting to engage stakeholders in discussions about tax district administration and regional transit planning.

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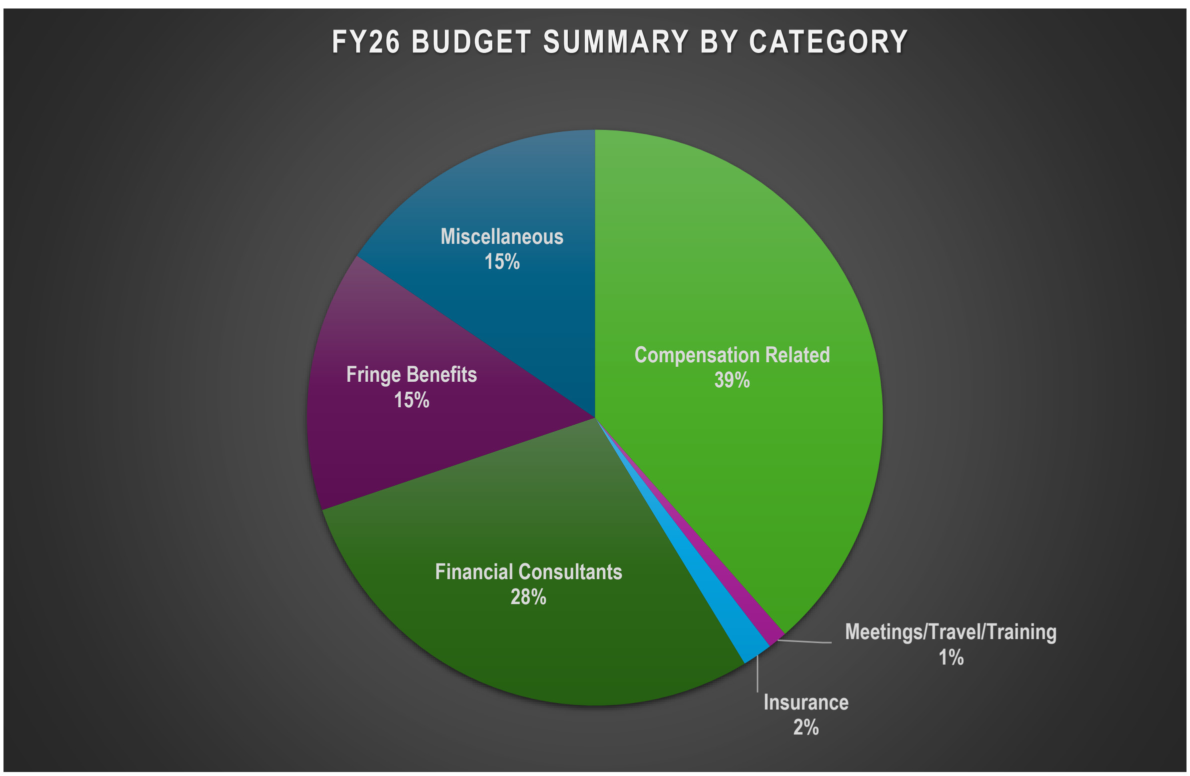
# DEPARTMENT OVERVIEW
# TAX DISTRICT ADMINISTRATION
**(Includes Durham, Orange  and Wake)**

**Total FTEs: 5**

Total FY26 Budget:  $1,044,641

**About the Department**

The Tax District Administration Department is responsible for the comprehensive financial management and oversight of the County Transit Plans. This includes, but is not limited to, budget development, fund balance maintenance, and debt issuance while ensuring strict compliance with legal and intergovernmental mandates while working closely with all partners that are a part of the Interlocal Agreements (ILA's).



# GoTriangle FY2026 Budget Ordinance
# Triangle Tax District - Durham Operating Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District Durham Operating Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | | |
|---|---|---|
| Article 43 ½ Cent Sales Tax | $ | 25,291,338 |
| $7 County Vehicle Registration Tax | | 753,500 |
| $3 Vehicle Registration Tax Transfer from Durham Special Tax District | | 1,758,232 |
| **Total** | **$** | **27,803,070** |

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District Durham Operating Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | | |
|---|---|---|
| **Tax District Administration** | | |
| GoTriangle | | 492,955 |
| **Transit Plan Administration** | | |
| City of Durham | | 889,209 |
| Durham County | | 477,814 |
| GoTriangle | | 1,692,744 |
| Triangle West TPO | | 41,821 |
| **Transit Operations** | | |
| Durham County Access | | 19,615,853 |
| GoDurham | | 339,794 |
| GoTriangle | | 4,252,880 |
| **Total** | **$** | **27,803,070** |

**Section 3.** The FY26 Durham Transit Work Program reflects ongoing projects that remain vital to providing service to current transit customers and new projects that address immediate needs of the Transit Plan priorities. The current project budgets identified are those that are deemed time-sensitive ongoing efforts or involve time-sensitive external grant sources as part of their overall funding mechanism. Triangle West TPO, GoTriangle and Durham County will consider amendments to the FY26 Durham Transit Work Program as priorities are identified in the adopted Transit Plan.

**Section 4.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# GoTriangle FY2026 Budget Ordinance
## Triangle Tax District – Durham Capital Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District – Durham Capital Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Article 43 ½ Cent Local Option Sales Tax | $ 18,708,662 |
| Allocation from Durham Capital Fund Balance | 8,491,433 |
| Total | $ 27,200,095 |

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District – Durham Capital Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Capital Planning | |
| GoTriangle | $ 350,000 |
| Transit Infrastructure | |
| City of Durham | 10,615,375 |
| GoTriangle | 6,445,210 |
| Regional Connections | |
| Reserve | 500,000 |
| Vehicle Acquisition | |
| City of Durham | 8,589,510 |
| GoTriangle | 700,000 |
| Total | $ 27,200,095 |

**Section 3.** The FY26 Durham Transit Work Program reflects ongoing projects that remain vital to providing service to current transit customers and new projects that address immediate needs of the Transit Plan priorities. The current project budgets identified are those that are deemed time-sensitive ongoing efforts or involve time-sensitive external grant sources as part of their overall funding mechanism. Triangle West TPO, GoTriangle and Durham County will consider amendments to the FY26 Durham Transit Work Program as priorities are identified in the adopted Transit Plan.

**Section 4.** Triangle Tax District – Durham Capital Funds are appropriated pursuant to section 13.2 of Chapter 159 of the North Carolina General Statutes; therefore, appropriations do not lapse at the end of the fiscal year and are available for the duration of the project unless subsequently approved for reallocation by the GoTriangle Board of Trustees.

**Section 5.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# GoTriangle FY2026 Budget Ordinance
## Durham Special Tax District Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Durham Special Tax District Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| $3 Vehicle Registration Tax | $ 1,758,232 |
| Total | $ 1,758,232 |

**Section 2.** The following amounts hereby are appropriated in the **Durham Special Tax District Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Transfer to Triangle Tax District – Durham Operating Fund | $ 1,758,232 |
| Total | $ 1,758,232 |

**Section 3.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C. Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# FY26 DURHAM TRANSIT PROGRAM

| | FY2025 Durham Transit Adopted Budget | FY2026 Durham Transit Adopted Budget | Variance FY26 - FY25 |
|---|---|---|---|
| **REVENUES** | | | |
| **Inter-governmental revenue:** | | | |
| $7 Vehicle Registration Taxes | 1,789,588 | 1,758,232 | (31,356) |
| $3 Vehicle Registration Taxes | 766,945 | 753,500 | (13,445) |
| 1/2 Cent Sales Tax | 43,000,000 | 44,000,000 | 1,000,000 |
| Vehicle Rental Taxes | 799,294 | - | (799,294) |
| Prior Year Carryforward | 35,288,906 | 48,254,208 | 12,965,302 |
| **Total Revenues** | **81,644,733** | **94,765,940** | **13,121,207** |
| | | | |
| **EXPENDITURES*** | | | |
| City of Durham / GoDurham | 49,324,945 | 70,322,175 | 20,997,230 |
| GoTriangle | 24,974,481 | 29,419,185 | 4,444,704 |
| Durham County Access | 2,727,257 | 2,674,192 | (53,065) |
| Triangle West TPO | 43,018 | 41,821 | (1,197) |
| Reserve | 300,000 | 800,000 | 500,000 |
| **Total Expenditures** | **77,369,701** | **103,257,373** | **25,887,672** |
| | | | |
| **Change in Balance** | **4,275,032** | **(8,491,433)** | **(12,766,465)** |

****Above Expenditures includes prior year carryforward adopted funds***

# FY26 - Durham County Transit Program Projects

| Transit Plan | Ordinance Tag | Project Name | Project Sponsor | $ |
|---|---|---|---|---|
| Operating | Tax District Administration | 1.0 FTE: Finance Staff | GoTriangle | 382,116 |
| Operating | Tax District Administration | Financial Services | GoTriangle | 96,301 |
| Operating | Tax District Administration | Audit Services | GoTriangle | 14,538 |
| Operating | Transit Plan Administration | 0.5 FTE: Transit Construction Manager | City of Durham | 66,083 |
| Operating | Transit Plan Administration | 0.5 FTE: Transit Construction Leader | City of Durham | 102,817 |
| Operating | Transit Plan Administration | 0.5 FTE: Transit Construction Engineer | City of Durham | 78,684 |
| Operating | Transit Plan Administration | Data Processing and Visualization | City of Durham | 206,926 |
| Operating | Transit Plan Administration | 3.0 FTE: BRT Team | City of Durham | 434,699 |
| Operating | Transit Plan Administration | 4.0 FTE: Transit Staff | Durham County | 377,814 |
| Operating | Transit Plan Administration | Staff Working Group Administrator | Durham County | 100,000 |
| Operating | Transit Plan Administration | Transit Customer Surveys | GoTriangle | 113,182 |
| Operating | Transit Plan Administration | Program Management Staff | GoTriangle | 147,534 |
| Operating | Transit Plan Administration | Project Implementation Staff | GoTriangle | 735,438 |
| Operating | Transit Plan Administration | Legal and Real Estate Staff | GoTriangle | 326,352 |
| Operating | Transit Plan Administration | Marketing Support Staff | GoTriangle | 143,155 |
| Operating | Transit Plan Administration | Regional Technology Staff | GoTriangle | 82,274 |
| Operating | Transit Plan Administration | Marketing Support Services | GoTriangle | 79,259 |
| Operating | Transit Plan Administration | Transit Planning Support Services | GoTriangle | 65,550 |
| Operating | Transit Plan Administration | Staff Working Group Participation | Triangle West TPO | 41,821 |
| Operating | Transit Operations | Route 5: Fayetteville St-Southpoint | City of Durham | 1,924,597 |
| Operating | Transit Operations | Route 10: South Square-New Hope | City of Durham | 1,186,245 |
| Operating | Transit Operations | New Year's Eve Service | City of Durham | 13,154 |
| Operating | Transit Operations | Increased Cost of Existing Service | City of Durham | 894,794 |
| Operating | Transit Operations | Route 12: E. Main St-Southpoint | City of Durham | 829,483 |
| Operating | Transit Operations | GoDurham Senior Shuttle | City of Durham | 75,780 |
| Operating | Transit Operations | Route 2: Durham Station-Brier Creek | City of Durham | 1,287,593 |
| Operating | Transit Operations | Route 1: Durham Station-Guess Rd | City of Durham | 619,897 |
| Operating | Transit Operations | Route 4: Duke Regional - North Duke | City of Durham | 2,307,524 |
| Operating | Transit Operations | Route 8: NCCU-Durham Tech | City of Durham | 1,293,451 |
| Operating | Transit Operations | Route 7 Improvements | City of Durham | 483,326 |
| Operating | Transit Operations | Route 6 Improvements | City of Durham | 2,471,890 |
| Operating | Transit Operations | Route 9 Improvements | City of Durham | 1,686,603 |
| Operating | Transit Operations | Route 11 Improvements | City of Durham | 68,946 |
| Operating | Transit Operations | Route 16 Improvements | City of Durham | 1,080,662 |
| Operating | Transit Operations | Route 3 Improvements | City of Durham | 1,049,258 |
| Operating | Transit Operations | Route 13 Improvements | City of Durham | 757,588 |
| Operating | Transit Operations | Direct Invest Mobility Equity (DIME) Grant | City of Durham | 383,350 |
| Operating | Transit Operations | GoDurham Connect Pilot | City of Durham | 722,559 |
| Operating | Transit Operations | Mobility and Paratransit Improvements | City of Durham | 452,563 |
| Operating | Transit Operations | Paratransit Expansion | City of Durham | 26,590 |
| Operating | Transit Operations | Access Paratransit Service | Durham County | 262,150 |
| Operating | Transit Operations | Employment and Education Access | Durham County | 77,644 |
| Operating | Transit Operations | Paratransit Services | GoTriangle | 85,908 |
| Operating | Transit Operations | Route 700: Durham-RTC | GoTriangle | 1,003,056 |
| Operating | Transit Operations | Route 800: UNC Hospitals-RTC | GoTriangle | 642,031 |
| Operating | Transit Operations | Route 400: UNC Hospitals-Durham | GoTriangle | 1,560,547 |
| Operating | Transit Operations | ODX: Efland-Durham Express | GoTriangle | 231,419 |
| Operating | Transit Operations | DRX: Durham-Raleigh Express | GoTriangle | 364,359 |
| Operating | Transit Operations | Youth GoPass | GoTriangle | 27,892 |
| Operating | Transit Operations | Fare Collection Technology | GoTriangle | 25,523 |
| Operating | Transit Operations | Low Income Fare Pass | GoTriangle | 259,000 |
| Operating | Transit Operations | Bus Stop & Property O&M | GoTriangle | 53,145 |
| **Total Operating** | | | | **27,803,070** |
| Capital | Transit Operations | Paratransit Service Alternatives | Durham County | 350,000 |
| Capital | Transit Infrastructure | Bus Stop Improvements - GoDurham | City of Durham | 4,965,210 |
| Capital | Transit Infrastructure | Triangle Mobility Hub | City of Durham | 280,000 |
| Capital | Transit Infrastructure | Regional Fleet and Facilities Study | City of Durham | 1,200,000 |
| Capital | Transit Infrastructure | Holloway Street Transit Corridor | GoTriangle | 1,488,375 |
| Capital | Transit Infrastructure | Horton Road Access to Transit | GoTriangle | 927,000 |
| Capital | Transit Infrastructure | Village Transit Center | GoTriangle | 2,200,000 |
| Capital | Transit Infrastructure | BRT Project Development Costs | GoTriangle | 6,000,000 |
| Capital | Vehicle Acquisition | Bus Purchases | City of Durham | 8,589,510 |
| Capital | Vehicle Acquisition | Bus Purchases | GoTriangle | 700,000 |
| Capital | Regional Connections | Regional Connections Reserve | Reserve | 500,000 |
| **Total Capital** | | | | **27,200,095** |
| | | | | |
| **Total Durham Work Program FY26** | | | | **55,003,165** |

**2025 0022**

# GoTriangle FY2026 Budget Ordinance
# Triangle Tax District – Orange Operating Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District Orange Operating Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Article 43 ½ Cent Sales Tax | $ 7,065,306 |
| $7 County Vehicle Registration Tax | 856,301 |
| $3 Vehicle Registr Transfer from Orange Special Tax District | 369,050 |
| Total | $ 8,290,657 |

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District Orange Operating Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Tax District Administration | |
| GoTriangle | $ 365,699 |
| Transit Plan Administration | 0 |
| Chapel Hill | 240,000 |
| GoTriangle | 568,114 |
| Orange County | 64,193 |
| Triangle West TPO | 41,821 |
| Transit Operations | 0 |
| Chapel Hill | 2,818,795 |
| GoTriangle | 2,679,393 |
| Orange County | 1,512,642 |
| Total | $ 8,290,657 |

**Section 3.** The FY26 Orange Transit Work Program reflects ongoing projects that remain vital to providing service to current transit customers and new projects that address immediate needs of the Transit Plan priorities. The current project budgets identified are those that are deemed time-sensitive ongoing efforts or involve time-sensitive external grant sources as part of their overall funding mechanism. Triangle West TPO, GoTriangle and Orange County will consider amendments to the FY26 Orange Transit Work Program as priorities are identified in the adopted Transit Plan.

**Section 4.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C. Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# GoTriangle FY2026 Budget Ordinance
# Triangle Tax District – Orange Capital Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District – Orange Capital Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | | |
|---|---|---|
| Article 43 ½ Cent Local Option Sales Tax | $ | 4,779,694 |
| Allocation from Orange Capital Fund Balance | | 539,752 |
| Total | $ | 5,319,446 |

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District – Orange Capital Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | | |
|---|---|---|
| Capital Planning | | |
| GoTriangle | $ | 35,000 |
| Transit Infrastructure | | |
| Chapel Hill | | 200,000 |
| Carrboro | | 918,966 |
| GoTriangle | | 1,240,000 |
| Hillsborough | | 719,897 |
| Vehicle Acquisition | | |
| Chapel Hill | | 1,855,583 |
| GoTriangle | | 350,000 |
| Total | $ | 5,319,446 |

**Section 3.** The FY26 Orange Transit Work Program reflects ongoing projects that remain vital to providing service to current transit customers and new projects that address immediate needs of the Transit Plan priorities. The current project budgets identified are those that are deemed time-sensitive ongoing efforts or involve time-sensitive external grant sources as part of their overall funding mechanism. Triangle West TPO, GoTriangle and Orange County will consider amendments to the FY26 Orange Transit Work Program as priorities are identified in the adopted Transit Plan.

**Section 4.** Triangle Tax District – Orange Capital Funds are appropriated pursuant to section 13.2 of Chapter 159 of the North Carolina General Statutes; therefore, appropriations do not lapse at the end of the fiscal year and are available for the duration of the project unless subsequently approved for reallocation by the GoTriangle Board of Trustees.

**Section 5.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C. Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# GoTriangle FY2026 Budget Ordinance
## Orange Special Tax District Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Orange Special Tax District Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| $3 Vehicle Registration Tax | $ 369,050 |
| Total | $ 369,050 |

**Section 2.** The following amounts hereby are appropriated in the **Orange Special Tax District Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Transfer to Triangle Tax District – Orange Operating Fund | $ 369,050 |
| Total | $ 369,050 |

**Section 3.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C. Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# FY26 ORANGE TRANSIT PROGRAM

| | FY2025 Orange Transit Adopted Budget | FY2026 Orange Transit Adopted Budget | Variance FY26 - FY25 |
|---|---|---|---|
| **REVENUES** | | | |
| $7 Vehicle Registration Taxes | 843,646 | 856,301 | 12,655 |
| $3 Vehicle Registration Taxes | 363,596 | 369,050 | 5,454 |
| 1/2 Cent Sales Tax | 11,500,000 | 11,845,000 | 345,000 |
| Vehicle Rental Taxes | 390,353 | - | (390,353) |
| Prior Year Carryforward | 9,206,784 | 9,799,050 | 592,266 |
| **Total Revenues** | **22,304,379** | **22,869,401** | **565,022** |
| | | | |
| **EXPENDITURES** | | | |
| Chapel Hill | 11,280,469 | 9,564,383 | (1,716,086) |
| GoTriangle | 6,261,150 | 8,907,895 | 2,646,745 |
| Orange County Public Transportation | 1,900,497 | 1,852,155 | (48,342) |
| Town of Carrboro | 1,040,616 | 1,916,466 | 875,850 |
| Town of Hillsborough | 416,036 | 1,126,433 | 710,397 |
| Triangle West TPO | 40,801 | 41,821 | 1,020 |
| **Total Expenditures** | **20,939,569** | **23,409,153** | **2,469,584** |
| | | | |
| **Change in Balance** | **1,364,810** | **(539,752)** | **(1,904,562)** |

** Above Expenditures includes prior year carryforward adopted funds*

## FY26 - Orange County Transit Plan Projects

| Transit Plan | Ordinance Tag | Project Name | Project Sponsor | $ |
|---|---|---|---|---|
| Operating | Tax District Administration | Finance Team | GoTriangle | 311,208 |
| Operating | Tax District Administration | Financial Services | GoTriangle | 45,876 |
| Operating | Tax District Administration | Audit Services | GoTriangle | 8,615 |
| Operating | Transit Plan Administration | 1.0 FTE: Transit Planner I | Chapel Hill | 90,000 |
| Operating | Transit Plan Administration | 1.0 FTE: Bus Stop Amenities Technician | Chapel Hill | 60,000 |
| Operating | Transit Plan Administration | 1.0 FTE: QA/QC Technician Staff | Chapel Hill | 90,000 |
| Operating | Transit Plan Administration | Transit Customer Surveys | GoTriangle | 12,492 |
| Operating | Transit Plan Administration | Program Management Staff | GoTriangle | 26,922 |
| Operating | Transit Plan Administration | Project Implementation Staff | GoTriangle | 182,318 |
| Operating | Transit Plan Administration | Legal and Real Estate | GoTriangle | 126,807 |
| Operating | Transit Plan Administration | Marketing Support Staff | GoTriangle | 56,214 |
| Operating | Transit Plan Administration | Regional Technology Support Staff | GoTriangle | 82,274 |
| Operating | Transit Plan Administration | Marketing Support Services | GoTriangle | 34,030 |
| Operating | Transit Plan Administration | Transit Planning Support Services | GoTriangle | 47,057 |
| Operating | Transit Plan Administration | Staff Working Group Administrator | Orange County | 64,193 |
| Operating | Transit Plan Administration | Staff Working Group Participation | Triangle West MPO | 41,821 |
| Operating | Transit Operations | CHT Increased Cost of Existing Services | Chapel Hill | 802,481 |
| Operating | Transit Operations | Chapel Hill Transit Expansion | Chapel Hill | 1,827,414 |
| Operating | Transit Operations | Route CW: Improve Midday Service | Chapel Hill | 102,750 |
| Operating | Transit Operations | Route HS: Weekend Service | Chapel Hill | 86,150 |
| Operating | Transit Operations | Paratransit Services | GoTriangle | 25,178 |
| Operating | Transit Operations | Route 800: UNC Hospitals-RTC | GoTriangle | 642,031 |
| Operating | Transit Operations | Route 400: UNC Hospitals-Durham | GoTriangle | 1,560,547 |
| Operating | Transit Operations | ODX: Efland-Durham Express | GoTriangle | 231,439 |
| Operating | Transit Operations | CRX: Chapel Hill-Raleigh Express | GoTriangle | 79,676 |
| Operating | Transit Operations | Youth GoPass | GoTriangle | 19,061 |
| Operating | Transit Operations | Fare Collection Technology | GoTriangle | 20,461 |
| Operating | Transit Operations | TAP Low Wealth GoPass | GoTriangle | 82,500 |
| Operating | Transit Operations | Bus Stop & Property O&M | GoTriangle | 18,500 |
| Operating | Transit Operations | Transit Services Fixed Route | Orange County | 182,000 |
| Operating | Transit Operations | Orange Increased Cost of Existing Services | Orange County | 41,146 |
| Operating | Transit Operations | Hillsborough Circulator | Orange County | 379,496 |
| Operating | Transit Operations | Mobility on Demand | Orange County | 455,000 |
| Operating | Transit Operations | Transit Services Demand & Paratransit | Orange County | 455,000 |
| **Total Operating** | | | | **$8,290,657** |
| Capital | Capital Plnning | Short Range Transit Update | GoTriangle | 35,000 |
| Capital | Transit Infrastructure | Estes Drive Bike-Ped Improvements | Carrboro | 253,044 |
| Capital | Transit Infrastructure | Morgan Creek Greenway | Carrboro | 254,608 |
| Capital | Transit Infrastructure | South Greensboro Street Sidewalk | Carrboro | 180,112 |
| Capital | Transit Infrastructure | 203 Connector Sidewalk | Carrboro | 120,283 |
| Capital | Transit Infrastructure | West Main Street Sidewalk | Carrboro | 110,919 |
| Capital | Transit Infrastructure | Fast Charges for Electric Buses | Chapel Hill | 200,000 |
| Capital | Transit Infrastructure | Regional Bus Operation & Maint Facility | GoTriangle | 600,000 |
| Capital | Transit Infrastructure | Triangle Mobility Hub | GoTriangle | 140,000 |
| Capital | Transit Infrastructure | Fordham Blvd Access Improvement | GoTriangle | 500,000 |
| Capital | Transit Infrastructure | Hillsborough Train Station | Hillsborough | 686,000 |
| Capital | Transit Infrastructure | Bus Stop Improvements | Hillsborough | 33,897 |
| Capital | Vehicle Acquisition | Route NS Vehicles | Chapel Hill | 1,855,583 |
| Capital | Vehicle Acquisition | Bus Purchases | GoTriangle | 350000 |
| **Total Capital** | | | | **$5,319,446** |

| | |
|---|---|
| **Total Operating & Capital for FY26 Orange Transit Plan** | **$13,610,103** |

# GoTriangle FY2026 Budget Ordinance
# Triangle Tax District – Wake Operating Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District - Wake Operating Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Article 43 ½ Cent Local Option Sales Tax | $ 53,083,962 |
| Vehicle Rental Tax | 0 |
| $7 Vehicle Registration Tax | 7,190,000 |
| $3 Vehicle Registration Tax (Transfer from Wake Special Tax District) | 3,076,000 |
| Other Tax District Revenue | 779,076 |
| **Total** | **$ 64,129,038** |

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District - Wake Operating Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| **Tax District Administration** | |
| GoTriangle | $ 662,602 |
| **Transit Plan Administration** | |
| CAMPO | 872,265 |
| Cary | 975,972 |
| GoTriangle | 2,514,356 |
| Raleigh | 2,334,322 |
| Reserve | 479,723 |
| **Community Funding Areas** | |
| Apex | 550,024 |
| Morrisville | 489,110 |
| Holly Springs | 282,700 |
| Wake Forest | 1,088,395 |
| Wendell | 233,183 |
| Reserve | 331,135 |
| **Bus Operations** | |
| GoTriangle | 8,784,459 |
| Raleigh | 37,256,704 |
| Cary | 5,441,213 |
| Wake County | 872,705 |
| Wendell | 4,992 |
| Zebulon | 6,720 |
| Reserve | 948,458 |
| **Total** | **$ 64,129,038** |

**Section 3.** The GoTriangle President/CEO, or his or her designee, is hereby authorized to transfer funds within appropriations under the following conditions:

A) No transfer may be made that changes the adopted allocations to fund balance.
B) All budget transfers will be reported to the Transit Planning Advisory Committee.
C) All increases to an appropriation, and all transfers between appropriations, must be reviewed by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards.

**Section 4.** Triangle Tax District – Wake Operating Funds encumbered as of June 30, 2025, by GoTriangle as the Tax District Administrator are hereby appropriated to this budget.

**Section 5.** Copies of the budget ordinance shall be furnished to the Clerk to the Board of Trustees, to the Finance Officer, and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds. Copies also shall be furnished to representatives of the Agencies under Section 2. The budget ordinance shall be entered into the board minutes.

| | |
|---|---|
| **ATTEST:** | **ADOPTED THIS THE 25TH DAY OF JUNE 2025.** |
| Michelle C Dawson | Mary-Ann Baldwin |
| Michelle C. Dawson, Clerk to the Board | Mary-Ann Baldwin, Board of Trustees Chair |

# GoTriangle FY2026 Budget Ordinance
# Triangle Tax District - Wake Capital Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees, that pursuant to section 13.2 of Chapter 159 of the General Statutes of North Carolina, the following project ordinance is hereby adopted:

**Section 1.** It is estimated that the following revenues will be available in the **Triangle Tax District - Wake Capital Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Article 43 ½ Cent Local Option Sales Tax | $ 91,916,038 |
| Allocation from Wake Capital Fund Balance | 30,534,620 |
| **Total** | **$ 122,450,658** |

**Section 2.** The following amounts hereby are appropriated in the **Triangle Tax District - Wake Capital Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| **Capital Planning** | |
| CAMPO | $ 981,580 |
| **Community Funding Area** | |
| Apex | 110,000 |
| **Transit Infrastructure** | |
| Raleigh | 24,300,694 |
| Cary | 5,470,000 |
| GoTriangle | 9,317,440 |
| North Carolina State University | 500,000 |
| **Vehicle Acquisition** | |
| Raleigh | 18,784,500 |
| Wake County | 1,080,000 |
| GoTriangle | 5,678,000 |
| Reserve | 444,252 |
| **Bus Rapid Transit (BRT)** | |
| GoRaleigh | 55,784,192 |
| **Total** | **$ 122,450,658** |

**Section 3.** The GoTriangle President/CEO, or his or her designee, is hereby authorized to transfer funds within appropriations under the following conditions:

A) No transfer may be made that changes the adopted allocations to fund balance.
B) All budget transfers will be reported to the Transit Planning Advisory Committee.
C) All increases to an appropriation, and all transfers between appropriations, must be reviewed by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards.

**Section 4.** Triangle Tax District – Wake Capital Funds are appropriated pursuant to section 13.2 of Chapter 159 of the General Statutes of North Carolina; therefore, appropriations do not lapse at the end of the fiscal year and are available for duration of the project unless subsequently recommended for reallocation by the Transit Planning Advisory Committee and approved by the CAMPO and GoTriangle governing boards, or as specified in Section 5.

**Section 5.** GoTriangle Finance Department has authority to close projects and/or programs and reduce appropriations upon notification of project completion by the project sponsor. When actual revenues are available in projects to be closed or which are substantially complete, GoTriangle Finance may transfer savings to Triangle Tax District Wake Capital fund balance. These funds will be then available for future appropriations which require recommendation by the Transit Planning Advisory Committee and approval by the CAMPO and GoTriangle governing boards. This section applies to current and prior year appropriations. A list of project closeouts shall be provided quarterly to the Transit Planning Advisory Committee.

**Section 6.** Small Starts Funding from the FTA in support of the Southern Corridor Bus Rapid Transit project will be awarded directly to the City of Raleigh. Expenditures funded by these federal funds will be budgeted by the City of Raleigh in their respective Transit Grant Fund. Dollars budgeted above are the local funds budgeted by the tax district and allocated to the City of Raleigh in support of this project.

**Section 7.** Copies of the budget ordinance shall be furnished to the Clerk to the Board of Trustees, to the Finance Officer, and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds. Copies also shall be furnished to representatives of the Agencies under Section 2. The budget ordinance shall be entered into the board minutes.

**ATTEST:**

Michelle C. Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# GoTriangle FY2026 Budget Ordinance
# Wake Special Tax District Fund

**BE IT ORDAINED** by the Research Triangle Regional Public Transportation Authority Board of Trustees:

**Section 1.** It is estimated that the following revenues will be available in the **Wake Special Tax District Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| $3 Vehicle Registration Tax | $ 3,076,000 |
| **Total** | **$ 3,076,000** |

**Section 2.** The following amounts hereby are appropriated in the **Wake Special Tax District Fund** for the fiscal year beginning July 1, 2025, and ending June 30, 2026:

| | |
|---|---|
| Transfer to Triangle Tax District – Wake Operating Fund | $ 3,076,000 |
| **Total** | **$ 3,076,000** |

**Section 3.** Copies of this budget ordinance shall be furnished to the Clerk to the Board of Trustees and to the Budget Officer of this Authority to be kept on file for their direction in the disbursement of funds.

**ATTEST:**

Michelle C. Dawson

Michelle C. Dawson, Clerk to the Board

**ADOPTED THIS THE 25TH DAY OF JUNE 2025.**

Mary-Ann Baldwin

Mary-Ann Baldwin, Board of Trustees Chair

# FY26 WAKE TRANSIT PLAN

| | FY2025 Wake Transit Adopted Budget | FY2026 Wake Transit Adopted Budget | Variance FY26 - FY25 |
|---|---|---|---|
| **REVENUES** | | | |
| $7 Vehicle Registration Taxes | $7,075,000 | $7,190,000 | $115,000 |
| $3 Vehicle Registration Taxes | 3,025,000 | 3,076,000 | 51,000 |
| 1/2 Cent Sales Tax | 140,000,000 | 145,000,000 | 5,000,000 |
| Vehicle Rental Taxes | 2,528,000 | | (2,528,000) |
| Misc. Revenue | 799,244 | 779,076 | (20,168) |
| Prior Year Carryforward | 327,157,356 | 427,572,067 | 100,414,711 |
| **Total Revenues** | **$480,584,600** | **$583,617,143** | **$13,938,079** |
| | | | |
| **EXPENDITURES** | | | |
| City of Raleigh | $331,015,548 | $422,834,239 | $91,818,691 |
| Town of Cary | 88,316,583 | 86,702,934 | (1,613,649) |
| GoTriangle | 52,882,763 | 61,890,888 | 9,008,125 |
| Wake County | 4,087,919 | 5,125,752 | 1,037,833 |
| CAMPO | 1,532,260 | 2,142,047 | 609,787 |
| Town of Apex | 885,531 | 1,077,660 | 192,129 |
| Town of Holly Springs | 0 | 282,700 | |
| Town of Knightdale | 503,740 | 422,755 | (80,985) |
| Town of Morrisville | 577,579 | 641,236 | 63,657 |
| Town of Wake Forest | 106,295 | 1,088,395 | 982,100 |
| Town of Wendell | 232,366 | 238,175 | 5,809 |
| Town of Zebulon | 6,557 | 6,720 | 163 |
| North Carolina State University | 99,360 | 500,000 | 400,640 |
| Reserve | 29,732,220 | 31,198,262 | 1,466,042 |
| **Total Expenditures** | **$509,978,721** | **$614,151,763** | **$104,173,042** |
| | | | |
| **Change in Balance** | **($29,394,121)** | **($30,534,620)** | **($1,140,499)** |

** Above Expenditures includes prior year carryforward adopted funds*

# FY26 - Wake County Transit Plan Projects

| Transit Plan | Ordinance Tag | Project Name | Project Sponsor | $ |
|---|---|---|---|---|
| Operating | Tax District Administration | Salaries and Benefits | GoTriangle | 488,478 |
| Operating | Tax District Administration | Contracted Services | GoTriangle | 174,124 |
| Operating | Transit Plan Administration | Salaries and Benefits | CAMPO | 828,979 |
| Operating | Transit Plan Administration | Marketing of Transit Expansion Services | CAMPO | 43,286 |
| Operating | Transit Plan Administration | Salaries and Benefits | Cary | 873,475 |
| Operating | Transit Plan Administration | Marketing of Transit Expansion Services | Cary | 102,500 |
| Operating | Transit Plan Administration | Salaries and Benefits | GoTriangle | 1,982,680 |
| Operating | Transit Plan Administration | Contracted Services | GoTriangle | 394,080 |
| Operating | Transit Plan Administration | Marketing of Transit Expansion Services | GoTriangle | 110,000 |
| Operating | Transit Plan Administration | Other | GoTriangle | 27,595 |
| Operating | Transit Plan Administration | Public Engagement Reserve | GoTriangle | 479,723 |
| Operating | Transit Plan Administration | Salaries and Benefits | Raleigh | 1,900,950 |
| Operating | Transit Plan Administration | Contracted Services | Raleigh | 177,122 |
| Operating | Transit Plan Administration | Marketing of Transit Expansion Services | Raleigh | 256,250 |
| Operating | Bus Operations | Sunday and Holiday Service | Cary | 625,030 |
| Operating | Bus Operations | Increase Midday Frequencies | Cary | 576,185 |
| Operating | Bus Operations | Weston Parkway Route | Cary | 1,084,996 |
| Operating | Bus Operations | ADA Services | Cary | 683,291 |
| Operating | Bus Operations | New Route 11 East Cary | Cary | 1,134,530 |
| Operating | Bus Operations | New Route 12 - Apex-Cary | Cary | 1,134,530 |
| Operating | Bus Operations | Fare Collection Technology | Cary | 11,597 |
| Operating | Bus Operations | Bus Stop Maintenance | Cary | 99,159 |
| Operating | Bus Operations | Security Services | Cary | 75,338 |
| Operating | Bus Operations | Youth GoPass Program | Cary | 16,557 |
| Operating | Bus Operations | Route 100 : RTC-RDU Airport | GoTriangle | 1,568,320 |
| Operating | Bus Operations | Route 300: Cary-Raleigh | GoTriangle | 1,101,542 |
| Operating | Bus Operations | DRX : Durham-Raleigh Express | GoTriangle | 364,362 |
| Operating | Bus Operations | CRX: Chapel Hill-Raleigh Express | GoTriangle | 79,764 |
| Operating | Bus Operations | Route 310: Cary-RTC | GoTriangle | 1,495,783 |
| Operating | Bus Operations | Route 305: Holly Springs-Apex-Raleigh | GoTriangle | 1,658,791 |
| Operating | Bus Operations | ADA Services | GoTriangle | 1,016,334 |
| Operating | Bus Operations | Regional Call Center Expansion | GoTriangle | 28,992 |
| Operating | Bus Operations | Mobile Ticketing Software | GoTriangle | 56,570 |
| Operating | Bus Operations | Park & Ride Bus Stop Leases O&M | GoTriangle | 104,012 |
| Operating | Bus Operations | Youth GoPass | GoTriangle | 56,634 |
| Operating | Bus Operations | Low Income Fare Pass | GoTriangle | 439,000 |
| Operating | Bus Operations | Raleigh Union Station Facility O&M | GoTriangle | 662,500 |
| Operating | Bus Operations | Route ZWX Improvements | GoTriangle | 507,000 |
| Operating | Bus Operations | Route Re-Allocation | GoTriangle | (355,146) |
| Operating | Bus Operations | FRX: Fuquay-Varina Express | Raleigh | 440,000 |
| Operating | Bus Operations | Route 7: South Saunders | Raleigh | 179,300 |
| Operating | Bus Operations | Sunday Service Increase Span | Raleigh | 1,696,730 |
| Operating | Bus Operations | SE Raleigh Route Package | Raleigh | 3,885,968 |
| Operating | Bus Operations | NW Raleigh Route Package | Raleigh | 3,956,448 |
| Operating | Bus Operations | Route 33: New Hope - Knightdale | Raleigh | 1,074,684 |
| Operating | Bus Operations | Routes 20: Garner | Raleigh | 2,787,800 |
| Operating | Bus Operations | Route 9 - Hillsborough Street | Raleigh | 2,646,230 |
| Operating | Bus Operations | Route 21: Caraleigh | Raleigh | 986,716 |
| Operating | Bus Operations | Glenwood Route Package | Raleigh | 3,128,715 |
| Operating | Bus Operations | Biltmore Hills | Raleigh | 173,341 |
| Operating | Bus Operations | Rolesville Microtransit Service Zone | Raleigh | 303,400 |
| Operating | Bus Operations | Route 7L Carolina Pines Improvements | Raleigh | 51,865 |
| Operating | Bus Operations | ADA Services | Raleigh | 3,968,906 |
| Operating | Bus Operations | Bus Stop/P&R Maintenance | Raleigh | 839,210 |
| Operating | Bus Operations | Park and Ride Operations | Raleigh | 50,000 |
| Operating | Bus Operations | Contract Safety Security Service | Raleigh | 680,000 |
| Operating | Bus Operations | Fare Collection Technology | Raleigh | 190,000 |
| Operating | Bus Operations | Youth GoPass Program | Raleigh | 134,611 |
| Operating | Bus Operations | Low Income Fare Pass | Raleigh | 3,261,000 |
| Operating | Bus Operations | Improvements to Route 11: Avent Ferry | Raleigh | 1,557,365 |
| Operating | Bus Operations | Improvements to Route 12: Method | Raleigh | 125,065 |
| Operating | Bus Operations | Improvements to Route 3: Glascock | Raleigh | 576,998 |
| Operating | Bus Operations | New Route 14 - Atlantic | Raleigh | 849,954 |
| Operating | Bus Operations | Improvements to Route 2 Falls of Neuse | Raleigh | 1,905,897 |
| Operating | Bus Operations | Route 1: Capital Blvd Improvements | Raleigh | 1,511,383 |
| Operating | Bus Operations | Route 15: New Bern-WakeMed Improvements | Raleigh | 295,118 |
| Operating | Bus Operations | GoWake Response Service | Wake County | 828,000 |
| Operating | Bus Operations | Transportation Call Center | Wake County | 40,303 |
| Operating | Bus Operations | Youth GoPass | Wake County | 4,402 |
| Operating | Bus Operations | Wendell Park-and-Ride | Wendell | 4,992 |

| | | | | |
|---|---|---|---|---|
| Operating | Bus Operations | Zebulon Park-and-Ride | Zebulon | 6,720 |
| Operating | Bus Operations | Hold Harmless Strategy | Reserve | 132,375 |
| Operating | Bus Operations | Unallocated Bus Maintenance - Reserve | Reserve | 816,084 |
| Operating | Community Funding Area | GoApex Route 1 | Apex | 550,024 |
| Operating | Community Funding Area | Holly Springs Mircotransit Service | Holly Springs | 282,700 |
| Operating | Community Funding Area | Smart Shuttle: Node-Based | Morrisville | 489,110 |
| Operating | Community Funding Area | GoWake Forest Microtransit Service | Wake Forest | 1,088,395 |
| Operating | Community Funding Area | GoWake NE Microtransit Service | Wendell | 233,183 |
| Operating | Community Funding Area | Reserve / Previous Year Unused Funds | Reserve | 331,135 |
| **Total Operating** | | | | **64,129,038** |

| | | | | |
|---|---|---|---|---|
| Capital | Capital Planning | Wake Transit Staffing Analysis | CAMPO | 250,000 |
| Capital | Capital Planning | Wake Bus Plan Update | CAMPO | 731,580 |
| Capital | Community Funding | Bus Stop Improvements | Apex | 110,000 |
| Capital | Bus Rapid Transit (BRT) | Raleigh BRT - Southern Corridor | Raleigh | 784,192 |
| Capital | Bus Rapid Transit (BRT) | Raleigh BRT - Western Corridor | Raleigh | 50,000,000 |
| Capital | Bus Rapid Transit (BRT) | Raleigh BRT - Triangle Town | Raleigh | 3,500,000 |
| Capital | Bus Rapid Transit (BRT) | Raleigh BRT - Midtown | Raleigh | 1,500,000 |
| Capital | Bus Infrastructure | Multimodal Transit Facility | Cary | 5,000,000 |
| Capital | Bus Infrastructure | Bus Stop Improvements | Cary | 208,000 |
| Capital | Bus Infrastructure | Crossroads Plaza Transfer Point Improvements | Cary | 262,000 |
| Capital | Bus Infrastructure | Raleigh Union Station Bus Facility | GoTriangle | (2,215,000) |
| Capital | Bus Infrastructure | Regional Bus Operation & Maint Facility | GoTriangle | 4,000,000 |
| Capital | Bus Infrastructure | Bus Stop Improvements | GoTriangle | 2,632,440 |
| Capital | Bus Infrastructure | Triangle Mobility Hub | GoTriangle | 4,900,000 |
| Capital | Bus Infrastructure | Bus Stop Improvements | NCSU | 500,000 |
| Capital | Bus Infrastructure | Maintenance Facility Improvements | Raleigh | 20,067,694 |
| Capital | Bus Infrastructure | Bus Stop Improvements | Raleigh | 2,743,000 |
| Capital | Bus Infrastructure | New Gorman/I-40 Park-and-Ride | Raleigh | 1,490,000 |
| Capital | Vehicle Acquisitions | Bus Purchases | GoTriangle | 5,678,000 |
| Capital | Vehicle Acquisitions | Purchase 40-Foot Buses | Raleigh | 16,984,500 |
| Capital | Vehicle Acquisitions | Support Vehicles | Raleigh | 400,000 |
| Capital | Vehicle Acquisitions | Paratransit Replacement Vehicles | Raleigh | 496,000 |
| Capital | Vehicle Acquisitions | Paratransit Expansion Vehicles | Raleigh | 124,000 |
| Capital | Vehicle Acquisitions | Microtransit Fleet Vehicles | Raleigh | 780,000 |
| Capital | Vehicle Acquisitions | GoWake Access Vehicles | Wake County | 1,080,000 |
| Capital | Vehicle Acquisitions | Paratransit Vehicles - Reserve | Reserve | 444,252 |
| **Total Capital** | | | | **122,450,658** |
| | | | | |
| **Total Operating & Capital FY26 Wake Transit Plan** | | | | **186,579,696** |

# GLOSSARY OF TERMS

### General Fund
The General Fund is the general operating fund of the Authority. It is used to account for all financial resources except those required to be accounted for in another fund. The primary revenue sources are vehicle registration taxes, state grants and various other revenues. The primary expenditures are for finance, human resources, general counsel, and communication and public affairs.

### Regional Bus Service Fund
The Regional Bus Service Fund is used to account for the provision of regional commuter bus service and paratransit services. Financing is provided by paratransit fares, bus fares, consignments, subsidies, intergovernmental revenues, and General Fund revenues. The Regional Bus Capital Project Fund has been consolidated into the Regional Bus Service Fund for financial reporting purposes.

### Rideshare Fund
The Rideshare Fund is used to account for operations of Commuter Resources, Regional Call Center, and Regional Transportation Demand Services (TDM) services. Financing is provided by intergovernmental revenues, sponsorships, employer fees, and General Fund revenues.

### Regional Capital Bus Fund
The Regional Capital Bus Fund is incorporated into the Bus Fund. This is a separate capital project fund for the construction and acquisition of capital assets supporting the regional bus service.

### Advanced Technology Fund
The Advanced Technology Fund is a special revenue fund used to account for the purchase of information technology equipment.

### Operating Transfer
Funds that are necessary after all revenues from a fund have been exhausted to cover expected expenses. Funds are transferred from either the General Fund or the Major Transit Investment Fund.

### Tax District Administration
Refers to the administrative oversight of the county transit plans.

**The Orange County Transit Plan**
An investment strategy supporting the community's public transportation needs, values, priorities and goals to the greatest extent possible while respecting the limits of a fixed budget. The Transit Plan ensures the benefits of public transportation investments support community members who are the most reliant on transit service and that public transportation investments support land use and development in Orange County that is resilient, sustainable, and attainable for all.

**The Durham County Transit Plan**
An investment plan for the public transportation (transit) system in the County. In 2011, Durham County voters approved a half-cent sales tax to fund public transit improvements in Durham. The Transit Plan update is required by State law to determine how to use the transit sales tax funds for transit expansion. The plan creates a roadmap on how we invest, spend, expand, and prioritize our public transit system using sales tax and fee revenues raised in Durham County.

**The Wake Transit Plan**
Commits to connecting all Wake County towns to transit. It also aims to connect the region, enhance access to transit and provide frequent and reliable urban mobility with improvements financed mostly with a half-cent transit-designated sales tax that voters also approved in 2016. The Wake Transit Plan is part of a larger effort to build a strong regional transit network connecting Wake, Orange and Durham counties**.** The Wake Transit Plan is guided by the Four Big Moves:

- Connect The Region
- Connect All Wake County Communities
- Create Frequent, Reliable Urban Mobility
- Enhance Access to Transit

**Vehicle Registration Tax**
The North Carolina Department of Motor Vehicles transmits vehicle registration tax revenue to the Authority on a quarterly basis. The Authority recognizes and records vehicle registration tax revenue monthly in the General Fund and tax district funds. Three different taxes are levied. There is a $5 tax that is unrestricted revenue to GoTriangle. $7 and $3 tax revenues are received to fund public transportation efforts in Durham, Orange, and Wake Counties. Those receipts are recorded in the appropriate special revenue funds.

**Vehicle Rental Tax**
The Authority recognizes and records vehicle rental tax revenue upon receipt in the Major Capital Projects Fund and periodically transfers a portion to the appropriate Triangle Tax District county operating accounts. Revenue recognition varies according to the tax collection schedule for each vendor. Collection schedules are determined by sales volume. Large rental agencies make two payments per month; small rental agencies may remit their payments on a quarterly basis. The Authority accrues for vehicle rental tax revenue at year end. The tax is 5% of the individual vehicle rental fee.

**Sales Tax Revenue**

The Authority receives the proceeds of a local option sales tax, levied by the respective board of Durham, Orange, and Wake Counties. The rate is ½ of 1 cent and is authorized by North Carolina General Statute 105, Article 43. The money is for the support of public transportation in the levying county. The tax revenues are recorded in the appropriate special revenue funds.